1. Partnership Program

The Local Government Code of 1991, provides that Local Government Units shall promote the establishment and operations of Peoples organization, non-governmental and the private sector, to make them active partners in the pursuit of local autonomy, and to directly involve them in the plans, programs, projects or activities in local government unit, such as, but not limited to, membership in local special bodies (LSBs) and involvement to the delivery of basic services and facilities. As per Ordinance No. SP-2392, which mandates the creation of NGO/POs accreditation committee to process applications for accreditation of NGO and POs. The BCRD as a member of the said committee was tasked to receive, pre-evaluate and transmit applications for accreditation to the office of City Secretary.

Office/Division:		BARANGAY AND COMMUNITY RELATIONS DEPARTMENT				
Classification:		Simple				
Type of Transaction:		Government to Citizen (G2C)				
Who may avail:		Civil Society Organization (CSOs) Quezon City-Based				
	CHEC	KLIST OF REQUIREMENTS	WHERE TO SECURE			
	Civil Society Organization (CSOs) Quezon City-Base CHECKLIST OF REQUIREMENTS Letter of Intent Duly accomplished Application Form Board Resolution signifying intention for accreditation Copy of Certificate of Registration Constitution/By-Laws List of current officers and members (with their addresses, citizenship and contact numbers) Annual Accomplishment Report/Previous Activities/Projects Financial Statement Copy of Minutes of the Meeting duly certified by Board Secretary Attendance of majority of the members who attended such meeting with their affixed signatures Barangay Certification attesting to existence of the organization (in the case POs not registered in any registering Agency) Application shall be submitted in THREE (3) SETS, one (1) set to be retained applicant organization.		BCRD Receiving Desk			

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Step 1. Sign in to client logbook Step 2. Submit the required documents to BCRD's receiving desk for initial assessment and verification. Step 3. Transmittal of all required documents to the committee on accreditation thru the City Secretary for appropriate action Step 4. Approval of the City Council Step 5. Issuance of Certificate of Accreditation Step 6. Release of Accreditation Certificate	 Receipt of Letter of Intent together with the required documents Orientation of CSO Applicant's officer on its role and functions. Pre-evaluation Transmittal of all required documents to the Committee on Accreditation thru the City Secretary for appropriate action. Approval of the City Council Issuance of Certificate of accreditation by the OVM 	None	Depending on the Calendar of the Committee of People's Participation and Public affairs of the QC Council	 Receiving Clerk In-charge Records Section Head of office Chairperson/Accreditation Committee Office of the Vice Mayor –City Council Records Section
	TOTAL:	NONE		

2. Community Assistance Program

This program aims to encourage active participation of Communities and Civil Society Organizations in building a safe and quality city by providing life-saving equipment/s and materials against emerging infectious diseases, natural and man-made calamities

Office/Division:	BARANGAY AND COMMUNITY RELATIONS DEPARTMENT					
Classification:	Simple					
Type of Transaction:	Government to Citizen (G2C)					
Who may avail:	Community-based Civil Society Organizations					
	QUIREMENTS	WHERE TO SECURE				
 Letter Request duly signed by solicitor/organizations Certificate of Accreditation 			BCRD Receiving Desk			
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Step 1: Log-in to the BCRD Log Book Step 2: Submission of Letter Request Step 3: Follow up Step 4: Receiving of Solicited Materials		 Receipt of Solicitation Letter and other required documents Processing of request Classification of Request Evaluation Recommendation for Appropriate Action Logistical Assistance 	None	5 working days	 Receiving Clerk In-charge of the Community Assistance Program Head of the Office Supply Officer Mayor's Office 	
	L	TOTAL:	NONE	5 working days		

3. Support and Assistance for Incumbent and Former Barangay Officials

- A. Issuance of Service Records/Certification/Authentication.
- B. Facilitation of burial benefits to Barangay Officials, regular members of Barangay Public Security Officers (BPSO) and the members of Lupon Tagapamayapa who died in line of service during their term of office.

Office/Division:	BARANGAY AND COMMUNITY RELATIONS DEPARTMENT						
Classification:	Simple						
Type of Transaction:	Governm	Government to Government (G2G)					
Who may avail:	nt and Former Barangay Officials ong Barangay 2. Barangay Kagawads 3. Lupon Tag Iguniang Kabataan Officials	apamayapa 4. BPSO	amayapa 4. BPSOs Regular Tanod 5.				
	CHEC	KLIST OF REQUIREMENTS		WHERE TO SECURE			
 Letter Request/Request Form Government Issued IDs Barangay Certification Birth Certificate Marriage Certificate Death Certificate 			BCRD Receiving	BCRD Receiving Desk			
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
Step 1: Submission of Let Request a. For Claims/Burial Financial Assistate b. Request for Serving Record/Certification. Step 2: Submission of Reduction Documents Step 3: Receiving of request and request for Serving Step 3: Receiving of request for Serving Step 3: Receiving of request for Serving Step 3: Receiving of request for Serving Step 3: Receiving Step 3: Recei	and nce ice on and quired	A. For Service Record 1. Receipt of Required Documents 2. Processing of the request 3. Issuance/Release of Certificate/Service Reco B. For Burial Benefits and Financial Request 1. Interview 2. Evaluation of Request Document 3. Recommendation to the City Treasurer	P 50.00 per certification excluding for Burial/Financial Assistance	A. 1-2 working days B. Depending on availability of funds	Receiving/Releasing Clerk Encoder In-charge of Burial/Financial request Liaison		
		тоти	L: P 50.00				