CITIZEN'S CHARTER - OFFICE OF THE MAYOR SERVICE STANDARD

| Request for issuance of Mayor's Clearance and/or Certification Purposes: a. Local employment b. Business Requirement c. PNP/AFP/PMA/Reservist Bureau of Fire Protection admission d. Record check e. Marriage requirement f. License to own firearms PURPOSE f only (add'l. requirments) • MTC Clearance • RTC Clearance • NBI Clearance • NBI Clearance • NBI Clearance • RTC Clearance |
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| Business Requirement Barangay Clearance Police Clearance Police Clearance Fiscal Clearance Marriage requirement License to own firearms PURPOSE f only (add'l. requirements) MTC Clearance RTC Clearance RTC Clearance NBI Clearance NBI Clearance NBI Clearance NBI Clearance NBI Clearance |
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| Letter request |
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| Barangay certification (stating that said |
| religious organization has good repute |
| holding religious activity/ rites that is nothing |
| in the principles & practices that is contrary to the law, good customs and public policies |
| Barangay Certification authenticated from |
| Barangay Community Relations Department, |
| Photocopy of valid ID |
| Authorization Letter |
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i. Municipality Certification of PURPOSE i only (add'l req.) Unemployment (DEPED, Sr High Affidavit of un-employment Voucher and ESC) Bgy. Cert. of Indigency Letter request Photocopy Valid ID **Authorization Letter** j. Authentication and/or Certification PURPOSE j only (add'1 req.) of Residency (DFA reg) Request Letter to Hon. Mayor Joy Belmonte Barangay Certification of Residency (stating the length of residency said barangay] Photo copy of passport Photo copy of valid ID Proof of Relationship (BC, MC etc.) **Authorization Letter** PURPOSE k only (add'l req.) Photo copy of passport Photo copy of valid ID k. Affidavit and/or certification of Proof of Relationship (BC, MC etc.) Request letter addressed to the Hon. Mayor support Joy Belmonte **Authorization Letter**

VISION:

The OFFICE OF THE MAYOR envisions itself to be a model in the delivery of efficient and quality service to its constituents regardless of status in society.

MISSION:

It is our mission to deliver prompt, courteous and responsive services to clients adhering to the CSC Motto

"Mamamayan Muna, Hindi Mamaya Na" and reflective of the over all mission of the Quezon City Government.