



Republika ng Pilipinas Lungsod Quezon

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MEMORANDUM

TO: ALL BUSINESS ESTABLISHMENTS OPERATING WITHIN QUEZON CITY AND THE GENERAL PUBLIC

SUBJECT: QCITIZEN ID

DATE: 28 April 2021

In this time of pandemic, transition to digital and online services is considered the new normal. As such, the City Government has launched an online services platform for the application and issuance of senior citizens and PWD IDs as well as solo parent certification, being among the most vulnerable sectors of society.

With the implementation of the QCitizen ID, the City's unified identification system, all business establishments are directed to honor QCitizen IDs issued to Senior Citizens, Persons with Disabilities (PWD), and Solo Parents Certification, whenever an identification card is required. QCitizen ID is a valid identification of the person appearing therein, provided that the digital copy of the ID from the QCitizen app is presented.

Existing sectoral ID such as those issued to Senior Citizens, Solo Parent and Person with Disabilities (PWDs) ID will be replaced by the QCitizen ID over time. Below is a sample format of the QCitizen ID Card per sector for ready reference:

SENIOR CITIZEN ID



PWD ID



For solo parents, a certification shall be issued together with a regular QCitizen ID, as shown below:

REGULAR ID



SOLO PARENT CERTIFICATION



Relative to the above, all owners and operators of business establishments are enjoined to strictly adhere to this memorandum.

For information, guidance and strict compliance.

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 City Government Department Head III
 Business Permits and Licensing Department


FE P. MACALE
 City Government Department Head III
 Social Services Development Department


ATTY. BAYANI V. HIPOL
 Officer-in-Charge
 Office for Senior Citizens Affairs


RENATO B. CADA
 Officer-in-Charge
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Copy Furnished: Office of the City Mayor, Office of the City Administrator