PROJECT TITLE: SUBSCRPTION FOR MOBILE PREPAID LTE SIM CARDS FOR DISTANCE LEARNING MODALITY OF THE DIVISON OF CITY SCHOOLS QUEZON CITY FOR S.Y. 2021-2022

I. RATIONALE AND BRIEF BACKGROUND

The Covid-19 outbreak caused major and drastic changes in all aspect of our society. In the educational landscape, the pandemic prevents schools to open in the traditional way. Face-to-face interaction of teachers and learners is still not an option. The Schools Division Office and Education Affairs Unit of Quezon City therefore shall continue to resort to Distance Learning., specifically, the Home-Based Learning, as the learning modality for SY 2021-2022. This is offline/online learning where learners get access to lessons through the use of tablets with stored video lessons and attend synchronous sessions with their teachers.

II. PROJECT DECRIPTION

The Department of Education, through its basic Education Learning Continuity Plan, released a compendium of Most Essential Learning Competencies (MELC), basically trimming down the 14,000 plus competencies to less than 5,000 competencies in the K to 12 curriculums. The MELC now serves as the basis of the teachers in the development and delivery of their lessons. To ensure that the MELC will be taught and mastered by our learners this coming school year, and at the same time, making sure that learning is safe for both our teachers and learners, SDO and EAU proposes the use of tablets with recorded video lessons and online access to cloud based content.

III. PROJECT SCOPE OF WORK

Data Connectivity Subscription with 10GB Data Allocation. This also includes scope of work as after sales services with provision of product and technical support services for the SIMs such as:

- 1. Dedicated Relationship Manager to handle all sales and after sales concerns.
- 2. E-mail support
- 3. Hotline support
- 4. Offline support (service centers within Metro Manila)
- 5. SIM Replacement (5% buffer SIM Cards)
- 6. Monthly Utilization Report

IV. AREA OF COVERAGE

The Procurement of subscription for the Data Allocation for Ninety Four Thousand Nine Hundred Twenty Eight (94,928) accounts to be provided to elementary and secondary public school student-recipients of the Tablets from the Quezon City Government.

V. PROJECT STANDARD AND REQUIREMENTS

MOBILE PREPAID LTE SIM CARDS for STUDENTS:

- 1. As part of the requirements in RA 9184, the Bidder must have completed a government or private contract that is SIMILAR in nature to this project within the last three (3) years equivalent to at least fifty (50%) of the approved budget for the contract (ABC).
- 2. Automated monthly seeding through a web-based loading platform. The service provider will create one loading account with six multiple user account access for segregation of loading by congressional districts.
- 3. Custom Prepaid Mobile Plan for students

Inclusions:

- 10GB data allocation: 8 GB Open Access Data and 2 GB for Google Suite
- 30 days validity; Data stacking if new data is seeded prior to the expiration date. Unused data rolled over to the next month if renewed before expiry.
- The following sites are blacklisted to ensure that data is utilized for studying and school related activities:

Tiktok,,Iflix, Netlix, Hulu, iWantTV, H00Q, Amazon Prime Video, HBO Go, Tribe, Cinetropa, VIU, Disney Life, Fox+, Cartoon Network, Crunchyroll, Twitch, NBA, Pornhub, XVideos

Service Provider Capabilities

Track Record

• The Service Provider must have experience in deploying public services for different site environments/types particularly shopping malls, schools, hospitals, local government units, and transport hubs such as bus terminals, airports, seaports, etc.

Delivery and Support Capability

- The Service Provider must have a dedicated team of both in-house and outsourced personnel responsible for the deployment and support of a public Network
- The Service Provider must have a fully operational network management command center for public services operating for at least two years. The network management command center must have the following capabilities:
 - o A 24x7 Network Operations Center (NOC) dedicated to management and monitoring

- Proactive management, monitoring, and maintenance by experienced network technical operations personnel
- Operates on a 24 x 7 basis for fault detection and event monitoring, generating immediate alerts and responses for service outages and breaches associated with critical internet access points
- Follows industry best practices to ensure high level of network access and service availability
- Provides access to highly trained technical experts, who provide analysis-assisted logging, configuration, set-up, alerts, and 24 x 7 management of the access network

VI. PROJECT DURATION

Data Connectivity Subscription shall be for Three (3) months covering October to December of FY 2021.

Accounts:

100% of SIMs for the accounts shall be delivered within fifteen (15) calendar days from the date of issuance of Notice to Proceed (NTP).

Data Allocation:

100% seeding of the identified Mobile Prepaid LTE Sim Cards must be conducted within fifteen (15) calendar days from the date of issuance of Notice to Proceed (NTP).

VII. APPROVED BUDGET FOR THE CONTRACT (ABC)

The approved budget for the contract (ABC) for the following projects is: Forty-two million four hundred thirty-two thousand eight hundred sixteen pesos only (P 42,432,816.00).

VIII. BASIS OF PAYMENT

Terms: Payment shall be settled on a monthly load seeding basis for the duration of the contract, Payment shall be settled within 60 days after billing of the QC LGU.

IX. PENALTIES FOR BREACH OF CONTRACT

Failure to deliver the goods according to the standards and requirements set by the City shall constitute an offense and shall subject the Contractor to penalties and/or liquidated damages pursuant to RA 9184 and its revised Implementing Rules and Regulations

X. CANCELLATION OF TERMINATION OF CONTRACT

The guidelines contained in RA 90184 and its revised IRR shall be followed in the termination of any service contract. In the even the City terminated the Contract due to default insolvency, or for cause, it may enter into negotiated procurement pursuant to section 53 (d) of RA 9184 and its IRR.

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