

OPD TELEMEDICINE CONSULTATION

Outpatient Department cater all ambulatory patients needing primary care and consultation from the different medical and dental departments thru an online platform

Office or Division:	Out Patient Department			
Classification:	Simple			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Non-emergent care patients			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
Any Valid Government issued ID (1 original copy) Laptop or Cellphone with Facebook Account		Any Government Agency		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Send message to the Department concerned thru the following Facebook Page: @rmbghIM for Internal Medicine @rmbghfammed for Family Medicine @rmbghobgyne for Obstetrics & Gynecology @rmbghpedia for Pediatrics @rmbghsx for Surgery @rmbghdental for Dental Services	1. Acknowledge the message and send the link for the Consent Form	None	2 Minutes	<i>Telemedicine Doctor on duty</i>
2. Submit the accomplished Consent Form and wait for the doctor to acknowledge	2. Acknowledge the accomplished Consent Form and request to send a copy of any Valid Government ID	None	3 Minutes	<i>Telemedicine Doctor on duty</i>
3. Engage with the Telemedicine Doctor on duty	3. Telemedicine Doctor on duty will do the following: 1. Patients Information 2. Chief Complaint	None	20 Minutes	<i>Telemedicine Doctor on duty</i>

	<ol style="list-style-type: none"> 3. Do History taking 4. Make assessment 5. Issue an E-Prescription and Ancillary Request as needed 6. Give proper instruction for follow-up and interdepartmental referral if needed 7. Give proper instruction when to seek emergency consultation at the Emergency Room 8. Ensure that the patient understands the instructions given 			
<p>4. Accomplish Feedback Form thru link provided</p>	<p>4. Send Feedback Form Link to the patient</p> <p>4.1 Accomplish Electronic Health Record and/or OPD Telemedicine Patient Chart</p>	<p>None</p>	<p>2 Minutes</p>	<p><i>Telemedicine Doctor on duty</i></p>