

PROJECT TITLE: SUBSCRIPTION FOR MOBILE PREPAID LTE SIM CARDS FOR DISTANCE LEARNING MODALITY OF THE DIVISION OF CITY SCHOOLS QUEZON CITY FOR FISCAL YEAR 2022

I. RATIONALE AND BRIEF BACKGROUND

Despite a progressive expansion, a limited number of learners attend face to face classes to ensure compliance with minimum health and safety protocols and standards. Distance learning remain the primary mode of education in Quezon City public schools for SY 2022-2023.

II. PROJECT DESCRIPTION

To support the DepEd's distance learning mode of education and to ensure that all school-aged children and out of school youth are provided with opportunities to complete their basic education, the Schools Division office and the Education Affairs Unit proposes the provision of tablets and data connection.

III. PROJECT SCOPE OF WORK

Data Connectivity Subscription with 10GB Data Allocation and the following services:

1. Dedicated Relationship Manager to handle all sales and after sales concerns.
2. E-mail support
3. Hotline support
4. Offline support (service centers within Metro Manila)
5. SIM Replacement (5% buffer SIM Cards)
6. Monthly Utilization Report

IV. AREA OF COVERAGE

The procurement of data subscription for **One Hundred Fifteen Thousand (115,000)** active SIM accounts to be provided to Quezon City public school students.

V. PROJECT STANDARD AND REQUIREMENTS

MOBILE PREPAID LTE SIM CARDS for STUDENTS:

1. As part of the requirements in RA 9184, the Bidder must have completed a government or private contract that is similar in nature to his project within the last three (3) years equivalent to at least fifty (50%) of the approved budget for the contract (ABC).
2. Automated monthly seeding through a web-based loading platform.
3. Custom Plan for students
 - a. 10GB data allocation inclusive of 2GB Access Cap to Youtube and Facebook
 - b. Active SIMs and data will be valid until 120 days from the end of contract period.
 - c. Data seeding shall vary on a monthly basis depending on per user data utilization. After the first data seeding, the following scheme shall apply in the following months:
 - SIMs with no data usage for the month, will NOT be seeded the following month. Seeding will resume once data is utilized;

- For data usage of 5GB and below, 5GB shall be seeded the following month;
- For data usage of more than 5GB, 10GB shall be seeded the following month.

- The following sites are blacklisted to ensure that data is utilized for studying and school related activities:

Tiktok,,Iflix, Netflix, Hulu, iWantTV, H00Q, Amazon Prime Video, HBO Go, Tribe, Cinetropa, VIU ,Disney Life, Fox+, Cartoon Network, Crunchyroll, Twitch, NBA, Pornhub, XVideos

Service Provider Capabilities

Track Record

- The Service Provider must have a track record of designing, deploying, and operating a large-scale public service of at least 20,000 Access Points in the Philippines
- The Service Provider must have experience in deploying public services for different site environments/types particularly shopping malls, schools, hospitals, local government units, and transport hubs such as bus terminals, airports, seaports, etc.

Delivery and Support Capability

- The Service Provider must have a dedicated team of both in-house and outsourced personnel responsible for the deployment and support of a public Network
- The Service Provider must have a fully operational network management command center for public services operating for at least two years. The network management command center must have the following capabilities:
 - A 24x7 Network Operations Center (NOC) dedicated to management and monitoring
 - Proactive management, monitoring, and maintenance by experienced network technical operations personnel
 - Operates on a 24 x 7 basis for fault detection and event monitoring, generating immediate alerts and responses for service outages and breaches associated with critical internet access points
 - Follows industry best practices to ensure high level of network access and service availability
 - Provides access to highly trained technical experts, who provide analysis-assisted logging, configuration, set-up, alerts, and 24 x 7 management of the access network

VI. PROJECT DURATION

Data Connectivity Subscription shall be for three (3) months covering October to December of FY 2022.

Accounts:

100% of SIMs for the accounts shall be delivered within fifteen (15) calendar days from the date of issuance of Notice to Proceed (NTP) in case of the new provider, in case of the previous provider, 100% activation of the SIMs already provided.

Data Allocation:

100% seeding of the identified Mobile Prepaid LTE Sim Cards must be conducted within fifteen (15) calendar days from the date of issuance of Notice to Proceed (NTP).

VII. APPROVED BUDGET FOR THE CONTRACT (ABC)

The approved budget for the contract (ABC) for the following projects is:
Fifty One Million Seven Hundred Fifty Thousand Pesos (P 51,750,000.00)

VIII. BASIS OF PAYMENT


Terms: Amount billed shall be based on actual monthly seeding with 60 days payment terms for the QC LGU.

IX. PENALTIES FOR BREACH OF CONTRACT

Failure to deliver the goods according to the standards and requirements set by the City shall constitute an offense and shall subject the Contractor to penalties and/or liquidated damages pursuant to RA 9184 and its revised Implementing Rules and Regulations

X. CANCELLATION OF TERMINATION OF CONTRACT

The guidelines contained in RA 9184 and its revised IRR shall be followed in the termination of any service contract. In the event the City terminated the Contract due to default insolvency, or for cause, it may enter into negotiated procurement pursuant to section 53 (d) of RA 9184 and its IRR.


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