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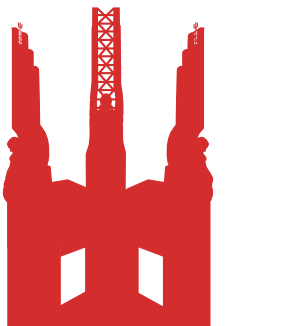


**QUEEN
ZON
CITY**

**LOCAL GOVERNMENT
ANNUAL REPORT**

July 2021 – June 2022

On the Road to Resiliency



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On the Road to Resiliency



CONTENTS

I.	MESSAGE OF THE MAYOR	4
II.	MESSAGE OF THE VICE MAYOR	7
III.	ABOUT QUEZON CITY VISION, MISSION, AND CORE VALUES	8
IV.	THE QUEZON CITY GOVERNMENT EXECUTIVE COMMITTEE	12
V.	THE 21st CITY COUNCIL	22
VI.	14-POINT AGENDA OF THE QUEZON CITY GOVERNMENT	32
	A. Human & Social Services	
	B. Economic Development	
	C. Environment & Climate Change	
	D. Infrastructure	
	E. Institutional Development	
VII.	SPECIAL REPORT ON COVID-19 RESPONSE AND QC PROTEKTODO	98
VIII.	FINANCIAL HIGHLIGHTS	104
IX.	EXECUTIVE REPORT	112
X.	LEGISLATIVE REPORT	120
XI.	CITY EVENTS	126
XII.	AWARDS AND RECOGNITION	138
XIII.	DIRECTORY	144

“ I. MESSAGE OF THE MAYOR

Before I decided to accept the challenge of public office, I had the privilege to look at several paths that I could take. Although my parents never insisted on a specific profession that they wanted me to take, their example consistently taught all of us that whatever we do, we must live by these three simple guides: be honest, work hard, and serve with humility.

Three years ago, we ran on a platform of transparency, accountability, and integrity, and we committed to walk the talk of good governance. We were determined to do away with wasteful, extravagant, and excessive expenditures that did little to improve the lives of our constituents.

When the COVID-19 pandemic struck, we were barely into our second year in office. To say that we were caught off guard is an understatement. Aside from managing a deadly disease that we knew very little about, we had to fend off a lot of fake news and malicious disinformation from unscrupulous individuals. We started with the highest number of daily infections, but we gradually worked our way down to keep our COVID-19 cases to manageable levels. Both the Department of Health (DOH) and the Department of the Interior and Local Government (DILG) recognized our best practices in crisis management, peace and order, social service delivery, and other critical government services and these were adopted by the national IATF to be replicated in other areas of the country.

When there was no clear path ahead, we kept on blazing a trail that has led us to many landmark national and international awards and recognition. While we are grateful for the external affirmation of our initiatives, we know that the real measure of our success can only be expressed in the number of Quezon City residents whose lives have improved under our watch. We steadily turned the tide of public opinion and satisfaction after palpable results, with services being delivered directly down to the communities and doorsteps of QCitizens.

How did we pivot from being reactive to being resilient? In hindsight, it was fairly simple. What we did prepare for was the kind of government that we promised: a government that is citizen-centric, honest, data-driven, and inclusive.

As a result of these transparency initiatives, we registered the highest revenues in 2020 and 2021. Quezon City was elevated to the “Local Revenue Generation Hall of Fame” after we consistently ranked first in tax collection among cities nationwide since 2019. When the majority of the commercial establishments in the country were closing down, the businesses in Quezon City were remitting record-breaking amounts, proving that the business sector confidence in the Quezon City Government is at an all-time high.

At a time when it was easy to justify short-cuts and quick fixes, we adhered to competitive public bidding, tight fiscal management, and strict government accounting, and auditing standards. In 2020, we earned the city’s first “clean opinion” from the Commission on Audit (COA). Last year, we proved that this feat was not a fluke. Our second COA unqualified opinion established a trend, and a trajectory towards faithful adherence to the highest standards of transparency, accountability and integrity. We hope to irreversibly raise the bar for all future administrations, and for our citizens to develop a zero tolerance for graft and corruption.

We are an exemplar of resiliency, only because we chose not to give up in the face of seemingly insurmountable odds. When QCitizens were looking up to us to provide a way forward, there was no time to waste or hesitate. Our eyes and ears were focused on the needs of our people. Our resilience is the product of that singular focus.

While we could not prepare for a global pandemic, we did prepare to govern with transparency, accountability, and integrity. We built a resilient Quezon City on the foundation of good governance, guided by our 14-point agenda, divided into five major thrusts that focused on bringing our best in the spheres of Human and



Social Services, Economic Development, Environment and Climate Change, Infrastructure, and Institutional Development.

This Annual Report contains highlights and insights of our shared journey towards a future-ready Quezon City. Some may recognize this path as the proverbial road less traveled.

In Quezon City, we call it the road to resiliency.

HON. MA. JOSEFINA “JOY” G. BELMONTE
Mayor



“ II. MESSAGE OF THE VICE MAYOR

Our inherent disposition for genuine public service propelled the 21st City Council to new heights, leading to timely and exceptional legislative answers on our journey towards recovery. The Quezon City Council remains true to its mandate by the enactment of responsive and well-balanced legislation that best serves the interests and welfare of our beloved QCitizens.

Even until the end, the 21st City Council enacted legislations advocating for programs that provided long-term aid and extraordinary support for families in Quezon City. Steadfast in our servant leadership, we embodied a deeper sense of commitment which created an atmosphere of trust among families and communities.

The harmonious relationship between the executive and legislative department resulted in the Quezon City Government providing swift and positive action in response to our city's needs. I thank the leadership of Mayor Joy Belmonte as we continue to inspire and motivate each other in prioritizing the protection of human lives and ensuring minimal destruction to our economy and society. On our road to recovery, may we continue to provide each other strength while leading our constituents towards prosperity.

As one legislative body, we have proven time and time again that we are resilient and that no degree of the global pandemic can hinder our calling as servant leaders to carry out our duty to God and our country. Because of our strong determination, we have epitomized the bible verse from Joshua 24:15 ***“As for me and my house, we will serve the Lord”***. May this verse serve as our mantra as we continue to serve the people of Quezon City. In our goal to serve the people, may we continue to glorify God's name.

HON. GIAN CARLO G. SOTTO
Vice Mayor

III. ABOUT QUEZON CITY

- VISION, MISSION, AND CORE VALUES



III. ABOUT QUEZON CITY

The Philippines' first master-planned metropolis, Quezon City continues to develop the late President Manuel L. Quezon's vision for it, as an ideal haven for diverse, thoughtfully-designed, well-executed urban development.

Occupying around a third of Metro Manila's total land area, QC remains the largest of its cities, in terms of both population and geographic sprawl. It's home to more than three million residents living, working, and thriving within its 161 square kilometers, further housing the national legislature and a number of vital government offices.

A center for trade, commerce, education, and culture, Quezon City features leading-edge transportation, communication, and accommodation. QC has led the way with multiple firsts, such as computerized revenue collection and assessment system, fiscal control and capability building at the barangay level, environmental and solid waste management programs, protection for women and children, and institutionalization of citizen participation in governance, through the City Development Council.

Quezon City also takes pride in our strong economic viability and financial standing, rational development of systems to curb graft, and a rigid budgeting process that considers the most pressing needs of our constituents, alongside the City's development-planning strategies and priorities. Systematic and cost-effective fiscal management, aggressive tax



management, ever-increasing efficiency and growing discipline in the management and use of resources, as well as participatory governance, have made QC one of the most competitive cities in the Philippines right now.

Quezon City has been recognized and cited for various achievements, notably the dynamism of our local economy, the quality of life of our residents, and the responsiveness of local government in addressing business needs.

Important people, places, and events that shaped the Philippine struggle for self-determination and sovereignty came about in areas that now comprise the city, from early Philippine uprisings for independence to the world-renowned People Power revolution. Today, the 'Quezon dream-vision' continues to guide our efforts, toward attaining and sustaining a Quality Community that is, was, and will be Quezon City.

Vision, Mission and Core Values

VISION

To sustain Quezon City as Quality Community - a progressive and peaceful, clean and orderly place, conducive and hospitable to living, employment, and business.

MISSION

To provide quality service, making Quezon City an ideal community where people live, work and do business in a hospitable, progressive, and peaceful environment.

CORE VALUES

- Competence
- Creativity
- Integrity
- Cooperation
- Commitment
- Caring
- Political Will

QUEZON CITY BY THE NUMBERS



Over 3 million residents - more than 1/5 of the regional population



With 119 of the country's **Top 1,000 Corporations** (Business World, 2021)



6 districts, covering 142 barangays, including 6 of the most populated: Commonwealth, Batasan Hills, Payatas, Holy Spirit, Pasong Tamo and Bagong Silangan (PSA, 2020)



201,223 employees at 35 IT Parks and Centers



About 1/3 of the total land area of Metro Manila at **161.1 sq. km.**



Around 1.4 million contribute to the national labor force (April 2022)

IV. THE QUEZON CITY GOVERNMENT EXECUTIVE COMMITTEE



EXECUTIVE COMMITTEE MEMBERS

(as of September 1, 2022)



MICHAEL VICTOR N. ALIMURUNG
City Administrator, Office of the City Administrator



RICARDO T. BELMONTE JR.
Secretary to the Mayor, Office of the City Mayor
Officer-in-Charge, Quezon City Disaster Risk Reduction Management Office



ROWENA T. MACATAO
Chief of Staff, Office of the City Mayor
Secretary, Gender and Development Council



ARCH. PEDRO P. RODRIGUEZ JR.
Head, City Planning and Development Department



ATTY. MARK ANTHONY C. ALDAVE
Action Officer, District 6 Action Office



ATTY. JOHN THOMAS S. ALFEROS III
City Secretary, Office of the Secretary to the Sangguniang Panlungsod



ENGELBERT C. APOSTOL
Head, Public Affairs and Information Services Department



DR. ESPERANZA ANITA E. ARIAS
Officer-in-Charge, Quezon City Health Department



MARIAN C. ORAYANI
City Budget Officer, City Budget Department



ATTY. MARK DALE R. PERRAL
Officer-in-Charge, Department of Building Official
Officer-in-Charge, Zoning Administration Unit



MA. MARGARITA T. SANTOS
Head, Business Permits and Licensing Department
Officer-in-Charge, Market Development and Administration Department



EDGAR T. VILLANUEVA
City Treasurer, City Treasurer's Office



RAMON T. ASPRER
Head, Housing, Community Development & Resettlement Department



DR. THERESITA V. ATIENZA
University President, Quezon City University



FE B. BASS
Officer-in-Charge, General Services Department



WILLIAM R. BAWAG
Action Officer, District 5 Action Office (NDC)



ATTY. NOEL EMMANUEL C. GASCON
Head, Internal Audit Service



ATTY. RENE S. GRAPILON
Assistant City Administrator for General Affairs, Office of the City Administrator



DON FRANCIS D. JAVILLONAR
Assistant City Administrator for Fiscal Affairs, Office of the City Administrator



ALBERTO H. KIMPO
Assistant City Administrator for Operations, Office of the City Administrator



OLIVIERE T. BELMONTE
Action Officer, District 1 Action Office



WINDSOR P. BUENO
Administrator, Quezon Memorial Circle



DR. ANA MARIA V. CABEL
Head, Quezon City Veterinary Department



DR. RICHARD JOSEPH C. CABOTAGE
Hospital Director, Rosario Maclang Bautista General Hospital



ATTY. RAFAEL VICENTE R. CALINISAN
Executive Officer, People's Law Enforcement Board



DEXTER C. CARDENAS
Officer-in-Charge, Traffic and Transport Management Department



SALVADOR G. CARIÑO JR.
Head, City Civil Registry Department



ATTY. ORLANDO PAOLO F. CASIMIRO
City Attorney, City Legal Department



PIERANGELO A. DOMINGUEZ
Officer-in-Charge, Quezon City Local Economic Investment Promotions Office



ARCH. NANCY C. ESGUERRA
Head, Parks Development and Administration Department



ALBERTO C. FLORES
Action Officer, District 4 Action Office



ALFREDO M. FORONDA
Executive Director, Quezon City Anti-Drug Advisory Council



MARIZA G. CHICO
Officer-in-Charge, Quezon City Public Library



ARCH. LUCILLE H. CHUA
City Architect, City Architect Department Administrator, Amoranto Sports Complex



DR. JENILYN ROSE B. CORPUZ
Schools Division Superintendent, Schools Division Office



RICARDO B. CORPUZ
Head, Barangay and Community Relations Department



ATTY. DOMINIC B. GARCIA
Officer-in-Charge, Procurement Department



JUAN MANUEL J. GATMAITAN
Head, Investment Affairs Office



ATTY. SHERRY R. GONZALVO
City Assessor, Office of the City Assessor



ATTY. BAYANI V. HIPOL
Officer-in-Charge, Office of the Senior Citizen Affairs



DEBORAH C. DACANAY
Officer-in-Charge, Quezon City Person's with Disability Affairs Office



ATTY. THOMAS JOHN THADDEUS F. DE CASTRO
Action Officer, District 3 Action Office



ATTY. NOEL R. DEL PRADO
Head, Human Resource Management Department



DR. EDDILYN DC. DIVIDINA
Head, Quezon City Youth Development Office



RET. COL. HADJI JAMEEL JAYMALIN
Head, Quezon City Bangsamoro Affairs Service



DR. LUZVIMINDA S. KWONG
Officer-in-Charge, Novaliches District Hospital



RET. COL. PROCOPIO G. LIPANA
Action Officer, Market Development and Administration Department



FE P. MACALE
Head, Social Services Development Department



RUBY G. MANANGU
City Accountant, City Accounting Department



NENA P. ORDOÑEZ
Project Officer, Quezon City Business Coordinating Office



JANETE R. OVIEDO
Officer-in-Charge, Quezon City Protection Center



PAUL RENE S. PADILLA
Head, Information Technology and Development Department



EMMANUEL HUGH F. VELASCO
Sustainable Development Projects Officer, Office of the City Mayor



MARICRIS F. VELOSO
Officer-in-Charge, Education Affairs Unit



CARLOS I. VERZONILLA
Officer-in-Charge, Quezon City Citizen Services Department



ENGR. ISAGANI R. VERZOSA JR.
Officer-in-Charge, City Engineering Department



DECK A. PELEMERGO
Action Officer, Task Force Disiplina



ROGELIO L. REYES
Head, Public Employment Service Office



DR. JOSEPHINE B. SABANDO
Hospital Director, Quezon City General Hospital



KAREN S. SAGUN
Director, Quezon City Kabahagi Center for Children with Disabilities



ANDREA VALENTINE A. VILLAROMAN
Head, Climate Change and Environmental Sustainability Department



MONA CELINE MARIE V. YAP
Officer-in-Charge, Quezon City Small Business and Cooperatives Development and Promotions Office



RET. GEN. ELMO DG SAN DIEGO
Head, Department of Public Order and Safety



RICHARD S. SANTUILE
Officer-in-Charge, Department of Sanitation and Clean up Works



ATTY. ENRILE L. TEODORO
Action Officer, District 2 Action Office



MARIA TERESA A. TIRONA
Officer-in-Charge, Quezon City Tourism Department

NATIONAL GOVERNMENT AGENCIES

(as of September 1, 2022)



SSUPT. GARY R. ALTO

District Fire Marshall, Bureau of Fire Protection



RAUL B. ANGELES

Head, National Bureau of Investigation Quezon City



HON VIMAR M. BARCELLANO

City Prosecutor, Office of the City Prosecutor



JUDGE JUVENAL N. BELLA

Presiding Judge, Branch 39 Metropolitan Trial Court-Quezon City



JSUPT. MICHELLE N. BONTO

Jail Warden, Quezon City Male Dormitory, Bureau of Jail Management and Penology



EMMANUEL D. BORRROMEO

City Director, Department of the Interior and Local Government-Quezon City



JUDGE CECILYN BURGOS-VILLAVERTE

Executive Judge, Quezon City Regional Trial Court



CHRISTIAN O. FRIVALDO

Regional Director, Philippine Drug Enforcement Agency



JSUPT. MARIA IGNACIA C. MONTERON

Jail Warden, Quezon City Female Dormitory, Bureau of Jail Management and Penology



PBGEN. NICOLAS D. TORRE III

District Director, Quezon City Police District

FORMER EXECUTIVE COMMITTEE MEMBERS



RENATO R. CADA

(From August 15, 2019 to May 26, 2022)
Officer-in-Charge, Quezon City Person's with Disability Affairs Office



JOSEPH EMILE P. JUICO

(From July 1, 2019 to October 5, 2021)
Assistant Secretary to the Mayor, Office of the City Mayor



MARICRIS S. LAURETA

(From July 5, 2019 to September 23, 2021)
Head, Scholarship and Youth Development Program



RANULFO Z. LUDOVICA

(From November 18, 2019 to October 8, 2021)
Action Officer, Task Force Disiplina



KARL MICHAEL E. MARASIGAN

(From July 1, 2019 to May 15, 2022)
Head, Disaster Risk Reduction and Management Office



JULIENNE ALYSON RAE V. MEDALLA

(From July 1, 2019 to October 1, 2021)
Head, Education Affairs Unit



PBGEN. REMUS B. MEDINA

(From February 3, 2022 to August 8, 2022)
District Director, Quezon City Police District



JSUPT. MARIA LOURDES P. PACION

(From May 7, 2020 to January 2, 2022)
Jail Warden, Quezon City Female Dormitory, Bureau of Jail Management and Penology



RONALD L. TAN

(From July 1, 2019 to July 7, 2022)
Officer-in-Charge, Human Resources Management Department



ATTY. LORD A. VILLANUEVA

(From July 1, 2019 to June 30, 2022)
Assistant City Administrator for General Affairs, Office of the City Administrator



JSUPT. MIRASOL V. VITOR

(From October 1, 2020 to January 2, 2022)
Jail Warden, Quezon City Male Dormitory, Bureau of Jail Management and Penology



PBGEN. ANTONIO C. YARRA

(From April 15, 2021 to February 2, 2022)
District Director, Quezon City Police District

V. THE 21st CITY COUNCIL



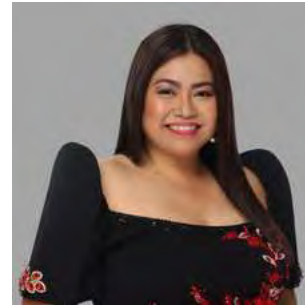
DISTRICT



Hon. Tany Joe L. Calalay
Committee on Labor, Employment and Overseas Filipino Workers



Hon. Nicole Ella V. Crisologo
Committee on People with Special Challenges



Hon. Dorothy A. Delarmente, M.D.
Committee on Parks and Environment



Hon. Victor V. Ferrer Jr.
Committee on Ways and Means



Hon. Alex Bernard R. Herrera
Committee on Patrimonial and Proprietary Property



Hon. Lena Marie P. Juico
President Pro-Tempore
Committee on Women, Family Relations and Gender Equality



Hon. Fernando Miguel F. Belmonte
Committee on Trade, Commerce and Industry



Hon. Ramon P. Medalla
Committee on Transportation



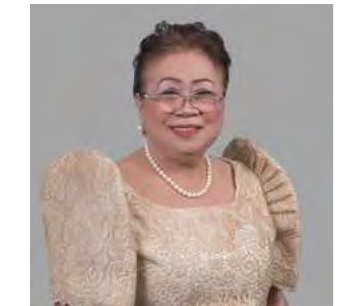
Hon. Winston T. Castelo
Committee on Subdivisions, Housing and Real Estate



Hon. Eden Delilah A. Medina
Committee on Tourism, Cultural Affairs and Heritage



Hon. Voltaire Godofredo L. Liban III
1st Assistant Majority Floor Leader
Committee on Civil Service, Appointments and Reorganization



Hon. Estrella A. Valmocina
Committee on Micro, Small and Medium Business & Entrepreneurship Development

DISTRICT

DISTRICT



DISTRICT



Hon. Jorge L. Banal
Committee on Public Affairs, Mass
Media Information and People's
Participation



**Hon. Wencerom Benedict
C. Lagumbay**
Committee on Markets and
Slaughter Houses



Hon. Kate Abigael G. Coseteng
1st Assistant Minority Floor Leader
Committee on Ethics and Privileges



**Hon. Matias John T.
Defensor**
Committee on Justice
and Human Rights



**Hon. Oryza Shelley V.
De Leon**
2nd Assistant Minority Floor Leader
Committee on Public Order and
Security



Hon. Franz S. Pumaren
Majority Floor Leader
Committee on Laws, Rules and
Internal Government



**Hon. Hero Clarence
M. Bautista**
Committee on Climate Change
Adaptation and Disaster Risk
Reduction



Hon. Irene R. Belmonte
2nd Assistant Majority Floor Leader
Committee on Education,
Science and Technology



Hon. Ivy Xenia L. Lagman
Committee on City Planning,
Building and Zoning



Hon. Restituto B. Malañgen
Committee on Energy, Water and
Other Natural Resources



Hon. Maria Imelda A. Rillo
Committee on Games and
Amusements



Hon. Ma. Aurora C. Suntay
Committee on Social Services

DISTRICT



Hon. Karl Edgar T. Castelo
Committee on Communication



Hon. Allan Butch T. Francisco
Committee on Anti-Illegal Drugs



Hon. Shaira L. Liban
Committee on Children's Affairs



Hon. Ramon Vicente V. Medalla
Committee on Information and Communications Technology or Cyber Technology

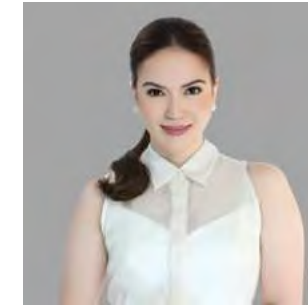


Hon. Patrick Michael D. Vargas
Committee on Public Works and Infrastructure



Hon. Jose A. Visaya
Committee on Cooperatives

DISTRICT



Hon. Diorella Maria G. Sotto-Antonio
Committee on Health and Sanitation



Hon. Melencio T. Castelo, Jr.
Committee on General Services



Hon. Ma. Victoria Co-Pilar
3rd Assistant Majority Floor Leader
Committee on Urban Poor and Human Settlement



Hon. Rogelio P. Juan
Committee on Senior Citizens Affairs



Hon. Donato C. Matias
Committee on Appropriations



Hon. Eric Z. Medina
Minority Floor Leader
Committee on Blue Ribbon

PRESIDENT, LIGA NG MGA BARANGAY



Hon. Alfredo S. Roxas
Committee on Barangay Affairs

PRESIDENT, PEDERASYON NG SANGGUNIANG KABATAAN



**Hon. Noe Lorenzo B. Dela
Fuente**
Committee on Youth and Sports

VI. 14-POINT AGENDA OF THE QUEZON CITY GOVERNMENT



VI. The 14-point Agenda of the Quezon City Government

Quezon City continues to be guided by its 14-point agenda, divided into five major thrusts identified by Mayor Joy Belmonte, amid the challenges of the pandemic and the shift towards the “New Normal”.

Human and Social Services

From guaranteeing social services for all marginalized and underprivileged sectors to celebrating acceptance, inclusivity, and diversity, the City endeavors to provide better lives for all QCitizens.

1. Deliver responsive, efficient, and cost-effective social services.
2. Build more homes.
3. Provide better healthcare.
4. Ensure high quality education.
5. Empower citizens of every gender and social class.
6. Build a safer and more resilient city.

Economic Development

The City’s economic programs are geared towards enhancing ease of doing business and easing out corruption. With higher business confidence come more jobs, higher productivity, increased labor demand, and accelerated growth.

7. Make Quezon City the preferred destination for businesses.
8. Create new jobs across more businesses.
9. Develop growth hubs.

Environment and Climate Change

The Quezon City Government remains committed to sustainable environmental conservation efforts, taking our role as responsible stewards to heart, preserving and developing a city center for the enjoyment not just of all QCitizens today, but for generations to come.

10. Build a livable, green and sustainable city.

Infrastructure

Quezon City is dedicated to taking its rightful place among the best cities to live in the world, with quality high-caliber infrastructure projects that improve the standard of living for all QCitizens.

11. Build essential infrastructure.

Institutional Development

The City remains true to its adherence to the principles of good governance, staying alert and standing firm in our efforts to improve our hard-won gains.

12. Be a model of good governance.
13. Professionalize and strengthen the Quezon City workforce.
14. Listen to our citizens and understand what they need.

This report examines Quezon City’s progress in implementing the 14-point agenda, across the five major thrusts during the past year.

VI. A Human & Social Services

Social Services:

Guiding QCitizens: Social Services Manual



The Quezon City Government provides the most comprehensive social services program of any local government. To ensure that QCitizens are aware of the various offerings, a manual, “Patnubay sa mga Social Services ng Lungsod Quezon”, was created, specifying what the programs are, who are eligible, how to apply, and what documents are required. Departments and Offices include the Social Services Development Department, City Health Department, City Civil Registry Department, QC Youth Development Office, Office of the Senior Citizen Affairs, Persons with Disability Affairs Office, Housing, Community Development and Resettlement Department, and Public Employment Service Office, among many others. An e-copy of the manual is available on the City’s official website (www.quezoncity.gov.ph) for easy access and reference.

Number of Beneficiaries Provided with Financial Assistance				
Type of Assistance	2019	2020	2021	2022 (as of June 30)
Burial	234	1,559	5,647	3,187
Children with Disability Educational Assistance	500	484	700	700
Death Benefits for Senior Citizens	151	1,557	3,364	1,653

Indigent Children	550	550	1,310	1,500
Medical Assistance	2,391	2,461	8,323	2,530
QC Centenarian	25	44	82	72
Social Pension for indigent Senior Citizens	16,087	18,018	20,766	22,560
Solo parent Educational Assistance			500	500
Victims of Disaster	23,891	20,387	15,430	6,311
Total	43,829	45,060	56,122	39,013

Source: Social Services Development Department, Office of the Senior Citizens/ Affairs

Providing for the Vulnerable: Social Welfare Assistance

Recognizing the importance of social safety nets, the City Government passed Ordinance No. SP-3115, S-2022 which provides welfare assistance to vulnerable sectors such as Indigent Senior Citizens, Solo Parents, and Persons with Disabilities. The assistance includes monthly financial assistance of Php500 per qualified beneficiary, with only 1 individual per household as the recipient, for a maximum of 12 months. Re-application for the assistance may be conducted after said period through the implementing agencies: Persons with Disability Affairs Office, Office of the Senior Citizen Affairs, and Social Services Development Department.

Registering QC Senior Citizens

As of December 2021, a total of 323,297 senior citizens were registered in the Office of the Senior Citizen Affairs (OSCA) and issued OSCA identification cards. Included in this list are 7,184 senior citizens with reported deaths since 2019 and others who have already transferred their residency. With the introduction of the QCitizen ID in January 2021 as the City’s unified identification card for all citizens, the City aims to ensure a more accurate count of its seniors. As of August 31, 2022, a total of 190,362 senior citizens have been registered under the new system.

Number of Persons with Disability Registered during the Period			
Type of Disability	2020	2021	2022 (as of June 30)
Hearing Disability	812	862	1,287
Intellectual Disability	27	61	438
Learning Disability	1,563	571	2,012
Mental Disability	368	394	1,298
Physical Disability*	4,094	3,352	6,992
Psychosocial Disability	3,072	2,158	3,014
Speech Impairment	434	230	617
Visual Disability	911	842	1,513
Cancer (RA 11215)	-	45	483
Rare Disease (RA 10747)	-	5	80
Total	11,281	8,520	17,734

*Includes PWDs previously categorized as have orthopedic disability

Source: Persons with Disability Affairs Office

Aiding Displaced Workers: Alagang QC Program



Former employees of Colegio de San Lorenzo

The first program of its kind in the Philippines, the Alagang QC Program was created by virtue of City Ordinance No. SP-3095, S-2022, to provide financial assistance to working class citizens in the city

specifically, the displaced workers who involuntarily lost their jobs due to unforeseen circumstances such as natural or man-made disasters, economic crisis, calamity, and the pandemic. It is open for both the formal and informal sectors as well as Overseas Filipino Workers.

Under the Alagang QC Program, qualified applicants may, via the QC E-Services website, avail of Php500 financial assistance per week for a maximum of 8 weeks, or the equivalent of Php4,000 per year as they actively look for a new job. To qualify for the program, applicants must be residents of Quezon City, ages 18 to 65 years old at the time of the release of allowance, and must be displaced from work no more than 6 months prior to the application. Launched in the 3rd quarter of 2022, 50 former employees of the permanently closed Colegio de San Lorenzo were the initial beneficiaries. The program is expected to benefit thousands of QCcitizens annually.

Creating Digital Ease: Social Services Development Department Online Services



As part of the City's effort to help QCcitizens access its services with ease and convenience, the Social Services Development Department (SSDD) implemented 4 online services:

- Educational Assistance for Children with Disability
- Educational Assistance for Children of Solo Parents
- Capital Assistance/Small Income Generating Assistance
- Pre-Marriage Orientation and Counseling

QCcitizens may log-in at the QC E-Services website using their account to access application forms and submit documentary requirements. SSDD also implemented a queuing system with SMS alert/notifications for clients availing of Medical Assistance, Burial Assistance, and Social Case Study Reports. From May 30 to August 31, 2022, a total of 1,507 applications were processed via SSDD online services. Other SSDD services are also in the process of transitioning online.

Intensifying Disability-Inclusion: Kabahagi Center for Children with Disabilities



Child artists of the Arts and Disabilities Exhibit

The Quezon City Kabahagi Center magnified its reach in targeting specific needs of children with disabilities through Telerehabilitation, with medical consultation and therapy services made available despite the pandemic through the Telecoaching and Telemed programs. Flexible methods ensured accessible therapy services and medical consultations via printed modules, video sessions, messages, and photos. Therapy sessions also increased this year with the Sama-aralan Program, which targeted socialization and interaction with peers, fostering group cohesion of both children with disabilities and their parents.

With empowerment at its core, Kabahagi also strengthened its advocacy through visual arts in an exhibit entitled "Arts and disability 20/20: Artful Connections in the Time of Pandemic" by 64 child artists from Kabahagi Center. In partnership with Philippine Association for Citizens with Developmental and Learning Disabilities (PACDLD), Boundless Possibilities Foundation, and the Araneta City, the exhibit at Farmers Plaza drew the appreciation of several government and private organizations.

Number of Clients Served per Welfare Facility

Facility	2019	2020	2021	2022 (as of June 30)
Bahay Aruga	-	11	28	77
Bahay Kanlungan	255	121	7	13

Drug Treatment and Rehab Center (TAHANAN)	439	132	135	117
Kabahagi Center for Children with Disabilities	887	643	939	591
Molave Youth Home	1,519	914	1,018	547
Processing Center	-	473	1,122	667
Reception and Action Center	428	124	138	101
Total	3,528	2,418	3,387	2,113

Source: Social Services Development Department, Quezon City Protection Center, Quezon City Drug Treatment and Rehabilitation Center, Kabahagi Center for Children with Disabilities

Number of Clients Served by Sector

Sector	2019	2020	2021	2022 (as of June 30)
Children in Conflict with the Law	1,821	1,030	1,172	696
Children/ Youth in Need of Special Protection	1,150	1,144	1,619	570
Persons with Disability	3,769	744	1,003	119
Senior Citizens	6,023	3,025	4,454	2,458
Solo Parents	7,820	8,585	5,181	3,914
Total	20,583	14,528	13,429	7,713

Source: Social Services Development Department

Documenting Life's Milestones: Birth Registration Online & Online Request of Birth, Marriage, and Death Certificates

Quezon City Birth Registration Online (QC BRO) is a web-based electronic application of the City Civil Registry Department (CCRD) which allows hospitals, lying-in clinics, other birthing facilities, and individuals to initiate and complete the process of birth registration of Quezon City-born children through an online registration portal, thus ensuring that

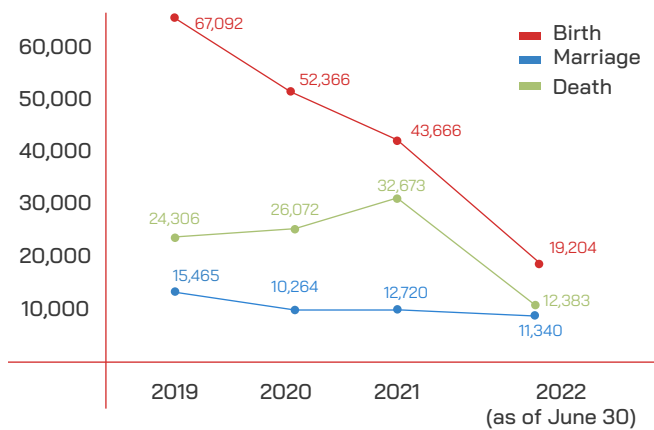


births are registered in a timely manner. Since its launch, 145 hospitals and birthing facilities have been onboarded, and 579 applications for birth registrations have been received.

To provide greater accessibility, CCRD also launched its online system for requesting Certified True Copies (CTCs) of Birth, Marriage, and Death

Certificates. As of September 9, 2022 the City has received a total of 1,293 requests– 808 birth certificates, 431 marriage certificates, and 54 death certificates.

Number of Processed Civil Registration Documents (Birth, Marriage, and Death)



Source : City Civil Registry Department



Mitigating Transport Expenses: Fuel Subsidy for Tricycle Operators and Drivers



In response to rising fuel prices, the Quezon City Government distributed gas fleet cards worth Php1,000 each to tricycle drivers to help defray public transport expenses in accordance with City Ordinance No. SP-3100, S-2022. Over 24,000 tricycle drivers and operators from 156 Tricycle Operators and Drivers Associations (TODAs) are expected to benefit, with 6,046 recipients as of September 28, 2022. COVID-19 booster shots were also provided during the roll out, as part of preparations for the resumption of face-to-face classes for the coming school year.

Improving Food Systems: Kadiwa Pop-Up Stores and Gulayan sa Paaralan



Accessibility of affordable and nutritious food became a priority for the City as it sought to increase social protection programs. 87 Kadiwa pop-up stores, the wholesale market program of the Department of Agriculture, were established, providing regular source of nutritious vegetables directly from

Attending to Special Needs: Disability Assessment for SPED Learners and Children with Disabilities

As part of its program to support indigent children with Special Education (SPED) needs, the City provided free disability assessment by a developmental pediatrician for a total of 375 children in the past year. 8 Developmental Pediatricians were employed to diagnose the condition of SPED learners and to address the backlog of unassessed Children with Disabilities enrolled in DepED SPED schools.

farmers in the provinces to Quezon City barangays, as well as giving an opportunity for GrowQC Urban Farmers to sell their produce.

A total of 149 school gardens and farms under the City Schools Division's Gulayan sa Paaralan Project partnered with the City Government, through its Joy of Urban Farming Project, to ramp up efforts in utilizing open spaces within school grounds. The Gulayan sa Paaralan Project is a regular program under the Department of Education.



allowance of Php8,600. The City government also facilitated partnerships with other organizations such as SPARK Philippines and the Swiss Embassy to support livelihood projects such as production of ornaments and upcycled designer bags.



Turnover of hygiene kits and make up kits for PDLs

Enabling Persons Deprived of Liberty (PDL): No Woman Left Behind

To uphold the rights of women deprived of liberty, the City institutionalized a Comprehensive Program for Persons Deprived of Liberty (PDL) at the Quezon City Jail Female Dorm. The initiative focuses on physical and mental health care services, drug use prevention, and programs that are geared toward treatment and rehabilitation, education, livelihood, aftercare and reintegration for all female detainees. Free medical laboratory tests were provided to 1,052 PDLs.



Alternative Learning System (ALS) helps ensure that they continue with their education, with 221 graduates of the program in August 2022. Women were also given with the opportunity to pursue higher education through the Distance Learning Program of the Quezon City University.

Female PDLs have access to opportunities under the Small Business and Cooperatives Development and Promotions Office as well as other skills development training from the Social Services Development Department and Technical Education and Skills Development Authority. Through the livelihood program in the female dorm, they receive a monthly

Housing and Shelter

Acquiring Land for Informal Settler Families: Direct Purchase and Direct Sale Programs

In line with the Mayor’s 14-point agenda to provide more homes, fulfill the aspirations of the city’s informal settlers to avail of permanent housing, and enjoy security of tenure, the Quezon City Government has been actively pursuing the purchase of properties occupied by Informal Settler Families (ISFs) directly from private landowners. These are slated to be awarded to ISF occupants through the City’s Direct Sale Program. As of July 2022, the City has acquired parcels of land from various landowners, which are expected to benefit 5,513 families.



Usufruct Agreement with National Housing Authority



Mayor Belmonte with beneficiaries of Direct Sale Program

Addressing the Housing Needs of the Underprivileged: Socialized Housing Program



Turnover of Socialized Housing Project unit



Groundbreaking Ceremony of GEM 5 housing project

To improve the living conditions of the landless and underprivileged households of Quezon City, the City Government continuously implements the Socialized Housing Program through the Housing, Community Development and Resettlement Department (HCDRD). Over the past 3 years, 14,953 families have been given security of tenure.

According to the 2021 census survey conducted by HCDRD, the number of informal settler families in Quezon City is estimated at over 210,000.

Number of Socialized Housing Program Beneficiaries (Families)				
Socialized Housing Program	July 2019 - June 2020	July 2020 - June 2021	July 2021 - June 2022	Remarks
Community Mortgage Program • Take-out Project	190	16	92	Security of tenure provided
• Transfer Certificate of Title (TCT) issued	-	383	-	TCT under the name of the Homeowners Association
• On-going	-	1,456	1,433	CMP projects with applications under process
Direct Sale Program • Transfer Certificate of Title (TCT) Issued	86	133	99	Awarded to beneficiaries
• Contract to Sell Issued	30	21	49	Issued to beneficiaries
• Deed of Absolute Sale (DOAS) Issued	169	332	119	Executed by and between the city and beneficiaries
• Contract Agreement Issued	130	144	56	For Socialized Housing Projects
Direct Purchase Program • Five (5) properties	-	2,411	-	Land acquired and titled in the name of Quezon City
• Seven (7) properties	-	-	5,443	1 property titled in the name of Quezon City; 6 properties for title transfer in the name of Quezon City
Relocation and Relocation Program • In-City		252	232	Relocated from danger areas to various Quezon City Socialized Housing units
		755		
• Off-City		318	604	Relocated from danger areas to various NHA resettlement sites (Norzagaray, Pandi & San Jose Del Monte in Bulacan, Baras Rizal and Caloocan City.
Total	1,360	5,466	8,127	

Source: Housing, Community Development & Resettlement Department

Providing Temporary Shelter: Transitional Housing for Displaced Families

Recognizing the need to provide temporary shelter for displaced families, the Quezon City Government established its first transitional housing project located in Barangay Bagong Silangan, benefiting 44 families from Barangays Pansol, Holy Spirit, Bagong Silangan, and Commonwealth who were victims of fire and landslide incidents. These families were subsequently relocated to permanent housing units under the City's Socialized Housing Program (In-City Resettlement).



Transitioned housing unit



Health

Strengthening Hospital Services: Rosario Maclang Bautista General Hospital's Accreditation as DOH Level 2 Hospital

From a Level 1 hospital in 2019, the Rosario Maclang Bautista General Hospital (RMBGH) received its License to Operate as a Level 2 hospital on October 15, 2021, along with more healthcare professionals, medical equipment and beds. RMBGH's upgraded services support high-level medical specialists in Internal Medicine, Pediatrics, Obstetrics and Gynecology, Surgery and their sub-specialties. Additional facilities were established, including an Intensive Care Unit (ICU), a Neonatal Intensive Care Unit (NICU), a High-Risk Pregnancy Unit (HRPU), a respiratory therapy facility, a DOH-licensed tertiary clinical laboratory, and a DOH-licensed Level 2 imaging facility with 64-slice CT scan.

Number of Patients Served In Health Facilities

Patients Served In Facilities	2019	2020	2021	2022 (as of June 30)
Quezon City Health Department				
Outpatient	1,143,890	966,348	1,012,047	928,341
Quezon City General Hospital				
Inpatient	16,518	7,469	13,302	4,400
Outpatient	126,305	14,565	13,317	39,826
Emergency Room	127,707	59,082	40,791	22,920
Total	270,530	81,116	67,410	67,146
Novaliches District Hospital				
Inpatient	5,120	3,742	3,868	2,974
Outpatient	61,186	10,847	11,085	11,412
Emergency Room	34,606	25,698	36,548	15,363
Total	100,912	40,287	51,501	29,749
Rosario Maclang Bautista General Hospital				
Inpatient	567	2,275	3,835	2,854
Outpatient	42,490	21,457	20,630	19,987
Emergency Room	5,561	14,598	20,160	9,498
Total	48,618	38,330	44,625	32,339

Source: Quezon City Health Department, Quezon City General Hospital, Novaliches District Hospital, Rosario Maclang Bautista General Hospital

Number of Public and Private Health Facilities and Bed Capacities in Quezon City As of December 31, 2021

Facility	Public		Private	
	Facilities	Beds	Facilities	Beds
Clinics	94	182	998	1,074
Diagnostic Centers	28	28	91	110
Hospitals	15	6,200	34	2,947

Source: Quezon City Health Department

Finding Ways to Immunize Children: Challenges in the Time of COVID-19



Immunization is one of the cornerstone policies of the Quezon City Health Department (QCHD) that offers protection against diseases through vaccination. QCHD continued to make immunization accessible to all QCitizens through regular health center activities, door-to-door campaigns, catch up efforts, and community-based efforts. However, due to the effects of the pandemic, including lockdown areas making people unable to visit health facilities, Quezon City faced the challenge of increasing Fully Immunized Child (FIC) coverage from 70% to 95% of the targeted age group.

Additionally, most health center staff were diverted to COVID-19 responses such as the Community Based Testing in 2020 and COVID-19 Vaccination in 2021, while transitioning to a 'better normal'. To address these challenges, QCHD launched the National Immunization Program, Child's Month, and Chikiting Bakunation Kick-Off to encourage more children to receive their immunization over the past year.

Routine Pediatric Immunization Data						
	2019		2020		2021	
Immunization Target	53,740		54,413		54,240	
Vaccine	Immunized	(%)	Immunized	(%)	Immunized	(%)
BCG (Bacille Calmette-Guerin)	84,756	158%	50,130	92%	49,098	91%
HEPA B (Hepatitis B)	78,878	147%	47,549	87%	46,003	85%
PENTA 1 (Penta Vaccine against diphtheria, tetanus, pertussis, Hepatitis B and Haemophilus Influenza Type B)	52,224	97%	36,658	67%	46,442	86%
PENTA 2 (Penta Vaccine against diphtheria, tetanus, pertussis, Hepatitis B and Haemophilus Influenza Type B)	48,003	89%	29,942	55%	44,247	82%
PENTA 3 (Penta Vaccine against diphtheria, tetanus, pertussis, Hepatitis B and Haemophilus Influenza Type B)	50,044	93%	28,612	53%	43,988	81%
OPV 1 (Oral Polio)	80,137	149%	47,030	86%	48,170	89%
OPV 2 (Oral Polio)	77,188	144%	43,215	79%	46,870	87%
OPV 3 (Oral Polio)	75,574	141%	41,192	76%	46,490	86%
IPV (Inactivated Polio Vaccine)	56,478	105%	37,705	69%	41,474	77%
MEASLES (9 Months Old)	70,557	131%	39,850	73%	44,537	82%
MEASLES (12 Months Old)	66,345	123%	33,001	60%	42,747	82%
FIC (Fully Immunized Children)	64,219	119%	28,040	52%	38,047	70%

Source: Quezon City Health Department

Supplementing Children’s Nutrition: Pandesal Power

In an effort to combat malnourishment, the Quezon City Health Department distributed 15,000 Nutribuns with Nutributter to 178 priority children during the Annual Operation Timbang Plus 2022. According to the 2018 Expanded National Nutrition Survey, pandesal is one of the top five food sources of young children. Distribution of Nutribun, a type of pandesal, is the most feasible way to address nutritional problems within the target age group. Of the 178 children given Nutribun, 125 or 70% have been

rehabilitated. Alongside the distribution, Community Health Workers continue to regular health and nutrition outreach programs.

Combating Disease: Free Maintenance Medicines for Indigent Seniors and Non-Senior QCitizens in Need

An integral part of the Quezon City Government’s Non-communicable Disease Program, the Free Maintenance Medicines Program, providing free medicines for hypertension, diabetes and high

cholesterol, was relaunched in April 2022. The program aims to reach more eligible indigent senior citizens as well as non-senior QCitizens while also ensuring quality medical services, counseling, and free regular check-ups all year round. In line with this, the Quezon City Health Department (QCHD) issued a Blue Medical Card to all senior citizens and a Red Medical Card to non-seniors (59 years old and below) who are residents of the City and in need of maintenance medicines.

The following medicines are available as part of the implementation of the Phil PEN protocol on the management of hypertension and diabetes and are dispensed by an authorized healthcare physician or staff member of the barangay health centers and wellness hubs:

- Amlodipine 5mg/tab
- Losartan 50mg/tab
- Simvastatin 20mg/tab
- Atorvastatin 20mg/tab
- Metformin HCL 500mg/tab
- Glicazide 60mg/tab
- Clopidogrel 75mg/tab
- Aspirin 100mg/tab
- Insulin Glargine vial
- Regular Insulin vial



Free maintenance medicines

Since the program’s relaunch, many seniors have participated in the “Senior Citizens Day,” every Tuesday in all health centers of the city. From an average of less than 10,000 citizens availing of the program, some 39,000 citizens, 24,000 of which are seniors, now benefit regularly.



Expanding the Human Milk Bank: Novaliches District Hospital

Since 2015, the Quezon City General Hospital (QCGH) Human Milk Bank has been one of the flagship programs of the hospital. Collection of human milk in the community is conducted regularly, including diligent searching and screening of volunteer mothers and reaching out to communities for mobile donation. The collected milk is processed in a timely manner and stored properly. Calamities have also been catalysts for milk donors to go out and share their milk anonymously. Collected milk has reached

hundreds of babies who rely on breast milk as their only source of nutrition to survive.

Recognizing the need for such a service, the Novaliches District Hospital (NDH) in partnership with the Rotary Club of Biak-na-Bato, formally opened a second Human Milk Bank in August 2022. This facility reinforces the offerings of the QCGH Human Milk Bank and helps address the limitations and barriers against breastfeeding by making pasteurized breast milk available to more QCcitizens.

Additionally, a Milk Letting activity was held on August 11, 2022 at NDH in celebration of the National Breastfeeding Awareness Month. This collaboration between the Quezon City Human Milk Bank and City Health Department had 40 donor mothers from different districts and health centers participating in the event.

Breastmilk Collected in the Human Milk Bank				
Category	2019	2020	2021	2022 (as of June 30)
Total number of mother donors	1,231	269	1,246	1,252
Total milliliters (mL) of breastmilk collected	129,735	22,145	479,220	269,295

Source: Quezon City Health Department

Scaling up in Action: Family Planning

Given the importance of family planning for the health of a mother and her children, as well as the family's economic situation, the Quezon City Government ensured that access to Family Planning counseling and tailored services were readily available in all public health centers and lying-in clinics in the city. A total of 116,876 men and 94,511 women were provided with Family Planning information & counseling in the period of July 2021 to June 2022. The city's Contraceptive Prevalence Rate (CPR) gradually increased from 28.1% in 2021 to 29.1% as of 2nd Quarter of 2022, indicating of social acceptance of the use of modern family planning in achieving the desired family size as well as in improving personal reproductive health.



Improving the Quality of Care: Guaranteed Doctors in Health Centers

Number of Doctors per Health Center (as of June 30, 2022)		
District	No. of Health Centers	No. of Doctors
I	13	13
II	13	14
III	9	10
IV	10	13
V	12	12
VI	9	9
Total	66	71

Source: Quezon City Health Department

In order to provide critical health services to QCcitizens, the City Government pursued having at least one doctor per health center. As of June 2022, a total of 66 health centers providing free health services to eligible patients for its various programs were staffed by a total of 71 doctors.

Consolidated Healthcare Professionals and Non-Medical Staff						
Category	2019		2020		2021	
	Permanent	Contractual	Permanent	Contractual	Permanent	Contractual
Medical Doctors	120	156	116	221	271	309
Nurses	128	147	125	170	269	425
Midwives	189	35	188	36	197	52
Dentists	63	1	69	5	73	10
Community Health Workers	-	253	-	256	0	315
Non-medical Staff	392	517	440	619	586	775

Source: Quezon City Health Department, Rosario Maclang Bautista General Hospital, Quezon City General Hospital and Novaliches District Hospital

Championing Nutrition: Healthy Food Procurement Policy

As part of the City’s commitment to improving the overall nutrition of QCcitizens, the Quezon City Healthy Food Procurement Policy requires all food procured by the City Government to pass the Quezon City Nutrition Standards. These involve selecting diverse and nutritionally-balanced foods, favoring whole and fresh foods over processed foods, providing more fruits and vegetables, eliminating trans fats, and limiting free sugars and sodium in its choices. The policy also seeks to strengthen local sustainability and food security by promoting urban farms as well as the local sourcing of ingredients and whole foods. Since being enacted in July 2021, approximately 60% of public food procurements have adhered to the policy.

Rising Together: Partnership with Hospitals for Medical Assistance



MOA signing with 7 national government hospitals

As part of its COVID-19 recovery plans, the Quezon City Government leveraged the fact that QC is the base for the best government hospitals and entered into a Memorandum of Agreement with 7 major government hospitals in the city for the purpose of allocating funds, especially for medical assistance. These covered medicines, laboratories, and other hospital expenses for qualified ailing indigent or deserving residents. Php5,000,000 was allocated to each government hospital with the Social Services Development Department (SSDD) responsible for its

oversight and proper implementation. Assistance was released through the provision of a Certificate of Guarantee to partner hospitals with a minimum amount of Php5,000 but not exceeding Php50,000.

Medical Assistance Granted through Partner Hospitals From June 16 to September 14, 2022		
Hospital	No. of Beneficiaries	Amount Granted (in Php)
Philippine Heart Center	118	2,223,800
National Kidney & Transplant Institute	159	1,910,000
East Avenue Medical Center	257	1,732,500
Philippine Children’s Medical Center	23	401,500
Lung Center of the Philippines	35	484,000
National Children’s Hospital	5	83,000
Quirino Memorial Medical Center	11	54,500
Total	608	6,889,300

Source: Social Services Development Department

Integrating Mental Health Care: From Hospital-based to Community-based

In order to promote mental health care in all Quezon City communities and provide services to those with mental illness, the Community-Based Mental Health Program (CBMHP) advocated a shift from hospital-based to a community-based mental health care delivery system. The program implemented the following strategies:

- Capacity building of health center staff and community leaders
- Promotion of mental health in the workplace and in the community

Animal Welfare

Creating a New Purpose in Life: Rehabilitation and Training of Impounded and Rescued Dogs



- Decentralization of patients from QCGH to six (6) Mental Wellness Access Hubs (MWAH) facilities for provision of psychotropic drugs in health centers
- Outreach mentoring sessions in the community for diagnosis and treatment of patients with mental disorders
- Provision of psychosocial support in HOPE Facilities and the community in lockdown areas

LIBRENG GAMOT SA MENTAL WELLNESS ACCESS HUB SA BAWAT DISTRITO

Sa mga Persons with Disabilities (PWDs) na nangangailangan ng maintenance medicine para sa kanilang mental health conditions, dalhin ang reseta sa pinakamalapit na Health Center sa inyong Barangay upang makakuha ng gamot.

Narito ang mga gamot na maaaring matanggap:

- Clozapine 100 mg tablets
- Biperiden 2 mg tablets
- Chlorpromazine 100 mg tablets
- Lithium Carbonate 450 mg tablets
- Sertraline 50 mg tablets
- Ercitalopram Oxalate 10 mg tablets
- Quetiapine 200 mg tablets
- Valproic acid tablets

Ang Quezon City General Hospital Psychiatry Department ay bukas para sa medikal na konsultasyon, magpadala lamang ng mensahe sa kanilang Facebook page: <https://www.facebook.com/Department-of-Psychiatry-QCGH-109835784076605/>

Basahin naman dito ang mga ailituntunin para sa mga nais magpakonsulta: <https://www.facebook.com/Department-of-Psychiatry-QCGH-109835784076605/photos/a.203885228004993/583743493352496>

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With this initiative, Quezon City may be the only LGU where all the health centers are capable of integrating mental health services in primary care. As of June 30, 2022, there were 245 patients registered in the MWAH facilities, while 182 patients were registered and received free medicines in barangay health centers.

To help Persons with Disability lead a more independent life and provide comfort to those with mental health struggles, the Quezon City Animal Care and Adoption Center conducted dog training sessions for canines to become Community Service and Emotional Support dogs. Impounded and rescued animals underwent a Safety Assessment for evaluating Rehoming (SAFER) test to determine if they were qualified to be rehabilitated and trained. As of July 2022, a total of 15 Community Service Dogs have been deployed, while 4 Emotional Support Dogs are being maintained.

Expanding Care for Our Dogs and Cats: Free Microchipping

To provide a form of permanent identification for our dogs and cats in case they are lost or run away, the Quezon City Veterinary Department (QCVD) ramped up the rollout of its free microchipping program, the first of its kind in the country, over the past year. Pet owners who brought their animals for vaccination and spay and neuter had the option of registering their pets with the City Government via microchipping. By placing a microchip in the animal, data pertaining to the animal is gathered and recorded, such as owner, vaccination record, and other medical information. From January to June 2022, almost 3,000 animals were microchipped.



The QCVD likewise established Veterinary Services at District Action Offices in Districts 1, 4 and 6 in June 2022. Aside from Microchipping, other Veterinary Services include triage treatment, Anti-Rabies Vaccination, Deworming, and Consultation.

The QC Animal Care and Adoption Center, located in Barangay Payatas rescued a total of 6,189 dogs and cats. 727 of these animals were turned over for adoption from July 2021 to June 2022. A total of 3,342 dogs and cats were spayed and neutered, while 105,065 animals in the city were given anti-rabies vaccine shots.



Education

Supporting Learners' Mental Health and Well-being

Recognizing the importance of learners' mental health and well-being, the City Government initially hired 8 Guidance Assistants to support the Department of Education's mental health services, including counseling activities. With only 22 registered counselors, supported by teachers dual-functioning as guidance advocates, assigned to assist over 450,000 public school learners across 158 Quezon City public schools, the City continues to explore effective and sustainable programs that will expand guidance and counseling services for learners and teachers.

Innovating Education in the New Normal: Ibang Klase sa QC

With the challenges brought about by COVID-19, the Quezon City Government launched Ibang Klase sa QC – a comprehensive plan of action that aims to provide inclusive and responsive programs for all education stakeholders under a new mode of learning. A key component of this plan is the increased focus and resources allocated not just to the public schools, but direct to the learners such as tablets, internet connectivity, and school supplies, among others.

Aligned with the Department of Education's Basic Education – Learning Continuity Plan (BE-LCP), Ibang Klase sa QC aims to:

- Ensure access to education
- Guarantee equitable access to learning resources
- Provide teaching support aids for quality education
- Build parents' capacity for supporting home learning
- Nurture teachers and students' physical and psychosocial health and wellness



Annual physical exam for public school teachers

Strengthening Learning Continuity and Recovery: Resource Allocation



Given the need to provide quality public education, the City Government supported the Department of Education's call for learning continuity during the COVID-19 pandemic by providing the following learning and teaching resources for the 158 public schools under its jurisdiction from 2020 to 2021.

Educational Resources Provided to Support Learning Continuity

Stakeholder	Resources	Quantity
Learners	Tablets and Internet Connectivity	259,054 units
	Learning Kits	1,175,148 sets
	Hygiene Kits	430,438 kits
	Modules	6,875,846 copies
	Braille Embossers	5 units
	ALS Modules	3,600 sets
	SPED Assessment Packages	300 sets
	Mobile Dental Vans	2 units
Teachers	Laptops	6,593 units
	Internet Connectivity	16,378 subscriptions
	Call and Text Service	8,791 subscriptions
	Annual Medical Check-Up	All teaching and non-teaching
Schools	COVID-19 Prevention Supplies	For all public schools
	Internet Connectivity	160 installations
	Duplicator Machines	160 units
	Photocopies Machines	151 units
	Toners	151 pieces
	Drum Kits	628 pieces
	Printers	662 units
	Paper	225,500 reams

Source: Quezon City Schools Division Office

As learners and teachers transition to face-to-face classes, the City continues its programs as they recover from learning losses and strengthen their fundamental skills. To ensure responsive quality education, the City Government undertakes investments in learning resources, remediation efforts, and community partnerships.

Leveling Up: Quezon City University Accreditation

Just eight months after being recognized as a full-fledged Higher Education Institution by the Commission on Higher Education, the Quezon City University embarked on the rigorous accreditation process conducted by the Association of Local Colleges and Universities Commission on Accreditation (ALCUCOA). In November 2021, QCU’s programs on BS Information Technology, BS Entrepreneurship, BS Electronics Engineering, and Industrial Engineering were assessed and awarded candidate status. This accreditation helps ensure that the educational programs of QCU meet acceptable standards of quality. It also serves as a valid basis for effecting changes and improvements in the university in various areas of governance and administration, faculty, curriculum and instruction, student development services, entrepreneurship and employability, community extension services, research, library, laboratories, and facilities. QCU’s BS Accountancy Program, as well as the recently launched programs in BS Early Childhood Education and BS Management Accounting are likewise expected to undergo accreditation in the coming years.



Online Executive course on Organizational Management

Making Education a Right: Free Tuition at QCU

As a benefit of the Quezon City University’s institutional recognition, a total of 10,798 students received full tuition scholarships and miscellaneous fee support amounting to Php77.7 million through the Commission on Higher Education-Unified Student Financial Assistance System for Tertiary Education (CHED-UniFAST) Program for the 1st Semester of SY 2021-2022. For the 2nd Semester of SY 2021-2022, 10,427 students received UniFAST scholarship amounting to Php72.1 million. Additionally, students may apply and be eligible for various CHED scholarships and financial assistance like the Tertiary Education Subsidy (TES), Student Loan Program (SLP), and the Tulong Dunong Program.



Expanding Knowledge: Centers for Innovation and Continuing Education

In response to the rapid growth of urban farms and farmers resulting from the City’s flagship Grow QC initiative, the Quezon City Government partnered with the Department of Agriculture-Agriculture Training Institute (DA-ATI) to establish an Urban Farming Innovation and Learning Center at the Quezon City University (QCU). An initial seminar on urban agriculture was conducted by the DA for QC Government representatives to instill awareness and share information. The Urban Agriculture project was supported by a DA-ATI grant award of Php14.6 million.

The QCU Speaker Feliciano Belmonte Center for Continuing Education was recently established to house special certificate programs and courses in the professional school. QCU’s pilot course, Executive Course on Organizational Management (ECOM), providing public managers and potentials with insights on the concepts of organizational structure, had 50 participants from the QCU, QC Government offices, and other agencies.

Quezon City University Enrollment Data					
Academic Program	SY 2020-2021		SY 2021-2022		SY 2022-2023
	1st Sem	2nd Sem	1st Sem	2nd Sem	1st Sem
BS Accountancy	863	761	872	801	736
BS Information Technology	3,302	3,043	3,596	3,451	3,010
BS Entrepreneurship	3,119	2,961	3,935	3,865	3,434
BS Industrial Engineering	1,556	1,470	1,846	1,765	1,832
BS Electronics Engineering	588	532	601	564	639
BS Early Childhood Education	-	-	-	-	191
BS Management Accounting	-	-	-	-	128
Total	9,428	8,767	10,850	10,446	9,970

Source: Quezon City University

Campaigning for Learning Recovery: A Focus on Reading



Recognizing the impact of the COVID-19 pandemic on learning, the Quezon City Government launched Pagbasa Muna – a campaign that aims to emphasize the importance of reading as an essential building block for a child’s development. Under the Pagbasa Muna campaign, the City Government distributed 171,876

storybooks to public kindergarten learners. In addition, 24,110 daycare children each received 4 picture books, while their parents were provided a manual to aid their children in learning how to read. Training manuals for daycare workers were distributed together with 40 big story books for over 300 daycare centers in the city.

Equipping for the “New Normal”: Transferring Tablet Ownership to Students

To help ensure equitable access to quality education in the “New Normal”, the Quezon City Government distributed over 250,000 tablets to Grade 4 to Grade 12 students, providing them with relevant digital tools and equipment needed for their learning. To further incentivize learners and encourage responsible tablet use, the City Government approved a policy that transfers tablet ownership to Grade 6 and Grade 12 graduates as well as Grade 10 completers, the first initiative of its kind in the country. Through this approach, the City Government hopes to level the playing field going forward for public school learners.



Pursuing Education: Quezon City Public School Enrollment

The table below shows a positive increase in the number of enrolled students in Quezon City Public schools from school years 2018 to 2022.

Quezon City Public School Enrollment				
Level	SY 2018-2019	SY 2019-2020	SY 2020-2021	SY 2021-2022
Elementary	261,081	253,450	259,092	267,114
Junior High School	149,293	151,784	159,769	158,755
Senior High School	17,655	18,808	27,111	27,935
Total	428,029	424,042	445,972	453,804

Source: Quezon City School Division Office

Budget Allocated for Quezon City Public School System (in Php)				
Budget Source	2019	2020	2021	2022
Special Education Fund (SEF)	2,607,982,571	3,042,616,443	1,809,800,000	1,800,000,000
General Fund	832,113,991	704,902,172	789,453,496	781,593,979
Total	3,435,095,562	3,747,518,615	2,599,253,496	2,581,593,979

Source: City Budget Department
*Adjusted appropriation

Expanding Coverage: The Quezon City Public Library

The Quezon City Public Library (QCPL) continued to expand its coverage with two new branch libraries launched at Barangay Tagumpay in District 3 and Sagana Homes I in District 6 in September 2022. A third branch library in Barangay Bagong Silangan, District 2 is scheduled for inauguration, bringing the total number of city libraries to 22, with additional locations being explored. In an effort to grow its collection, the QCPL also undertook a book drive entitled "Donate a Book and Help Feed the Mind of Every QCitizen", adding 39,949 books through this initiative.

Quezon City Public Library Statistics				
Category	2019	2020	2021	2022 (as of September 30)
Users (onsite and offsite)*	208,240	84,911	108,532	168,139
Library Collection (Print and Non-print)	78,420	80,700	80,617	127,992

*The number of users in 2020 and 2021 were significantly impacted by the COVID-19 pandemic as public libraries remained closed

Source: Quezon City Public Library

Youth Development

Providing Educational Opportunities: Quezon City Scholarship Program

With the Mayor's push to provide educational opportunities to deserving students, the Quezon City Government expanded its city-wide scholarship program to benefit more students and youth across more categories while also streamlining its processes. Aside from sectors that needed economic support, the City also provided scholarships to academically excellent students, youth leaders, athletes, and artistically gifted students, including those taking post-graduate and specialized courses. Quezon City University students likewise benefitted from the City's scholarship program. For SY 2021-2022, the City supported 16,890 scholars.

In line with Ordinance No. SP-3121, S-2022, "An Ordinance Institutionalizing the Quezon City Scholarship Program", scholarship procedures and requirements were streamlined through online application, validation, and scholarship grants disbursement via the QC E-Services Portal. Coupled with QCitizen ID registration and information, these digital platforms lessened documentary requirements from 19 documents to 5, and reduced client steps from 15 to 5.

Number of Quezon City Scholars by Type of Scholarship for SY2021-2022 (as of July 2022)		
Category	Sub-category	No. of Scholars
Senior High School Students		58
Tertiary Students	Academic Scholarship	342
	Economic Scholarship	5,887
	Youth Leaders Scholarship	26
	Specialized Courses Scholarship	47
	Athletic and Arts Scholarship*	0
Masters/Doctorate Students		67
Quezon City University Students		10,463
Total		16,890

*Application for Athletic and Arts Scholarship will begin in SY 2022-2023.
Source: Quezon City Youth Development Office



Broadening Horizons for Out-of-School Youth

Quezon City University in partnership with the United States Agency for International Development (USAID) and the Education Development Center (EDC) conducted a 6-month Executive Course for 78 Barangay Leaders on System Delivery Support for Out-of-School Youth (QCU BLeSDS for OSY) with the goal of strengthening partnerships and systems supporting Out-of-School Youth. The culminating activity, an OSY Summit on July 26, 2022, brought together over 120 public and private partners and participants.

Strengthening Ties: Quezon City Youth Development Alliance

In November 2021, the Quezon City Youth Development Office assumed Chairmanship of the Quezon City Youth Development Alliance (QC YDA). QC YDA aims to help Out-of-School-Youth (OSY) become productive citizens through three main avenues - helping them start businesses, enabling them to go back to school, or preparing them for employment.

Currently composed of 3 national government agencies, 6 educational institutions, 6 private organizations, 2 non-government organizations, and the Quezon City Government, QC YDA continues to attract new partner organizations. In the past year, QC YDA served 3,112 OSYs. In March 2021, the QC YDA was given the Governance Award and the Sustainable Youth Workforce Development Mechanism Award by USAID Opportunity 2.0. The Alliance was initiated through a Memorandum of Agreement between the Quezon City Government, USAID Opportunity 2.0, and Education Development Center in 2020.



Peace and Order

Managing Traffic: No Contact Apprehension Program

Pursuant to the Quezon City Revised Traffic Management Code of 2018, the Quezon City Government implemented its No Contact

Apprehension Program (NCAP) through a Public-Private Partnership (PPP) with QPAX Traffic Systems, with the following primary objectives: to promote road safety, increase road discipline and adherence to traffic rules and regulations, discourage and eliminate corruption by limiting the involvement of traffic enforcers in physical apprehension, and augment the workforce given the size and scope of Quezon City roads.

After over eight months of pilot testing from October 21, 2021 to June 30, 2022 wherein no fines were given, the NCAP had its full implementation last July 1, 2022 in five initial locations – P Tuazon Blvd (13th Ave), P Tuazon Blvd (15th Ave), Kamias Rd (Kalayaan), E Rodriguez Sr Ave (Tomas Morato), and E Rodriguez Sr Ave (Gilmore). CCTVs strategically mounted on primary roads of Quezon City record the city traffic and serve as the sole basis of violations, which may be appealed within 10 days from the receipt of notices of violation. Designed for contactless interaction, motorists with traffic and City Ordinance violations were issued Notice of Violation tickets sent to their vehicle’s registered residence. In the first two months of implementation, the NCAP program has seen a significant decrease in the average number of daily violations.

Number of Issued Traffic Violations (from July 1, 2022 to August 29, 2022)			
Approved Violations	July	August	Total
Total	14,035	3,228	17,263
Daily Average	453	111	288

Source: Traffic and Transport Management Department



Improving Security: Project Aurora

Project Aurora, Quezon City’s Closed Circuit Television (CCTV) Unified Command System, is a joint project of the City Government and the Quezon City Police District (QCPD) to ensure safety and security by installing CCTVs citywide. All CCTVs can be viewed and accessed via a Command Center that can also unify existing cameras under the QC Disaster Risk Reduction and Management Office (DRRMO), as well as IP-based cameras owned by various barangays and business establishments throughout the city. As of July 2022, the City Government successfully implemented Phase 1 of the program with the installation of 200 fixed bullet cameras within the Quezon City Hall perimeter as well as 242 Pan Tilt Zoom (PTZ) and fixed bullet cameras in 158 strategic areas in the City.



Briefing of DPOS personnel for the campaign against city ordinance violators

CCTV Unified Command System

Implementing Strict Adherence: Campaign Against City Ordinance Violators

To ensure adherence to City Ordinances, the Quezon City Police District issued Ordinance Violation Receipts to 669,568 offenders from July 2021 to June 2022 for violations such as drinking in public places/streets, smoking in public, and violating curfew hours, among others. Aside from conducting regular patrol operations, policemen were also present in public areas such as markets, malls, and churches to ensure public observance of social distancing guidelines.

Combatting Crimes

Focus crime volume from July 2021 to June 2022 remained steady compared to the prior year. Reported crimes such as murder, homicide, robbery, and carnapping of motorcycles have decreased because of elevated police operations and visibility along inner streets and major thoroughfares of Quezon City. However, reported rape cases went up due, in part, to the continuous information drive on Violence against Women’s and Children (VAWC) initiated by the Quezon City Government and the Philippine National Police, providing police and legal assistance to the victim and their family. The increase in theft cases, particularly shoplifting, occurred inside commercial and business establishments since Alert Level 1 (IATF Guideline) took effect during the last Quarter of 2021. This can be attributed to the influx of people and less restriction of public health protocol requirements when entering said establishments, making it vulnerable to shoplifters and other lawless elements.

Focus Crime Volume in Quezon City					
Type of Crime	Period Covered			Variance	
	July 2019 – June 2020	July 2020 – June 2021	July 2021 – June 2022	In Numbers	In %
Murder	206	169	93	(76)	(44.97)
Homicide	35	35	16	(19)	(54.28)
Physical Injury	526	263	275	12	4.56
Rape	65	92	273	181	196.73
Robbery	585	474	431	(43)	(9.07)
Theft	1,193	990	1,077	87	8.78
Carnapping of Motor Vehicle	24	25	43	18	72.00
Carnapping of Motorcycle	270	298	183	(115)	(38.59)
Total	2,904	2,346	2,355	9	0.38

Source: Quezon City Police District

Amplifying Anti-Drug Efforts: QCADAAC Programs

The Quezon City Anti-Drug Abuse Advisory Council (QCADAAC) conducted Drug Abuse Prevention Education (DAPE) seminars for various barangays, schools, and private companies on-site and via video conference to address the ill-effects of drug abuse and how members of the community can help eliminate drug problems through harm reduction. A total of 8,407 individuals participated in the DAPE seminars.

To promote people empowerment through a drug-free, productive, and healthy lifestyle, QCADAAC launched the Solid Legit DaBarkads Laban sa Iligal na Droga (Barangay Edition) as part of the expanded program of the Barkada Kontra sa Droga (BKD) at various barangays. A total of 1,432 PWUDs (Persons who used Drugs), youth, purok leaders, drivers, teachers, and Homeowners Association members participated.

The Strong Families Program of QCADAAC is a family-skills training program for parents and children designed to improve child mental health, parenting practices, and family adjustment skills to cope with challenging situations, including the threat of COVID-19. Facilitators were empowered to carry out the Strong Families Program in their own localities by fostering resiliency against the influence of illegal drugs. QCADAAC staff and representatives from Barangay Central, Barangay Sikatuna, and Barangay Milagrosa participated.

Number of Drug Personalities Arrested and Operations Conducted		
Drug Personalities Arrested	July 2020 – June 2021	July 2021 – June 2022
User	1,785	2,606
Pusher	2,198	2,049
Total	3,983	4,655
Operations Conducted	1,954	1,998

Source: Quezon City Police District

Confiscated Drugs				
Items	July 2020 – June 2021		July 2021 – June 2022	
	Grams (except Ecstasy, in Tablets)	National Capital Region Standard Price (in Php)	Grams (except Ecstasy, in Tablets)	National Capital Region Standard Price (in Php)
Shabu	50,497	343,379,732	225,161	1,531,093,304
Marijuana	148,738	17,848,582	59,613	7,153,520
Ecstasy	317	538,900	13,006	22,110,200
Cocaine	-	-	80	424,000
Total	-	361,767,214	-	1,560,781,024

Source: Quezon City Police District

Boosting Fire-Preparedness: New Substations and Firetrucks

In 2021, the Quezon City Government established 2 new Fire Sub-Stations and deployed 19 personnel at Barangays Bagong Silangan (9) and Commonwealth (10), in addition to the 3 previously established Fire Sub-stations in 2020. 5 Firetrucks were likewise awarded to barangay Fire Sub-Stations.

Supplementary to the city’s preparedness is the Quezon City Fire Department’s constant monitoring of fire incidents. Estimated damage from 587 incidents from July 2021-June 2022 amounted to over Php47 million.



Awarding of fire trucks and self-contained breathing apparatus to QCFD

Number of Fire Incidents and Estimated Damage			
QCFD Operations	2020	2021	2022 (as of July 31)
Fire incidents	1,111	843	326
Estimated damage (in Php)	24,370,500	128,107,251	25,546,250

Source: Quezon City Fire Department

Smooth Sailing: Ensuring Safe and Orderly National and Local Elections

In the May 2022 National and Local Elections, the Quezon City Treasurer’s Office, together with the General Services Department, the Department of Public Order and Safety, and other units of the City, provided transport services, logistics support, and security during the distribution of election paraphernalia, forms, supplies and other related election materials as well as for the Electoral Boards and retrieval of SD cards and receptacle bins.

This also addressed the transport requirements of the Election Officers of the 6 City Districts and minimized delays in the retrieval of election returns. Coordination meetings were conducted together with all concerned offices such as QCLGU Departments, other government agencies (PNP, AFP, DepEd) and other stakeholders (Meralco, F2 Logistics) to ensure safe and honest elections.



Cleaning of campaign posters and tarpaulins



QCG personnel assisting during the elections

Providing Work: Jeepney Drivers during the National and Local Elections

During the National and Local Elections in May 2022, the City Government outsourced vehicles to augment the current fleet of city-owned motor vehicles in order to fully discharge its assigned task of providing transport services from May 7 to 10, 2022. Taking into consideration the economic predicament of the transport sector, particularly the jeepney drivers whose livelihood were heavily affected by the pandemic, 500 public utility jeepneys (PUJs) with drivers from 12 Jeepney Operators and Drivers Associations from the different city districts were contracted. This resulted in more effective transport services while also aiding the economic situation of jeepney drivers.



The Quezon City Local Government Annual Report | 2022

Disaster Risk Reduction and Management (DRRM)

Making Careful Preparations: Mapping Out Evacuation Sites

The Quezon City Disaster Risk Reduction and Management Council (DRRMC) mapped out 625 evacuation sites in Quezon City. This is in line with Executive Order No. 11 Series of 2022 empowering DRRMC and Barangay DRRMC to implement preemptive or forced evacuation as a last resort in areas declared to be in imminent danger,



Groundbreaking of Evacuation Center in Barangay Bagong Silangan

Analyzing Potential Impacts: Updating the Climate and Disaster Risk Assessment

The Climate and Disaster Risk Assessment (CDRA) aims to provide a better understanding of the disaster risks and their impact on the residents of Quezon City. Potential impacts of disaster risks are analyzed based on certain scenarios, and understanding the impacts of disaster risks is necessary to provide recommendations for continuing the delivery of services in Quezon City. The CDRA also contains geographic information systems (GIS) and remote sensing technologies that represent the spatial distribution of the exposed assets and risks.

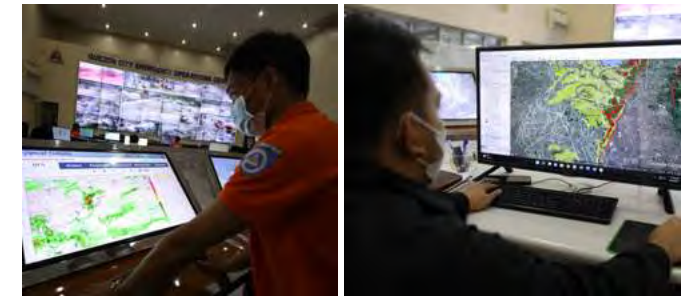
In partnership with the Earthquakes and Megacities Initiative (EMI), the updating of the Quezon City's CDRA includes:

- Initial maps on earthquake, flood, and landslide for 60 barangays overlain with exposure database of priority critical facilities
- The first prototype of the Risk Profile and Atlas
- Initial storyboard scenarios of complex emergency scenarios for planning the delivery of public services and utilities in the city

As part of updating of Quezon City's Climate and Disaster Risk Assessment, QCRRMC took into careful consideration the results of the National Geohazards Assessment Program which aims to identify areas susceptible or vulnerable to various geological hazards. In September 2021, the Mines and Geosciences Bureau (MGB) Central Office of the Department of Environment and Natural Resources completed the field assessment to validate and update the 1:10,000-scale Flood and Rain-induced Landslide Susceptibility Maps of Quezon City.



Geohazard risk assessment



Preparing for Floods: Prepositioning of Boats and Establishing Flood Markers

A total of 32 boats have been prepositioned in various locations in the city, particularly those in the low-lying areas that suffer from perennial flooding. In order to generate and disseminate timely and meaningful warning information to communities threatened by geographical hazards, 24 flood-prone markers were installed along various flood barangays to provide immediate alert level status based on flood depths. Each yellow, orange, and red warning level corresponds to response and preparedness action from flood-prone communities.



Reviewing DRRM Plans: All 142 Barangays at Ready

In 2021, Quezon City Disaster Risk Reduction and Management Office (QCRRMO) reviewed the Barangay Disaster Risk Reduction and Management Plans (BDRRMPs) of all 142 barangays. The plans encompass Disaster Prevention and Mitigation,

Disaster Preparedness, Disaster Response, and Disaster Recovery and Rehabilitation. As of June 2022, 107 barangays have submitted their updated BDRRMPs for review.

Number of Families Affected by Disaster (July 2021-June 2022)		
Type of Disaster	No. of Families Affected	No. of Evacuation Sites
Fire	1,250	19 (65 incidents)
Typhoon (Flood)		
Fabian	1,252	34
Jolina	121	3

Source: Quezon City Disaster Risk Reduction and Management Office



VI. B Economic Development

Granting Relief to Taxpayers: Extended Payment Deadlines, Amnesty, Staggered Payment, and Waiver of Penalties

To ease the impact of economic adversities on taxpayers greatly affected by the pandemic, the Quezon City Government extended tax payment deadlines with waived penalties, granted amnesty and provided an option for staggered payment for delinquent taxpayers.

Real Property Tax. Delinquent real property owners were granted amnesty from the payment of any accumulated interests, surcharges, and penalties until June 30, 2022, under the Real Property Tax Amnesty Ordinance of 2022.

Business Tax. All business owners who failed to pay any business tax for 2021 and prior years were allowed to update their business tax liabilities without incurring any penalties, interest, and surcharges. While still ensuring the collection of taxes, the City allowed the settlement of unpaid business tax liabilities, delinquencies, or obligations covering the years 2021 and prior on a staggered or installment basis up to a maximum of 12 equal monthly payments. The first and second quarter 2022 payments of business taxes, which were due on the 20th of January and April respectively, were both extended until July 20, 2022, while the payment of business taxes for the third quarter of 2022 which was due on July 20, 2022 was extended to October 20, 2022, without surcharges or interest.

Transfer Tax. To align with the implementation of the extension of the Estate Tax Amnesty Program, all legal heirs, executors, or administrators who availed of the Estate Tax Amnesty under Republic Act No. 11569 are entitled to a relief on the payment of all surcharges and interest on local transfer tax until June 14, 2023.

Accelerating Business Permit Application: QC Biz Easy Online Unified Business Permit Application System

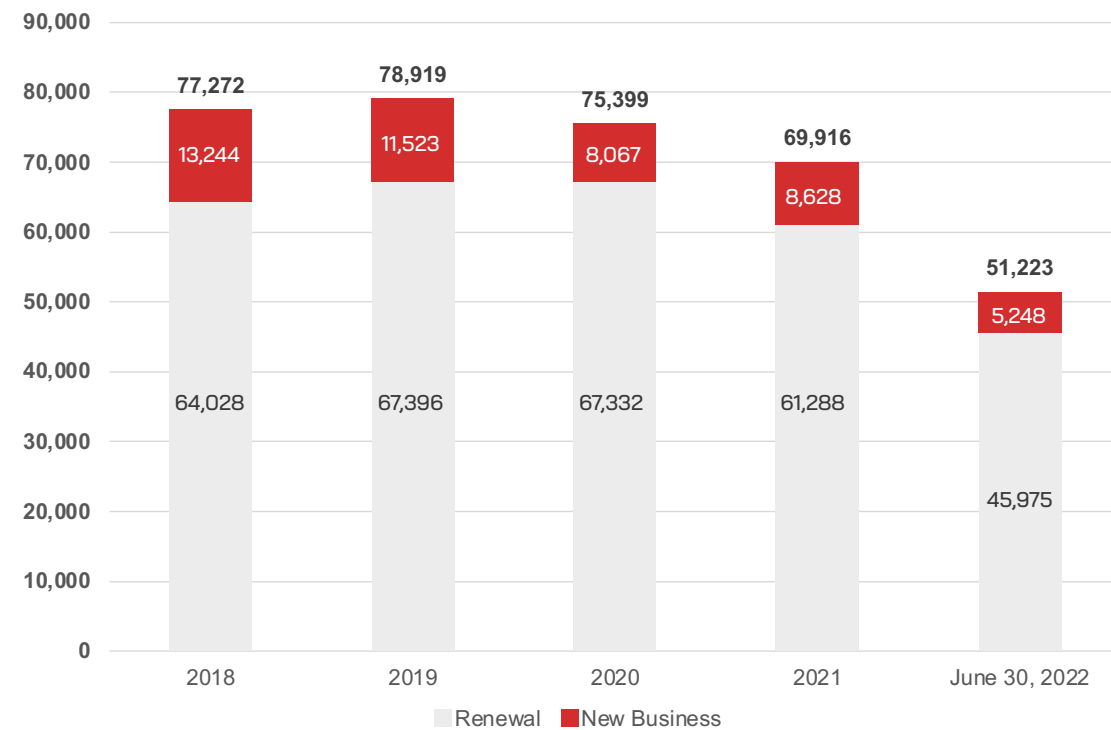


QC E- services kiosks at QC Hall

To continue the success of the QC Biz Easy Online Unified Business Permit Application System (OUBPAS) which integrates the assessment and permitting process of various Departments and Offices, the Quezon City Government, through the Business Permits and Licensing Department (BPLD), added new useful services and features in the 3rd phase of development for business owners, researchers, and the public. With the QC E-services housing the system, Quezon City is one of the pioneer cities to integrate OUBPAS into the Philippine Business Hub.

In 2022, 100% of both new and renewal business permit applications were processed via the online system, with reduced red tape and no third-party intervention. However, despite the efficient process, the number of registered businesses in 2021 decreased significantly as the full effects of the COVID-19 pandemic were realized, while 2022 numbers reflect the impact of the extension of business tax payments and the corresponding validity period of expiring business permits to July 20, 2022.

Comparative Figures of Registered Businesses



Source: Business Permits and Licensing Department

Number of Registered Businesses by Size (Micro, Small and Medium Enterprises)

Business Size	2018	2019	2020	2021	2022 (as of June 30)
Micro	59,343	60,401	55,707	54,108	41,251
Small	10,858	11,128	11,603	9,618	11,200
Medium	4,875	5,383	5,917	4,573	5,248
Total MSMEs	75,076	76,912	73,227	68,299	57,699*

Source: Business Permits and Licensing Department

*Total includes businesses that have not yet renewed for 2022 but have valid business permits (due some permits expiring after June 2022)

System through the QC E-Services portal on July 2022. Taxpayers who wish to pay their business taxes may submit the required documents through the online portal, with the final tax assessment bill sent to the taxpayer’s email address. Taxpayers may opt to pay online via QC Pay Easy payment channels, pay at any branch of LandBank of the Philippines, or at City Hall and QC Business Centers.



City Treasurer utilizing the Online Business Tax Assessment System

Amplifying Ease of Doing Business: Online Business Tax Assessment System

For the convenience of business owners, the Quezon City Government, through the City Treasurer’s Office, launched the Online Business Tax Assessment

This landmark initiative continues the City’s ongoing transformation of the annual business tax and permit renewal process from long lines to online. Since its launch, 186 taxpayers have already utilized the system, with more expected to transact online during the 2023 business tax payment season.

Delivering Convenience: Automated Document Delivery System

For the convenience of business owners and to reduce their need to physically apply at City Hall, the City introduced the issuance of an e-copy of business permit for applications filed online in April 2021. The e-copy is immediately sent to the applicant’s QC E-services registered email within hours of business permit approval.

The City Government also implemented an Automated Document Delivery System (ADDS) which delivers the physical copies of all business permits right to a business owner’s doorstep.

Another first among LGUs, ADDS further streamlines the permitting process by institutionalizing a zero-contact policy, preventing graft and corruption associated with delays, inaction, or red tape as mandated by the Ease of Doing Business and Efficient Delivery Act of 2018. This innovation was extended to the delivery of construction and building-structure related permits as well as civil registry-related documents.



Reducing Long Lines: From Onsite to Online

With the COVID-19 pandemic encouraging people to transact online instead of onsite, the Quezon City Government’s automation of processes greatly reduced face-to-face interactions between citizens and government employees, significantly lessened long lines, and shortened waiting times by providing various options for submitting applications for permits and other services, transmitting documents and reports, making inquiries, and paying online.

Online Liquor Permit System. Beginning January 2022, liquor permit applications, both new or renewal, online payment, and the issuance of a liquor permit e-copy, were all available online. 1,834 permits were issued from January to June 2022. Online application for the amendment of liquor permits will be available in the coming months .

Online Occupational Permit System. Rolled out in July 2021 employees can secure occupational permits online and pay the corresponding fees via the QC Pay Easy feature. By the 4th quarter of 2022, the BPLD plans to roll out issuance of an e-copy of the occupational permit.



Empowering Barangays: Integration of the 142 Barangays to OUBPAS

Through integration with the Online Unified Business Permit Application System (OUBPAS), all 142 Quezon City barangays can now evaluate all business permit applications simultaneously with other Departments and Offices. This enables each barangay to access the Business Permit and Licensing Department’s database of all businesses operating within its territorial jurisdiction and easily identify those who do not apply for barangay business clearance. With the prior passage of the Unified Barangay Revenue

Code, the issuance of all barangay clearances related to businesses and the collection of payment will be undertaken by the City Government in the near future.

Increasing All Building-related Permits: QC Build Easy

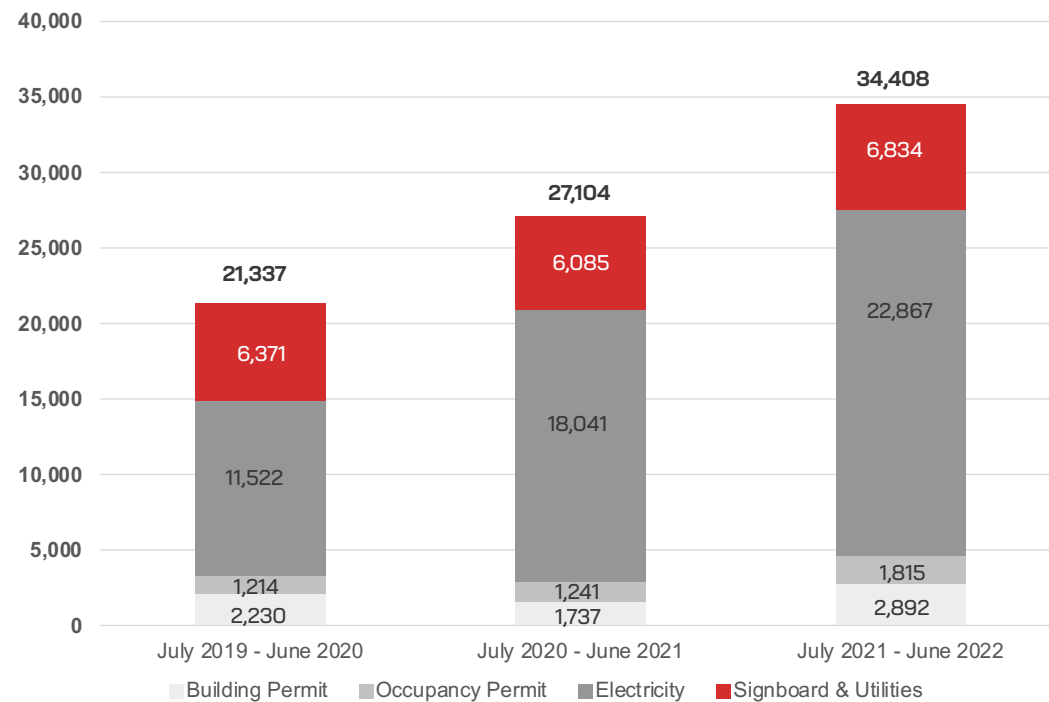


Started in 2020, QC Build Easy is a program of the Department of Building Official (DBO) that makes it easier and faster for applicants to obtain permits, clearances, certificates, and other related documents. QC Build Easy reduces procedures to just 3 steps and makes processing time compliant with the required periods under the Ease of Doing Business and Efficient Delivery Act of 2018. Since its launch, QC Build Easy has upgraded with new features such as integration with QC E-Services, an appointment system, an online checklist generator for 17 types of building-related permits, pre-evaluation of digital documents prior to submission of physical documents, online registration and assignment of building professionals to construction projects, and automated document delivery system (ADDS). QC

Build Easy is also in the process of completing integration with the QC Pay Easy System and the online zoning verification system.

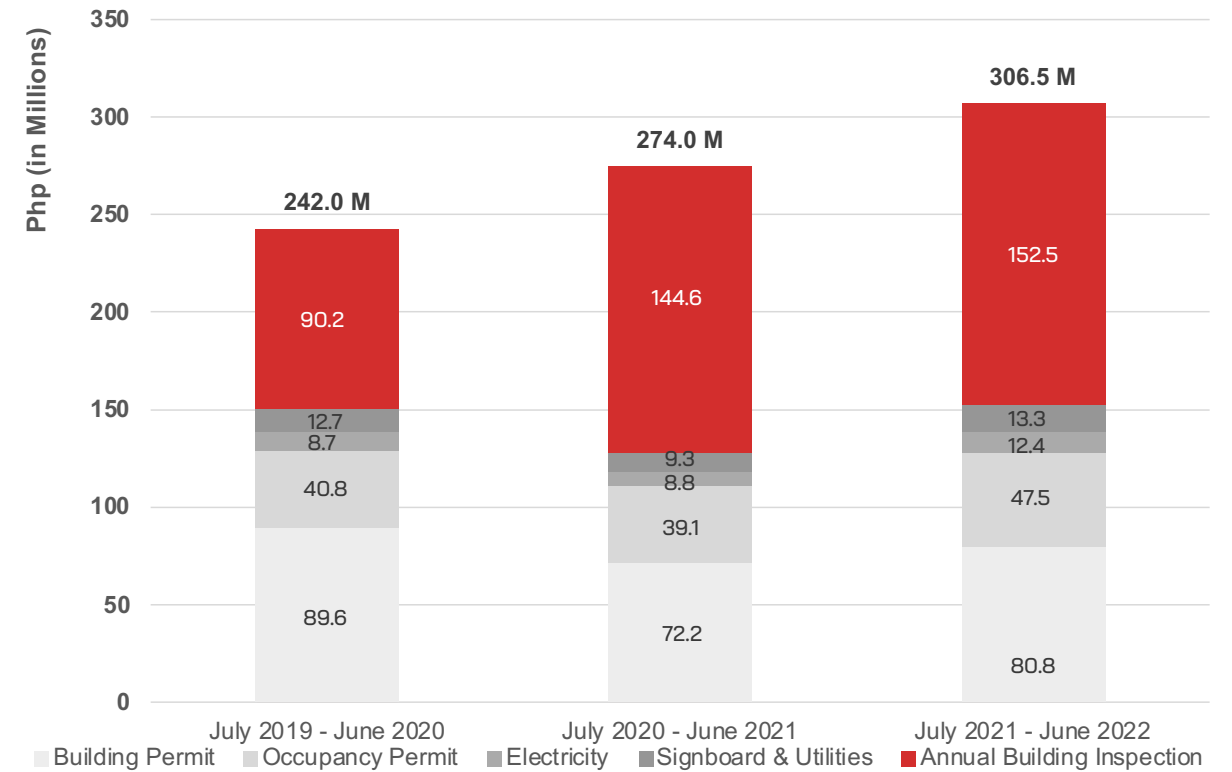
The QC Build Easy Program incorporates a mobile application which enables DBO inspectors to acquire onsite data for a particular permit application into an online system, including the gathering of necessary signatures, transmittal of GPS coordinates and capture and uploading of image, video, and audio files. This enables DBO to verify the accuracy of the information submitted by applicants.

Number of Permits Issued by Type



Source: Department of Building Official

Revenue from Permits Issued



Source: Department of Building Official

* Although the number of Building Permits Issued from July 2021 to June 2022 is the highest compared to previous years, the revenue for this period is less than July 2019 to June 2020 since many of the permits issued were for Interior Renovation which earn the lower revenue

Increasing Issuances: The Online Certificate of Electrical Inspection System

The Quezon City Government implemented an online Automated Certificate of Electrical Inspection (CFEI) System in January 2022, in accordance with the Ease of Doing Business policy. Applicants and Design Professionals can now fill up basic and technical details, get their filtered checklist of requirements, download filled-up forms, and upload their documents for pre-evaluation from home, reducing queuing for payment and in-person waiting for permits. With online payment and ADDS, applicants' permits are delivered to their doorsteps. The online CFEI System is also deployed at the City's District Action Offices for the convenience of QCitizens. The system contributed to the significant increase in the issuance of electrical permits from 18,041 to 22,867 year-on-year.

Progressing Constructions: Building Permits for New Construction

From July 2021 to June 2022, the Department of Building Official (DBO) issued 1,696 Building Permits for new construction projects, resulting in a built-up area of about 1.43 million square meters. Economic activity generated by construction projects is estimated at Php17.2 Billion, based on a conservative Php12,000 per sqm. construction cost with an estimated direct labor generation of 57,242 laborers. Permits issued were more than twice as high as last year, in line with the ongoing post-pandemic economic recovery.

Building Permits for New Construction Projects			
Particulars	July 2019 - June 2020	July 2020 - June 2021	July 2021 - June 2022
Permits Issued (for new construction only)*	1,108	735	1,696
Estimated Built-Up Area (in sqm.)	1,521,819	1,041,694	1,431,038
Construction Cost (est. at Php12,000/sqm.)	18,261,826,440	12,500,330,760	17,172,450,960
Projected Real Estate (collected Contractor's Tax) (in Php)	136,963,698	93,752,481	128,793,382
Estimated Economic Generated (multiplier effect) (in Php)	91,309,132,200	62,501,653,800	85,862,254,800
Direct Labor Generated (# of Laborers)	60,873	41,668	57,242
Upstream Workforce (est. at 1 Person/Php 1 million material cost)	10,957	7,500	10,303

Source: Department of Building Official
 *Excludes other building permits (renovation, addition, extension and interior renovation, etc.)



Building the Tax Base: Intensified Real Property Inventory & Tax Mapping Operations (IRePITMO)

True to its mandate, the Quezon City Assessor's Office served as a major source of revenue for the City through its continuous appraisal and assessment of newly discovered real property units. Despite the continued suspension of the 2016 schedule of fair market values for land (Ordinance No. SP-2556, S-2016) and the after-effect of the pandemic, total assessed value of properties in Quezon City resulting from new discoveries increased by Php8.2 Billion, with an estimated annual tax due of Php214 Million. As of June 2022, the current ratio of taxable land properties to total land area of Quezon City is at 75.67%.

Number of parcels / Real Property Units (RPUs)			
Property Type	2020 (as of June)	2021 (as of June)	2022 (as of June)
Land	288,857	292,128	295,340
Building	378,309	396,360	411,648
Machinery	6,732	6,851	6,918
Total	673,898	695,339	713,906

Source: Office of the City Assessor

Fair Market Value (in Php)			
Property Type	2020 (as of June)	2021 (as of June)	2022 (as of June)
Land	1,023,413,161,134	984,892,094,284	935,854,049,974
Building	349,186,616,862	365,743,731,490	379,902,380,815
Machinery	27,771,326,641	27,336,714,191	27,948,111,210
Total	1,400,371,104,637	1,377,972,539,965	1,343,704,541,999

*Decreasing trend was brought about by the repeated suspension in the implementation of SP-2556 s-2016 that needs to revert current transactions based on 1996 schedule of Base Unit Value computation.
 Source: Office of the City Assessor

Assessed Value (in Php)			
Property Type	2020 (as of June)	2021 (as of June)	2022 (as of June)
Land*	50,480,491,802	51,656,699,750	46,000,547,775
Building	156,052,331,059	166,032,352,059	173,974,410,804
Machinery	15,720,389,770	15,401,108,000	15,732,369,650
Total	222,253,212,631	233,090,159,809	235,707,328,229

*Decreasing trend was brought about by 65,991 parcels reverted based on values in SP-357 s-1995

Estimated Tax Due (in Php)			
Property Type	2020 (as of June)	2021 (as of June)	2022 (as of June)
Land	1,384,319,493	1,370,557,267	1,265,336,208
Building	4,308,827,349	4,213,605,276	4,782,066,412
Machinery	459,533,180	447,956,223	457,588,109
Total	6,152,680,022	6,032,118,766	6,504,990,729

Source: Office of the City Assessor

Improving Quality of Information: Enhanced Tax Mapping System Project (eTAXMAPS)

The City Assessor's Office (CAO) utilizes the Geographic Information System (GIS) to improve the City's Real Property Tax Maps, office processes and workflows. Under CAO's Enhanced Tax Mapping System (eTAXMAPS) Project, the GIS software was installed to systematize the updating, enhancement, and maintenance of the City's tax maps. Over the past year, CAO continued to update its maps, adding technical details to approximately 50% of recorded land Real Property Units (RPUs), and improving the recorded footprints of thousands of building RPUs. The enhanced tax maps have been material in terms of national and local government linkages, being utilized by partner agencies such as the Metro Manila Development Authority, Department of Transportation for the EDSA Greenways Project and Metro Manila Subway Project, and the Department of Public Works and Highways for the Quezon City Pumping Station and Drainage Master Plan.



City Assessor demonstrating the Enhanced Tax Mapping System

Instituting Electronic Payments: QC Pay Easy

In accordance with the Ease of Doing Business Act, the Quezon City Government implemented its electronic payment facility, QC Pay Easy, in August 2021. With QC Pay Easy, citizens can pay their business and real property taxes (RPT) and permit fees via credit card, E-wallets, or bank transfer. The City continues to integrate its various services with this system. As of September 2022, over 18,800 transactions have been done online, demonstrating a growing familiarity and acceptance of online payments.

Summary of Online Payments			
Particulars	2021	2022 (as of Sep 17)	Total
Number of Transactions	2,709	16,100	18,809
Value of Transactions (in Php)	9,560,320	51,423,251	60,983,571

Source: City Treasurer's Office

Strengthening Livelihood and Employment

Supporting Micro, Small, Medium Enterprises: Pangkabuhayang QC

With thousands of QCitizens experiencing financial hardship, the Quezon City Government rolled out its flagship Pangkabuhayang QC program to provide livelihood training and capital assistance to displaced, resigned, or reduced-salary employees, micro-entrepreneurs or vendors, Persons-With-Disabilities (PWDs), laid-off Overseas Filipino Workers (OFWs), unemployed solo parents, and indigent residents of Quezon City, extending to them options to start new businesses or plan for their existing businesses. Each beneficiary received Php10,000 to Php20,000 in cash assistance based on their business category and proposed spending plan. Applications for Phase 1 of the program which were opened from September to December, 2021 and paid out by March 2022, reached 25,376 beneficiaries and provided Php266 Million in total cash assistance. Started as an economic recovery program for the city during the pandemic, Pangkabuhayang QC has been institutionalized via City Ordinance No. SP-3017, S-2021 as a permanent program of the Quezon City Government. Applications for Phase 2, opened last July 4, 2022, are ongoing.



Helping the Vulnerable: Tindahan ni Ate Joy



Pangkabuhayang QC Beneficiaries by Amount of Cash Assistance Provided					
Application Period	Php 10,000	Php 15,000	Php 20,000	Total Number of Beneficiaries	Total Amount Provided (in Php)
September to October 2021	10,201	533	306	11,040	119,935,000
December 2021	13,977	168	191	14,336	146,110,000
Total	24,178	701	497	25,376	266,045,000

Source: Small Business and Cooperatives Development and Promotions Office



The Quezon City Local Government Annual Report | 2022

Tindahan ni Ate Joy is a livelihood support program for house-bound mothers, solo parents, Persons with Disabilities (PWDs), survivors of violence and abuse, and wives of drug dependents undergoing treatment in community rehabilitation centers, that aims to improve their family condition and recognizes them as part of the City's economic force. Patterned after the National Government's 4Ps program, the Tindahan ni Ate Joy offers a home-based industry for vulnerable sectors. Qualified recipients undergo training and have the opportunity to receive Php10,000 worth of sari-sari store items and merchandise. Now on its 10th year, the Tindahan ni Ate Joy program has supported 5,133 recipients since 2013, including 2,744 in 2022 alone.

Providing Much-needed Capital: Small Income Generating Assistance (SIGA)

The Social Services Development Department's (SSDD) capital assistance program is intended to help sari-sari stores and other small business owners reestablish their enterprises despite the pandemic. Small Income Generating Assistance (SIGA) applicants who successfully undergo evaluation by SSDD receive up to Php5,000 cash assistance. In June 2022, the application process for SIGA, along with other SSDD services, was made available online to help ensure accessibility.



Livelihood and Capital Assistance by Category								
Category	2019		2020		2021		2022 (as of June 30)	
	No. of Beneficiaries	Budget	No. of Beneficiaries	Budget	No. of Beneficiaries	Budget	No. of Beneficiaries	Budget
Tindahan ni Ate Joy	90	900,000	589	5,890,000	600	6,000,000	2,744	27,440,000
SIGA	582	2,550,000	1,800	9,000,000	3,800	19,000,000	1,870	9,350,000

Source: Office of the City Mayor and Social Services Development Department

Nurturing Newly Formed Businesses: StartUp QC Program



Mayor Joy Belmonte with members of the startup community

Recognizing the important role of startup businesses in creating jobs and advancing innovation, Mayor Joy Belmonte signed into law Ordinance No. SP-3109, S-2022 last March, 2022, institutionalizing the Startup QC Program. Through the provision of financial support, training, mentorship, networking activities, and the development of startup infrastructure, the program aims to develop a business ecosystem that equips QCitizen entrepreneurs with resources and

skills to bring their innovative plans and ventures to fruition. The Startup QC Program is expected to begin accepting applications in the 4th quarter of 2022.

Creating Opportunities for Farmers: QC Fresh Market



The Quezon City Local Government Annual Report | 2022

Beginning in 2019, QC Fresh Market has supported rural and urban farmers' livelihoods by providing regular opportunities to sell their fresh produce, goods, and products directly to consumers, promoting the farm-to-consumer model, and ensuring sellers keep all the profits that they would otherwise lose working with middlemen. In the past year, the regular operations of QC Fresh Market were split into two setups to help farmers make more sales. First is the original weekend market setup at Quezon Memorial Circle. Second is the new payday market setup at Quezon City Hall, connecting farmers to city hall employees and visitors during payday in the middle and at the end of each month. Total sales from the weekend markets reached over Php1.3 Million from July 2021 to July 2022 while the sales from the payday markets exceeded Php3.7 Million from December 2021 to August 2022

Legitimizing Livelihoods: Registered Vendors and Hawkers

To allow income-generating activities for street vendors and hawkers, the City Government, through the Market Development and Administration Department (MDAD), issued 501 new Hawker's Permits in the past year, bringing the total to 9,872 registered vendors in the city. Of these, 1,749 vendors gained legitimate livelihood in 91 approved Temporary Vending Sites, including 28 sites newly designated for individual vendors, while 2,162 vendors operated in the City's 45 Barangay Informal Market Zones. The Quezon City Government continued its efforts to identify and recommend feasible Temporary Vending Sites and Barangay Informal Market Zones to accommodate the remaining 5,961 vendors for them to be granted the opportunity for legitimate livelihood and contribute to the City's efforts in enhancing food security. At the QC public markets, there were 2,501 total stalls, with 2,446 occupied and 75 vacant.



The Quezon City Local Government Annual Report | 2022

Advancing Supply Sustainability, Safety, and Security: Public Market Improvements

To strengthen sustainability of the supply of agricultural products at lower prices to QC citizens, the Quezon City Government launched the Kamuning Bagsakan Program, which provided an alternative bagsakan area for agricultural products being supplied to Quezon City public market vendors, and helped local farmers sell their products directly to vendors. The program sources agricultural products from ten cooperatives and associations.

Additionally, to enhance the safety and security of public markets, the City Government instituted the regular disinfection of public markets two to three times per week, and provided 49 security guards since May 2022 and 44 cleaners since February 2022. These measures, along with additional manpower, significantly contribute to maintaining the safety, cleanliness, and sanitary conditions of public markets for the benefit of the buying public.

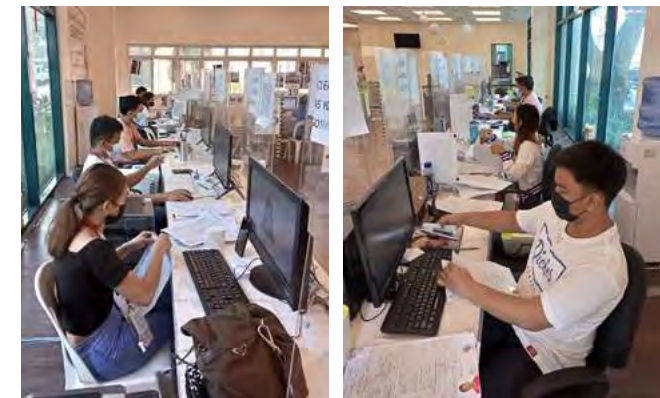
Digitizing Market Processes: QC MOSS

To make doing business easier for market vendors and hawkers, the Quezon City Government, through the Market Development and Administration Department (MDAD), introduced QC MOSS, the very first digital Market One-Stop-Shop system in the Philippines. QC MOSS covers vital end-to-end processes of omnimarket management including market stall inventory management, vendor application and registration, payments and collection management, market analytics, as well as map layouts of market stalls where vendors can access information such as stall occupancy status, size of the stall, and its location. These features are designed for the convenience of the approximately 12,000 stallholders within the 8 city-owned markets, 29 private markets, 46 talipapas, and 4,000 hawkers in Quezon City.

The pilot site launch and training were conducted at Murphy Public Market in June 2022, with over 400 stallholders in attendance and is currently being rolled out to the rest of the city-owned markets with the goal of full implementation in 2023. Kiosks will be installed in city-owned markets as well as in the office of MDAD for ease of access. To ensure connectivity, WiFi connections are now available in 7 out of 8 city-owned markets, with connectivity for the 8th city-owned market underway. QC MOSS will be fully integrated in QC E-Services and the Business One Stop Shop.



Boosting Employment: Emergency Employment Program and Employment Facilitation Program



Through its Emergency Employment Program (EEP), the Quezon City Government provided employment to 4,883 beneficiaries from July 2021 to June 2022, more than double the prior year's total. This increase was driven by the City's provision of temporary employment to marginalized sectors needed to expedite the implementation of the City's economic recovery programs. Beneficiaries of the program worked on projects like relief operations, drove for the Librang Sakay Program, assisted in community clean-up drives and preparatory activities for urban farms (soil preparation, clean-up, composting, and plotting), and were employed as encoders and enumerators, among others.

The Public Employment Service Office's (PESO) Employment Facilitation Program provides services to Quezon City job seekers through job matching and referrals to employment opportunities. Due to eased restrictions, online facilitation, and higher mobility of the general population, the number of applicants

increased significantly from the previous year. The reopening of the economy also increased the number of solicited job vacancies from PESO's accredited employers, providing more employment opportunities to job seekers.

Employment Facilitation Program			
Particulars	July 2020 – June 2021	July 2021 – June 2022	Total
Registered Applicants	9,300	19,705	29,005
Referred Applicants	11,135	25,438	36,573
Placed Applicants	4,847	8,287	13,134
Solicited Job Vacancies	18,570	53,683	72,253

Source: Public Employment Service Office

Bridging the Needs of Students: PESO Online Internship Program

With school closures and challenges in the delivery of distance learning, student learning losses became a grave concern during the pandemic. Graduating students were affected due to the cancellation or postponement of exchange studies, graduation ceremonies, and on-the-job training requirements. In response, PESO developed an Online Internship Program for students to comply with their on-the-job training (OJT) needs, with students undergoing Life Skills Training and Online Research Activities relative to their course requirements. As of June 2022, 155 students from 28 different universities and colleges in Metro Manila completed their internship under this program. PESO, in collaboration with the Human Resources Management Department (HRMD), is currently developing a blended internship program which will use online and face-to-face approaches in conducting internship.

Promoting Locally Made Products: Made in QC (MIQC) Project

The Made In QC (MIQC) project, which began in the first quarter of 2020 as one of the City Government's responses to the pandemic, played a crucial role in promotion of the products made by the city's local

artisans. As of June 2022, 5 volumes of Made In QC books have been published, with the 4th and 5th volumes being launched in the 4th quarter of 2021.

A total of 12 mall caravans have also been organized, with 4 being mounted in various malls around the city from July 2021 to June 2022. These included 4 Mentoring Workshops led by the owners and purveyors of MIQC which benefited several marginalized communities. The mentorship program was carried out through the assistance of the Joy of Urban Farming, Social Services Development Department, and the Small Business and Cooperatives Development and Promotion Office.



Made in QC mall caravans featuring local artisans

Protecting Culture in Times of Pandemic: Workshops on Heritage Preservation



NHCP Workshop

The Tourism Department, in cooperation with the National Historical Commission of the Philippines (NHCP), conducted two workshops for the preservation of our cultural heritage - the Seminar on Guidelines and Protocols in Utilization of Hallowed Places conducted in May 2022, and the Refurbishments of Monuments and Sites in July 2022. These workshops reminded participants of the need to support culture, safeguard our heritage, and empower artists and creators, now and after the pandemic has passed.

VI. C Environment and Climate Change

Engaging the Private Sector: Gabay Kalikasan Park

To jumpstart the creation of urban greening project partnerships with the private sector, the City signed a Memorandum of Agreement (MOA) with the Department of Environment and Natural Resources-National Capital Region (DENR-NCR) and the Metro Pacific Investments Corporation for "Building a Biodiversity-friendly Urban Environment in Metro Manila: Adopt a City Approach" on March 15, 2022, at the Ninoy Aquino Parks and Wildlife Center. The MOA covers the development of a green linear park with a mini arboretum, known as "Gabay Kalikasan Park" along the currently unsightly easement of Ermitanyo Creek at Madison St. cor. Aurora Blvd. The initiative aims to encourage the private sector to invest in collaborating with the Quezon City Government in its vision for a greener and biodiversity-friendly city.



Gabay Kalikasan Park Design

Creating Accessible Breathing Spaces: Pocket Parks



To fulfill the vision of creating more accessible green spaces for everyone despite the lack of large open spaces, the City Government developed small parcels of public land into pocket parks to serve as green oases at vacant corner lots and sidewalk easements. With basic park facilities such as benches, lamp posts and bike racks, these small parks serve as green rest stops for the general public. In 2021, 10 pocket parks were developed along Mother Ignacia Avenue as part of the Green Open Reclaimed Areas (GORA) Lane Project. This network of parks is targeted for expansion throughout the city.

Keeping the Air Clean: Installation of Air Quality Monitoring Sensors

In its commitment to maintain the city's air quality within the standards set by the Clean Air Act, the City Government procured 12 air quality monitoring sensors as well as 5 automated weather stations to complement the 8 existing low-cost air quality sensors donated by the C40 Cities Climate Leadership Group under the Baseline Air Quality Study Project. Installed in strategic locations throughout the city, these sensors measure pollutants including the most dangerous particulate matter (PM 2.5) that comes from the emissions of cars, trucks, and industrial facilities. The collected data from ground and satellite-based measurements serves as the foundation in the development of a more evidence-based Air Quality Management Plan.



Incentivizing Environmental Consciousness: Trash to Cashback Program

Through the continued efforts of the Quezon City Climate Change and Environmental Sustainability

Department, the internationally recognized Trash to Cashback Program allowed QCitizens to actively participate in the recovery of recyclables, such as glass bottles, and single-use plastics from the waste stream through an incentivized system of converting the traded wastes into ‘Environmental Points’. These points can then be used to pay for utility bills such as electricity, water, and internet service, as well as to purchase grocery items and food delivery services from over 350 business establishments. Still in its infancy, the program aims to change citizens’ behavior and instill a mindset of environmental consciousness.

A little over a year after the program’s launch in March 2021, the City Government has entered into 5 strategic partnerships, established 10 regular trading booths, and organized eleven 11 pop-up trading events.

The city’s daily garbage output is over 1,000 tons a day, of which about 240 tons are recyclable. As of July 2022, the volume of recyclables and single-use plastic wastes traded in both the regular trading booths and pop-up events totaled 78,455 kilograms, which is equivalent to 252,199 Environmental Points or Php252,199. The entire amount has been credited to the individual accounts of the city’s Eco Warriors.



Transforming Trash to Tablets: QC Basuhero



Strengthening its efforts in encouraging more QCitizens to recycle, the Quezon City Government, through the Department of Sanitation and Cleanup Works, launched QC Basuhero, a ‘house-to-house’ recycling trading program that roves around and services various subdivisions of Quezon City that request for pickup, accepting recyclable materials such as papers, bottles, scrap metals, and plastics.

The residents traded their recyclable materials for cash and had the option to participate and donate their converted rewards to “QC Basuhero Program: Basura Mo, Para sa Pag-aaral Ko”. All donated proceeds were used to procure tablets for educational purposes of immunocompromised children from indigent families in Quezon City. Since its launch in May 2021, a total of 42,719 kg of recyclable materials were collected and 18 tablets were distributed.

Maintaining Cleanliness: Efficient Waste Collection

The Quezon City Department of Sanitation and Cleanup Works continuously provided waste collection services across the city, in all districts, barangays, households, and establishments, following a fixed and consistent daily pickup schedule for a disciplined and efficient system, including street sweeping and roadside cleaning operations.

Volume of Waste Collected in Quezon City

Waste Collected	2019	2020	2021	2022 (as of June 30)
Cubic meters (cu. m.)	2,009,480	2,427,744	2,679,552	1,345,220
Kilograms (kg)	534,521,680	645,779,973	712,760,819	357,828,547
Tons	534,522	645,780	712,761	357,829
Tons per day*	1,485	1,794	1,980	1,999

Source: Department of Sanitation and Clean-up Works
*Based on a collection schedule of 360 days a year, with 179 days in the first half of the year

Volume of Recyclables Collected in Quezon City

Recyclables Collected	2019	2020	2021	2022 (as of June 30)
Kilograms (kg)	1,404,207	7,191,173	12,594,375	3,992,081

Source: Department of Sanitation and Cleanup Works

Taking Urgent Action: UKAID Climate Action Implementation Programme

In its continuous fight against climate crisis, the Quezon City Government, together with the UK Government and the C40 Cities, attended the successful launch of C40’s UKAID Climate Action Implementation Programme (CAI) last August 12, 2022 at the Novotel Manila.

The continued support from the UK allows C40 to speed up the execution of climate action plans in 15 of its member cities across Southeast Asia, Africa, and Latin America, from Quezon City to Nairobi and Bogota. These plans concentrate on policies and initiatives that can carry out the most significant emissions and risk reductions, as well as substantial benefits in support of a green and just recovery from COVID-19.

With funding from the UK Government and technical assistance from the C40 Cities, the Program will provide implementation support to the City’s policies and initiatives on energy efficiency and conservation through the enhancement of the Green Building Code and the adoption of renewable energy in government-owned, commercial, and residential buildings.



Launching of C40 UKAID Climate Action Implementation Programme

Uniting Towards Decarbonization: Mayoral-level Policy Dialogue with Osaka City

With the goal of moving toward a low-carbon economy, the Quezon City Government renewed its Memorandum of Understanding with Osaka City. A Mayoral-level Policy Dialogue was conducted last August 2, 2022, that further strengthened the collaboration between the 2 cities. Future technical assistance, studies, engagement, and Oriental Consultants were discussed, including Osaka City’s efforts towards a decarbonized society, as well as the Quezon City’s Enhanced Local Climate Change Action Plan and Joint Crediting Mechanism projects.

Earning a Badge of Recognition: Climate Change Mitigation and Adaptation Reporting

Following Quezon City’s citation as one of the A-list cities in the 2020 Carbon Disclosure Project - International Council for Environmental Initiatives

(CDP-ICLEI) Unified Reporting System, in December 2021, the city earned badges of recognition issued by the Global Covenant of Mayors for Climate & Energy (GCoM) for completing the required Climate Change Mitigation and Adaptation data in compliance with the GCoM Common Reporting Framework (CRF). GCoM is the largest global alliance for city climate leadership and since 2015. Quezon City has been part of this Global Covenant which is composed of cities from 6 continents and 138 countries, all committed to combating climate change.

Showcasing Impactful Local Climate Action: 2022 C40 Cities Bloomberg Philanthropies Awards Finalist

Quezon City’s “Growing Green: Quezon City’s Food Security Programme” was one of the 20 finalists in this year’s C40 Cities Bloomberg Philanthropies Awards – a prestigious awards program that promotes ambitious and influential city-led projects that aim to tackle the global climate crisis. At the heart of the City Government’s program is the utilization of idle lands as productive, green, and local urban farms, linking their produce to the food vulnerable sector. The program promotes a circular economy with the farm-to-table and waste-to-energy cycle, serving as an integrated food system that is sustainable and replicable to other cities.



Quezon City's GrowQC: Food Security Program
under the Innovative Climate Solutions category



With the theme “United in Action”, this year’s Awards focused on recognizing the cities and local leaders who lead the path in urban climate action which support the goal of achieving net zero by 2050. Out of the seventy cities from around the world competed in this year’s awards, Quezon City’s initiative was chosen as a finalist in the Innovative Climate Solutions category alongside projects in Freetown, Rio de Janeiro, and Sao Paulo, Brazil.

Increasing Food Security: Quezon City Urban Agriculture Projects

In line with the City Government’s drive to increase capacity for food self-sufficiency and alternative sources of food production, GrowQC operated a total of 347 urban gardens and farms in its 3rd year, including 10 model farms which are part of the Joy of Urban Farming Project. The increase in the number of urban farmers for 2022 demonstrated continued support for the program, with a growing population seeing the value behind its cause.

The City is slated to establish the Urban Farming and Innovation Learning Center by 2023, through the Quezon City University in partnership with the Department of Agriculture–Agricultural Training Institute, to further solidify best practices in urban agriculture and provide technical courses to more urban farmers.

Quezon City Urban Agriculture Profile				
Particulars	July 2019 - June 2020	July 2020 - June 2021	July 2021 - June 2022	Total
Land Area (in sqm)	290,000	52,139	39,511	381,650
Urban Farms	166	137	34	337
Community Model Farms	6	1	3	10
Urban Farmers	868	1,307	1,881	4,056
Aquaculture units	0	70	26	96
Seed Starter Kits & Seedlings	36,000	17,057	146,039	199,096

Source: QC Sustainable Development Affairs and Joy of Urban Farming



Visitors at the New Greenland Farm

Expanding the Network: GORA Lane - East Avenue

Following the vision of creating a well-linked pedestrian network system and interconnected green spaces, and in continuation of the Green Open Reclaimed Areas Lane (GORA Lane) project, the City began the development of another pedestrian corridor targeting East Avenue, one of the busiest thoroughfares. The East Avenue Pedestrian Corridor aims to improve the walkability of the existing sidewalks that cater to the various government institutions and hospitals that bring in a large amount of daily pedestrian traffic. This 3.4-kilometer development is an addition to the 5.39km-long pilot corridor that was inaugurated last May 2021.



Keeping the City Green: Various Greening Services and Activities

To provide more green and open breathing spaces for QCitizens, the Quezon City Government, through the efforts of the Parks Development and Administration Department, continued to deliver greening services that included tree planting, plant propagation, and tree trimming/cutting. From July 2021 to June 2022, a total of 7,965 native tree saplings were planted throughout the City, while 7,030 were propagated. 2,518 trees were trimmed, while 256 were cut strategically to ensure public safety especially during disasters. To further promote healthier ecosystems through environmental rehabilitation and greening, the City Government held a five-day tree planting event from June 20 to 24, 2022 in anticipation of Philippine Arbor Day.



GORA Lane East Avenue design

Quezon City Greening Services			
Particulars	July 2019 – June 2020	July 2020 – June 2021	July 2021 – June 2022
No. of trees planted	2,628	2,986	7,965
No. of trees propagated	764	10,316	7,030
No. of trees cut	201	148	256
No. of trees trimmed / pruned	929	1,141	2,518

Source: QC Parks Development and Administration Department

Reducing Polluted Runoffs: Waterways Cleanup Operations





VI.D Infrastructure

Setting the Bar High: Bicycle and Active Transport Infrastructure

The City Government continues to develop bike-friendly infrastructure and facilities to encourage more people to use bicycles and active transport modes as vehicular traffic returns to pre-pandemic levels. Phase 1 of the QC Bike Lane Network has been completed, covering 93 kilometers of protected bike lanes in major thoroughfares around the city. The bike lanes are maintained and monitored by bike patrol units from the Department of Public Order and Safety (DPOS) - Green Transport Office that apprehend errant road users and keep the bike lanes unobstructed. The City's active transport innovations, during only its first year of implementation, was enough for Quezon City to secure 3rd place in the first ever National Bike Lane Awards.

With over 20,000 cyclists per day, the City Government continues to take big steps towards making the city more bike-friendly. Phase 2 of the QC Bike Lane Network is currently being implemented, which will add more than 80 kilometers of bike lanes to the city's already extensive cycling network. Bike lane plastic jersey barriers that protect cyclists from vehicular traffic are being upgraded to concrete plant box barriers, making the bike lanes safer, greener, and more attractive to cyclists. Bike ramps are being installed in 40 footbridges along the bike lane network, making it easier for cyclists to cross roads with their bicycles. Bike parking facilities are also being developed, with the City providing bike racks to public facilities and institutions, as well as requiring major private establishments to provide their own.



Clean water supply greatly improves the overall quality of life for QC citizens. As part of promoting a healthier urban environment, the Quezon City Government conducted citywide cleanup operations on various creeks, rivers, and other waterways in targeted barangays to remove deposits and debris that impede water flow and affect water quality. While promoting responsible waste management and maintaining cleanliness, the waterways cleanup operations were also done regularly as a part of the solution to address flooding in the city.

Waterways Cleanup Operations				
Particulars	2019	2020	2021	2022 (as of June 30)
Total linear kilometer covered (km)	198.5	171.0	226.0	54.4
Total waste generated (Cubic meters)	11,870	11,326	12,413	2,906

Source: Department of Sanitation & Clean-up Works

Modernizing Local Public Transport: Q City Bus Stops

The Q City Bus Augmentation Program, initiated by the City Government as an additional means of transport for the commuting public during the pandemic, provided free rides to over 7.3 million passengers from December 2020 to June 2022. Aside from its regular trips, the Q City Bus also provided transport support to the Department of Transportation to augment buses at the EDSA Carousel in April 2022.

To improve the Q City Bus services to its passengers, the City is currently constructing formal bus stops at designated drop-off/pick-up points along each of the 8 current bus routes. New Q City Bus stops will have sheltered waiting sheds, featuring unique solar-powered signs, as well as timetables and the bus network map for commuting public's guidance. With close to 100 buses operating daily, the Q City Bus, the country's first local government run integrated public bus system, is here to stay.



Providing High Quality Education Facilities: Quezon City University

Recognized as a full-fledged university in March 2021, the Quezon City University (QCU), formerly known as the Quezon City Polytechnic University, continues to improve its facilities as it expands its offerings and educates more students. The ongoing construction of a 7-storey Academic Building inside the QCU Main Campus will provide 30 standardized lecture rooms, a library with several meeting rooms for private studies, and a digital library where students can access digitized documents and various e-resources. A rainwater collection room is provided to allow non-potable use of rainwater. The upcoming completion of the Academic Building is testimony to the City's commitment to providing high-quality yet free education to its citizens.



Sheltering People during Calamities: Emergency Evacuation Centers

As the largest urban area in Metro Manila, Quezon City is vulnerable to calamities and natural and manmade disasters including flooding, earthquakes, fires, and epidemics, among others. As a part of its disaster risk reduction efforts, the City Government endeavors to establish Multi-Purpose Evacuation Centers in every district of the city. Constructing these facilities in strategic locations will provide people affected by disasters a temporary shelter where they may evacuate immediately and safely to minimize loss of life. In addition to the existing Permanent Evacuation Center in barangay Fairview, new Evacuation Centers in barangays Bagong Silangan and Sta. Lucia are in the works. Both Centers will be provided with the necessary facilities and amenities for the evacuees' comfort.



Evacuation area set-up

Situating for Service: the New Barangay Damayang Lagi Hall

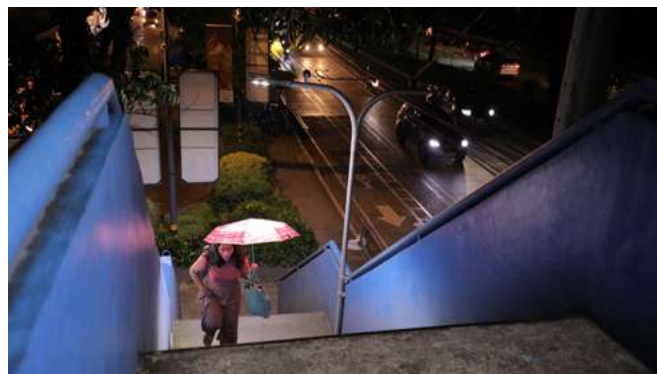
Prioritizing the delivery of responsive and efficient government services across the city, the City

Government acquired in July 2022 a 60 sqm. property with a 3-storey structure with roof deck for the permanent site of Barangay Damayan Lagi Hall. This new structure will also ensure the barangay a more conducive working environment



Improving Road Crossings: Footbridge Maintenance and Redevelopment

The City Government aims to provide better pedestrian infrastructure which includes the development of safer and more attractive footbridges. In partnership with Ecobridges Ads, Inc., the City is rehabilitating and improving existing footbridges, along with the installation of roofing, additional lighting, plant boxes, CCTV cameras, and deployment of security personnel to improve the safety and comfort for passing pedestrians. Bike ramps installed in suitable footbridges enable bicyclists to carry their bicycles across major thoroughfares. As of August 2022, 10 footbridges have been completed.



Upholding Standards: New Quezon City Jail

The Quezon City Government formally turned over

the newly constructed detention facility in the City-owned 2.4 hectare land at Barangay Bagong Silangan to the Bureau of Jail Management and Penology (BJMP) last March 2022.

The new city jail is expected to ease congestion at the old Quezon City Jail facility located at EDSA, Barangay Kamuning, which has a jail population of 3,148. The new facility can accommodate at least 4,400 Persons Deprived of Liberty (PDL). It has 3 buildings with 440 cells, with each cell accommodating up to 10 PDL. All cells are provided with adequate water as well as entry of light and air in accordance with the standards of the International Committee of the Red Cross. The City also allotted Php 126.54 Million for the ongoing construction of a perimeter fence and guard tower.



Developing World-Class Sports Facilities: Amoranto Sports Complex

Formerly known as the Quezon City Sports Complex when it was constructed in the 1960s, the Amoranto Sports Complex is undergoing much-needed renovations. The Amoranto Sports Complex Master Plan aims to revitalize the City's most famous sports facility and to revive its use as a world-class venue with facilities compliant with international sports standards. This will enable the City to host both national and international sporting events and competitions. The plan covers the ongoing construction of the 3,500-seat Amoranto Arena, the Amoranto Swimming Pool building with its "fast pool", the multi-functional Amoranto Indoor Sports Facility, and a 5-storey parking building to handle the parking requirements of athletes and spectators. Studies are also being conducted for the improvement of the existing grandstand, velodrome, track & field oval, and multi-purpose open field.

such as bike lanes, jogging paths and sports, as well as for commercial areas such as pop-up stores and botanical gardens.

Safeguarding Communities: Slope Protection and Flood Control

To mitigate the effects of climate change and natural calamities such as typhoons and flooding, the City implemented various flood control projects. Slope protection structures were built along riverbanks and waterway easements to prevent flooding in adjacent communities. In the past year, the City funded 12 slope protection and flood control projects, totaling 2.8 kilometers throughout the city.



Renewing City Landmarks: Quezon Memorial Circle (QMC) Redevelopment Master Plan



A multi-year initiative, the Quezon Memorial Circle (QMC) Redevelopment Master Plan, is a long-term vision to establish City's largest "green lung" as a prime tourist destination. With its unquestioned historical and cultural significance, QMC will continue to be an important landmark to be enjoyed by all QCitizens, with approximately 70% of the park dedicated to major green areas such as picnic grounds, children's playgrounds, themed gardens, and urban farming. The carefully-designed Master Plan also provides features for active physical activities



Installation of slope protection and flood control markers

Paving the Way: QC Road Network and Drainage System

To provide comfortable and safer roads and bridges in Quezon City, the City continuously improves and rehabilitates its 946 kilometers of city roads and drainage systems out of the total 2,328-kilometer road network. From July 2021 to June 2022, a total of ninety-four (94) road, bridge and drainage rehabilitation and improvement projects were contracted amounting to Php 871 Million, covering about 33 kilometers.

Length Of Existing Roads in Quezon City (in kilometers) by Classification (as of June 30, 2022)

Classification	District I	District II	District III	District IV	District V	District VI	Total
National Roads	48.60	19.80	37.31	63.78	19.26	26.19	214.94
City Roads	233.18	75.98	156.67	207.40	192.25	80.44	945.92
Private Roads	40.73	158.34	143.48	72.76	336.17	228.31	979.79
Barangay Roads	2.62	121.74	3.84	9.88	13.91	35.60	187.58
Total	325.13	375.86	341.30	353.82	561.59	370.54	2,328.23

Source: City Planning and Development Department

City Roads (in kilometers) by Pavement Type (as of June 30, 2022)

Pavement Type	District I	District II	District III	District IV	District V	District VI	Total
Concrete	191.88	60.90	126.26	183.53	143.34	76.01	781.912
Asphalt	41.23	14.11	30.23	23.59	47.67	4.37	161.20
Unpaved	0.06	0.97	0.19	0.28	1.24	0.07	2.81
Total	233.17	75.98	156.68	207.40	192.25	80.45	945.93

Source: City Planning and Development Department

Assessing Public Parks and Open Spaces: Updated Parks Inventory

The pandemic emphasized the demand for open and green spaces and an increased awareness on the importance of their public accessibility. It became imperative for the City to determine and assess the actual scenario of its public open spaces and update its database of existing parks and open spaces. The City updated its baseline data on the number of existing parks and open spaces donated to the City. The current status of these parks and their remaining green spaces were also measured and assessed. The updated data accorded opportunities for further parks development, regulations and policies of development within these spaces, and the need for their proper turnover.

The Quezon City Local Government Annual Report | 2022

Parks And Open Spaces in Quezon City by District and Category (as of June 30, 2022)

District	With Deed of Donation		Without Deed of Donation		Total
	Developed	Undeveloped	Developed	Undeveloped	
District 1	26	36	18	6	86
District 2	13	5	14	44	76
District 3	28	8	22	23	81
District 4	11	19	28	17	75

District 5	61	9	34	51	155
District 6	48	3	40	50	141
Sub-Total	187	80	156	191	
Total	267		347		614

Source: Parks Development and Administration Department

Illuminating the City: QC Street Lights

In accordance with the Quezon City Integrated Energy Efficient Street Lighting Program 2021 – 2030 which aims to fully illuminate all of Quezon City's public streets and roads, the Quezon City government added 157 new city-maintained streetlights in various locations. In addition, 2 footbridges were provided with adequate lighting.

Ongoing streetlight installation projects are expected to be completed before the end of 2022. This will increase the total number of city-maintained streetlights by 940.

Inventory of Streetlights in Quezon City (as of June 30, 2022)

Type of Streetlight	Quantity per District						Total
	I	II	III	IV	V	VI	
MERALCO – Pole Mounted	5,970	2,921	3,337	4,789	5,917	3,989	26,923
City-maintained							
LED	4,186	2,582	3,277	6,626	5,444	4,438	26,553
Non-LED	185	93	53	276	104	43	754
Total City-maintained	4,371	2,675	3,330	6,902	5,548	4,481	27,307
Total	10,341	5,596	6,667	11,691	11,465	8,470	54,230

Source: QC Task Force Streetlights

Enhancing Online Access: Community WiFi

As part of its Community Wifi project, the City Government, in partnership with Globe Telecom, provided free 1-hour internet access per day to QCitizens in various locations throughout the city. As of August 2022, the City established a total of 3,839 access points in 806 different sites including hospitals, barangay halls, markets, schools, malls, parks, and other public places. This initiative greatly benefits QCitizens, especially with the digitalization of various government services and transactions, as well as the increasing reliance on online data sources.

Number of Community WiFi Sites and Access Points Deployed in Quezon City

Sites	2020 (Phase 1)	2021 (Phase 2)	2022 (Phase 3, as of August)	Total
Barangay Hall, LGU Office, National Government Agency	-	94	49	143
Health Center and Hospital	10	42	53	105
School, Day Care Center	5	84	88	177
Fire and Police Station	-	20	13	33
Commercial Complex, Mall, Coffee Shop, Convenience Store, Fast Food Chain, Restaurants, Markets, etc.	223	12	29	264
Park, Sports Complex, Covered Court	1	-	24	25
Other public places	27	6	26	59
Total	266	258	282	806
Access Points	2000	1000	839	3,839

Source: Information Technology and Development Department

Building in the New Normal: City Infrastructure Projects

In support of local economic recovery due to the effects of the pandemic, the City Government continued to invest in essential infrastructure to be able to reliably deliver basic services for QCitizens. The City allocated a total of Php4.85 Billion across 379 various projects that were ongoing, completed, or for termination in the past year.

Consolidated Data on City Infrastructure Projects (July 1, 2021 to June 30, 2022)

Project Type	No. of Projects	Description	Contract Price (in Php)	Status (as of June 30, 2022)
A. Vertical Projects (Building and other Structures)				
a. Health Centers & Hospitals	60	2 New construction of health centers 48 Rehabilitation of health center reception area with COVID-19 triage area 9 Rehabilitation of hospital buildings, isolation facilities, COVID ward 1 Hospital drainage system	328,342,576	2 ongoing 36 completed; 11 ongoing; 1 for termination 3 completed; 5 ongoing; 1 for termination ongoing
b. Schools	68	2 New construction of school building 16 Rehabilitation of building & electrical system 17 construction of hand washing facilities 22 school isolation/ quarantine facilities 11 other structures (gazebo, fence, fire exit, CR & water supply, sanitary & plumbing)	495,336,734	2 ongoing 6 completed; 9 ongoing; 1 for termination 4 completed; 13 ongoing 22 completed 6 completed; 5 ongoing
c. City Government Facilities	14	2 Construction of 4-storey QC Division Office multi-purpose bldg. & 2-storey dug-out/BDRRM bldg.. 12 Renovation/ rehabilitation of offices	167,138,088	2 ongoing 1 completed; 11 ongoing
d. Barangay Community Facilities (Bgy. Hall, Multi Purpose Hall, Day Care center)	76	17 Construction of barangay hall, multi-purpose hall 27 Rehabilitation of barangay hall, multi-purpose hall 1 Construction of day care center 8 Rehabilitation of day care centers 23 Day care center hand washing facilities	1,154,121,222	1 completed; 16 ongoing 12 completed; 15 ongoing ongoing 6 completed; 2 ongoing 2 completed; 21 ongoing
e. Housing	6	3 Housing construction 3 Construction of fence	597,248,451	1 completed; 2 ongoing 1 completed; 2 ongoing

f. Parks, Recreation & Sports	26	20 Improvement of parks & playground 4 Improvement of pedestrian corridor, island pocket park 2 Linear park	314,235,701	6 completed; 14 ongoing 1 completed; 3 ongoing 1 completed; 1 ongoing
g. Protective Services (Police Station, Fire Station, Jail)	7	7 Rehabilitation of police station & city jail	163,540,871	2 completed; 5 ongoing
h. Other Buildings and Structures Total Vertical	16	5 Columbarium/ crematorium, land development, human & pet crematorium (phase 1 & 2) 1 Construction of waiting shed at QC Bus stop 10 Rehabilitation/ Improvement of various buildings (Kabahagi Center, SDEC bldg., QCPSTA bldg., Animal pound, etc.)	302,645,204	5 ongoing Ongoing 3 completed; 7 ongoing
Total Vertical	273		3,522,608,847	
B. Horizontal Projects (Roads, Bridges, Slope Protector and Other such Structures)				
a. Roads & Bridges	94	38 Asphalt overlay 46 Road improvement/ concreting 8 Drainage rehabilitation 2 Streetlights installation	871,041,504	23 completed; 14 ongoing; 1 for termination 19 completed; 27 ongoing 3 completed; 5 ongoing 2 ongoing
b. Slope Protection and Flood Control	12	12 Construction/ Rehabilitation of reinforced concrete canal, retaining wall, reinforced concrete canal with strut	457,125,993	1 completed; 11 ongoing
Total Horizontal	106		1,328,167,497	
Total	379		4,850,776,344	

Source: City Engineering Department and Parks Development Administration Department

VI.E Institutional Development

Achieving Consistent Success: COA Awards “Unqualified Opinion” for the 2nd Consecutive Year

As a testament of Mayor Joy Belmonte’s commitment to good governance, the Quezon City Government received, for the 2nd straight year, an “unqualified opinion” from the Commission on Audit for its 2021 Annual Audit Report, one of the few cities in the Philippines to receive such a distinction.

When auditors issue an “unqualified or unmodified opinion”, they conclude that the City’s financial statements are prepared, in all material respects, in accordance with the applicable financial reporting framework.

This achievement was made possible through the collective efforts of the various Departments and Offices of the Quezon City Government, particularly the Office of the City Mayor, City Accounting Department, Procurement Department, City General Services Department, City Treasurer’s Office, City Budget Department, City Engineering Department, and Internal Audit Service, the latter of which was established through Mayor Belmonte’s Executive Order No.1 S-2019 to strengthen the City’s internal controls



Bringing Services Closer: Operationalizing District Action Offices

In line with the policy of bringing the City’s programs and services closer to the people, the Quezon City District Action Offices (DAOs) were established and operationalized in all 6 districts. Without needing to

visit to City Hall, QCitizens can conveniently avail of programs and services such as medical, financial, and burial assistance, QCitizen ID application, pet microchipping, anti-rabies vaccinations, and free maintenance medicines, among others. To increase reach and awareness, QC Services Caravans were conducted, bringing the services offered at DAOs to strategic locations in the barangays. As of August 2022, 94,251 QCitizens have been served by the Caravans.

To ensure the smooth implementation of the City’s services, each district has a designated District Action Officer who helps provide an immediate response to the needs and grievances of QCitizens and barangays. Representatives of various Departments, Offices, and Units of the City Government are also deployed at DAOs to assist citizens and address any concerns. The local government also continues to make arrangements so that all frontline services will be made available at all District Action Offices over time.

Departments and Offices with a Presence at the District Action Offices (as of August 2022)						
DEPARTMENTS/ OFFICES	DISTRICT I	DISTRICT II	DISTRICT III	DISTRICT IV	DISTRICT V	DISTRICT VI
Office of the City Mayor	✓	✓	✓	✓	✓	✓
Persons with Disability Affairs Office	✓	✓	✓	✓	✓	✓
Office of the Senior Citizen Affairs	✓	✓	✓	✓	✓	✓
Social Services Development Department	✓	✓	✓	✓	✓	✓
City Health Department	✓	✓	✓	✓	✓	
City Veterinary Department	✓			✓		✓
City Civil Registry Department	✓	✓	✓	✓	✓	
Public Employment Service Office	✓	✓	✓	✓	✓	✓
City Treasurer’s Office			✓	✓	✓	
Business Permits and Licensing Department	✓	✓	✓		✓	
Department of Building Official	✓	✓	✓	✓		

QC Disaster Risk Reduction Management Office	✓				✓	
Department of Public Order and Safety	✓					
Transport and Traffic Management Department	✓	✓			✓	
Botika Ng Lungsod Quezon	✓	✓	✓	✓	✓	✓

*Source: District Action Offices



QC Services Caravans in barangays

Preparing for the Future: Local Government Plans

The Quezon City Government continues to manage its own growth and change through the development and updating of its various plans. In addition to the 2022-2024 Devolution Transition Plan, the City government is currently developing or updating its Comprehensive Development Plan, Local Development Investment Program, Enhanced Local Climate Change Action Plan, Local Development Plan for Children, QC Economic Development Plan, Drainage Master Plan (DMP), Public Service Continuity Plan (PSCP), Contingency Plan for Earthquake, Flood, High Density, Climate and Disaster Risk Assessment (CDRA), Quezon City Tourism Development Plan, Comprehensive Information Technology Master Plan, Peace and Order Public Safety Plan (POPS Plan), Executive-Legislative Agenda and CAPDEV Plan, and Quezon Memorial Circle Master Plan

Crafting the Devolution Transition Plan

In anticipation of a substantial increase in the shares of local governments from national taxes in

2023 resulting from the Mandanas ruling, Executive Order No. 138, S.-2021 was issued by President Duterte, mandating the full devolution of certain functions from the National Government to the Local Government Units. In accordance with this, the City Government, in collaboration with various National Government Agencies, crafted Quezon City’s 2022-2024 Devolution Transition Plan (DTP) which was approved by the City Council through SP-8779, S 2021. Being a highly urbanized city and having previously institutionalized almost all areas provided in the devolution process, the City Government focused on developing and strengthening its manpower capability and aligning its existing local programs with National counterparts in order to achieve full devolution. The City Government also provided assistance in the development of the various Barangay Devolution Transition Plans.

Embodying Responsible Stewardship: Termination of Unfeasible Contracts

Pursuant to Mayor Belmonte’s good governance directive on the judicious use of government funds, the City Government, through its Contract Termination Review Committee (CTRC), regularly reviews projects that are not started or significantly delayed. In the past year, the City terminated eight (8) projects with contracts amounting to Php208 million that were deemed no longer technically or economically feasible, resulting in savings of Php171 million that can be used for other more pressing needs.

Contracts Terminated in Quezon City			
Particulars	July 2020 - June 2021	July 2021 - June 2022	Total
No. Contracts	51	8	59
Total Contract Amount(in Php)	1,560,270,399	207,761,082	1,768,031,481
Contract Amount Paid Prior to Termination (in Php)	663,267,168	36,714,173	699,981,341
Savings (in Php)	897,003,231	171,046,908	1,068,050,139

*Source: Procurement Department

Saving on Bid Out Projects

In an effort to ensure much needed projects are undertaken, the City Government bid out a total of 258 infrastructure projects and 1,142 goods and services projects from July 2021 to June 2022 with Approved Budget for the Contract (ABC) totaling Php17.3 billion, of which Php16.7 billion was via public bidding and Php578 million via an alternative mode of procurement. Total savings from the projects amounted to Php260 million.

Savings on Infrastructure Projects (July 2021 – June 2022)	
Particulars	Total
Total No. of Bid Out Projects	258
Total ABC Amount (in Php)	4,095,802,960
Total Contract Amount (in Php)	4,084,668,334
Total Savings (in Php)	11,134,626

Source: Procurement Department

Savings on Goods & Services by Mode of Procurement (July 2021 – June 2022)			
Particulars	Public Bidding	Alternative Mode of Procurement	Total
Total No. of Bid Out Projects	569	573	1,142
Total ABC Amount (in Php)	12,591,232,477	578, 285,617	13,169,518,094
Total Contract Amount (in Php)	12,380,379,524	540,370,690	12,920,750,214
Total Savings (in Php)	210,852,952	37,914,928	248,767,880

*Source: Procurement Department

Ensuring Equality: Quezon City Gender Fair Ordinance

In line with Mayor Joy Belmonte’s policy of empowering QCitizens of every gender and social class, the City Government demonstrated its full support of LGBTQIA+ rights with “Pride PH Festival: Alab for Love” in celebration of Pride Month last June 2022. Held at the Quezon Memorial Circle, more than 25,000 participants including city officials, ambassadors from different embassies, advocates, and allies attended the event which signified solidarity in QC for an inclusive society. Various booths were set up for the participants for free mental health counseling, free HIV testing, COVID-19 vaccination, as well as the Pride Expo to support LGBTQIA+ entrepreneurs, and concluded with a “Pride Night” featuring a live concert. This event was also the venue of the “QC Barangay Pride Council” oath-taking ceremony where officers and almost 100 members representing the 6 districts of QC pledged to respond LGBTQIA+ concerns in their barangays.

Earlier in February 12, 2022 the City Government sponsored “Love is Pride, Pride is Love”, a ceremonial union of hearts, at the Quezon Memorial Circle. Witnessed by Mayor Belmonte and selected city officials and NGO members, almost 300 LGBTQIA+ couples exchanged vows and expressed their gratefulness to QC for recognizing them as a sector with equal rights to choose, love, and publicly express their feelings without prejudice and discrimination. To guarantee safe spaces for everyone at the Quezon City Hall, the Quezon City Gender and Development (GAD) Office regularly conducts seminars on Gender Sensitivity Training, Sexual Orientation, Gender Identity, Gender Expression and Sexual Characteristics (SOGIE-SC), and Committee on Decorum and Investigation for Sexual Harassment (CODI) for Quezon City Hall Employees. Close to 1,000 employees underwent training this past year, and this will continue as part of the city’s anti-discrimination and sexual harassment prevention program.



Representatives of the QC People’s Council

Institutionalizing the People’s Council of Quezon City

Earnest in her pledge to listen to our citizens and understand what they need, Mayor Joy Belmonte advocated for the crafting of the Implementing Rules and Regulations of City Ordinance SP-1942, S-2009 or the Participation, Accountability, and Transparency (PAT) Ordinance, which she signed last May 2022, after it languished unimplemented for 13 years. This initiative strengthens and institutionalizes the system of partnership between the local government and its constituents through the establishment of the People’s Council of Quezon City (PCQC) which serves as the umbrella arm of City-accredited Civil Society Organizations (CSOs). Through the PCQC, organizations can participate in the City’s local special bodies and in the various committees’ deliberations, conceptualization, and evaluation of City projects. Members of the PCQC also serve as the lobby group on behalf of its sectors and affiliates and aid in the identification and development of City programs and projects.

PCQC members include representatives from 23 sectors: Business, Professional, Women, Homeowners Associations, Persons with Disability, Urban Poor, Solo Parents, LGBTQIA+, Cooperatives, Socio-civic/Charitable, Peace and Order/Social Justice, Health and Sanitation, Academe/Education, Youth/Sports/Children, Labor/Workers, Transportation, Senior Citizens, Socio-cultural Development, Environment, Livelihood/Vendors, Religious/Faith-based, Muslim, and Urban Farming. As of August 2022, 4,055 CSOs from these sectors have been accredited by the City, a significant increase from the 2,232 that were accredited during the 2019-2022 term. The first PCQC is expected to be fully operationalized by the 4th quarter of 2022.



Representations of the QC People’s Council

Listening and Taking Action: QC Subdivision Homeowners Forum

To establish and maintain a sustainable partnership with the city’s Homeowners’ Associations (HOAs), the City Government organized the QC Subdivision Homeowners’ Forum, aptly themed “Homeowners Association in Partnership with the QC-LGU.” The forum, covering the 6 districts of the city and attended by 408 HOA presidents and key representatives, served as a venue for delegates to voice concerns within their communities which were then swiftly addressed by the City’s focal persons. City officials from various departments presented updates and reports regarding the City’s services. To concretize the City’s commitment to building a synergistic partnership with the HOAs, Mayor Belmonte expressed her intention to make the HOA Forum a regular occurrence so that concerns and recommendations from the associations would always be heard.



Prioritizing Customer Service: QCitizen Services Department and Helpline 122

With the goal of responding to the needs and concerns of over 3 million citizens in a timely manner, the City Government upgraded its Radio Communications Services Office into the QCitizen Services Department

(QCSD) through Ordinance No. SP-3106, S-2022. Among its key functions, the department manages the City's 24/7 Helpline 122 contact center and ticketing system which can be easily accessed in cases of fire incidents, medical emergencies, police assistance, and road accidents. Additional services include addressing COVID-19-related matters, social service assistance, domestic violence, Anti-Red Tape reports, and other concerns such as reporting incompetence and corruption practices within the City's jurisdiction. In the past year, the number of calls received has increased significantly.

The QCSD also oversees concerns raised via the National Emergency Hotline 911, Citizens Complaint Hotline 8888, and helpdesk@quezoncity.gov.ph. The QCSD likewise continues to operate a 24/7 two-way Integrated Radio Communication Network Services with all action units, such as the Quezon City Police District, Bureau of Fire Department, Medical Responders, Traffic Management, Barangay Based Radio Stations, and Barangay Health Emergency Response Team. Once fully operationalized, the City Government's response to QCitizens' needs are expected to improve further.

Quezon City Epidemiology Surveillance Unit (Remote Site Local Line)	-	14,787
Road Accidents (Traffic Investigator only)	793	266
Traffic Situation	139	35
Vaccine Certificate	-	1,369
Vaccines Scheduled	-	3,598
Total Non-Emergency	13,194	154,939
Grand total (Emergency and Non-Emergency)	16,348	157,247

Source: Quezon City Citizen Services Department



Summary of Incident Reports Received by QCitizen Services Department

Incidence	July 2020 - June 2021	July 2021 - July 2022
Emergency		
Fire Incidents	203	238
Flooded	39	5
Medical Emergencies	1,300	753
Police Assistance	169	124
Road Accidents	1,443	1,188
Total Emergency	3,154	2,308
Non-Emergency		
City Hall Assistance	8,863	30,197
Complaint	-	7,362
Covid Concerns	3,399	97,109
Follow-up	-	12
Inquiry	-	204

Streamlining Services: Quezon City ID

Quezon City continues to streamline government services through integration with its QCitizen ID (QC ID), a unified ID for all QC residents that enables the City to provide better services to citizens. City Government programs and services such as the QC Scholarship Program, Pangkabuhayang QC, Free Maintenance Medicines Program, Alagang QC, and some social services already look for QC ID as part of their requirements. From its launch in January 2021 to August 2022, the City approved 658,822, printed 556,617, and distributed 408,740 QC IDs. To aid in the registration of QCitizens and enhance the distribution of QC ID cards, QC ID application, processing, and distribution was decentralized to the 6 District Action Offices (DAO), Persons With Disability Affairs Office (PDAO), Office of the Senior Citizen Affairs (OSCA), and

Social Services Development Department (SSDD). QC ID was also brought closer to the community through QC ID Caravans, where citizens were able to register for their QC ID. As of August 2022, a total of 106 caravans were conducted across various barangays, registering an average of 400 citizens per caravan.

QCitizen ID Summary by Sector (as of August 31, 2022)			
QC ID Type	No. Approved	No. Printed	No. Distributed
Resident	438,286	372,074	242,124
PWD	29,683	27,148	19,280
Senior Citizen	190,362	162,901	150,505
Non-Resident	491	127	127
Total	658,822	562,250	412,036

Source: Office of the City Administrator

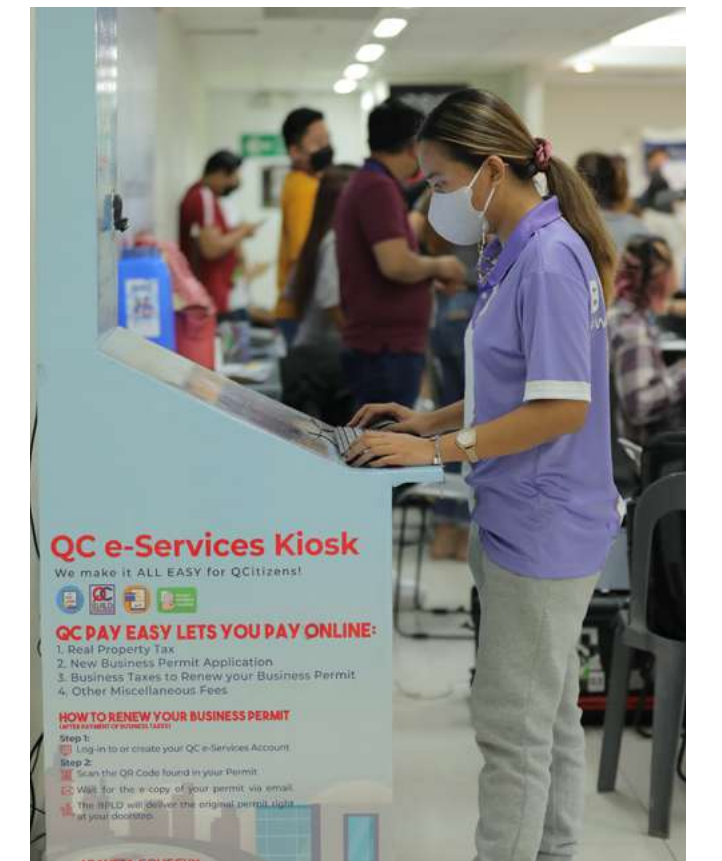
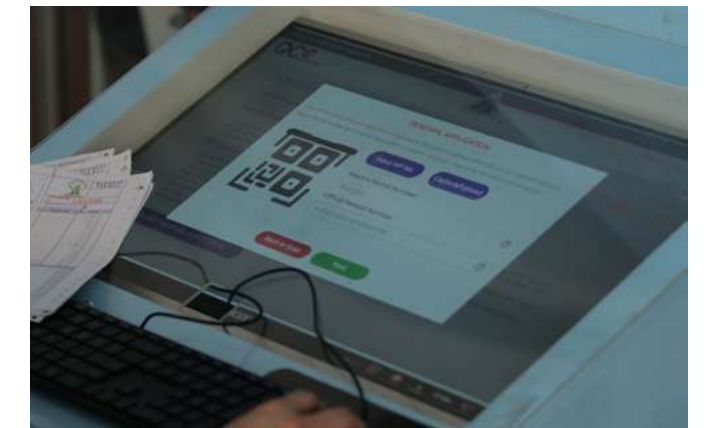


Distribution of QC ID Card

Enhancing Convenience and Accessibility: QC E-Services Kiosks

In line with Mayor Joy Belmonte's directive to automate public services and make them more accessible, the City Government continues to migrate its various services online through the QC E-Services portal. As of August 2022, over 2 million QC E-Services accounts have been created by citizens.

In an effort to further expand the City's reach, over 20 QC E-Services Kiosks were initially deployed at City Hall, satellite offices, malls, and other strategic places around the city. Citizens may use the self-service kiosks for easier and faster availment of the city's services, while avoiding long lines and face-to-face interactions. Kiosks provide access to various services such as Business One-Stop-Shop, Building Permit One-Stop-Shop, Real Property and Business Tax Payment, Pangkabuhayang QC, Occupation Permit, QC Vax Easy, QCitizen ID and Solo Parent Certificate Renewal.



Disseminating Information: Press Releases and Social Media Platforms



For transparency purposes, the Local Government informs the public through press releases about the City's activities. From July 2021 to June 2022, a total of 190 press releases and articles, 520 videos and 2,841 art cards were disseminated to the media and posted online. These were clustered into COVID-19 response, institutional development, infrastructure, urban planning and development, environment and climate change, economic development, security, peace and disaster preparedness, poverty reduction and social development, and others.

The Quezon City Government also expanded the reach of information dissemination through social media platforms, such as Facebook, Twitter, Tiktok and its official website: www.quezoncity.gov.ph. As of June 2022, the Quezon City government Facebook page has a total of 819,200 followers, while the official Twitter account has a total number of 38,914 followers. "Usapang QC", a bi-monthly online public affairs program, was launched to further promote the programs and services of the City.



Source: Public Affairs and Information Services Department

Providing Job Security and Promoting Professionalism in QCG Workforce

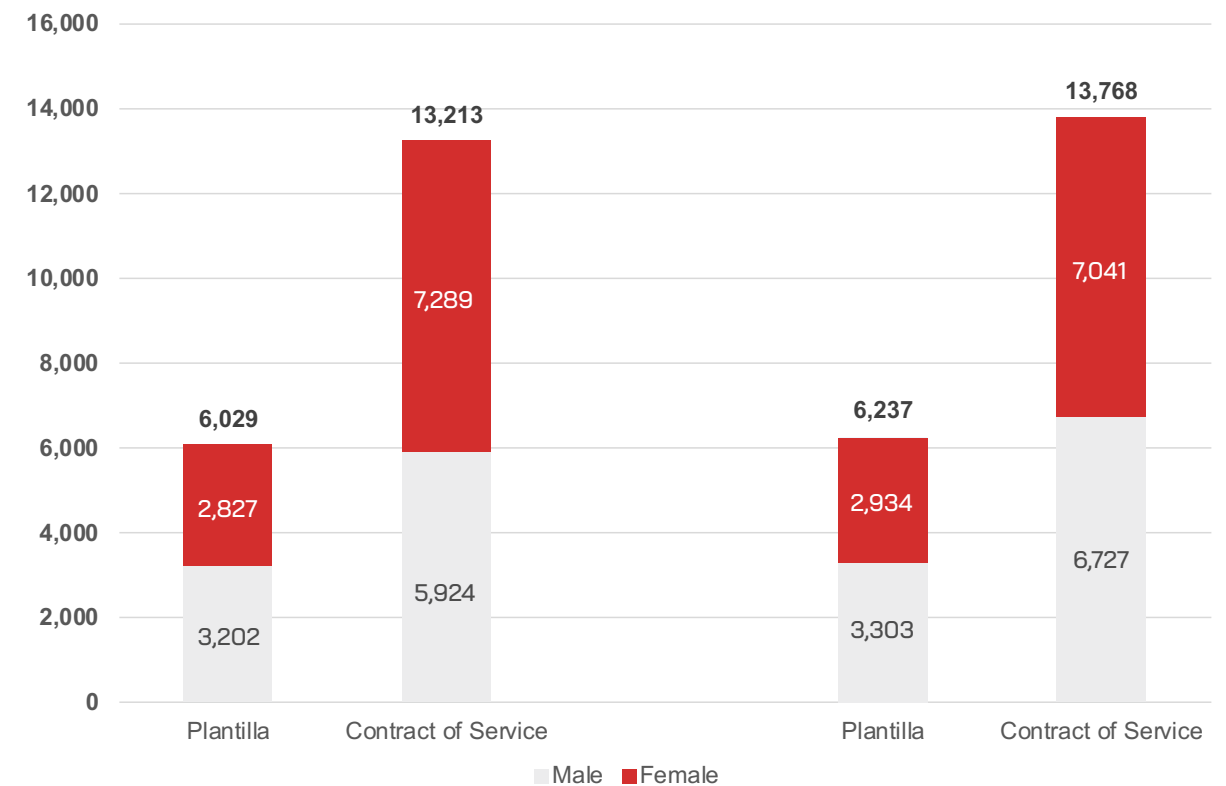
As a key part of her 14-point agenda, Mayor Joy Belmonte pledged to professionalize the local government, promote based on merit, and provide job security for City employees. From July 2021 to June 2022, 10 Human Resource Management Personnel Selection Board meetings were held despite the ongoing pandemic and the May 2022 election ban. A total of 744 appointments were issued - 301 promotions, 432 original, and 11 reappointments. The focus on the City's human resource was instrumental in addressing annual attrition and ensuring that services were delivered.

The City Government also continues to hire Contract of Service and Job Order personnel to augment its workforce as city services have been expended, and in response to the ongoing devolution of some National Government services. As of June 30, 2022, the City has a total personnel complement of 20,005, of which 6,237 are plantilla employees. The gender distribution of personnel remains balanced, in line with gender equality at the workplace.

Number of Issued Appointments		
Type of Appointment	July 2020 – June 2021	July 2021 – June 2022
Promotion	260	301
Original	356	432
Reappointment	13	11
Total Issued Appointments	629	744

Source: Human Resources Management Department

Quezon City Government Personnel Complement



Source: Human Resource Management Department

Rightsizing the Quezon City Government

To ensure the consistent, efficient, and effective delivery of essential services, the City Government has undertaken a broad review of the organizational capacity of its various departments and offices, in support of full devolution.

Last September 2021, the Environmental Protection and Waste Management Department was divided into the Climate Change and Environmental Sustainability Department and the Department of Sanitation and Cleanup Works, in response to the threat of climate change. The Liquor Licensing Board was integrated as a division of the Business Permits and Licensing Department to further facilitate ease of doing business. In March 2022, the Radio Communications Office was elevated as the Quezon City Citizen Services Department to help QCitizens better access city services. In July 2022, the Engineering Department was rationalized to strengthen its complement of professionals, given the various infrastructure projects of the city. The Traffic and Transport Management Department was institutionalized in support of the city's increasing transport services such as the Q City Bus Program. The Department of Public Order and Safety was likewise enhanced to address the monitoring of public and private CCTVs throughout the city. Moving forward, other departments and offices shall be rationalized.



QCG Employees with their Cocolife HMO Card

Training Future Leaders and Public Servants: Quezon City Internship Program

Envisioning becoming a premier institution for on-the-job trainings, the Quezon City Government established the Quezon City Internship Program (QCIP) in May 2022. The program aims to professionalize and strengthen the QC workforce by producing potential future leaders and public servants who will continue to deliver quality services and promote good governance. QCIP offers a professional learning experience for qualified students and volunteers by providing them significant, practical, and real work opportunities that are relevant to their respective fields of study or vocation interests, as well as for accomplishing their academic requirements and achieving their career growth goals.

As of August 2022, a total of 1,537 students/volunteers applied for internship in QCIP's online recruitment platform, powered by Kalibr. After extensive screening and rigorous evaluation, 64 applicants from different parts of the country were accepted and deployed to various Departments and Offices. Moving forward, as it continues to share its best practices and improve its processes, the Quezon City Government prepares for collaborative special projects in partnership with schools/universities involving in-depth research and case studies that would identify challenges and propose innovative solutions in the current systems within the organization.

Extending Healthcare and Insurance Program to QC Government Contractual Employees and Barangay Officials

Having previously provided a healthcare and insurance program to all plantilla personnel, the City Government expanded its coverage to elected and appointed barangay officials in its 142 barangays via Ordinance No. SP-3043, S-2021 and to all Contract of Service (COS), Job Order (JO) and Consultant personnel of the City Government who have rendered at least six (6) months of service via Ordinance No. SP-8818, S-2022. The comprehensive healthcare program offered through the United Coconut Planters Life Assurance Corporation (Cocolife) includes Out-Patient Services, In-Patient Services including modern modalities of treatment, Emergency Services, and Financial Assistance in case of death. As of June 2022, Cocolife has enrolled more than 1,100 barangay officials and 11,300 qualified contractuales.



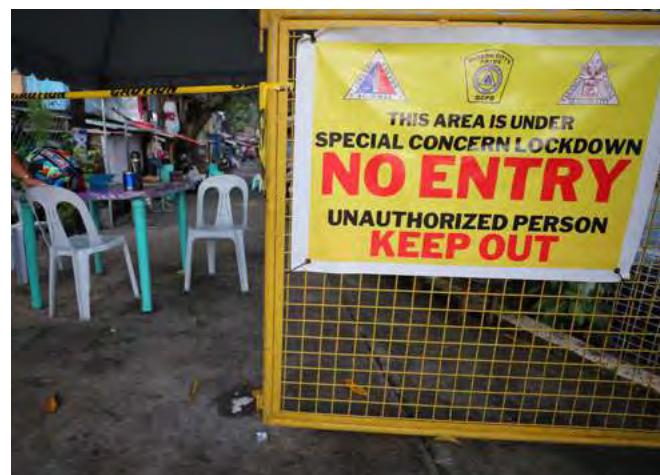
VII. SPECIAL REPORT ON COVID-19 RESPONSE AND PROTEKTODO



VII. Special Report on COVID-19 Response and QC Protektodo

Containing the Virus: Special Concern Lockdowns

To mitigate and lessen the spread of virus, the City Government continued to implement Special Concern Lockdowns for COVID-19 affected areas with a clustering of cases or high-density populations. Affected households underwent strict community quarantine for the duration of the lockdown period. The City Epidemiology and Disease Surveillance Unit (CESU) regularly inspected, monitored, and conducted testing in the community. In 2021, an estimated total of 20,995 families or 60,362 persons were affected by the lockdowns. With the highly transmissible but less severe Omicron variant becoming the dominant strain, Quezon City lifted its last lockdown area on December 10, 2021.



Alleviating Needs: Home Care Kit and Food Packs

During the surge of COVID-19 cases linked to the highly transmissible Omicron variant, the City Government issued Memorandum No. 04-22 which laid down the guidelines for the Community Case Management for COVID-19 Program. It provided rules for home isolation of all suspect, probable, and confirmed COVID-19 cases and their close contacts, reflecting a shift from the use of quarantine facilities.

Those placed under home quarantine were issued a home quarantine order by CESU and automatically included in the program, closely monitored through teleconsultations, and provided with home care kits and food assistance.

Basic COVID-19 home care kits for non-COVID-19 positive patients contained:

- 1 pc thermometer
- 5 pcs face mask
- 10 pcs paracetamol
- 15 pcs lagundi tablets
- 10 pcs ascorbic acid
- 1 Paracetamol 250 mg/5ml (for children)
- 1 Ascorbic Acid + Zinc Syrup (for children)
- Home Care Instructions Handbook

For COVID-19 positive patients, the following items were added, with additional medicines provided as necessary upon the result of regular teleconsultation:

- 70% solution alcohol
- 1 pulse oximeter (adult)
- 6 sachet oresol
- 1 Cetirizine 5mg/5ml (for children)

Essential products and medicines were provided to help affected patients under home quarantine who were restricted from going outside their homes. Since January 2022, a total of 83,714 individuals were enrolled in the program.



Expanding COVID-19 Vaccination Efforts

Quezon City continues to battle the pandemic by ensuring that every citizen has access to free COVID-19 vaccines. During the past year, the City Government maintained at least 1 fixed large

vaccination site per district and continued to operate mall-based vaccination sites on a periodic basis. Online booking of vaccination slots was available via the City's QC Vax Easy site. In response to waning demand, vaccines were brought closer to the community and made available at all 66 City-operated health centers beginning October 2021. Teams were also mobilized to perform area-based vaccination, going house-to-house to vaccinate QCitizens.



In line with the Department of Health's directive, the City Government expanded its COVID-19 vaccination to the pediatric population - ages 12 to 17 last October 2021, and ages 5 to 11 last February 2022.

1st booster shots for QCitizens started in November 2021, beginning with the elderly and immunocompromised, while 2nd booster shots were rolled out in April 2022 for those in the A1 (frontline workers in health facilities), A2 (senior citizens), and A3 (persons with comorbidities) categories.

As of September 25, 2022, a total of 6,629,548 doses have been administered, including 129,196 single-dose Jansen vaccines. 2,725,045 individuals received at least 1 primary dose, while 1,168,619 individuals received the 1st booster dose.

Quezon City COVID-19 Vaccination Summary					
Age Bracket	Estimated Population	1st Dose	2nd Dose	1st Booster	2nd Booster
60 and above	300,286	224,671*	224,481*	126,833	66,456
18 to 59	1,854,782	2,076,687*	1,969,777*	1,003,898	207,743
12 to 17	318,703	270,746	260,691	37,888	-
5 to 11	384,878	152,941	135,932	-	-
Total	2,858,649	2,725,045*	2,590,881*	1,168,619	274,199

Source: Quezon City Health Department

*Single-dose Jansen vaccines totaling 129,196 across all ages are counted in both 1st and 2nd doses

Readying for Face-to-Face: Vax to School Program

As Quezon City prepared for the start of the school year and the return of face-to-face classes, the City Government brought COVID-19 Vaccination to its 158 public schools through the Vax to School Program, a catch-up effort to vaccinate students, accompanying adults, teachers and non-teaching personnel. Beginning August 16, 2022, and cycling through all the schools, students and adults who had yet to be vaccinated could get their shots within their school area. This is to ensure that students are protected from the virus as they continue their education under the New Normal. As of September 25, 2022, 11,136 doses were administered, including over 4,000 students who received their first dose.



VIII. FINANCIAL HIGHLIGHTS



VIII. Financial Highlights

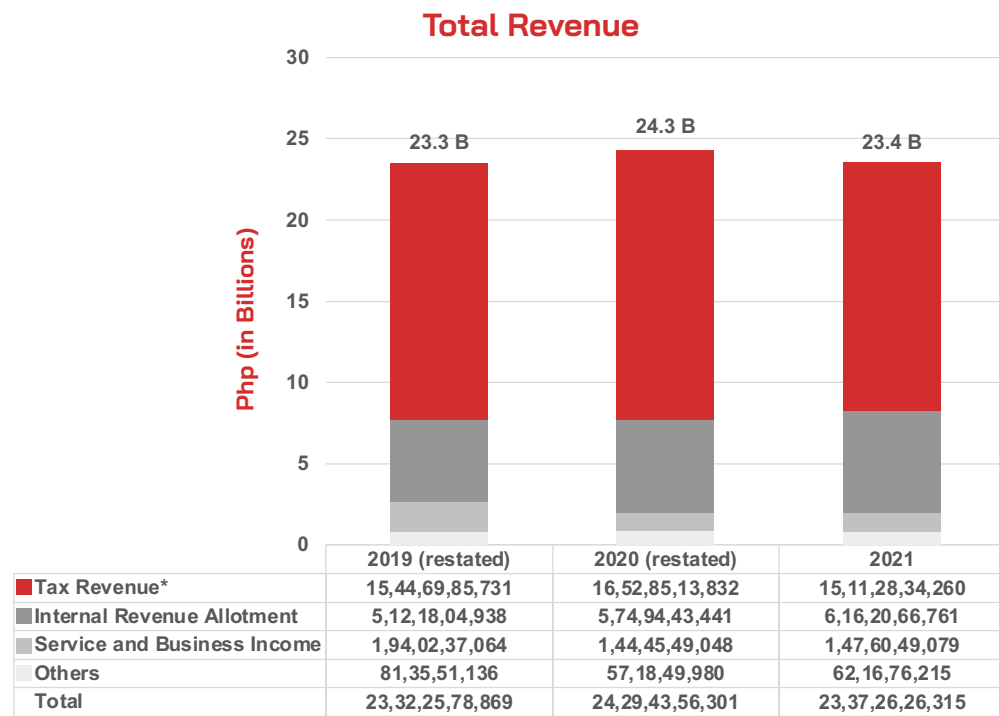
Quezon City's Resiliency: The Country's Top Revenue Collector

Despite the resurgence of the COVID-19 pandemic and its economic impact on the 2021 tax collections, the Quezon City Government was named by the Department of Finance - Bureau of Local Government Finance as the nation's top-performing city in terms of local revenue generation after the city collected Php20.2 billion from local sources in the calendar year 2021. The streamlining efforts of the City and Mayor Joy Belmonte's unyielding commitment to good governance continue to be important drivers of the City's success in terms of tax collection, achieving Actual Collections of Php26.6 billion in 2021 despite various tax relief measures. Although lower than 2020, collections were still higher than the pre-pandemic year of 2019. On the other hand, the decrease in the City's cash position was primarily due to COVID-related spending, assistance to victims of calamities and adversities, and other recovery plans and programs. With the economic recovery beginning in 2022, revenue and actual collections are expected to improve in the coming years.

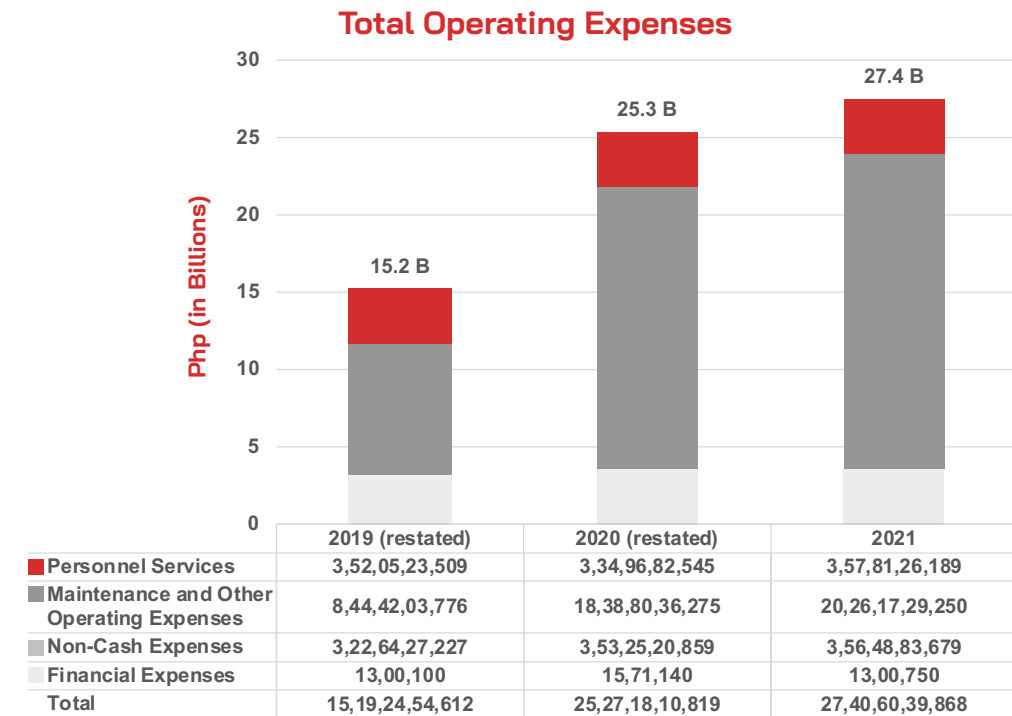
2022 Budget: Supporting Social Services

The approved initial 2022 Budget of Php30.5 billion was the highest in the City's history due primarily to an increase in the National Government's Internal Revenue Allotment or National Tax Allocation following the implementation of the Mandanas ruling. In response to the ongoing pandemic, social services continued to receive the bulk of the funding while personnel services grew with the implementation of the third tranche of RA No. 11466 or the Salary Standardization Law of 2019.

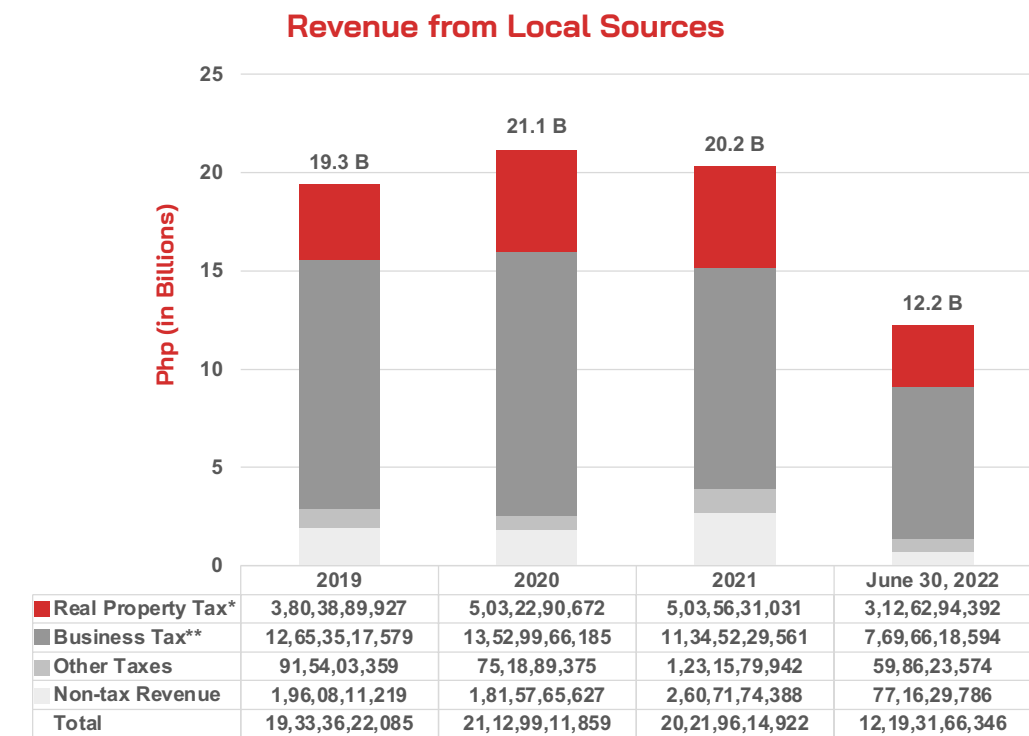
The Quezon City Government also allocated a Supplemental Budget of Php3.3 billion for 2022, remaining steadfast in its resolve to deliver quality and efficient service to its constituents and meet the needs of its communities. This amount included funds for some of the City's most significant social services projects such as the Fuel Subsidy Program, Alagang QC financial assistance for displaced workers, Tablet Ownership Policy to Graduating Students, Birth Registration Online Program, Community Based Monitoring System Program, and Animal Care and Adoption Center.



*Excludes RPT – Barangay Share
Source: 2020 and 2021 Commission on Audit Annual Audit Reports

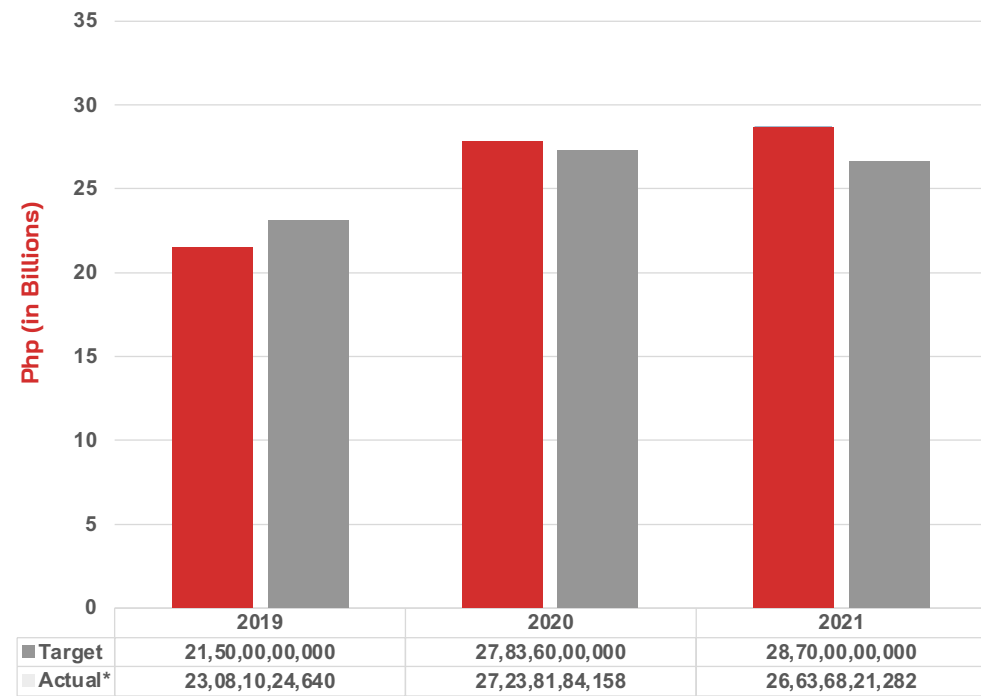


Source: 2020 and 2021 Commission on Audit Annual Audit Reports



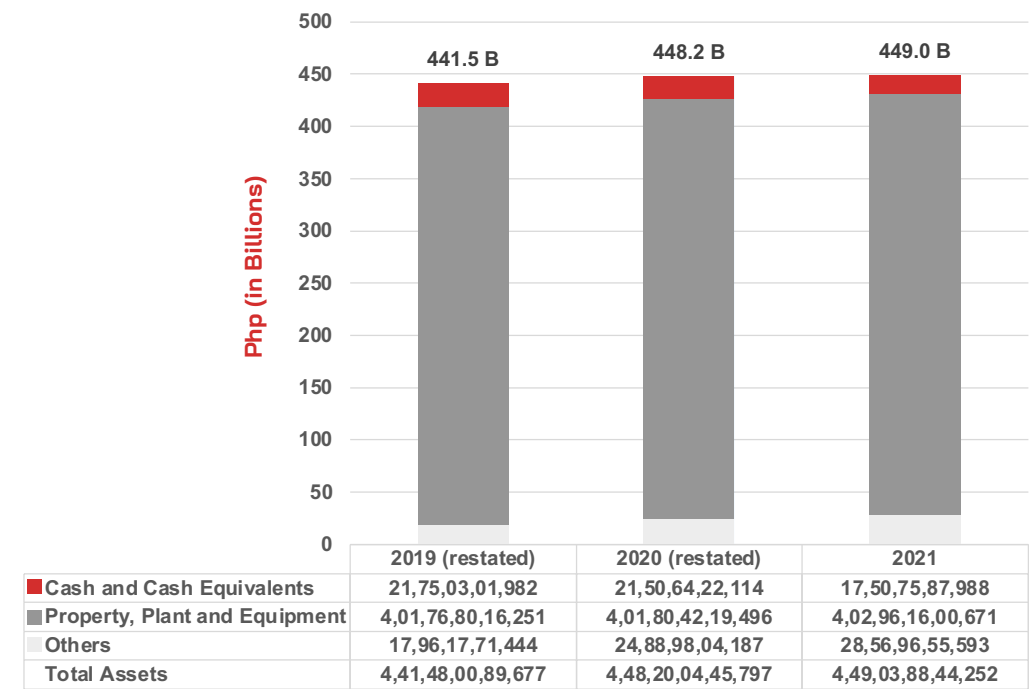
*Includes Special Education Fund and RPT – Barangay Share
**2022 Business Tax Revenue was negatively impacted by the City's extension of business taxes for the 1st and 2nd quarters to July 20, 2022
Source: City Treasurer's Office

Actual Collection vs Target General Fund Budget



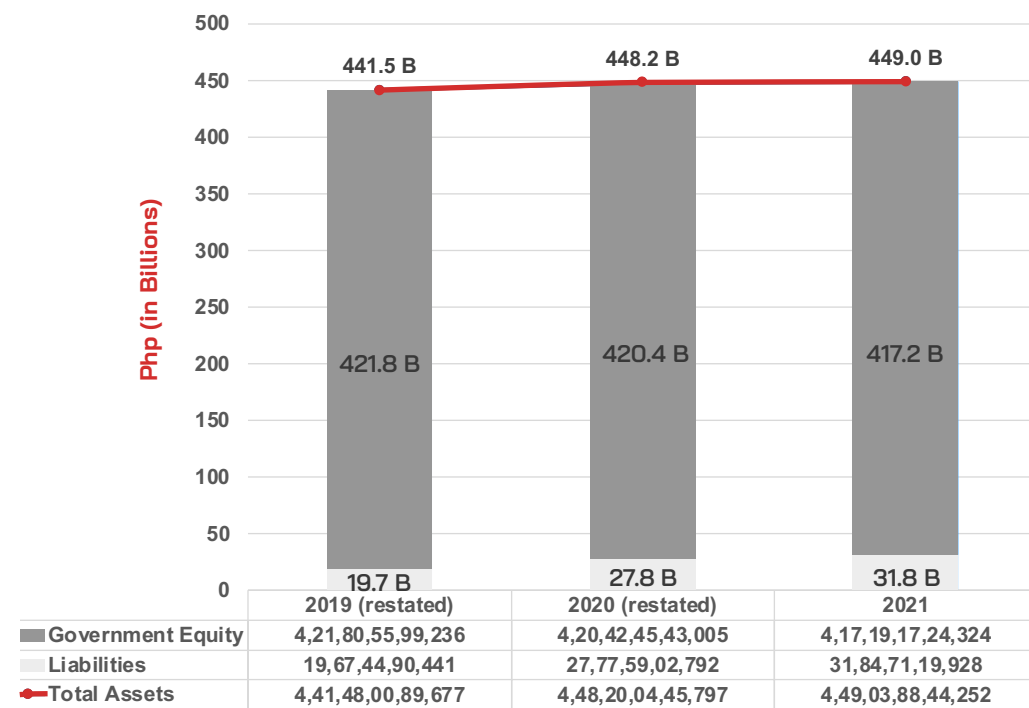
*Includes Internal Revenue Allotment and Beginning Balance. Excludes Special Education Fund and RPT – Barangay Share
Source: City Treasurer’s Office

Assets



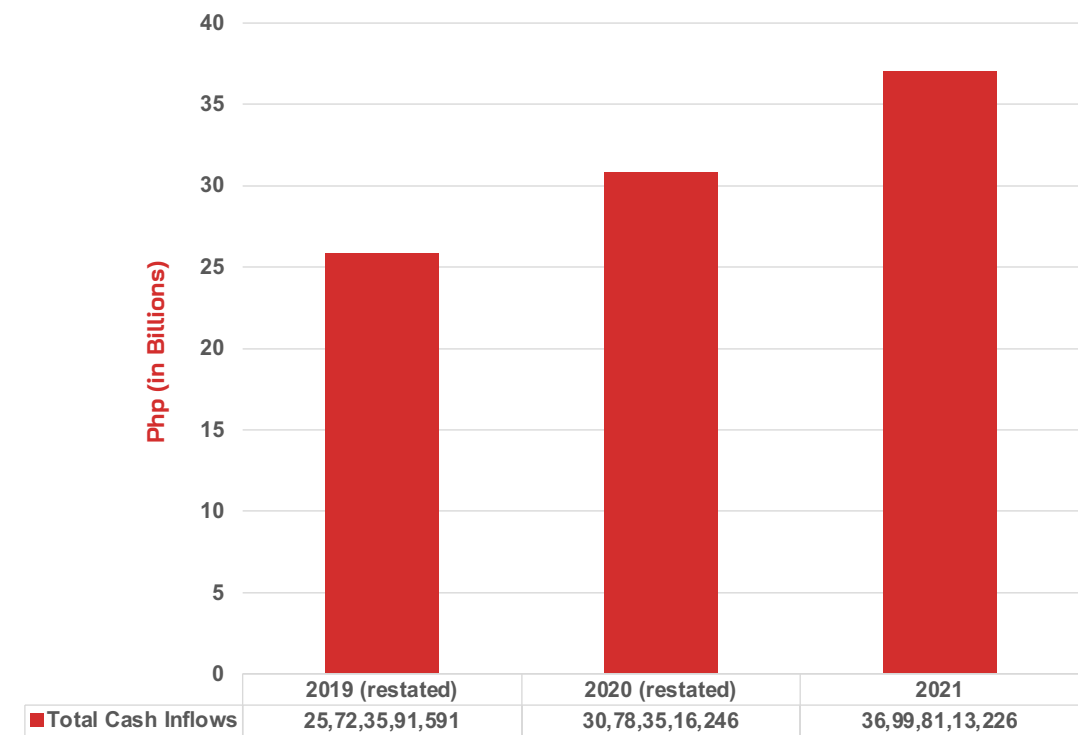
Source: 2020 and 2021 Commission on Audit Annual Audit Reports

Assets, Liabilities, Government Equity



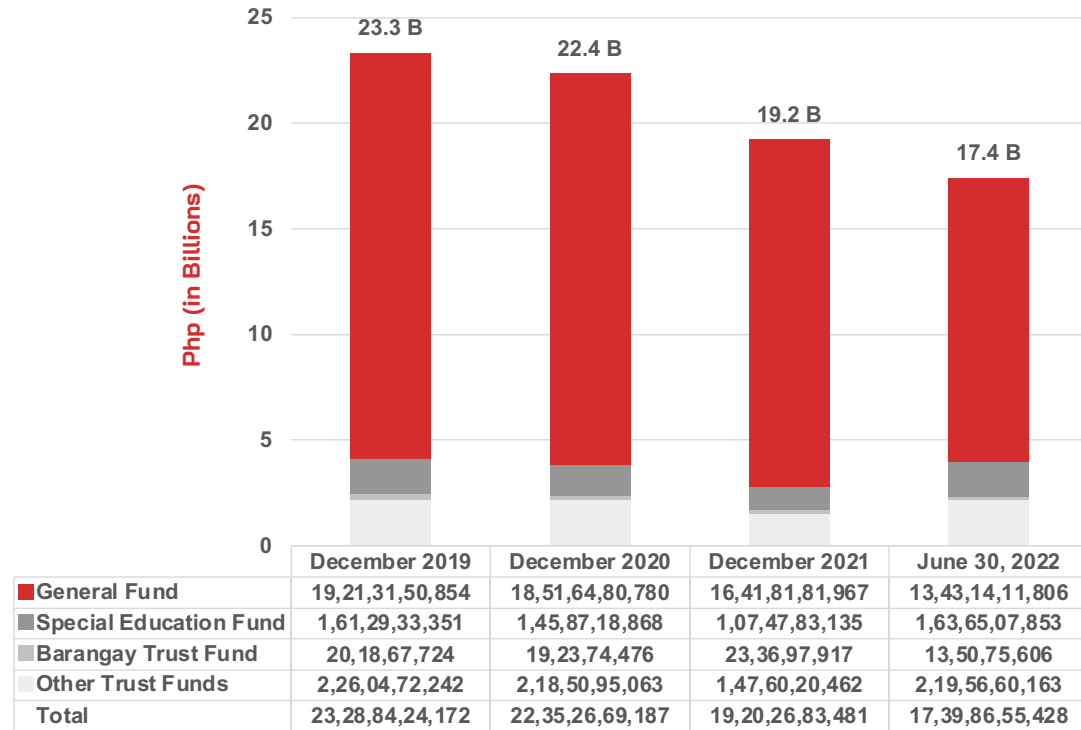
Source: 2020 and 2021 Commission on Audit Annual Audit Reports

Cash Inflows from Operating Activities



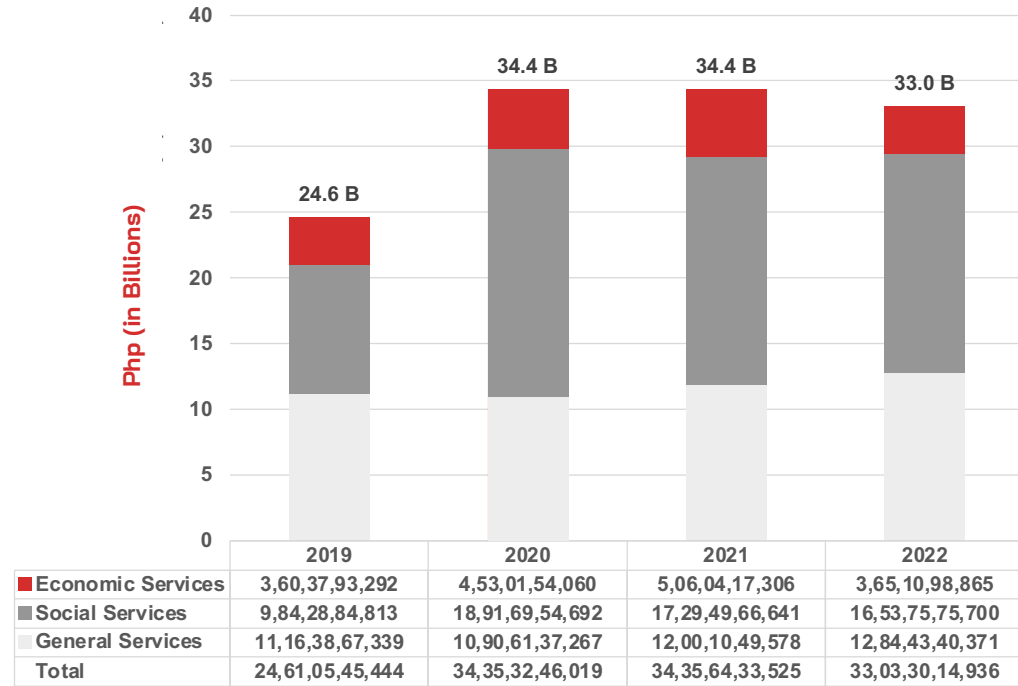
Source: 2020 and 201 Commission on Audit Annual Audit Reports

Cash Position

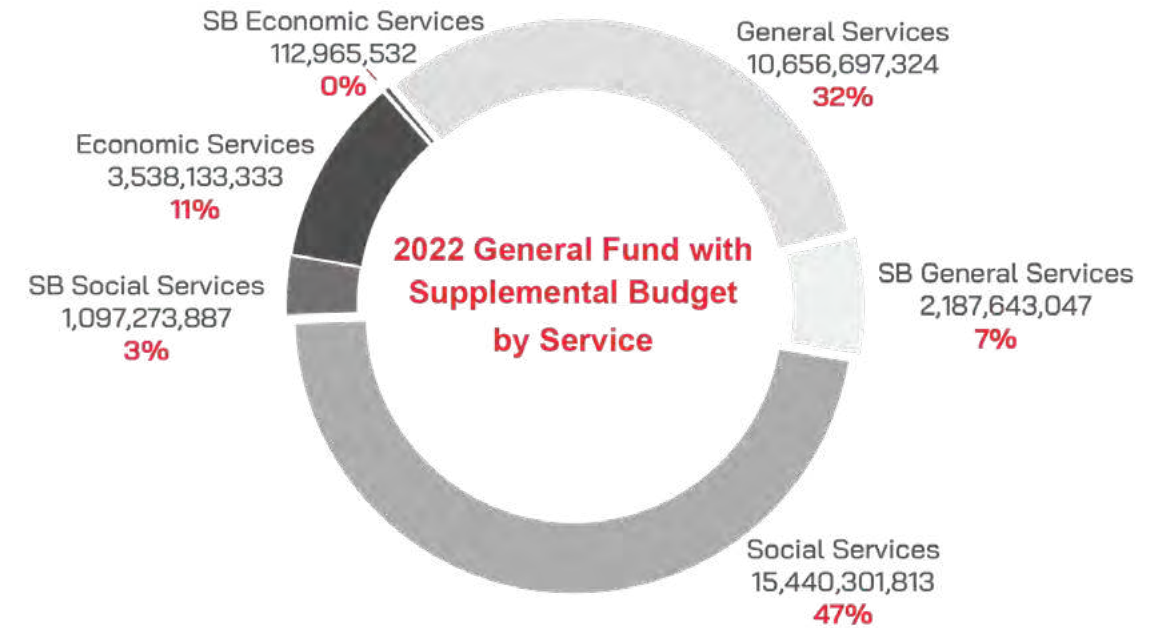


Source: City Treasurer's Office

General Fund Budget* by Service

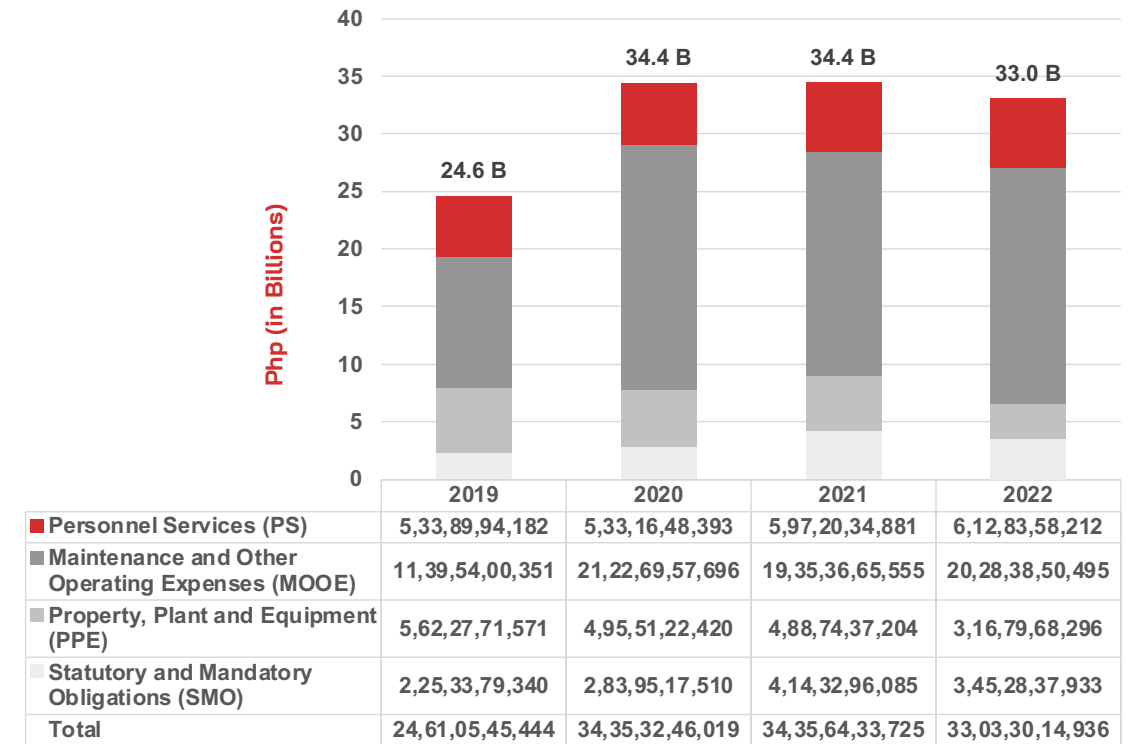


*General Fund Budget includes Supplemental Budgets passed during the year
Source: City Budget Department



Source: City Budget Department

General Fund Budget* by Account Class



*General Fund Budget includes Supplemental Budgets passed during the year
Source: City Budget Department

IX. EXECUTIVE REPORT



IX. Executive Report

From July 1, 2021 to July 30, 2022, Mayor Joy Belmonte issued 31 Executive Orders, 19 Memorandum Circulars, and 306 Office Orders. Below are highlights of some of the key Executive Orders passed during the time period.

E.O. No. 15 S-2021

Establishing Task Force Delta Variant

The World Health Organization identified a new variant of COVID-19 dubbed as the "Delta Variant" which was significantly more contagious and resistant to an anti-viral drug. The City Mayor issued an Executive Order to enforce disease prevention and control measures to face this imminent threat.

E.O. No. 16 S-2021

Establishing the Quezon City Health Food Procurement Policy

The Quezon City Healthy Public Food Procurement Policy was established to promote the general welfare, health, and safety of its residents, employees and beneficiaries to promote QCcitizens' health and nutrition through a healthy food procurement policy wherein food suppliers and end-users must comply with specific QC Nutrition Standards.

E.O. No. 17 S-2021

Reorganizing the People's Law Enforcement Board (PLEB)

The People's Law Enforcement Board (PLEB) is a check and balance mechanism. It is part of the rule of law under which an ordinary citizen can have redress of his grievance against law enforcers who abuse their authority. The PLEB involves the active participation of the community and empowers the individual citizen and the community as a whole in instilling discipline in the ranks of our law enforcers, or providing rewards and incentives for exceptional performance. The PLEB also serves as the central receiving entity for any citizen's complaint against the officers and members of the PNP. It aims to make policemen assigned in Quezon City more effective and efficient in their duty and promote discipline, utmost integrity credibility among the members of the PNP.

E.O. No. 18 S-2021

Implementing the Distribution of Financial Assistance in Respect of the Enhanced Community Quarantine that Started on August 6, 2021

In March 2020, the country faced one of its toughest challenges so far, COVID-19. Declared by the World Health Organization (WHO) as a global pandemic, the disease rapidly spread in the months that followed. In a bid to prevent further spread of the virus, the government initially enforced the Enhanced Community Quarantine (ECQ), affecting the livelihood of many Filipinos, especially the poorest and most vulnerable families. President Rodrigo Duterte approved a grant of P22.9 Billion in emergency financial assistance to those affected by the ECQ. The Quezon City government created the ECQ Financial Assistance Committee to implement the distribution of the financial assistance for QC residents who have lost their jobs or employment during the implementation of the ECQ. Affective low-income individuals shall receive Php1,000 each with a maximum amount of Php4,000 per family.

E.O. No. 19 S-2021

Providing Kalingang QC Financial Assistance for Quezon City Residents Affected by the Enhanced Community Quarantine (ECQ) that Started on 6 August 2021

Additional individuals to provide support for many of whom are not eligible to receive ayuda under the ECQ Financial Assistance Program, Mayor Joy Belmonte approved a financial assistance of Php2,000 for affected resident who have lost their jobs or employment during the implementation of ECQ.

E.O. No. 20 S-2021

Creating and Constituting the Quezon City's 82nd Foundation Day Steering Committee and 2021 Manuel L. Quezon Gawad Parangal Selection Board

To ensure a smooth and successful celebration of the Quezon City's 82nd Founding Anniversary, a committee was created that shall prepare, coordinate and initiate a synchronized series of events and activities in connection with this celebration.

E.O. No. 21 S-2021

Creating the Quezon City Devolution Transition Committee (QC DTC)

The Supreme Court ruled that all collections of national taxes except those accruing to special

purpose funds and special allotments for the utilization and development of the national wealth, should be included in the computation of the base of the just share of LGU's. The substantial increase in the share of the LGU's from national taxes shall empower them to strengthen the delivery of basic services and facilities to their constituents and effectively discharge other duties and functions devolved to them by the Local Government Code and other national laws. To support the transition to full devolution, the City Mayor created the Quezon City Devolution Transition Committee (QC DTC) which shall be responsible to prepare the LGU Devolution Transition Plan and monitor its implementation.

E.O. No. 22 S-2021

An Order Creating the Local Inter-Agency Committee (LIAC) To Provide an Over-All Direction for the Relocation of Affected Informal Settler Families (ISF's) in Quezon City Under the Marikina River Restoration Project (MRRP) of the Build Back Better Task Force

Task Force Build Back Better (TFBBB) ensures disaster and climate change-resilient infrastructure in the areas affected by the typhoon, thus, resulting in the displacement of Informal Settler families (ISF's) residing in the areas that will be affected by dredging and desilting, construction of structural measures for flood control, and other programs deemed necessary. TFBBB ensures that sites for housing development are suitable and safe for settlement, which includes the delineation of areas that are prone to various climate-related hazards, relocation of ISF's residing in the areas, rebuilding or repairing houses to be more resilient to hazards, and construction of evacuation facilities, among others. The Quezon City government recognizes the importance of disaster rehabilitation and recovery response, and supports the implementation of the Marikina River Restoration Project under their jurisdiction. In view thereof, the City created a Local Inter-Agency Committee in order to provide over-all direction, formulate policies and duly implement the actual relocation and resettlement of affected families.

E.O. No. 23 S-2021

Creating the Local Advisory Council (LAC) and Organizing its Technical Working Group for the Implementation of the Specific Implementation of Agreements (SIA) Relative to the Pantawid Pamilyang Pilipino Program in Quezon City, Adopting the DSWD LAC Resolution No. 1 Series of 2021 Therefor, and for Other Purposes

The purpose of the Local Advisory Council (LAC) is to serve as the foundation for assessing and planning in implementation of the National Government's Pantawid Pamilyang Pilipino Program within the community and to provide recommendations and input with DSWD and other governing entities. The City Government through the Social Services Development Department (SSDD) and its LAC shall ensure the convergence of services and oversee the proper implementation of social welfare program at the local level.

E.O. No. 24 S-2021

Reconstituting the Quezon City Youth Development Council (QCLYDC)

The City recognizes the vital role of the youth in nation-building and thus, it promotes and protects their physical, moral, spiritual, intellectual and social well-being, inculcates in them patriotism, nationalism and other desirable values, and encourages their involvement in public and civic affairs. The Youth Council shall serve as the main advocate for the youth participation in nation building and youth empowerment, monitoring and implementation of the programs and projects under the Local Youth Development Plan. A Local Youth Development Council was created which shall be responsible for the formulation of policies and implementation of youth development programs, projects and activities in the City in coordination with various government and non-government organizations.

E.O. No. 25 S-2021

Constituting the Quezon City Tripartite Industrial Peace Council

It is the City's declared policy that industrial peace can be attained through meaningful tripartite consultations among labor, employer, and the government sector in the formulation and implementation of labor and social policies. To assure the smooth formulation and implementation of labor and social policies, with the ultimate objective of attaining industrial peace towards economic growth and development, there is a need to constitute the Quezon City Tripartite Industrial Peace Council.

E.O. No. 29-A S-2021

Reorganizing the Quezon City Infrastructure Committee, its Technical Working Group (TWG) and the Secretariat

The City is aware of the need to conduct and to determine the infrastructure needs of the city, depending on the urgency and availability of funds. The INFRACOMM should be coordinated with the development thrust of the city to maximize delivery of services to its residents to identify which infrastructure projects can be implemented according to priority.

E.O. No. 1 S-2022:

“Creation of a Committee on Disposal for Unserviceable Properties, Identifying its Members, their Duties and Responsibilities and Other Purposes”

In line with the commitment of the City Government to ensure efficient fiscal management and to optimize resources of the City by liquidating unserviceable assets thus preventing inventory cost, the Committee on Disposal for Unserviceable Properties was created.

E.O. No. 3 S-2022:

“Creating the Contract Termination Review Committee for Contracts Involving Goods and Services”

The Committee shall assist the City Mayor in the discharge of her functions under the Guidelines on Termination of Contracts involving goods and services. Moreover, the Committee may submit its recommendations but the same are subject to the approval of the City Mayor.

E.O. No. 4 S-2022:

“Creating the Quezon City Strategic Human Resources Unit”

The Quezon City Strategic Human Resources Unit was created to serve as the City Mayor and City Administrator’s principal advisory, monitoring, and coordinating arm related to human resources and personnel policies and activities. It is the policy of the City Government to give priority to all available human resource with the vision that the residents of the City can pursue their dreams and actively participate in their community and compete both in private and public sectors. Thus, the Unit aims to develop and implement training programs to educate personnel and initiate strategic partnership with various stakeholders and engage to the partners of the City in human resources programs.

E.O. No. 5 S-2022:

“Implementing the Safety Seal Certification Program for Quezon City Education Institutions”

This school year, CHED and DEPED require face to face classes. In order to ensure the effective and efficient implementation of the minimum safety health standards, the Safety Seal Certification Program for QC Education Institutions is hereby implemented. More importantly, the Safety and Certification Team will implement the national and local guidelines on the conduct of face to face classes to ensure that each educational institution in the City complies with the safety health standards.

The Safety Seal Certification will be given to educational institutions which are compliant with the national and local guidelines. Helpline 122 will receive complaints against school which do not follow the minimum health standards.

E.O. No. 6 S-2022:

“Creating the QC-CLUP Evaluation and Formulation Committee, Providing for its Functions and Other Purposes”

There are significant changes that have taken place in the City and thus the need to address and effectively direct the future development efforts of the City Government. Hence, the QC-CLUP Evaluation and Formulation Committee was created. Its task is to review and evaluate the QC-CLUP for 2022–2023, compile the draft CLUP for 2023–2024 and submit the final CLUP (Comprehensive Land Use Plan) for 2024 -2025 to the Department of Human Settlement and Urban Development.

E.O. No. 7 S-2022:

“Creating the Steering Committee, Advisory Committee, and Project Implementation Committee for the “Conduct of an Updated Climate and Disaster Risk Assessment (CDRA) for Quezon City (CONSUL-21-0001)” and Providing Funds thereof and for Other Purposes”

The Committee is created to prepare the City from vulnerabilities to disaster, to strengthen its capability for risk reduction management and to build the resilience of different sectors against disasters and effects of climate change. This is in line with the mandate of the City to conduct risk assessment as part of mainstreaming disaster risk reduction and climate change.

E.O. No. 8 S-2022:

“Creation of the Quezon City Community-Based Monitoring System Coordinating Board (QC CBMS-CB)”

The Board is created pursuant to RA No. 11315 and is organized for data collection that may be used for planning, program implementation and impact monitoring within the City. This will serve as basis in targeting households in planning, budgeting and implementation of program of the City Government on poverty alleviation and economic development.

E.O. No. 10 S-2022:

“Reconstituting the Records and Management Improvement Committee (RMIC)”

The Committee is reconstituted pursuant to RA 9470 in order to address the management of government records and public archives. Its primary objectives are to improve and develop coordination in the management of City records, to relieve the department head and/or records officer from accountability, to declog records storage from voluminous files/records that are unnecessary or those that already served its purpose, and to avoid unnecessary inventory cost and free up and maximize available space.

E.O. No. 11 S-2022:

“Authorizing the Quezon City Disaster Risk Reduction and Management Council (QCDRRMC) and the Barangay Disaster Risk Reduction and Management Council (BDRRMC) to Implement Preemptive or Forced Evacuation as a Last Resort in Areas Declared to be in Imminent Danger or Loss of Lives in Times of Natural or Man-Made Disaster”

It has been observed that there are residents of the City who refused to evacuate during flooding or inclement weather despite warnings given by the City Government. Thus, to prevent loss of lives, ensure public safety and mitigate the adverse effect of human-induced and natural disasters and calamities, the City and Barangay will give early warning to affected residents and when situation requires, the City/Barangay may enforce emergency measures such as forced evacuation.

The City Government may use such reasonable force that is commensurate under the circumstances, to evacuate them to safe areas, without discrimination and without most consideration on the circumstance of women, children, elderly person and persons with disabilities.

E.O. No. 12 S-2022:

“An Order for the Provision for Consideration Regarding the Committee on Decorum and Investigation for the Executive Department”

“The Rules of Procedure Involving Sexual Harassment Cases in the Quezon City Government” which provides the organization of CODI for the Executive Department was amended in order to be in consonance with the Revised Administrative Disciplinary Rules on Sexual Harassment Cases which requires that every CODI shall be headed by a woman and not less than half of its members shall be women. The Committee was created to protect women from all manner or form of abuse.

E.O. No. 13 S-2022:

“An Order Reconstituting the Quezon City Local Culture and Arts Council”

The City recognizes the importance of local culture and arts. Thus, the Quezon City Local Culture and Arts Council was created to prepare an annual plan on culture, arts and cultural heritage of the City. It also aims to develop and sustain local cultural and artistic talents, to conduct cultural events, festivals, competition, lectures, seminar and symposia.

E.O. No. 14 S-2022:

“Creating the Monitoring and Evaluation Team of the Quezon City Gender and Development Council”

The City created the Monitoring and Evaluation Team of the QC GAD Council to monitor the implementation of the annual GAD Plan and Budget and assess the status of the City Government’s institutional mechanisms on gender mainstreaming.

E.O. No. 15 S-2022:

“Reorganizing the Quezon City Bids and Awards Committee (BAC), BAC Technical Working Group and BAC Secretariat”

In view of the re-election of the Local Chief Executive in the recently concluded elections, the composition of the BAC was reorganized which shall be primarily responsible for the conduct of prequalification, bidding, evaluation of bids, and the recommendation of awards concerning procurement of infrastructure projects and consulting services.

E.O. No. 16 S-2022:

“Creating the Steering Committee on the 27th Barangay Day Celebration in Quezon City on September 21, 2022”

The Quezon City Barangay Day which will be held on 21 September 2022 is implemented in the City to give due recognition to the vital contributions of barangay officials to nation building and to forge stronger ties among all local elective officials which will redound to the benefit of all those residing and doing business in Quezon City.

E.O. No. 17 S-2022:

“Creating and Constituting the Quezon City’s 83rd Foundation Day Steering Committee and 2022 Manuel L. Quezon Gawad Parangal Selection Board with the Theme: Sama-Samang Pagbangon sa Bagong Panahon”

The City celebrates its Founding Anniversary every 12th day of October with meaningful and fitting ceremonies and celebration. To ensure a smooth and successful celebration of the 83rd Founding Anniversary of the City on 12 October 2022, this Committee was created to prepare, coordinate and initiate a synchronized series of events and activities.



X. LEGISLATIVE REPORT



X. Legislative Report

The 21st City Council continued to perform efficiently in the last year of its term in its aim to create meaningful and responsive legislation that redounds to the welfare of QCitizens while holding to its standard of transparent, accountable, and participative governance. From the period of July 2020 to June 2021 specifically, the City Council conducted 66 Regular Sessions and approved 95 Ordinances and 370 Resolutions. Despite the persistence of the pandemic and its various disruptions, the Council passed measures geared towards ameliorating different priority areas, such as health, social welfare, business and entrepreneurship, and culture and tourism, among others.

After successfully conducting budget hearings for all departments under the Quezon City Government, the 21st City Council also timely passed the Annual Budget of the QC Government for the third consecutive year in Ordinance No. SP-3063, S-2021, within the rules and timeframe prescribed by law.

Legislative Summary					
Period	Legislation		Sessions		
	Ordinances	Resolutions	Regular	Special	Resumption
July 2021 – June 2022	95	391	27	6	4
21ST City Council in total	276	1,098	97	11	14

Landmark Legislation

Ensuring that the QC Government is at the forefront in institutionalizing the promotion of environmental practices at the local government level, the City Council passed Ordinance No. **SP-3107, S-2021** or the **Quezon City Green Public Procurement Ordinance**. This ordinance mandates the inclusion of environmental criteria in the technical specifications for the procurement of goods, services and infrastructures of all departments of the Quezon City Government. By passing this ordinance and having it be incorporated in the procurement process, the 21st City Council hopes to utilize the impact of local government spending in general consumption and therefore on the environment.

The 21st City Council also provided for measures

augmenting the education and educational opportunities of QCitizens. **The Quezon City Registration of Public and Private Learning Centers** or Ordinance No. **SP-3117, S-2021** passed by the Council requires the database of all Public and Private Child Development Centers in Quezon City to foster the crafting of appropriate policies, programs and plans concerning early education. Ordinance No. **SP-3121, S-2022**, otherwise known as **The Scholarship Code of Quezon City** codified all city ordinances on scholarships and updated all scholarship requirements and benefits to make the programs more responsive to the needs of Quezon City residents.

To pave the way for Quezon City’s No Contact Apprehension Program, the 21st City Council amended the Quezon City Revised Traffic Management Code or SP-2785, S-2018 through Ordinance No. **SP-3052, S-2021** to lay out the policy and the guidelines for its effective implementation.

In keeping with the policy of the City Government to actively work for the elimination of all forms of discrimination, to value the dignity of every person, guarantee full respect for human rights, and give the highest priority to measures that protect and enhance the right of all people, the Quezon City Council passed **SP-3081, S-2021**, also known as the **Quezon City District Pride Council Ordinance of 2021**. Among others, the ordinance sought the establishment of Barangay Pride Officers to institutionalize the addressing of LGBTQ+ and SOGIE concerns and issues in Quezon City barangays through dedicated focal groups.

Through **SP-3115, S-2022**, or **An Ordinance Providing Social Welfare Assistance for Indigent Senior Citizens, Solo Parents and Persons with Disabilities**, the 21st Quezon City Council sought and enabled the institutionalization of a monthly social welfare assistance program to mitigate the hardships of the most seriously disadvantaged members of the community by assuring the program’s sustainability even after the cessation of the state of calamity, and to help address future challenges to its target beneficiaries.

Consistent with the City Mayor’s 14-Point Agenda and recognizing the importance of innovative startups, the City Council passed Ordinance No. **SP-3109, sS-2022**, known as the **Startup QC Program**. The ordinance aims to assist in the set-up of startup businesses by providing support and capital that helps ensure business continuity in the first few years of operation through support activities and incentives.

Ordinance No. **SP-3044, S-2021**, known as the **QC Property Billboards Ordinance of 2020** was passed in an aim towards regulation of billboard advertisements, drop down banners and other signages in Quezon City Government-owned property such as streetlights, lampposts, and buildings.

The Katipunan Freedom Trail Redevelopment Ordinance of 2021 or Ordinance No. **SP-3090, S-2022** was passed, declaring several areas in Quezon City as Katipunan Heritage Sites, ensuring a meaningful preservation of the rich historical heritage of Quezon City consistent with the City’s tourism redevelopment program.

COVID-19 Recovery Measures

This year saw several timely amendments to existing city legislations in order to adapt to the developments on the COVID-19 situation. This includes the updating of ordinances outlining City protocols to be in adherence with national health and safety standards, specifically as regards individual quarantine, wearing of personal protective equipment, public safety hours, management of the deceased, special protection of children, public transportation, and contact tracing.

The availability of COVID-19 vaccines was a progression in the fight against the pandemic, and the 21st City Council passed several ordinances to ensure the lawful and orderly administration of vaccines in the City, such as **SP-3032, S-2021, An Ordinance Prohibiting the Unauthorized or Fraudulent Sale, Distribution Or Administration Of COVID-19 Vaccines of Vaccine Slots, Falsification of COVID-19 Vaccination Cards, and Other Frauds In Relation To COVID-19 Vaccination and Providing Penalties For Violation Thereof and For Other Purposes**, and **SP-3048, S-2021, An Ordinance Regulating COVID-19 Vaccination Sites And Programs In Quezon City**. Mobility of unvaccinated individuals was also regulated through **SP-3076, S-2022**, pursuant to national imperatives as a preemptive measure against the spread of the new variants of the virus and to encourage the target eligible population to be vaccinated.

The 21st City Council stood by its commitment to support constituents in mitigating the negative impact that COVID-19 has wrought while creating ways forward through helpful and impactful legislation, and the Council in its last year passed majority of its ordinances towards this end.

Firstly, **SP-3071, S-2021** or the **Pangkabuhayang**

QC Assistance Program Ordinance was passed to institutionalize the provision of financial assistance to registered small enterprises, to help small businesses recover from the financial and economic damages caused by the pandemic and to encourage continuous employment of QCitizens.

Rental fees for Quezon City-owned public market stallholders were waived through the Council’s approval of **SP-3104, S-2022** to offset the dramatic decrease of revenues in markets due to the periods of community quarantine. In addition, the City Council passed Ordinance No. **SP-3068, S-2021** waived all penalties, surcharges and interest for unpaid business taxes for 2021 and prior years, and further allowed the staggered settlement of outstanding business taxes up to a maximum of 12 months during the same time through Ordinance No. **SP-3069, S-2021**. The validity of business permits and ancillary clearances were also extended to later periods by Ordinance No. **SP-3084, S-2022**.

Corollary to this, the deadline for the payment of business taxes, fees, and charges were also extended for the first, second and third financial quarters through Ordinances No. **SP-3064, S-2021** and **SP-3067, S-2021**, in recognition of the severe disruption to livelihood caused by COVID-19, and to alleviate some of its effects on QCitizen business owners.

As the pandemic also caused enduring effects on the financial standing of real property taxpayers, brought in travel restrictions and delay in the provision of services of government offices, Ordinance No. **SP-3098, S-2022** as approved by the Council extended the deadline as to the period for compliance with the duty to report with the City Assessor from the date of title, date of completion or occupancy or date of installation in case of machinery, and granted amnesty for impossible penalties.

The Quezon City Council further passed Ordinance No. **SP-3095, S-2022** known as the **Assistance for Displaced Workers Ordinance** or the **Alagang QC Program**, granting assistance to its working-class constituents, and to protect and promote their rights, dignity, welfare and social well-being during these difficult times. With the same thrust, Ordinance No. **SP-3108, S-2022**, known as the **Quezon City Competency Enhancement and Retooling Program** was passed, aiming to provide constituents with training, competency enhancement and retooling as employment intervention that will facilitate recruitment and job placement.

To assist the transport sector, particularly the tricycle

drivers and operators, that was among the hardest hit sectors during the pandemic, the 21st City Council opted to pass Ordinance No. **SP-3082, S-2021**, thereby suspending the imposition of penalties, interests and surcharges to late payments of tricycle franchise renewal during community quarantine. Ordinance No. **SP-3100, S-2022**, known as **Fuel Subsidy Program** for Quezon City Tricycle Operators and Drivers Association (TODA) was also approved to provide fuel subsidy to more than twenty-five thousand members of Quezon City Tricycle Operators and Drivers Association as a measure of relief to the unprecedented increase of gasoline price in the country.

In recognition of the City Government's commitment to support the enhancement of education in the context of adopting various learning delivery modalities such as distance learning and blending learning, the City Council approved Ordinance No. **SP-3119, S-2022**, otherwise known as the **Quezon City Public School Tablet Ordinance** covering all public elementary and secondary school students



XI. CITY EVENTS



XI. City Events

2021

August



• QC Day

The City celebrates the birth anniversary of its founding father, President Manuel L. Quezon every August 19. In a simple ceremony, Mayor Joy Belmonte and Vice Mayor Gian Sotto, together with city councilors and guests, offered a wreath to the monument of President Quezon at the Quezon Memorial Circle.

September



• Barangay Day

All the 142 barangays in Quezon City celebrated Barangay Day on September 21, in recognition of the vital contributions of barangay officials in nation building and to forge stronger ties among all local elective officials.

The Quezon City Government recognized the following barangays for their exemplary achievements:

- Barangay Kontra Gutom - Food Security Award:
- Barangay Immaculate Conception (First Prize – Small Barangay Category)
- Barangay Quirino 2A (Second Prize- Small Barangay Category)
- Villa Maria Clara (Third Prize - Small Barangay Category)
- Barangay Talipapa (First Prize – Medium Barangay Category)
- Barangay Bagong Pag-asa (Second Prize – Medium Barangay Category)
- Barangay E.Rodriguez (Third Prize – Medium Barangay Category)
- Barangay Bagong Silangan (First Prize – Large Barangay Category)
- Barangay Commonwealth (Second Prize – Large Barangay Category)
- Barangay Batasan Hills (Third Prize – Large Barangay Category);

Race to Immunity Award- COVID-19 vaccination – all 142 Barangays

October



• QC Foundation Day

Quezon City celebrates its founding anniversary every 12th of October. In 2021, the city commemorated its 82 years of growth through challenges, marking milestones in its vision of inclusive growth and sustainable development for all QCcitizens. Included in the city’s activities were enthronement of Our Lady of the Most Holy Rosary La Naval at the city hall and the daily novena masses, a bike cycling event on October 10, a BTS Permission to Dance Family Dance online Contest on October 11, the Manuel Luis Quezon Gawad Parangal Awards Night on October 12, a MLQ mural painting competition in barangays on October 18, and the State of the City Address of Mayor Joy Belmonte on October 25.



• Gawad Parangal

On October 12, as part of the 82nd founding anniversary of Quezon City, the local government recognized individuals and organizations who were exemplary in their endeavors to help their respective communities. With the theme: Ordinary People, Doing Extraordinary Things During Extraordinary Times, the 19th Manuel Luis Quezon Gawad Parangal Awards was attended by the awardees and their families, Mayor Joy Belmonte,



Vice Mayor Gian Sotto, and select QC government officials. Among the 2021 Manuel Luis Quezon Gawad Parangal Awardees were Ana Patricia Non, first community pantry founder; PLt. Jean C. Aguada, a police officer who nursed a five-month-old child; Rev. Fr. Ronald Mariano, a parish priest who initiated COVID-19 relief operations; pediatric surgeon Dr. Leandro Resurreccion; public school teacher Lou Sabrina Ongkiko; and first Olympic gold medalist Staff Sergeant Hidilyn Diaz. Several organizations were recognized for their contributions including the Philippine Animal Welfare Society, Safe Haven Community Center and Children’s Home, BeSeekLeta for Every Juan, Salamat PH Healthcare Heroes, and OCTA Research Group. A special posthumous award was bestowed upon former President Benigno Simeon “Noy” Aquino III for his exemplary leadership and good governance as the 15th President of the Philippines and for being a true Quezon City citizen.



• Mr. & Ms. Quezon City Hall Employee Pageant

Employees from different Departments of the City joined the Mr. and Ms. Quezon City pageant on October 14, which highlighted the beauty and intelligence of civil servants. Mr. Wence Nuguit from the Tourism and Promotions Department and Ms. Sofia Pega from the Social Services Development Department bagged the crown as Mr. & Ms. Quezon City Hall Employee 2021.

• Feast of Our Lady of La Naval

Part of the City’s celebration from October 1 to 10 of its founding anniversary was the enthronement of Our Lady of the Most Holy Rosary La Naval, the city’s patron saint. Novena masses were held every day for one whole week, as part of a longstanding tradition.



• QCinema

QCinema is the annual film festival hosted by the Quezon City Government and the Quezon City Film Development Foundation, showcasing local and international films since 2013. The festival, held on November 26, also recognized the films and filmmakers for their outstanding content and relevance to society. After almost two years of total lockdown of cinemas due to pandemic restrictions, QCinema became the first film festival to hit back the theaters in the last quarter of 2021. The festival opened in Gateway Cinemas with an overwhelming crowd of patrons queuing to see films once again on the big screen. 38 films were screened and viewed by a total of 5,101 spectators. The short film “i get so sad sometimes” directed by Trishtan Perez won the QCShorts Best Film.



November

• Children’s Month Celebration

Mayor Joy delivered the State of the City’s Children Address for Children’s Month on November 29, highlighting the needs and concerns of children which must be addressed by the City and its partner stakeholders.



December



• Christmas & New Year Celebrations

The holiday season in Quezon City was filled with gift-giving activities, Christmas performances and presentations, and beautiful Christmas melodies. It began with a tree-lighting ceremony inside the City Hall compound and other areas in the city on November 26.

• **HIV Awareness Month**

One of the City’s global commitments is “Zero at 2030”, which aims to have zero new cases, zero HIV-related deaths, and zero discrimination against persons living with HIV by 2030. This goal is supported by programs that educate individuals about the prevention of HIV and other sexually-transmitted diseases. It also aims to end the stigma and discrimination attached to having HIV. HIV Awareness Month activities were held on December 1 to 4, 11, and 18.



2022

January



• **Tandang Sora Award**

On January 6, the City recognized individuals who have become modern-day Tandang Soras and have bravely faced challenges and provided for the needs of others. In January, Ms. Fe Macale, Social Services Development Department Head, was given the 2022 Tandang Sora Award for her outstanding service during the pandemic in ensuring social services were accessible for all QCitizens.

February



• **Maginhawa Food Festival**

In partnership with the Maginhawa Food Community, the City hosted the Maginhawa Food Festival from February 11 to 14 which bolstered the local food sector in the area. The festival showcased micro-small food businesses with ingenious and delicious food offerings.

• **Kasalang Bayan**

In line with the celebration of Valentine’s Day and the Month of Love, Mayor Joy Belmonte officiated Kasalang Bayan of 6,223 indigent couples from 6 districts. The ceremonies were held almost every day from February 1 to February 27. Couples who have been living together, some for as long as four decades, were finally able to solemnize their union through the Kasalang Bayan, for free. Mayor Joy also led the commitment ceremony of 222 LGBTQIA+ couples last February 12, 2022.



March



• **Rabies Month Celebration**

On March 5, the City marked Rabies Month through various activities that strengthened public awareness about the prevention, control, and management of rabies. The QC Veterinary Department conducted several activities such as mass pet vaccination, spay and neuter services, microchipping, free deworming, and free consultation for all pets in the 6 districts.

• **Women’s Month Celebration**

The City organized events and activities for Women’s Month to actively protect and promote the rights of every Filipina. On March 7, Mayor Joy Belmonte opened the celebration with her State of the City’s Women Address which discussed the current status of women from all sectors. The Gender and Development Council hosted a dance contest entitled “Bongga Ka Day” in all 6 districts with its grand finals culminating at the Quezon City. Several Tindahan ni Ate Joy starter packages were also awarded



and distributed. Selected low-income and low-literate mothers also attended the TekiNanays program, a basic digital literacy orientation for mothers. Several women also attended the HalaMoms training program which provided them basic knowledge on urban farming and starter kits.



• **Fire Prevention Month Celebration**

As part of its proactive disaster risk reduction strategies, the City, in partnership with the Bureau of Fire Protection, promoted fire safety measures in barangays, especially in fire-prone communities on March 7.

• **Earth Hour**

To support the worldwide commitment to the planet, the City joined Earth Hour by turning off the non-essential lights on March 26. This activity aimed to raise awareness for climate change and environmental conservation.

April

• **Earth Day Celebration**

In celebration of the Earth Day, the Climate Change and Environmental Sustainability Department (CCESD) and the Regional Cave Committee (RCC) held the Apugan Cave and Other Caves Exhibit in Quezon City Hall. The exhibit informed the QCcitizens about the different caves in the Philippines from April 18 to 22.



May

• **National Heritage Month Celebration**

The City focused on the historical monuments, shrines, parks, and museums for the celebration of the country's rich culture and history on May 30.

June



• **"Batch Natatangi" Commencement Ceremony**

For the first time since the outbreak of COVID-19, Quezon City University staged a face-to-face graduation rite again. The two-day celebration of QCU Batch Natatangi conferral and recognition was held on June 23 and 24.



• **Pride Month Celebration**

To celebrate acceptance, equality, inclusivity, and diversity, the City hosted the biggest Pride Month celebration on June 25. The event was attended by more than 25,000 members of the LGBTQIA+ community and allies from different cities and municipalities near Quezon City. During the grand celebration, the Quezon Memorial Circle turned colorful as people marched in their beautiful outfits and attended the pride expo of organizations and LGBTQIA+ businesses. They also heard solidarity speeches from fellow members and allies and marched along the QC Elliptical Road with Mayor Joy Belmonte. A Pride Night and concert were also held with performances from queer artists and other guests. To cap off the day, a fireworks show lit the night sky as drag artists performed onstage.



• **Arbor Day**

The City celebrated Arbor Day on June 25 by planting trees in various areas and promoting green initiatives such as creating wide open spaces that all residents can enjoy.

July



• **Nutrition Month**

One of the advocacies of the City is to ensure that children have access to healthy food. A multi-sectoral approach was created to weave efforts with urban agriculture and social welfare. Fresh produce from urban farms was processed and distributed to malnourished children in different communities for the month of July.



• **Disability Awareness Month**

The City's Persons with Disability Affairs Office organized various activities to promote disability awareness and inclusivity in the month of July. Initiatives such as free disability assessment, educational assistance, and free assistive devices were extended to Persons with Disability.

XII. AWARDS AND RECOGNITION



XII. Awards and Recognition



The Commission on Audit (COA) granted the **Unmodified Opinion for Quezon City's Annual Audit Report** for the 2nd consecutive year, recognizing the City's accounting and audit teams' concerted efforts that resulted in the efficient and effective system of check and balance relative to the local revenue and resource management.



GrowQC received the **Galing Pook Award for 2021**, while out of the 15 entries that qualified for the first screening for the **Galing Pook Awards 2022**, 2 were shortlisted and made it to the next stage for validation:

- QC E-Services (Local Administration Program Category)
- Quezon City Bus Augmentation (Management and Transportation Program Category)

Quezon City's best practices for health promotion program won 3 awards last March 2022 under the Department of Health - **Healthy Pilipinas Awards 2022**:

- GrowQC and Healthy Public Food Procurement Program (Climate Change and Environmental Sustainability Department with QC Sustainable

Development Projects)

- Your Mental Health Matters: The Quezon City Community-Based Mental Health Program (Quezon City Health Department)
- Camp Coordination and Camp Management Program (Quezon City Disaster Risk Reduction and Management Office (QCDRRMO))



On October 11, 2022, the International Association of Providers of AIDS Care (IAPAC) in partnership with Fast Track Cities Institute (FTCI) recognized Quezon City for its successes as a Fast Track City in consonance with its public health leadership during the COVID-19 pandemic. Quezon City was awarded as one of the six regional **Circle of Excellence Awards** at the Real (Royal) Alcazar of Sevilla.



In 2021, Quezon City earned accolades at the **Digital Governance Awards** for the second consecutive year, proving that e-Governance is a practical and innovative way the city can deliver basic services to its QCitizens in a cost effective manner.

- Intelligent, Resilient, and Integrated Systems for the Urban Population (iRISE UP) (Quezon City Disaster Risk Reduction and Management Office)
- Automated Inspection Audit System (AIAS) (Business Permits and Licensing Department)

Quezon City was awarded the **Digital Excellence Award 2021 for Excellence in Digital Ecosystem Innovation** by GCash, recognizing the city's efforts to create an effective digital ecosystem to improve the lives of QCitizens.

Through QCDRRMO, Quezon City garnered a rating of 2.68 **GAWAD Kalasag Seal Beyond Compliant (Excellence)**, meaning that the city exceeded the standards for establishment and functionality of the Local DRRM Councils and Local DRRM Offices. This city's program continues to seek and strengthen disaster resilience through an 'all society' approach inclusive with wider and greater participation, as well as equal opportunity to all stakeholders in the promotion and sustainability through innovations and best practices. Likewise, DRRMO's iRISE UP program was featured in the Urban Sustainable Development Goals Knowledge Platform reaffirming the city's goal to achieve the SDGs by anchoring on the Sendai Framework for Disaster Risk Reduction (SFDRR) adopted by United Nation members.



Quezon City earned a score of **99% energy saving efficiency** in an on-the-spot energy efficiency audit among NCR-LGUs conducted during 1st quarter of 2022 by the Department of Energy, in compliance with the administration call for an effective energy efficient management.



On December 10, 2021, Quezon City's Business Permit and Licensing Department (BPLD) was recognized by

the **Anti Red Tape Authority (ARTA)** for providing **efficient and fast services to business owners**, especially for those who are starting their business in the city. ARTA also gave the Department of Building Department (DBD) a **Special Citation recognizing its efforts in Dealing with Construction Permits Indicator** during the 3rd Big Impact Indicator in Doing Business 2020 Report.

At the **International Data Corporation (IDC) Future Enterprise Awards** in October 2022, Quezon City's efforts to deliver resilient and sustainable business opportunities for investors and establishments were recognized.

- QC Biz Easy-OnLine Unified Business Permit Application System (OUBPAS) for Future of Customer Experience
- QC iBiz View-Automated Inspection Audit System (AIAS) for Future of Digital Innovation



The financial viability of the city was cited by the Bureau of Local Government and Finance (BLGF) as **Highest Locally Sourced Revenue for 2021**. Amid the challenges of the pandemic, the City's local treasury generated the highest locally sourced revenue since 2019, distinguishing among other LGUs with the rank of Hall of Famer.

The Quezon City Library won the **Monthly Report Completers Award CY 2021** and **2021 Top Performing Public Library in the Philippines** for Lagro Branch, given by the National Library of the Philippines and The Asian Foundation.





The **DILG's Safety Seal Certification** is a voluntary certification scheme that affirms an establishment's compliance with the minimum public health standards. The Quezon City Government's commitment to safe and healthy spaces won the following recognitions:

- Mark of Distinction for Notable and innovative Practices in Compliance with Minimum Standards (Department of Building Officials)
- 1st Place Most Number of Issued Safety Seals Highly Urbanized City Category (Business Permits and Licensing Department)
- Compliant Establishment with the minimum Public Health Standards Set (Various Departments and Office of the QCLGU)



XIII. DIRECTORY



XIII. DIRECTORY

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