



SERVICE AGREEMENT
(ITDD-23-IT-0010)

ANTI-VIRUS WITH ANTI-RANSOMWARE (CLOUD BASED) INCLUDING
INSTALLATION AND CONFIGURATION FOR YEAR 2023 (EARLY
PROCUREMENT ACTIVITY)

KNOW ALL MEN BY THESE PRESENTS:

This Agreement entered into by and between:

QUEZON CITY GOVERNMENT, a local government unit under the laws of the Philippines, with office at Quezon City Hall Compound, Elliptical Road, Diliman, Quezon City, Metro Manila, represented herein by **HON. MA. JOSEFINA G. BELMONTE**, in her capacity as City Mayor, hereinafter referred to as the "CITY".

-and -

CT LINK SYSTEMS, INC., a corporation duly organized and incorporated under the laws of the Republic of the Philippines with office address at 4F Maripola Bldg. 109 Perea Street Legaspi Village, Makati City represented herein by its authorized representative **MARLY GRACE SANTILLAN** hereinafter referred to as the "SUPPLIER".

(CITY and SUPPLIER may be referred to individually as a "Party" and collectively, as "Parties.")

- RECITAL -

WHEREAS, the Bids and Awards Committee conducted a competitive bidding on 07 December 2022 for the Procurement of Anti-virus with Anti-Ransomware (Cloud Based) including Installation and Configuration for Year 2023 (Early Procurement Activity) under Project No. ITDD-23-IT-0010 (the "Project").

WHEREAS, the SUPPLIER participated in the competitive bidding and was declared to be the Single Bid as Read;

WHEREAS, the SUPPLIER passed both the detailed evaluation and post qualification stages, and was declared as the Single Calculated and Responsive Bid;

WHEREAS, on DEC 29 2022, the Notice of Award was issued to the SUPPLIER;

NOW THEREFORE, for and in consideration of the foregoing premises and of the mutual covenants and undertakings hereinafter provided, the parties hereto agree, as they have hereby agreed, as follows:



Section 1. *Deliverables.* Pursuant to and in accordance with the Contract Documents provided herein, the SUPPLIER undertakes to deliver to the CITY the scope of work required by the Project, the specifications of which are defined under Section VII. Technical Specifications of the Bidding Documents and the Terms of Reference.

Section 2. *Contract Documents.* The following documents shall be read and deemed incorporated in this Agreement, viz.:

- (a) Invitation to Bid;
- (b) Instruction to Bidders;
- (c) Bid Data Sheet;
- (d) General Conditions of Contract;
- (e) Special Conditions of Contract;
- (f) Schedule of Requirements;
- (g) Technical Specifications;
- (h) Terms of Reference;
- (i) Supplemental Bid Bulletins, if any;
- (j) Notice of Award;
- (k) Bid Form;
- (l) Schedule of Prices;
- (m) Certificate of Availability of Fund (CAF); and
- (n) Performance Security;

The documents mentioned above shall be collectively referred to as "Contract Documents".

Section 3. *Delivery Schedule.* The SUPPLIER shall deliver to the CITY the required deliverables within one (1) year from issuance of the Notice to Proceed (NTP) to commence on JAN 01 2023 and to end on DEC 31 2023.

Section 4. *Contract Price.* In consideration of the complete and faithful delivery of the deliverables defined herein and the performance of any and all obligations of the SUPPLIER under this Agreement, the SUPPLIER shall be paid the total amount of **Twelve Million Five Hundred Thirty Thousand Pesos (P 12,530,000.00)**, inclusive of the 12% Value Added Tax (VAT) (the "Contract Price").

Section 5. *Terms of Payment.* Payment to the SUPPLIER shall be made upon delivery of the licenses agreement inclusive of license codes, serial numbers and other related documents.

The processing of payments will entail the approval by the CITY of the SUPPLIER's complete documentation and deliverables before invoices may be processed for payment. The CITY likewise reserves the right to validate billing/invoice before payment of fees.

Section 6. *Price Adjustment.* The Contract Price shall be fixed and there shall be no price adjustment and escalation for the duration of the Agreement until and unless there exists an extraordinary circumstance as may be determined by the National Economic Development Authority that may warrant an increase of the Contract Price in accordance with Section 61 of the Implementing Rules and Regulations of RA 9184, otherwise known as the Government Procurement Reform Act.



Section 7. Standard of Performance. The **SUPPLIER** shall, consistent with the TOR, perform the required services and carry out its obligations with all due diligence, efficiency and economy. It shall observe the highest degree of standards based on industry practice.

Section 8. Penalties. The **SUPPLIER** shall be liable for penalty for any breach of contract under all applicable laws, issuances and regulations.

Section 9. Liquidated Damages. It is understood and agreed that time is of the essence of this Agreement. In the event the **SUPPLIER** refuses or fails to completely supply and deliver to the **CITY** the requirements for the **Project** defined herein within the delivery schedule provided under Section 3 hereof at no fault of the **CITY**, the **SUPPLIER** shall be liable for liquidated damages in the amount equivalent to one tenth of one percent (1/10 of 1%) of the Contract Price for every day of delay until the **Project** is completely delivered: *Provided*, that, the total cumulative amount of liquidated damages shall not exceed ten percent (10%) of the Contract Price: *Provided*, further, that, once the cumulative amount of liquidated damages exceeds ten percent (10%) as provided herein, the **CITY**, in accordance with Section 68 of the IRR of R.A. 9184, may rescind or terminate this Agreement without prejudice to other remedies and other courses of action available to the **CITY** under this Agreement and pursuant to any and all applicable laws.

Section 10. Authority to Deduct Liquidated Damages. For purposes of assessment and enforcement of the liquidated damages provided under Section 8 hereof, the **CITY**, upon written notice to the **SUPPLIER**, is hereby authorized to deduct any amount due as liquidated damages from any amount due or may become due and owing to the **SUPPLIER** or from any and all bonds or securities posted by the **SUPPLIER** in favor of the **CITY**, at the option of the latter. It is hereby agreed and understood that the assessment of liquidated damages are cumulative and not alternative remedies of the **CITY** under this Agreement.

Section 11. Representations and Warranties of the Supplier. The **SUPPLIER** hereby represents and warrants to the **CITY** as follows:

a. The **SUPPLIER** is an entity duly organized, validly existing and in good standing under the laws of the Republic of the Philippines.

b. The **SUPPLIER** has full legal right, power and authority to carry on its present business, to own its properties and assets, and to execute and deliver this Agreement and all other documents executed, or required or necessary to be executed pursuant thereto, and to perform and observe the terms and conditions thereof.

c. All appropriate and necessary corporate and legal actions have been taken by it to authorize the execution and delivery of this Agreement, and all other documents executed, or required or necessary to be executed pursuant thereto and the performance of all provisions, conditions, covenants, and other terms hereof and thereof, as well as all the transactions contemplated herein.

d. This Agreement and all other documents executed, or required or necessary to be executed pursuant thereto, constitute, or when executed and delivered pursuant thereto, will constitute its legal, valid and binding obligations, enforceable in accordance with their respective terms.

MA. JOSEFINA G. BELMONTE
City Mayor

MARLY GRACE SANTILLAN
Authorized Representative



e. The execution and delivery of this Agreement and all other documents executed, or required or necessary to be executed pursuant thereto and the performance of its obligations hereunder will not:

i. conflict with its Articles of Incorporation, By-Laws or other constitutive documents, as may be applicable;

ii. conflict with, result in the breach of, or constitute an event which would either immediately or with the lapse of time or giving of notice or both, result in a default under, or accelerate the performance required by, the terms of any agreement, document, contract, instrument or commitment to which it is a party or by which it or any of its assets is bound;

iii. conflict with or require any written consent or approval under any judgment, order, writ, decree, permit or license to which it is a party or by which any of its assets is bound; or

iv. require the written consent or approval of any other party to any agreement, document, contract, instrument or commitment to which it is a party or by which any of its assets is bound.

f. There are no actions, suits or proceedings existing, pending or, threatened against or directly affecting the **SUPPLIER** and/or any of its assets before any court, arbitrator or governmental or administrative body or agency that affect the validity or enforceability of this Agreement or that would affect the ability of the **SUPPLIER** to perform its obligations hereunder.

g. No event has occurred and is continuing which might materially and adversely affect the carrying out of its obligations under this Agreement.

h. It is in compliance with all applicable laws and regulations in connection with the delivery of the Project.

i. Each of the representations and warranties herein shall survive the execution of this Agreement and shall be deemed repeated during the effectivity of this Agreement.

Section 12. Indemnification. The **SUPPLIER** shall indemnify and save the **CITY** and all its officers, employees, personnel and persons acting as agents or representatives and render them free and harmless from any and all claims, actions, liabilities, losses and suits which may be brought or instituted against them arising out of or resulting from the **SUPPLIER's** supply, delivery and performance of its obligations under this Agreement.

Section 13. Events of Default of the Supplier. Any of the following shall constitute an Event of Default under this Agreement:

a. When the **SUPPLIER** becomes insolvent, or commits or suffers any act of bankruptcy, which term shall include: (i) the filing of a petition, by or against the **SUPPLIER**, in any bankruptcy, insolvency, administration, suspension of payment, reorganization, winding-up or liquidation proceeding, or any other proceeding analogous in purpose and effect; (ii) the making of an assignment by the **SUPPLIER** for the benefit of its creditors; (iii) the admission in writing by the **SUPPLIER** of its inability to pay its debts; (iv) the entry of any order of judgment of any competent court, tribunal or administrative agency or body confirming the bankruptcy or insolvency of the **SUPPLIER** or approving its reorganization, winding-up or liquidation, or (v) the lawful

MA. JOSEFINA G. BELMONTE
City Mayor

MARLY GRACE SANTILLAN
Authorized Representative



appointment of a receiver or trustee to take possession of the properties of the **SUPPLIER**;

b. When the **SUPPLIER** suspends or discontinues all or a substantial portion of its business operations, whether voluntarily or involuntarily, for a period of at least sixty (60) days;

c. Any material breach by the **SUPPLIER** of any of its warranty, representation or covenant made under this Agreement.

Section 14. Consequences of Default. Upon occurrence of any Events of Default under this Agreement, the **CITY** may declare the **SUPPLIER** in default and shall have the right to:

- Terminate this Agreement;
- Call on the Performance Security to answer for any and all damages of whatever nature suffered by the **CITY** resulting or arising from the **SUPPLIER**'s default; and
- Take such other steps or actions against the **SUPPLIER** for the full protection and enforcement of the **CITY**'s rights and interests.

Section 15. Compliance with Laws, Ordinances and Regulations. The **SUPPLIER** shall comply with any and all laws, ordinances and regulations of the national and local government applicable to or binding upon the parties hereto. For this purpose, any and all pertinent provisions of RA 9184 and its IRR, and other applicable laws and regulations are deemed written and incorporated in this Agreement. In case of conflict between any of the provisions of this Agreement and those of the applicable laws and regulations, the latter shall prevail.

Section 16. Indemnities and Attorney's Fees. Should any of the parties resort to court action in order to enforce their respective rights under this Agreement, the prevailing party or its successors-in-interest shall be entitled to be indemnified by the other party by way of attorney's fees, a reasonable sum equivalent to the actual amount of fees paid or to be paid by the prevailing party.

Section 17. Notification. All notices and communications shall be done in writing and shall be directed as follows:

CITY	:	OFFICE OF THE CITY MAYOR c/o Bids and Awards Committee Secretariat 2 nd Floor Finance Bldg, Quezon City Hall Complex, Elliptical Road, Diliman, Quezon City
SUPPLIER	:	CT LINK SYSTEMS, INC. 4F Maripola Bldg. 109 Perea Street Legaspi Village, Makati City



Section 18. Effectivity. This Agreement shall be effective upon execution by the parties hereto.

Section 19. Miscellaneous Provisions.

a. This Agreement, including the documents and/or agreements specifically incorporated herein by reference, constitutes the entire agreement between the parties. This Agreement may be amended and supplemented in writing at any time as decided and agreed upon by mutual consent of the parties.

b. This Agreement and all documents related thereto shall be binding upon and inure to the benefit of the parties herein and/or their respective heirs, agents, representatives, successors-in-interest, and assigns. The **SUPPLIER** shall not assign its rights and obligations under this Agreement without the written consent of the **CITY**.

c. This Agreement embodies the entire arrangement or agreement of the parties and no undertaking, verbal or otherwise, in relation thereto, shall exist between the parties except as herein expressly set forth.

d. The parties hereby certify that they have read or caused to be read to them all the provisions of the foregoing Agreement, receipt of a signed copy of which is hereby expressly acknowledged by the parties and that they have fully understood the same.

e. The parties hereby represent and warrant that they have the necessary power and corporate authority to execute and deliver this Agreement and perform their obligations as incorporated herein and that such execution, delivery and performance do not and will not contravene any provision of their respective Articles of Incorporation, by-laws, any agreements or instruments to which they are a party or any laws or regulations of any governmental authority.

f. If any provision of this Agreement be declared by any court or other authorized agency of the government to be null and void, the nullity thereof shall not affect the validity of this transaction or any other provisions herein which shall then be considered as valid and binding between the parties.

g. Any and all disputes arising from the implementation of this Agreement shall be submitted to arbitration in the Philippines according to the provisions of RA 876, otherwise known as the "Arbitration Law" and RA 9285, otherwise known as the "Alternative Dispute Resolution Act of 2004": Provided, that, by mutual agreement, the parties may agree in writing to resort to other alternative modes of dispute resolution.

IN WITNESS WHEREOF the parties have hereunto set their hands to this Agreement on DEC 29 2022 at Quezon City, Philippines

MA. JOSEFINA G. BELMONTÉ
City Mayor

MARLY GRACE SANTILLAN
Authorized Representative



Republic of the Philippines
PROCUREMENT DEPARTMENT
Quezon City Government



2301019

QUEZON CITY GOVERNMENT

By:

MA. JOSEFINA G. BELMONTE
City Mayor

CT LINK SYSTEMS, INC.

By

MARLY GRACE SANTILLAN
Authorized Representative

SIGNED IN THE PRESENCE OF:

RUBY G. MANANGU
City Accountant

ACKNOWLEDGMENT

REPUBLIC OF THE PHILIPPINES }
QUEZON CITY }s.s.

DEC 29 2022

BEFORE ME, a Notary Public for and in QUEZON CITY, this _____, personally appeared:

Name	Competent Proof of Identity
HON. MA. JOSEFINA G. BELMONTE, in her capacity as Mayor of the Local Government of Quezon City	OCM- 0081744
MARLY GRACE SANTILLAN, in her capacity as the authorized representative of CT LINK SYSTEMS, INC.	PHIC 08-026445475-5

all known to me and to me known to be the same persons who executed this Agreement, and they acknowledged to me that the same is their free and voluntary act and deed, and the free and voluntary act and deed of the parties which they respectively represent.

I certify that the foregoing Agreement, signed by the parties and their instrumental witnesses, consists of seven (7) pages, including this page on which the acknowledgment is written.

WITNESS MY HAND AND SEAL on the date and place above-written.

Doc. No. 477
Page No. 106;
Book No. I;
Series of 2022



ATTY. ARLEP LIM
Notary Public for Quezon City
Notarial Commission: NP-178; 7/14/21 to 12/31/22
Roll No. 65268
PTR No. 2445159; 1-5-22
IBP OR No. 197140; 1-7-22
MCLE Compliance No. 6-0025861
TIN: 329-392-954-000
Address: 25 Matalino St., Brgy. Central, Quezon City



Republic of the Philippines
PROCUREMENT DEPARTMENT
Quezon City Government



PO Number **2301019**

Purchase Order Date: **DEC 29 2022**

Procuring Unit	: INFORMATION TECHNOLOGY DEVELOPMENT DEPARTMENT	Project Number	: ITDD-23-IT-0010
Company Name	: CT LINK SYSTEMS, INC.	Mode of Procurement	: Public Bidding
Address	: 4F Maripola Bldg., 109 Perea Street, Legaspi Village, Makati City	Resolution No.	: 23-PB-022
Business Type	: Corporation Registration #A199816891	TIN Number	: 201-380-948-000
		Contact Number	:

Sir/Madam:

Please furnish this office the following articles subject to the terms and conditions contained here:

Place of Delivery : Information Technology Development Department

Delivery Schedule : Within One (1) Year Until December 31, 2023

Payment Term : Credit

Stock No.	Item	Unit of Issue	QTY	Unit Cost	Amount
	<p>licenses inclusive of web reputation security and email security and sandbox.</p> <p>The service shall include the following:</p> <p>Monitoring and Detection</p> <p>Analysis and Investigation</p> <p>Response and Reporting</p> <p>- The supplier must provide Security Health checks and Security Planning at least twice a year.</p> <p>- The Provider shall assign a dedicated Technical Account Manager to help leverage the deployed security solutions, optimize IT service levels and assist in the proactive security planning and provide crisis management planning assistance.</p> <p>- The service must include Security Planning twice a year.</p> <p>(With attached Terms of Reference which will form an integral part of this Purchase Order)</p> <p>***** Nothing Follows *****</p>				

Total Amount : 12,530,000.00

Total Amount In Words (Pesos): Twelve Million Five Hundred Thirty Thousand Pesos Only

MA. JOSEFINA G. BELMONTE
City Mayor



MARY GRACE SANTILLAN 12-29-2022
Signature Over Printed Name of Supplier / Date

Funds Available:

RUBY G. MANANGU
City Accountant

Approved Budget for the Contract : 12,743,320.98

OBR : 100-2023, 01-00010



Republic of the Philippines
PROCUREMENT DEPARTMENT
Quezon City Government



PO Number **2301019**

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Stock No.	Item	Unit of Issue	QTY	Unit Cost	Amount
1	<p>ANTI-VIRUS WITH ANTI-RANSOMWARE (CLOUD BASED)</p> <p>A cloud-based service covering 60 server licenses, 2000 workstation licenses, and integrated management - must have a unified console for managing multiple solution modules such as Advanced Endpoint Protection, Email Security, Server Security, anti-malware, command and control blocking, browser exploit protection, application control, behavior monitoring, ransomware protection, memory inspection, web threat protection, and vulnerability protection; Endpoint encryption ensures only authorized eyes can see your information; Lightweight and optimized security ensures minimal impact on device, application, or network performance ;Updating the endpoints should have the ability to set pre-configured available bandwidth used for both software, Updating and threat definition updates (e.g. 64,128,256, kbps etc.) Anti-rootkit Detection; Scanning; Advance deep Learning Mechanism; Advanced Exploit Prevention/Mitigation must detect and stop known exploits; Ability to integrate with existing firewall without additional subscription; Use machine learning technology to show prioritized list of the most suspicious files identified by EDR enabled services; Administrative Training/Knowledge Transfer for Spax; Managed Detection and Response Service; Price is VAT inclusive.</p> <p>SCOPE OF WORK</p> <p>-Installation and configuration of Cloud Based protection for 60 Servers licenses and 2000 workstation licenses inclusive of endpoint security, web reputation security, email security, and sandbox, all of which are of the same brand for ease of management</p> <p>-Provision of 24 x 7 managed services from the manufacturer for the detection and response of 60 Server licenses and 2,000 workstation</p>	lot	1	12,530,000.00	12,530,000.00

MA. JOSEFINA G. BELMONTE
City Mayor

MARLY GRACE SANTILAN / 12-29-2022
Signature Over Printed Name of Supplier / Date

Funds Available:

RUBY G. MANANGU
City Accountant

Approved Budget for the Contract : 12,743,320.98

OBR : 120-2023-01-00010