



Republic of the Philippines
PROCUREMENT DEPARTMENT
Quezon City Government



PO Number **2310014**

Purchase Order Date: **OCT 27 2023**

Procuring Unit	: OFFICE OF THE CITY MAYOR - POPS PLAN	Project Number	: OCM(POPS)-23-SERVICES-1250
Company Name	: FAIRE TECHNOLOGIES, INC.	Mode of Procurement	: Public Bidding
Address	: 49 E. Fernandez St., Brgy. Batis. San Juan City	Resolution No.	: 23-PB-693
Business Type	: Corporation Registration #CS200251264	TIN Number	: 005-800-713-000
		Contact Number	: 0922-873-3302

Sir/Madam:

Please furnish this office the following articles subject to the terms and conditions contained here:

Place of Delivery : Upon end-user's instruction subject to proper coordination with CGSD

Delivery Schedule : Upon Issuance of Notice to Proceed until December 31, 2023

Payment Term : Credit

Stock No.	Item	Unit of Issue	QTY	Unit Cost	Amount
	<p>H. SCOPE OF WORKS FOR PREVENTIVE MAINTENANCE - See Schedule D of TOR, Scope of Works</p> <p>I. SCHEDULE OF PREVENTIVE AND CORRECTIVE MAINTENANCE Preventive and Corrective Maintenance schedule will be Mondays to Fridays from 8:30 am to 5:30 pm, in the case that we will be required to work at night or after the schedule time and date, special rate will be imposed.</p> <p>J. FEASIBLE SPARE UNIT - See Schedule E of TOR, List of Feasible Spare Unit</p> <p>***With attached Terms of Reference which will form an integral part of this Purchase Order***</p> <p>***** Nothing Follows *****</p>				

Total Amount : 19,988,372.00

Total Amount In Words (Pesos): Nineteen Million Nine Hundred Eighty Eight Thousand Three Hundred Seventy-Two Pesos Only

MA. JOSEFINA G. BELMONTE
City Mayor



Signature Over Printed Name of Supplier / Date
ARLYN A. ABELLA - 11/3/23

Funds Available:

RUBY G. MANANGU
City Accountant

OBR : m. 2023-1010764

Approved Budget for the Contract : 20,000,000.00



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1	PREVENTIVE AND CORRECTIVE MAINTENANCE OF PROJECT AURORA PHASE 1 AND CCTV PROJECT OF BARANGAY MANRESA AND BARANGAY SAN ANTONIO SCOPE OF WORK AND SERVICE LEVEL AGREEMENT A. STATEMENT OF REQUIREMENT The Service Provider shall provide QUEZON CITY GOVERNMENT with Preventive and Corrective Maintenance and Technical Support Services for items listed in Schedule A of Term of Reference (TOR) The Service Provider shall operate and maintain a Technical Support Center to provide after sales maintenance and technical support services for the products and solutions supplied by the company. Which includes routine preventive maintenance, fault isolation and corrective maintenance, remote telephone support and other technical services that may arise may be communicated to us. The Service Provider shall have qualified and experienced team of technicians and engineers, maintains the operations of the Technical Support Center, which also acts as the 1st and 2nd level technical support. B. OVERALL EQUIPMENT QUANTITIES - See Schedule A of TOR, List of Covered Equipment C. PREVENTIVE & CORRECTIVE MAINTENANCE Preventive Maintenance (PM) shall include instructions and advice	Lot	1	19,988,372.00	19,988,372.00

MA. JOSEFINA G. BELMONTE
City Mayor

Signature Over Printed Name of Supplier / Date

Funds Available:

RUBY G. MANANGU
City Accountant

OBR: NO. 0000-10-11/2023

Approved Budget for the Contract : 20,000,000.00



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	<p>on the procedures of maintaining and keeping the system in optimal operating condition, as well as the provision of labor in carrying out the actual maintenance works. Maintenance schedule shall be drawn up according to the actual system and equipment listed in Schedule A of TOR, List of Covered Equipment. Schedule of maintenance should be available once needed. Report of the maintenance made will be provided to QUEZON CITY GOVERNMENT through our representative. Completion time of the Annual Preventive Maintenance is 14 weeks including documentation. ✓</p> <p>Corrective Maintenance (CM) are on-call maintenance service to be rendered at the request of the Customer to diagnose and correct any malfunction. Items included in the proposed list of spares found in Schedule E of TOR will be used as replacement for any defective product. ✓</p> <p>D. SERVICE LEVELS Definition Service level is defined in terms of: a. Response time: elapsed time between user call for service and arrival to the site by Service Provider service personnel. b. Mean Time to Repair and Restore (MTTR): elapsed time between initial actions taken for repair/corrective of the fault until the equipment or system is up for operation use within priority classifications as proposed below. ✓</p> <p>Attributes to the Service Levels proposed: 1. Service request classification 2. Response time ✓</p>				

MA. JOSEFINA G. BELMONTE
City Mayor

Signature Over Printed Name of Supplier / Date

Funds Available:

RUBY G. MANANGU
City Accountant

OBR : **NU. 2023-10-1064**

Approved Budget for the Contract : 20,000,000.00



Republic of the Philippines
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	<p>3. Restoration time ✓</p> <p>Service Request Classification:</p> <p>Service Request Classification is important to prioritize the fault and resolution. Each service request received from the Customer shall generally be classified to three classes, subject to customer's acceptance of the classification at the time of drawing up the maintenance agreement. ✓</p> <p>Priority 1 shall mean that the fault occurring significantly impacts the operation, management and/or safety of the premises. For example, the Security System software becomes inaccessible to operators or complete loss of control to all devices and sub-system elements. ✓</p> <p>Priority 2 shall mean that the fault occurring affects the operation and management of the premises but without compromising the safety of the premises in a significant manner. For example, failure in a redundant link, or loss of control to an end-device. ✓</p> <p>Priority 3 shall mean that the fault occurring have only minimal impact on the operation of the building. For example, intermittent degradation in network performance such as reaction times from devices became longer than usual. ✓</p> <p>Response time</p> <p>Response time depends on the classification of the service request. It is subject to be agreed upon at the time of drawing up the maintenance agreement with the Customer, but shall in general be</p>				

MA. JOSEFINA G. BELMONTE
City Mayor

Signature Over Printed Name of Supplier / Date
ARMY + ABELLA - 11/3/23

Funds Available:

RUBY G. MANANGU
City Accountant

OBR : MW-SANM-10-11764

Approved Budget for the Contract : 20,000,000.00



Republic of the Philippines
PROCUREMENT DEPARTMENT
Quezon City Government



PO Number **2310014**

Purchase Order Date: **OCT 27 2023**

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Business Type	: Corporation Registration #CS200251264	TIN Number	:005-800-713-000
		Contact Number	:0922-873-3302

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Payment Term : Credit

Delivery Schedule : Upon Issuance of Notice to Proceed until December 31, 2023

Stock No.	Item	Unit of Issue	QTY	Unit Cost	Amount
	<p>represented as follows:</p> <p>Priority 1: 48 hours on-site, 8hrs x 5 days coverage.</p> <p>Priority 2: Next 3 business day on-site, 8hrs x 5 days coverage.</p> <p>Priority 3: Next 4 business days on-site, 8hrs x 5 days coverage</p> <p>Restoration Time</p> <p>Restoration time is the time from acknowledgement of service request to the time of interim fault rectification. This generally depends on the availability of spares at the local site. If spares are available, replacing it with the spare parts can rectify faults. The Service Provider shall return the faulty parts for repair. The time between acknowledgement of service request to the time the faulty part is repaired and returned is the permanent fault restoration time. It is a subject to be agreed upon at the time of drawing up the maintenance agreement with the Customer, but shall in general be represented as follows:</p> <p>With spares available</p> <p>Priority 1: Within 3 days, 8hrs x 5 days coverage.</p> <p>Priority 2: Within 4 days, 8hrs x 5 days coverage.</p> <p>Priority 3: Within 5 days, 8hrs x 5 days coverage.</p> <p>E. MAINTENANCE RECORDS AND REPORTING</p> <p>The Service provider shall keep records of all routine maintenance and service requests in an efficient manner. The record shall include the commencement and completion of all maintenance and repair and details of all the faults. Faults and degradation detected during preventive maintenance shall be recorded separately from faults detected or reported outside those periods. Meetings shall be held</p>				

MA. JOSEFINA G. BELMONTE
City Mayor

Signature Over Printed Name of Supplier / Date
ARI + ARELLANO - 11/3/23

Funds Available:

RUBY G. MANANGU
City Accountant

OBR: NO. 212M-10-10764

Approved Budget for the Contract : 20,000,000.00



Republic of the Philippines
PROCUREMENT DEPARTMENT
Quezon City Government



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	<p>with the Customer on a monthly basis to discuss on technical and maintenance issues, and to update the Customer on the state of the system and equipment viability. ✓</p> <p>F. SERVICE LEVELS CLASSIFICATION TO SYSTEMS INSTALLED - See Schedule B of TOR, Service Level per Type of System Installed</p> <p>MTTR Time MTTR time will be three (3) to five (5) days except in occasion that:</p> <ul style="list-style-type: none">• The spare is not available or waiting for spare retrievable and delivery.• Heavy repair required such as accident case, any events caused by natural disaster, events beyond the control of the company.• Mobilization of machinery such as Man-Lifts, Crane and other heavy equipment is required. - Delay in getting approval for access to site.• Any 3rd party service is required.• Mobilization of vendor representative.• Does not include Saturday, Sunday, and Holiday ✓ <p>Service Level Measurement Method Response time = Time of attending fault - Time of receiving call. MTTR = Completion Time of repair and restore - First time of attending the fault. ✓</p> <p>G. SCHEDULE MAINTENANCE COSTINGS - See Schedule C of TOR, Schedule, and Fees for Preventive Maintenance Services ✓</p>				

MA. JOSEFINA G. BELMONTE
City Mayor

ARIN + ABELLA - 11/3/23
Signature Over Printed Name of Supplier / Date

Funds Available:

RUBY G. MANANGU
City Accountant

OBR : Mr. ENAM 10-10700

Approved Budget for the Contract : 20,000,000.00

TERMS AND CONDITIONS

1. ALL PRICES INDICATED HEREIN ARE VALID, BINDING AND EFFECTIVE AT LEAST WITHIN THIRTY (30) CALENDAR DAYS FROM DATE OF RECEIPT.
2. AWARDEE shall be responsible for the source(s) of its supplies/materials/equipment and shall make deliveries in accordance with the schedule, quality and specification of the award and purchase order. Failure by the AWARDEE to comply with the same shall be a ground for cancellation of the award and purchase order issued to that AWARDEE and for re-awarding the item(s) to the ALTERNATE AWARDEE.
3. AWARDEE shall pick up purchase order(s) issued in its favor within three (3) days after receipt of notice to that effect. A telephone call, fax transmission or electronic mail (e-mail) shall constitute an official notice to the AWARDEE. Thereafter, if the purchase order(s) remains unclaimed, the said purchase order(s) shall be sent by mailing or courier, messengerial service to the AWARDEE. To avoid delay in the delivery of the requesting end-user's requirement, all DEFAULTING AWARDEES shall be precluded from proposing or submitting a substitute sample.
4. Subject to the provisions of the preceding paragraph, where AWARDEE has accepted a purchase order but fails to deliver the required product(s) within the time called for in the same order, the delivery period may be extended a maximum of fifteen (15) calendar days under liquidated damages to make good the delivery. Thereafter, if AWARDEE has not completed the
5. delivery within the extended period, the subject purchase order shall be cancelled and the award for the undelivered balance, withdrawn from that AWARDEE. The BAC-Goods and Services shall then purchase the required item(s) from such other source(s) as it may determine, with the difference in price to be charged against the DEFAULTING AWARDEE. Refusal by the DEFAULTING AWARDEE to shoulder the price difference shall be ground for its disqualification from future bids of the same items, without prejudice to the imposition of other sanction as prescribed under RA 9184 and its RIRR.
6. When the supplier fails to satisfactorily deliver goods/services under the contract within the specified delivery schedule, inclusive of duly granted time extensions, if any, the supplier shall be liable for damages for the delay and shall pay the procuring entity liquidated damages, not by way of penalty, an amount equal to one-tenth (1/10) of one percent (1%) of the cost of the delayed goods/services scheduled for delivery for everyday of delay until such goods/services are finally delivered and accepted by the procuring entity concerned.
7. Rejected deliveries shall be construed as non-delivery of product(s)/item(s) so ordered and shall be subject to liquidated damages, subject to the terms and conditions prescribed under paragraph 4 hereof.
8. Supplier shall guarantee its deliveries to be free from defects. Any defective item(s)/product(s), therefore that maybe discovered by the **Quezon City Government** within three (3) months after acceptance of the same, shall be replaced by the supplier within seven (7) calendar days upon receipt of a written notice to that effect.
9. All duties, excise and other taxes and revenue charges, if any, shall be for the supplier's account.
10. As a pre-condition to payment, IMPORTANT DOCUMENTS specifically showing the condition and serial numbers of the imported equipment purchased should be submitted by the supplier to the **Quezon City Government**.
11. All transactions are subject to applicable withholding taxes in accordance with existing BIR rules and regulations.
12. Supplier shall furnish the End-user through the City General Services Department stockroom, the articles, described above;
13. The **Quezon City Government** reserves the right to accept or reject delivered articles if found not in conformity to the specifications, terms and conditions stipulated.
14. Provisions contained in Title VI, Book IV of the Civil Code of the Philippines on Sales are hereby incorporated and made as an Integral part hereof.
15. This contract shall also serve as **Notice to Proceed**, to take effect on NOV 03 2023 and to expire on - DEC 31 2023.

CONFORME:

ARIN A. ARELLANO
SIGNATURE OVER PRINTED NAME

BUREAU UNIT MANAGER
IN THE CAPACITY OF

11-3-23
DATE

Duly authorized to sign this Purchase Order for and on behalf of FAIR TECHNOLOGIES INC
COMPANY NAME

SUBSCRIBED AND SWORN to before me this ____ day of _____, _____ at _____, Philippines. Affiant personally known to me and were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiants exhibited to me his/her _____ with his/her photograph and signature appearing thereon with No. _____.

Doc. No. _____
Page No. _____
Book No. _____
Series of _____

***This Purchase Order shall be deemed invalid without Notary Seal (for project amounting to Php2,500,000.00 and above only)