



AGREEMENT  
SYSTEM ENHANCEMENT, INTEGRATION, AND UPGRADE OF THE QUEZON CITY  
ONLINE HEALTH CERTIFICATE AND SANITARY PERMIT SYSTEM (PHASE 3) FOR  
THE QUEZON CITY HEALTH DEPARTMENT  
PROJECT NO. HEALTH-23-IT-1421

KNOW ALL MEN BY THESE PRESENTS:

This Agreement entered into by and between:

**QUEZON CITY GOVERNMENT**, a local government unit under the laws of the Philippines, with office at Quezon City Hall Compound, Elliptical Road, Diliman, Quezon City, Metro Manila, represented herein by **HON. MA. JOSEFINA G. BELMONTE**, in her capacity as City Mayor, hereinafter referred to as the "CITY".

-and -

**WESUPPORT INCORPORATED**, a corporation duly organized and incorporated under the laws of the Republic of the Philippines with office address at 25/F D Citibank Tower Paseo De Roxas, Makati City represented herein by its authorized representative, **MS. LETICIA C. PIO**, hereinafter referred to as the "SUPPLIER".

(CITY and SUPPLIER may be referred to individually as a "Party" and collectively, as "Parties.")

- RECITAL -

**WHEREAS**, the Bids and Awards Committee conducted a competitive bidding on 1 December 2023 for the SYSTEM ENHANCEMENT, INTEGRATION, AND UPGRADE OF THE QUEZON CITY ONLINE HEALTH CERTIFICATE AND SANITARY PERMIT SYSTEM (PHASE 3) FOR THE QUEZON CITY HEALTH DEPARTMENT under Project No. HEALTH-23-IT-1421 (the "Project").

**WHEREAS**, the SUPPLIER participated in the competitive bidding and was declared to be the Single Bid as Read;

**WHEREAS**, the SUPPLIER passed both the detailed evaluation and post qualification stages, and was declared as the Single Calculated and Responsive Bid;

**WHEREAS**, on JAN 09 2024, the Notice of Award was issued and the SUPPLIER;

**NOW THEREFORE**, for and in consideration of the foregoing premises and of the mutual covenants and undertakings hereinafter provided, the parties hereto agree, as they have hereby agreed, as follows:



Section 1. **Deliverables.** Pursuant to and in accordance with the Contract Documents provided herein, the **SUPPLIER** undertakes to deliver to the **CITY** the scope of work required by the Project, the specifications of which are defined under Section VII. Technical Specifications of the Bidding Documents and the Terms of Reference.

Section 2. **Contract Documents.** The following documents shall be read and deemed incorporated in this Agreement, viz.:

- (a) Invitation to Bid;
- (b) Instruction to Bidders;
- (c) Bid Data Sheet;
- (d) General Conditions of Contract;
- (e) Special Conditions of Contract;
- (f) Schedule of Requirements;
- (g) Technical Specifications;
- (h) Terms of Reference;
- (i) Supplemental Bid Bulletins, if any;
- (j) Notice of Award;
- (k) Notice to Proceed;
- (l) Bid Form;
- (m) Schedule of Prices;
- (n) Obligation Request
- (o) Certificate of Availability of Fund (CAF);
- (p) Performance Security; and
- (q) Any and all other documents submitted to the city during the course of the procurement process.

The documents mentioned above shall be collectively referred to as "Contract Documents".

Section 3. **Delivery Schedule.** The **SUPPLIER** shall deliver to the **CITY** the required deliverables within One Hundred Twenty (120) calendar days from issuance of the Notice to Proceed (NTP) based on the following Project Milestones:

MILESTONES	CALENDAR DAYS
QC Health Certificate and Laboratory Portal Enhancement ✓	30 calendar days upon issuance of notice to proceed
Social Hygiene Office New Portal ✓	30 calendar days upon issuance of notice to proceed
Massagist Training New Portal ✓	30 calendar days upon issuance of notice to proceed
Water Analysis Laboratory Portal ✓	30 calendar days upon issuance of notice to proceed
Sanitary Permit Enhancement ✓	30 calendar days upon issuance of notice to proceed
QC Health and Sanitary Permit System Integration ✓	30 calendar days upon issuance of notice to proceed
Data and Application Migration ✓	30 calendar days upon issuance of notice to proceed
System Testing ✓	30 calendar days
Training and Hand Over ✓	30 calendar days
Project Support ✓	60 calendar days

MA. JOSEFINA G. BELMONTE  
City Mayor

LETICIA C. PIO  
Authorized Representative





**Section 4. Contract Price.** In consideration of the complete and faithful delivery of the deliverables defined herein and the performance of any and all obligations of the **SUPPLIER** under this Agreement, the **SUPPLIER** shall be paid the total amount of **Seventeen Million Seven Hundred Seventy-Eight Thousand Pesos and 00/100 Only (P 17,778,000.00)**, inclusive of the 12% Value Added Tax (VAT) (the "**Contract Price**").

**Section 5. Terms of Payment.** Payment to the **SUPPLIER** shall be based on the following schedule:

MILESTONES	ACCEPTANCE CRITERIA	PERCENTAGE BILLING (Based on Contract Price)
QC Health Certificate and Laboratory Portal Enhancement Completed.	Signed off by the client's authorized personnel.	15%
Sanitary Permit Enhancement and QC Health and Sanitary Permit System Integration Completed.	Signed off by the client's authorized personnel.	25%
Social Hygiene Office New Postal Completed	Signed off by the client's authorized personnel.	25%
Massagist Training Portal and Water Analysis Laboratory Portal Completed.	Signed off by the client's authorized personnel.	25%
Data and Application Migration Completed.	Signed off by the client's authorized personnel.	5%
Project Support	60 Calendar Days	5%
TOTAL		100%

The processing of payments will entail the approval by the **CITY** of the **SUPPLIER's** complete documentation and deliverables before invoices may be processed for payment. The **CITY** likewise reserves the right to validate billing/invoice before payment of fees.

**Section 6. Price Adjustment.** The Contract Price shall be fixed and there shall be no price adjustment and escalation for the duration of the Agreement until and unless there exists an extraordinary circumstance as may be determined by the National Economic Development Authority that may warrant an increase of the Contract Price in accordance with Section 61 of the Implementing Rules and Regulations of RA 9184, otherwise known as the Government Procurement Reform Act.

**Section 7. Standard of Performance.** The **SUPPLIER** shall, consistent with the TOR, perform the required services and carry out its obligations with all due diligence, efficiency and economy. It shall observe the highest degree of standards based on industry practice.

**Section 8. Penalties.** The **SUPPLIER** shall be liable for penalty for any breach of contract under all applicable laws, issuances and regulations.



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*Section 9. Liquidated Damages.* It is understood and agreed that time is of the essence of this Agreement. In the event the **SUPPLIER** refuses or fails to completely supply and deliver to the **CITY** the requirements for the **Project** defined herein within the delivery schedule provided under Section 3 hereof at no fault of the **CITY**, the **SUPPLIER** shall be liable for liquidated damages in the amount equivalent to one tenth of one percent (1/10 of 1%) of the Contract Price for every day of delay until the Project is completely delivered: *Provided*, that, the total cumulative amount of liquidated damages shall not exceed ten percent (10%) of the Contract Price: *Provided*, further, that, once the cumulative amount of liquidated damages exceeds ten percent (10%) as provided herein, the **CITY**, in accordance with Section 68 of the IRR of R.A. 9184, may rescind or terminate this Agreement without prejudice to other remedies and other courses of action available to the **CITY** under this Agreement and pursuant to any and all applicable laws.

*Section 10. Authority to Deduct Liquidated Damages.* For purposes of assessment and enforcement of the liquidated damages provided under Section 8 hereof, the **CITY**, upon written notice to the **SUPPLIER**, is hereby authorized to deduct any amount due as liquidated damages from any amount due or may become due and owing to the **SUPPLIER** or from any and all bonds or securities posted by the **SUPPLIER** in favor of the **CITY**, at the option of the latter. It is hereby agreed and understood that the assessment of liquidated damages are cumulative and not alternative remedies of the **CITY** under this Agreement.

*Section 11. Representations and Warranties of the Supplier.* The **SUPPLIER** hereby represents and warrants to the **CITY** as follows:

- a. The **SUPPLIER** is an entity duly organized, validly existing and in good standing under the laws of the Republic of the Philippines.
- b. The **SUPPLIER** has full legal right, power and authority to carry on its present business, to own its properties and assets, and to execute and deliver this Agreement and all other documents executed, or required or necessary to be executed pursuant thereto, and to perform and observe the terms and conditions thereof.
- c. All appropriate and necessary corporate and legal actions have been taken by it to authorize the execution and delivery of this Agreement, and all other documents executed, or required or necessary to be executed pursuant thereto and the performance of all provisions, conditions, covenants, and other terms hereof and thereof, as well as all the transactions contemplated herein.
- d. This Agreement and all other documents executed, or required or necessary to be executed pursuant thereto, constitute, or when executed and delivered pursuant thereto, will constitute its legal, valid and binding obligations, enforceable in accordance with their respective terms.
- e. The execution and delivery of this Agreement and all other documents executed, or required or necessary to be executed pursuant thereto and the performance of its obligations hereunder will not:
  - i. conflict with its Articles of Incorporation, By-Laws or other constitutive documents, as may be applicable;
  - ii. conflict with, result in the breach of, or constitute an event which would either immediately or with the lapse of time or giving of notice or both, result in a default under, or accelerate the performance required by, the terms of any agreement,



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document, contract, instrument or commitment to which it is a party or by which it or any of its assets is bound;

iii. conflict with or require any written consent or approval under any judgment, order, writ, decree, permit or license to which it is a party or by which any of its assets is bound; or

iv. require the written consent or approval of any other party to any agreement, document, contract, instrument or commitment to which it is a party or by which any of its assets is bound.

f. There are no actions, suits or proceedings existing, pending or, threatened against or directly affecting the **SUPPLIER** and/or any of its assets before any court, arbitrator or governmental or administrative body or agency that affect the validity or enforceability of this Agreement or that would affect the ability of the **SUPPLIER** to perform its obligations hereunder.

g. No event has occurred and is continuing which might materially and adversely affect the carrying out of its obligations under this Agreement.

h. It is in compliance with all applicable laws and regulations in connection with the delivery of the Project.

i. Each of the representations and warranties herein shall survive the execution of this Agreement and shall be deemed repeated during the effectivity of this Agreement.

*Section 12. Indemnification.* The **SUPPLIER** shall indemnify and save the **CITY** and all its officers, employees, personnel and persons acting as agents or representatives and render them free and harmless from any and all claims, actions, liabilities, losses and suits which may be brought or instituted against them arising out of or resulting from the **SUPPLIER's** supply, delivery and performance of its obligations under this Agreement.

*Section 13. Events of Default of the Supplier.* Any of the following shall constitute an Event of Default under this Agreement:

a. When the **SUPPLIER** becomes insolvent, or commits or suffers any act of bankruptcy, which term shall include: (i) the filing of a petition, by or against the **SUPPLIER**, in any bankruptcy, insolvency, administration, suspension of payment, reorganization, winding-up or liquidation proceeding, or any other proceeding analogous in purpose and effect; (ii) the making of an assignment by the **SUPPLIER** for the benefit of its creditors; (iii) the admission in writing by the **SUPPLIER** of its inability to pay its debts; (iv) the entry of any order of judgment of any competent court, tribunal or administrative agency or body confirming the bankruptcy or insolvency of the **SUPPLIER** or approving its reorganization, winding-up or liquidation, or (v) the lawful appointment of a receiver or trustee to take possession of the properties of the **SUPPLIER**;

b. When the **SUPPLIER** suspends or discontinues all or a substantial portion of its business operations, whether voluntarily or involuntarily, for a period of at least sixty (60) days;

c. Any material breach by the **SUPPLIER** of any of its warranty, representation or covenant made under this Agreement.

MA. JOSEFINA G. BELMONTE  
City Mayor

LETICIA C. PIO  
Authorized Representative





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*Section 14. Consequences of Default.* Upon occurrence of any Events of Default under this Agreement, the CITY may declare the SUPPLIER in default and shall have the right to:

- Terminate this Agreement;
- Call on the Performance Security to answer for any and all damages of whatever nature suffered by the CITY resulting or arising from the SUPPLIER's default; and
- Take such other steps or actions against the SUPPLIER for the full protection and enforcement of the CITY's rights and interests.

*Section 15. Compliance with Laws, Ordinances and Regulations.* The SUPPLIER shall comply with any and all laws, ordinances and regulations of the national and local government applicable to or binding upon the parties hereto. For this purpose, any and all pertinent provisions of RA 9184 and its IRR, and other applicable laws and regulations are deemed written and incorporated in this Agreement. In case of conflict between any of the provisions of this Agreement and those of the applicable laws and regulations, the latter shall prevail.

*Section 16. Indemnities and Attorney's Fees.* Should any of the parties resort to court action in order to enforce their respective rights under this Agreement, the prevailing party or its successors-in-interest shall be entitled to be indemnified by the other party by way of attorney's fees, a reasonable sum equivalent to the actual amount of fees paid or to be paid by the prevailing party.

*Section 17. Notification.* All notices and communications shall be done in writing and shall be directed as follows:

CITY	:	OFFICE OF THE CITY MAYOR c/o Bids and Awards Committee Secretariat 2 <sup>nd</sup> Floor Finance Bldg, Quezon City Hall Complex, Elliptical Road, Diliman, Quezon City
SUPPLIER	:	WESUPPORT INCORPORATED 25/F D Citibank Tower Paseo De Roxas, Makati City

*Section 18. Effectivity.* This Agreement shall be effective upon execution by the parties hereto.

*Section 19. Miscellaneous Provisions.*

a. This Agreement, including the documents and/or agreements specifically incorporated herein by reference, constitutes the entire agreement between the parties. This Agreement may be amended and supplemented in writing at any time as decided and agreed upon by mutual consent of the parties.

b. This Agreement and all documents related thereto shall be binding upon and inure to the benefit of the parties herein and/or their respective heirs, agents,



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representatives, successors-in-interest, and assigns. The **SUPPLIER** shall not assign its rights and obligations under this Agreement without the written consent of the **CITY**.

c. This Agreement embodies the entire arrangement or agreement of the parties and no undertaking, verbal or otherwise, in relation thereto, shall exist between the parties except as herein expressly set forth.

d. The parties hereby certify that they have read or caused to be read to them all the provisions of the foregoing Agreement, receipt of a signed copy of which is hereby expressly acknowledged by the parties and that they have fully understood the same.

e. The parties hereby represent and warrant that they have the necessary power and corporate authority to execute and deliver this Agreement and perform their obligations as incorporated herein and that such execution, delivery and performance do not and will not contravene any provision of their respective Articles of Incorporation, by-laws, any agreements or instruments to which they are a party or any laws or regulations of any governmental authority.

f. If any provision of this Agreement be declared by any court or other authorized agency of the government to be null and void, the nullity thereof shall not affect the validity of this transaction or any other provisions herein which shall then be considered as valid and binding between the parties.

g. Any and all disputes arising from the implementation of this Agreement shall be submitted to arbitration in the Philippines according to the provisions of RA 876, otherwise known as the "Arbitration Law" and RA 9285, otherwise known as the "Alternative Dispute Resolution Act of 2004": Provided, that, by mutual agreement, the parties may agree in writing to resort to other alternative modes of dispute resolution.

IN WITNESS WHEREOF the parties have hereunto set their hands to this Agreement on \_\_\_\_ day of JAN 09 2024 2021, at Quezon City, Philippines


QUEZON CITY GOVERNMENT

By:


  
MA. JOSEFINA G. BELMONTE  
City Mayor

WESUPPORT INCORPORATED

By

  
LETICIA C. PIO  
Authorized Representative

SIGNED IN THE PRESENCE OF:

  
RUBY G. MANANGU  
City Accountant



ACKNOWLEDGMENT

REPUBLIC OF THE PHILIPPINES }  
QUEZON CITY }s.s.

JAN 09 2024

BEFORE ME, a Notary Public for and in QUEZON CITY, this \_\_\_\_\_, personally appeared:

Name

Competent Proof of Identity

HON. MA. JOSEFINA G. BELMONTE, in her  
capacity as Mayor of the Local Government of  
Quezon City

OCM-0081744

LETICIA C. PIO, in her capacity as the  
authorized representative of WESUPPORT  
Incorporated.

Senior I.D. 162596

all known to me and to me known to be the same persons who executed this Agreement, and  
they acknowledged to me that the same is their free and voluntary act and deed, and the free  
and voluntary act and deed of the parties which they respectively represent.

I certify that the foregoing Agreement, signed by the parties and their instrumental  
witnesses, consists of eight (8) pages, including this page on which the acknowledgement is  
written.

WITNESS MY HAND AND SEAL on the date and place above-written.

Doc. No. 29;  
Page No. 7;  
Book No. V-8;  
Series of 2024



**ATTY. RUBEN M. AZANES, JR.**  
NOTARY PUBLIC  
Commission No. NP-025 (2023-2024)  
VALID UNTIL DECEMBER 31, 2024  
2A 3<sup>rd</sup> Avenue, BAGONG LIPUNAN NG CRAME QUEZON CITY  
IBP No. 384112 1/1/2024 - Qc  
PTR No. 5555119 1/2/2024 - Qc  
MCLE Compliance No. VII-0018605  
Attorney's Roll No. 46427