

2.Receive a letter or	2.Prepare the Tax			Clerk
phone call informing the	Credit Application of			Real Estate
credited tax claim or not	payment form			Division
	specifying the			
	detailed tax credit			
	claim information			Chief
	2.1Recommending			Real Estate
	Approval of the			Division
	assessment form			
	2.2Approval of the			City Treasurer
	tax credit claim			
	2.3Encode the			Assessment
	credited tax claim			Clerk
	on the Real			Real Estate
	Property Tax			Division
	Module			
	Total		7 days and 25	
			minutes	
Processing period of Real Property Tax Credit depends on the nature of claim				

 Processing period of Real Property Tax Credit depends on the nature of claim or case of transaction provided

## **COLLECTION OF BUSINESS TAX (WALK-IN)**

Business tax payments are collected and validated through issuance of Computerized Official Receipts

Office or Division:	Cash Division – Par	vment Louna	e Section		
Classification:	Simple				
Type of Transaction:	G2C- Government to Citizen				
Who may avail:	All Quezon City Business Owners/Operators				
CHECKLIST OF REC	CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1.Computerized Business	1.Computerized Business Tax Bill		Business Assessment Lounge		
(duly approved/signed by City Treasurer					
or his deputized signatory).					
2. Cash/Manager, Cashier and/or		Business Owner			
Personal/Company Check					
CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON	
	ACTION	BE PAID	TIME	RESPONSIBLE	
1.Proceed to Taxpayer's	1. Accept the	As stated	One tax bill takes	Local Revenue	
Payment Lounge.	approved	in the	10 minutes to	Collection Officer	
	computerized	Business	process and it	_ and	
1.1Present the approved	Business Tax Bill	Tax Bill	constantly	Taxpayers	
Computerized Business	and payment.		increases	In the Payment	
Tax Bill at the assigned	4 43 4 16 41		depending on the	Lounge	
Counter flashed on the	1.1Verify the		bulk of the tax bills		
queuing screen and pay	existence of		presented by the		
the required amount.	assessment and		business		
4 OD analyse than	encode the		owner/authorized		
1.2Receive the	amount tendered		representative of		
computerized Business	*for check		the owner		
tax official receipts.	payment, encode				
	the amount, bank name, check				
	number and date.				
	i number and date.				
	1.2Validate				
	payment and				
	issue				
	computerized				



Business Tax official receipts.		
Total	10 minutes	

Note: The processing time per tax bill depends on the number / bulk of tax bill presented to the assigned collector

- Payment of taxes made through <u>Personal/Company Checks</u> will be released after ten (10) working days clearing period upon presentation of Acknowledgment Receipt by the taxpayers to the assigned guard at the Taxpayers Payment Lounge
- Business Tax Computerized Official Receipts validated can be cancelled on a valid reason within the day it was issued

## **COLLECTION OF REAL PROPERTY TAX (WALK-IN)**

Real Property tax payments are collected and validated through issuance of Computerized Official Receipts

Office or Division:	Cash Division – Payment Lounge Section				
Classification:	Simple				
Type of Transaction:	G2C- Government to Citizen				
Who may avail:	All Quezon City Real Property Owners /Developers				
CHECKLIST OF RE	CHECKLIST OF REQUIREMENTS		WHERE TO SECU	JRE	
	1. Computerized Real Property Tax Bill		Real Property Assessment Lounge		
2. Cash/Manager, Cashier and/or		Real Property Owner			
Personal/Company Check					
CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON	
	ACTION	BE PAID	TIME	RESPONSIBLE	
1. Proceed to	1. Accept the	As stated	One tax bill takes	Local Revenue	
Taxpayer's Payment	approved	in the	10 minutes to	Collection Officer	
Lounge.	computerized	Real	process and it	_ and	
4.45	Real Property Tax	Property	constantly	Taxpayers	
1.1Present the	Bill and payment.	Tax Bill	increases	In the Payment	
Computerized Real	4.4\/==!6(		depending on the	Lounge	
Property Tax Bill at the	1.1Verify the		bulk of the tax bills		
assigned Counter	existence of		presented by the		
flashed on the queuing	assessment and		real property		
screen and pays the required amount.	encode the amount tendered		owner		
required amount.	*for check				
1.2Receive the	payment, encode				
computerized Real	the amount,				
Property tax official	bank's name,				
receipts.	check number				
	and date.				
	1.2Validate				
	payment and				
	issue				
	computerized				
	Real Property Tax				
	official receipts. Total				
		10 minutes			

Note: The processing time per tax bill depends on the number / bulk of tax bill presented to the assigned collector

- Payment of taxes made through <u>Personal/Company Checks</u> will be released after Ten (10) working days clearing period upon presentation of Acknowledgment Receipt by the taxpayers to the assigned guard at the Taxpayers Payment Lounge
- Real Property Tax Computerized Official Receipts validated can be cancelled on a valid reason within the day it was issued