2.	Follow up to SASD within 3 days or the next day a. By phone b. Email c. Personal	2.1 Give feedback regarding the request	None	2 minutes	SAU staff
		TOTAL:	None	3 to 4 days	

7. LAPTOP AND POCKET WI-FI FOR RETURN

This serves as a guide in returning borrowed laptop and pocket Wi-Fi (for students included in the graduating class, or students who will not be continuing their studies)

Office or Division: Student Affairs and Services Division					
Classification:	Simple				
Type of Transaction:	G2C – government services transacting public				
Who may avail:	Students of QCU				
CHECKLIST OF REQUI	REMENTS	WHERE TO SECURE			
Laptop & Pocket WI-FI Clea	rance Form	SASD			
CLIENT STEPS	AGENCY ACTIONS	FEESTO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Fill out Laptop & Pocket Wi-Fi Clearance Form	1.1 Check filled- out Laptop & Pocket WI-FI Clearance Form		4 minutes	SAU Staff	
2. Proceed to MIS	Check the unit if it is working or in good condition.		10 minutes	MIS staff	
 Proceed to Property Office to surrender the unit. 	Receive the unit in good working condition		5minutes	Property Office staff	
4. Proceed to OSAS	Secure database clearance and signature of the Head of SASD		2 minutes	SAU Staff and Head ofSASD	
5. Secure student copy of clearance	Issue copy of clearance to student		1 minute	SAU Staff	
	TOTAL:	None	10 minutes		