



Follow up in person, through phone call or email.	1. Track the legislative measure	None	24 hours	Legislative Division
	2. Identify where the delay is coming and the action needed to address it			
	3. Note if other appropriate action should be taken			
Total		None	2 days, 9 minutes	

Official Communications/Correspondence (from outside the Quezon City Government)

Receiving/Acceptance of official documents, communications, correspondences, notices, letters, invitations from individuals, private organizations or other government agencies (aside from the offices with Quezon City Government)

Office or division:	Office of the Vice Mayor			
Classification:	Simple			
Type of Classification:	G2C, G2G			
Who may avail:	Office of the city Council Secretary			
Checklist of Requirements:			Where to secure:	
Original copy of the documents (letter, invitation, memorandum, or other official correspondence) and attachments (If any), with the receiving copy returned to the person			From the requesting party	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Drop off a copy of the document to the Receiving Section of the Office of the Vice Mayor or through email at OVM@quezoncity.gov.ph	Receiving of documents and return the receiving copy to the requesting party	None	2 minutes	Receiving personnel
	Records the document	None	5 minutes	Receiving personnel



	Forwarded to the Chief of staff for schedule and proper endorsement	None	60 minutes	Chief of Staff
	An admin personnel will inform the client of the action taken	None	24 hours	Admin personnel
Follow up in person, through phone call or email.	<ol style="list-style-type: none"> 1. Coordinates the request for status 2. Inform the requesting party of the action taken/Gives a copy of the endorsement, if any 3. Note if other appropriate action should be taken 	None	60 minutes	Administrative personnel
Total		None	26 hours, 7 minutes	