

Special Use Permit (SUP) on Regular Processing

Admin Division

Office or Division:

15. Zoning Certificate	39
16. Development Permit for Subdivision Approval	40-41
17. Feedback and Complaints Mechanism	41-42
18. List of Divisions	42

1. RECEIPT AND ENDORSEMENT OF INCOMING COMMUNICATIONS / CORRESPONDENCE

Receiving/processing of incoming communications from various agencies addressed to the City Planning and Development Officer.

Classification:	Simple				
Type of Transaction:	G2C (Government to Citizen)				
	G2G (Government to Government)				
Who may avail:	City Departments/Offices/Operating Units				
	City Councilors				
	NGO/PO/CSOs				
	National government agencies				
	Local government units				
CHECKLIST OF RE	QUIREMENTS	WHERE TO SECURE			
Original copy – Letter, Mer	no,	None			
Endorsement/Indorsement, Transmittal,					
Routing Slip					
Attachment of supporting	aocuments				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Submit document/s to Receiving Area	.1 Receives, classifies and encodes various submitted document/s/ communications (such as Transmittals, Memoranda, registered mails, emails, etc.) in the Document Tracking System for Reference/ Control Number.	None	5 minutes	Assigned Staff Administrative Division	
	Gives to Chief Administrative Officer, Administrative Division, for final review of document classification.				



	1.2 Gives to CPDD Department Head for review of document classification.	None	2 minutes	Assigned staff (Administrative Division)
	1.3 Reviews / Assigns / Signs routing slip for handing over to concerned/assi gned CPDD Sector		10 minutes	CPDD Head
2. Act on particular assigned task/s	2.1 Receives, records and checks completeness of submitted	None	1 min	Assigned staff (concerned Sector)
	documents 2.2 Conducts Complete Staff Work thru review, evaluation and analysis; inspection; data gathering; recommendatio n of proper action; preparation of necessary documents to grant request or implement given instructions. Gives evaluation report and/or draft action documents t 2.3 Submits report to CPDD Head for review and conformance 2.4 Approves/signs final revised action documents	None	2-5 days* 5 mins	CPDD Head
	2.5 Releases signed document/s to concerned city department/offi ce/unit /entities concerned	None	5 mins	Assigned Staff/Records Officer Administrative Division
Total			days* ninutes	