



5. 9. SERVICE NAME: Online Payment of UOVR Ticket for Traffic Violations

Office or Division:	Ordinance Violation Receipt Redemption Section			
Classification:	Simple			
Type of Transaction:	Government to Citizen (G2C)			
Who may avail:	Apprehended Drivers / Motorist / Representative			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. UOVR Ticket Number; 2. Lastname of apprehended driver/motorist		Driver / Motorist / Representative		
CLIENTS STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Log-in to the QC E- Services website https://qceservices.quezoncity.gov.ph/ If no account yet, register here: https://qceservices.quezoncity.gov.ph		None	Client dependent	Driver / Representative
2. Select " OVR Online Payment " icon in the QC E-Services		None	Client dependent	Driver / Representative
3. Enter UOVR Ticket No. and Last Name indicated on the actual issued UOVR ticket, click the Accept End User Agreement then click SEARCH button.		None	Client dependent	Driver / Representative
4. Click " PAY FINE " to pay online via Gcash / Paymaya / PayGate or Landbank (online fund transfer) or click " PRINT BILL " to pay on-site / walk-in at the QC OVR Redemption Center (Main Office) or at any Landbank branches (present the Order of Payment when paying over-the-counter (OTC) at Landbank)		None	Client dependent	Driver / Representative



5. Choose payment method and follow the instructions to pay the fines and penalties.	Validate payment w/in 2-3 working / business days and issue Official Receipt	None	2-3 working / business days	CTO Online Payment and Cashier / Bank Teller
6. Claim Official Receipt validated by CTO Online Payment Office	Verifies / locates and releases the Official Receipt and have the client sign on the transmittal form as proof of receipt to the Official Receipt.	None	5 minutes	OVR Online Payment Clerk
TOTAL:		Fines and Penalties cited in the OVR	2-3 working / business days and 5 minutes	