

T H E



QUEZON



CITY

LOCAL GOVERNMENT

**ANNUAL
REPORT**

**JULY 2023-
JUNE 2024**

QC@85

**TRANSFORMING TODAY,
INSPIRING TOMORROW**

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INSPIRING TOMORROW**

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I. MESSAGE OF THE MAYOR



“Tayo ang QC:

85 Years of Progress and Solidarity”

85 years ago, there was a bold vision to establish a city where families can find prosperity and where citizens could live with dignity and pride—a city that captures the dreams of a nation.

Our 85th Anniversary theme this year, “Tayo ang QC”, underscores the realization that such a city cannot be achieved through the efforts of a few individuals alone. Over the past year, we have made remarkable strides in gender protection, climate action, infrastructure, social services, good governance, and digitalization. More than the fulfillment that comes with such achievements, your city civil servants stand with greater pride knowing that such feats were the results of our collective efforts, our shared dreams, and our dedication to building a better and livable community.

“Tayo” takes on the added dimension of “tindig”, to stand. We have shown our solidarity with our LGBTQIA+ citizens through the country’s first Right to Care Card which provides queer couples with the right to make healthcare decisions for each other—a right once exclusively held by one’s legal partner or birth family. Through the Quezon City Right to Care Ordinance, this multi-awarded card is now recognized by all health facilities within the city. We also held the largest Pride event in the country through the #LoveLaban2Everyone Pride PH Festival 2024 at the Quezon Memorial Circle last June.

“Tayo ang QC” embodies our collective commitment to address the global issues of today. Now more than ever, our unity has become increasingly relevant as we confront the pressing challenge of climate change. This year, I have been named as one of the laureates of the prestigious United Nations (UN) Environment Programme Champion of the Earth Award, the UN’s highest environmental honor. I do recognize, however, that this feat is not mine alone. This honor belongs to every single citizen, business, scientist, and civil servant who proactively

participated in our efforts to combat plastic waste, reduce carbon emissions, and promote greening programs.

Firm in our commitment to bolster the City’s urban green spaces, we also worked to revitalize our parks, streets, and alleys. From the redevelopment of the Quezon Memorial Circle, to the rehabilitation of the Payatas Controlled Disposal Facility and the La Mesa Eco Park, the City recognizes that these spaces are the heart of our communities—where friendships and connections are formed and where social cohesion is achieved.

Nonetheless, I acknowledge that genuine participation cannot simply be demanded from individuals - it can only be achieved through an empowered citizenry. Thus, we continued to strengthen the city’s social services as well as institutionalize good governance practices to foster greater and more meaningful engagement in our democratic spaces.

This Annual Report is a testament to the collective strength, effort, and dedication that we have poured into building this city. It serves as a reminder of the dreams we shared as citizens 85 years ago. More importantly, it is a warm invitation for your continued support and participation towards rebuilding and reimagining the city we call home.

Together, we continue to build. Sama-sama tayo sa “pagtatayo”. Together, we continue to commit. Sama-sama tayo sa “paninindigan”. Together, we invite you to say, “Tayo ang QC!”

HON. MA. JOSEFINA G. BELMONTE
Mayor

II. MESSAGE OF THE VICE MAYOR

Isang pinagpalang araw po sa inyong lahat, mga minamahal natin mga Quezon Citizens! Sa ating pagdiriwang ng ika-walumpu't limang Anibersaryo ng Pagkakatatag ng Quezon City, tayo ay magbalik-tanaw sa ating nakaraan. Sa pag-unlad ng ating syudad nararapat na ating alalahanin at pasalamatang ang mga taong naging instrumental sa kaunlaran nito.

To our zealous leaders, employees, cooperative citizens, partners and stakeholders, I extend my heartfelt gratitude to all of you for your unwavering commitment and support. Maraming salamat sa dedikasyon at pagsisikap ninyo. Kayo ang pundasyon ng tagumpay ng Quezon City. Kabahagi kayo ng tagumpay ng syudad. Tayo ang QC!

Kami po ni Mayor Joy Belmonte, together with the members of the City Council will work harder to continue to build on the foundations laid by our predecessors and ensure that Quezon City remains a beacon of progress and a model of effective good governance. These past years Quezon City is a testament to resilience, innovation, and unwavering commitment to the welfare of our community.

As we move forward, let us continue to work together, guided by our shared vision of a vibrant, progressive, and strong Quezon City. The challenges ahead are significant, but with our collective effort and determination, I am confident that we will overcome them and achieve even greater heights.

Thank you and may we all continue to strive for excellence in serving our beloved Quezon City.

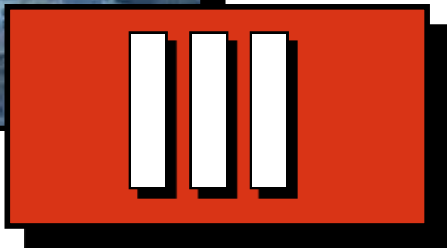
Ikalat natin ang pagmamahal sa Diyos at pagmamahal sa Kapwa!

Mabuhay ang Quezon City! All Praise and Glory to the Lord our God almighty!

HON. GIAN CARLO G. SOTTO
Vice Mayor





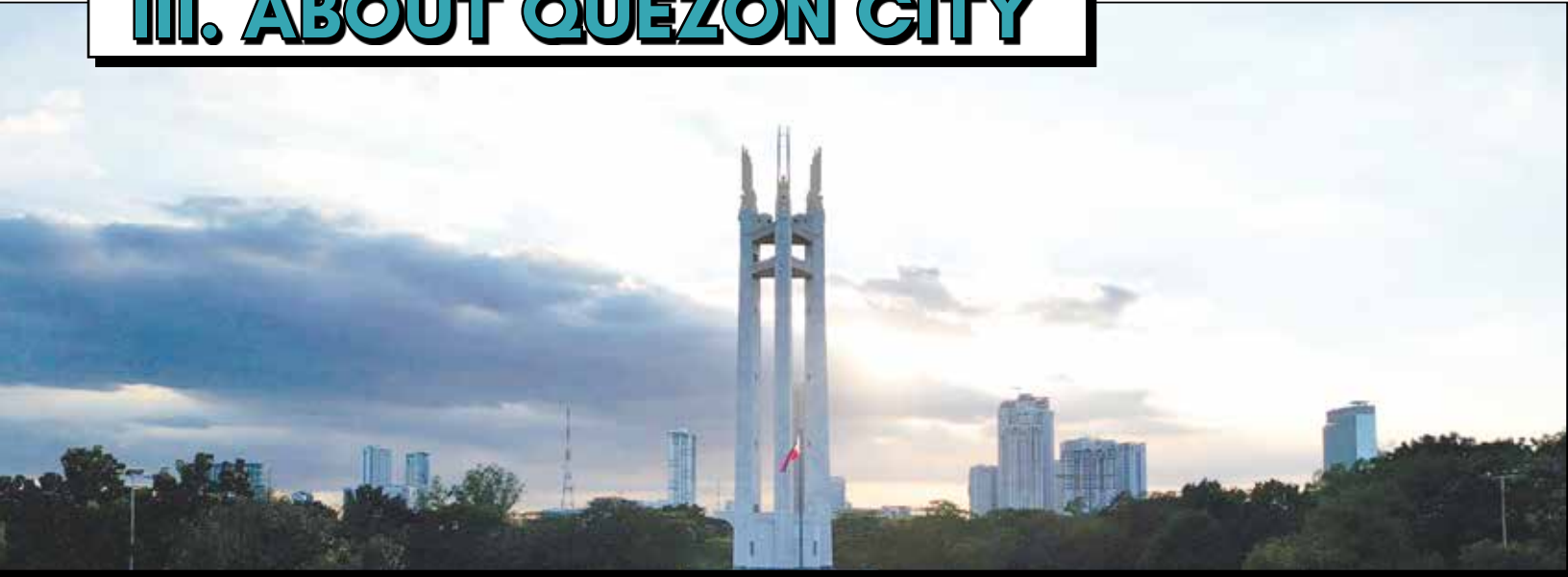


ABOUT QUEZON CITY

Vision, Mission, and Core Values



III. ABOUT QUEZON CITY



The allure of Quezon City lies in its ability to reinvent itself with the changing of times. Once envisioned to be a planned city and the nation’s capital, it has seen its functions in the metro change from being the suburbs of neighboring business centers, to being the home of emerging industries, to becoming the Most Competitive Highly Urbanized City of the entire country.

Quezon City is an amalgamation of live, work, and play. Peppered within its walls are the country’s top educational institutions, business and growth hubs, world-class entertainment and shopping centers, sprawling residential communities, parks and open spaces, and well-linked transportation facilities. Even in the confines of its 171 square kilometers, its fibers are interwoven with uniqueness only rivaled by the rich diversity of its 3-million-strong QCitizens.

Underpinned by a strong sense of good governance, the city pushes forward with a clear sense of direction through Mayor Joy Belmonte’s 14-point Agenda. Quezon City zealously paves paths to streamline government processes, stimulate the local economy, and encourage participatory governance to improve the quality of life of its QCitizens.

With the successes under its belt and the welfare of its QCitizens secured, the city aims to assume various roles beyond its borders:

to be the green lung of Metro Manila, the knowledge capital of the Philippines, and health and wellness center of Southeast Asia.

For its 85th founding anniversary, the city takes on the theme of *Tayo ang QC –tayô* to stand (Stand up, QC) or *táyô* meaning we or us (We are QC)— serving as a testament to Quezon City’s resiliency and every-ready dedication not only to face but also to shape the future.

Vision

To sustain Quezon City as a Quality Community—a progressive and peaceful, clean and orderly place, conducive and hospitable to living, employment, and business.

Mission

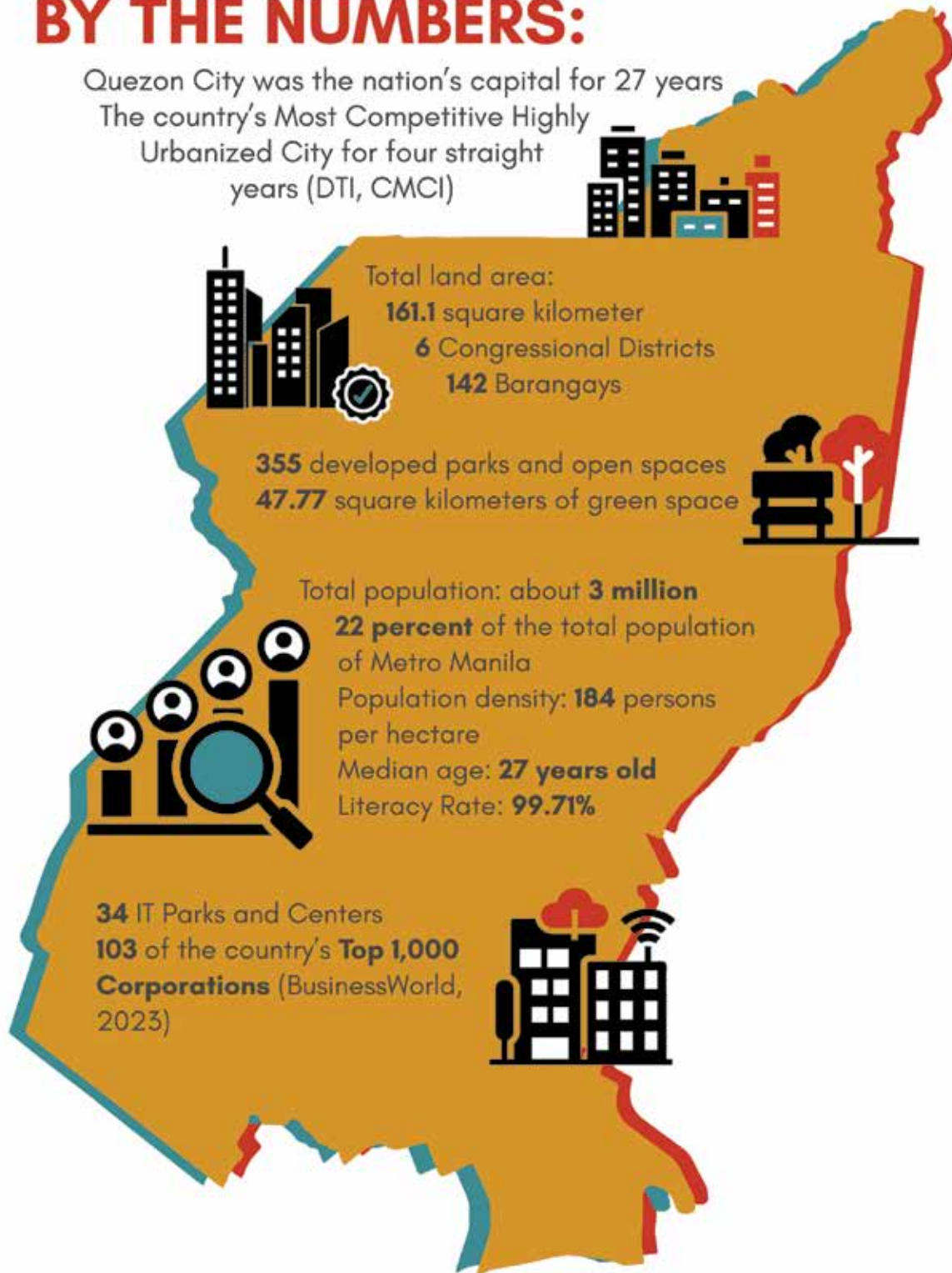
To provide quality service, making Quezon City an ideal community where people live, work, and do business in a hospitable, progressive, and peaceful environment.

Core Values

- » Competence
- » Commitment
- » Creativity
- » Caring
- » Integrity
- » Political Will
- » Cooperation

QUEZON CITY BY THE NUMBERS:

Quezon City was the nation's capital for 27 years
The country's Most Competitive Highly
Urbanized City for four straight
years (DTI, CMCI)





Manuel L. Quezon
BY THE PEOPLE OF PHILIPPINES
MANUEL L. QUEZON
1893-1944
1935-1944
1948-1954
1954-1964





IV

**THE QUEZON CITY
GOVERNMENT
EXECUTIVE
COMMITTEE**

IV. THE QC GOVERNMENT EXECUTIVE COMMITTEE



MANAGEMENT COMMITTEE

Atty. Noel R. Del Prado
**Head, Human Resources Management
Department**

Atty. Rene S. Grapilon
**Assistant City Administrator for General
Affairs, Office of the City Administrator**

Alberto H. Kimpo
**Assistant City Administrator for Operations,
Office of the City Administrator**

Marian C. Orayani
City Budget Officer

Don Francis D. Javillonar
**Assistant City Administrator for Fiscal Affairs,
Office of the City Administrator**

Rowena T. Macatao
Chief of Staff, Office of the City Mayor

Edgar T. Villanueva
City Treasurer

Michael Victor N. Alimurung
City Administrator

Hon. Ma. Josefina G. Belmonte
Mayor

Ricardo T. Belmonte Jr
**Secretary to the Mayor, Office of the City
Mayor**

Ma. Margarita S. Mejia
**Head, Business Permits and Licensing
Department**

Atty. Mark Dale Diamond P. Perral
City Engineer, City Engineering Department

Atty. Noel Emmanuel C. Gascon
Head, Internal Audit Service

Dr. Jose Edgardo A. Gomez, Jr.
**Officer-in-Charge, City Planning and
Development Department**



(From left to right)

INSTITUTIONAL DEVELOPMENT

Atty. Dominic B. Garcia
Officer-in-Charge, Procurement Department

Ricardo B. Corpuz
Head, Barangay and Community Relations Department

Atty. Rene S. Grapilon
**Assistant City Administrator for General Affairs,
Office of the City Administrator**

Alberto H. Kimpo
**Assistant City Administrator for Operations,
Office of the City Administrator**

Rowena T. Macatao
Chief of Staff, Office of the City Mayor

Atty. Noel R. Del Prado
Head, Human Resources Management Department

Dr. Milflores Victoria Tantoco-De Leon
Action Officer, Strategic Human Resources Unit

Ruby G. Manangu
City Accountant

Hon. Gian Carlo G. Sotto
Vice Mayor

Marian C. Orayani
City Budget Officer

Hon. Ma. Josefina G. Belmonte
Mayor

Atty. John Thomas S. Alferos III
**City Secretary, Office of the Secretary to the
Sangguniang Panlungsod**

Fe B. Bass
Officer-in-Charge, General Services Department

Ricardo T. Belmonte Jr
Secretary to the Mayor, Office of the City Mayor

Don Francis D. Javillonar
**Assistant City Administrator for Fiscal Affairs,
Office of the City Administrator**

Atty. Carlo L. Austria
City Attorney, City Legal Department

Michael Victor N. Alimurung
City Administrator

Paul Rene S. Padilla
Head, Information Technology Development Department

Atty. Noel Emmanuel C. Gascon
Head, Internal Audit Service

Engelbert C. Apostol
Head, Public Affairs and Information Services Department



(From left to right)

DISTRICT ACTION OFFICES

Atty. Mark Anthony C. Aldave
Action Officer, District 6

Alberto C. Flores †
Action Officer, District 4

Atty. Thomas John Thaddeus F. De Castro
Action Officer, District 3

William R. Bawag
Action Officer, District 5

Oliviere T. Belmonte
Action Officer, District 1

Atty. Enrile L. Teodoro
Action Officer, District 2



ECONOMIC DEVELOPMENT

Maria Teresa A. Tirona
**Officer-in-Charge, Quezon City Tourism
Department**

Michael B. Velasco
Officer-in-Charge, Zoning Administration Unit

Mona Celine Marie V. Yap
**Head, Small Business and Cooperatives
Development and Promotions Office**

Ret. P/Col. Alex D.J. Alberto
**City Market Administrator, Market
Development and Administration Department**

Edgar T. Villanueva
City Treasurer

Atty. Francisco G. Joaquin III
**Special Operations Officer V, City Real Estate
Management and Control Office**

Ma. Margarita S. Mejia
**Head, Business Permits and Licensing
Department**

Juan Manuel J. Gatmaitan
**Head, Local Economic Investment Promotions
Office**

Atty. Sherry R. Gonzalvo
City Assessor



EDUCATION

Dr. Eddilyn DC. Dividina
Head, Quezon City Youth Development Office

Mariza G. Chico
Officer-in-Charge, Quezon City Public Library

Dr. Theresita V. Atienza
University President, Quezon City University

Dr. Carleen S. Sedilla, CESO V
**Schools Division Superintendent, Quezon City
Schools Division Office**

Maricris F. Veloso
Officer-in-Charge, Education Affairs Unit



ENVIRONMENT AND PARKS MANAGEMENT

Richard S. Santuile
**Head, Department of Sanitation and
Cleanup Works**

Martin Julian Vicente L. Manese
Action Officer, Amoranto Sports Complex

Andrea Valentine A. Villaroman
**Head, Climate Change and Environmental
Sustainability Department**

Arch. Baltazar C. Avelino
**Officer-in-Charge, Parks Development and
Administration Department**

Windsor P. Bueno
Administrator, Quezon Memorial Circle



HEALTH

Dr. Josephine B. Sabando
Hospital Director, Quezon City General Hospital

Dr. Ana Maria V. Cabel
Head, Quezon City Veterinary Department

Dr. Rolando V. Cruz
Chief, City Epidemiology and Surveillance Unit

Dr. Ramona Asuncion DG. Abarquez
Officer-in-Charge, Quezon City Health Department

Dr. Dave A. Vergara
**Chief Healthcare Operations Officer,
Strategic Healthcare Operations Unit,
Office of the City Administrator**

Dr. Luzviminda S. Kwong
Officer-in-Charge, Novaliches District Hospital

Dr. Richard Joseph C. Cabotage
**Hospital Director, Rosario Maclang Bautista
General Hospital**



HUMAN AND SOCIAL SERVICES

Rogelio L. Reyes
Head, Public Employment Service Office

Deborah C. Dacanay
Head, QC Persons with Disability Affairs Office

Carolina O. Patalinghog
**Officer-in-Charge, Social Services
Development Department**

Benjamin Joseph T. Afuang
**Action Officer, QC Sports,
Office of the City Administrator**

Atty. Bayani V. Hipol
**Officer-in-Charge, Office of the Senior Citizen
Affairs**

Karen S. Sagun
**Director, Quezon City Kabahagi Center for
Children with Disabilities**

Janete R. Oviedo
**Officer-in-Charge, Quezon City Protection
Center**

Ret. Col. Hadji Jameel Jaymalin
Head, Quezon City Bangsamoro Affairs Service

Emmanuel Hugh F. Velasco
**Sustainable Development Projects Officer,
Office of the City Mayor**

Salvador G. Cariño Jr.
Head, City Civil Registry Department



INFRASTRUCTURE, URBAN PLANNING & DEVELOPMENT

Eliseo DC. Adriano
Action Officer, Task Force Street Lighting

Ramon T. Asprer
Head, Housing, Community Development and Resettlement Department

Arch. Lucille H. Chua
City Architect

Dr. Jose Edgardo A. Gomez, Jr.
Officer-in-Charge, City Planning and Development Department

Engr. Isagani R. Verzosa Jr.
Head, Department of the Building Official

Atty. Mark Dale Diamond P. Perral
City Engineer



SECURITY, PEACE AND DISASTER PREPAREDNESS

Dexter C. Cardenas
**Head, Traffic and Transport Management
Department**

Carlos I. Verzonilla
Action Officer, QC Citizen Services Department

Joel C. Distrajo
**Officer-in-Charge, QC Citizen Services
Department**

Atty. Rafael Vicente R. Calinisan
**Executive Officer, People's Law Enforcement
Board**

Ret. Gen. Elmo DG. San Diego
Head, Department of Public Order and Safety

Ma. Bianca D. Perez
**Officer-in-Charge, Quezon City Disaster Risk
Reduction Management Office**

Deck A. Pelembergo
Action Officer, Task Force Disiplina

Alfredo M. Foronda
**Executive Director, Quezon City Anti-Drug
Abuse Advisory Council**



NATIONAL AGENCIES

Emmanuel D. Borromeo
**Director, Department of the Interior and Local
Government - Quezon City**

Dr. Carleen S. Sedilla, CESO V
**Schools Division Superintendent, Quezon City
Schools Division Office**

FSSupt. Flor-Ian A. Guerrero, DSC
**District Fire Marshall, Quezon City Bureau of
Fire Protection**

JSupt. Warren M. Geronimo
**Jail Warden, Bureau of Jail Management and
Penology, Quezon City Male Dormitory**

JSupt. Lourvina L. Abrizado
**Jail Warden, Bureau of Jail Management and
Penology, Quezon City Female Dormitory**

Hon. Vimar M. Barcellano
City Prosecutor, Office of the City Prosecutor

PBGen. Redrico A. Maranan
District Director, Quezon City Police District







V

**THE 22nd
CITY COUNCIL**

V. THE 22nd CITY COUNCIL



DISTRICT 1

Hon. Alex Bernard R. Herrera
Committee on Health and Sanitation

Hon. Maria Concepcion Charmagne M. Ferrer
Committee on Disaster Risk Reduction

Hon. Joseph Emile P. Juico
**3rd Assistant Majority Floor Leader,
Committee on Social Services**

Hon. Dorothy A. Delarmente
**Majority Floor Leader, Committee on Laws,
Rules and Internal Government**

Hon. Tany Joe L. Calalay
**2nd Assistant Minority Floor Leader, Committee
on Energy, Water and Other Natural Resources**

Hon. Nicole Ella V. Crisologo



DISTRICT 2

Hon. Fernando Miguel F. Belmonte
Committee on Urban Poor and Human Settlement

Hon. Eden Delilah A. Medina
2nd Assistant Majority Floor Leader, Committee on Micro, Small and Medium Business and Entrepreneurship Development and Cooperatives

Hon. Godofredo T. Liban II
1st Assistant Minority Floor Leader, Committee on Senior Citizens Affairs

Hon. Julienne Alyson Rae V. Medalla
Committee on Education, Science and Technology

Hon. Ranulfo Z. Ludovica
Committee on Public Order and Security

Hon. Clark David C. Valmocina
Committee on Tourism, Cultural Affairs and Heritage



DISTRICT 3

Hon. Jose Mario Don S. De Leon
**1st Assistant Majority Floor Leader,
Committee on Dangerous Drugs**

Hon. Wencerom Benedict C. Lagumbay
Committee on Ways and Means

Hon. Geleen G. Lumbad
Committee on Children's Affairs

Hon. Kate Abigael G. Coseteng
**Minority Floor Leader, Committee on
People with Disabilities**

Hon. Albert Alvin L. Antonio III
Committee on Communication

Hon. Antonio Gabriel L. Reyes
**Committee on Public Affairs, Mass Media
Information and People's Participation**



DISTRICT 4

Hon. Irene R. Belmonte
Committee on City Planning, Building and Zoning

Hon. Ma. Aurora C. Suntay
Committee on Games and Amusement

Hon. Edgar G. Yap
Committee on Labor, Employment and Overseas Filipino Workers

Hon. Nanette T. Castelo-Daza
Committee of Food Security and Urban Agriculture

Hon. Raquel S. Malañgen
Committee on Human Rights

Hon. Maria Imelda A. Rillo
Committee on Justice



DISTRICT 5

Hon. Alfredo Paolo D. Vargas III
**Committee on Public Works and Infrastructure,
Committee on Blue Ribbon and Ethics**

Hon. Karina Mutya Castelo
**Committee on Cultural Communities and
Religious Affairs**

Hon. Mary Aiko S. Melendez
**Committee on Subdivisions, Housing and
Real Estate**

Hon. Shaira L. Liban
Committee on Appropriations

Hon. Ramon Vicente V. Medalla
Committee on Transportation

Hon. Joseph Joe M. Visaya
**Committee on Information and
Communications Technology or Cyber
Technology**



DISTRICT 6

Hon. Victor D. Bernardo
Committee on Markets and Slaughterhouses

Hon. Victor Manuel S. Generoso
**Committee on Environment and Climate
Change Adaptation**

Hon. Maria Eleanor R. Juan
**Committee on Women, Family Relations and
Gender Equality**

Hon. Kristine Alexia R. Matias
**Committee on General Services and
Patrimonial and Proprietary Property**

Hon. Eric Rey Z. Medina
**President Pro-Tempore, Committee on Civil
Service, Appointments and Reorganization**

Hon. Emmanuel Banjo A. Pilar
Committee on Trade, Commerce and Industry

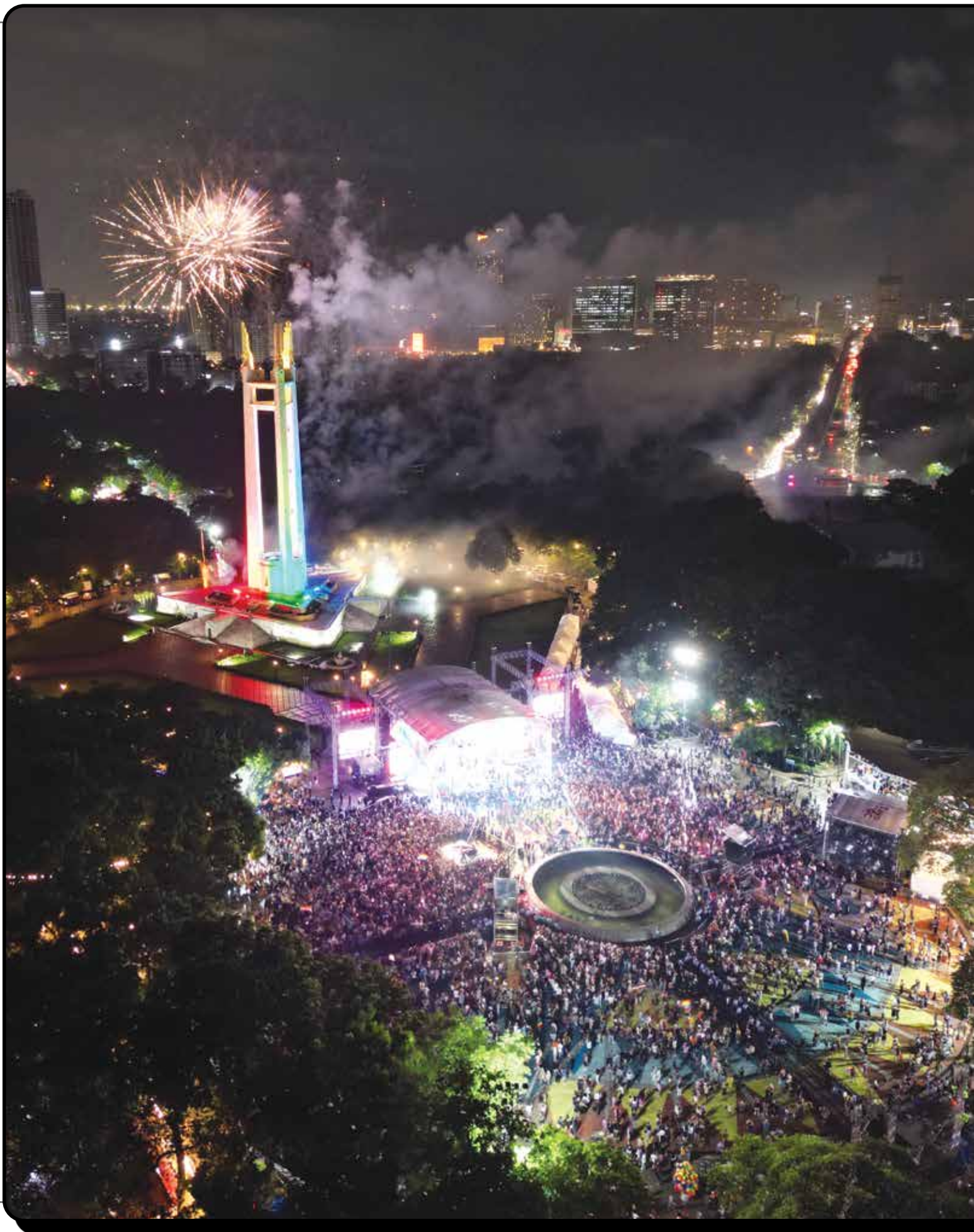


(From left to right)

EX-OFFICIO

Hon. Jhon Angellie Stefhany C. Neri
**President, Pederasyon ng Sangguniang
Kabataan**
Committee on Youth and Sports

Hon. Jose Maria M. Rodriguez
**President, Liga ng mga Barangay, Committee
on Barangay Affairs, Special Investigation
Committee on Administrative Cases Against
Elected Barangay Officials**







VI

**14-POINT AGENDA
OF THE QUEZON CITY
GOVERNMENT**



VI. 14-POINT AGENDA OF THE QUEZON CITY GOVERNMENT

The 14-Point Agenda steers the direction of the Quezon City Government's initiatives. Introduced by Mayor Joy Belmonte, the Agenda centers on five key thrusts: Human and Social Services, Economic Development, Environment and Climate Change, Infrastructure, and Institutional Development.



HUMAN AND SOCIAL SERVICES

The Quezon City Government is steadfast in its commitment to advance the welfare of QCitizens by providing high-quality social services to the marginalized and vulnerable groups. Through the promotion of equity, inclusion, safety, and resilience, the City works to uplift its citizens in building a stronger, more inclusive community.

1. Deliver responsive, efficient, and cost-effective social services.
2. Build more homes.
3. Provide better healthcare.
4. Ensure high quality education.
5. Empower citizens of every gender and social class.
6. Build a safer and more resilient city.



ECONOMIC DEVELOPMENT

Quezon City actively drives efforts on improving ease of doing business, championing accountable and transparent governance, and creating livelihood opportunities. These efforts are aimed at accelerating economic prosperity and ensuring inclusive growth for all QCitizens.

7. Make Quezon City the preferred destination for businesses.
8. Create new jobs across more businesses.
9. Develop growth hubs.



ENVIRONMENT AND CLIMATE CHANGE

The City is fully committed to addressing the ever-evolving challenges posed by climate change, preserving and safeguarding its vibrant natural environment, and fostering a sustainable and thriving urban ecosystem for both current and future QCitizens.

10. Build a livable, green, and sustainable city.



INFRASTRUCTURE

Quezon City places a strong emphasis in the development of robust state-of-the-art essential infrastructure to improve the quality of life of QCitizens and to support long-term sustainable growth.

11. Build essential infrastructure.



INSTITUTIONAL DEVELOPMENT

The Quezon City Government strives to set a standard and is dedicated to being a shining beacon of good governance, actively listening to and deeply understanding the needs of its people while continually taking a proactive response by elevating its institutional capacity.

12. Be a model of good governance.

13. Professionalize and strengthen the Quezon City workforce.

14. Listen to our citizens and understand what they need.

Guided by these strategic thrusts, the Quezon City Government has laid a clear foundation for transformative progress. This report presents a comprehensive assessment of the City's performance in advancing the 14-Point Agenda, covering the period from July 2023 to June 2024.

VI. A. HUMAN AND SOCIAL SERVICES

SOCIAL SERVICES

PRIORITIZING DISABILITY ASSESSMENT

The Quezon City Government continues to provide free disability assessment for children in an effort to advance appropriate interventions. From July 2023 to June 2024, a total of 279 children were assessed for free in partnership with Philippine Children’s Medical Center, while 129 children were referred to the National Children’s Hospital for a free disability assessment.

Under the guidance of resident developmental pediatricians, rehabilitation physicians, audiologists, and psychometricians, a total of 821 children underwent comprehensive

disability assessments in the Kabahagi Center for Children with Disabilities from July 2023 to June 2024. They were also able to provide 4,992 occupational therapy sessions, 1,134 physical therapy sessions, and 4,022 speech therapy sessions.



Number of Persons with Disability (PWD) per Type*

Type of Disability	2021	2022	2023	2024 (as of June)
Cancer (RA11215)	540	1,714	1,994	774
Deaf or Hard of Hearing	1,147	2,100	1,228	453
Intellectual Disability	78	1,045	1,265	467
Learning Disability	625	2,818	1,504	391
Mental Disability	522	1,878	904	327
Physical Disability	5,082	11,655	7,340	2,551
Psychosocial Disability	3,136	5,087	3,952	1,601
Rare Disease (RA10747)	65	268	319	132
Speech and Language Impairment	299	1,351	1,251	576
Visual Disability	1,146	2,474	1,349	453
TOTAL	12,640	30,390	21,106	7,725

Source: Persons with Disability Affairs Office

*Based on QCitizen IDs issued during the year. PWD QCitizen ID is valid for 3 years for those issued in the 2021 and for 5 years for those issued beginning 2022. Persons with multiple disabilities are categorized under the more apparent or dominant disability.

Free mental health consultations are also available for adults at the Persons with Disabilities Affairs Office weekly by their in-house psychiatrist. The service aims to assess their mental health condition, link them to appropriate interventions, and issue a Certificate of Disability as a requirement to their PWD QCitizen ID e-Registration. From July 2023 to June 2024, a total of 406 clients were assessed and given their Certificate of Disability.



PROVIDING ASSISTIVE DEVICES

To ensure continuity to mainstream education of younger PWDs, the Quezon City Government partnered with KGS Philippines Corporation to provide assistive technology for learners with visual disabilities. Through this partnership, a total of 15 units of electronic braille devices and 2 label printers were provided to Batino Elementary School and Quirino High School. This makes QC the first city in the Philippines to pilot-test the 'Next Touch 40' braille machine for blind learners – promoting our youth's rights to inclusive education.

As part of the city's commitment to promote the mobility, enhanced functionality, and integration to the broader society of persons with disabilities, the Quezon City Government also provided assistive devices to QCitizens with orthopedic, hearing, speech, and visual

impairment, among others. From July 2023 to June 2024, a total of 2,180 PWDs received assistive devices including 2,000 prescription eyeglasses, 70 hearing aids, 60 wheelchairs, 15 adult crutches, 22 canes, and 13 adult walkers.



EASING THE ACQUISITION OF LIFE DOCUMENTS

The Quezon City Birth Registration Online (QC BRO), the Philippines' first online birth registration system, was designed to reduce delayed and unregistered births by providing an easy-to-access, efficient virtual registration process for hospitals, birthing facilities, and individuals. Since May 2022, a total of 53,125 births have been registered, with active account users consisting of 87 hospitals, 90 birthing facilities, and 851 individuals, as of June 2024.

To further enhance accessibility, the Quezon City Marriage Registration Online (QC MRO) system was launched last April 2024 to streamline the process of application for marital documents. As of June 2024, the City Civil Registry department has processed a total 514 applications for Marriage License and 326 applications for Marriage Registration.

The Quezon City Death Registration Online (QC DRO) system was also launched to improve record accuracy and enhance service

delivery for families dealing with the loss of a loved one. This system accommodates both on-time and delayed registrations of death of individuals through the QC eServices platform. A series of training courses were conducted for those involved in the registration process such as funeral homes, hospitals, and the City Health doctors to capacitate them in using the system.



Number of Registered Certificates of Live Birth, Marriage, and Death				
Document Type	2021	2022	2023	2024 (as of June)
Birth	43,666	42,950	44,489	20,048
Marriage	12,720	19,248	15,880	9,152
Death	32,673	25,044	28,236	14,343

Source: City Civil Registry Department

Number of Citizens Registered During the Year by Sector*				
Sector	2021	2022	2023	2024 (as of June)
Persons with Disability (PWD)	12,640***	30,390***	21,106	7,725
Senior Citizens	129,048**	93,069**	76,579	29,256
Solo Parents	5,181	8,365***	7,820	1,890

Source: Persons with Disability Affairs Office, Social Services Development, and Office for the Senior Citizens' Affairs
 *PWD QCitizen ID is valid for 3 years for those issued in 2021 and for 5 years for those issued beginning 2022. Solo Parents are required to re-register annually
 **Based on QCitizen IDs issued during the year. QCitizen ID was not used prior to 2021.
 ***Revised from previous Annual Report

UPHOLDING EQUAL OPPORTUNITIES FOR EMPLOYMENT

As part of Mayor Joy Belmonte’s commitment to ensure inclusivity and equal opportunity to the most vulnerable sectors of society, the Quezon City Government launched the “Kasama Ka sa Kyusi (KKSK): Ang Taong May Kapansanan ay May Karapatan at Kakayahan” last August 18, 2023. The employment program aims to highlight the unique contributions of Persons with Disabilities (PWDs) in the workforce by improving their access to government services and facilitating their employment. The KKSK Employment Program is one of the three programs and services of the Persons with Disabilities Affairs Office that was recognized by the Commission on Audit with a Positive Audit Observation Memorandum. A total of 284 emergency employees with disabilities completed their contract of 4 months from September to December 2023.

Quezon City also partnered with Jollibee Foods Corporation (JFC) to provide employment access and establish stronger connections with the private sector. For its first batch in July 2024, a total of 49 deaf or hard of hearing applicants have been deployed to several JFC-owned branches such as Burger King, Greenwich, Jollibee, and Chowking.



ERADICATING CHILD LABOR

With the approval and signing of the Anti-Child Labor Ordinance in October 2023, the Quezon City Government launched a “Zero Child Labor Campaign” during the National Children’s Month to promote child rights and initiate a movement to eradicate child labor. As part of this campaign, a Zero Child Labor Manifesto was signed by the City Mayor, City Councilors, Punong Barangays, and Sangguniang Kabataan Chairpersons. The barangay officials were also oriented on Child Rights and Eradication of the Worst Forms of Child Labor. Since its launch, the City Government has been invited to the “Public Information Sharing for Association of Southeast Asian Nations (ASEAN) and other Asian countries” to discuss the various programs that are being implemented to combat child labor and online sexual abuse and exploitation of children (OSAEC).

In 2022, a total of 10,182 child laborers were profiled in 83 barangays in Quezon City. As of December 2023, a total of 2,368 children have been removed from child labor through the provision of educational support and livelihood assistance to their families.



ADVOCATING FOR GENDER-EQUAL HEALTHCARE RIGHTS

The Right to Care program, pioneered by the Quezon City Government through its Gender and Development (GAD) Council and in partnership with MullenLowe TREYNA, empowers queer couples to make medical decisions for their partners. Through a Special Power of Attorney (SPA), these couples can designate each other as their official representatives to handle health-related matters. Through the institutionalization of Ordinance No. SP-3211, S-2023, all health facilities in Quezon City are mandated to recognize these healthcare proxies. Since the launch of the program in June 2023, a total of 1,136 individuals have registered for the program, 213 queer couples have been oriented, and 94 couples (188 individuals) have obtained their Right to Care Cards.



EMBRACING THE VULNERABLE

The Quezon City Government continues to provide safe havens for its vulnerable populations through various residential care facilities. From pediatric cancer patients and children with disabilities to women and LGBTQIA+ survivors of gender-based abuse, abandoned street children, drug dependents, and children in conflict with the law (CICL), the city offers a range of compassionate services tailored to specific social welfare needs.

To further enhance the quality of care for all sheltered clients, the construction of a new Reception and Action Center began in March 2024. This facility shall accommodate 80-100 displaced individuals, groups, and families each day, offering temporary residential care. Additionally, the Bahay Aruga building, which serves as a temporary shelter for the elderly, has undergone renovations including the installation of an elevator and upgraded ramps to improve accessibility and safety for senior citizens and persons with disabilities.

Number of Clients Served by Sector				
Sector	2021	2022	2023	2024 (as of June)
Children in Conflict with Law	1,172	1,188*	548	365
Children/Youth in Need of Special Protection	1,619	1,001	1,699	704
Persons with Disability	1,003	1,616	2,838	882
Senior Citizens	4,454	5,809	4,020	6,475
Solo Parents	5,181	12,971	15,282	9,918
Women in Especially Difficult Circumstances	1,167	1,453	3,192	1,253
Victims of Disaster	15,430	25,524	23,897	4,283
Victims of Gender-Based Violence**	-	634	1,304	253
Victims of Violence Against Women and Children (VAWC)**	3,095	4,933	2,438	3,914
Total	33,121	55,129	63,673	37,047

Source: Social Services Development Department, Gender and Development Council Office
 *Revised from Previous Annual Report
 **Data taken from the VAW Centralized Databank System which includes abused women, children, and LGBTQIA+ individuals.



Number of Clients Served per Welfare Facility

Facility	2021	2022	2023	2024 (as of June)
Bahay Aruga	28	131	63	54
Bahay Kalinga	-	198	212	124
Bahay Kanlungan*	7	21	20	5
Drug Treatment and Rehabilitation Center (TAHANAN)	136	320	427	134
Kabahagi Center for Children with Disabilities	939	1,512	3,042	2,421
Molave Youth Home	1,018	1,015	380	293
Processing Center	1,122	1,188	619	138**
Reception and Action Center	138	219	98	38
TOTAL	3,388	4,604	4,861	3,207

Source: Social Services Development Department, KABAHAgi Center for Children with Disabilities, QC Protection Center, Drug Treatment and Rehabilitation Center (TAHANAN)
 *Majority of VAWC victims refused to be referred to Bahay Kanlungan and preferred to stay with relatives instead
 **In previous years, clients were sheltered in the Processing Center. Currently, most are being directed to DSWD facilities.

Number of Beneficiaries Provided with Financial Assistance				
Type of Assistance	2021	2022	2023	2024 (as of June)
Alagang QC	-	68*	88	276
Burial	5,647	7,088	8,118	4,002
Children with Disability Educational Assistance	700	700	866	Ongoing
Death Benefit Welfare Assistance for Senior Citizens	3,364	3,603	2,718	1,535
Indigent Children Educational Assistance	1,310	1,067	1,109	Ongoing
Medical Assistance	8,323	10,309	10,183	Ongoing
QC Centenarian	82	80	59	49
Solo Parent Educational Assistance	500	500	500	Ongoing
Transportation Assistance	143	342	129	82
Victims of Fire	3,077	7,899	11,550	3,792
Victims of Trafficking Financial Assistance	-	27	50	Ongoing
Social Welfare Assistance				
- Persons with Disability	-	-	7,815	6,069
- Senior Citizens	-	-	5,434	5,035
- Solo Parents	-	-	2,542	527
TOTAL	23,146	31,683*	35,370	-

Source: Social Services Development Department, Office for the Senior Citizens Affairs
*Revised from previous Annual Report

Bangsamoro Population In Quezon City (as of June 2024)			
District	Number of Barangays with Communities	Number of Families	Number of Persons*
I	3	700	3,500
II	5	1,537	7,685
III	7	244	1,220
IV	9	606	3,030
V	12	2,776	13,880
VI	2	2,500	12,500
TOTAL	38	8,363	41,815

Source: Quezon City Bangsamoro Affairs Service
*Assumes an average of 5 persons per family

LEADING THE FIGHT AGAINST GENDER-BASED VIOLENCE

To address gender-based violence in the city, the Men Opposed to Violence Against Women Everywhere (MOVE) - Quezon City Chapter was established, echoing the importance of men's participation in eliminating Violence Against Women (VAW) and promoting gender equality. In 2023, the Quezon City Government partnered with MOVE Philippines to hold a Mass Pledge of Commitment for 300 Quezon City University students. On March 9, 2024, during National Women's Month, Mayor Joy Belmonte and Vice Mayor Gian Sotto led the same event at QCPD Camp Karingal which was supported by nearly 10,000 men from various sectors.



(CSAEM) in 2023, and 7 cases by June 2024. Victims were assessed by social workers and referred to child-caring institutions, especially those who are exposed to risk within their own family or community. The Anti-Trafficking in Persons Sub-committee of the Quezon City Council for the Protection of Children was also activated to develop programs to combat child exploitation, including OSAEC and CSAEM.



SAFEGUARDING VULNERABLE CHILDREN

To address the alarming rise in online sexual abuse and exploitation of children (OSAEC) cases, the Quezon City Government, in partnership with the Royal Norwegian Embassy and various stakeholders, held an Anti-OSAEC Conference on November 14, 2023. Mayor Joy Belmonte declared Quezon City as the Anti-OSAEC Capital of the Philippines and called for collective action to protect children. The city recorded 11 cases of OSAEC and Child Sexual Abuse or Exploitation Materials

HOUSING AND SHELTER



EXPANDING HOUSING OPPORTUNITIES

To provide more accessible and affordable homes for QCitizens, the Quezon City Government embarked on significant housing initiatives such as the completed QCitizen Homes Baesa Community 1 in Sto. Cristo St., Barangay Baesa. This 5-storey building consists of 150 residential units, and includes 14 commercial units to help create a self-sustaining community where residents can conveniently access essential goods and services within the vicinity. Other on-going housing developments are the QCitizen Homes Balingasa Community 1, a 12-storey building with 315 residential units and 12 commercial units, and the QCitizen Homes Payatas Community 3, a 5-storey building with 139 residential units. These projects are expected to benefit a total of 604 families and 26 potential business owners.

PROVIDING LIVEABLE FACILITIES

To ensure a safe, functional, and comfortable living environment, the Quezon City Government facilitated a total of 24,432 utility connections for both Informal Settler

Families (ISFs) and beneficiaries of housing programs of the City from January 2023 to June 2024. This is compliant with the Urban Development and Housing Act which mandates local governments, in collaboration with private developers and agencies, to provide socialized housing with essential services like water and electricity.

Number of Utility Connection Assistance Provided		
Utility	2023	2024 (as of June)
Water	6,601	3,343
Electricity	11,520	2,968*
Total	18,121	6,311

Source: Housing Community Development & Resettlement Department
*Decrease is a result of fewer requests for utility connection assistance

GRANTING LAND RIGHTS FOR INFORMAL SETTLER FAMILIES

In line with Mayor Joy Belmonte’s 14-point agenda to expand housing opportunities, the Quezon City Government intensified its efforts through the Direct Purchase Program to acquire properties currently inhabited by ISFs. This proactive approach, which started in 2020, involves directly purchasing parcels of land from a variety of private landowners, in which a total of 20 properties were acquired by the City with a total area of 486,530 sq. m as of June 2024. Among the 12,181 potential beneficiary families, 1,488 have already been given their notarized contracts.

To ensure long-term security of tenure for QCitizens, the Quezon City Government also continues to implement the Direct Sale Program, which allows informal settler families to purchase the lots they occupy

through monthly amortizations over 25 years, in partnership with various government agencies like Pag-IBIG Fund, National Home Mortgage Finance Corporation, Social Housing and Finance Corporation, and the Department of Human Settlements and Urban Development. From January to June 2024, the Housing Community Development and Resettlement Department facilitated the awarding of 97 land titles and 2 housing units, strengthening property rights and advancing the City's commitment to secure housing for its residents.



Number of Socialized Housing Program Beneficiaries (Families)					
Socialized Housing Program	2021	2022	2023	2024 (as of June)	Remarks
<i>Community Mortgage Program (CMP)</i> - Take-out Project	92	-	-	-	Security of tenure provided, 2 projects in 2021
<i>Direct Sale Program (Lot Only)</i> - Transfer Certificate of Title (TCT) Transfer Issued	126	122	132	97	Awarded to beneficiaries
- Contract to Sell Issued	19	94	54	31	Issued to beneficiaries
- Deed of Absolute Sale (DOAS) Deed Issued	107	159**	161	58	Executed by and between the city and beneficiaries
<i>Direct Sale (Housing Unit)</i> - Contract Agreement Issued*	62	42	369	154	Issued to beneficiaries
- Transfer Certificate of Title (TCT) Transfer Issued*	-	-	2	2	Awarded to beneficiaries
<i>Rental Program</i> - Rental Contract	-	-	626	91	Executed by and between the city and beneficiaries
<i>Direct Purchase Program</i>	5,170	343	3,500	844	Land acquired and titled in the name of Quezon City
<i>Relocation and Resettlement Program</i> - In-City	137	59	116	27	Relocated from danger areas to various Quezon City Socialized Housing units
- Off-City	420	559	157	154	Relocated from danger areas to various NHA resettlement sites
Total	6,133	1,378	5,117	1,458	

Source: Housing Community Development & Resettlement Department
 *For Socialized Housing units sold to beneficiaries
 **Revised from Previous Annual Report

HEALTH



ENCOURAGING MINDFUL EATING

To drive positive change in food consumption behaviors and promote informed dietary choices among QCitizens, the Quezon City Government enacted the Calorie Labeling Ordinance on March 21, 2024. This new legislation mandates that all food establishments display calorie information on their menus, aiming to encourage healthier food options, support weight management, and reduce the risk of diet-related diseases such as obesity, diabetes, and heart disease. To facilitate a smooth transition and address potential challenges, three public consultations were held with food business owners, committing to collaborative implementation and effective enforcement of the ordinance.

RESPONDING QUICKLY TO HEALTH CONCERNS

In response to a concerning rise in Pertussis cases from January to March 2024, the Quezon City Government procured Pentavalent vaccines for children, antibiotics for cases, and prophylactics for close contacts of patients. The Epidemiology and Disease Surveillance Division of the City Health Department intensified surveillance in high-

risk areas and promoted public awareness on the importance of vaccination and early medical intervention for individuals who are showing symptoms. The government’s swift response was critical in limiting the spread, resulting in only 82 cases and 7 deaths, all infants aged between 22 to 60 days old. This age group is particularly vulnerable as their immune systems are still developing, and they rely on early vaccination to prevent serious illness. At the helm of providing better healthcare for QCitizens, Mayor Joy Belmonte also urged pharmaceutical companies and healthcare providers to ensure that vaccines and antibiotics remain accessible and affordable during this critical time, calling for collective action from both public and private sectors to manage the outbreak promptly, prevent price exploitation, and save lives.



DIGITIZING HEALTH CARE

The Quezon City Health Information System (QCHIS) was developed to streamline management of patient data, improve access to health records, and ease coordination among healthcare providers. Since its launch in June 2023, user enrollment has grown to over 392,000 patients with 761,622 consultations. Now operational across 91 health facilities—specifically 66 Health centers, 1 City clinic, 9 Lying-In clinics, 6 Animal Bite Treatment

Centers, 4 Social Hygiene clinics, and 1 Molecular Laboratory—the QCHIS enhances convenience for QCitizens and supports data-driven decision-making for health workers with the help of single patient records. Upcoming updates will include online referrals and integration with the hospital network, while the Quezon City Health Department seeks PhilHealth certification for e-Konsulta and e-Claims.



ADVANCING HEALTH CARE ACCESS FOR AT-RISK GROUPS

Recognizing the unique challenges of Men who have Sex with Men (MSM) and Transgender Women (TGW) in accessing essential health services, the Quezon City Government inaugurated Klinika Eastwood on June 18, 2024. The clinic is a comprehensive health facility providing primary health care, TB-DOTS, comprehensive HIV and STI testing, counseling, and treatment services. Located in Eastwood City, it aims to provide accessible, high-quality health care services to vulnerable populations. Its establishment is in accordance with SP-3126, S-2021 and was made possible through a partnership with Eastwood Management, under the Megaworld Corporation. By offering integrated health services in a single location, Klinika Eastwood aims to reduce barriers to care, promote early detection and treatment of diseases, and enhance overall community health. The

clinic's establishment reflects Quezon City's commitment to health equity and its proactive approach to addressing public health challenges.



EXPANDING MEDICAL INITIATIVES

In continuing efforts to address health disparities, the Quezon City Government partnered with Jacksonville Foundation and the Philippine Medical Society of Northeast Florida Inc. (PMSNFI) to hold medical missions across all 6 districts of the city from January 22 to 27, 2024. A total of 7,967 indigent residents benefited from the various medical and surgical services, including treatments for hernia, abdominal surgery, gynecological cases, goiter, cleft lip and palate, circumcision, small lumps and bumps, vasectomy, and cataracts. Additionally, the PMSNFI showed steadfast support by donating over Php 14 million worth of medical equipment, supplies, and medicines for the benefit of QCitizens.



Number Of Patients Served In QC Health Facilities				
Facility	2021	2022	2023	2024 (as of June)
Quezon City Health Department				
Outpatient**	1,012,047	2,132,544	1,722,791	893,455
Quezon City General Hospital				
Inpatient	3,823	8,170	13,043	5,975
Outpatient	7,436	60,827	79,264	37,797
Emergency Room	26,674	56,114	124,686	60,976
Total	37,933	125,111	216,993	104,748
Novaliches District Hospital				
Inpatient	3,868	4,862	7,211	3,333
Outpatient	11,085	29,328	52,629	30,984
Emergency Room	36,548	37,266	35,276	16,472
Total	51,501	71,456	95,116	50,789
Rosario Maclang Bautista General Hospital				
Inpatient	3,835	7,716	8,690	3,986
Outpatient	20,611*	45,745	67,364	29,442
Emergency Room	20,159*	26,603	40,496	18,836
Total	44,605*	80,064	116,550	52,264
Overall Total	1,146,086*	2,409,175	2,151,450	1,101,256

Source: Quezon City Health Department, Quezon City General Hospital, Novaliches District Hospital, Rosario Maclang Bautista General Hospital
 *Revised from the previous Annual Report
 **Counted per visit

SAFEGUARDING CHILDREN'S HEALTH

To reduce the morbidity and mortality among children due to the most common vaccine-preventable diseases, the Quezon City Health Department continued to provide free vaccination in 66 Health Centers across the city. By December 2023, a total of 67,789 children were fully immunized, which is 15% above immunization target and an overall 19.6% increase from 2022. Meeting these immunization targets is critical in ensuring herd immunity of our young QC citizens.



Routine Pediatric Immunization Data						
	2021		2022		2023	
For Infants aged 0-11 Months						
Immunization Target	54,240		58,456		59,136	
Vaccine	Immunized	%	Immunized	%	Immunized	%
BCG (Bacille Calmette-Guerin)	49,098	91%	61,206	105%*	70,122	119%
HEPA B (Hepatitis B)	46,003	85%	59,769	102%	68,893	116%
PENTA 1 (Penta vaccine against diphtheria, tetanus, pertussis, Hepatitis B and Haemophilus Influenza Type B)	46,442	86%	58,744	100%	66,676	113%
PENTA 2 (Penta vaccine against diphtheria, tetanus, Hepatitis B and Haemophilus Influenza type B)	44,247	82%	57,429	98%	64,542	109%
PENTA 3 (Penta vaccine against diphtheria, tetanus, pertussis, Hepatitis B and Haemophilus Influenza type B)	43,988	81%	57,173	98%*	63,658	108%
OPV 1 (Oral Polio)	48,170	89%	58,456	100%	68,175	115%
OPV 2 (Oral Polio)	46,870	86%*	56,498	97%*	66,262	112%
OPV 3 (Oral Polio)	46,490	86%	56,362	96%	65,487	111%
IPV 1 (Inactivated Polio Vaccine)	41,474	76%	52,098	89%*	41,236	70%
IPV 2 (Inactivated Polio Vaccine)	21,208	39%	45,512	78%	20,128	34%**
PCV 1(Pneumonia Conjugate Vaccine)	42,459	78%	57,786	99%	60,606	102%
PCV 2 (Pneumonia Conjugate Vaccine)	38,924	72%	56,927	97%	58,548	99%
PCV 3 (Pneumonia Conjugate Vaccine)	34,019	63%	55,607	95%	56,373	95%
MCV 1 (Measles Conjugate Vaccine - 9 months)	44,537	82%	54,997	94%	66,476	112%
For Infants aged 12 Months						
Immunization Target	54,240		54,011		64,225	
Vaccine	Immunized	%	Immunized	%	Immunized	%
MCV 2 (Measles Conjugate Vaccine - 12 months)	42,747	79%	58,456	108%***	68,543	107%
FIC (Fully Immunized Children)	38,047	70%	56,677	105%*	67,789	106%

Source: Quezon City Health Department
 *Revised from previous Annual Report
 **Low vaccination rate due to vaccine supply shortage
 ***Starting 2022, two doses of MCV were required to be considered Fully Immunized



PROVIDING FREE MAINTENANCE MEDICINES

In the pursuit of promoting better long-term health outcomes, the Quezon City Government continues to expand its Free Maintenance Medicines Program for Non-Communicable Diseases, benefiting a total of 134,939 eligible indigent patients who received antihypertensive, antidiabetic, or combined antihypertensive and antidiabetic medicines. The number of beneficiaries has more than doubled from 51,228 beneficiaries the previous year due to the City Health

Department’s improved availability of medicines, with coverage rising from 69.2% last year to 87.8% this year. This coverage is expected to increase further in the coming years with the 2024 approval of the Quezon City National Drug Formulary, which expands free maintenance medicines to include cardiovascular medication (e.g. Atorvastatin, Rosuvastatin, Aspirin, and Clopidogrel).



Provision of Free Maintenance Medicines for Non-Communicable Diseases (July 2023 to June 2024)				
Medical Condition	Non-Senior Citizens		Senior Citizens	
	Number of Patients	Number of Patients Receiving Free Medicines	Number of Patients	Number of Patients Receiving Free Medicines
Hypertension	45,279	37,965	49,984	46,744
Diabetic	7,376	5,867	8,693	7,594
Hypertension and Diabetes	19,133	15,782	23,138	20,987
Total	71,788	59,614	81,815	75,325

Source: Quezon City Health Department

ENCOURAGING BREASTFEEDING



The Quezon City Human Milk Banks continue to provide breast milk to ensure that vulnerable infants receive the nutritional, immunological, and developmental benefits of human breast

milk. The rising number of mother donors and human milk collected through the years is attributed to the community’s growing awareness and commitment to promote breastfeeding as the optimal source of nutrition for infants. This trend of increasing collected breastmilk is expected to be sustained, with a total of 240,535 mL already collected in the first six months of 2024.

Breast Milk Collected in the Human Milk Banks				
Category	2021	2022	2023	2024 (as of June)
Total number of mother donors	1,246	3,087	3,656	1,437
Total milliliters (mL) of breast-milk collected	479,220	580,770	596,201	240,535

Source: Quezon City Health Department, Quezon City General Hospital, and Novaliches District Hospital

SUPPORTING REPRODUCTIVE HEALTH

To elevate primary health care, the Quezon City Government expanded community access to family planning services at Health Centers and public Lying-In clinics. More QCitizens can now visit their nearest health center for family planning information and counseling to prevent birthing complications, sexually transmitted infections, and unintended pregnancies. A total of 782,818 services were provided in 2023, a 12.4% increase from 2022. Moreover, the Contraceptive Prevalence Rate (CPR) grew from 34% in 2023 to 37% by the second quarter of 2024. This illustrates improved reproductive health outcomes as more citizens utilize modern family planning methods and are better positioned to attain their ideal family size.



Family Planning and Information Services Summary			
Category	2022	2023	2024 (as of June)
Family Planning Information	312,918	352,420	189,862
Family Planning Counseling	295,152	340,616	178,881
Exclusive Breastfeeding Information	87,848	89,782	51,633
Total	695,918	782,818	420,376

Source: Quezon City Health Department

ENSURING THE PRESENCE OF DOCTORS

To enhance the efficient delivery of essential health services to QCitizens, the Quezon City Government guarantees to have at least one doctor per health center. As of June 2024, Quezon City's 66 Health Centers are manned by a total of 73 doctors.



Number of Public and Private Health Facilities and Bed Capacities in Quezon City (as of December 2023)				
Facility	Public		Private	
	Facilities	Beds	Facilities	Beds
Clinics*	149	185	1,110	1,110
Diagnostic Centers*	64	64	193	193
Hospitals	16	6447	32	2,678**

Source: Department of Health (DOH)
 *Numbers vary significantly from 2022 primarily as a result of the DOH's increased inspection activities.
 **Number of hospital beds were reduced from previous years due to decreasing cases of COVID-19 and other diseases

ANIMAL WELFARE

MANAGING STRAY DOGS

To efficiently manage the stray dog population and create a safer urban environment, the Quezon City Government added 2 impounding trucks last April 2024, enabling the deployment of a truck in each of the 6 districts across the City to efficiently manage the stray dog population. The trucks regularly patrol their designated areas to identify and capture stray dogs, which are then put under the care of the Quezon City Veterinary Department. Key information such as the location, time, and condition of the captured dogs are documented in order to monitor and address areas that need additional veterinary services.



In 2023, the City Veterinary Department aimed for 150,000 anti-rabies vaccinations, 5,000 spay and neuter procedures, and 4,500 consultations. By year-end, they achieved 94.8% of the vaccination target (142,332), 99.9% of the inoculation target (4,997), and exceeded the consultation target by 143.1% (6,439). Achieving these goals are crucial for controlling the spread of rabies, reducing stray animal populations, and ensuring the overall health and well-being of both animals and communities.



LEAVING NO PETS BEHIND

To promote responsible pet ownership and public health, the Quezon City Government implemented a community-wide initiative to conduct house-to-house anti-rabies vaccinations for the city's pet population, spay and neuter identified strays to control population growth, and ensure pet owners bring their dogs to the veterinarian for well-being check-ups twice a year.



Veterinary Services				
Service	2021	2022	2023	2024 (as of June)
Anti-Rabies Vaccination Drive	117,241*	180,393*	142,332	114,596
Spay/ Neuter Program	2,415*	4,420*	4,997	2,368
Pet Microchipping Program	554*	4,932	12,149	2,064
Pet Consultation	1,723*	3,723*	6,439	2,768
Pet Adoption Program	139	657*	204	224
Rescued Animals	3,623*	5,871*	7,191	3,700
Surrendered Animals	821*	2,564	3,068	568
Treatment of Injured Animals	-	22*	82	17

Source: Quezon City Veterinary Department
*Revised from the previous Annual Report

EDUCATION

ALIGNING WITH GLOBAL EDUCATIONAL STANDARDS

The Quezon City University (QCU) earned a distinguished spot in the prestigious 2024 Times Higher Education (THE) Impact Rankings, highlighting its commitment to providing quality education to its students. Among the 1,963 universities evaluated globally, QCU secured a ranking of 1500+. It is the only local university among the 57 Philippine higher education institutions included in this year's Impact Rankings. This recognition positions QCU among world-class universities that have demonstrated exceptional dedication to sustainable practices and educational excellence.



UNIFYING EDUCATION STAKEHOLDERS

Embracing the whole-of-community approach, the Quezon City Government launched the Annual Education Summit, which aims to gather education stakeholders and move them to action in championing the education agendas of the city and the Department of Education. Through various workshops and seminars, education leaders were enjoined to discuss and plan unified strategies in implementing programs and

achieving learning outcomes. The pioneer summit was conducted last August 14, 16, 18, 2023 and attended by over 800 students, parents, public and private sector leaders, and supervising and teaching personnel.

SUPPORTING SCHOOL READINESS

To continue promoting the rights of children to survival, development, and early education, the Quezon City Government standardized the curriculum of its daycare program. For SY 2023-2024, a total of 24,510 children ages 3 and 4 years old were accommodated across 301 city-operated Child Development Centers and 30 Supervised Neighborhood Play (SNP). The children were provided with services necessary for their holistic development and smooth transition from home to preschool. In June 2024, a total of 16,686 4 year-old children were recognized as ready to enroll in kindergarten.



PROVIDING OPPORTUNITIES THROUGH CORRECTIONAL EDUCATION

In collaboration with the City Government and Bureau of Corrections, QCU introduced the Bachelor of Science in Entrepreneurship (BS Entrep) degree for selected women Persons Deprived of Liberty (PDLs) in Quezon City, starting in 2022. This compressed two-year program allows PDLs to obtain their bachelor's degree while in corrections. The progressive initiative was praised as a best practice by the University by the Association of Local Colleges and Universities Commission on Accreditation (ALCU COA) during its 2023 Level II Accreditation visit. As of the first semester of SY 2023-2024, a total of 88 PDLs are benefitting from this program, with 26 expected to graduate by 2024. Remarkably, one PDL student from Batch 2022 has been liberated from custody and is now employed by the QCU Center for Urban Agriculture and Innovation (QCU-CUAI).



CHAMPIONING LITERACY FOR ALL

To combat learning poverty exacerbated by the COVID-19 pandemic, the Quezon City Government launched the Zero Illiteracy sa QC Tutoring Program as part of its Learning Recovery Initiative. This program provides intensive face-to-face tutoring in

mathematics and reading to early elementary public school students. In its first batch, conducted from April to December 2023, the program reached 1,272 students across all six districts of Quezon City. Students previously identified as non-readers successfully acquired the ability to read commonly used words and short passages and comprehend simple texts, while non-numerate students demonstrated improved foundational math skills. Additionally, the program created job opportunities for over 100 tutors, many of whom were previously unemployed.



MAKING QUEZON CITY A READING CITY

As part of the Quezon City Government's commitment of providing high-quality education, the Quezon City Public Library (QCPL) strives to ensure the accessibility of libraries, reading centers, and library nooks across all 6 districts. This year, 4 new libraries

were inaugurated, bringing the city's total to 32 libraries. To make QC a Reading City, QCPL also expanded its collection of books, e-books, audiobooks, online databases, and other digital resources, and conducted thorough evaluations to guarantee the quality of learning resources available. The goal is to instill a culture of reading and learning by having a diverse and extensive book and non-book collection for all QCitizens.

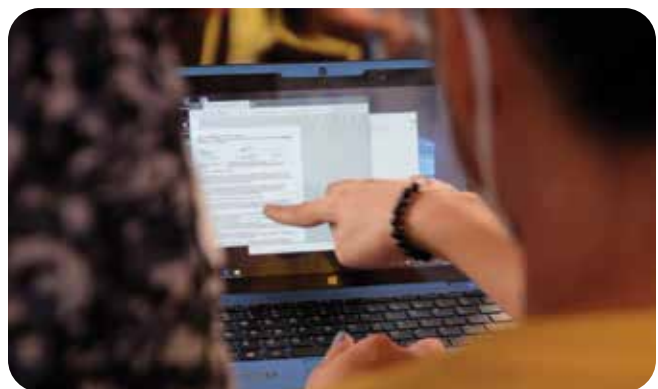


Quezon City Public Library Statistics				
Category	2021	2022	2023	2024 (as of June)
Unique Library Users (Onsite and Offsite)	11,183	52,242	49,773	36,825
Library Collection (Print and Non- Print)	80,617	155,880	178,750*	141,575**
Number of Times Users Accessed the Library Collection (Onsite and Offsite)***	108,532	737,272	1,073,883	505,685

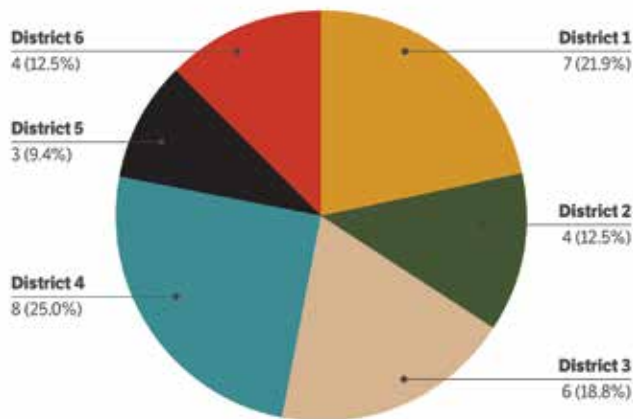
Source: Quezon City Public Library
 *Revised from previous Annual Report. Donated books found with damages were omitted.
 **Collection decreased due to the removal of damaged/ outdated print materials and non-renewal of subscriptions for some non-print materials.
 ***Onsite is based on the number of times a material is borrowed across all branches. Offsite is based on the number of times an online material is accessed.

PREPARING STUDENTS FOR A TECHNOLOGY-DRIVEN FUTURE

Recognizing the significant role of technology in education, the Quezon City Government upgraded the internet connectivity of its public schools for easier access of digital resources for students and educators. Since January 2024, a total of 695 high-speed internet lines were installed in 158 schools across all 6 districts. With improved internet access, students can explore online learning materials, join virtual classes, and use interactive tools that make lessons more engaging. Additionally, teachers can now access a wider range of resources, share ideas with colleagues, and create more interactive and dynamic classroom experiences.



Quezon City Public Libraries per District



Source: Quezon City Public Library

EXPANDING EDUCATIONAL PATHWAYS

The Quezon City Scholarship Program (QCSP) stands as a testament to the commitment of the Quezon City Government in advocating for educational advancement for QCcitizens. Under the leadership of Mayor Joy Belmonte, the program has awarded scholarships to a total of 31,120 scholars from July 2019 to June 2024. This number is expected to increase, following the approval of the expansion of the city's scholarship program. The scholarship for senior high school students will broaden to include subcategories for academics, specialized tracks, athletics and the arts, and youth leadership, mirroring those at the tertiary level, and will increase student's stipend starting SY 2024-2025.



Number of Quezon City Scholars by Type of Scholarship			
CATEGORY	SUB-CATEGORY	SY 2022-2023	SY 2023-2024 (as of June)
Senior High School Students		110	115
Tertiary Students	Academic Scholarship	460	552
	Economic Scholarship	7,279	7,297
	Youth Leaders Scholarship	22	23
	Athletic and Arts Scholarship	-	4
	Specialized Courses Scholarship	97	182
Vocational Students		28	100
Postgraduate Students		101	135
Quezon City University (QCU) Quezon City Scholarship Program (QCSP) Scholars	Academic Scholarship	42	115
	Economic Scholarship	4,857	5,120
	Youth Leaders Scholarship	1	6
	Athletic and Arts Scholarship	-	1
QCU Unifast Scholars who are not QCSP Scholars		4,706	4,710
TOTAL		17,703	18,360

Source: Quezon City Youth Development Office, Quezon City University

BROADENING EDUCATIONAL OPPORTUNITIES

Quezon City University (QCU) introduced two new computer-related programs for the school year 2023-2024 - BS Computer Science and BS Information Systems. The BS Computer Science program aims to provide students with a solid foundation in computational theory, programming, and software development. It is designed to equip students with the skills necessary to develop innovative computing solutions and prepare them for careers in software engineering, data science, artificial intelligence, and other emerging technology fields. Meanwhile, the

BS Information Systems program aims to focus on the management, organization, and dissemination of information in various digital formats. It is tailored to prepare students for careers in information management, digital archiving, and information systems analysis, with an emphasis on ensuring the accessibility and security of information in today's digital age.

For its pioneer batch, a total of 50 students were accommodated in each program, reflecting QCU's commitment to expand educational opportunities in the field of technology and prepare students for the growing demands of the digital world.

Quezon City University Enrollment								
Course or Program	SY 2020-2021		SY 2021-2022		SY 2022-2023		SY 2023-2024	
	1st sem	2nd sem	1st sem	2nd sem	1st sem	2nd sem	1st sem	2nd sem
BS Entrepreneurship	3,119	2,961	3,935	3,865	3,447	3,301*	3,780	3,729
BS Information Technology	3,302	3,043	3,596	3,452*	3,014	2,991*	3,189	3,127
BS Industrial Engineering	1,556	1,470	1,846	1,765	1,831	1,772*	1,722	1,665
BS Electronics Engineering	588	532	601	564	638	597	557	527
BS Accountancy	863	761	872	801	737	707*	804	738
BS Early Childhood Education	-	-	-	-	191	182	273	261
BS Management Accounting	-	-	-	-	129	126	174	210
BS Computer Science	-	-	-	-	-	-	50	47
BS Information Systems	-	-	-	-	-	-	50	45
Total	9,428	8,767	10,850	10,477*	9,987	9,676	10,599	10,349

Source: Quezon City University
 *Revised from previous Annual Report

INVESTING IN QUALITY EDUCATION

In line with the commitment of Mayor Joy Belmonte to provide high-quality education, the Quezon City Government strengthens its support to the education sector with an increased budget of Php 3.58 billion in 2024. This substantial investment is aimed at enhancing educational facilities, expanding access to quality resources, and empowering educators in their professional development.



In an effort to position itself as a leader in educational innovation, the City Government has also invested in various learning materials and equipment to benefit over 443,000 elementary and secondary students. These investments ensure that city public schools are better equipped to support effective teaching and learning.

Budget Allocated for Quezon City Public School System (in Php)

Budget Source	2021	2022	2023*	2024
Special Education Fund (SEF)	1,809,800,000	1,800,000,000	2,360,000,000	2,635,494,439
General Fund	789,453,496	781,593,979	886,200,369	950,422,556
TOTAL	2,599,253,496	2,581,593,979	3,246,200,369	3,585,916,995

Source: City Budget Department

*Revised from previous Annual Report. Based on Adjusted Appropriation.

Quezon City Public School Enrollment

School Level	S.Y. 2020-2021	S.Y. 2021-2022	S.Y. 2022-2023	S.Y. 2023-2024
Elementary	259,092	267,114	262,639	264,546
Junior High School	159,769	158,755	156,674	146,177
Senior High School	27,111	27,935	33,944	32,393
TOTAL	445,972	453,804	453,257	443,116

Source: Quezon City Schools Division Office

Educational Resources Provided to Support Learning Continuity for SY 2023-2024		
Stakeholder	Resources	Quantity
Public Elementary and Secondary Schools		
Learners	Learning Kits	476,664 kits
	Books and Reference Books	301,880 books
	Filipino and English Reading Cards	336 boxes
	Math Window Cards	60,000 sets
	Kindergarten Manipulatives	860 sets
	Phonics Activity Book Set	13,711 sets
	Math Manipulatives	3,840 counting frames 3,840 base ten blocks sets 1,440 counters sets
	Prescription Eyeglasses	17,500 eyeglasses
	Diploma Holders	65,000 units
	Robotics AI Learning Package:	
	Laptops	24 units
	AI Learning Set	48 sets
	AI Learning Expansion Kits	48 kits
Portable PA System	12 units	
SMART TV	12 units	
Robotics AI Kits	6 kits	
ALS Modules	592 sets	
Teachers	Laptops	2,000 units
Schools	Internet Connectivity	695 line installations
	Fire Extinguishers	2,440 units
	Sound System	160 sets
	SMART TV	675 units
	Industrial Fan Coolers and Orbit Fans	1,200 units
	Tablet Armchairs	31,250 units
	Kiddie Tables and Chairs	6,375 sets
	LED Wall	11 units
Monobloc Chairs	66,000 chairs	
Daycare Centers		
Learners	Books	52,936 books
Teachers	Laptops with Operating System	50 units
Daycare Centers	Height and Weighing Scales	62 units
Community Learning Centers		
Learners	Numeracy and Literacy Modules	9,100 modules
Learning Centers	Laptops	20 units
	Filipino Reading Cards	18 boxes
	SMART TV	30 units

Source: Quezon City Schools Division Office, Education Affairs Unit





QUEEN CITY UNIVERSITY
ACADEMIC BUILDING

PEACE AND ORDER



year, with theft remaining the most dominant cases recorded. Meanwhile, the total crime volume in 2023 increased only slightly from 8,621 in 2022 to 8,714 in 2023.

Focus Crime Volume in Quezon City				
Type of Crime	2021	2022	2023	2024 (as of September 11)
Murder	116	77	91	72
Homicide	17	13	9	18
Physical Injury	270	233	197	108
Rape	320	302	356	171
Robbery	457	390	414	183
Theft	1,066	1,080	1,089	594
Carnapping of Motorcycle	240	219	153	87
Carnapping of Motor Vehicle	46	60	45	28
Special Complex Crime	7	4	5	5
Total	2,539	2,378	2,359	1,266

Source: Quezon City Police District

KEEPING THE PEACE

To maintain order, strengthen law enforcement, and enhance crime response, the Quezon City Police District (QCPD) continues to heighten its vigilance and security measures in densely populated areas through deputized law enforcement and increased police visibility. QCPD implemented the Enhance Police Presence Project, and established 54 police outposts in various strategic locations, deployed 140 bicycle and 224 motorcycle officers, and enforced 16 checkpoints on a 24/7 basis while maintaining its 3-minute response time. Despite the rising number of people in public areas and increased volume of foot traffic post-pandemic, focus crime volume of 2,358 was similar to the previous

UPGRADING COMMUNITY SURVEILLANCE

To aid in real-time monitoring of incidents, the Quezon City Government continues to expand its surveillance reach through Project Aurora, the City’s unified Closed Circuit Television (CCTV) Command System. As of September 2024, 1,379 cameras are viewable at the centralized command center, covering 525 strategic locations across Quezon City. A 200-kilometer Fiber Optic Backbone is 65% complete, covering the first 150 locations, to allow footage retention of up to 30 calendar days. The project’s completion will not only enhance the QC’s public safety measures, but also foster a more resilient and inclusive community for its residents, workers, and businesses.

ENSURING A SAFE AND ORDERLY CITY

To maintain public order and safety, the Quezon City government has focused on strict ordinance enforcement through the issuance of Ordinance Violation Receipts (OVRs). In 2023, a total of 68,739 OVRs were issued by the Quezon City Police District, Traffic and Transport Management Department (TTMD), and Department of Public Order and Safety for violations such as public drinking, smoking, and curfew breaches. As of June 30, 2024, a total of 20,651 OVRs have been issued, reflecting a decrease due to fewer health protocol violations.

In ensuring strict adherence and enforcement to traffic laws, the Quezon City Government deputized traffic enforcers under the TTMD, issuing a total of 93,853 traffic apprehensions in 2023 and 41,908 as of June 30, 2024. Violations include disregarding traffic signs, obstructing pedestrian lanes, illegal parking, reckless driving, and illegal counterflow, among others.

To promote and support active and green transport, the city implemented and enforced key ordinances related to bicycle safety and lane regulations. In 2023, a total of 6,076 individuals were apprehended for violations such as driving and obstruction along bicycle lanes, illegal parking and counterflow on bicycle lanes, and failure to wear protective helmet. As of June 30, 2024 a total of 2,424 individuals were apprehended. This initiative has played a crucial role in maintaining road safety, encouraging the active mobility, and ensuring the protection of cyclists and other vulnerable road users.

BUILDING A FIRE-RESILIENT COMMUNITY

In line with preventing fires and providing immediate response during emergencies, the Quezon City Fire District (QCFD) established a new fire sub-station in Barangay Tandang Sora. This expansion brings the total number of fire sub-stations to 34 across the 6 districts. To support prompt emergency response, the Quezon City Government also donated 4 fire trucks to the QCFD.

To enhance community firefighting skills and capabilities, the QCFD conducted the Oplan Ligtas na Pamayanan (OLP), a comprehensive training program that includes fire-fighting techniques, emergency response procedures, and proper use of firefighting equipment. In 2023, a total of 200 Private Fire Volunteer Groups and 120 Barangay Fire Brigades were organized and trained under the OLP curriculum, affirming these groups as first responders in cases of fire emergencies and providing immediate response to avoid further damage caused by fires.



Number of Fire Incidents and Estimated Damage			
Fire Incident	2022	2023	2024 (as of June)
Structural	219	239	164
Non-Structural	350	476	193
Vehicular	28	49	25
Total	597	764	382
Estimated Damage (in Php)	105,980,560	398,917,850	112,315,500
Source: Quezon City Fire District			

STRENGTHENING EFFORTS FOR RECOVERY

With the vision of making Quezon City a drug-free environment, the Quezon City Anti-Drug Abuse Advisory Council (QCADAAC) is actively implementing integrated programs designed to curb the drug abuse problem. As part of the declared policy to provide effective measures of treatment and rehabilitation

for Persons Who Use Drugs (PWUDs), a Drug Dependency Examination (DDE) is carried out by DOH-Accredited physicians as part of the screening and evaluation process. To make this process universal and provide an efficient, easier, and faster approach, a “Training on the Accreditation of Physicians to Diagnose, Treat, and Manage Persons Who Use Drugs” was conducted to physicians from the Quezon City Health Department (QCHD) enabling them to become DOH - Accredited DDE Providers. A total of fifty-two (52) physicians under the City Health Department are now accredited.

Number of Drug Personalities Arrested and Operations Conducted		
Particulars	2023	2024 (as of September 11)
Drug Personalities	3,471	2,323
Operations Conducted	1,869	1,461
Source: Quezon City Police District		

Number of Confiscated Drugs				
Items	2023		2024 (as of June)	
	Quantity	National Capital Region Standard Price (in Php)*	Quantity	National Capital Region Standard Price (in Php)*
Shabu (in grams)	14,050	95,540,000	9,158	62,274,400
Marijuana (in grams)	35,898	4,307,760	13,052	1,566,240
Marijuana Kush (in grams)	1,889	2,644,600	69	96,600
Ecstasy (in tablets)	32	54,400	-	-
Total		102,546,760		63,937,240
Source: QC Police District *NCR Standard Price (in Php): Shabu/gram = 6,800; Marijuana kush/gram = 1,400; Marijuana/gram = 120; Ecstasy/tablet = 1,700				

AMPLIFYING DISASTER PREPAREDNESS

Compliant with the Republic Act No. 10121, also known as the Philippine Disaster Risk Reduction and Management Act of 2010, the Quezon City Government developed a Local Disaster Risk Reduction and Management Plan (LDRRMP) by promoting a bottom-up and participatory

approach to Disaster Risk Reduction and Management (DRRM). The Quezon City DRRM Plan offers a comprehensive assessment of the city’s hazards, exposures, vulnerabilities, and capacities. Indicated in the plan are 62 projects for 2023 and 90 projects for 2024, covering 4 thematic areas: Prevention and Mitigation, Preparedness, Response, and Recovery and Rehabilitation. It outlines the goals, objectives, outcomes, and action plans,

as well as mechanisms for monitoring and evaluation, across these four key thematic areas. This structured approach ensures that Quezon City remains resilient and responsive to the challenges posed by disasters, ensuring the safety and safeguarding the lives and livelihoods of its residents.



FORTIFYING FLOOD CONTROL MEASURES

The Quezon City Drainage Master Plan outlines a comprehensive strategy to address the city's flooding challenges through a holistic and scientific approach which combines an in-depth city profile, area-specific assessments, and a range of structural and non-structural flood control measures. Key structural measures to be constructed include rainwater harvesting detention basins, retention ponds, and the improvement of drainage lines in the city. Non-structural project recommendations include the incorporation of the structure and locations of pipelines in the QC Geographic Information System (QC GIS), harnessing of rainwater during every rainfall event, promotion of disaster preparedness among the youth, and other flood mitigation projects.

The plan also outlines implementation strategies and monitoring mechanisms for each project to ensure their effectiveness and sustainability in mitigating flood risk throughout the city. The plan adapts the projected impacts of climate change by utilizing discharge volumes based on flood events with 1:50 and 1:100-year return periods.

A total of 12 flood sensors and 3 rain gauges were installed through the Internet of Things (IoT) as additional sources of real-time, city-wide rainfall monitoring systems to integrate data.

FOSTERING A CULTURE OF RESPONSIBLE GAMING

To promote responsible gambling and gaming practices, the Quezon City Government and the Seagulls Flock Organization Inc. (SFO) hosted the first-ever International Conference on Responsible Gambling and Gaming Addiction on May 20-22, 2024. Various stakeholders such as clinicians, psychologists, social workers, policy makers, academics, local and government officials, and gambling/gaming operators were invited to discuss strategies for promoting responsible gambling and gaming practices in the industry. During the conference, Mayor Joy Belmonte declared May as Responsible Gambling Awareness Month in the city and emphasized the importance of immediately addressing the negative effects of gambling. In line with this, Helpline 122 operators will undergo training to acquire proper understanding of the psychology of gambling, gambling-related harm, indicators of harm, and appropriate services and interventions. Quezon City also plans to provide mental and psychosocial treatment and rehabilitation to individuals with gambling addiction.



VI. B. ECONOMIC DEVELOPMENT

BOOSTING ONLINE TRANSACTIONS

To provide taxpayers with convenient ways to pay their dues, thereby encouraging more compliance with settling tax obligations and improving the efficiency of collections, and ultimately leading to increased resources for the benefit of QCitizens, the Quezon City Government continues to accept online assessments, applications, and payments for business and real property taxes. Starting in 2021, the trend shows that more QCitizens are becoming aware and are making use of the city's secure and reliable online payment system, proving the significant impact of the Quezon City Government's efforts to modernize and streamline business processes and enhance Ease of Doing Business.

The launch of the Online Business Tax Assessment last June 2022 has been a notable success. Fully rolled out in 2024, 45,558 taxpayers utilized the service in the first half of the year, generating Php 152.4 million in online payments. Likewise, almost 30% of online business permit applications were paid online. This shows the convenience of online transactions and payments to business owners



and also reduces the need for face-to-face interactions. In addition to the success of the Online Business Tax Assessment and Business Permit Application, there is a growing trend towards the online payment of real property taxes.

Online Payments for Business Tax and Real Property Tax

Transaction	2021		2022		2023		2024 (as of June)	
	No. of Applicants	Amount Paid Online (in Php)	No. of Applicants	Amount Paid Online (in Php)	No. of Applicants	Amount Paid Online (in Php)	No. of Applicants	Amount Paid Online (in Php)
Online Business Tax Assessment*	-	-	168	416,941	6,362	27,762,516	45,558	152,438,423
Online Business Permit Application (New)**	6,726	1,818,961	10,475	12,974,602	9,829	20,971,749	5,896	14,388,886
Online RPT Payment	2,272	7,740,357	13,263	52,101,521	17,959	99,554,452	9,161	33,047,504

Source: City Treasurer's Office

*In 2022, 33 applicants paid online. In 2023, 1,082 and in 2024, 4,359. Other applicants paid onsite.

**In 2021, 329 applicants paid online. In 2022, 2,089; in 2023, 3,178 and in 2024, 1,985. Other applicants paid onsite.

STRENGTHENING EASE OF DOING BUSINESS

Integration of Business Name Registration System. On July 17, 2023, the Quezon City Government and the Department of Trade and Industry (DTI) forged a partnership through a memorandum of agreement on the integration of the Business Name Registration System with Quezon City's Online Business Permit Application System (OBPAS). The integration eliminates the need for applicants to submit a physical Certificate of Business Name Registration. Instead, the system automatically verifies business name registrations directly with DTI, significantly reducing processing time and paperwork.



Integration of Barangay Clearance Applications and Fees. On July 17, 2023, the Quezon City Government signed a memorandum of agreement with 142 barangays to integrate barangay clearance applications into OBPAS. Previously, business

owners had to request clearances in person and submit them to the Business Permits and Licensing Department. Now, the system automates this process. After applying for a permit, the application is sent to the barangay for approval, and clearance fees are included in a single Business Tax Bill. All barangays can now process and issue clearances electronically.



Automated Zoning Evaluation System (AZES). The AZES has revolutionized location clearance processing, enabling applications to pin the location of their business on Google Maps to determine permissibility with an estimated accuracy of within 5 meters, reducing confusion and non-compliance. Through the AZES, all applications for location clearance are now conducted online. The system also facilitates the collection of precise business location data. As of May 2024, 100% of registered businesses in the city had been successfully geotagged using their declared locations.

Online Application for Locational Clearance for Business Permit		
Category	2023*	2024 (as of June)
New	5,296	8,296
Renewal	6,400	50,940
Amendment	1,436	2,087

Source: Zoning Administration Unit
*Data beginning July 2023, launching date.

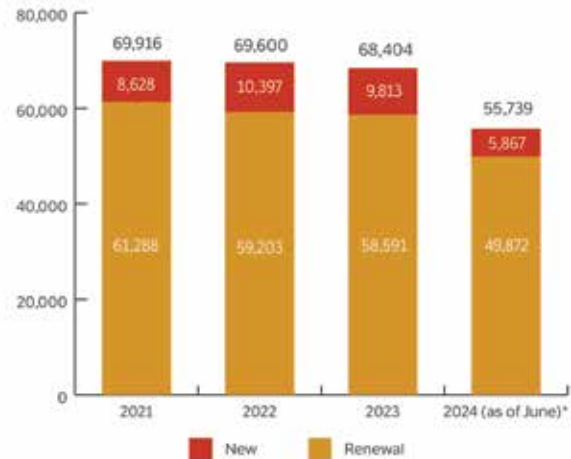


ZAU Public Access Map. To provide better services to QC citizens, the Zoning Administration Unit launched the ZAU Public Access Map last May 2024 through QC E-Services. The portal enables QC citizens to easily check if their intended business activities are allowed in their desired location and help them find alternative areas within Quezon City. They can specify their line of business, such as retail, wholesaler, contractor, etc. The result classifies the business based on eligibility and displays specific applicable conditions.

NANO-ENTERPRISES SUPPORT SYSTEM

The City enacted Ordinance Number SP-3272, S-2024, also known as the Quezon City Nano-Enterprises Registration Ordinance of 2024 in April 2024. Nano-enterprises are businesses run by self-employed individuals or sole proprietorships with assets not exceeding Php 50,000 and annual gross sales or receipts not exceeding Php 250,000. By registering, these small businesses can access various benefits, including financial assistance, business development support, substantial tax relief, and priority access to government programs. Started on August 9, 2024, nano-entrepreneurs can apply online through the Business One-Stop Shop (BOSS) on the QC E-Services website.

Comparative Figures of Business Registrations



Source: Business Permits and Licensing Department
 *Total excludes businesses that have not yet renewed in 2024 but have valid business permits (due to some expiring after June 2024)

Since launching in 2020, Quezon City's Online Business Permit Application System (OBPAS) has strengthened the accuracy of the city's business permit data. While growth in the number of business registrations has remained flat post-pandemic, the streamlined evaluation process has increased compliance with ancillary permits, particularly for location clearance, among those that do register. The City, however, continues to inspect businesses that operate without valid permits.



Number of Registered Businesses by Size* (Micro, Small, and Medium Enterprise)				
Business Size	2021	2022	2023	2024 (as of June)
Micro	54,108	51,490	51,202	46,839
Small	9,618	12,699	13,679	11,768
Medium	4,573	5,744	6,571	6,246

Source: Information Technology Development Department
 *Number of registered businesses that paid business tax for the given year, including retirements
 **Total includes businesses that have paid tax in 2024 (April 30 deadline) but have not yet renewed their business permits (due to some permits expiring after June 2024)

SOBERING UP LIQUOR PERMIT MONITORING OPERATIONS

With the help of the Online Liquor Permit Application System and enhanced procedures, the Quezon City Government has improved monitoring of business establishments through ocular inspections, post-permit evaluations, saturation checks, and verification against the negative list to ensure full compliance with Liquor Regulatory Permit requirements. Additionally, the issuance of Show Cause Orders and Cease and Desist Orders has helped reduce violations and non-compliance among businesses.

Number of Registered Businesses with Liquor Permits				
Type	2021	2022	2023	2024 (as of June)
New	394	619	519	335
Renewal	3,102	2,280	2,515	2,188
TOTAL	3,496	2,899	3,034	2,523

Source: Business Permits and Licensing Department
 *Total excludes businesses that have not yet renewed in 2024 but have valid liquor permits (due to some permits expiring after June 2024)

PROMOTING THE ONLINE OCCUPATIONAL PERMIT SYSTEM

Driven by the ongoing utilization of the Online Occupational Permit System, the issuance of occupational permits has shown steady growth. Contributing to this were the implementation

of the “Online Bulk Permit Application through Company Representative” function in the OBPAS and the continued deployment of on-site caravans for large companies.



Number of Issued Occupational Permits			
2021	2022	2023	2024 (as of June)
132,127	149,497	172,607	91,048

Source: Business Permits and Licensing Department

BUILDING THE FUTURE NOW: QC BUILD EASY

To build further on its success in streamlining the building permit process along with enhancing safety through better compliance with building regulations, QC Build Easy continues to pursue innovative solutions to upgrade its features for QCitizens. Key enhancements include simultaneous online evaluation of applications, full utilization of Unified Geographic Information System for data sharing, issuance of partial permits or certifications to facilitate timely commencements while ensuring compliance with regulations, simplified pre-checking of building plans, and installation of quick and secure drop-off terminals.

Since its launch, the number of online users surged from 2,937 in 2020 to 135,108 in 2023,

demonstrating its impact. Recognized for its innovative practices, QC Build Easy received the Government Best Practices Recognition (GBPR) from the Development Academy of the Philippines for 2023.



Number of Permits Issued by Type				
Type	2021	2022	2023	2024 (as of June)
Building Permit	2,520	2,670	2,413	1,371
Occupancy Permit	1,617	1,753	1,453	656
Electrical Permit	20,199	19,376	17,373	9,222
Signboard	5,655	6,269	7,343	3,628
Excavation Utilities	894	849	581	296
Annual Inspection Certificates	1,216	1,536	1,820	1,004
Other Permits*	746	875	711	410
TOTAL	32,847	33,328	31,694	16,587

Source: Department of the Building Official
*Includes Demolition, Fence, Repair, Stand-alone Mechanical, Stand-alone Electronics, Accelerograph

Revenue from Permits Issued (in Php)				
Type	2021	2022	2023	2024 (as of June)
Building Permit	91,182,337	76,456,491	79,923,235	45,282,119
Occupancy Permit	46,948,643	41,997,425	40,550,487	24,804,368
Electrical Permit	11,421,820	12,555,072	13,110,215	6,806,480
Signboard	6,325,731	7,149,172	7,622,781	7,853,681
Excavation Utilities	6,539,768	3,644,844	1,443,638	2,750,197
Annual Inspection Certificates	148,155,733	172,849,104	210,043,512	126,528,426
Other Permits*	5,526,895	7,015,322	7,224,136	3,626,083
TOTAL	316,100,927	321,667,430	359,918,004	217,651,354

Source: Department of the Building Official
*Includes Demolition, Fence, Repair, Stand-alone Mechanical, Stand-alone Electronics, Accelerograph

Building Permits for New Construction Projects				
Particulars	2021	2022	2023	2024 (as of June)
Permits issued (for new construction only)*	1,814	1,701	1,404	788
Estimated Built-up Area (in sq.m)	2,118,496	1,339,669	1,563,466	900,476
Construction Cost (est. at Php 12,000/sq.m)	25,421,955,120	16,076,026,000	18,761,590,800	10,805,713,800
Projected Real Estate (collected Contractor's Tax) (in Php)	190,664,663	120,570,197	140,711,931	81,042,854
Estimated Economic Generated (multiplier effect) (in Php)	127,109,775,600	80,380,131,000	93,807,954,000	54,028,569,000
Direct Labor Generated (# of Laborers)	84,740	53,587	62,539	36,019
Upstream Workforce (est. at 1 Person/ Php 1M material cost)	15,253	9,646	11,257	6,483

Source: Department of the Building Official
*Excludes other building permits (renovation, addition, extension, and interior renovation, etc.)

IMPLEMENTING GEOSPATIAL TECHNOLOGY FOR PROPERTY ASSESSMENT

With the ETAXMAPS project transition from ArcMap to ArcPro, the Office of the City Assessor is now leveraging cutting-edge geospatial mapping technology to transform parcels into parcel fabric, to reflect technical descriptions. These technical descriptions of properties include the precise boundary measurements, coordinates, and geometric details that, when incorporated into tax maps, will ensure that property boundaries are represented accurately. It also minimizes errors in property delineation and supports more precise assessments of property value, reducing the risk of possible legal disputes.

As of July 2024, almost 27% or 81,660 parcels have been transformed into parcel fabric using existing and available reference points and technical descriptions from scanned copies of approved subdivision plans and Transfer Certificate of Titles as basis.

STREAMLINING PROPERTY TRANSACTIONS WITH QC: IDECLARE EASY

As part of Mayor Belmonte's push for automation, the Office of the City Assessor launched QC:iDeclare Easy, an innovative online application designed to simplify and harmonize real property assessment-related transactions. Integrated seamlessly within the QC E-Services portal, QC:iDeclare Easy serves as a unified platform for requesting new Tax Declarations, obtaining certified true copy of assessment documents, and essential certifications. It offers a centralized, streamlined interface, eliminating the need for multiple points of contact. Users can

complete their transactions without having to travel long distances, making processes more straightforward and less time-consuming. Also, users receive real-time updates on the status of their requests, including notifications about document processing and any other required actions. This transparency keeps clients informed and engaged throughout the transaction process.

ENSURING FAIR AND EQUITABLE PROPERTY ASSESSMENT

The Quezon City Government conducted thousands of field checks and property inspections based on building permits, subdivision plans, property transfers, and other transaction documents. Each transaction generated a Field Appraisal & Assessment Sheet (FAAS), which was electronically processed, resulting in the issuance of a Tax Declaration for tax collection.

Through the Intensified Real Property Inventory & Tax Mapping Operations (IRePITMO), QC identified newly discovered properties, including building and machinery, ensuring that all taxable properties are accounted for, including overlooked or newly developed properties. For the first semester of 2024, a total of Php 202.5 million estimated tax due coming from new discoveries, reassessments, and reclassifications has been posted. Notably, this includes the assessment of properties owned by MERALCO (Manila Electric Company), highlighting the breadth and scope of the city's property valuation efforts.

Number of Parcels or Real Property Units (RPUs)				
Property Type	2021	2022	2023	2024 (as of June)
Land	293,556	296,742	298,949	300,166
Building	396,948	416,022	428,515	432,814
Machinery	6,897	7,119	7,271	7,308
TOTAL	697,401	719,883	734,735	740,288

Source: Office of the City Assessor

Market Value (in Php)				
Property Type	2021	2022	2023	2024 (as of June)
Land	971,121,606,274	1,132,579,297,720	1,128,142,846,180	1,126,009,896,740
Building	371,841,168,306	382,516,321,713	394,989,318,984	399,904,095,492
Machinery	27,640,819,250	27,805,841,549	28,886,458,431	29,572,258,170
TOTAL	1,370,603,593,830	1,542,901,460,982	1,552,018,623,595	1,555,486,250,402

Source: Office of the City Assessor

Assessed Value (in Php)				
Property Type	2021	2022	2023	2024 (as of June)
Land	52,105,432,632	88,955,229,150	89,602,635,110	89,788,933,590
Building	169,474,547,654	174,259,648,614	182,147,404,034	184,975,681,354
Machinery	15,566,130,270	15,600,210,820	16,242,337,630	16,544,906,060
TOTAL	237,146,110,556	278,815,088,584	287,992,376,774	291,309,521,004

Source: Office of the City Assessor

Estimated Tax Due (in Php)				
Property Type	2021	2022	2023	2024 (as of June)
Land	1,432,563,374	2,420,521,503	2,447,704,942	2,460,550,550
Building	4,670,151,947	4,780,550,398	4,995,114,230	5,069,364,845
Machinery	452,838,471	453,144,064	471,525,063	480,083,932
TOTAL	6,555,553,792	7,654,215,965	7,914,344,235	8,009,999,327

Source: Office of the City Assessor

Number of Transactions for Issuance of New Tax Declarations				
Type	2021	2022	2023	2024 (as of June)
New Assessments	18,235	17,970	11,947	4,438
Reclassifications	378	713	1,179	538
Reassessments	399	547	1,188	692
Transfer of Ownership	21,471	28,653	32,326	14,504
Corrections/ Amendments	3,318	74,096*	24,015	14,133
Consolidation/ Segregation	5,082	7,076	4,158	3,688
Revisions/ Updating of Entries	6,367	5,147	4,782	2,110
TOTAL	55,250	134,202	79,595	40,103

Source: Office of the City Assessor
 *Requires massive updating of correction of entries and valuation; to fully collect taxes based on the 2017 General Revision that was suspended for the years 2018 until 2022, there were about 69,449 parcels whose valuation were reverted to conform with Ordinance No. SP-2556, S-2016.

CONTINUING MENTORSHIP AND FUNDING FOR STARTUPS

To create new jobs and opportunities, stimulate the entrepreneurial spirit, promote innovation, and strengthen the start-up culture, the Quezon City Government, in partnership with the Department of Information and Communications Technology (DICT), the Department of Trade and Industry (DTI), Ateneo De Manila University, Miriam College, the Technological Institute of the Philippines (TIP), Thames International Business School, the University of the Philippines Diliman, StartUp Village, and Launchgarage, continues to support start-ups through the StartUp QC program.

The program offers financial assistance, mentorship, and an opportunity to build crucial networks for their businesses. Through mentoring, start-ups are guided with product development and refining their business

models to continuously support them as they prosper from conceptualization to execution. Five finalists are selected for each cohort and are entitled to receive up to a one million peso equity-free grant to accelerate their product development initiatives. To date, the program has had two cohorts. The first was launched in May 2023 and the second was in October 2023, with a total award of Php 10 million. Cohort 1 grantees were Wika (Education), Eduksine (Education), Indigo Research (InfoTech), ITOOH Homestyle (Arts and Culture), and Bamboo Impact Lab (Sustainability). Cohort 2 grantees were Eco-Uling by Project Lily PH (Sustainability), Forent (Sustainability), Hibla PH (Arts and Culture), Likhaan (Arts and Culture), and Kippap Education (Education).



FUTURE-PROOFING THROUGH YOUTH ENGAGEMENT



Following the success of the StartUp QC Program, the Quezon City Government launched the first StartUp QC Student Competition in May 2024, aimed at catalyzing innovation among the youth to address the evolving needs of both urban and rural communities. The competition provides a platform for students to present their business ideas and solutions.

The program offers participants access to asynchronous learning sessions and customized mentorship from industry experts, designed to enhance their entrepreneurial skills and refine their business plans. The competition attracted 72 teams comprising students from various universities, colleges, and secondary schools across the Philippines. A total of Php 725,000 in cash prizes was distributed among 27 teams hailing from 14 different schools. Rise Rural Ph won the grand prize of Php 100,000 for their Araw-Kalinga Box (AKB) that integrated a solar-powered ultrasound machine, a cold box for vaccine storage, and a compartment for delivery of medical instruments. First runner-up ESEA, awarded Php 75,000, focused on improving the fisheries supply chain via a user-friendly mobile application, and second runner-up NYHA Robotics, awarded Php 50,000 impressed with their all-in-one learning kit

and specialized robotics competition kits. Other awards were granted to the teams recognized across bronze, silver, and gold categories. These initiatives underscore the StartUp QC program’s commitment to driving community-driven innovation and fostering economic growth within Quezon City.



as one of the categories eligible to apply for capital assistance. Additionally, those who have completed 16 hours of entrepreneurship training from the Quezon City Government, National Government Agencies (NGAs), and other partner training institutions are also eligible.



EMPOWERING MICRO, SMALL, AND MEDIUM ENTERPRISES

To foster entrepreneurship at the grassroots level in line with Mayor Joy Belmonte’s 14-Point Agenda, particularly on empowering citizens of every gender and social class and creating new jobs across more businesses, the Pangkabuhayang QC program continues to provide livelihood training and capital assistance to QCitizens towards starting a business. In partnership with public and private institutions, Pangkabuhayang QC offers its beneficiaries access to entrepreneurship training, networking sessions, e-commerce solutions, insurance services, digital payment system or e-wallet, and other services.

Started in 2021 as an economic recovery program during the COVID-19 pandemic, the Pangkabuhayang QC program was institutionalized in 2021 through City Ordinance SP-3071, S-2021. In 2023, the ordinance was amended to include completers of the Entrepreneurship Development Program

Pangkabuhayang QC Beneficiaries by Amount of Cash Assistance Provided					
Cash Assistance Provided	2021	2022	2023	2024 (as of June)	Total
Php 5,000*	22	-	-	-	22
Php 10,000	23,673	22,369	4,735	2,730	53,507
Php 15,000	947	275	3	-	1,225
Php 20,000	750	125	382	230	1,487
Total Number of Beneficiaries	25,392	22,769	5,120**	2,960	56,241
Total Amount Provided (in Php)	266,045,000	230,315,000	55,035,000	31,900,000	583,295,000

Source: Small Business and Cooperatives Development Promotions Office
 *The amount of Php5,000 was only provided during Phase 1, before the program was institutionalized.
 **Decrease in the number of beneficiaries is expected as previous beneficiaries are deemed ineligible

MAINTAINING LIVELIHOOD PROGRAMS

The Quezon City Government, under the leadership of Mayor Joy Belmonte, carried on the implementation of the innovative programs to empower marginalized communities and boost local livelihoods through the Tindahan

ni Ate Joy and Small Income Generating Assistance (SIGA).

Since its inception in 2013, The Tindahan ni Ate Joy has provided livelihood assistance to 6,033 beneficiaries, each receiving Php 10,000 worth of sari-sari store items and merchandise. In addition, the city government expanded the number of beneficiaries under SIGA, offering Php 5,000 in financial aid to 6,400 individuals in 2023.



SHOWCASING PDLs CRAFTS FOR A BETTER FUTURE

To foster positive change, inspire hope, and enable Persons Deprived of Liberty (PDLs) to build a better future for themselves, the Quezon City Government showcased handmade products crafted by PDLs at five bazaars during National Women’s Month in March 2024. Participation in these events not only highlighted the skills and creativity of the PDLs but also underscored the value of providing opportunities for empowerment and rehabilitation within detention facilities. A total of Php 92,855 in sales was used to support the needs of the PDLs, contributing to their sense of empowerment and fulfillment from their efforts.

In addition, First Lady Louise “Liza” Araneta-Marcos visited the Quezon City Jail-Female Dormitory on August 01, 2024. During her visit, PDLs displayed their talents through performances and showcased their handcrafted products, including upcycled bags made from used tarpaulins and reusable sanitary napkins.



Livelihood and Capital Assistance Beneficiaries by Categories				
Category	2021	2022	2023	2024 (as of June)
Tindahan ni Ate Joy	600	2,744	600	300
SIGA	3,800	3,740	6,400	2,657

Source: Office of the City Mayor and Social Services Development Department

PROMOTING SMALL BUSINESSES

In 2023, a total of 317 merchants participated in 17 trade fairs and bazaars, generating sales of Php 24.9 million while as of June 2024, 281 merchants participated in 20 events, with sales of Php 15.9 million.

POP QC. To help small businesses reach more customers, the Quezon City Government continues to expand its Proudly Original Products of Quezon City (POP QC) Program – a market-access initiative designed to promote locally-made products and highlight the artistry and innovation of Quezon City’s artisans. Through POP QC, small businesses can overcome challenges such as high rental fees and limited physical selling locations by gaining access to alternative channels where they can sell and promote their products, thereby increasing brand awareness and market demand.

In 2023, the first edition of POP QC Catalog was published, featuring 62 outstanding entrepreneurs and their products, highlighting some of the best small businesses in Quezon City. In February 2024, NET 25’s ‘Love, Tonipet and Everythaaang’ featured various products from the POP QC Summer Food Bazaar 2024. As a result of increased awareness through the initiatives of POP QC, many small businesses were able to secure large orders for their products.



POP QC Mercadillo. To enliven the holiday spirit while expanding market opportunities for QC entrepreneurs, the first POP QC Mercadillo was launched on November 17, 2023. It was held every weekend until December 15 when it started to operate daily leading up to the New Year’s Eve celebrations at the Quezon Memorial Circle. The POP QC Mercadillo featured over 50 merchants that offered a variety of food, clothes, accessories, and other items. POP QC Mercadillo continues to grow as it was re-launched in February 2024 and ran up to May 2024 with more activities such as singing contests, livelihood seminars, and Zumba sessions.



POP QC Program			
Program Details	2022	2023	2024 (as of June)
Number of Merchants	42	317	281
Number of Trade Fairs/Bazaars Conducted	1	17	20
Sales Generated (in Php)	1,425,263	24,893,911	15,859,680

Source: Small Business and Cooperatives Development Promotions Office

QC Payday Fresh Market. To support the livelihood of rural and urban farmers while providing QCitizens with added access to affordable and nutritious food, the QC Payday Fresh Market, in conjunction with the KADIWA ng Pangulo, continues to be held at the Quezon City Hall Covered Pathwalk twice a month during payday.

Since 2019, the program features fresh and organic farm produce, food products, and other goods. This initiative promotes the farm-to-consumer model and ensures farmers and other featured entrepreneurs keep all the profits. The number of participating farmers and vendors as well as the income generated continues to increase every year, highlighting how the program mutually benefits the producers and the QCitizen consumers. In 2023, 101 urban farmers and vendors generated sales of Php 9.8 million while as of June 2024, 220 participated with sales of Php 3.4 million.



Kyusi Nights. The Kyusi Nights: Community Night Market initiative enables selling opportunities for businesses by guiding and assisting barangays in conducting their own weekend trade events that showcase various high quality products made by their local community artisans and entrepreneurs.

In 2023, Kyusi Nights was held solely in Brgy. Kamuning. Started on December 2, 2023 and held every weekend until December 31, 2023, Kyusi Nights featured 40 exceptional community merchants with affordable and quality products ranging from street food, fruit drinks, coffee, and other products. The event was well-received, generating Php 2.1 million in sales, and was a highlight of the holiday season for QCitizens from Brgy. Kamuning as well as visitors from other communities.



SUPPORTING EDUCATION THROUGH SALES

Launched in 2023, the Kilo/s Kyusi: Kilo Store ng Bayan, Tulong para sa Kinabukasan is a program by the Quezon City Government toward bolstering the city’s learning recovery initiatives. Inspired by the popularity of thrifting, the project encourages QCitizens to donate their pre-loved items, which are sold by weight or individually, helping reduce textile waste. Two pop-up stores were set up in 2023 generating over Php 1.1 million in sales

while a semi-permanent store was opened in the Quezon City Hall Park and Lagoon on April 2024, generating sales of Php 767,182 as of June.

Proceeds from this initiative will go to the Quezon City's Learning Recovery Trust Fund, which aims to improve the literacy and numeracy skills of 50,000 public school learners by 2025. The program has already deployed 137 tutors in 2023, providing additional academic assistance to 1,272 students across 25 public schools in Quezon City with 50 hours of tutoring in the span of 25 sessions.



SHARPENING THE SAW: TRAININGS FOR MSECS

To enable more QCitizens to successfully pursue a variety of livelihood opportunities and contribute to the city's vision of having a more inclusive economy, the Quezon City Government continues to expand its support for Micro, Small Business Enterprises and Cooperatives (MSECs) as key drivers of economic growth. The city is committed to implementing and developing holistic training programs through increased collaboration with public and private, local and international partners. In 2024, new programs were launched to enhance the city's growing portfolio, providing further resources and opportunities for aspiring entrepreneurs and cooperative members. This ongoing effort aims to empower individuals, strengthen local businesses, and drive inclusive economic development.



**Summary of Training Programs for Microentrepreneurs and Cooperatives
2023-2024
(as of June)**

Training Program	Description	No. of Beneficiaries
Entrepreneurship Development Program	Various entrepreneurial training and mentorship opportunities for aspiring and existing entrepreneurs	1,654
QCertified Roadmap Program	Workshops on understanding various permit requirements (e.g., FDA, BIR, City Permits)	533
Be Your Own Boss - QC Entrepreneurship Program	Entrepreneurship training for work-readiness and employment opportunities	230
QC Essentials	Technical livelihood training and provision of kits for production of household essential products and food processing	10,838
Digital Beauty Academy	Three-month influencer training for content creation, social media marketing, and financial literacy	517
Academy of Women Entrepreneurs	In collaboration with SPARK Philippines and the US Department of State's Bureau of Educational and Cultural Affairs - Training and mentoring for aspiring women entrepreneurs from diverse backgrounds, including survivors of violence, illegal trafficking, and natural disasters, as well as innovators in sustainable development, technology, and agriculture	39
FAMILESE (Family, Education, and Social Enterprise) Training Program	In collaboration with Move To Change Foundation, Inc. - Livelihood and entrepreneurship training on financial literacy, enterprise development, risk management, and healthy family	75

Source: Small Business and Cooperatives Development Promotions Office

ADVANCING COOPERATIVES IN QUEZON CITY

Quezon City is the home to the largest number of Cooperative Development Authority (CDA)-registered cooperatives in the National Capital Region. These cooperatives, operating on a “service above profit” principle, play an important role in addressing the needs of its members and contribute to community development. To support their growth and formation of new cooperatives, the City Government’s Cooperative Development Program offers various activities and initiatives.

In 2023, 32 new cooperatives were registered with the CDA, including the Quezon City Credit Surety Fund Cooperative, an LGU-partnered special type of cooperative that aims to assist primary cooperatives secure additional financing by way of providing surety cover to their loan applications from partner banks. For the first semester of 2024, there were 3 new additional cooperatives, including

tricycle operators and drivers associations (TODAs) cooperatives under the city’s Peace and Order and Public Safety (POPS) Plan.

ENHANCING FINANCIAL STABILITY THROUGH CSGS

The Community Savings Group (CSG) Program of the Quezon City Government is an initiative designed to empower QCitizens, particularly those who are living in vulnerable communities, by providing access to a collective saving and credit system. Through the CSG Program, members contribute to a shared fund, enabling them to access low-interest loans and earn interest on their savings. With the increasing number of CSGs totalling 100 in 2023 with 6,250 members and savings of Php 57.8 million, this program is growing its reach in helping improve the QCitizen’s financial stability and fostering responsible borrowing and money management skills.



DESIGNATING MORE VENDING SITES

From 2021 to June 30, 2024, hawker regulation efforts have seen significant progress by designating more Temporary Vending Sites (TVS) to support micro-entrepreneurs. As of June 2024, the city has 140 TVS

accommodating 1,489 registered hawkers in 37 barangays.

In 2023, the department collected Php 4.1 million for hawker’s vending fees. In the first half of 2024, the amount collected has reached Php 2.6 million representing improved revenue generation through digitalization and efficient regulation.

Overall, the MDAD approach to street vendor regulation has shown proactive efforts in expanding designated spaces and formalizing informal economy. The availability of regulated TVS offers stability and legitimacy to micro-entrepreneurs, fostering a vibrant and organized alternative marketplace.



MAINTAINING THRIVING PUBLIC MARKETS

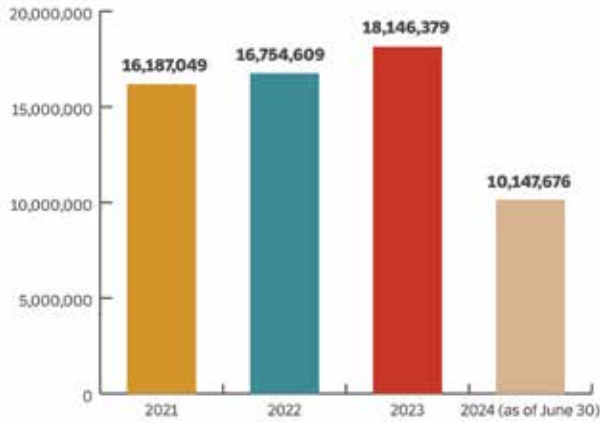
Since 2021, the collection of market rental fees has remained stable. However, a significant increase was recorded in 2023 following the launch of the Market One-Stop Shop (MOSS), indicating the positive impact of the enhanced efficiency and convenience provided by MOSS. The trend gives proof to the city’s ability to adapt to challenges and create a financially sustainable marketplace. Successful vendor compliance strategies, transparent payment processes, and data-driven decision-making have contributed to the positive growth in the collection of market rental fees. Overall, improved financial performance underscores the city’s successful efforts in maintaining a thriving market ecosystem while maintaining the importance of continuous monitoring and strategic decision-making to ensure sustained financial growth.



Hawker Regulation Summary				
Particulars	2021	2022	2023	2024 (as of June)
Barangays*	32	38	38	37
Temporary Vending Sites	106	103	139	140
Vendors	1,815	1,714	1,467**	1,489

Source: Market Development and Administration Department
 *Number of Barangays with Temporary Vending Sites
 **In 2023, the number of vendors decreased despite an increase in temporary vending sites because many new sites had only one vendor, while some sites with multiple vendors were removed.

Market Stall Rental Fees Collected (in Php)



Source: Market Development and Administration Department

Public Market Stalls Summary (as of June 2024)			
Market	Number of Occupied Stall	Number of Vacant Stalls	Total
Galas	615	0	615
Kamuning	469	45	514
Murphy	441	5	446
Project 2	57	28	85
Project 4	141	18	159
R.A. Calalay	277	1	278
Roxas	154	7	161
San Jose	49	3	52
Total	2,203	107	2,310

Source: Market Development and Administration Department

and improve their food safety measures.

On February 8, 2024, 140 vendors from public and private markets and hawkers from temporary vending sites enrolled to participate in six months of intensive classroom training and coaching sessions. In August 2024, 108 vendors graduated from the pilot run. From this batch, 103 vendors qualified to apply for the Pangkabuhayan QC Program.



CAPACITATING THE CITY FOR BETTER FOOD SYSTEMS

To empower more market vendors in the city, strengthen their livelihoods, and contribute to the improvement of food systems in the city, the Quezon City Government, in collaboration with the Consultancy Group on International Agricultural Research (CGIAR) Resilient Cities Project, launched the Vendor Business School (VBS), the first one in Asia. The VBS provides small food vendors with vital knowledge, skills, and resources to help them overcome the challenges of their daily business operations

GROWING SOLUTIONS: HAPAG KONTRA GUTOM 3.0

To address food security and nutrition issues at the barangay level, ensure that basic nutritional needs are met within communities, and improve public health, the Quezon City Government organized its third Barangay Kontra-Gutom initiative, now referred to as Hapag Kontra Gutom 3.0. It showcased the innovation, resourcefulness, and creativity of

the city's barangays in support of the City Mayor's agenda for a more livable, green, and sustainable city that can provide food for its citizens.

In 2024, 73 barangays participated, highlighting their urban agriculture technologies and introducing circular economy initiatives that redirected organic and food waste to the city's urban gardens and farms. Over the span of five months, these barangays cultivated 98,599 sq.m of land, producing a total harvest of 43,973 kilograms of vegetables and fruits. This bounty benefited 25,273 QCitizens, including day-care children and their families, urban farmers and their families, and barangay neighbors.

Hapag Kontra Gutom 3.0 fully supports the DILG's HAPAG sa Barangay Project, which was launched in 2023. The city was recognized in the DILG Urban Governance Awards with both the Hapag Kalinga and Hapag Kilala Awards for its efforts.



DEMONSTRATING NUTRIENT-DENSE AND CLIMATE RESILIENT URBAN FARMING

To further enhance the urban farms and gardens of Quezon City, six new demonstration gardens were established featuring a diverse selection of locally-adapted and nutrient-

dense vegetables. This project is part of the CGIAR Resilient Cities Initiative in collaboration with the International Institute of Rural Reconstruction (IIRR) and the Institute of Plant Breeding—University of the Philippines Los Baños (IPB-UPLB). The initiative introduced local varieties of nutrient-rich and climate-resilient indigenous vegetables aimed at improving urban vegetable production and addressing challenges faced by urban farmers.

In total, 40 types of crops with 68 varieties were cultivated across the six demonstration farms of the Joy of Urban Farming program, with the goal of propagating more planting materials and sharing them with urban farmers in the city. As of May 2024, a total of 602 kilograms were harvested from these thriving sites. Of this harvest, 44.3% was sold, 32.1% was consumed, 13.3% was distributed for free, and 10.3% was saved as seeds.



GROWING THE VOLUME OF FOOD MOVED



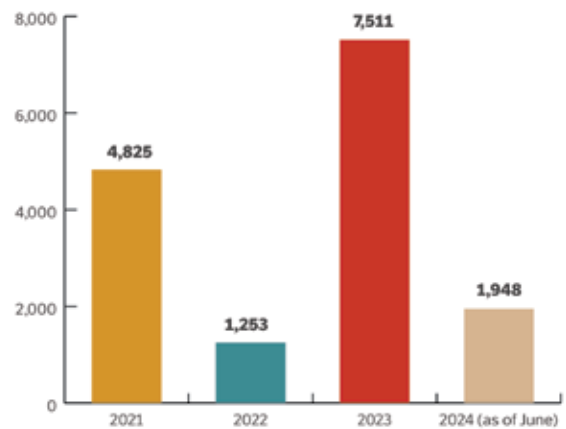
As part of the city’s ongoing commitment to provide accessible, affordable, safe, and nutritious produce and food commodities sourced directly from farmers, the Quezon City Government has established 17 regular GrowQC-Kadiwa sites across the city, with an additional 20 non-regular locations in partnership with barangays, homeowners’ associations, parishes, and various malls to reach local communities in the first half of 2024. Since 2023, this partnership has successfully moved more than 2.25 million kilograms of local food produced by both rural and urban farmers combined.

ACCELERATING EMPLOYMENT PROGRAMS

The Quezon City Government continues to implement impactful initiatives to address diverse employment needs and support community growth through its Emergency Employment Program, Employment Facilitation Program, and Other Employment Programs. With the concerted effort to address the evolving employment needs and challenges of QCitizens, the programs reach more beneficiaries year-on-year. Through these programs, QCitizen workforce not only gain essential skills and income but also contribute to the well-being and development of the city.



Beneficiaries of Emergency Employment Program



Source: Public Employment Service Office

Employment Facilitation Program Beneficiaries				
Particulars	2021	2022	2023	2024 (as of June)
Registered Applicants	16,156	22,255	23,532	7,965
Number of Referrals	19,860	16,348	17,538	8,060
Placed Applicants	6,546	11,836	13,068	4,481
Solicited Job Vacancies	34,354	68,003	82,518	34,975

Source: Public Employment Service Office

REACHING MORE YOUTHS

With the mutual efforts exerted by the Quezon City Government and the Department of Labor and Employment, youth employability programs such as the Special Program for Employment of Students and Out-of-School Youth (SPES) and Government Internship Program (GIP), both institutionalized in 2023, were able to reach more youths from 2021 to 2024.

Aside from addressing the issue of job mismatch and decreasing the number of youth unemployment within the city, these programs provided avenues for beneficiaries to increase their knowledge, skills, and aptitudes through their application in their real work experiences.



LINKING JOB SEEKERS WITH EMPLOYERS

The Quezon City Government has made significant efforts to organize events aimed at linking job seekers with employers, enhancing employment opportunities, and supporting workforce development. Some of the key initiatives include Regular Job Fairs, Themed Events, Specialized Job Fairs, Support to Informal Workers, One-Stop-Shop Services, and Collaboration with the Private Sector. On May 1, 2024, the City conducted the Labor Day Job Fair, attracting 3,949 job seekers, of which 386 were hired on-the-spot. Also held were the 1st Overseas Job Fair on August 18, 2023, participated in by 16 overseas employers, the 1st Seafarer’s Job Fair on September 27, 2023 where 6 employers offered land-based and sea-based jobs, and the Kalayaan Job Fair on June 12, 2024, which attracted 1,372 job seekers, of which 152 were hired-on-the-spot.



Beneficiaries of Other Employment and Youth Development Programs				
Program	2021	2022	2023	2024 (as of June)
Workers Hiring for Infrastructure Projects	3,294	3,385	2,273	1,017
First Time Job Seeker Assistance	279	2,104	2,739	1,412
Special Program for Employment of Students	565	1,100	2,091	383
Government Internship Program	126	578	1,498	-*

Source: Public Employment Service Office
*Implementation targeted for August 2024

RECOGNIZING OFWS

Services for Overseas Filipino Workers (OFWs) are essential due to the numerous vulnerabilities and specific needs they face while working abroad. OFWs often encounter significant challenges such as isolation, exploitation, and inadequate access to legal support in foreign countries. They may also struggle with issues related to cultural adjustment and separation from their families. Addressing these needs through targeted services is vital to protect their rights, provide legal and emotional support, and ensure their well-being. Comprehensive assistance helps mitigate these risks, empowers OFWs, and supports their successful integration both abroad and upon their return to the Philippines.

Recognizing the vital contributions of OFWs, a Thanksgiving and Gift-Giving Day was held at the Risen Garden, Quezon City Hall during OFW Month in December 2023. The event, attended by nearly 200 OFWs and their children, provided an opportunity for OFW families to reconnect, strengthen their bonds, and foster a sense of belonging and solidarity within their communities.

The Quezon City Government is committed to supporting OFWs through a range of comprehensive programs and services, ensuring they receive the assistance and support they need.



Beneficiaries of Other Employment and Youth Development Programs				
Programs	2021	2022	2023	2024 (as of June)
OFW Helpdesk & Referral	838	650	1,887	770
OFW Online Kamustahan	537	347	153	144
Awareness Campaign	2,677	2,823	4,225	912
Capacity Development	877	836	1,639	139
Direct Assistance	859	895	2,084	790

Source: Public Employment Service Office

EMPOWERING SKILLED WORKERS

To help workers negotiate better terms, address grievances, and ensure their voices are heard in decision-making processes, ultimately contributing to a more just and balanced labor environment, the Quezon City Government conducts orientations and assists in registering skilled workers guilds and associations with the Department of Labor and Employment (DOLE). This initiative for informal workers was initially launched in 2022 and has been known as “Kapitbahayan” since 2023. The program encourages informal workers within the community to form organizations and provides support for their registration under DOLE as a Workers Association.

In 2023, a total of 1,134 informal workers participated in “Kapitbahayan Orientations.” In 2024, attendance was higher at 1,255 workers. These sessions emphasize the importance of forming organizations and establishing identity as a workers’ association. They also cover the available programs and services of PESO, which benefit both the workers and their qualified family members. A total of 600 organizations have been registered with DOLE as Workers Associations since the start of the initiative.



VI. C. ENVIRONMENT AND CLIMATE CHANGE



IMPROVING AIR QUALITY

The Quezon City Government implemented a robust air quality management strategy aligned with the Department of Environment and Natural Resources - Environmental Management Bureau and World Health Organization standards to improve air quality for its residents. This initiative includes a monitoring network comprising 40 non-reference sensors and a continuous ambient air quality monitoring station. A comprehensive Air Quality Management Plan (AQMP) was developed in September 2023, outlining emission reduction targets across various sectors, including transportation, land use, energy, waste, industry, and construction. To ensure effective execution, a Technical Working Group was established to oversee the implementation and monitor the progress of the AQMP.

ENHANCING WATER QUALITY

Quezon City has developed a comprehensive Water Quality Management Plan aimed at improving the water quality of its 4 major river systems: San Juan, Tullahan, Marikina, and Meycauayan. Completed in June 2024, the plan includes a network of 48 monitoring stations that conduct regular water sampling, allowing for continuous assessment and early detection of issues. This data-driven approach facilitates informed decision-making, enabling the city to implement targeted interventions, allocate resources efficiently, and track the effectiveness of its measures in maintaining compliance with national water quality standards.

ADVANCING THE CIRCULAR ECONOMY REVOLUTION

Quezon City is at the forefront of the circular economy revolution through implementing innovative programs and initiatives designed to reduce plastic consumption, promote the reuse and recycling of materials, and recover value from waste. These efforts demonstrate the city's commitment to sustainable practices and environmental stewardship, ensuring a greener and more resilient future for its residents.

Incentivizing Waste Reduction. The Trash-to-Cashback program is a pioneering initiative that transforms recyclable waste into "Environmental Points," which residents can redeem for essential goods and services. Launched in March 2021, this program has successfully encouraged active participation in waste reduction across Quezon City. To date, over 1,000 trading events have been conducted in schools, barangays, and businesses, resulting in the collection of more

than 360,000 kilograms of recyclables and single-use plastics, with a total monetary value exceeding Php 1.2 million.



Improving Waste Collection and Recycling. Quezon City’s recycling initiatives, particularly the Trash-to-Cashback and QC *Basuhero* programs, have demonstrated substantial progress in 2024. By mid-year, a total of 59,900 kilograms of recyclables and single-use plastics have been collected through Trash-to-Cashback, contributing to a

cumulative total of 362,400 kilograms since the program’s inception. Environmental Points, a key metric of community engagement, have surged to 1,210,300, reflecting heightened public participation.

The QC *Basuhero* initiative also recorded impressive numbers, with 22,152 kilograms of recyclables collected, pushing the total to 81,253 kilograms. These achievements underscore the growing awareness and active involvement of the city’s residents in sustainable waste management.



Total Volume of Recyclables and Single Used Plastic Collected and Traded						
Program	Particulars	2021	2022	2023	2024 (as of June)	Total
Trash-to-Cashback*	Recyclables and Single-use Plastics Recovered (kg)	15,963	108,037	178,500	59,900	362,400
	Environmental Points	76,965	303,035	621,300	209,000	1,210,300
QC Basuhero	Recyclables Collected (kg)	21,493	16,281	21,327	22,152	81,253

Source: Climate Change & Environmental Sustainability Department and Department of Sanitation & Clean-up Works for Quezon City
*Launched in March 2021

Repurposing Food Waste. Quezon City is committed to enhancing food waste management by using advanced biodigesters to convert food waste into valuable resources like methane gas for cooking and soil conditioners for urban farms. With the support of the United Nations Development Programme and the Government of Japan, the city now operates 31 biodigesters. In collaboration with Scholars for Sustenance, over 12,000 kilograms of food were rescued in the first quarter of 2024, serving more than 50,000 meals to the community.



Transforming Tarpaulins into Reusable Tote Bags. In partnership with *Spark!* Philippines, Quezon City has been transforming discarded election and event tarpaulins into reusable tote bags. This “Tarp Upcycling” initiative not only promotes sustainability but also provides livelihood opportunities for female inmates in the Quezon City Jail. Since its inception in May 2022, over 148,000 kilograms of tarpaulins have been repurposed, contributing to environmental conservation and community empowerment.



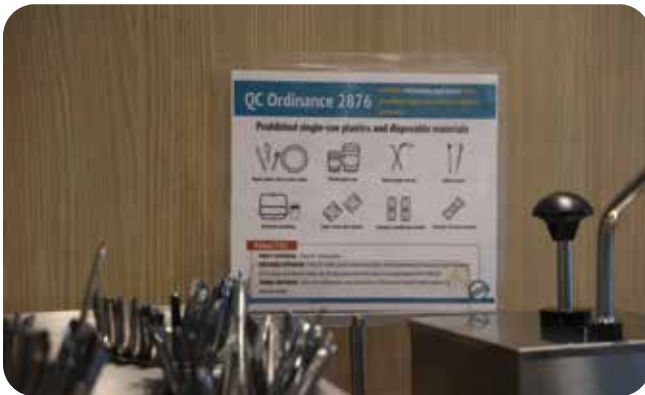
Establishing Eco-Friendly Refilling Hubs. Quezon City launched the “Kuha sa Tingi” Refill Revolution program in June 2023 in collaboration with Greenpeace Philippines and RippleX, transforming local sari-sari stores into eco-friendly refill hubs. The initiative encourages the use of reusable containers for household products, resulting in the diversion of over 700,000 single-use sachets from landfills within 4 months. More than 1,000 sari-sari stores are currently participating, contributing to significant waste reduction.



Promoting Sustainable Fashion. In response to the waste crisis caused by fast fashion, Quezon City launched the Kilo/s Kyusi program in July 2023, to encourage the donation of pre-loved clothing, shoes, and appliances. A permanent store within the City Hall compound was established to sell these items by weight, generating over Php 2 million in revenue and supporting more than 1,000 students through the QC Zero Illiteracy Program.



Enforcing the Plastic Ban Ordinance. Quezon City has implemented a comprehensive approach to enforce its plastic ban ordinance, featuring aggressive awareness campaigns, orientations, regular inspections, and enforcement activities. As part of these efforts, the city deployed 1,200 eco-warriors tasked with educating micro and small retailers about the ordinance's provisions. To further support waste reduction, the Climate Change and Environmental Sustainability Department organized a local summit in November 2023 in alignment with Republic Act 11898, also known as the Extended Producer Responsibility (EPR) Act. This summit provided a collaborative platform for barangays, businesses, and recyclers to engage in circular economy initiatives. Moving forward, barangays will be empowered to implement EPR provisions locally, establishing a plastic recovery system through a network of recyclers and manufacturers. These initiatives are designed to improve waste segregation, boost recycling rates, and significantly reduce plastic waste across the city.



Repurposing Trees for Sustainable Furniture. The Quezon City Memorial (QMC) Administration Office undertook a sustainable repurposing initiative, transforming trees that had reached the end of their lifecycle or fallen due to natural causes into functional furniture such as tables and chairs and donating these upcycled items to various Quezon City government offices. This eco-

friendly approach not only maximizes the utility of natural resources but also highlights the importance of recycling and repurposing.

CELEBRATING BIODIVERSITY AND ENVIRONMENTAL AWARENESS



Quezon City is dedicated to enhancing urban biodiversity through its extensive network of 243 urban parks and over 1,000 urban gardens and farms, contributing significantly to the city's overall ecological health. Guided by the Urban Biodiversity and Sustainability Action Plan, the city conducts thorough assessments to monitor its flora and fauna. As of November 2023, Quezon City has identified seven endemic, 53 indigenous, and 97 exotic flora species. Under the One Million Trees Program, the city prioritizes planting indigenous species such as Molave, Banaba, and Palomaria, along with fruit trees like Atis, Avocado, and Langka. These efforts are crucial in fostering a thriving ecosystem that supports and sustains native biodiversity.

The Quezon City Government, through the efforts of the Quezon City Memorial (QMC) Administration Office, strategically installed a series of informative posters throughout the park, each highlighting various species of plants and trees native to the area. This initiative is designed to enhance environmental

consciousness among park visitors by providing educational content that deepens their understanding and appreciation of local flora. By offering captivating facts and visually engaging information, these posters not only enrich the visitor experience but also foster a greater connection to nature, making each visit both enjoyable and educational.

The PUNLA training workshop, launched in 2023, continued to empower Quezon City's public school teachers in 2024 with knowledge on urban native trees and biodiversity conservation. The workshop was followed by a tree-planting activity at Quezon City University, initiating the establishment of a Philippine Native Tree Arboretum.



RECOGNIZING EXCELLENCE THROUGH THE QUEZON CITY GREEN AWARDS

The Quezon City Green Awards celebrates exemplary contributions to disaster risk reduction and climate action by recognizing outstanding barangays, youth organizations, and businesses. Launched in 2023, the awards received 83 entries in its inaugural year. Recognized in October 2023, the winners in the Green Category included Barangay Talipapa, SK Barangay Novaliches Proper, Unit 4 Youth Association, THRGH HBT Marketplace, SM City Sta. Mesa, SM City North EDSA,

and Robinsons Place Magnolia, while the Resilient Category honored Barangay Culiati, SK Barangay Batasan Hills, Halamanan Youth Association, Megaworld Corporation Eastwood City Estate Association, SM City Fairview, and SM City Novaliches. For 2024, the awards will extend to hospitals and schools, with submissions opening in August and the awards ceremony set for November.



ACHIEVING GLOBAL RECOGNITION FOR CLIMATE ACTION



Under the leadership of Mayor Joy Belmonte, Quezon City has earned an "A" rating in the 2023 Carbon Disclosure Project Annual Reporting, distinguishing itself among 119 A-list cities globally. This accolade, received in Singapore on June 4, 2024, underscores Quezon City's adherence to best practices in

climate adaptation and mitigation, ambitious goal-setting, and significant progress in climate action. Additionally, the city has been recognized with a certificate for exceptional climate change mitigation and adaptation efforts by the Global Covenant of Mayors for Climate and Energy. These honors affirm Quezon City's commitment to environmental sustainability and position it as a leading example of resilience and eco-friendly urban development.

GREENING THE OLD PAYATAS CONTROLLED DISPOSAL FACILITY

Quezon City is transforming the idle space of the former Payatas Controlled Disposal Facility (PCDF) into a self-sustaining nursery as part of its efforts to re-green the area. The nursery, started last 2023, aims to double its propagation capacity to supply trees and plants needed to maintain the city's parks and open spaces, and support local greening programs across barangays and communities. Greening the PCDF will also provide an opportunity to create a biodiversity corridor that can help link La Mesa Ecopark and the Upper Marikina Watershed.



ADVANCING URBAN GREENING THROUGH TREE PLANTING AND TAGGING INITIATIVES

In observance of Environment Month and Arbor Day on June 25, 2024, Quezon City planted over 1,000 bamboo saplings at the New Greenland Farm in Barangay Bagong Silangan. This tree-planting activity, part of the One Million Trees Program, involved more than 400 city employees and partner organizations. Additionally, the city's tree-tagging initiative covered 43 urban parks, improving its capacity to address extreme heat and enhance urban resilience.

ENGAGING THE COMMUNITY THROUGH THE LUNTIANG KYUSI PROGRAM



In its commitment to fostering a livable, sustainable, and environmentally resilient Quezon City, the City Government introduced the "Lunti-ang Kyusi" initiative, a key component of the larger "Bayanihang QC" Volunteer Program. Launched on Earth Day, April 27, 2024, with the enthusiastic participation of 151 volunteers, the program embodies the city's vision to promote diverse environmental initiatives, encouraging active community participation through initiatives such as Adopt-a-Tree and Adopt-a-Park, and empowering

residents to play a vital role in preserving and enhancing urban green spaces. By harnessing the collective power of volunteerism, the City Government and its citizens aim to create a greener, more sustainable Quezon City, ensuring a healthier environment for future generations.

REOPENING LA MESA ECO PARK AS A CENTER OF BIODIVERSITY

La Mesa Eco Park proudly reopened on June 29, 2024, under the stewardship of the Manila Water Foundation and the Metropolitan Waterworks and Sewerage System (MWSS) Regulatory Office. This revitalized urban oasis is now a key element in the City's ambitious plan to enhance its biodiversity index. With a renewed vision, the park is poised to become a beacon of environmental education and conservation, inspiring citizens to appreciate and protect the rich biodiversity that sustains our urban ecosystem. The City's involvement underscores its commitment to reimagining this natural haven as both a community treasure and a living classroom for ecological stewardship.



CHAMPIONING ENVIRONMENTAL SUSTAINABILITY

Mayor Joy Belmonte was the first Filipino official named a 2023 Champion of the Earth by the United Nations Environment Programme (UNEP). The annual Champions of the Earth Award is the UN's highest environmental honor given to outstanding leaders from government, civil society, and the private sector whose actions have a transformative impact on the environment.

The accolade recognizes her leadership and policy achievements in curbing plastic pollution and greening the country's most populous city. Her progressive initiatives include a citywide ban on single-use plastics, the introduction of exchange programs, and the expansion of refill stations, setting new standards for sustainable urban living, elevating Quezon City to the forefront of global sustainability.

REINFORCING ENVIRONMENTAL STEWARDSHIP

On March 4, 2024, the Quezon City Police District (QCPD) took a significant step towards environmental stewardship by launching "Green Camp Karingal," a project aligned with the city's comprehensive environmental agenda. During the oath-taking ceremony, 116 "Green Cops" pledged to safeguard the environment and support the city's climate change mitigation and adaptation efforts. The event also featured a series of educational lectures focusing on key initiatives such as the QC Trash-to-Cashback program, the enforcement of Plastic Ban ordinances, and the promotion of food security and energy efficiency. These lectures not only reinforced the QCPD's commitment to sustainability, but also set the stage for the replication of similar

green initiatives in police camps and stations across Quezon City.



ENHANCING WASTE MANAGEMENT IN PUBLIC MARKETS

In compliance with Republic Act 9003, the Ecological Solid Waste Management Act of 2000, Quezon City initiated the Project Zero Waste Public Market. This project prioritizes composting and the recycling of both biodegradable and non-biodegradable waste, with key actions including the deployment of Rapid Composting Machines (RCMs) in Kamuning, Murphy, and Project 4 Public Markets. A Material Recovery Facility was also constructed at the Kamuning Public Market to accommodate the RCM. Since the program's launch in 2022, the project has entered its second phase, producing 23,674 kilos of soil conditioner, which has been distributed to Urban Farming Sites across the City for use as organic fertilizer. These efforts promote sustainable waste management, reduce dependence on landfills, and contribute to a cleaner, greener urban environment.

PROMOTING WASTE SEGREGATION

The City Government, led by the Department of Sanitation and Clean-up Works, strategically deployed 50 sets of biodegradable and non-biodegradable segregated bins across key areas in Quezon City to enhance waste segregation during events and daily activities. This initiative is designed to foster effective waste management, thereby promoting community cleanliness and sustainability. Additionally, the Quezon Memorial Circle Administration Office installed 46 trash bin sets throughout the park, each designated for biodegradable, non-biodegradable, and recyclable waste. Accompanied by informative posters, these bins not only guide visitors on proper disposal, but also serve as an educational tool to encourage environmental stewardship and ease the burden on waste management systems.



TRANSFORMING SCHOOLYARDS INTO CLIMATE-RESILIENT SPACES

The OASIS Schoolyard Program, a Paris-inspired initiative now embraced by Quezon City, represents a pioneering collaboration between the Resilient Cities Network and the Temasek Foundation. In May 2024, the

program completed the comprehensive baseline assessment and co-design workshops with teachers and students for the 2023–2024 school year. In partnership with the Quezon City Schools Division Office, this transformative effort aims to revitalize the schoolyards of Diosdado P. Macapagal Elementary School, Manuel L. Quezon Elementary School, and Placido Del Mundo Elementary School, converting them into vibrant, climate-resilient green spaces. By fostering an environment that enhances learning, play, and well-being, the project seeks to mitigate the impacts of extreme heat and flooding, thus ensuring a more engaging and sustainable future for students.



EXPANDING BOKASHI COMPOSTING FOR CARBON EMISSION REDUCTION

The City Government, through the Joy of Urban Farming and in collaboration with Bokashi Pinoy, pioneered the Bokashi composting method across urban communities. Derived from the Japanese term for “fermented organic matter,” Bokashi involves layering food waste with a special inoculant in a designated container, producing a liquid fertilizer that emits less CO₂ compared to traditional composting. In the latter half of 2023, the program engaged 363 trainees and incorporated 108 urban farms, successfully

diverting 7,131 kg of food waste and preventing 11,568 kg of CO₂-equivalent emissions, comparable to the annual electricity use of an average household. The initiative has also extended to Quezon City Hall, where nine offices and 247 staff have been trained, leading to the collection of 754 kg of food waste and a reduction of 1,443 kg of CO₂-equivalent emissions. These efforts are further supported by composting operations at the Joy of Urban Farming Demo Farms and 2 urban farms in Barangay Fairview.



STRENGTHENING STEWARDSHIP THROUGH ENVIRONMENTAL CELEBRATIONS

Quezon City actively curates a variety of events to spotlight both international and local environmental observances. These initiatives are designed to target diverse sectors and bolster community engagement in climate action, demonstrating a robust commitment to environmental stewardship.

Raising Environmental Awareness. In November 2023, as part of National Climate Consciousness Week and Children’s Month, the city hosted the “Kaya ng Kabataan para sa Kalikasan” youth orientation. This event, focusing on urban biodiversity, brought together over 300 city scholars and Muslim youth to foster environmental stewardship.

Enhancing Educators’ Capacity. On November 30, 2023, in alignment with the Quezon City Schools Division Office’s Green School Initiative, the Climate Change and Environmental Sustainability Department and Save Philippine Seas facilitated a comprehensive teacher training workshop. Attended by over 300 educators from both public and private schools, this session aimed to empower teachers to integrate climate change education into their curricula.



Observing Earth Hour. On March 23, 2024, the Climate Change and Environmental Sustainability Department orchestrated a dynamic scavenger hunt at Quezon Memorial Circle, featuring eco-challenges and trivia on climate change, biodiversity, and resource conservation. Additionally, the City Government co-hosted a ceremonial switch-off event at Eastwood City Estate Association, featuring an eco-sprint and unplugged performances.



Empowering Young Leaders: World Water Day. In March 2024, Quezon City observed World Water Day with the “Lakbay Aral – Water Trail,” an educational tour for Sangguniang Kabataan Council officials. This initiative, developed with water concessionaires, aimed to equip young leaders with essential knowledge and skills for advocating and implementing water conservation and sustainable management practices in their communities.



Showcasing Sustainable Fashion. For Earth Day 2024, the city continued its “Zero Carbon by 2050” theme with the “RetaShow: QC’s Catwalk to Sustainability.” This event spotlighted sustainable fashion by transforming discarded textiles into creative designs. Among over 50 entries, 20 designers showcased their work.

INNOVATING URBAN AGRICULTURE

On March 1, 2024, Mayor Joy Belmonte inaugurated the Quezon City University (QCU) Center for Urban Agriculture and Innovation, celebrating the institution’s 30th Foundation Anniversary. This pioneering facility is a collaborative venture between the city government, QCU, and the Department of Agriculture. It will showcase cutting-edge urban farming methods, including household aquaponics and hydroponics, commercial hydroponics, raised bed farms, and greenhouses, setting a new standard in agricultural innovation and education.

This year, Quezon City significantly advanced its urban agriculture initiatives, particularly through the expansion of urban farms and aquaponics sites. As of mid-2024, 346 new urban farms have been established, building on the substantial growth observed in

previous years. This impressive growth reflects the success of programs like the “Kumustahan QC Project” under the Joy of Urban Farming, which continues to foster community engagement and food security. The increase in the number of urban farmers, totaling 8,650 as of June 2024, further underscores the city’s commitment to sustainable urban agriculture. The substantial distribution of 45,772 starter kits and seedlings during the first 6 months of the year highlights the city’s ongoing support for these efforts, signaling a promising trend for the remainder of 2024.



Quezon City Urban Agricultural Profile					
Particulars	2020	2021	2022	2023	2024 (as of June)
New Urban Farms	166	137	287	436	346
Land Area (in sq.m)	290,000	52,139	143,500	98,400	6,920
New Urban Farmers	4,150	3,425	7,175	10,900	8,650
No. of Starter Kits & Seedlings Distributed	36,000	17,000	70,850	52,150	45,772

Source: Quezon City Food Security Task Force (QCFSTF) & Joy of Urban Farming (JOUF)

IMPROVING SOLID WASTE MANAGEMENT

Solid waste management in Quezon City has seen consistent improvement with 1,500,910 cubic meters of waste collected from January to June 2024. This growth in waste collection highlights the city’s expanding urban population and its increasing consumption

patterns. The increase in waste tonnage, which reached 774,988 tons in 2023 and 399,243 tons as of June 2024, underscores the urgency of waste management initiatives. The city continues to refine its waste diversion strategies, focusing on sustainability through enhanced recycling efforts and proactive waste reduction programs to mitigate environmental impacts.

Volume of Waste Collected in Quezon City					
Waste Collected	2020*	2021*	2022*	2023	2024 (as of June)
Cubic Meters	2,688,667	2,659,242	2,764,581	2,913,479	1,500,910
Kilograms	715,185,422	707,358,372	735,378,546	774,985,946	399,242,060
Tons	715,187	707,360	735,380	774,988	399,243
Tons per day	1,959	1,938	2,0159	2,123	1,094

Source: Waste Management Operation Division – Department of Sanitation and Cleanup Works of Quezon City
*2020-2022 data has been restated upon further validation

REVITALIZING WATERWAYS

The Quezon City government continued to maintain clean and safe waterways with the Waterways Clean-up Project making notable strides in 2024. Despite covering 27.9 linear kilometers of waterways as of mid-2024—a decrease compared to previous years—the

focus on quality and thoroughness has yielded significant results. The total waste collected in this period amounted to 1,918,300 kilograms. This year's efforts build upon the success of past clean-up operations, ensuring the city's waterways remain free from obstructions and pollution.

City-Initiated Waterways Cleanup Operations					
Particulars	2020	2021	2022	2023	2024 (as of June)
Total Linear Kilometers Covered (km)	171	226	213	90.3	27.9
Total Waste Collected (cu.m)	11,326	12,413	10,650	13,558	7,212
Total Waste Collected (kg)	3,012,716	3,301,858	2,832,900	3,606,304	1,918,300

Source: Waste Management Operation Division – Department of Sanitation and Cleanup Works of Quezon City

EXPANDING QC GREENING INITIATIVES

Quezon City's commitment to urban greening continues to bear fruit, with significant achievements recorded in 2024. A total of 1,725 trees were planted by mid-year alone, contributing to the city's ongoing reforestation efforts. Although this number is slightly lower

than the previous years, the sustained focus on tree planting and propagation remains evident. The trimming and pruning activities, covering 1,943 trees, reflect the city's dedication to maintaining a healthy and safe urban forest. These initiatives not only enhance the city's green spaces but also contribute to broader environmental and climate resilience goals.

Quezon City's Greening Summary					
Particulars	2020	2021	2022	2023	2024 (as of June)
No. of trees planted	670	3,036	10,585	2,744	1,725
No. of trees propagated*	850	9,966	9,248	-	189
No. of trees cut	127	183	312	306	335
No. of trees trimmed/pruned	763	1,507	3,025	1,686	1,943

Source: Parks Development & Administration Department
 *Beginning 2023, tree saplings were primarily sourced from DENR rather than propagated by PDAD



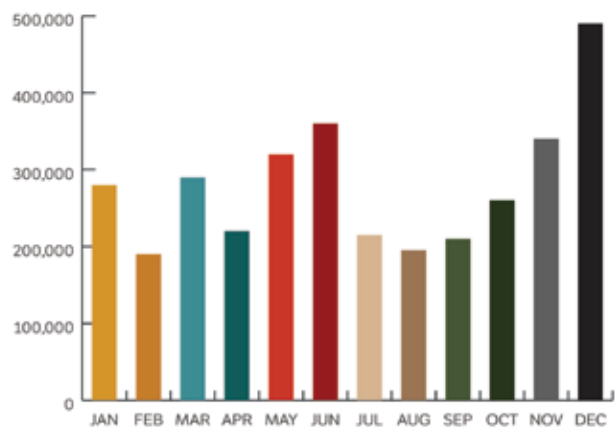
SOLARIZING CITY HALL

To reduce energy demand through efficient building solutions and transition to renewable energy sources, Quezon City Hall was solarized on June 17, 2024. Over 600 photovoltaic solar panels were installed at City Hall's main, treasury and legislative buildings, with over 1,000 more panels set for installation in other city-owned buildings, hospitals, and schools including Rosario Maclang Bautista General Hospital, Novaliches District Hospital, Quezon City General Hospital, Culiat Elementary School, Culiat High School, Judge Feliciano Belmonte Sr. HS, New Era HS, and Tandang Sora ES.

ENHANCING VISITOR EXPERIENCE AT QUEZON MEMORIAL CIRCLE

Foot traffic at the Quezon Memorial Circle (QMC) remained robust throughout 2023, with a total of 3,385,738 visitors recorded across various entry points. The peak months saw significant influxes, particularly in December, with 490,308 visitors. This consistent footfall underscores the park's popularity as a central recreational and cultural hub in the city. The data indicates a trend of sustained public interest and engagement with the city's green spaces, reflecting the success of ongoing improvements and attractions within the QMC.

2023 Quezon Memorial Circle Foot Traffic Report*



Source: Quezon Memorial Circle
 *Visitor arrivals were monitored through a clicker device by the guard on duty per entrance gate

REUSING TREATED WASTEWATER FOR WATERING OPERATIONS

In preparation for El Niño, the Quezon City Government entered into a MOA with Maynilad in November 2023 to utilize treated wastewater for cleaning and maintenance activities in city parks. This reduces the need to use potable water which demonstrates the city's commitment to sustainable water management practices. From February to August, 11, 320,000 liters of non-potable water were used for watering plants and cleaning open spaces, 744,000 liters of which were from treated wastewater. The volume of treated wastewater used for these operations underscores the success of initiatives aimed at conserving potable water resources while maintaining the city's green spaces.



VI. D. INFRASTRUCTURE

BUILDING MORE HOMES



As part of the Belmonte administration's 14-point agenda, the Quezon City Government is dedicated to addressing the housing needs of QCitizens by continuously constructing affordable, safe, and adequate housing. With rising housing prices and limited land available in the built-up city, the focus has shifted to the development of medium- to high-rise residential buildings. These structures are designed not only to provide homes but also to improve residents' quality of life by integrating commercial spaces, amenities, and parking facilities. The housing units are PWD-accessible and compliant with relevant standards, ensuring inclusivity and convenience for all.

One of the ongoing housing projects is the QCitizen Homes Balingasa Community (Housing 32), located in Barangay Balingasa. This 12-storey high-rise building, a first for the city, will offer 315 housing units with floor areas ranging from 28 to 32 square meters. The ground floor will be allocated for multi-purpose use and commercial activities, the 2nd and 3rd floors for parking, and the 4th floor for amenities, while the upper floors will be reserved for housing units. Prior to this, all housing developments were generally low-rise.

In July 2024, the Baesa Community (Baesa Housing) in Barangay Baesa was completed.

This 5-storey walk-up medium-rise building provides 150 housing units. Meanwhile, the Bagong Silangan Community (Wright Park) project, currently in its second phase of construction, will deliver 139 housing units when completed.

Additionally, in response to a fire that displaced more than 100 families in Village A, Barangay U.P. Campus, the Quezon City Government, in collaboration with the Department of Transportation (DOTr) and the University of the Philippines (U.P.), completed the Pook Marilag Transitional Housing project in 2023. This housing initiative provides a temporary solution for families affected by calamities as they transition into the city's affordable housing projects.

CONNECTING GREEN SPACES



Two of the largest parks in Quezon City, the 27-hectare Quezon Memorial Circle (QMC) and the 23-hectare Ninoy Aquino Parks and Wildlife Center (NAPWC), are located on opposite sides of the Elliptical Road, providing QCitizens with vital green spaces for recreation and leisure. As part of the Belmonte administration's thrust to green the city, an Elevated Landscaped Promenade has been envisioned to connect these two parks, creating a continuous, accessible green space while boosting the area's tourism potential.

The promenade will be a park-like bridge spanning approximately 262 meters, including ramps that will serve as entry and exit points for both parks, and offer a picturesque view of the Quezon Memorial Shrine. The ramps will be 4 meters wide, while the bridge itself will have a width of 15 meters, accommodating both bike and pedestrian lanes. This expansive design ensures it can handle a large number of visitors daily.

This direct link between QMC and NAPWC will significantly enhance accessibility for pedestrians, park-goers, and cyclists, further enriching Quezon City's green lung network. Additionally, with Quezon City's growing network of bicycle lanes, the promenade will provide essential infrastructure to ensure the safety and convenience of bikers along the busy Elliptical Road.

TRANSFORMING CONCRETE SPACES



With the vision to “build a liveable, green, and sustainable city” and the goal to double the number of parks by 2030, Quezon City continues to develop new parks, focusing on the reclamation of idle concrete spaces and turning them into functional green spaces. From January 2021 to July 2024, the city undertook 87 park infrastructure projects, 17 of which were implemented this year, with 14 more projects ongoing.

The East Avenue Junction Park, a space previously occupied by segmented directional islands, is now a beautiful and accessible green area that improves pedestrian and cyclist safety and mobility. The Sct. Reyes Plaza, a concrete road easement previously used as an illegal parking site, is now a permeable park that benefits nearby schools, government offices, and residents.

To be the “Green Lung of the Metropolis”, the Quezon City Government continues to recover and develop its parks and open spaces to provide citizens accessible and quality recreational public spaces. As of July 2024, the City has a total of 339 public parks and open spaces, 243 of which are developed, an increase from the previous year.

Parks Infrastructure Projects					
Category	Year Completed				On-Going
	2021	2022	2023	2024 (as of July)	
Community Parks	16	10	11	1	4
Linear Parks	3	2	0	0	1
Pocket Parks	11	1	1	1	1
GORA Lanes	3	0	1	0	0
Pedestrian Alleys	0	1	2	0	1
Green Walls / Vertical Gardens	1	0	0	0	1
Monuments / Shrines	3	0	1	0	0
Others	0	0	3	1	6
Sub-Total	37	14	19	3	14
Total	87				

Source: Parks Development and Administration Department

Summary of City-owned Parks and Open Spaces in Quezon City (as of July)			
District	Developed	Undeveloped	Total
District 1	34	37	71
District 2	13	5	18
District 3	36	10	46
District 4	38	27	65
District 5	69	11	80
District 6	53	6	59
Sub-Total	243	96	339

Source: Parks Development and Administration Department

CREATING NEW PATHS



To help create a well-linked pedestrian and bike lane network and encourage the increase of active mobility, previously encroached-upon and map-invisible local alleys, such as Alley 44 along Maginhawa St. in Brgy. U.P. Campus, inaugurated on January 12, 2024, were reclaimed and developed, offering pleasant alternate routes that connect inner residential areas to more commercial streets in the city.

Completed in August 2024, Alley 22 is a 55-meter alley that efficiently links Malinis St. to Maginhawa St. It features a permeable path walk with PWD-friendly ramps, lighting, planting strips, wayfinding signage that showcases a map of the Maginhawa Art and Food Hub, and landscape elements. Four more pedestrian alleys are targeted for future implementation, while identification and planning for more continue.



ENHANCING BIKE LANES



Quezon City made significant progress in expanding its bike lane network, with Phases 1 and 2 covering a total of 102.57 kilometers out of the targeted 350 kilometers. Additionally, the National Government developed 107.95 kilometers of bike lanes within city limits. In collaboration with the National Government, improvements are underway along Elliptical Road, which include upgrading the bike lane from Class 2 to Class 1 and widening the pedestrian corridor. This partnership also encompasses enhancements at junctions on East Avenue, Quezon Avenue, and Visayas Avenue, as well as the construction of ten public utility vehicle stops along Commonwealth Avenue to reduce conflicts among cyclists, motorists, and commuters.

To further support cyclists, the city installed 2,404 concrete plant boxes along Commonwealth Avenue, Quezon Avenue, and Katipunan Avenue, along with 68 bike racks in various commercial, educational, medical, and government establishments. The National Government also provided 37 end-of-trip facilities to 20 establishments.

Quezon City received the Bike Lane Infrastructure Award and Gold in the overall category at the National Bike Day Awards and Recognition, with Mayor Joy Belmonte recognized as the Notable Public Official for Public Transport. Additionally, the city was honored as the Most Bicycle-friendly City by the Mobility Awards, underscoring its commitment to promoting active transportation.

REDEFINING THE QUEZON MEMORIAL CIRCLE



The Quezon Memorial Circle (QMC) is the crown jewel of Quezon City, a major node of the “Green Lung Network” where families can enjoy green open spaces for various outdoor activities. The redevelopment plan of the QMC not only focuses on beautification but also on a purposeful design for QCitizens to use.

Upon completion, QCitizens will enjoy new and improved facilities for sports (lawn tennis,

pickleball courts, futsal courts, skate park, and multipurpose open field), health and recreation (cycling and jogging paths, inclusive playground, and dog park), stress relief and relaxation (children’s library, botanical kiosks, retention pond, and water feature), social gatherings (Jose Corazon de Jesus Plaza, innovation hub, and food plaza), and visitor services (souvenir shop, administrative and information buildings, e-tricycle terminal, toilets, roads, and parking areas).

BRIGHTENING UP THE CITY

To ensure public safety and illuminate barangays, roads, and other public places, 1,048 city-maintained street lights were installed and energized at various locations, and over 400 were turned over to the city from July 2023 to June 2024. A total of



29,457 non-operational streetlights underwent electrical repairs, including the replacement of 14 dilapidated control panels, the repair of 965 damaged control panels, and the replacement of busted or depreciated luminaires for 1,687 streetlights. Moreover, 320 affected streetlights were relocated or replaced due to dilapidated posts or pedestals.



Inventory of Streetlights in Quezon City (as of June 2024)							
Type of Streetlight	Quantity per District						Total
	I	II	III	IV	V	VI	
Meralco-Pole Mounted	5,970	2,921	3,337	4,789	5,917	3,989	26,923
City-maintained							
LED	4,502	3,601	3,266	7,095	5,889	4,765	29,118
Non-LED	176	66	331	103	4	29	709
Total (City-maintained)	4,678	3,667	3,597	7,198	5,893	4,794	29,827
Total	10,648	6,588	6,934	11,987	11,810	8,783	56,750

Source: Task Force Streetlights

PROVIDING FREE AND RELIABLE RIDES

Since December 2020, the Q City Bus Program provides a safe, convenient, comfortable, and economically viable public transportation service across 8 interconnected routes in Quezon City with over 90 buses on the road daily. Institutionalized through the “Q City Bus Ordinance of Quezon City,” the program provides free bus rides to commuters, benefitting close to 31.3 million QCitizens as of June 30, 2024. Increasing its number of trips and improving service quality, the program

continues to serve the public faithfully, even during public transport strikes, typhoons, and holidays.



Q City Bus Summary of Ridership

Route	2021	2022	2023	2024 (as of June)	Total
1	607,384	1,095,163	1,418,508	1,572,282	4,693,337
2	999,032	1,631,083	1,969,285	2,123,494	6,722,894
3	166,878	197,891	334,040	388,745	1,087,554
4	621,358	1,327,300	1,923,983	2,123,192	5,995,833
5	455,374	719,431	1,190,824	1,388,808	3,754,437
6	281,612	370,151	621,113	707,611	1,980,487
7	391,298	509,891	660,079	794,383	2,355,651
8	564,402	1,037,598	1,449,178	1,604,660	4,655,838
Total	4,087,338	6,888,508	9,567,010	10,703,175	31,246,031*

Source: Traffic and Transport Management Department

*December 2020 had an additional 107,241 riders that are not included in this total

REHABILITATING FOOTBRIDGES



To consistently implement urban revitalization initiatives, the Quezon City Government through a Public-Private Partnership (PPP) with Ecobridges continuously rehabilitates and develops footbridges in Quezon City. Rehabilitation includes the installation of solar-powered LED lights, bicycle ramps, roofing, CCTV cameras, louvers, plant boxes and provision of security guards. As of July 2024, a total of 22 footbridges were rehabilitated along major thoroughfares in Quezon City.

In addition, a Usufructuary Agreement between the Metropolitan Manila Development Authority (MMDA) and Quezon City Government was signed on 3 November 2023 which allows the city to manage, maintain and develop the 58 MMDA-owned footbridges in Quezon City. This includes the development for commercial use, active transport, greening, wayfinding and tourism, environmental monitoring, and other administrative, educational, and communication purposes.

BUILDING A WORTHY ARENA

To be able to hold quality local and international sporting events and encourage the development and training of homegrown

athletes, Quezon City inaugurated the flagship Amoranto Sports Arena in January 2023, with a seating capacity of 3,500, a 10-lane Olympic-sized swimming pool, tennis court, and multilevel parking. Since then, more features have been completed, including construction of the warm up pool, installation of bleachers for the swimming pool, and the rehabilitation of the football field. In the pipeline for future development are the completion of the Amoranto Indoor Sports Facility (with basketball, volleyball, badminton, table tennis and billiards), construction of the 8-lane track and field oval, and rehabilitation of the grandstand and main stadium, among others.



CONSTRUCTING MICE

To serve as platform for community engagement, economic development, and business opportunities by becoming a premier destination for international and local events, meetings, conferences, and exhibitions, Quezon City has made a major move with the construction of the 18,442-square-meter, five-story Quezon City Meetings, Incentives, Conventions, and Exhibitions (MICE) Center, located within the Quezon City Hall Compound.

In September 2024, MICE opened its event and exhibit hall that can accommodate up to 60 booths for exhibits and over 1,000 attendees, along with conference rooms and

offices on the ground and second floors. The basement provides parking for up to 95 vehicles, with convenient access to the facility.

Targeted for full completion in 2025, MICE will offer a 750-seat theater, a main auditorium, a viewing deck, additional offices, parking spaces, and training areas on the upper floors. With its advanced technology and sustainable infrastructure, the Quezon City Convention Center (MICE Center) will establish the city as a key venue for both global and local events.



CREATING SPACES FOR REMEMBRANCE



The Baesa Columbarium is a landmark endeavor designed to create a serene and spiritual sanctuary where families can gather to remember and honor their departed loved ones. Housing urns containing cremated remains, the columbarium offers a dignified and respectful resting place while optimizing space, while easing the financial burden on families.

Completed on November 7, 2023, the Baesa Columbarium features a vault capacity of over 1,000 within the two-storey Columbarium Building. The facility also includes a morgue building, administrative building, public toilets, and other essential amenities.

Further land development work began in June 2024 and is expected to be completed in 2025. Once finished, the Baesa Columbarium Compound will add 3,400 outdoor vaults, significantly increasing its capacity.

This project stands as a lasting tribute to the importance of family connections, ensuring they endure through the generations.

REDEVELOPING VIBRANT PUBLIC MARKETS



A major initiative of Mayor Joy Belmonte is to redevelop and modernize Quezon City’s 8 public markets with upgraded facilities, more standardized stalls, better ventilation and lighting, improved toilets, biodigesters, cold storage, as well as more parking, drop-off areas, and public spaces. These markets provide retail spaces at below-market rates for vendors, enabling their livelihood as well as essential goods and services to QCitizens. The city government moved for the redevelopment of its public markets as early as 2019, in part due to push of the then-current national administration to remove obstructions, which impacted illegal vendors and those selling their wares on sidewalks, necessitating the creation of more stalls.

To address safety concerns, the Quezon City Government completely reconstructed the outdated structure of the Project 4 market, including the reinforcement of its foundation, the installation of new roofing, improved ventilation and electrical systems, the addition of a sewage treatment plant (STP), and upgraded stalls. The newly reconstructed market now provides a safer, more accessible, and vibrant space for commerce, boosting local businesses and revitalizing the area as a key community hub. The market reopened on August 8, and by September 2024, vendors have filled 141 out of 159 stalls.

Given the dilapidated state of the Galas and Kamuning Public Markets, both were given high priority. The Galas Public Market effort focuses on 3 interconnected buildings. Phase 1 is the redevelopment of the four-storey middle building with a deck providing 1,200 stall capacity, with additional phases in the pipeline to complete the redevelopment. For the Kamuning Public Market, the first two phases focus on the textile market portion, with future phases for the redevelopment of the wet and dry markets.

ENHANCING HEALTHCARE ACCESS



The Quezon City Government is committed to improving healthcare accessibility and quality through strategic investments in health center infrastructure. These projects are essential in providing comprehensive medical services and ensuring that residents receive the care they need close to home.

The Quezon City Health Department Building in the City Hall Compound, completed on April 30, 2024, houses the Red Cross Office, enhancing coordination and emergency response capabilities. The West Riverside Health Center, a four-storey health center with a roof deck in Bgy. San Antonio, was completed on June 19, 2024. The Roxas

Health Center in Bgy. Roxas, a three-storey facility with a roof deck, was completed on September 6, 2024. These modern facilities not only provide essential health services but also support community health initiatives, further improving access to healthcare for local residents.

STRENGTHENING COMMUNITY SERVICES

In its ongoing effort to enhance local governance and address community needs, the Quezon City Government built new Barangay Halls to better serve QCitizens.

The new 4-storey Quirino 2-C Barangay Hall, completed on September 4, 2023, features a multi-purpose area and approximately 10 office spaces and conference rooms.

Phase 1 of the 3-storey multi-purpose building at Barangay Project 6 was completed on December 11, 2023. This facility will serve as a hub for sports activities and an emergency headquarters during disasters.



BUILDING NEW SCHOOLS



In line with Mayor Joy Belmonte's agenda to ensure high-quality education, the Quezon City Government is committed to addressing the classroom deficit by building new schools, expanding existing facilities, and optimizing the use of available spaces. These efforts help reduce overcrowding, improve student-to-teacher ratios, and create a more effective learning environment for all students. The city remains dedicated to providing free, high-quality education for all QCitizens, with a focus on enhancing and expanding educational infrastructure.

On November 9, 2023, the 4-storey Betty-Go Belmonte Elementary School was completed. With over 10 classrooms to accommodate more students, this facility includes an open activity area for programs and school events.

On March 22, 2024, the 4-storey Quezon City Schools Division Office Multi-Purpose Building in Barangay Sto. Cristo was completed. This facility offers spacious function halls to improve the management, supervision, and implementation of educational policies and programs.

STRENGTHENING FLOOD CONTROL AND SLOPE PROTECTION

To bolster the City's resilience against flooding, Quezon City has prioritized several key projects focusing on slope protection and flood control. These initiatives aim to prevent flooding, mitigate soil erosion, and safeguard the lives and properties of residents, particularly those living near waterways vulnerable to flooding during heavy rains.

One notable project completed in 2023 was the construction of steel sheet pile slope protection along Diliman Creek in Barangay Silangan and Quirino 2-A, extending a total of 1,508 meters. This project significantly enhances the stability of the creek banks, thereby reducing the risk of flooding and erosion in nearby communities.

In 2023, the Quezon City Government successfully completed 8 flood control projects, covering a total of 1,978 meters. By August 2024, the city had also completed three additional projects, extending over 1,958 meters.

HARVESTING RAINWATER



In line with the Quezon City Government's climate change mitigation efforts, the City

has implemented infrastructure solutions, with a focus on rainwater harvesting initiatives, to address potential water shortages caused by El Niño in early 2024.

224 Rainwater Harvesting (RWH) Systems were installed across 119 city-owned schools, providing a total storage capacity of approximately 932,000 liters. The collected rainwater is used for non-potable purposes, such as irrigation and cleaning, reducing reliance on the municipal water supply and supporting water conservation efforts. This is expected to save nearly Php2 million annually and benefit over 300,000 QCitizens. The installation of these systems in schools educates students about water conservation and helps mitigate urban flooding by decreasing stormwater runoff.

The City plans to expand this initiative to include additional schools and other city facilities, such as hospitals and evacuation centers. The recent installation of a 12,000-liter RWH System at the Barangay Bagong Silangan Evacuation Center exemplifies this expansion.

STANDARDIZING PROJECT MANAGEMENT PRACTICES

The Project Management Manual for Quezon City Government Infrastructure Projects marks a pioneering achievement as the first standardized manual for infrastructure project management in the city. This Manual plays an essential role in achieving one of the Administration's 14-point agenda: to deliver responsive, efficient, and cost-effective services by providing a simplified, expedient, and convenient construction project management process. Designed for project managers and project engineers, it ensures the proper implementation and timely completion of infrastructure projects.

The Manual consolidates all rules and regulations governing project management within the City, including various regulations, directives, and issuances from the Commission on Audit (COA), the Department of Public Works and Highways (DPWH), the Local Building Code of Quezon City, the Quezon City Infrastructure Committee (InfraComm), and more, as well as guidelines and compliances requirements for different project stages.



INNOVATING INFRASTRUCTURE MANAGEMENT

To enhance accountability and efficiency in delivering infrastructure projects and managing city infrastructure assets, the Quezon City Government has developed two key systems: the Infrastructure Project Management System (IPMS) and the Quezon City Road and Drainage Fix (QC Road Fix).

The IPMS is a comprehensive tool designed to optimize project tracking, progress monitoring, and overall management. It includes features such as project monitoring, automated reporting, contractor management, and customizable dashboards.

The QC Road Fix system focuses on streamlining the monitoring and maintenance of city infrastructure assets while facilitating

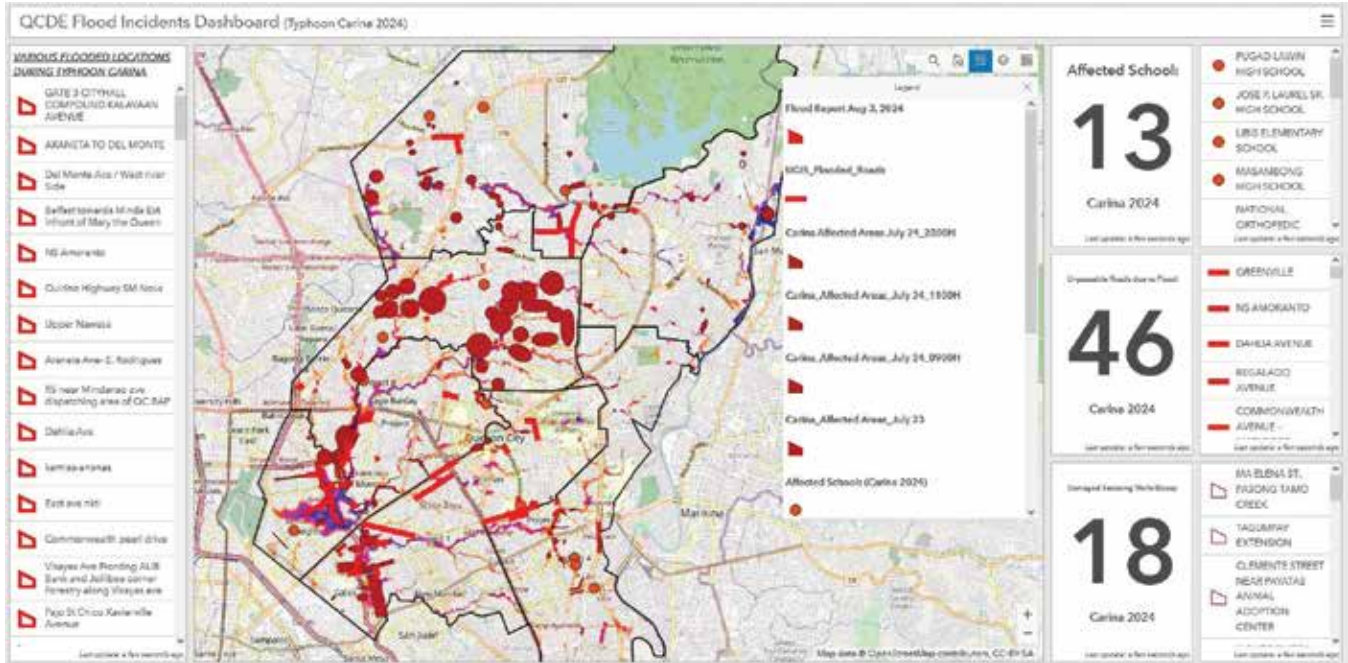
job requests and overseeing job order progress. This system empowers QCitizens to report damage or issues with city infrastructure directly from their mobile phones.

Through these advanced systems, the Quezon City Government is better equipped to deliver infrastructure projects on schedule and address infrastructure concerns promptly.

MAKING DATA-DRIVEN DECISIONS

To ensure that the Quezon City Government is implementing accurate, real-time and data-driven decisions, the Quezon City Unified Geographic Information System (QC UGIS) was formulated to provide a centralized geospatial platform in storing and visualizing data. Currently, 23 member-departments utilize over 100 map layers and more than 20 data dashboards in making map-based reports, developing plans, planning emergency responses, and allocating resources to support informed decision-making.

In addition to the internal benefits that the QC UGIS provides, it also promotes ease of doing business with the public. The Office of the City Assessor manages the City parcel map which is integrated to the Real Property Viewer application accessible through the QC e-Services portal. This significantly simplified and streamlined the process of locating properties and accessing parcel information for the property owners and the taxpaying public.



This dashboard shows information gathered during the havoc of Typhoon Carina in Quezon City. It displays a number of data such as affected schools, flooded locations, and damaged retaining walls, among others, that were used during their post-disaster report.



The Real Property GIS dashboard shows the current information of real properties in Quezon City.

ADDRESSING ROAD WEAR AND DRAINAGE CAPACITY

In building a safer and more resilient city, the Quezon City Government is investing in improving road conditions and enhancing drainage capacity through several key infrastructure projects. These efforts are vital in ensuring safer travel for residents and mitigating flood risks in critical areas across the city.

The 550-meter rehabilitation of West Avenue was a major undertaking, where 1.5-meter diameter (60-inch) drainage pipes were installed, significantly increasing its capacity to handle heavy rainfall. This enhancement has reduced flood risks not only in the immediate area but also for Barangay Philam, as evidenced by the significant reduction in flooding during recent typhoons.

Completed road and drainage projects include the rehabilitation of Martan, Sto. Niño, and Pilot Drive in Barangay Commonwealth; the rehabilitation of Valiant Street and drainage improvements on Jaguar Street in Barangay Fairview; as well as Fortune and Paxton Streets, also in Barangay Fairview. These projects have effectively addressed persistent issues related to road wear and inadequate drainage, facilitating smoother traffic flow and better flood management, thereby contributing to a more resilient urban infrastructure.

RENEWING ROADS

As part of the urban revitalization of the Balintawak area, Old Samson Road was redeveloped, improving the road and drainage system and facilitating smoother traffic flow with a one-way vehicular lane and a two-way porter lane. Additionally, 1.2-meter wide sidewalks were constructed, providing safer and more accessible pedestrian pathways.

This helps create a more vibrant and efficient market area, catering to both vehicular and pedestrian needs, while fostering economic growth and a better quality of life for the community.

MAINTAINING URBAN INFRASTRUCTURE FOR A SAFER ENVIRONMENT



In pursuit of creating a safer, cleaner, and greener city, the Quezon City Government remains committed to maintaining roads and infrastructure. Led by the Department of Engineering, a total of 63 kilometers of roadways were cleared, with over 33,647 cubic meters of drainage volume de-clogged by July 2024. Additionally, 1,214 maintenance activities were successfully completed across various areas of Quezon City during this period.

Completed Road and Building Maintenance Work		
Completed Works	2023	2024 (as of July)
Volume of De-clogged drainage (cu.m)	52,778.00	33,647.42
Length of De-clogged Road (km)	110.43	62.57
Volume of Dredged Waterways (cu.m)	469.00	3.11
No. of Road Repairs	407	422
Area of Road Pavement Repaired (sq.m)	79,118.85	43,552.50
No. of Manholes and Inlets/ Gratings Repaired	332	340
No. of Buildings Repaired	147	37
Other Works	169	415

Source: Department of Engineering

BUILDING FOR THE NEXT GENERATION

Quezon City promotes transparency and accountability and ensures timely completion and utilization of infrastructure projects for the betterment of QCitizens. From January to September 2024, the City completed 115 infrastructure projects amounting to Php 2.9 billion, with 153 more infrastructure projects currently under construction amounting to Php 7.9 billion.

Consolidated Data on City Infrastructure Projects 2022 to 2024 (as of September)				
Category	Year Completed*			On-Going
	2022	2023	2024	
Vertical				
Health Centers & Hospitals	22	31	3	9
Schools	56	56	40	22
City Government Offices	11	33	20	36
Barangay Community Facilities	11	18	13	24
Housing	1	3	3	2
Parks, Recreation & Sports	14	19	3	14
Protective Services	2	7	5	3
Other Buildings and Structures	8	18	8	13
Horizontal				
Roads, Bridges and Drainages	52	55	17	21
Slope Protection and Flood Control Structures	8	8	3	9
Total	185	248	115	153

Source: Department of Engineering, Parks Development and Administration Department, City Architect Department
 *Counted based on infrastructure projects completed and closed-out





VI. E. INSTITUTIONAL DEVELOPMENT



SETTING THE EXAMPLE ON GOOD GOVERNANCE

The Quezon City Government consistently exemplified good governance as reflected in the Commission on Audit's 2023 Annual Audit Report, earning the City an "Unqualified Opinion" for the fourth year in a row. This recognition confirms that all financial documents were prepared and adhered to the appropriate financial reporting standards and framework, signifying that public funds were accurately utilized on city programs and projects.

The City was also the recipient of the Seal of Good Local Governance in 2023, its fifth year in a row. This recognition highlights QC's remarkable performance based on 10 assessment criteria including financial administration and sustainability, disaster preparedness, social protection and sensitivity, health compliance and responsiveness, sustainable education, business friendliness and competitiveness, safety, peace and order, environmental management, tourism, heritage development, culture and arts, and youth development.

ENSURING QUALITY PUBLIC SERVICE

In its commitment to deliver top-quality public service, the Quezon City Government obtained ISO 9001:2015 certification for Quality Management System (QMS). The QMS framework is designed to enhance service delivery in vital sectors such as human and social services, economic development, infrastructure and urban planning, and institutional development.

In collaboration with the Development Academy of the Philippines (DAP), a series of training sessions and workshops were conducted to capacitate the knowledge and skills of authorized representatives necessary for a successful audit. 19 city departments and 3 city hospitals successfully underwent a thorough two-stage audit by TÜV Rheinland Phils., Inc., confirming international quality standards and the City's dedication to service excellence.



CHAMPIONING OPEN, PARTICIPATORY, AND INCLUSIVE GOVERNANCE

Under the leadership of Mayor Joy Belmonte, the Quezon City Government continues to be recognized as a champion of transparent, accountable, and responsive governance, exemplified by being accepted in the Open Government Partnership (OGP) Local Program. The OGP is a global initiative of 75 countries and 150 jurisdictions that builds partnerships between local governments and thousands of Civil Society Organizations (CSOs) to make the government more open, accountable, and responsive to citizens.

Through the partnership, action plans will be co-created with tangible commitments to increase transparency to fight corruption, engage citizens in shaping public policies and services, tackle inequality making services more inclusive, and use digital innovation in improving public service delivery. It has the unique ability to bring together national and local stakeholders to discuss local challenges, establish coalitions, and advance reforms, spreading innovation across countries.



CREATING A FINER FUTURE: LOCAL DEVELOPMENT INVESTMENT PROGRAM (LDIP)

Envisioning the future of Quezon City, the Local Development Investment Program (LDIP) 2024-2026 was developed containing 60 priority programs and projects that are aligned with the City's Comprehensive Development Plan (CDP). The LDIP is the primary means of addressing the development challenges and gaps towards attaining the goals and visions of the City for a high Quality Community, guided by the Mayor's 14-point Agenda and the City Council's Legislative Agenda.

Adopted through City Council Resolution No. SP-9483, S-2023, key programs include health infrastructure development, road and drainage development, scholarship expansion, pedestrian and commuter facilities development, formulation of a food system and food security master plan, and parks and open space development, among others.

To ensure the timely implementation of the PPAs within the three-year time frame, the Project Monitoring Committee (PMC), consisting of executive committee members of the City Development Council and various departments and offices, were tasked to refine and strengthen project monitoring and evaluation, emphasizing the importance of transparency, accountability, and efficiency.



DRIVING DATA-DRIVEN DECISION-MAKING

To increase transparency and enable data-driven decision-making, the City Government has undertaken the development of a comprehensive data dashboard that modernizes the City's data management and reporting. The cloud-based repository system enables departments and offices to conveniently update and locate information, enabling more informed decisions. Currently, 22 departments are able to access and navigate the system, with expansions planned for all city departments and offices.

FAST-TRACKING THE PROCUREMENT PROCESS



To maintain the timely delivery of goods and services, the City Government improved its procurement process through the conduct of Early Procurement Activities. This enabled the Quezon City Government to effectively manage resources, improve service delivery,

and ensure the success of critical projects allowing advance planning and preparation for the upcoming fiscal year.

For 2024, a total of 107 projects were successfully processed during the Early Procurement conducted the prior year and awarded at the start of the year, compared to 54 projects in 2023. These include Security Services, Janitorial Services, QC Bus Augmentation Program, Food Supplies for the City's Residential Care Facilities, Jails and Government-owned Hospitals, various Medical Supplies for the Hospitals, Collection of Special Waste and Disposal Services, Fleet Card System, and various Preventive Maintenances.

RACKING UP SAVINGS

To maximize public funds and its efficient utilization, the City Government has applied a robust procurement process with a preference for public bidding, yielding significant savings across the year. The City Government bid out 1,370 goods and services and 199 infrastructure projects in 2023, and 742 goods and services and 68 infrastructure projects as of September 2024. Approved Budget of Contract (ABC) totaled Php 33.9 billion with savings amounting to Php 126 million.

Procurement Summary				
Particulars	Goods and Services		Infrastructure and Consultancy Services	Total
	Public Bidding	Alternative Mode of Procurement		
2023				
Total No. of Bid Out Projects	987	383	199	1,569
Total ABC Amount (in Php)	13,759,510,444	1,018,989,664	5,591,064,013	20,369,564,121
Total Contract Amount (in Php)	13,695,349,680	1,007,555,006	5,582,554,007	20,285,458,693
Savings (in Php)	64,160,764	11,434,658	8,510,006	84,105,428*
2024 (as of September)				
Total No. of Bid Out Projects	563	179	68	810
Total ABC Amount (in Php)	11,393,688,516	148,753,692	2,048,111,889	13,590,554,097
Total Contract Amount (in Php)	11,354,630,133	146,531,585	2,046,698,317	13,547,860,035
Savings (in Php)	39,058,383	2,222,107	1,413,572	42,694,062
*Restated Source: Procurement Department				

PROVIDING MINI CITY HALL SERVICES

The District Action Offices serve QCitizens across the 6 districts of the city, functioning as Mini City Halls, providing more accessible localized services and ensuring immediate response. From 2023 to July 2024, 1,566,739 citizens availed of various services.

District Caravans were also conducted to directly bring services to communities of specific barangays. Services for health, social welfare, education, employment, and QC ID, among others were included. From 2023 to July 2024, a total of 540 caravans were conducted, benefitting 376,651 citizens.



Service Count for District Action Office Frontline Services*			
Office	2023	2024 (as of July)	Total
D1	111,076	83,422	194,498
D2	119,089	84,395	203,484
D3	141,761	108,510	250,271
D4	98,142	125,614	223,756
D5	306,906	270,859	577,765
D6	82,568	34,397	116,965
Total	859,542	707,197	1,566,739

Source: District Action Offices
 *Includes frontline services provided by the City Civil Registry Department, City Treasurer's Office, City Veterinary Department, Department of Building Official, Housing and Community Development and Resettlement Department, Office for the Senior Citizens' Affairs, Office of the Vice Mayor, Person with Disability Affairs Office, Public Employment Services Office, Quezon City Bangsamoro Affairs Service, Quezon City Youth Development Office, Social Services Development Department

Service Count for District Action Office Caravans*				
Office	2023	2024 (as of July)	Total Clients Served	Total Caravans
D1	19,081	24,404	43,485	71
D2	54,114	23,144	77,258	77
D3	28,832	14,794	43,626	75
D4	47,466	23,097	70,563	122
D5	38,840	34,612	73,452	61
D6	46,812	21,455	68,267	134
Total	235,145	141,506	376,651	540

Source: District Action Offices
 *Each may provide any of the following services: QC ID Application for Residents, Solo Parents, Senior Citizens, and Persons with Disability, Application for Financial Assistance, DSWD Social Pension, Socialized Housing Program, Scholarship, Employment Facilitation, Youth Organization Registration, Free Medicine, Anti-Rabies Vaccination for Dogs, Micro chipping, Medical & Dental Consultation, Common Laboratory Tests, Nutrition Counselling, Vaccination (COVID-19, Pneumococcal & Anti-Flu), and other services.

Departments/Offices Available in District Action Offices (as of August 2024)						
Department/Office	D1	D2	D3	D4	D5	D6
Botika ng Lungsod Quezon (Pharmacy)	✓	✓	✓	✓	✓	✓
Business Permits and Licensing Department			✓		✓	
City Civil Registry Department	✓	✓	✓	✓	✓	
City Engineering Department				✓	✓	
City Treasurer's Office			✓	✓	✓	
City Veterinary Department	✓			✓	✓	✓
Community-Based Drug Rehabilitation Program		✓		✓	✓	
Department of Building Official	✓	✓	✓	✓	✓	✓
Department of Sanitation and Cleanup Works of QC					✓	
Gender and Development Office					✓	
Housing and Community Development and Resettlement Department		✓	✓	✓	✓	
Office of Senior Citizens Affairs	✓	✓	✓	✓	✓	✓
Office of the Vice Mayor		✓	✓		✓	
Parks Development and Administration					✓	
Persons with Disabilities Affairs Office	✓	✓	✓	✓	✓	✓
Public Employment and Services Office	✓	✓	✓	✓	✓	✓
Quezon City Anti-Drug Abuse Advisory Council	✓	✓	✓	✓	✓	✓
Quezon City Bangsamoro Affairs Office				✓	✓	✓
Quezon City Disaster and Risk Reduction Management Office	✓		✓	✓	✓	
Quezon City Drug Treatment and Rehabilitation Center		✓	✓	✓	✓	
Quezon City Health Department					✓	
Quezon City ID (Processing and Issuance)	✓	✓	✓	✓	✓	✓
Quezon City Youth Development Office	✓	✓	✓	✓	✓	✓
Social Service Development Department	✓	✓	✓	✓	✓	✓
Sports Development Unit					✓	
Task Force Disiplina					✓	
Task Force Streetlighting	✓		✓	✓	✓	✓
Transport and Traffic Management Department	✓			✓	✓	
Tricycle Regulatory Unit					✓	

Source: District Action Offices

BANKING LAND

The Quezon City Government continues to acquire parcels of lands in strategic locations within the city for the purpose of later building essential infrastructure and community facilities such as housing, schools, health centers, barangay halls, and other structures for public purposes.

From July 2023 to June 2024, the City Government acquired 39 lots with an aggregate area of 154,795 sq.m and a total acquisition cost of Php 882.08 million. Of these, lots were allotted for the provision of barangay halls, District 6 Hospital, Animal Care and Adoption Center, and socialized housing. Another 12 parcels covering 76,195 sq.m and valued at Php 197.41 million are partially paid and currently in the process of full acquisition.



Acquired Properties (July 2023 to June 2024)				
Project or Purpose	Barangay	District	No. of Lots	Total Area (sqm)
Fully Acquired Properties				
Barangay Hall (lot and improvement)	Paraiso	1	1	217
	Quirino 2-C	3	1	205
Barangay Hall (lot only)	Sacred Heart	4	1	200
Animal Care and Adoption Center	Payatas	2	1	300
District 6 Hospital	Tandang Sora	6	1	5,000
	Baesa	6	1	5,000
	Payatas	2	23	137,725
Socialized Housing	Matandang Balara	3	1	800
	Batasan Hills	2	1	2,000
	Commonwealth	2	8	3,349
Total			39	154,796
Partially Acquired Properties (with 50% downpayment)				
Barangay Hall	East Kamias	3	2	140
Payatas Controlled Dumpsite Facility	Payatas	2	6	4,458
Drug Treatment and Rehabilitation Center	Payatas	2	2	800
Various barangay facilities	Bagbag	5	1	1,049
Socialized Housing	Payatas	2	1	69,748
Total			12	76,195
Source: City Planning and Development Department & Housing Community Development & Resettlement Department				

IMPROVING CHANNELS FOR FASTER ASSISTANCE

The Quezon City Citizen Services Department (QCCSD) significantly enhanced QC Helpline 122 services with an established and comprehensive ticketing system, utilizing Microsoft Dynamics 365 Customer Relationship Management (CRM) and the Helpline 122 official email (helpdesk@quezoncity.gov.ph). These help manage all citizen concerns,

enabling efficient tracking of actions, results, and resolutions to ensure swift management of inquiries, requests, and complaints.

Communication channels also expanded to social media platforms such as Facebook, Instagram, TikTok, and YouTube, further allowing enhanced citizen interaction and engagement. The integration of an advanced two-way radio communications system also revolutionized inter-departmental communication and coordination, supporting real-time information exchange essential for emergency response and efficient municipal operations.

In 2023, the city received 91,135 requests for assistance, mostly focused on public information and inquiries. While COVID-19-related concerns decreased as expected, there was also a significant increase in emergency incidents as QCitizens became more aware of the service. As of June 2024, the city received a total of 47,467.



Number of QCitizen's Request for Assistance on Emergencies and Other Concerns				
Incident Category	2021	2022	2023	2024 (as of June)
Emergency Incidence				
Police Assistance	172	472	1,150	799
Fire Incidents	333**	296	570	494
Medical Emergencies	1,007	1,567	1,735	937
Road Accidents (EMS & TVI Only)	1,799	1,564	5,901	3,686
Flooded Area	5	29	56	4
Mental Health Issues/ Concerns	-	16	78	10
Total Emergency	3,316	3,944	9,490	5,930
Non-Emergency Incidence				
Public Information (Inquiries, Others)	43,979	90,396	65,011	35,057
Complaint/Assistance	16,082	15,298	10,361	6,108
Covid-19 concerns*	36,002	92,905	5,686	202
Financial Assistance	-**	189	-	-
Service Request	-	433	184	69
Traffic Situation	12,344	63	284	64
VAWC	-	21	119	37
Total Non-Emergency	108,407	199,305	81,645	41,537
Total	111,723	203,249	91,135	47,467

Source : Quezon City Citizen Services Department
 *QC CESU WFH, QC122 Protektodo Viber, Vaccine Certificate
 **Revised from previous Annual Report

MEASURING CLIENT SATISFACTION

The Quezon City Government established the Client Satisfaction Measurement (CSM) Survey as a key feedback mechanism to gather insight from QCitizens on various frontline services across a number of service quality dimensions such as responsiveness and reliability. As a testament to the City's citizen-centric approach, the survey reported a 90% overall satisfaction rate among 15,643 respondents in 2023. For the first half of 2024, overall satisfaction was at 93% based on 16,724 respondents. The survey allows the city to collect and analyze relevant data, guiding the city's efforts to streamline and improve government service delivery.

CSM Survey Satisfaction Rating		
Service Quality Dimensions	2023	2024 (as of June)
Responsiveness	94%	90%
Reliability	93%	93%
Access and Facilities	92%	91%
Communication	90%	91%
Costs	94%	90%
Integrity	94%	93%
Assurance	94%	90%
Outcome	93%	91%

Source: Quezon City Citizen Services Department

PROMOTING JOB SECURITY AND INCLUSIVITY

The Quezon City Government made significant strides in bolstering job security and promoting professionalism within its workforce. Through strategic initiatives aimed at expanding permanent employment opportunities and refining the regulation of non-permanent roles, the city continues to build a stable and professional workforce that reflects its commitment to public service excellence.

The City Government has also been proactive in promoting plantilla employees and regulating the employment of Consultants, Contract of Service (COS) personnel, and Job Order (JO) personnel. As of June 30, 2024, the city has a total personnel complement of 20,052, of which 6,838 are plantilla employees. Gender distribution of the workforce remains balanced, creating an inclusive and equitable workplace.



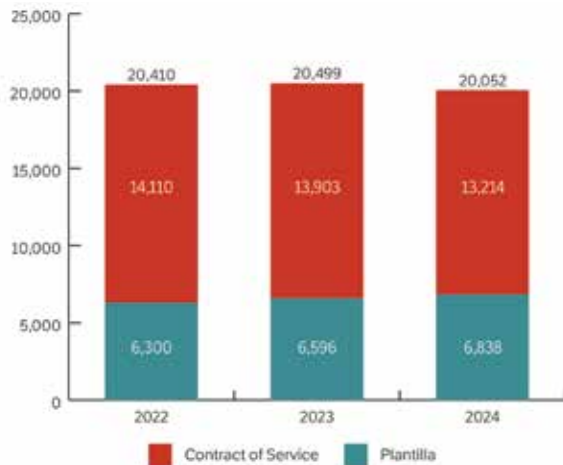
Summary of Personnel Complement				
Category	Sex	2022	2023	2024 (as of June)
Plantilla				
Executive and Legislative	Male	3,309	3,455	3,572
	Female	2,991	3,141	3,266
	Total	6,300	6,596	6,838
Consultants, Contract of Service and Job Order Personnel				
Executive	Male	5,642	5,309	5,006
	Female	5,225	5,233	5,058
	Total	10,867	10,542	10,064
Legislative	Male	1,344	1,413	1,315
	Female	1,899	1,948	1,835
	Total	3,243	3,361	3,150
Total		20,410	20,499	20,052

Source: Human Resource Management Department

Number of Issued Appointments			
Type of Appointment	2022	2023	2024 (as of June)
Promotion	292	390	244
Original	406	571	425
Reappointment	28	9	21
Re-employment	11	34	6
Transfer	0	4	0
Demotion	0	4	0
Total Issued Appointments	737	1,012	696

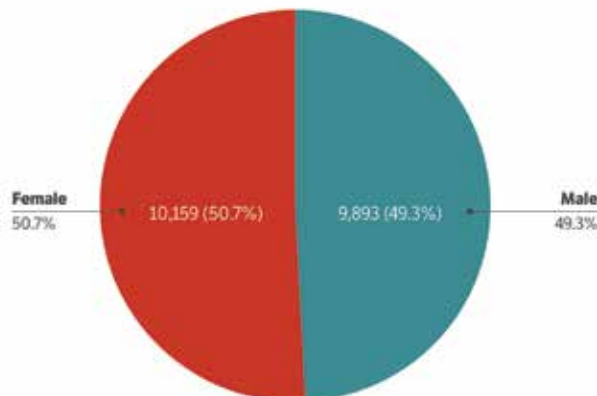
Source: Human Resource Management Department

Total Number of Personnel Plantilla and Contract of Service



Source: Human Resource Management Department

Sex Distribution 2024



Source: Human Resource Management Department

NURTURING WORKFORCE LEARNING AND DEVELOPMENT



The Quezon City Government’s Learning and Development (L&D) Program continues to stand as a cornerstone of professional growth and empowerment for its employees. The program is designed to enhance the skills and competencies of the city’s workforce, ensuring that they are well-equipped to meet the evolving demands of public service and foster a culture of continuous learning in the workplace.

Competency gaps were identified through electronic Training Needs Analysis (e-TNA) and Individual Learning and Development Plans (ILDP) which were strategically addressed through meticulously crafted training focused

on Mission-Critical Competencies (MCCs) with essential areas on professional development, including core organizational and leadership skills. The comprehensive curriculum covers vital subjects such as communication skills, coaching, mentoring, leadership development, project management, and customer service.

Since its inception in 2022, participants continue to increase across various training sessions, HR orientations, onboarding activities, and other developmental initiatives, with a total of 11,002 participants as of July 2024.



Number of Learning and Development Program Participants			
Category	2022	2023	2024 (as of July)
Trainings	590	4,363	2,616
HR Orientation and Onboarding	128	1,055	580
Other Activities	165	920	585
TOTAL	883	6,338	3,781

Source: Human Resource Management Department

CULTIVATING FUTURE LEADERS

The Quezon City Internship Program continues to play a vital role in nurturing the next generation of professionals by providing invaluable real-world experience to students from various educational institutions. As an integral part of the Quezon City

Government’s commitment to education and workforce development, the program has seen significant growth and success with its expanded reach, offering more students the opportunity to gain hands-on experience in a real-world government setting ranging from 80 to 600 hours.

Since the beginning of the program in 2022, the Quezon City Internship Program has accepted a total of 1,253 students, coming from various high schools and colleges such as Ateneo de Manila University, De La Salle University, Arellano University, Adamson University, Far Eastern University, National University, and Pamantasan ng Lungsod ng Maynila, among others. This substantial number highlights the program’s success in offering meaningful and impactful learning experiences.

Number of Accepted Interns			
LEVEL	2022	2023	2024 (as of July)
College	148	190	224
Senior High School	15	86	590
Total	163	276	814

Source: Human Resource Management Department

RECOGNIZING EXCELLENCE

To strengthen and professionalize the Quezon City Government workforce, the “Proud to be QCG” Awards Program was established in 2023 to recognize and honor the exceptional conduct and achievements of Quezon City Government personnel. The program acknowledges the exemplary performance and practices of individuals and groups from various Departments, offices, and Units (DOUs) across the Quezon City Government.

From March 2023 to June 2024, a total of 701 awards were distributed across several categories, celebrating the diverse contributions and outstanding efforts of our workforce.



CONNECTING WITH COMMUNITIES

Establishing the continuous engagement and partnership with the Homeowners' Associations (HOAs) across the city's six districts, a series of Homeowners' Association Forums were conducted by the city government, participated by 1,046 HOA representatives.

City officials presented updates and services relevant to homeowners, focusing on real property, locational clearances, HOA registration, and specific programs for senior and person with disability residents. Additionally, initiatives related to disaster preparedness, in light of recent floods and fires, were given due emphasis.

The fora serves as a platform for HOA representatives to express their concerns and address matters relevant to homeowners. Of the 314 issues raised, 110 were already resolved.



No. of Awardees for the "Proud to be QCG" Awards Program 2023 – June 2024		
Award Category	2023	2024 (as of June)
Individual Awards		
Bayani Ka! Award	19	-
Career and Self Development Award	331	172
Dedication to Duty Above Self Award	30	-
QC Exemplar Award	28	42
QC Exemplar Beyond the Workplace Award	2	12
QC Honesty Exemplar Award	15	22
Unsung Heroes Award	15	-
Group Awards		
COVID-19 Vaccination Champions Award	3	-
Healthy Food Consumption Award	3	-
QC Inclusivity Champion for Persons with Disabilities Award	4	-
QC Rainbow Award	3	-
Total	453	248

Source: Human Resource Management Department

MODELING BEST PRACTICES

Quezon City remains a model for other local governments aspiring to innovate and streamline processes, and deliver accessible services to the people. Since 2023, over 100 Local Government Units (LGUs) and organizations have visited and benchmarked the city. These included provinces, cities,

municipalities, and national government agencies.

These activities allow other LGUs to learn and understand Quezon City’s best practices, and encourage them to continuously improve public services, enhance cost saving measures, build a foundation for technological innovation, and exemplify good governance standards. Through collaborations and engagements, participants are able to have valuable discussions and share successful strategies for program implementation and foster effective local governance.



CAPACITATING BARANGAY OFFICIALS AND COMMUNITY LEADERS

Upon the assumption of the newly elected Barangay and Sangguniang Kabataan (SK) officials and personnel last November 2023, the Barangay and Community Relations Department conducted orientation and familiarization capacity development training and workshops attended by 1,783 Barangay Officials and personnel. Topics discussed include the 14-Point Executive Agenda of the Mayor, the City’s thrusts and priorities, the revised comprehensive development plan, the Local Government Code, Public Ethics and Accountability, duties and functions of barangay officials, barangay planning and budgeting, among many others.

To further capacitate these officials and personnel, various training and seminars were also organized to enhance their knowledge and skills necessary for the effective performance of their duties and responsibilities. Capacity building activities were also implemented for the community leaders coming from Civil Society Organizations (CSO), as the city’s partner in nation-building.



Training and Seminars Conducted for Barangay Officials and Personnel and Civil Society Organizations 2023 – June 2024	
SEMINARS/TRAININGS	NO. OF ATTENDEES
Orientation & Familiarization of the Newly-Elected 142 QC Barangay Councils	1,783 barangay officials
Orientation-Seminar on Barangay-Based Institutions (BBIs)	1,420 members of mandatory Barangay-Based Institutions
Enhancement Training & Updating of Crafted Barangay Development Plan for the Barangays of Quezon City	3,783 members of the Barangay Development Council
Training for Barangay Officials on Financial Management & Accountability, Inventory & Disposal of Fixed Assets	500 Punong Barangays, Barangay Treasurers, Kagawad Chair on Appropriation
Training for SK Officials on COA Handbook	760 SK Officials
Community Development Planning	7,096 accredited CSO representatives
Training for Lupon Tagapamayapa Members	3,593 Lupon Tagapamayapa Members
Barangay Tanod Skills Enhancement Training (BTSET)	1,841 regular Barangay Peace and Security Officers (BPSO)

Source: Barangay and Community Relations Department



ELEVATING VOLUNTEERISM

In promoting volunteerism in Quezon City, Bayanihang QC was established with the passage of City Ordinance SP-3281, S-2024, institutionalizing volunteer programs, developing strategies, and providing a framework and mechanism to strengthen volunteerism. As this program ramps up, it is expected to significantly increase the number of volunteers providing community services in city-led initiatives.

The Local Outstanding Volunteers Award, held every 5th of December based on City Ordinance No. SP-2416, S-2015, recognizes 10 outstanding Quezon City individuals and group volunteers who rendered selfless community volunteer services across the six districts.



2023 Volunteer Awardees		
Category	Awardee	Barangay
Individual	Myrna Pe Benito Natividad	Del Monte
	Ma. Divina S. Toquero	Batasan Hills
	Nadine B. Navarro	White Plains
	Patrick De Luna Maglinao	Roxas
	Lamberto Q. Nolasco	Bagbag
	Rev. Wilson C. Martin	Baesa
	Rodolfo G. Basilio, Jr.	Baesa
	Jason F. Antolin	Sauyo
	Michael G. Flores	Sauyo
	Alvin J. Constantino	Talipapa
Group	Kapit Bisig West Riverside Neighborhood Association	Del Monte
	Unbound Quezon Project Foundation, Inc.	Holy Spirit
	Black Nazarene Movement Amang Kanlungan (HDM-NPSN)	Holy Spirit
	Quezon City Anti-Crime Advocates	Batasan Hills
	Support A Child, Save A Future Ministries	E. Rodriguez
	Kaingin 1 Neighborhood Association, Inc.	Pansol
	White Plains Ladies Association (WLPA)	White Plains
	Botocan Blood Donors Club, Inc.	Botocan
	Maintain Goodwill & Transparency Circle Of Friends Fans Club, Inc. (MGTCFFCI Federation)	Gulod
Anti-Narcotics International Assistance Group (NARIAG) Inc.	Pasong Tamo	

Source: Barangay and Community Relations Department

ROLLING-OUT THE COMMUNITY-BASED MONITORING SYSTEM

The Quezon City Government, in collaboration with the Philippine Statistics Authority (PSA), continues to roll-out the Community-Based Monitoring System (CBMS). The standardized technology-based data collection system is designed to produce and disaggregate updated socio-economic household data. Trained personnel are strategically deployed to cover every household of the city for data gathering which shall be used for the city's

priority planning, effective policy formulation, data-driven decision-making and reliable monitoring leading to a thorough and comprehensive socio-economic analysis and better allocation of resources. Considering the vast land area and population of the city, more than 200,000 households have successfully completed the household profile data collection, as of June 30, 2024. The CBMS is an on-going program and will be done simultaneously with the upcoming nationwide 2024 Census of Population and Community-Based Monitoring System (2024 POPCEN-CBMS).

UPGRADING THE ASSET MANAGEMENT SYSTEM

To effectively manage the city's assets and properties, the Enterprise Asset Management System (QC-EAMS) utilizing best-in-class IBM Maximo was established in 2023. The system is geared towards digitizing and providing easier access in recording and updating the database of all city-owned assets, including supplies, moveable assets, and fixed assets, necessary in conducting physical inventory of subject properties. Standards were established, further streamlining the inventory and accounting process and allowing re-evaluation of properties such as moveable assets with an estimated value of Php 16.36 billion, as of July 2024. By early 2024, the City's General Services Department successfully transitioned to this more robust system.



EQUIPPING TO SUCCEED

Recognizing the importance of developing strong and competent leaders at the barangay level, the Quezon City Government, through the Barangay and Community Relations Department and Quezon City University, launched a certificate course on Leadership in Public Service and Fundamentals of Public Management designed for barangay officials. Over 300 officials underwent a ten-day intensive training program, honing them as drivers of positive change and promoters of good governance in their communities.



HONORING EXEMPLARY BARANGAYS

The Barangay Seal of Good Housekeeping is granted to exceptional barangays recognizing their exemplified governance within their jurisdictions. An annual assessment is conducted which aims to encourage barangays to aspire for excellence and aggressively scale interventions and innovations essential to barangay administration and development.

Barangays were evaluated on 8 categories: financial management, social services, disaster preparedness, health services, peace and order, public safety and anti-drug abuse campaign, business friendliness

and competitiveness, legislative services and environmental management. Major awards were given to barangays that scored well across all performance areas while “Best in” awards were granted to barangays that scored over 90% in a given category. Further, a ‘Best Practice Award’ was also given to barangays with exemplary programs or projects that brought positive impact to the majority of their constituents.



2023 Barangay Seal of Good Housekeeping Awardees	
Hall of Fame*	Batasan Hills
Dangal ng Lungsod**	Commonwealth
Gawad sa Huwarang Pamamahala***	Holy Spirit
Award Categories	Barangay
Best in Financial & Institutional	Bagumbayan, Bayanihan, Damar, Kaligayahan, Lourdes, Mariblo, Milagrosa, North Fairview, San Bartolome, Sangandaan, Sta. Cruz, Talayan, Tandang Sora, Unang Sigaw, UP Campus
Best in Social Services	Bagbag, Bagumbayan, Balingasa, Blue Ridge B, Culiat, Del Monte, Escopa IV, Greater Lagro, Kaligayahan, Maharlika, Novaliches Proper, San Bartolome, Sikatuna Village, Talayan, Ugong Norte, UP Campus
Best in Disaster Preparedness	Bagbag, Bagong Silangan, Bagumbayan, Culiat, Kaligayahan, Novaliches Proper, Pansol, San Bartolome, Talayan
Best in Health Services	Bagumbayan, Culiat, Pansol, San Bartolome, UP Campus
Best in Peace & Order, Public Safety & Anti-drug Abuse Campaign	Greater Lagro, Novaliches Proper, Sikatuna Village
Best in Business Friendliness & Competitiveness	Alicia, Bagumbuhay, Greater Lagro, Gulod, Kaligayahan, Kamuning, Kaunlaran, Maharlika, Milagrosa, Pansol, Pinyahan, Ramon Magsaysay, San Bartolome, San Roque, Sto. Domingo, Ugong Norte, West Triangle, White Plains
Best in Legislative Services	Bagbag, Balingasa, Culiat, Del Monte, Horseshoe, Immaculate Concepcion, Kamuning, Mariana, Milagrosa, Novaliches Proper, Quirino 2A, Silangan, Talipapa
Best in Environmental Management	Bagbag, Bagong Silangan, Blue Ridge B, Culiat, Damar, Immaculate Concepcion, Kaligayahan, Krus Na Ligas, Milagrosa, North Fairview, Novaliches Proper, Obrero, Pansol, Philam, Pinagkaisahan, Quirino 2A, Quirino 3A, Salvacion, San Bartolome, Sto. Domingo, Talayan, Talipapa, UP Campus
Best Practice Awardees	Bagumbayan, Balingasa, Batasan Hills, Commonwealth, Culiat, Greater Lagro, Kaunlaran, Nagkaisang Nayon, Pag-ibig sa Nayon Sacred Heart, Talipapa

Source: Barangay and Community Relations Department
 * Awarded to barangays who achieved Dangal ng Lungsod for 3 consecutive years
 ** Awarded to barangays who scored an average of 90% across all performance areas
 *** Awarded to barangays who scored an average of 85% across all performance areas



EMPOWERING CIVIL SOCIETY ORGANIZATIONS

Recognizing the need for citizen participation in good governance, the Quezon City Government passed City Ordinance No. SP-3169, S-2023, amending certain provisions of City Ordinance SP-1942, S-2009 also known as the Participation, Accountability and Transparency (PAT) Ordinance. This strengthened the mechanisms for people’s participation and institutionalized measures, including limits on the terms of representation, and requirements for the issuance of Civil Society Organization (CSO) accreditation. At present, there are 5,350 CSO accredited by the city.

Empowered by this Ordinance, CSOs can be more proactive with the concerns of their respective sectors, fully involved in the planning, implementation, and monitoring of implemented government programs, and provide feedback and recommendations for the city’s improvement of public service delivery.

Number of Accredited Civil Society Organizations	
July 2019 – June 2022	July 2022 – June 2024
2,232	5,350

Source: Barangay and Community Relations Department

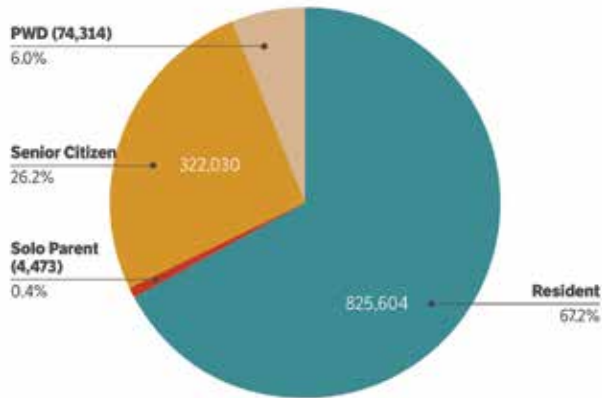
EXPANDING QCITIZEN ID SERVICE DELIVERY AND BENEFITS

The QCitizen ID (QCID), the city’s unified ID, continues to provide easier accessibility and efficiency in the service delivery of city programs such as Pangkabuhayang QC, Scholarship Program, StartUp QC Program, and the Health Information System, among others. Since it launched in January 2021, over 1.2 million citizens have been approved as of August 2024.

Partnerships with private enterprises expanded to more than 37 establishments including SM Store, Ayala Malls, McDonald’s, KBM Diagnostics Laboratory and Clinic, Bofill Psychological Services Inc., Peculiar Eyewear, Tayo Studio, Penny Pairs, Le Fleur Cafe and the Maginhawa Food Community, with more than 32 merchants, offering special promos, benefits, and discounts to QCitizens.



Approved QC ID (as of August 10, 2024)



Source Source: QCitizen ID

KEEPING CITIZENS INFORMED AND ENGAGED

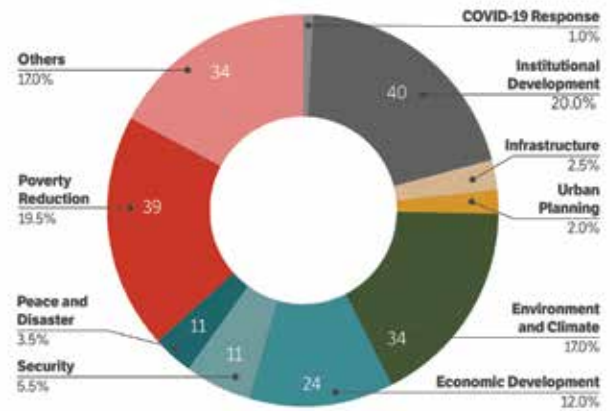


In providing right, timely, effective, and relevant information to QCitizens, the Public Affairs and Information Services Department produced and released a total of 200 press releases and official statements, 5,737 social media posts which included art cards, captions with photos, press releases, reshares, and videos. In addition, 107 live streams were posted from 2023 to June 2024.

These efforts proved successful, as demonstrated by the number of followers gained by all the official social media accounts of the City Government, which significantly increased over the past year. As of July 2024, the Quezon City Government Facebook Page

(@QC Government) has reached more than 1 million followers, the X (formerly Twitter) account has 99,230 followers, and the Tiktok account (@quezoncitygovt) has 9,855 followers.

Press Releases Posted (January 2023 - June 2024)



Source: Public Affairs and Information Services Department

The official Quezon City Government Website is continuously being updated with information on diverse topics, comprehensive guides and features that the residents may need. The website also earned a PWD-accessibility certification, fully compliant with the Web Content Accessibility Guidelines 2.1 at the AA level, making it fully accessible to Persons with Disabilities. Its features are compatible with assistive technologies like screen readers for visually impaired individuals and other tools such as color contrast, text-to-speech, alt text, and a chatbot. Having these features, the official website was visited by about 1.46 million users, with each user spending an average of 70 seconds navigating the site, for the first quarter of 2024.





VII

**FINANCIAL
HIGHLIGHTS**

VII. FINANCIAL HIGHLIGHTS

BREAKING RECORDS: GOOD GOVERNANCE AT WORK

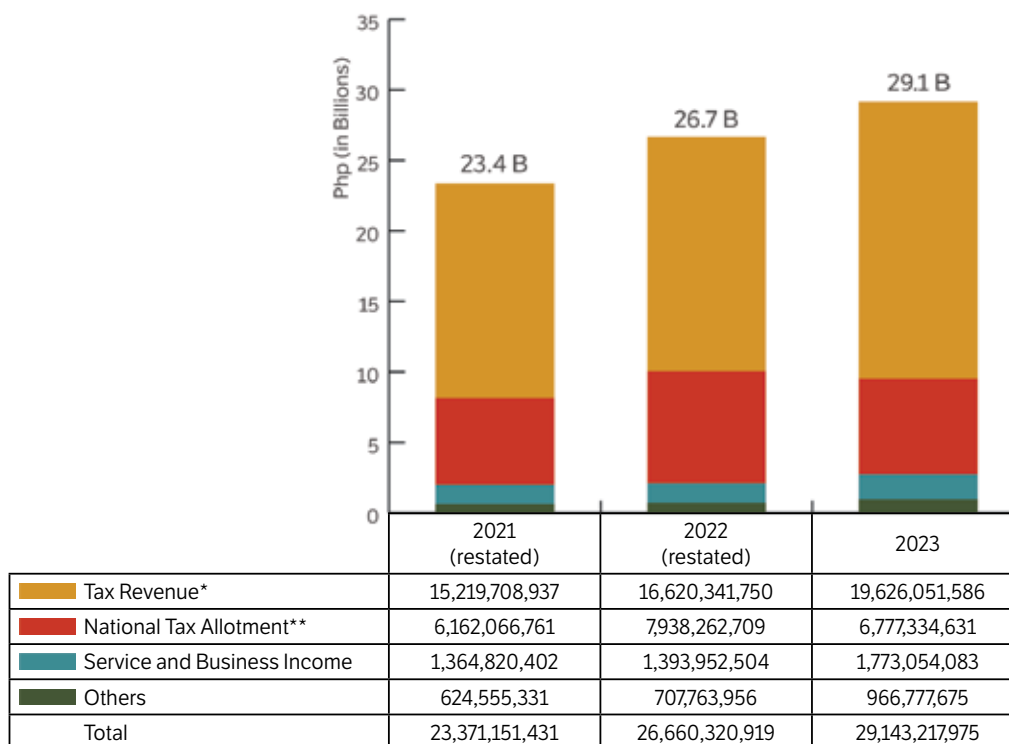
The Quezon City Government's unwavering commitment to good governance and effective tax policies is evident in the city's rising revenue. The City's efforts to encourage and incentivize QCitizens to make timely and correct tax payments have contributed to a significant increase in Real Property Tax (RPT) and Business Tax collections in 2023, with growth rates of 39.4% and 25.5%, respectively, during the first full year following the COVID-19 pandemic. The increase in RPT was driven by the implementation of the 2017 schedule of fair market values for land after five years of suspension, intensified real property tax mapping operation, and a rise in the number of taxpayers availing themselves of the 20% advance payment discount in December 2023. Meanwhile, growth in business taxes was aided by the implementation of the City's online business tax assessment system, other QC E-Services enhancements, as well as the continued recovery of the economy.

Under the leadership of Mayor Joy Belmonte, innovative reforms, strategic modernization, and investor-focused policies have driven the city's revenue to a record of Php 29.1 billion in 2023. Revenue from Local Sources likewise reached an all-time high of Php 27.4 billion, with actual collections exceeding the target by Php 1.5 billion, enabling Quezon City to maintain its position as the top revenue earner. These increased revenues enable the local government to enhance and expand its social and healthcare services, build more infrastructure, and improve public services, ultimately raising the quality of life of QCitizens. Total operating expenses in 2023 amounted to Php 26.6 billion, remaining relatively flat year-on-year as the City exercised fiscal prudence. Aided by strong collections, the City ended 2023 with a healthy Cash Position of Php 17 billion.

PRIORITIZING SOCIAL SERVICES, INFRASTRUCTURE, AND TECHNOLOGICAL ADVANCEMENTS

Staying committed to providing quality and efficient service to its constituents and meeting the needs of its communities, the Quezon City Government approved a record-high initial 2024 budget of Php 39 billion, which was further augmented by a Php 1.1 billion Supplemental Budget in August 2024. In the approved 2024 Budget, Social Services continues to be a key priority for the City Government, receiving a 22% increase in funding or Php 3.7 billion more than the previous year, bringing its share to 53% of the total. Reflecting the City's focus on infrastructure and technological advancements, Php 5.7 billion or 15% has been allocated for Property, Plant and Equipment.

Total Revenue

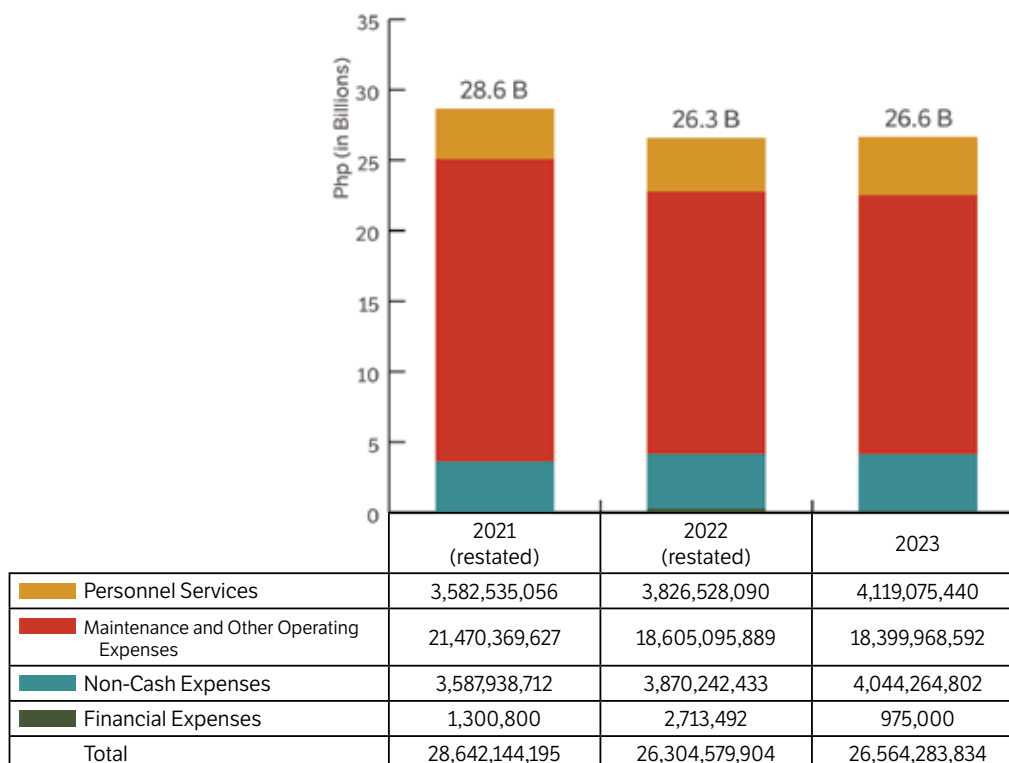


Source: 2022 and 2023 Commission on Audit Annual Audit Report

*Excludes RPT-Barangay Share

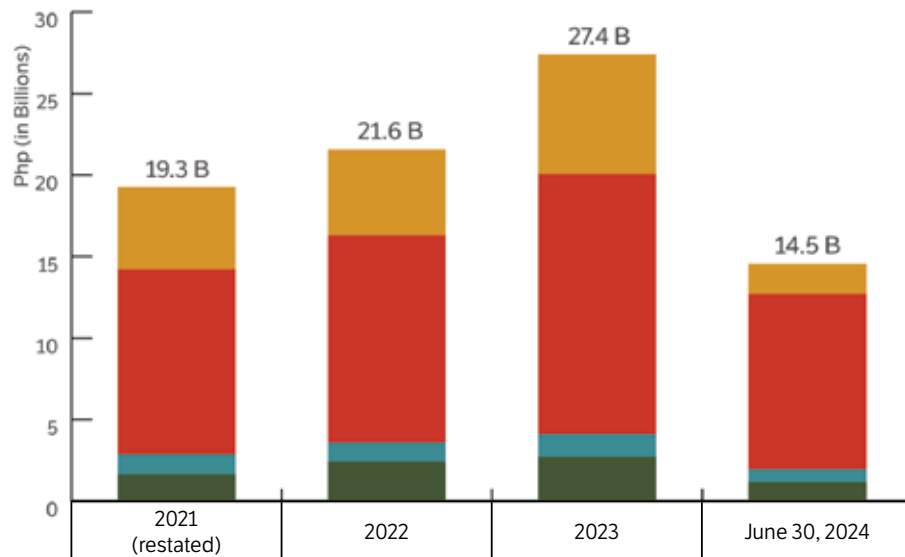
**Prior to 2022, the nomenclature was Internal Revenue Allotment

Total Operating Expenses



Source: 2022 and 2023 Commission on Audit Annual Audit Report

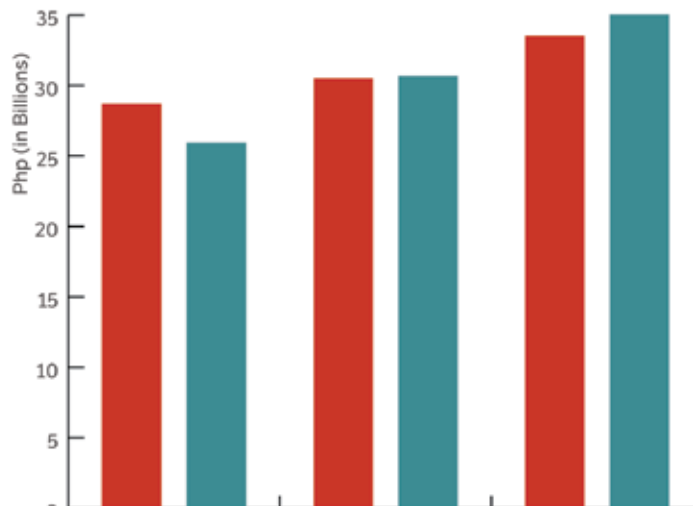
Revenue from Local Sources



	2021 (restated)	2022	2023	June 30, 2024
Real Property Tax*	5,035,631,031	5,263,590,093	7,338,514,512	1,845,451,251
Business Tax	11,345,229,561	12,733,557,230	15,981,190,918	10,746,318,035
Other Taxes	1,231,579,942	1,147,096,668	1,365,463,954	799,212,478
Non-tax Revenue	1,646,367,873	2,421,128,555	2,721,377,075	1,148,259,963
Total	19,258,808,407	21,565,372,546	27,406,546,459	14,539,241,727

Source: City Treasurer's Office
 *Includes Special Education Fund, RPT-Barangay Share, and pre-payments

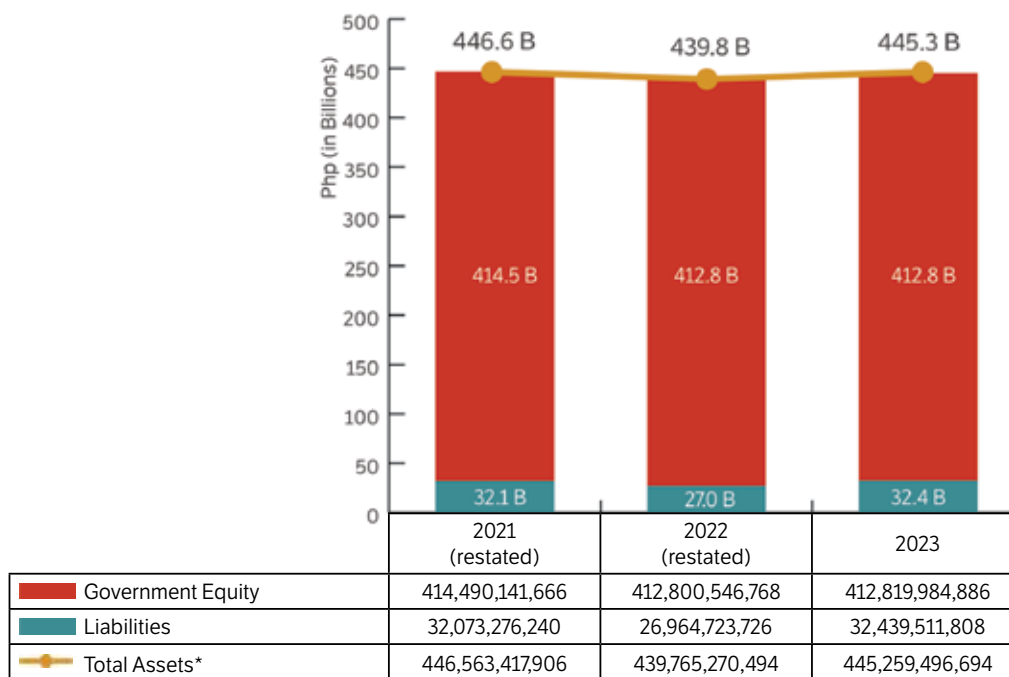
Actual Collection vs Target General Fund Budget



	2021 (restated)	2022 (restated)	2023
Target	28,700,000,000	30,500,000,000	33,542,000,000
Actual *	25,936,718,891	30,685,716,510	35,051,918,486

Source: City Treasurer's Office
 *Includes Special Education Fund, RPT-Barangay Share, National Tax Allotment and Beginning Balance

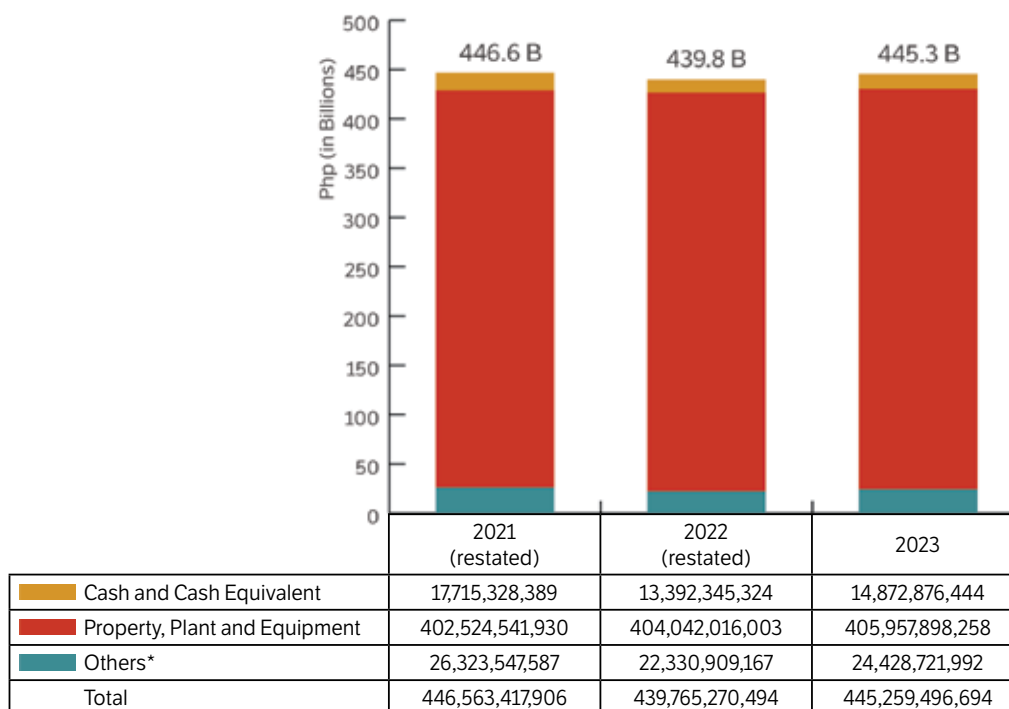
Assets, Liabilities, Government Equity



Source: 2022 and 2023 Commission on Audit Annual Audit Report

*Decrease in 2022 due primarily to reduction in cash and cash equivalents and receivables while increase in 2023 is primarily due to inventories, prepayments and deferred charges, and intangible assets.

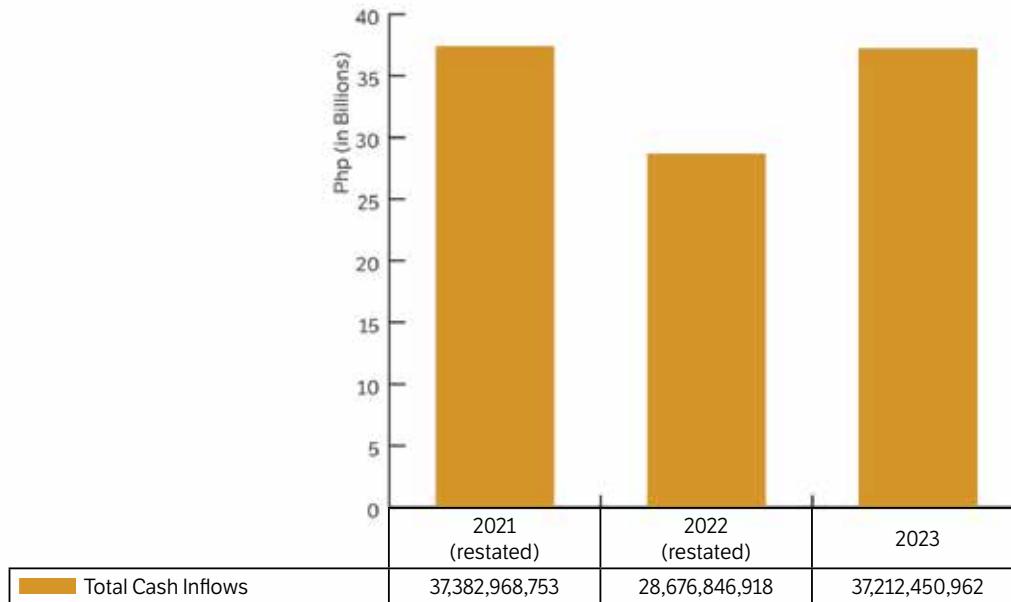
Assets



Source: 2022 and 2023 Commission on Audit Annual Audit Report

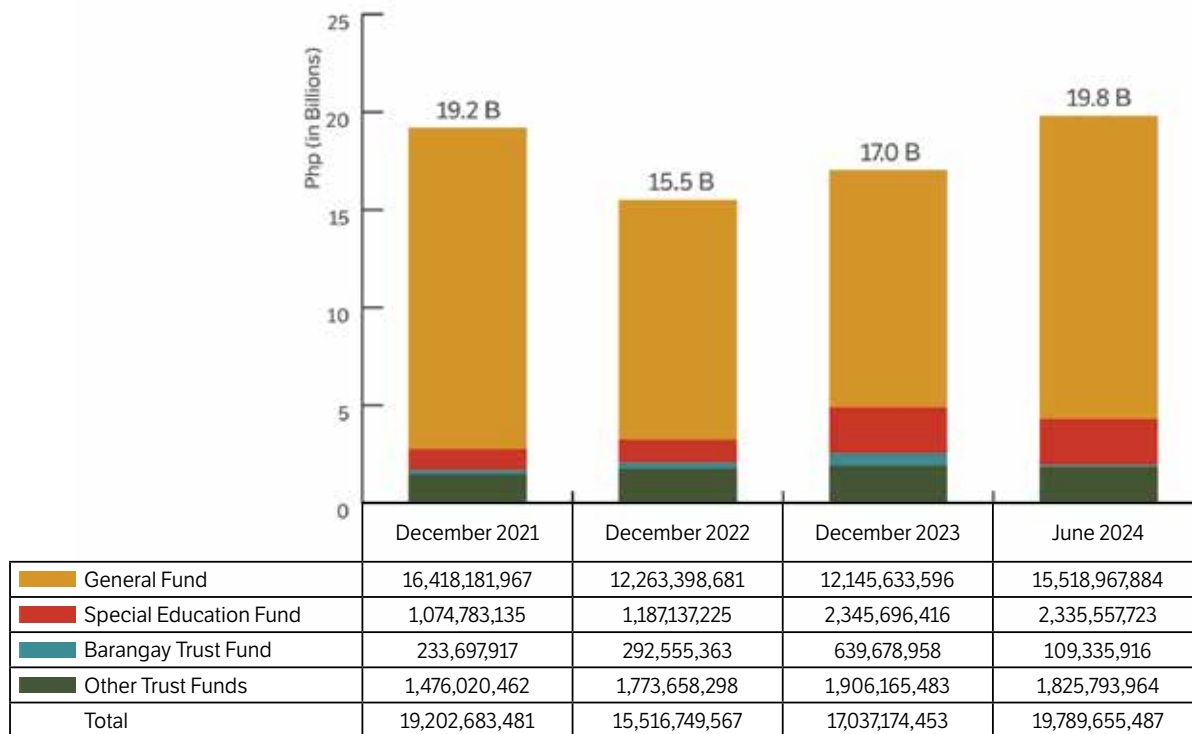
*Increase in Other Assets in 2023 is primarily due to Property and Equipment Held for Distribution, Drugs and Medicines Inventory, Other Supplies and Materials Inventory used in the different programs of the city. Meanwhile, investments in Computer Software for the continuous modernization of the City increased the Intangible Assets. Lastly, discount on advance payments given to taxpayers for paying in advance their RPT contributed to the significant increase in Prepayments and Deferred Charges account.

Cash Inflows from Operating Activities



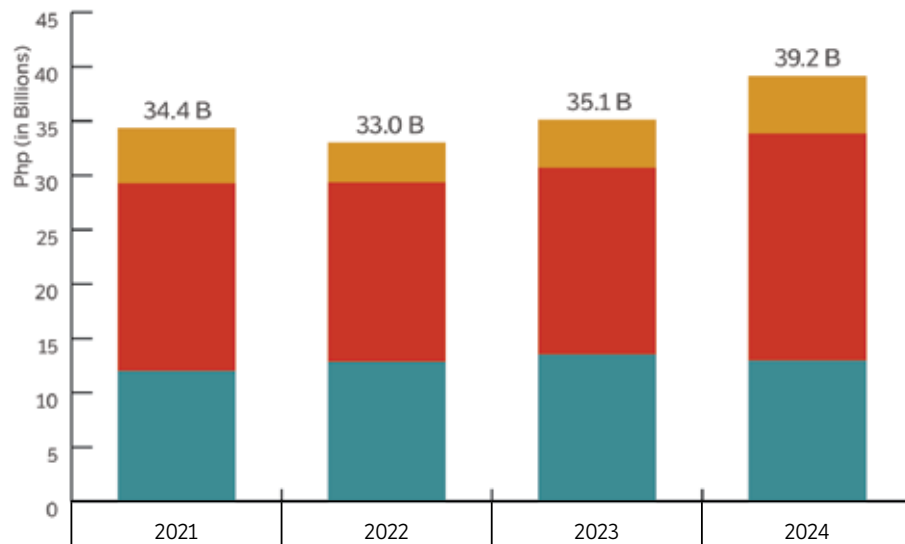
Source: 2022 and 2023 Commission on Audit Annual Audit Report

Cash Position



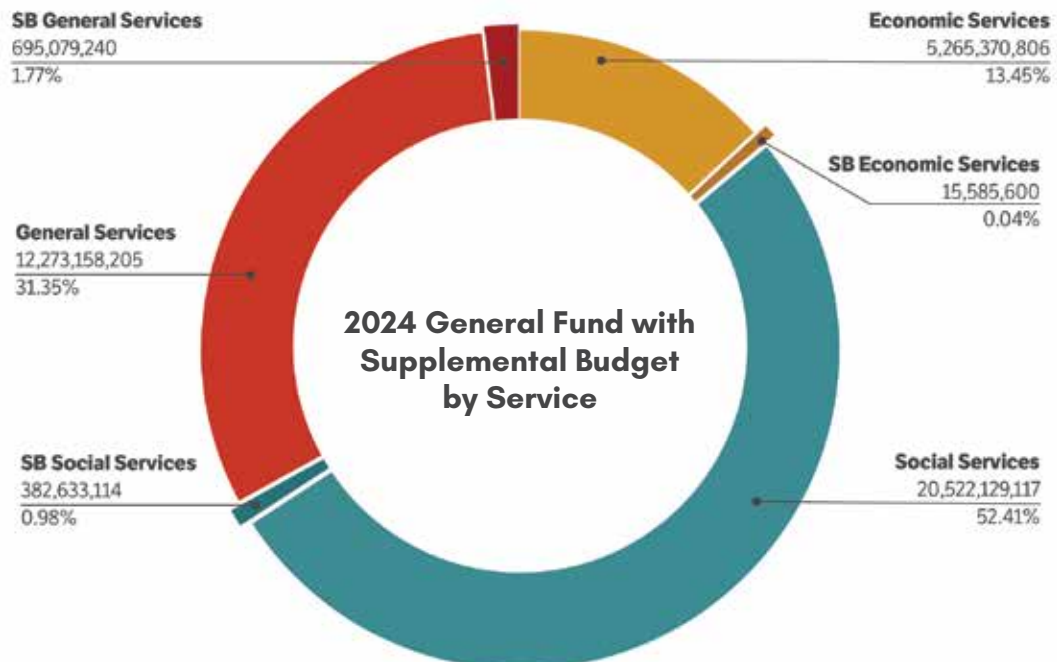
Source: City Treasurer's Office

General Fund Budget* by Service



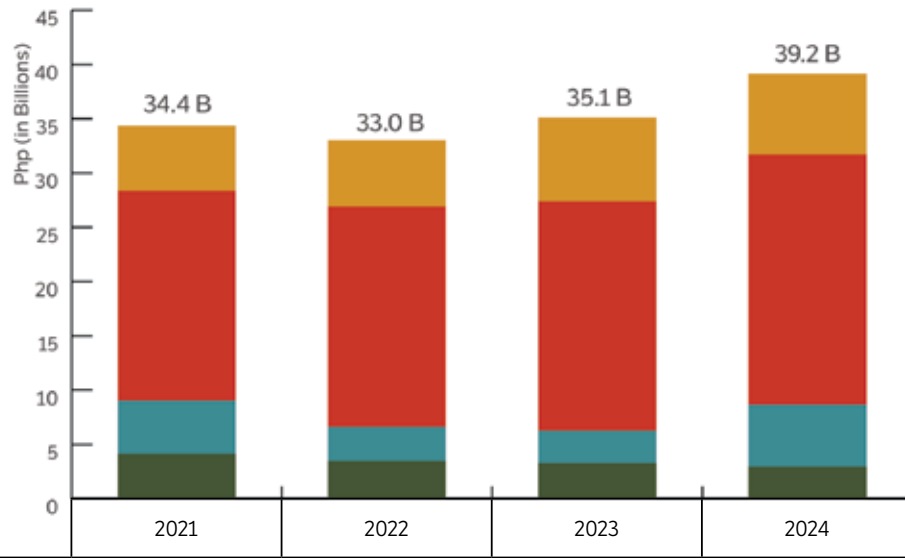
	2021	2022	2023	2024
Economic Services	5,060,417,306	3,651,098,865	4,418,763,950	5,280,956,406
Social Services	17,294,966,641	16,537,575,700	17,178,764,879	20,904,762,231
General Services	12,001,049,578	12,844,340,371	13,506,036,252	12,968,237,445
Total	34,356,433,525	33,033,014,936	35,103,565,081	39,153,956,082

Source: City Budget Department
 *General Fund Budget includes Supplemental Budgets passed during the year



Source: City Budget Department

General Fund Budget* by Account Class



Account Class	2021	2022	2023	2024
Personnel Services (PS)	5,972,034,881	6,128,358,212	7,701,205,229	7,447,102,725
Maintenance and Other Operating Expenses (MOOE)	19,353,665,555	20,283,850,495	21,160,719,062	23,035,792,933
Property, Plant and Equipment (PPE)	4,887,437,204	3,167,968,296	2,954,017,022	5,722,059,899
Statutory and Mandatory Obligations (SMO)	4,143,296,085	3,452,837,933	3,287,623,768	2,949,000,525
Total	34,356,433,725	33,033,014,936	35,103,565,081	39,153,956,082

Source: City Budget Department
 *General Fund Budget includes Supplemental Budgets passed during the year

MAINTAINING THE CITY'S ASSETS AND BUILDING MORE INFRASTRUCTURE

The Quezon City Government has made significant strides in maintaining complete and updated inventory records as part of the commitment of Mayor Joy Belmonte to transparency, efficiency, and accountability.

Movable Assets. The Quezon City Government's new Enterprise Asset Management System (EAMS) is geared towards easier access in recording the total movable assets of the City and will provide essential documents in conducting physical inventory of subject properties. The data of City-owned movable properties were re-

evaluated and sanitized through the EAMS, which resulted in the decrease of estimated value from Php 17.3 billion in 2022 to Php 16.4 billion as of July 2024. Disposal of unserviceable properties was also attributed to the decrease of the movable assets.

Fixed Assets. City-owned buildings, facilities and other structures that underwent rehabilitation or were demolished and replaced with newly constructed buildings or structures afterwards were included and updated in the Inventory of Fixed Assets. The total increase of 554 units of Inventory of buildings, Other Facilities and Structures in 2023 include long-term construction contract projects and building of various infrastructure assets necessary to provide the

City Government's functions to OCitizens. Likewise, the Land Assets of the City increased to 4,155 lots with 7.37 million sq.m due to the continuous facilitation and processing of the acquisition of real properties by way of donation and purchase.

Inventory of Buildings, Other Facilities & Structures (Number of Units)			
Classification	December 2021	December 2022 (restated)	December 2023
Office Buildings	1,221	1,346	1,538
School Buildings	875	935	912*
Sports Facilities	767	746	732*
Health Facilities	115	126	136
Market & Flea Markets	10	14	8*
Other Structures	2,208	2,373	2,766
Total	5,196	5,540	6,092

* Decrease in school buildings, sports facilities, and markets are due to demolished properties as recorded in the Inventory and Inspection Reports of Unserviceable Properties (IIRUPs)

Inventory of City-owned Land			
Particulars	December 2021	December 2022	December 2023
Number of Lots	3,947	4,112	4,155
Number of Transfer Certificate of Title	1,573	1,751	1,832
Total Area (in sq.m)	7,257,752	7,242,390	7,369,838



VIII

**EXECUTIVE
REPORT**



VIII. EXECUTIVE REPORT

From July 1, 2023 to July 31, 2024, Mayor Joy Belmonte issued 35 Executive Orders, 14 Memorandum Circulars, and 399 Office Orders. Below are the highlights of some of the key Executive Orders passed during this period.



HUMAN AND SOCIAL SERVICES

1. E.O. No. 22 & 22-A S-2023

Creating the Pharmacy and Therapeutics Committee of Quezon City

The Pharmacy and Therapeutics Committee (PTC) was created to address all issues, policies, and guidelines concerning the selection, distribution, and use of medicines within the city. By having the Committee in place, the city can strengthen its capacity to regulate the sale and distribution of quality medicines and promote the responsible use of pharmaceuticals. The committee's collaboration with national government agencies helps ensure that the city's pharmaceutical policies align with broader national health objectives and standards.

2. E.O. No. 28 S-2023

An Order Creating the Quezon City Task Force for the Harmonization of the City's Skills and Livelihood Training for Quezon City Residents otherwise referred to as "Task Force Mapagkalingang QC"

The Task Force for the Harmonization of the City's Skills and Livelihood Training for QC Residents was established to harmonize and consolidate all the City's skills and livelihood training, and formulate a standard system and processes to ensure quality implementation and delivery to the City's constituents for their holistic development.

3. E.O. No. 32 S-2023

Creating a Steering Committee, its Technical Working Group (TWG) and Secretariat for the Annual Celebration of Volunteerism Month, Known as "Buwan ng Bayanihang Bayan sa Lungsod Quezon"

Under Presidential Proclamation No. 194, it is declared that the International Volunteer Day shall be observed annually every 5th of December for economic and social development in the Philippines. The City Government created a Steering Committee to initiate, coordinate and synchronize the plans and activities in preparation for the annual celebration of the National Volunteers Month and International Volunteers Day.

4. E.O. No. 38 S-2023

Amending the Gawad Tandang Sora Award Committee and Selection Board

Through the Gawad Tandang Sora Award, the City honors outstanding women in Quezon City who make significant contributions to social development and display the same values as the revolutionary Melchora "Tandang Sora" Aquino. Tandang Sora, a resident of Banlat, Quezon City is renowned for her acts of kindness toward the Katipuneros during the conflict.

5. E.O. No. 5 S-2024

Creation of the Antimicrobial Stewardship Committee of Quezon City

Antimicrobial Resistance has been identified as a global threat because it reduces the effectiveness of medicines. The Antimicrobial Stewardship (AMS) Program is one of the fundamental strategies of the country to promote rational prescribing, dispensing and use of antimicrobials. The Committee was

created to integrate the implementation of the AMS Program to the City's health facilities.

6. E.O. No. 6 S-2024

Creating and Constituting the Quezon City's 85th Foundation Day Technical Working Group

The City celebrates its Founding Anniversary annually with meaningful and fitting ceremonies and celebration. To ensure a smooth and successful celebration of the 85th Founding Anniversary of the City, this Committee was created to prepare, coordinate and initiate a synchronized series of events and activities.

7. E.O. No. 12 S-2024

An Order Further Reorganizing the Quezon City Council for the Protection of Children, Updating its Committees, Sub-Committees, Composition and Functions

Executive Order No. 42, S-2019, as amended by Executive Order No. 42-A, S-2019, further amended by Executive Order No. 42-B, Series of 2020 was issued reconstituting the Quezon City Council for the Protection of Children, to integrate and synchronize policies, programs and services for children, and to ensure their effective implementation and efficiency in the utilization of resources dedicated for the protection of children. In the implementation of the aforementioned provisions, there is a need to reorganize the Quezon City Council for the Protection of Children, update its Committees, Sub-Committees, Composition and Functions, in order to continue its mandated tasks and ensure full compliance thereto.

8. E.O. No. 15 S-2024

Creating and Constituting the 2024 Manuel L. Quezon Gawad Parangal for Outstanding QCitizens and Institutions of Quezon City

Through the Gawad Parangal, Quezon City recognizes and honors outstanding individuals and institutions for exceptional achievements and merit in various fields of human endeavor. Awards are given to individuals of extraordinary lifetime achievement, who have a great positive influence and identified as being of special merit.



ECONOMIC DEVELOPMENT

1. E.O. No. 29 S-2023

Creating the Technical Working Group to Craft the City Tourism Development Plan, Defining its Composition and Appropriating Funds Thereof

The TWG was created to integrate the Resolutions, Ordinances and other tourism initiatives in the crafting of a comprehensive tourism development plan.

2. E.O. No. 31 S-2023

An Order Constituting the Auction Committee for the Implementation of Public Auction of Real Properties with Delinquent Taxes

The Auction Committee was constituted to ensure the proper implementation of the public auction of real properties with delinquent taxes, fees, charges, or penalties, in accordance with statutory and jurisprudential requirements.

3. E.O. No. 34 S-2023*Constitution of Maginhawa Festival Committee*

The Maginhawa Festival Committee was created to oversee the planning, execution and management of the Maginhawa Festival.

4. E.O. No. 35 S-2023*Reconstituting the Organizing Committee for the Chinese New Year Celebration*

The Organizing Committee for the Chinese New Year Celebration was reconstituted to oversee the planning, execution and management of the Chinese New Year Festivity in Quezon City.

5. E.O. No. 3 S-2024*Amending Executive Order No. 25, Series of 2022, Entitled: Reconstituting the CART-EODB*

The Committee on Anti-Red Tape and Ease of Doing Business (CART-EODB) was created pursuant to Republic Act (R.A.) No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 (EODB Act) which aims to streamline government services to improve competitiveness and ease of doing business in the Philippines.

6. E.O. No. 13 S-2024*Constitution of the Quezon City Science and Technology Innovation Technical Working Group*

DOST implemented the “Innovation, Science and Technology for Accelerating Regional Technology-Based Development (iSTART) Program” as a strategy to establish smart and sustainable communities. DOST-NCR and the Quezon City Government formed a strategic

collaboration to implement the iSTART program in the city. The QC Science and Technology Innovation Technical Working Group was created to develop a comprehensive Science and Technology Innovation plan which will guide and support the implementation of the iSTART Program.

**ENVIRONMENT AND CLIMATE CHANGE****1. E.O. No. 36 S-2023***Reconstituting of the Solid Waste Management Board of Quezon City*

Pursuant to RA No. 9003, otherwise known as the Ecological Solid Waste Management Act of 2000, the Solid Waste Management Board was constituted which shall draft and implement a Ten(10)-Year Solid Waste Management Plan consistent with the national solid waste management framework and subject to the approval of the National Waste Management Commission (NSWMC).

2. E.O. No. 2 S-2024*Establishing the 15-Minute City Learning and Application Technical Working Group (“TWG 15”), Providing an International Collaboration Mechanism, Objectives and Funding Structure Therefor*

In view of the Quezon City Mayor Joy G. Belmonte’s official visit to France where she experienced the benefits of the 15-minute city urban planning concept, the 15-minute City Learning and Application TWG was constituted to engage local officers and staff of the City Government in being trained and mentored by the Chaire-ETI Research Group of the Paris-Sorbonne University, which planned the compact neighborhoods in Paris.

3. E.O. No. 32-A S-2024

Reconstituting the Quezon City Task Force Manila Bay

Pursuant further to Supreme Court in Metro Manila Development Authority et. al. v. Concerned Residents of Manila Bay, etc., et al. (G.R. Nos. 171947-48, 18 December 2008 and 15 February 2011) which issued a Writ of Continuing Mandamus that directed the concerned government agencies and private entities to clean up, rehabilitate, preserve, restore and maintain the waters of Manila Bay to a level that is fit for swimming, skin-diving and other forms of contact recreation, the Department of the Interior and Local Government was ordered to direct all LGUs in Metro Manila to inspect all factories, commercial establishments, and private homes along the banks of the major river systems in their respective areas of jurisdiction, and subsequently the Quezon City Government created the Quezon City Task Force Manila Bay.



INFRASTRUCTURE

1. E.O. No. 27 S-2023

Restructuring the Local Housing Board known as the "Quezon City Housing Board"

There is a need to constitute the Quezon City Local Housing Board as a policy implementing body of the City Government on housing and human settlements to carry out the provisions of the Urban Development and Housing Act (UDHA) and Ordinance No. SP-1111, S-2002.

2. E.O. No. 4 S-2024

Directing the Preparation of the Quezon City Local Public Transport Route Plan (QC LPTRP), Creating the QC LPTRP Task Force, Technical Working Group, and Secretariat, and Providing for the Composition, Organization, Functions,

and Funding Support Thereof

In order to build a safe, resilient, livable and sustainable city, the Quezon City Government will be developing the Quezon City Local Public Transport Route Plan detailing the public transport route network, the different modes of public transportation, and the required number of units/vehicles per mode for the delivery of public transport services.

3. E.O. No. 11 S-2024

Directing the Preparation of the Quezon City Active Mobility Master Plan (QC-AMMP)

The EO creates the QC-AMMP TWG which is the primary body tasked with crafting the QC Active Mobility Master Plan. The plan is an urban planning and transportation strategy that will enhance accessibility, safety and sustainability in the City.



INSTITUTIONAL DEVELOPMENT

1. E.O. No. 30 S-2023

An Order Organizing the Quezon City Assessment and Transition Team (CATT) for the Turn-over of Barangay and Sangguniang Kabataan Properties, Financial Records, Documents and Money Accountabilities by all Incumbent Barangay and SK Officials in view of the October 30, 2023 Barangay and Sangguniang Kabataan Elections

The QC-CATT was organized to assist the outgoing and incoming Barangay and SK Officials for the turn-over of all government properties under their custody.

2. E.O. No. 33 S-2023

Directing the Approval and Adoption of the Merit Selection Plan (MSP) for the Quezon City Government

This Executive Order was issued to set the direction for the strict observance of the principles of merit, fitness and equal access to opportunities in the recruitment, selection and placement of applicants for appointment in the first and second level positions and executive/ managerial positions in the second level in the City Government.

3. E.O. No. 5-B S-2024

Amending Section 1 and Section 3 of Executive Order No. 5 Series of 2019 "Creating and Organizing the City Finance Committee Pursuant to Section 316 of Republic Act No. 7160 Otherwise Known as the Local Government Code of 1991 and Organizing its Technical Working Group (TWG)"

The City Finance Committee was created for the fiscal affairs of Quezon City to be guided by the principles of transparency, prudence and accountability.

4. E.O. No. 9 S-2024

An Order Creating the Seal of Good Local Governance Incentive Fund Project Implementation Team (SGLGIF-PIT) and its Technical Working Group for Quezon City

The Seal of Good Local Governance (SGLG) Incentive Fund is a progressive incentive system to an eligible LGU in the form of a counterpart fund to finance high impact local development projects prioritized by the LGU. One of the requirements in availing the SGLG fund is the creation of a Project Implementation Team to facilitate and monitor the implementation.

5. E.O. No. 9-A S-2024

Reconstituting and Reorganizing the Membership of the City Development Council Pursuant to the Republic Act No. 7160, Otherwise Known as the Local Government Code of 1991

Republic Act 7160 or the Local Government Code of 1991 provides for the constitution and organization of the CDC in line with the national policy of encouraging local government units to evolve local development plans pursuant to existing laws, executive orders and other related issuances. The CDC ensures that local development plans are well-grounded, feasible, and contribute to the overall progress and well-being of the city.

6. E.O. No. 14 S-2024

Creating the Steering Committee on the 29th Barangay Day Celebration in Quezon City on September 21, 2024

The Steering Committee was created to ensure that the 29th Barangay Day Celebration complies with all existing health and safety protocols being implemented in the Quezon City Government, in accordance with the guidelines set forth by the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF-MEID).







IX

**LEGISLATIVE
REPORT**

IX. LEGISLATIVE REPORT

As the presiding officer, Vice Mayor Gian Sotto, along with the City Councilors, remains steadfast in representing the voice of Quezon City's citizens through effective legislation. The Quezon City Legislature holds the utmost responsibility of exercising its lawmaking power in a manner that prioritizes the welfare and progress of Quezon City, creating a beacon of progress and prosperity through our collective efforts.

In the past year, the 22nd City Council held 77 regular and 5 special sessions, enacting 149 ordinances and 727 resolutions. The Special Investigative Committee (SIC) resolved 20 administrative cases, while the Special Review Committee on Barangay Ordinances (SRCBO) tackled 1,494 Barangay measures. Below are some of the notable measures enacted:



INSTITUTIONAL DEVELOPMENT

1. **SP-3210, 2023** — approved the supplemental budget number 1, General Fund for fiscal year 2023, in the amount of One Billion Five Hundred Sixty-one Million Five Hundred Sixty-Five Thousand and Eighty-one Pesos (Php 1,561,565,081.00).
2. **SP-3212, S-2023** otherwise known as the **"Key to the City Ordinance"** — laid down the guidelines in awarding the commemorative symbol of the Keys to the City to the outstanding members of society who have brought significant pride to Quezon City.
3. **SP-3215, S-2023** — created 44 new plantilla positions and reorganized the functional structure of the Quezon City Government's City Veterinary Department.

4. **SP-3219, S-2023** — revised the position titles, salary grade and qualifications of several positions in Quezon City University to align with national rules and regulations.

5. **SP-3223, S-2023** — amended the guidelines for the application of a replacement of the Quezon City ID by imposing a replacement fee, and integrated penal provisions to punish certain acts, like utilizing the QC ID for unlawful purposes, and willful submission of a fictitious name or false information in the application or renewal of the QC ID.

6. **SP-3224, S-2023** otherwise known as **"Barangay Nutrition Scholars Ordinance of Quezon City"** — gave importance to the Barangay Nutrition Program by mandating all Barangays to have at least 1 Barangay Nutrition Scholar and provides for benefits and incentives thereof.

7. **SP-3232, S-2023** otherwise known as the **"Quezon City Epidemiology and Surveillance Division Ordinance"** — created the Quezon City Epidemiology and Surveillance Division which serves as a mechanism that would craft a functional integrated disease surveillance and response system covering all notifiable diseases including emerging and re-emerging infectious diseases, diseases for elimination and eradication, epidemics, and health events.

8. **SP-3233, S-2023** — regulated the sale and use of firecrackers and pyrotechnic devices, and prohibited manufacturing of all kinds thereof in order to ensure protection and safety of all persons and properties.

9. **SP-3236, S-2023** otherwise known as the **"Quezon City Workers for the Infrastructure Projects Ordinance"** — amended the ordinance mandating all

business establishments and contractor for government funded infrastructure projects to secure clearance from the Industrial Relations Office to monitor and reinforce strict compliance to mandatory hiring of at least 50% of the unskilled and at least 30% skilled labor requirement from the bona fide residents of Quezon City by inserting new provisions pertaining to Pre-Bid Conference and Administration, enforcement and monitoring of the ordinance.

10. **SP-3238, S-2023** otherwise known as the **“Data Privacy Act Ordinance of Quezon City”** – adhering to the State’s policy to protect the fundamental human right of privacy, this Ordinance ensured the formulation and implementation of plans and policies that would warrant the protection of personal data against unlawful processing and the confidentiality, integrity, and availability of the personal data being processed.

11. **SP-3240, S-2023** – created an additional 51 plantilla positions and absorbed 4 plantilla positions from Disaster Control Division, Department of Public Order and Safety to the Quezon City Disaster Risk Reduction and Management Office.

12. **SP-3242, S-2023** otherwise known as the **“Barangay Nutrition Program Ordinance of 2023”** – in accordance with the mandate of the State to protect and promote the right to health of the people and to instill health consciousness among them, this Ordinance required all Sangguniang Barangays and Sangguniang Kabataan of Quezon City to appropriate a certain percentage of its General Fund to institutionalize a comprehensive nutrition program.

13. **SP-3245 S-2023** – mandated all Punong Barangays to submit their respective Peace and Order and Traffic Management Plan with the intent to harmonize their provisions with the City’s management plan that would serve

as a policy direction in promoting public order and security.

14. **SP-3248, S-2023** – amended Sec. 32 of Ordinance No. SP-2180, S-2012 by expanding the mandate for child protection policies to all schools and workplaces in Quezon City.

15. **SP-3250, S-2023** – created a special account called “Quezon City Human Milk Bank Special Account” wherein proceeds collected by the QCHMN, specifically the unclaimed bottle free deposit, Pasteurized Human Milk, Pasteurization of Breast Milk Fee, and donations, are to be deposited or credited.

16. **SP-3253, S-2023** – accredited 913 Non-Governmental Organizations, People’s Organizations, and other Civil Society Organizations in view of the objective of the state to promote these organizations to become partners which would be directly involved with the plans, programs, projects, and activities of Quezon City.

17. **SP-3220, S- 2024** – approved the Annual Budget of Quezon City Government for the calendar year 2024 in the amount of Thirty-Nine Billion One Hundred Forty Thousand Pesos (Php 39,000,140,000.00).

18. **SP-3225, S-2024** – redesigned the functional structure of the City Architect Department by creating additional plantilla positions and divisions, in keeping with the City Government’s desire to develop well-conceptualized and aesthetically designed urban projects based on sound and acceptable architectural and engineering principles.

19. **SP-3244, S-2024** – amended the 2023 Ordinance on the Quezon City Seal of Good Housekeeping to further promote excellence and recognize the initiative of our local leaders as they practice good governance in the Barangays.

20. **SP-3259, S-2024** – laid guidelines for the protection, use, and dissemination of the QC seal in order to preserve its honor and authenticity and to prevent unauthorized use thereof. The ordinance also inserted penal provisions to be imposed on all violators.

21. **SP-3261, S-2024** – created the Geriatric Fellowship Training Program that provides comprehensive geriatric assessment and other services to the senior citizens of Quezon City.

22. **SP-3262, S-2024** – created the Fellowship Training Program of Radiology of the Quezon City General Hospital to further enhance the diagnostic imaging services of the people of Quezon City. The 2-year ultrasound and CT-MRI Fellowship Program provides for detailed guidance intended to equip our trainees with a more advanced and appropriate knowledge, skills, and competence to diagnose cases that will make QCGH at par with other institutions.

23. **SP-3270, S-2024** otherwise known as the **“District 1 Area 1 Sub-Office Ordinance”** – converted a portion of the 2-storey Delarmente Multipurpose Hall, located at Road 7 extension, Brgy. Project 6, District 1, as District 1 Area 1 Action Sub-Office for Indigents, Persons with Disability and Senior Citizens.

24. **SP-3274, S-2024** – allowed for the conferment of the Quezon City Outstanding Market Award as recognition of their exemplary operations that substantially contribute to making the Quezon City an ideal place to live, work, and conduct business, and provides incentives thereof.

25. **SP-3280, S-2024** otherwise known as the **“Emergency Evacuation Procedures for LGU-owned Buildings in Earthquake Hotspots Barangay”** – as a preparatory measure to ensure stronger protection from

the impending danger that an earthquake might produce, this ordinance required all LGU-owned building and critical point facilities located in earthquake hotspot barangays to develop their respective emergency evacuation procedures.

26. **SP-3281, S-2024** otherwise known as the **“Bayanihang QC Ordinance”** – provided a policy framework on volunteerism and institutionalized a mechanism to strengthen the role of the Philippine National Volunteer Service Coordinating Agency (PNVSCA) in accordance with the policy of the State to promote and strengthen the practice of volunteerism as a strategy to attain national development and international understanding.

27. **SP-3284, S-2024** – ratified the augmentation of certain items in the 2022 and 2023 Appropriations of the same expense classification if the total amount of Four Billion Four Hundred Sixty Seven Million One hundred Thirty Three Thousand Eight Seventy Four Pesos (Php 4,467,133,874.00).

ECONOMIC DEVELOPMENT

1. **SP-3213, S-2023** – granted tax incentives to any private entity who donates assets and/or services for any priority program of the Quezon City Government.

2. **SP-3216, S-2023** – considering the imposition of the mandated price ceiling for rice, this ordinance suspended the assessment, collection, and imposition of penalties for non-payment of rental fees imposed upon all market stall owners exclusively selling rice in Quezon City as remedial measure to the affected sellers and retailers.

3. **SP-3218, S-2023** – synchronized the period of validity of the Liquor Permit with Business Permit to do away with the time-consuming process of renewals, reapplication, and any unnecessary delays for businesses,
4. **SP-3222, S-2023** – required the simultaneous payment of Real Property Taxes for the land and its attached/accessory improvements/buildings/machineries as solution to the situation wherein the land is updated in taxes while leaving unpaid the taxes accruing to the improvements.
5. **SP-3226, S-2023** – amended certain provisions of Ordinance No. SP-91, S-1993, otherwise known as the Quezon City Revenue Code, as amended, imposing regulatory fees and charges for services rendered by the City.
6. **SP-3227, S-3228, S-3229, S-3230, and S-3251, S-2023** – granted additional franchise to 286 petitioners from several Tricycle Operators and Drivers Associations in recognition of the integral role of tricycles in the public transport system.
7. **SP-3246, S-2023** – granted relief on surcharges and interests on transfer tax of real property, in relation to “Tax Amnesty Act”, as amended, by extending the period of availment of the estate tax amnesty until June 14, 2025, and for other purposes.
8. **SP-3249, S-2023** – prescribed the rental rates on the use of Amoranto Sports Complex and its facilities and laid down guidelines thereof.
9. **SP-3255, S-2024 amending Section 3 of Article I and Sections 3, 10 and 12 of Article III of Quezon City Gambling Regulatory Ordinance of 2018** – modernized the regulation of gambling activities in the City by including “*Specialty games*” or virtual games of chance and/or skills which are streamed in real time. This Ordinance likewise amended

the procedure for the application and validity of gambling permits.

10. **SP-3272, S-2024** otherwise known as “**Quezon City Nano-enterprises Registration Ordinance of 2024**” – set the guidelines and standards for the registration and provides for fiscal and non-fiscal incentives to Nano-enterprises.

11. **SP-3196, S-2023** – authorized Quezon City Government to resell the forfeited properties, previously acquired by the City Government through public auction, to its previous registered owners.



ENVIRONMENTAL AND HEALTH

1. **SP-3221, S-2023** otherwise known as the “**Quezon City Right to Care Ordinance**” – Ensuring equality and equity among all genders, this ordinance required all Health Care Providers within the territorial jurisdiction of Quezon City to recognize and respect the use of the Quezon City Right to Care Card.
2. **SP-3243, S-2023** – created the Quezon City Drinking Water Quality Monitoring Committee (QCDWQMC) that would establish the Local Drinking Water Quality Standards Program and inform the public of the latest quality of the drinking water in the locality.
3. **SP-3268, S-2024** otherwise known as the “**Quezon City Bidet Spray Ordinance of 2023**” – To lessen the use of toilet paper and to further reduce paper waste over time, this ordinance mandates all covered establishments within the territorial jurisdiction of Quezon City to install bidet sprays on toilets.

4. **SP-3275, S-2024** – donated Php27,868,274 for the provision of the Healthcare Insurance Program for all the Punong Barangays, Members of the Sangguniang Barangay and its ex-officio members, Barangay Treasurers, and Barangay Secretaries in Quezon City for the year 2024.

5. **SP-3276, S-2024** – provided the Healthcare Insurance Program for all Quezon City Government officials, employees, consultants, and contract of service and job order personnel for the year 2024, and appropriated the necessary funds.



INFRASTRUCTURE

1. **SP-3196, S-2023** – amended Ordinance No. SP-3160, S-2022 by deleting Section 5 which required a Resolution by the City Council before an improvement is sold to its registered owners, as it defeated the purpose of Ordinance No. SP-2783, S-2018 which aimed to speed up reselling forfeited properties previously acquired by the government through public auction to its registered owners.

2. **SP-3204, S-2023** – approved the alteration of the Subdivision Plan of Pasong Tamo Housing Project from 1033 to 1037 saleable lots, and the reconfiguration of the existing site development plan for the Future Development Site and Parks & Playground with community facilities, located in Barangay Pasong Tamo, Quezon City.

3. **SP-3206, S-2023** – approved the Subdivision Plan of Aguardiante Ideal Land Homeowners' Association, Inc. with 30 saleable lots located in Barangay Santa Monica, Novaliches, Quezon City.

4. **SP-3257, S-2024** – approved the Subdivision Plan of the Diamond Star Homeowners Association, Inc., with 24 saleable lots for the Community Mortgage Program, located in Barangay Gulod, Novaliches, Quezon City.

5. **SP-3265, S-2024** – established Sta. Monica Senior High School located at Dumalay Street, Barangay Sta. Monica, Novaliches, Quezon City.

6. **SP-3269, S-2024** – approved the Subdivision Plan of the GK International Village Homeowners Association, Inc., with 132 saleable lots for the Gawad Kalinga Program, located in Barangay Bagbag, Novaliches, Quezon City.



HUMAN AND SOCIAL SERVICES

1. **SP-3199, S-2023** – penalized parents who fail to enroll their children in kindergarten, elementary, and secondary education.

2. **SP-3205, S-2023** – identified the selling price and authorized the City Mayor to dispose of and award 2 adjoining parcels of land located in Sitio-2, Barangay Libis, District III, Quezon City in favor of 29 qualified beneficiaries of the area.

3. **SP-3239, S-2023** otherwise known as the **"Expanded Benefits of Pantawid Pamilyang Pilipino Program (4Ps) Beneficiaries Ordinance of Quezon City** – expanded the benefits of the 4Ps beneficiaries and their families according them social services, education, employment assistance, medical assistance, and other needed interventions.

4. **SP-3241, S-2023** otherwise known as the **“Anti-OSAEC Ordinance”** – provided special protection to children from all forms of online sexual violence, abuse and exploitation, and established programs to protect and reintegrate children victims into mainstream society.
5. **SP-3247, S-2023** otherwise known as the **“Fuel Subsidy Program”** – provided Fuel Subsidy to all Tricycles-For-Hire with an existing valid franchise and updated registration with the Quezon City Government due to unprecedented increase of fuel prices, providing funds therefor and for other purposes, subject to existing Auditing and Accounting Rules and Regulations.
6. **SP-3252, S-2023** – harmonized Ordinance Nos. SP-2579, S-2017 and SP-2846, S-2019 which promoted healthy food for early childhood development centers, elementary, and high school students within and outside school premises by prohibiting the selling of junk food or unhealthy food to the same.
7. **SP-3258, S-2024** – required public motorized tricycles-for-hire and utility motorized tricycles operating within the territorial jurisdiction of Quezon City to each bear a reflectorized body number on the external front and external back of its motorized tricycle side car, cab, van, or cart.
8. **SP-3271, S-2024** otherwise known as the **“Quezon City Kababaihan Festival Ordinance of 2023”** – institutionalized the celebration of the Quezon City Kababaihan Festival every month of March to commemorate women, the various gender and development efforts of the City, and to locally and globally promote sustainable tourism, innovations, culture and arts of Quezon City.
9. **SP-3273, S-2024** also known as the **“Quezon City Out-of-School-Youth Rights and Welfare Ordinance”** – empowered the rights of out-of-school youths and provided alternative learning systems and other kinds of social protection.
10. **SP-3277, S-2024** – to uplift the lives of our children under the care of Child-Caring Institutions or any other Social Welfare Development Agency, this ordinance institutionalized the partnership between the Sangguniang Kabataan of Quezon City with at least 1 Child-Caring Institution or any other social welfare development agency with the similar purpose for outreach programs located within the areas of jurisdiction of Quezon City.
11. **SP-3279, S-2024** otherwise known as the **“Quezon City Barangay Reading Center Ordinance”** – provided for the establishment of barangay reading centers and appropriation of funds thereof.
12. **S-3282, S-2024** – established the Quezon City Center of Excellence Program (Centrix) that is aimed at fostering a conducive learning environment while enhancing academic development, promoting innovation and excellence, and strengthening community engagement.
13. **SP-3283, S-2024** – expanded the scholarship program categories to cater to more scholarship beneficiaries and established a simplified scholarship process.





X

**STRENGTHENING
FOREIGN
RELATIONS**

X. STRENGTHENING FOREIGN RELATIONS

The Quezon City Government welcomed 26 visits from foreign dignitaries and international institutions between July 2023 and October 2024. This included 16 courtesy visits and meetings with the Mayor, 8 events held in the city attended by dignitaries, and 2 commemorative events celebrating diplomatic relationships between the Philippines and other countries. Israel, the Netherlands, Japan, Australia, USA, Denmark, Germany, Belgium, Ireland, Switzerland, Austria, Malaysia, Azerbaijan, Sierra Leone, and Argentina were represented by their embassies during this period.



ISRAEL

July 19, 2023

Delegation:

HE Ilan Fluss

Israeli Ambassador to the Philippines

Event:

Courtesy visit and meeting with Mayor



JAPAN

August 3, 2023

Delegation:

Jumpei Tachikawa

First Secretary, Japanese Embassy to the Philippines

Event:

UNDP Turnover Ceremony



AUSTRALIA

August 10, 2023

Delegation:

HE Hae Kyong Yu

Australian Ambassador to the Philippines

Event:

Courtesy visit and meeting with Mayor



INTERNATIONAL LABOR ORGANIZATION (ILO)

August 11, 2023

Delegation:

Hon. Roseline Njogu
Principal Secretary for Diaspora Affairs, Kenyan Ministry of Foreign and Diaspora Affairs

Event:

Courtesy visit and meeting with Mayor



APEC AUSTRALIAN PARLIAMENT

August 22, 2023

Delegation:

Councillor Joseph Haweil
Mayor of Hume City

Hon. Laura Henderson
Member of Legislative Council

Hon. Peter Foster
Member of Legislative Council

Event:

Courtesy visit and meeting with Mayor



USA

August 24, 2023

Delegation:

Hon. Juslyn Mandalo
Vice Mayor of Daly City

Event:

Courtesy visit to Mayor and Vice Mayor and tour around Quezon Memorial Circle



JAPAN

September 4, 2023

Delegation:

Hon. Yusuke Okada
Councilor, Chiba City

Event:

Courtesy visit and meeting with Mayor



DENMARK AND ISRAEL

October 4, 2023

Delegation:

HE Franz Michael Melbin
Danish Ambassador to the Philippines

HE Ilan Fluss

Israeli Ambassador to the Philippines

Event:

Commemoration of the 80th Rescue of Danish Jews (event in coordination with Danish Embassy & Israel Embassy)



AUSTRALIA

October 6, 2023

Delegation:

HE Hae Kyong Yu
Australian Ambassador to the Philippines

Event:

Filipino Elderly Week Event



DENMARK

October 17, 2023

Delegation:

HE Franz-Michael Melbin
Danish Ambassador to the Philippines

Event:

World Diabetes Day Event



GERMANY

November 17, 2023

Delegation:

Dr. Andreas Michael Pfaffernoschke
German Ambassador to the Philippines

Event:

Courtesy visit and meeting with Mayor



BELGIUM, THE NETHERLANDS, DENMARK, GERMANY, AND IRELAND

November 25, 2023

Delegation:

HE Michel Parys
Belgian Ambassador to the Philippines

HE Marielle Geraedts
Dutch Ambassador to the Philippines

HE Franz-Michael Melbin
Danish Ambassador to the Philippines

Mathias Kruse
Deputy Head of Mission, German Embassy to the Philippines

Brian McCrohan
Deputy Head of Mission, Irish Embassy to the Philippines

Event:

Cycle to End VAW 2023 & #ShareTheRoadWithHer Bike Event



SWITZERLAND

November 25, 2023

Delegation:

HE Céline Fürst

Deputy Head of Mission, Swiss Embassy to the Philippines

Event:

Launching of Sophia the Chatbot



AUSTRIA

January 11, 2024

Delegation:

HE Johann Brieger

Austrian Ambassador to the Philippines

Event:

Courtesy visit and meeting with Mayor



MALAYSIA

February 7, 2024

Delegation:

HE Dato Abdul Malik Melvin Castelino

Malaysian Ambassador to the Philippines

Event:

Courtesy visit and meeting with Mayor



REPUBLIC OF AZERBAIJAN

May 20, 2024

Delegation:

HE Jalal Mirzayev

Azerbaijani Ambassador to the Philippines

Event:

Courtesy visit and meeting with Mayor



ARGENTINA

June 25, 2024

Delegation:

HE Ricardo Luis Bocalandro
Argentinian Ambassador to the Philippines

Event:

Courtesy visit and meeting with Mayor on LGBT Programs



PHILIPPINE CONSULATE GENERAL, SAN FRANCISCO, USA

July 30, 2024

Delegation:

Neil Frank R. Ferrer
Consul General of the Republic of the Philippines in San Francisco

Event:

Courtesy visit and meeting with Mayor on collaborations for the START UP QC program



JAPAN

August 6, 2024

Delegation:

HE Hanada Takahiro
Minister and Consul General of the Japanese Embassy to the Philippines

Event:

JCI Chiba Delegates Welcome Dinner with Mayor for the CHIBA Exchange Student Program



ISRAEL

August 9, 2024

Delegation:

HE Ilan Fluss
Israeli Ambassador to the Philippines

Ester Elizabet Buzgan
Deputy Chief of Mission

Event:

Tree Planting Activity to commemorate the 67th Anniversary of Israel and Philippines Diplomatic Ties



SINGAPORE

August 15, 2024

Delegation:

First Lady Jane Yumiko Ittogi
First Lady of Singapore

Event:

Visit to BJMP Female Dormitory



SIERRA LEONE

September 4, 2024

Delegation:

Hon. Yvonne Aki-Sawyer
Mayor of Freetown, Sierra Leone

Event:

C40 Interview and Visit to Quezon City Hall



DENMARK

September 11, 2024

Delegation:

Jo-nie Raagas
Senior Commercial Officer

Event:

MOA Signing of Cities for Better Health Program



PAPAL NUNCIO OF THE PHILIPPINES

September 29, 2024

Delegation:

Archbishop Charles John Brown
Papal Nuncio to the Philippines

Event:

Blessing of the Newly renovated St. Michael the Archangel Parish Matandang Balara



SWITZERLAND

October 3, 2024

Delegation:

HE Nicolas Brühl
Swedish Ambassador to the Philippines

Event:

Courtesy visit to Mayor and Visit to BJMP Female Dormitory





XI

**CITY
EVENTS**



XI. CITY EVENTS

AUGUST 2023



AUGUST 1

Quezon Death Anniversary

The Quezon City Government, together with the National Historical Commission of the Philippines (NHCP) and the Komisyon sa Wikang Filipino (KWF), held a special mass to commemorate the 79th anniversary of the death of the former President Manuel Luis Quezon.



AUGUST 19

Quezon Birth Anniversary

The city commemorated the 145th birth anniversary of former President Manuel Luis Quezon with a special program at the Quezon Memorial Circle. During the ceremony, the National Museum of the Philippines officially named the Quezon Memorial Shrine as a National Cultural Treasure.



AUGUST 10-13

15th Made in QC Artisan's Fair

In celebration of the 145th birth anniversary of founder Manuel L. Quezon, the Quezon City Government held the 15th Made in QC (MIQC) Local Artisans Fair, in partnership with Ayala Malls UP Town Center. A total of 18 merchants featured in MIQC Books from volume 1-5 were invited to join the caravan and 4 non-MIQC merchants also participated in the fair.

SEPTEMBER 2023

OCTOBER 2023

SEPTEMBER 27 Barangay Day



The local government of Quezon City recognized the achievements and successes of 142 barangays in the city during the 28th QC Barangay Day. The event highlighted the recognition of long-serving barangay officials, such as three-term barangay officials and Loyalty Service Awardees who have served for 20 years or more. A Posthumous Award was given to former barangay chairman and DILG Usec. Martin Diño, which was accepted by his family. Barangays that demonstrated excellence in implementing various programs were also honored.



AUGUST 23 Cry of Pugad Lawin Anniversary

Mayor Joy Belmonte and Vice Mayor Gian Sotto led the wreath-laying ceremony to commemorate the 127th anniversary of the Cry of Pugad Lawin. In her message, Dr. Ma. Luisa Camagay highlighted the importance of remembering the past and urged every Filipino to embody the courage displayed by our heroes.



OCTOBER Feast of Our Lady of the Rosary-La Naval de Manila

Thousands of Catholic devotees attended the holy mass in celebration of the feast of Our Lady of the Rosary-La Naval de Manila at the Sto. Domingo Church. In 2023, the city celebrated the 50th anniversary declaration of Our Lady of the Rosary of La Naval as the Patroness of Quezon City. The city government supported the church's week-long celebration with the El Recorrido de la Virgen where the image of the Our Lady of La Naval visited the six districts of Quezon City.

OCTOBER 2023



OCTOBER 14 & 15 Pista sa QC

To celebrate Quezon City's 84th founding anniversary, city government employees participated in the parade and Zumba dance held at the Quezon Memorial Circle. The first day of the month-long celebration saw employees compete in Palarong Pinoy games such as pukpok-palayok and patintero. On the second day, junior and senior high school students in Quezon City competed in the Spoken Word Poetry competition. The Quezon City Symphonic Band performed fun music, followed by a free movie screening from QCinema at Liwasang Aurora.



OCTOBER 22 Katipunan Freedom Trail: Padyak Pabalik sa Kasaysayan

Around 500 QCitizen bikers participated in the first Katipunan Freedom Trail organized by the Quezon City Tourism Department (QCTD) and the Department of Public Order and Safety Green Transport Office (DPOS-GTO). The bike trail featured historical sites in Quezon City including the Andres Bonifacio Shrine, Cry of Pugad Lawin, and the Tandang Sora National Shrine.



OCTOBER 25
21st Manuel L. Quezon Gawad Parangal

15 exemplary individuals and institutions were honored at the 21st Manuel L. Quezon Gawad Parangal. Mayor Joy Belmonte and Vice Mayor Gian Sotto led the recognition of awardees in justice and law, science and technology, social work, business and entrepreneurship, and environment and sanitation.

Individuals

- Associate Professor Ernesto Serote, University of the Philippines School of Urban and Regional Planning
- Dr. Emma Porio, Ateneo de Manila University- School of Social Sciences, Department of Sociology and Anthropology
- Professor Dr. Laura David, UP Diliman - College of Science, Marine Science Institute Director and Oceanography
- Executive Judge Juvenal Noriega Bella, Metropolitan Trial Court of Quezon City
- Justice Maria Filomena Singh
- Professor Dr. Aura Matias, UP Diliman Industrial Engineering and Operation
- Executive Director Margarita Romero - Atayde, Corazon Sanchez- Atayde Memorial Foundation

Institutions

- Rex Education
- Rural Rising PH
- Mother Earth Foundation
- Tanging Yaman Foundation Inc
- Human Nature

Special Citation (Posthumous)

- Arch. Federico Ilustre
- Fernando Amorsolo
- Former DSWD Sec. Corazon Victoria "Dinky" Soliman

OCTOBER 2023

NOVEMBER 2023



NOVEMBER National Children's Month

As part of Quezon City's celebration of National Children's Month 2023, the local government held the 5th State of the City's Children Report with the theme "Healthy, Nourished, Sheltered: Ensuring the Right to Life for All," at Quezon Memorial Circle. Hundreds of students from QC schools and daycare centers, Sangguniang Kabataan officials, parents, teachers, and non-government organizations attended the event. The QC Unified Referral System Guidebook crafted by the city government and World Vision was launched during the event.



OCTOBER 30 Barangay and Sangguniang Kabataan Elections 2023

The Quezon City Government fully supported the 2023 Barangay and Sangguniang Kabataan Elections (BSKE). For the first time, three malls (SM City North Edsa, Robinsons Magnolia, and SM City Fairview) in different districts served as polling precincts. Several city departments deployed personnel to ensure the peaceful and orderly conduct of the elections.



NOVEMBER 8 Barangay and Sangguniang Kabataan Oath Taking Ceremony

The newly-elected chairpersons and kagawads of the 142 barangays in Quezon City officially took their oath of office. During the ceremony, Mayor Joy Belmonte challenged both the re-elected and newly-elected public servants to put into practice good governance as they fulfill their sworn duties of serving the QC citizens.



NOVEMBER 11
Children's Summit

Over 400 children from 158 public schools participated in the Children's Summit 2023, led by the Quezon City Council for the Protection of Children (QCCPC). This year's summit focused on climate change, how it can be prevented, and its adverse effects on children. Mayor Joy Belmonte reminded the youth to collaborate with the Sangguniang Kabataan officials of their respective barangays on initiatives and projects that promote children's rights and welfare.

NOVEMBER 11
Kyusiklaban Music Festival

Thousands of QCitizens rocked the night away at the Kyusiklaban Music Festival 2023 at the Quezon Memorial Circle, delighting to rousing performances from Parokya ni Edgar, Rivermaya, Mayonnaise, and Flow G.



NOVEMBER 2023



NOVEMBER 13 & 14
QC Future of Work Conference 2023

To better prepare for the future of businesses in the city, the Quezon City Government hosted the first-ever QC Future of Work Conference at Crowne Plaza in Ortigas. Multiple plenary sessions were held for QC-based entrepreneurs and business organizations on how to keep up with emerging technologies and the evolving business ecosystem in QC and the country.



NOVEMBER 15
Quezon City Hall Christmas Tree Lighting

The Christmas spirit was truly felt as the giant Christmas tree and lights around the Quezon City Hall compound were lit. Mayor Joy Belmonte and Vice Mayor Gian Sotto expressed their gratitude to the City Hall employees for their hard work and dedication in delivering quality service to millions of QCitizens throughout the year.



NOVEMBER 14
Anti-Online Sexual Abuse and Exploitation of Children Conference

Mayor Joy Belmonte officially declared Quezon City as the Anti-Online Sexual Abuse and Exploitation of Children hub of the Philippines during the Anti-OSAEC conference held at Novotel, emphasizing the importance of collaboration among stakeholders to protect and safeguard the welfare of children. Plenary sessions were held to address how different sectors are tackling the abuse and exploitation of children.



NOVEMBER 24
State of the City Address

Mayor Joy Belmonte highlighted the achievements of Quezon City for the year during her 5th State of the City Address, focusing attention on the continuation of good governance through programs and projects focused on developing the business ecosystem, improving social services, enhancing infrastructure, and protecting the environment. According to Mayor Belmonte, every victory of the city is the result of the quality of service provided by the employees and the cooperation and support of every QCitizen.



NOVEMBER 17-26
11th QCinema International Film Festival

Gateway Mall's Atmos Cinema was jampacked during the opening of the 11th QCinema International Film Festival with the screening of the critically-acclaimed film "Poor Things" directed by Yorgos Lanthimos. Cinephiles enjoyed 63 local and foreign films screened at Gateway, Ali Mall Cineplex, UP Town Center Ayala Malls, Robinsons Magnolia, Shangri-La Plaza, and Power Plant Mall.

NOVEMBER 2023

NOVEMBER 25 Cycle to End VAW

Around 600 QCitizens participated in the Cycle To End VAW (Violence Against Women) event led by the QC Gender and Development (GAD) Council along with the Embassy of Belgium. Women participants were encouraged to report any form of abuse and discrimination to the QC Protection Center. The QCPC is the city's main center for assisting women, children, and members of the LGBTQIA+ community who are victim-survivors of gender-based violence.



NOVEMBER 29 QCPD 84th Anniversary

Mayor Joy Belmonte served as the guest of honor at the celebration of the 84th foundation anniversary of the Quezon City Police District in Camp Karingal, led by QCPD Director PGen. Redrico Maranan. During the occasion, the new façade of the QCPD Main Building was inaugurated, while outstanding QCPD police officers who demonstrated bravery in the line of duty were recognized. QCPD also highlighted its achievements over the past year, such as its 3-minute response time and modern equipment.



DECEMBER 2023



DECEMBER 1 World AIDS Day

Quezon City joined the commemoration of World Aids Day in 2023 with the theme, “Let Communities Lead.” The goal of the event was to raise more awareness about HIV/AIDS and promote access to proper treatment and services for persons living with HIV. The commemoration honored individuals and organizations within communities who are leading the advocacy against stigma and discrimination.



DECEMBER 2 Maginhawa Food and Arts Festival

Thousands attended the Maginhawa Food and Arts Festival 2023 where they were welcomed with a wide variety of food and products that are proudly made in QC. The festival also featured drum and lyre, talent competition, and Christmas carol competitions.

DECEMBER 2023

DECEMBER 31 New Year Countdown

Over 35,000 people gathered at the Quezon Memorial Circle to join the QC Countdown to 2024, the largest new year's eve celebration in the country. Families and groups of friends enjoyed the exciting performances by various bands, drag queens, and guest artists from four in the afternoon until midnight, capped by a spectacular fireworks display.



The highlight of the new year countdown in QC was the performance of phenomenal box office star, Vice Ganda, who also shared wishes for the city's residents. Various artists entertained the crowd, such as The Dawn, Cueshé, Orange and Lemons, Mayonnaise, Autotelic, Bassilyo, Imago, Shamrock, Tropical Depression, Drag Race Philippines alumni, KDolls, Buganda, and DN Powerdance; while Allan K, Boobay, Tekla, Tuesday Vargas, and Mikoy Morales served as hosts.

JANUARY 2024

FEBRUARY 2024



JANUARY 6
Tandang Sora Birth Anniversary

Quezon City commemorated the 212th birthday anniversary of Melchora “Tandang Sora” Aquino, known as Mother of Katipunan and Mother of the Philippine Revolution. The city government held a solemn wreath-laying ceremony at the Tandang Sora National Shrine, located in Brgy. Tandang Sora.



FEBRUARY
QC Arts Month

Arts Month was celebrated with an art contest spearheaded by the QC Tourism Department called “Mga Kwento at Kwenta ng Basura: Art in the City Festival: An Upcycling Mixed-Media Art Contest”. The artworks of the participants were exhibited at the 2nd Floor Legislative Atrium of Quezon City Hall.

FEBRUARY 2024

FEBRUARY 9

QC Chinatown Heritage Tour

To kick off Quezon City's celebration of the Chinese New Year, the Quezon City Tourism Department spearheaded the QC Chinatown Heritage Tour in the Banawe Chinatown district, attended by various media and content creators. The whole-day tour showcased the Tzu Chi Buddhist Humanitarian Organization, Sheng Lian Temple, North Paifang, Wow Toy Museum, Mandarin Sky Restaurant, Causeway Chinese Restaurant, Cai Hok Restaurant, David's Tea House, and D'Original Maki Haus.



FEBRUARY 10

Chinese New Year

Quezon City residents and tourists enjoyed the vibrant celebration of the Chinese New Year led by the Quezon City Government at the Banawe Chinatown district, featuring a variety of performances, food and products from small businesses, and a colorful fireworks display in the evening. The city government is currently implementing various initiatives to rehabilitate the district as one of the city's tourism hubs.



FEBRUARY 11-18
Kasalang Bayan



Mayor Joy Belmonte officiated the annual Kasalang Bayan with couples from six districts exchanging vows during Valentine's Day week at the Quezon Memorial Circle. City councilors also served as witnesses and sponsors of the newlyweds, who were also given rings, cakes, and special gifts.



FEBRUARY 17
LGBTQIA+ Commitment Ceremony

A total of 210 queer couples vowed a lifelong commitment to each other during the 2024 LGBTQIA+ Commitment Ceremony. Mayor Joy Belmonte led the exchange of promises

along with city councilors and equality advocates. During the event, Right to Care cards were also distributed to the first batch of LGBTQIA+ couples, granting them the right to make decisions on health-related matters.

MARCH 2024



MARCH Fire Prevention Month

The QC Fire District held a kick-off ceremony as part of the annual Fire Prevention Month commemoration of the city. A fire safety caravan was held to give reminders on preventing fire in communities.



MARCH National Women's Month

Mayor Joy Belmonte led the celebration of National Women's Month in Quezon City, followed by testimonies from empowered women in Quezon City who shared how the programs of the city government helped them achieve their success. Seven groups consisting of women and LGBTQIA+ city government employees showcased their skills in the street dance competition to kick off the QC Kababaihan Festival.



MARCH 1 Quezon City University 30th Founding Anniversary

In celebration of the 30th founding anniversary of the Quezon City University (QCU), Mayor Joy Belmonte led the inauguration of its new 7-story academic building and the QCU Center for Urban Agriculture and Innovation, a project of the local government in partnership with the Department of Agriculture.

MARCH 1
Hog Festival



The National Federation of Hog Farmers, Inc. (NatFed) set the new Guinness World Record for the most pork dishes served and displayed as part of the Hog Festival celebration at the Gateway Mall in Quezon City. A total of 313 pork dishes passed the qualification and examination by Guinness World Judge Sonia Ushiroguchi. These dishes were cooked by participating individuals, independent chefs, restaurants, and culinary students.



MARCH 4
QC 85th Founding Anniversary: Tayo ang QC Kick-off



The official launch of Quezon City's 85th founding anniversary underscored unity in diversity through its theme, "Tayo ang QC". Mayor Joy Belmonte led the kickoff of the year-round celebration, where she emphasized the importance of collaboration to achieving our goals as a city. The event highlighted the presentation of the city government's programs and activities for every QCitizen, starting with the observance of National Women's Month.

MARCH 2024



MARCH 9 & 11 **MOVE Mass Oath-taking**

Over 11,000 male QCitizens and city government employees took an oath as new members of the Men Opposed to Violence Everywhere (MOVE) movement, an organization of men committed to promoting the rights of women by joining the fight against violence and abuse. Vice Mayor Gian Sotto led the mass oath-taking, along with Mayor Joy Belmonte, city councilors, and department heads of the city government.

MARCH 14 **2024 Gawad Tandang Sora**

In line with the celebration of National Women’s Month, the city government conferred the 2024 Gawad Tandang Sora—given to outstanding women who exemplify the qualities of Melchora “Tandang Sora” Aquino—upon social worker, activist, professor, and former Secretary of the Department of Social Welfare and Development (DSWD), Dr. Judy Taguiwalo, for advocating for the rights of women, workers, and the poor.



APRIL 2024



MARCH 23 **QC Kababaihan Festival**

Thousands of women and members of the LGBTQIA+ community participated in the celebration of the QC Kababaihan Festival held at Tomas Morato. The festival included a parade and street dance competition where different barangays in QC showcased their talents, creativity, and collective call for equal rights for women in the country.

MARCH 23 **Earth Hour**

Mayor Joy Belmonte led the lights-out ceremony in celebration of Earth Hour at Eastwood City to showcase the city government's support and participation in saving Mother Earth through energy conservation.

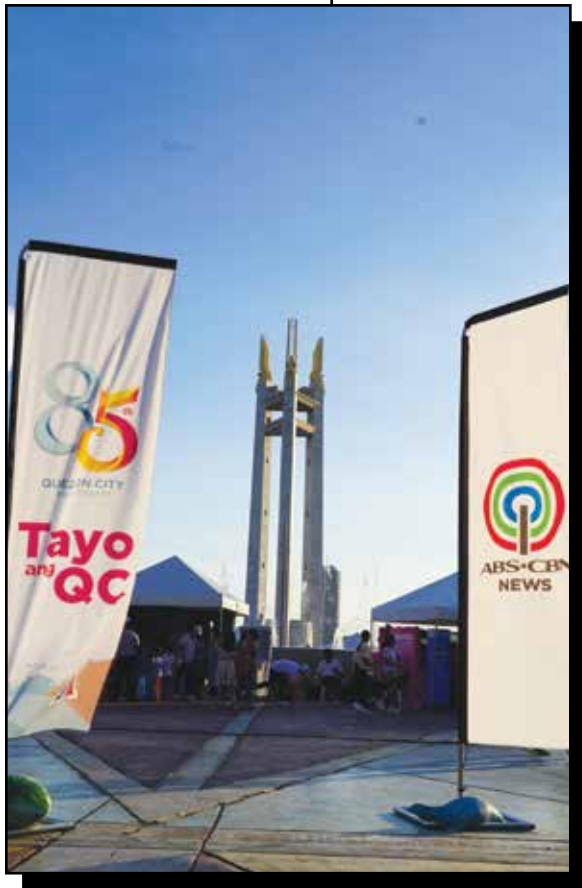


APRIL 22 **Earth Day and Kilo/s Kyusi Store Inauguration**

The Quezon City Government led the inauguration of the Kilo/s Kyusi Kilo Store ng Bayan, Tulong para sa Kinabukasan at the Quezon City Hall compound during the celebration of Earth Day. The store sells donated pre-loved items such as clothes, shoes, accessories, and more. The goal of this project is to raise funds for the learning recovery programs of the city government, including free and high-dosage tutorials to thousands of public school students in the city. The project also discourages fast fashion to lessen textile waste in the landfills.

APRIL 2024

MAY 2024



APRIL 27

QC Grand Kapamilya Summer Fair

Over 10,000 QCitizens attended the QC Grand Kapamilya Summer Fair held at the Quezon Memorial Circle, enjoying the booths of different Kapamilya programs. The Quezon City Government also put up booths offering different city programs including applications for QC ID, PWD ID, employment, and scholarship, legal advice, and a bazaar with the Kilo/s Kyusi.



MAY 1

Labor Day Job Fair

To celebrate Labor Day, the city government, through the leadership of the Public Employment Service Office and in partnership with the Department of Labor and Employment, organized a Mega Job Fair. Around 4,000 jobseekers attended the fair and lined up for job opportunities from over 100 companies. Apart from employment, a one-stop shop for government services was also made available including PAGIBIG Fund, Philhealth, Philsys, NBI, SSS and police clearance.



MAY 20-22
1st International Conference on Responsible Gambling and Gaming Addiction

Quezon City hosted the First International Conference on Responsible Gambling and Gaming Addiction at Novotel Manila, Cubao. The conference addressed the issues pertaining to gambling and gaming addiction, as well as established a group of advocates focused on solving such problems.

MAY 27-31
QC Public Schools Graduation Ceremonies

Thousands of students from elementary and senior high schools in Quezon City took part in commencement exercises. Mayor Joy Belmonte served as the guest of honor during their graduation rites and expressed the continuous support of the city government to the students, exemplified by the scholarship program. The Joy of Public Service Award was also given to outstanding and exemplary students.



JUNE 2024



JUNE 4 & 14 **QC Barangay Media Literacy Seminar**

More than 200 barangay officials attended the QC Barangay Media Literacy Seminar organized by the Public Affairs and Information Services Department in collaboration with the Barangay and Community Relations Department. Resource speakers and PAISD officers shared best practices and tips to maximize the use of social media for more effective dissemination of information at the community level.

JUNE 14 & 15 **QC Daycare Graduation Ceremonies**

Around 16,000 children completed the City's daycare program and attended the moving-up ceremonies held at the Risen Garden in the Quezon City Hall Compound. Mayor Joy Belmonte awarded medals to exemplary kindergarten students.



JUNE 18 **Klinika Eastwood Inauguration**

The City Government formally opened Klinika Eastwood, the ninth primary care facility in QC, located on the third floor of the Eastwood Citywalk Parking. The clinic offers free services to clients such as HIV screening, counseling, STI consultation, PrEP initiation and refill, ART enrollment and refill, and other medical laboratory services.

JUNE 22

Love Laban 2 Everyone

For the third straight year, Quezon City, in partnership with Pride PH, hosted the pride festival called “Love Laban 2 Everyone” at the Quezon Memorial Circle. Hundreds of LGBTQIA+ individuals also participated in the first-ever Graduation Rights which highlighted the community’s call for respect and acceptance of one’s SOGIE in academic institutions.



Due to the high number of participants, the Pride March took place in two locations attended by partner organizations, companies, and LGBTQIA+ groups. A satellite venue was located in Matalino St. offering more food and product concessionaires.

Over 212, 000 members of the rainbow community and allies took part in the main event at Liwasang Aurora and listened to messages of support delivered by various partners as well as performances of LGBTQIA+ artists, bands, and allies.

JUNE 2024

JUNE 25

Quezon City University Graduation

Batch Marilag of the Quezon City University officially flipped their tassels during their commencement exercises held at the Smart Araneta Coliseum. The graduation of the students was confirmed by Mayor Joy Belmonte and QCU President Dr. Theresita Atienza.



JUNE 2

1st QC MSME Day Convergence

In solidarity with the celebration of the World Micro, Small, and Medium (MSME) Enterprises Day, the Quezon City Government conducted the 1st QC MSME Day Convergence featuring the QCertified Roadmap Program graduation ceremony with 286 beneficiaries in attendance. The event also served as a one-stop shop of services for MSMEs such as business permit registration, industry compliance, and scale-up programs, all of which are crucial for the sustainable growth of MSMEs in the city.



JULY 2024



JUNE 30 **Happy Equality: Araw ng Pasasalamat**

LGBTQIA+ community members and allies raised their flags during the Happy Equality: Araw ng Pasasalamat. Organized by the city government and Pride PH, the event enabled members of the community to continue their collective call for equality on the last day of Pride Month. In her speech, Mayor Joy Belmonte underscored the different programs and policies implemented in Quezon City thirty years after the first pride parade in Asia and ten years after the passing of the Gender-Fair Ordinance, stressing the importance of working together to achieve equality in the country.

The attendees were also treated to performances of Vice Ganda, Regine Velasquez, Marina Summers, Gloc 9, drag queens, and other guest artists. The event ended with a spectacular fireworks display and lighting in rainbow colors of the Quezon Memorial Shrine.



JULY 4, 9, & 18 **Siyasat Kabataan: QC** **Media Literacy Workshop**

The Sangguniang Kabataan (SK) officials of Quezon City took part in Siyasat Kabataan: Media Literacy Workshop, organized by the Public Affairs and Information Services Department.



dti

1st

QUEZON CITY

HIGHLY URBANIZED CITIES
OVERALL MOST COMPETITIVE

Alfredo E. Pascual
ALFREDO E. PASCUAL

2019-2020 City Competitiveness Index (CCI) Report. Quezon City is ranked 1st among highly urbanized cities in the Philippines. The CCI Report is available at www.dti.gov.ph/city-competitiveness-index.



XII

**AWARDS AND
RECOGNITION**

XII. AWARDS AND RECOGNITION

From July 2023 to August 2024, the Quezon City Government, including its various agencies, offices, departments, and instrumentalities, received around 120 accolades, as well as over 100 individual recognitions for its various leaders, with Mayor Joy Belmonte receiving no less than 15 awards.

INSPIRING EMPOWERMENT THROUGH LEADERSHIP AND EXCELLENCE

In recognition for her valuable contributions in advancing pressing advocacies, Mayor Joy Belmonte received various recognitions, including:

Good Governance

- » **2023 Presidential Lingkod Bayan Awardee - National Capital Region** and **2024 National Semi-Finalist** granted by the Civil Service Commission for her exceptional contributions in public service
- » **Outstanding Public Servant for the year 2023** conferred by the RP-Mission and Development Foundation
- » **Asia's Most Outstanding City Mayor 2024**, awarded by the Asia's Idol Chronicle Awards last August 23, 2024

Environment and Sustainability Advocacies

- » First Philippine-elected official to be recognized with the prestigious **United Nations Environment Programme (UNEP) Champion of the Earth Award**, the

UN's highest environmental honor, for her exceptional leadership in combating plastic waste

- » One of the 10 leaders across Asia Pacific conferred with the **Sustainability Leadership A-List Award 2023** by Eco-Business

Gender, Women Empowerment, Equality and Human-Rights

- » **Gawad Tanggol Karapatan Awardee**, during the 2023 Gawad Karapatang Pantao of the Commission on Human Rights, for her programs that promote the protection and empowerment of women, youth, and other vulnerable sectors
- » **2023 Equality Champ**, awarded by TLF Share Collective Inc., for her support and initiatives in empowering the LGBTQIA+ sector
- » **2023 Pinay Power Awardee**, awarded by the JCI Quezon City Capitol, for her initiatives geared toward empowering women
- » **Woman Leader in Water Award recipient** awarded by Maynilad together with the Department of Environment and Natural Resources (DENR) and National Water Resources Board during the World Water Day Philippines Awards 2024
- » **2024 Gawad Pilipino Babae Ka Award** alongside other Quezon City Government officials
- » **2024 Outstanding Volunteers Award** granted by Students' Actions Vital to the Environment and Mother Earth (SAVE ME) Movement, Inc. for spearheading initiatives

on safeguarding human rights, environmental conservation, and gender equality

Other Advocacies

- » Named as **Notable Public Official for Public Transport** in the National Bike Day Awards and Recognition 2023 of the Department of Transportation (DOTr) and Department of the Interior and Local Government (DILG) for her advocacy in promoting active mobility
- » **Gawad Kampeon ng Silid Aklatan** given by the Association of Librarians in Public Sector (ALPS), Inc. during the 6th ALPS National Convention held in Baguio City
- » Named as the **2023 Maverick of the Year** by Esquire Philippines
- » **2024 Most Outstanding Business-Friendly Mayor** given by the Philippine Chamber of Commerce and Industry (PCCI) – Quezon City for her initiatives in digitizing processes and transactions
- » One of the 10 **Newsmaker of the Year** recipients of Manila Bulletin, awarded during their 124th anniversary on February 15, 2024
- » **Manuel De Leon Exemplary Award** in the 40th Luna Awards of the Film Academy of the Philippines (FAP) in recognition for the local government's support in promoting the local film industry
- » **Nutrition Leadership Award**, given during the 2024 Regional Nutrition Awarding Ceremony by the National Nutrition Council – National Capital Region (NNC-NCR)
- » **Isah V. Red (IVR) Award** during the 7th Entertainment Editors' Choice (EDDYS) Award of the Society of Philippine Entertainment Editors (SPEEd)

Vice Mayor Gian Sotto and the Sangguniang Panlungsod were honored at the Asia Pacific Luminaire Awards, with **Asia's Most Outstanding Vice Mayor** awarded to Vice Mayor Gian Sotto and the Quezon City Council awarded **Asia's Most Outstanding City Council** and **Asia's Most Excellent Legislation on Mental Health**.

At the Asia's Idol Chronicle Awards, Vice Mayor Gian Sotto was recognized as **Asia's Most Outstanding Vice Mayor of the Year 2024**, and the Quezon City Council was granted **Asia's Most Outstanding Sangguniang Panlungsod of the Year 2024**.

The Sangguniang Panlungsod, under the capable leadership of Vice Mayor Gian Sotto and the members of the City Council, hailed as the **Most Outstanding Sanggunian** at the 2023 Local Legislative Awards by the Philippine Councilors League (PCL) and DILG.

The Quezon City Council was honored with **Asia's Most Excellent and Innovative Legislation** for the Right to Care Card at the Pillars of Public Service Awards 2024.

The SK Federation Quezon City was honored with **Most Outstanding SK Council Award** at the 5th Philippine Sangguniang Kabataan Awards of the Positive Youth Development Network.

As Mayor Joy gained recognition as an effective leader, both executive and legislative officials elevated their performance, showcasing strong leadership within their respective areas of expertise. Among those receiving individual awards were Majority Floor Leader Doray Delarmente, various City Councilors, and Department Heads.

ELEVATING THE STANDARD IN GOOD GOVERNANCE

The Quezon City Government received numerous accolades and recognitions for exemplifying transparent and good governance.

- » The City has received four consecutive **Unmodified Opinions** from the Commission on Audit from 2020 to 2023, signifying that its financial statements are presented truthfully and accurately, in accordance with established accounting principles.
- » **ISO 9001:2015** Certification for 19 Departments and 3 Hospitals, conferred by TUV-Rheinland on July 1, 2024
- » The only LGU that received the **2024 Tugatog Award**, given by the Department of Budget and Management for agencies that achieved the highest compliance in delivering quality supplies and services
- » The Quezon City Government's Schools Division Office received the **Civil Service Commission's Program to Institutionalize Meritocracy and Excellence in Human Resource Management (PRIME-HRM) Bronze Award (Level II Maturity Recognition)** on June 26, 2024 for effective and efficient management of human resource systems
- » The City Accounting Department received the **Outstanding Accounting Office Award** from the Association of Government Accountants of the Philippines for 2017 and 2022 last October 2023.
- » **2024 PhALGA Excellence Award** awarded to the Quezon City Government by the Philippine Association of Local Government Accountants (PhALGA) for the indispensable efforts of the City Accounting Department in exemplifying professionalism and integrity

» Awards from the Department of Trade and Industry received during the **Creative Cities and Municipalities Congress 2024**

- » 1st Place - Overall Most Competitive Local Government Unit under the Highly Urbanized Cities category
- » 1st Place - Most Competitive: Infrastructure
- » 1st Place - Special Award from the Intellectual Property Office of the Philippines
- » 2nd place - Most Competitive: Innovation
- » 3rd place - Most Competitive: Resiliency

FORGING STABILITY THROUGH EXEMPLARY FINANCIAL STEWARDSHIP

Quezon City topped 17 LGUS in NCR, reaching a time high of Php 27.4 billion pesos in Annual Revenue Income (ARI) in 2023. The fiscal integrity of the city has remained steadfast through the years, ensuring that revenue collection is an utmost priority to sustain the quality delivery of basic services to QCitizens. This unwavering commitment has strengthened the city's financial standing, resulting in the following achievements:

- » **Highest (Top 1) Locally Sourced Revenue for Fiscal Years 2022 and 2023** among all cities in the country
- » **Highest (Top 1) Year-on-Year Growth in Local Sourced Income for Fiscal Year 2023** among all highly urbanized cities in the country
- » **2023 Most Business-Friendly LGU Awards - City Level 7A (HUCs in NCR)** awarded by the PCCI.

PIONEERING DIGITAL TRANSFORMATION IN SERVICE DELIVERY

The Quezon City Government has been recognized by different award-giving bodies and agencies for adopting digital transformation, enabling it to efficiently serve QCitizens.

» **Government Best Practice Recognition for 2023**, awarded by the Development Academy of the Philippines, for the City's commitment to excellence and innovation in public service in the following services:

» Automated Document Delivery System (ADDS) of Business Permits and Licensing Department

» QC Build Easy of the Department of Building Official

» **Outstanding eNGAS User Entity Award** and **eNGAS Collaborator/Contributor Award**, given by the Government Financial Innovators Circle (GFMIC), in recognition of the accomplishments and contributions of the electronic New Government Accounting System (eNGAS) for the period of June 1, 2022 to May 31, 2023

» The Quezon City Government-Public Affairs and Information Services Department bagged the **Bronze Award** in the **Most Innovative Communications Team of the Year** category in the 2024 Asia-Pacific Stevie Awards

» The official Quezon City Government website was awarded with the **2024 Gold Stevie Award for Innovation in Government Websites**. It is also the first LGU to earn **PWD-accessibility certification** for being fully compliant with Web Content Accessibility Guidelines 2.1 at the AA level

FOSTERING A CULTURE OF GENDER INCLUSIVITY

The Quezon City Government achieved several awards for its initiatives in fostering gender equality and empowerment, including:

» Quezon City as one of the 12 cities around the world selected to join the **Third Cohort of Inform Women, Transform Live Campaign** by Carter Center, providing a project grant of \$50,000

» Quezon City, QC Human Milk Bank, QC No Woman Left Behind Program, QC Social Hygiene and Sundown Clinics, and QC Protection Center are certified as **GAD Local Learning Hubs for 2024-2027** by the Philippine Commission on Women for championing gender responsive local governance

» **100% or IDEAL Rating** on Quezon City Committee on Anti-Trafficking and Violence Against Women and their Children awarded by the Regional Inter-Agency Monitoring Team (RIMT)

» The **Right to Care Card** received a remarkable total of 28 awards for its pioneering role in expanding health care rights for the LGBTQIA+ community. These include awards related to innovation, communication, and diversity and inclusion. Among these are a commendation from the Commission on Human Rights as well as multiple nods from Cannes Lions, New York Festivals, ADFEST Lotus Awards, Spikes Asia Awards, Clio, Anvil, Kidlat, and MAD STARS, among others.

BUILDING A SUSTAINABLE AND RESILIENT FUTURE

The Quezon City Government garnered awards for being a trailblazer in promoting sustainability and resiliency in the entire city.

- » **“A” score** in the 2023 Carbon Disclosure Project (CDP) Annual Reporting, which reflects the City’s adherence to best practice standards in adaptation and mitigation, ambitious goal-setting, and significant progress in climate action
- » **Certificate for Outstanding Climate Change Mitigation and Adaptation Efforts** under the Global Covenant of Mayors for Climate and Energy
- » The City Veterinary Department garnered the **Animal Welfare Defender Award** from the Animal Kingdom Foundation during the National Forum to End Dog Meat Trade at Sequia Hotel last January 26, 2024
- » **Gawad Kalasag Seal**, awarded to Quezon City for three (3) consecutive years for being Beyond Compliant in 2021, 2022, and 2023, for exceeding the standards for the establishment and functionality of the Local Disaster Risk Reduction and Management (DRRM) Council and Local DRRM Office
- » The Quezon City Disaster Risk Reduction and Management Office (QCRRMO) received the **2023 NCR Resilience Champion Award** from the Regional Development Council during the 2023 NCR Local Development Planner’s Colloquium
- » The **2023 Galing Pook Awards** recognized iRISE UP (Intelligent, Resilient, and Integrated Systems for the Urban Population) as one of the ten unique projects of LGUs nationwide
- » Brgy. Talipapa’s Dario Creek hailed as

Most Improved Estero in Metro Manila and the **Champion in the Solid Waste Management Category** during the 4th Gawad Taga-Ilog: Search for the Most Improved Estero in Metro Manila by DENR

- » Rosario Maclang Bautista General Hospital received a **93.19% Initial Green Rating** from the **Green Viability Assessment** last March 15, 2024, indicating its achievements in promoting environmental sustainability within its facilities
- » Quezon City University (QCU) is the only local Philippine university among 57 Philippine Higher Education Institutions in the **Times Higher Education (THE) Impact Rankings 2024, garnering a ranking of 1500+ among 1,963 universities globally.**
- » **Best Urban and Peri-Urban Agricultural Garden in the National Capital Region** nods from the Department of Agriculture were given to Kingspoint Joy of Urban Farming (Champion) and Women Food Producers Payatas (2nd Runner-up) for the Microgarden Category, and San Diego Elementary School (Champion) and Sunnyville Community Farm (1st Runner-up) for the Macrogarden Category

ADVANCING QUALITY EDUCATION

The Quezon City Government received numerous honors for its efforts in empowering citizens through accessible and quality education, including:

- » **2nd Gawad Edukampyon for Early Childhood Care and Development (ECCD)** under the Highly Urbanized City category in recognition of the City’s effective implementation of its ECCD program by the Center for Local Governance and Professional Development Inc

» The Quezon City Public Library (QCPL) was awarded the **2023 Public Library of the Year Award (City Library Category)** while its Lagro Branch was conferred the **2023 Public Library of the Year Award (Barangay Reading Center/Branch Category)** in the **6th Gawad Pampublikong Aklatan (GPA) Awards** organized by The National Library of the Philippines, The Asia Foundation (TAP), the Department of Interior and Local Government (DILG), and the Philippine Information Agency (PIA)

» QCPL received the **1st Place** in the **Gawad Antonio Santos Award** in the 6th ALPS National Convention in Baguio City

» QCU received the **Level 2 Certificate of Accreditation** of the Bachelor of Science (BS) in Entrepreneurship, BS Information Technology, BS Industrial Engineering, and BS Electronics Engineering from the Association of Local Colleges and Universities Commission on Accreditation (ALCUCOA)

STRENGTHENING CITIZEN HEALTH AND WELFARE

The Quezon City Government garnered awards and recognitions for spearheading interventions that bolstered the well-being of QCitizens. These include:

» **Most Improved LGU in the Implementation of Nutrition-Sensitive Programs** and **Most Improved LGU Performance in Nutrition Program Management for 2024**, awarded by NNC-NCR

» The **QC Human Milk Bank** and **QC Birth Registration Online** programs are finalists in the **2024 Galing Pook Awards**

» **Certificate of Commendation** in the advancement and Outstanding Commitment

to Local Meat Inspection System (LMIS) and in upholding the Meat Safety Standards and Quality from the Department of Agriculture - National Meat Inspection Service

» Recognized by the Johns Hopkins Program for International Education in Gynecology and Obstetrics (JHPIEGO) for having the **highest number of screened women for the SUCCESS (Scale Up Cervical Cancer Elimination with Secondary Prevention Strategy) Project**

» **QUILTS Quickres.org Special Recognition for Local Investments** given to Quezon City Health Department in recognition of its support in delivering HIV services using Quickres.org

In honor of its tireless commitment to deliver quality healthcare services to QCitizens, the Rosario Maclang Bautista General Hospital received the following recognitions:

» **2023 Level 2 Star Award** given by the **DOH - Health Facilities and Services Regulatory Bureau** on November 12, 2023 at the Iloilo Convention Center

» **Most Outstanding Level 2 Government Hospital in the Philippines** conferred by the **Philippine Hospital Association** on November 22, 2023

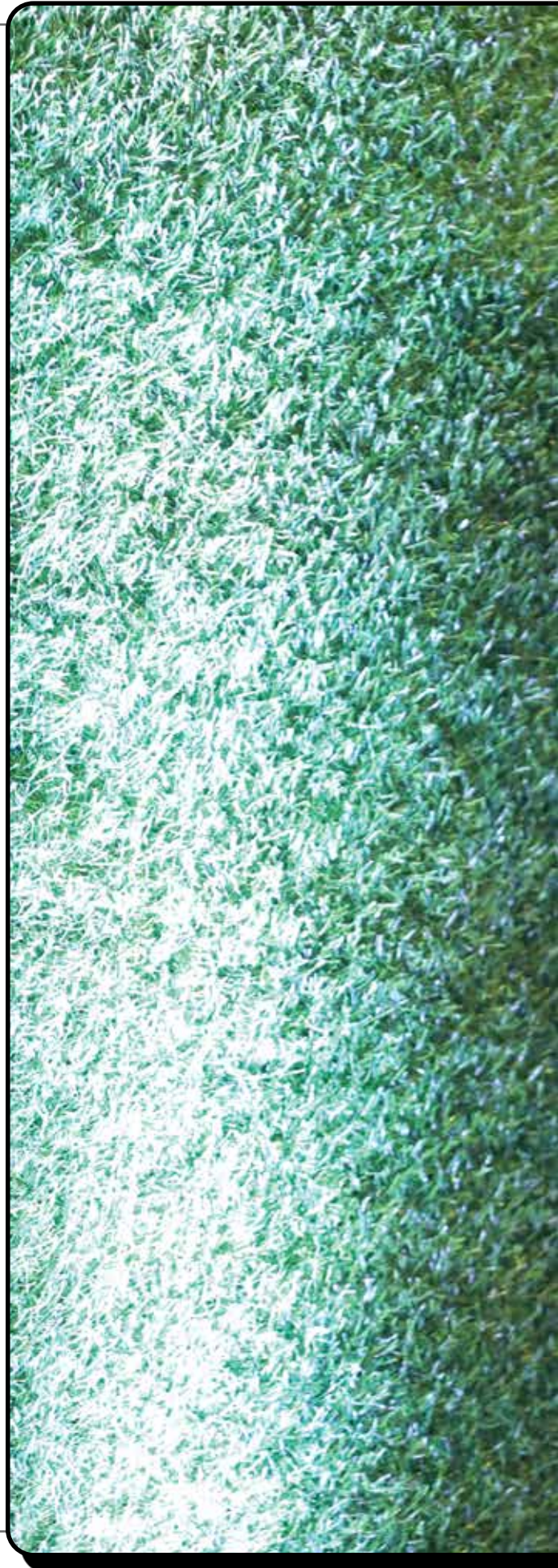
» **Outstanding Disease Reporting Unit**, received during the 2023 Epidemiology and Disease Surveillance and Response Symposium

DRIVING FORWARD WITH ACCESSIBLE AND INCLUSIVE MOBILITY

The Quezon City Government garnered recognitions for innovative interventions that promoted active mobility, including:

» **Gold Award** and **Bike Lane Infrastructure Quality Award** at the 2023 National Bike Day Awards and Recognition by DOTr and DILG

» **Most Bicycle-Friendly City** awarded by Mobility Awards





Galing Pook

Iginawad sa programa ng lokal na pamahalaan
ang parangal bilang

2023 GALING POOK AWARDEE

Inihandog ngayong ikalabindalawang araw ng Oktubre,
taong dalawang libo at dalawampu't tatlo.

Benjamin C. Abalos, Jr.
Tagapangulo
Board of Judges
Galing Pook Awards

Mel Senen S. Sarmiento
Tagapangulo
Board of Trustees
Galing Pook Foundation



SM PRIME







XIII

DIRECTORY

XIII. DIRECTORY

EXECUTIVE COMMITTEE DIRECTORY

(as of October 11, 2024)

<p>Office of the City Mayor <i>Hon. Ma. Josefina G. Belmonte</i> Mayor 8988-4242 loc. 8300 joy.belmonte@quezoncity.gov.ph</p>	<p>City Treasurer's Office <i>Edgar T. Villanueva</i> City Treasurer 8988-4242 loc. 8157 ed.villanueva@quezoncity.gov.ph</p>
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<p>Office of the City Mayor <i>Ricardo T. Belmonte Jr.</i> Secretary to the Mayor 8988-4242 loc. 8920/8921 secme@quezoncity.gov.ph</p>	<p>Office of the City Administrator <i>Atty. Rene S. Grapilon</i> Assistant City Administrator for General Affairs 8988-4242 loc. 1106 rene.grapilon@quezoncity.gov.ph</p>
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<p>District 6 Action Office Atty. Mark Anthony C. Aldave Action Officer 8538-1480 d6ao@quezoncity.gov.ph</p>	<p>District 1 Action Office Oliviere T. Belmonte Action Officer 8538-1470 loc. 107 d1ao@quezoncity.gov.ph</p>
<p>Office of the Secretary to the Sangguniang Panlungsod Atty. John Thomas S. Alferos III City Secretary 8988-4242 loc. 8334 / 8336 John.AlferosIII@quezoncity.gov.ph</p>	<p>Quezon Memorial Circle Windsor P. Bueno Administrator 8731-8391 windsor.bueno@quezoncity.gov.ph</p>
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<p>City Legal Department Atty. Carlo L. Austria City Attorney 8988-4242 loc. 8700 carlo.austria@quezoncity.gov.ph</p>	<p>People's Law Enforcement Board Atty. Rafael Vicente R. Calinisan Executive Officer 8988-4242 loc. 8136 rafael.calinisan@quezoncity.gov.ph</p>
<p>Parks Development and Administration Department Arch. Baltazar C. Avelino Officer-in-Charge 8988-4242 loc. 8446 baltazar.avelino@quezoncity.gov.ph</p>	<p>Traffic and Transport Management Department Dexter C. Cardenas Head 8703-8906 dexter.cardenas@quezoncity.gov.ph</p>
<p>Quezon City Tourism Department Giana Aira A. Barata Acting Chief Tourism Operations Officer 8988-4242 loc. 8843 giana.barata@quezoncity.gov.ph</p>	<p>City Civil Registry Department Salvador G. Cariño Jr. Head 8988-4242 loc. 1514/1517 salvador.carino@quezoncity.gov.ph</p>
<p>General Services Department Fe B. Bass Officer-in-Charge 8988-4242 loc. 8600 fe.basse@quezoncity.gov.ph</p>	<p>Quezon City Public Library Mariza G. Chico Officer-in-Charge 8922-4060 / 8927-9834 mariza.chico@quezoncity.gov.ph</p>
<p>Novaliches District Center / District 5 Action Office William R. Bawag Action Officer 8898-8410 loc. 101 williambawag@quezoncity.gov.ph</p>	<p>City Architect Department Arch. Lucille H. Chua City Architect 8988-4242 loc. 1500 / 1501 lucille.chua@quezoncity.gov.ph</p>

<p>Housing, Community Development and Resettlement Department <i>Atty. Joselito V. Conejero</i> Officer-in-Charge 8988-4242 loc.8641 joselito.conejero@quezoncity.gov.ph</p>	<p>Quezon City Anti-Drug Abuse Advisory Council <i>Alfredo M. Foronda</i> Executive Director 8988-4242 loc. 8272 qcadaace@quezoncity.gov.ph</p>
<p>Barangay and Community Relations Department <i>Ricardo B. Corpuz</i> Head 8988-4242 loc. 8191 bcrd@quezoncity.gov.ph</p>	<p>Procurement Department <i>Atty. Dominic B. Garcia</i> Officer-in-Charge 8988-4242 loc. 8710/8508 dominic.garcia@quezoncity.gov.ph</p>
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<p>QC Persons with Disability Affairs Office <i>Deborah C. Dacanay</i> Head 8988-4242 loc. 8123 / 7809 debbie.dacanay@quezoncity.gov.ph</p>	<p>Office of the City Assessor <i>Atty. Sherry R. Gonzalvo</i> City Assessor 8988-4242 loc. 8185 sherry.gonzalvo@quezoncity.gov.ph</p>
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<p>Strategic Human Resources Unit <i>Dr. Milflores Victoria Tantoco-De Leon</i> Action Officer 8988-4242 loc. 8504 SHRU@quezoncity.gov.ph</p>	<p>City Real Estate Management Control Office <i>Francisco G. Joaquin III</i> Special Operations Officer V 8988-4242 loc. 3033 pancho.joaquin@quezoncity.gov.ph</p>
<p>Human Resources Management Department <i>Atty. Noel R. Del Prado</i> Head 8988-4242 loc.8509 noel.delprado@quezoncity.gov.ph</p>	<p>Novaliches District Hospital <i>Dr. Luzviminda S. Kwong</i> Officer-in-Charge 8931-0312 loc. 211 luz.kwong@quezoncity.gov.ph</p>
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<p>Quezon City Youth Development Office <i>Dr. Eddilyn DC. Dividina</i> Head 8988-4242 loc.8867 lyn.dividina@quezoncity.gov.ph</p>	<p>Amoranto Sports Complex <i>Martin Julian Vicente L. Manese</i> Action Officer 8248-5710 loc. 313/314 martin.manese@quezoncity.gov.ph</p>

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<p>Gender and Development Council <i>Janete R. Oviedo</i> Secretary 8988-4242 loc. 8732/8739 janet.oviedo@quezoncity.gov.ph</p>	<p>Quezon City Kabahagi Center for Children with Disabilities <i>Karen S. Sagun</i> Director 8246-2350 loc.103 / 106 / 107 karen.sagun@quezoncity.gov.ph</p>
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LEGISLATIVE DIRECTORY22nd City Council**Hon. Gian Carlo G. Sotto**

Vice Mayor
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QUEZON

 **CITY**

LOCAL GOVERNMENT

ANNUAL REPORT **JULY 2023-
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