3. DPOS CLEARANCE FOR PRIVATE SECURITY TRAINING CENTERS (NEW/RENEWAL)

The Department of Public Order and Safety (DPOS) issues this required clearance for private security training centers applying for or renewing a business permit in Quezon City. This clearance ensures adherence to the standards outlined in Quezon City Ordinance SP-942, S-2000, which governs the operations and activities of security, detective, and watchman services. It also outlines the obligations and penalties for any violations by these agencies.

| OFFICE / DIVISION: | | Department of Public Order and Safety, Security, Intelligence and Investigation Division, Administrative Division | | | |
|---|---|---|--------------------|---|--|
| CATEGORY: | | External Service | | | |
| CLASSIFICATION: | | Complex G2B - Government to Business | | | |
| TYPE OF TRANSACTION: | | G2C - Government to Citizen | | | |
| WHO MAY AVAIL: | | Private Security Training Centers | | | |
| OPERATING HOURS: | | 8:00 AM - 5:00 PM | | | |
| CHECKLIST OF REQUIREMENTS | | WHERE TO SECURE | | | |
| License to Operate (LTO) (1) Photocopy or (1) Electronic Copy | | Agency - Division: Philippine National Police (PNP) - Civil Security Group (CSG), Supervisory Office for Security and Investigation Agencies (SOSIA), Licensing Section | | | |
| CCTV Clearance (1) Photocopy | | Agency - Division: Department of Public Order and Safety (DPOS) - Inspection and Monitoring Division (IMD) | | | |
| Current Official Tax Receipt (1) Photocopy or (1) Electronic Copy | | Agency - Division: City Treasurer's Office (CTO) - Payment Lounge Section | | | |
| 4. Mayor's Permit (1) Photocopy or (1) Electronic Copy | | Agency - Division: Business Permits and Licensing Department (BPLD) - Business Permit Division (BPD) | | | |
| 5. Business Tax Bill (1) Photocopy or (1) Electronic Copy A. If New Applicant: | | Agency - Division: Business Permits and Licensing Department (BPLD) - Business Permit Division (BPD) | | | |
| B. If Renewal: | | Agency - Division: City Treasurer's Office (CTO) - Assessment Business Renewal Section | | | |
| CLIENT STEPS | AGENCY ACTION | FEES TO BE PAID | PROCESSING TIME | PERSON RESPONSIBLE | |
| Submits all required documents Location: | 1.1 Checks and records all required documents for routing | None | 10 minutes | Administrative Officer I; Administrative Division | |
| If Walk-in: Receiving Counter, Ground Floor, Department of Public Order and | 1.2 Reviews and routes the documents to the Security, Intelligence, and | None | 30 minutes | Chief Administrative Officer; Administrative Division | |

| Safety (DPOS) | Investigation | | | |
|---|--|------|------------|--|
| If Online: Send email through siid.dpos@quezoncity.gov.ph | Division 1.3. Prepares letter order for inspection | None | 1 hour | Security Guard II; Security, Intelligence, and Investigation Division |
| | 1.4. Affixes initials on the letter order for approval, followed by the signature of the Department Head | None | 1 day | Chief; Security, Intelligence, and Investigation Division Chief |
| | | | | Administrative Officer; Administrative Division |
| | | | | City Government Department Head III; Department of Public Order and Safety |
| | 1.5. Conducts an inspection and evaluates requirements | None | 2 days | Security Agent I; Security, Intelligence, and Investigation Division |
| | 1.6. Creates and submits an inspection report in preparation for DPOS clearance | None | 1 hour | Security Agent I; Security, Intelligence, and Investigation Division |
| | 1.7. Prepares the DPOS clearance | None | 30 minutes | Security Guard II; Security, Intelligence, and Investigation Division |
| | 1.8. Signs the clearance, then recommends it to the Chief Administrative Officer and Department Head | None | 10 minutes | Chief; Security, Intelligence, and Investigation Division |
| | 1.9. Affixes initials on the clearance | None | 1 day | Chief Administrative |

| | for approval, followed by the signature of the Department Head | | | Officer; Administrative Division City Government Department Head III; Department of Public Order and Safety | | |
|--|---|------|------------|--|--|--|
| 2. Secures approved DPOS clearance Location: Receiving Counter, Ground Floor, | 2.1 Records and releases DPOS clearance to the applicant | None | 10 minutes | Administrative Officer I; Administrative Division | | |
| Department of Public Order and Safety (DPOS) Building | | | | | | |
| General Remarks: | | | | | | |

This clearance is valid for one (1) year from the date of issuance.

TOTAL PROCESSING TIME: 4 days, 3 hours, and 30 minutes