

Annex



List of Projects, Non-Projects and Legislations

SOCIAL DEVELOPMENT SECTOR

Sectoral Goal : To ensure a healthy, educated, secure, and empowered citizenry.

Strategy 1: Sustain high quality health services; promote public health and sports consciousness to reduce mortality and morbidity

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Healthy Cities Incentive Program	1.1 Ensuring Medicine, Medical Supplies, Equipment, and Services to Community Facilities	1.1.1	Subsidize health care
			1.1.2	Ensure adequate supply of medicines in each health center
			1.1.3	Implement Universal Health Care Law: Improving Health Service Delivery
			1.1.4	Modify Procedures for Doing Business*
			1.1.5	Community-based Health Surveillance System
			1.1.6	Provide computer hardware and peripherals
2	Maternal Health Care Program	2.1 Intensify Pre-Natal Care Services	2.1.1	Register and conduct pre-natal check-up for pregnant women
			2.1.2	Conduct home visits for registered pregnant women with 4 visits
			2.1.3	Screen/Test Complete Blood Count for pregnant women
			2.1.4	Screen/Test Hemoglobin/hematocrit for pregnant women
			2.1.5	ABO Blood and RH Type testing for pregnant women
			2.1.6	Urinalysis screening for pregnant women
			2.1.7	Fecalysis testing for pregnant women
			2.1.8	Syphilis rapid testing for pregnant women
			2.1.9	HBsAG rapid testing for pregnant women
			2.1.10	HIV Screening for pregnant women
			2.1.11	Provide for Drugs/ medicines and vaccines for the prevention of Maternal illnesses and treatment of complicated medical conditions
			2.1.12	Provide for Ferrous Sulfate with Folic Acid for pregnant women - first trimester
			2.1.13	Provide for pregnant women deworming
			2.1.14	Provide for Dental check-up and treatment for pregnant women
		2.2 Intensify Natal Care Services	2.2.1	Facility based for normal spontaneous deliveries in 8 Lying-in-Clinics compliance with EINC Protocol
			2.2.2	Perineal repair of Lacerations for normal spontaneous deliveries
			2.2.3	Referral of complicated delivery cases to hospitals
		2.3 Intensify Post Partum Care Services	2.3.1	Register postpartum women
			2.3.2	Initiate breast feeding within one (1) hour after delivery
			2.3.3	Provide for Ferrous Sulfate with Folic Acid for Post Partum women
			2.3.4	Provide for Vitamin A for post-partum women
			2.3.5	Conduct Home visits for post- partum women (at least 2 visits)
			2.3.6	Conduct newborn screening test for newborn children
			2.3.7	Conduct newborn hearing test for newborn children
			2.3.8	Register birth for new born children
		2.4 Health Promotion and Advocacy	2.4.1	Conduct of simultaneous Buntis Assembly for pregnant women
		2.5 Enhancement of Monitoring and Evaluation Activity	2.5.1	Evaluate Objective Structure Clinical for Health Center and Lying-in Midwives
			2.5.2	Evaluate SoE Plus Awardess
3	DISEASE PREVENTION AND CONTROL PROGRAM	3.1 Enhancement of Disease Prevention and Control Services	3.1.1	Daily consultation and management of cases for (10) Leading Causes of Morbidity/Mortality (all ages)

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
3	DISEASE PREVENTION AND CONTROL PROGRAM	3.1 Enhancement of Disease Prevention and Control Services	3.1.2	Conduct Pre-Clinic Lectures for Health Education / Information and Counseling
			3.1.3	Establish Outreach Clinic in Selected / Depressed areas
4	CHILD HEALTH CARE PROGRAM	4.1 Enhancement of Child Health Care Services	4.1.1	Administer Routine Vaccine Immunization (BCG, OPV, Measles, HepB, IPV, Penta Hib, and PCV) to 0-11 months old children at the health centers and in outreach clinics
			4.1.2	Provide Micronutrient Supplementation to children
			4.1.3	Early identify, treat and manage sick children per IMCI Protocol
			4.1.4	Treat and manage cases CARI 0-59 months old children with fast breathing (Pneumonia) CDD 0-59 months old children w/ diarrhea (3-5 watery stools per day)
			4.1.5	Provide Health Education/Information and Counseling of mothers/parents/caregivers re: importance of exclusive breastfeeding, complete immunization, supplementary feeding and home care and dangers signs and symptoms of children's diseases
5	ENVIRONMENTAL SANITATION PROGRAM	5.1 Enhancement of Service Delivery	5.1.1	Process and issue Permits: a. Health Certificates; b. Sanitary permit; c. Food Handlers Certificates; d. Potability Certificate; e. Pest Control
			5.1.2	Inspect Business establishments and households for compliance to PD 856
			5.1.3	Administer Health Education Lectures for Food Handlers, HIV/AIDS, Community-based lecture on Environmental Sanitation
			5.1.4	Monthly collect and test of Water samples from Sampling Sites and QC Health Department Facilities (65 HCs, 9 LICs, and 5 Dialysis Clinics)
		5.2 Promote Networking and Advocacy	5.2.1	Host the Metro Manila Drinking Water Quality Mgmt. Council TWG Meeting once a year
		5.3 Intensify Capacity Building Services	5.3.1	Train Pest Control Handlers for Sanitation Inspectors as Urban Pest Control Operators
			5.3.2	Train Update of accredited Pollution control Officers (for renewal) for health center staff
6	ORAL HEALTH PROGRAM	6.1 Enhancement of Service Delivery	6.1.1	Conduct of oral Examination for all ages and for pregnant women
			6.1.2	Provide for Oral Prophylaxis for all ages
			6.1.3	Provide for Complete Fl Varnish/ Application to 12 months up to 9 years of age
			6.1.4	Provide for Pit and Fissure Sealant to 12 months to 19 years of age and to pregnant women
			6.1.5	Provide Dental Filling for all ages
			6.1.6	Provide services for Dental Extraction for all ages
			6.1.7	Provide for Gum Treatment Services for all ages
			6.1.8	Supervise Tooth brushing Day Care Pupils (12-71 mos)
			6.1.9	Orally Fit children (Caries Free & Rehabilitation)
		6.2 Intensify Health Education Lectures	6.2.1	Conduct of Pre-Clinic lecture
			6.2.2	Conduct of Lecture /Teachings
			6.2.3	Conduct of Classroom Teaching
			6.2.4	Conduct of Community-based lecture on Oral Health
7	NATIONAL TUBERCULOSIS PROGRAM (Regular)	7.1 Intensify Case Finding efforts	7.1.1	Screen Presumptive TB Cases thru Direct Sputum Smear Microscopy
			7.1.2	Identify and collate masterlist of presumptive TB
			7.1.3	Mass Screen Presumptive TB cases
			7.1.4	Collect and examine sputum of identified TB Symptomatic
			7.1.5	Refer retreatment of high risk cases for expert
			7.1.6	Evaluate Smear (-) clients with (+) chest X-ray findings (Adult)
		7.2 Intensify Case Holding Capability	7.2.1	Initiate of Treatment for identified TB (+) cases
			7.2.2	Conduct of Provider Initiated Counseling and Testing (PICT) to all registered TB cases

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
7	NATIONAL TUBERCULOSIS PROGRAM (Regular)	7.2 Intensify Case Holding Capability	7.2.3	DM Screen registered TB cases, 25 yearsold and above
			7.2.4	Administer Isoniazid Preventive Therapy to children with infection and exposure
		7.3 Intensify Health Promotion and Advocacy	7.3.1	Celebrate World TB Day for QC personnel
			7.3.2	Celebrate Lung Month for QC personnel
			7.3.3	Provide Health Education / Information and Counseling Pre-Clinic Lectures of others / parents / caregivers re: importanceTB disease
8	NATIONAL TUBERCULOSIS PROGRAM (for Day Care Students)	8.1 Intensify Service Delivery	8.1.1	Case Finding- Screen Presumptive TB Cases thru Direct Sputum Smear Microscopy for Daycare Students
			8.1.2	Case Holding - Initiate treatment for children identified with TB
			8.1.3	Administer Isoniazid Preventive Therapy for children with infection/exposure
		8.2 Health Promotion and Advocacy	8.2.1	Celebrate World TB Day
			8.2.2	Promote Health Information and counseling of mopthers, parents, caregivers re: TB
9	HUMAN RABIES PREVENTION AND CONTROL PROGRAM	9.1 Intensify Service Delivery	9.1.1	Provide for Tissue Culture Vaccination for: - Administer Post-exposure Prophylaxis vaccination to patients bitten by animal
			9.1.2	- Administer Pre- exposure prophylaxis vaccination for children less that 15 years old in area identified as high risk for rabies
			9.1.3	- Administer Rabies immunoglobulin (ERIG) vaccination coverage for Category 3 patients
			9.1.4	- Administer Tetanus Diptheria Vaccine for animal bite patients
			9.1.5	- Treat and manage animal bite cases: >Clean and dress open wounds of animal bite cases >E105Provide antibiotic treatment to Animal bite cases (as warranted)
		9.2 Health Information, Education, and Promotion	9.2.1	Conduct Pre-clinic lectures about Rabies Control and prevention
			9.2.2	Coordinate public Elem. Sch. For Video Infographics showing and Dance competition with Rabies Awareness Theme
			9.2.3	Conduct meetings with Bgy. Chairman & Dist. Council re: Localization of Bgy. Rabies Committee
10	NUTRITION PROGRAM	10.1 Intensify Service Delivery	10.1.1	Provide General OPT Plus - monthly weighing, length/height taking of 0-71 months old children and masterlisting (pre-schoolers)
			10.1.2	Malnutrition Rehabilitation thru: Complementary Feeding for severely underweight and underweight for 0-71 months old children
			10.1.3	Assess and monitor Weight/Height: Re-weighing/height taking for severely wasted and wasted; severely stunted and stunted for 0-71 months old children after giving food supplementation
			10.1.4	Deworm 12-59 months old children
			10.1.5	Provide Micronutrient Supplementation
		10.2 Health Promotion / Advocacy	10.2.1	Provide Diet Counseling to all mother and child in districts 1 to 6
			10.2.2	Provide Breastfeeding to all mother in districts 1 to 6
			10.2.3	Provide Pabasa sa Nutrisyon/IYCF to all pregnant and lactating mothers in districts 1 to 6
			10.2.4	Propose Ordinance on establishing a functional Barangay Nutrition Council
11	DENGUE PREVENTION AND CONTROL PROGRAM	11.1 Case Finding and Management	11.1.1	Provide Clinical diagnosis of dengue patients
			11.1.2	Refer suspected dengue cases for serology/virology confirmation
			11.1.3	Dengue Cases follow-up /Investigation: (Cause of Death)
			11.1.4	Provide services for Integrated Vector Control

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
11	DENGUE PREVENTION AND CONTROL PROGRAM	11.2 Health Education Lectures	11.2.1	Address Dengue Lecture
			11.2.2	Deliver Dengue Forum
			11.2.3	Provide Pre-clinic lecture
			11.2.4	Bench conference and others
		11.3 IEC Materials	11.3.1	Distribute flyers, pamphlets, posters and others
12	LABORATORY PROGRAM	112.1 Intensify Service Delivery	12.1.1	Conduct Routine laboratory examination on referrals from Health Centers , Lying-In-Clinics & City Employee's C linic
			12.1.2	Conduct Routine laboratory examination for Elderly , Bedridden and Below 60 years old
		12.2 Maintenance And Operation Of Qc Molecular Diagnostic Laboratory	12.2.1	Hire service providers to conduct behavioral baseline data, draft and finalized strategies
			12.2.2	Provide various medical, laboratory supplies and other supplies and materials in operation of molecular diagnostic laboratory
13	STD/HIV/AIDS CONTROL AND PREVENTION PROGRAM	13.1 Intensify Service Delivery	13.1.1	Register all sex workers (GRO, Macho Dancer, Sauna/Spa Attendants, MSM, Free Lance, CLSW, Others)
			13.1.2	- STI Case Finding and Treatment (Gonorrhea, NGI, Syphilis, Bacterial Vaginosis, Trichomoniasis, Genital Herpes, Genital Warts, Vaginal Candidiasis, HIV, Chlamydia, Bartholinitis, Hepatitis B, Pedicuklocic Pubis)
			13.1.3	- Conduct Laboratory Examinations such as: Gram Stain - Cervical, Vaginal, Urethral, Throat Swab, Wet Mounts, Syphilis, KOH, HIV, HEPA B, CD4, CBC, Urinalysis, DSSM, Gonorrhea, Bacterial Vaginosis, Trichomoniasis, Candidiasis
		13.2 Case Management & Treatment of Sexually transmitted Infections	13.2.1	Diagnose and treat infections (RFSW, FLSW, MSW, MSM, CLSW, Others)
			13.2.2	Provide for medicines/Prophylaxis Treatment to Sexually Transmitted Disease (STD)
			13.2.3	Provide drugs /medicines for Opportunistic Infections (OI) Treatment
			13.2.4	Counsel and test HIV patients among Key Affected Population (KAP)
			13.2.5	Provide basic HIV/STI information and services thru Peer Educations
			13.2.6	Promote Safe Sex practices thru distribution of condoms & lubes
		13.3 Advocacy Campaign	13.3.1	Conduct of Pre-clinic lectures
			13.3.2	Conduct of FGD
			13.3.3	Conduct Film Showing
			13.3.4	Administer SDN Monthly Meeting
13.3.5	Implement Program Review			
13.3.6	Formulate policy on dealing with freelance sex workers			
14	14.1 Intensify Service Delivery		14.1.1	Administer Risk Screening thru Laboratory or Clinical Examination
		14.1.2	Administer Risk screening for clients 25 years old and above at risk of Diabetes and other related diseases	
		14.1.3	Administer Risk Screening for Cancer	
		14.1.4	Collate masterlist of client at risk of High Blood Pressure, Diabetes and other related diseases	
		14.1.5	Treat and manage patients with High blood Pressure, Diabetes, and other related diseases	
	14.2 Health Education and Promotion	14.2.1	Integrate Healthy Lifestyle (Proper Nutrition/diet, reg. Exercise, alcohol and tobacco intake) in the regular Pre-Clinic Lectures	
14.2.2		Conduct Hataw Fitness Program		
15	COMPREHENSIVE HEALTH CARE PACKAGE FOR ELDERLIES PROGRAM	15.1 Intensify Service Delivery	15.1.1	Consult and assess risks of elderlies in the community
			15.1.2	Administer laboratory and medical Screening for Elderlies
			15.1.3	Administer Vaccination of Elderly
			15.1.4	Provide Medical Consultation and Treatment

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
16	ADOLESCENT HEALTH CARE AND DEVELOPMENT PROGRAM / NGC	16.1 Intensify Service Delivery	16.1.1	Conduct Health Education / Teaching related to Pregnancy/ Abortion related, Premarital/Sexual Behaviors, and Hygiene/Human Sexuality
			16.1.2	Provide Reproductive Care Services/Youth Assessment through Youth Risk Assessment, Pre-Natal Consultation, Post Natal Consultation, and Teenage Pregnancies
		16.2 Education/ Advocacy	16.2.1	Develop, reproduce and distribute IEC materials
17	COMMUNITY-BASED MENTAL HEALTH PROGRAM	17.1 Intensify Service Delivery	17.1.1	Identify and collate masterlist of patients with problem related to Mental Health
			17.1.2	Provide psychotropic medication to patients identified and masterlisted
			17.1.3	Refer patients to hospitals and other facilities
			17.1.4	Conduct Counseling and information dissemination to patients and relative of patients with issues related to Mental Health
		17.2 Advocacy and Public Information Campaign	17.2.1	Administer Orientation of Community Health workers and Bgy. Officials on Mental Health
18	EPIDEMIOLOGY AND DISEASE SURVEILLANCE UNIT PROGRAM	18.1 Intensify Service Delivery	18.1.1	Manage Core Surveillance Operations thru database programming, downloading, encoding and merging of PIDS raw data. Analysis and interpretation of disease surveillance data for the generation of timely surveillance report/update
			18.1.2	Event-based surveillance and response thru active and passive capturing, verification and filtering of all health and health related events
			18.1.3	Establish and maintain STI, HIV, AIDS and ARV Surveillance Registry
			18.1.4	Conduct of Epidemiological Case investigation (specimen collection and laboratory verification to validate reported cases/health incidents and implementation of public health measures
			18.1.5	Conduct Outbreak Investigation for Measles
		18.2 Strengthening of Community disease Surveillance and Response	18.2.1	Create functional social media page for Disease Surveillance (e.g. Facebook)
			18.2.2	Collate Masterlist of Barangays in QC (Bgy. Captain/Kagawad on Health
			18.2.3	Collate masterlist of all public and private schools in Quezon City
		18.2 Advocacy Campaign	18.2.1	Develop and maintain online (social) Media awareness campaign
			18.2.2	Provide IEC Materials related to emerging and re-emerging diseases
		18.3 Monitoring and evaluation of Disease Reporting Unit	18.3.1	Conduct Program Implementation Review among Hospital Surveillance Coordinators under QC-ESU
			18.3.2	Conduct Program Implementation Review among QCHD Health Workers
19	NATIONAL BLOOD DONATION PROGRAM	19.1 Intensify Service Delivery	19.1.1	Screen and collate masterlist of possible blood donors
			19.1.2	Collect blood from donors
		19.2 Health Advocacy	19.2.1	Conduct meetings with partners for blood donation activities
		19.3 Capacity Building Services	19.3.1	Orient Voluntary Blood donation for Barangay Officials
20	EXPANSION OF "BATANG 1000" PROGRAM	20.1 Intensify Service Delivery	20.1.1	Provide Supplementary Feeding for pregnant mothers
			20.1.2	Provide Complementary Feeding for kids
			20.1.3	Provide Livelihood training for mothers
21	Health and COVID19 Management Program	21.1 Health Emergency Response For Outbreaks/Pandemics	21.1.1	Provide various drugs and medicines and medical, laboratory supplies; medical equipment in case of calamities and other emergency situations
			21.1.2	Provide food supply for health personnel @ HOPE Facilities
			21.1.3	Conduct Capacity Building and trainings

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
21	Health and COVID19 Management Program	21.2 COVID 19 Strategies and Service Delivery	21.2.1	Integrate Disaster Risk Reduction and Management and Disease Outbreak/Pandemic Response in City Health Department
			21.2.2	Manage COVID-19 Deaths
			21.2.3	Ensure the safety of responders and general public at all times
			21.2.4	Isolate suspects and confirmed cases who are sources of infection
			21.2.5	Review Program Implementation among Hospitals Surveillance Coordinator under QCESU
			21.2.6	Regulate HOSPITAL INFORMATION SYSTEM as per Data Privacy Act of 2012-to establish a program addressing the mandate of RA 10173 through random development among the QCGH Management Information System Technology.
			21.2.7	Regulate Policy Changes
			21.2.8	Operate and manage covid-19 tents
			21.2.9	Operate and disinfect clinical wards
22	Medical Program For Hospitals	22.1 Obstetrics and Gynecology	22.1.1	Provide medical services to birthing mothers and those with gynecological diseases
			22.1.2	Conduct of prenatal check up
			22.1.3	Deliver neonates by NSD and C-section
			22.1.4	Treat gynecological diseases; emergency room, and outpatient department
			22.1.5	Cary out procedures of surgical gynecological cases (inpatients)
			22.1.6	Operate Ultrasound OB-Gyne procedure
		22.2 Pediatric (Child Health Care)	22.2.1	Provide medical services to pediatric inpatients, outpatients, in the delivery room and emergency room
			22.2.2	Administer Well baby check up
			22.2.3	Provide birth assistance
			22.2.4	Treat sick neonates
			22.2.5	Treat admitted patients
			22.2.6	Treat pediatric patients in the emergency room
			22.2.7	Treat pediatric patients who consulted at the OPD
			22.2.8	Administer Newborn hearing and screening test
		22.3 Internal Medicine	22.3.1	Provide medical services to adult inpatients, outpatients and emergency room
			22.3.2	Treat admitted adult patients
			22.3.3	Treat adult patients in the Emergency Room
			22.3.4	Treat adult patients who consulted at the OPD
		22.4 Surgery	22.4.1	Provide medical and surgical services to inpatients, outpatients and in the emergency room
			22.4.2	Treat admitted adult patients
			22.4.3	Treat adult patients in the Emergency Room
			22.4.4	Treat adult patients who consulted at the OPD
		22.5 Ophtha and ENT	22.5.1	Provide medical services to adult patients, outpatients, and in the emergency room
			22.5.2	Treat admitted adult patients
			22.5.3	Treat adult patients in the Emergency Room
			22.5.4	Treat adult patients who consulted at OPD
		22.6 Anesthesia	22.6.1	Provide services to inpatients requiring anesthesia
			22.6.2	Administer anesthesia to OB-Gyne patients in the Operating and Delivery Room
			22.6.3	Administer out of O.R Anesthesia
			22.6.4	Administer anesthesia to surgical patients in the Operating room

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
22	Medical Program For Hospitals	22.7 Infection Control	22.7.1	Provide services for infection control
			22.7.2	Conduct infection control surveillance conducted, as required by the DOH
			22.7.3	Conduct infection control orientation to all personnel
		22.8 Nursing Service	22.8.1	Provide nursing care for admitted patients
			22.8.2	Provide nursing care for patients at the emergency room
			22.8.3	Provide nursing care for patients at the OPD
			22.8.4	Provide nursing care for patients undergoing surgery
		22.8 Nursing Service	22.8.5	Provide nursing care for mothers and neonates at the Delivery Room
		22.9 Development of Geriatric Service	22.9.1	Diagnose, consultation, treatment and manages different disease for senior citizens
			22.9.2	Acquire, stock and issue all required office and other supplies, medical supplies and drugs and medicines
23	Medical Support (ANCILLARY / NON-MEDICAL) Program for Hospitals	23.1 Pharmacy	23.1.1	Provide drugs and medicines
			23.1.2	Dispense drugs and medicine to patients
			23.1.3	Ensure adequate supply of medicines in hospital
		23.2 Dietary	23.2.1	Prepare food in Emergency Room / Covid Tent
			23.2.2	Prepare food prescribed for in-patients
		23.3 Social Service	23.3.1	Attend to patients needing social and financial assistance
		23.4 Health Information Management (Medical Records)	23.4.1	Preparation, recording and archiving of medical records
			23.4.2	Prepare documents/certification needed by patients
		23.5 Dental	23.5.1	Provide preventive and restorative services to dental patients
		23.6 Laboratory	23.6.1	Perform laboratory tests for inpatients
			23.6.2	Perform laboratory tests at the Emergency Room
			23.6.3	Perform laboratory tests at the OPD
			23.6.4	Provide blood units for patients needing transfusion
			23.6.5	Provide blood culture and sensitivity test for septic neonates and other critical patients
		23.7 Radiology	23.7.1	Perform general radiologic procedure for inpatients
			23.7.2	Perform general ultrasound procedures
			23.7.3	Perform CT Scan procedures
			23.7.4	Propose ordinance requiring all hospitals in QC to adopt Electronic Medical Records System
24	Meat Inspection Program	24.1 Intensify Police Power Functions	24.1.1	Inspect all public/ private markets according to set standards.
			24.1.2	Conduct Ante-mortem inspection of chickens, pigs, goat, carabao, cow in markets and slaughterhouses
			24.1.3	Conduct Post-mortem inspection of chicken, pigs, goat, carabao, cow in markets and slaughterhouses
		24.2 Intensify Regulatory Functions	24.2.1	Issue Meat Inspection Certificate / Permit
			24.2.2	Issue Veterinary Clearance certificate
			24.2.3	Issue Meat Handler's Identification Card
			24.2.4	Issue Meat Transport Vehicle Stickers
			24.2.5	Confiscate of "Mishandled meat"

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
25	ANIMAL RABIES CONTROL PROGRAM (ANIMALS)	25.1 Intensify Service Delivery	25.1.1	Collate masterlist and immunize dogs
			25.1.2	Attain Dog Population Control thru: Neutering / Spaying
		25.2 Intensify Health Information Awareness	25.2.1	Disseminate Information Education Campaign on Responsible Pet Ownership and Rabies Awareness.
26	IMPOUNDING PROGRAM	26.1 Intensify Service Delivery	26.1.1	Impound stray dogs/cats at City Pound
			26.1.2	Conduct of Euthanasia
			26.1.3	Adopt dogs/cats
27	Sports Development Program	27.1 Annual Barangay Sports Festival	27.1.1	Hold Annual Duckpin and Ten Pin Bowling Tournament participated by 142 barangay officials
			27.1.2	Conduct of Dart and Shot Fest
			27.1.3	Conduct Sports events for barangays of Districts 2
			27.1.4	Conduct of trainings/clinics to abreast modern and technical aspects for various sports events
			27.1.5	Preserve and develop existing sports facilities
			27.1.6	Conduct sports events and games for Inter Department Tournament
		27.2 Annual Sports Festival at TAHANAN	27.2.1	Conduct Zumba exercises 3x/day from Jan-Feb & June-Dec
			27.2.2	Hold Sports Recreation conducted once a day during weekdays except for holidays
			27.2.3	Conduct Inter-Static Dance and Choral every Decemeber
			27.2.4	Conduct group Static once a week except from Jan-Oct.

Strategy 2: Provide and improve health and sports infrastructure

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Health and Sports Infrastructure Development Program	1.1 Enhancement of Community Health Facilities	1.1.1	Upgrading of Regular Health Centers to Deliver 24-Hour Service
			1.1.2	Establishment of Additional Teen Health Quarters and Adolescent-Friendly Health Facilities in Schools
			1.1.3	City and Barangay-Based Caring and Quarantine Facilities
			1.1.4	Establishment of a New City Pound and Provision of Impounding Truck
			1.1.5	Provide for construction and renovation of various Health Facilities
			1.1.6	Drug Rehabilitation Facility Development Program
		1.2 Enhancement of Hospital Facilities	1.2.1	Establishment of Geriatric Ward
			1.2.2	Creation of PCR laboratory
		1.3 Livestock Farming In Barangay Payatas And Bagong Silangan As Agricultural Development Zone	1.3.1	Construction of 300-head capacity pig pens
			1.3.2	Construction of 150-head capacity of goat pens
			1.3.3	Construction of 100-head capacity quail/rabbit pens
			1.3.4	Provision of Honey bee starting kits
			1.3.5	Provision of 1,050 pieces tilapia fingerlings to farmers
		1.4 Maintenance and Upkeep Of Sports Facilities	1.4.1	Provide for the upkeep of 3Gyms, Table Tennis, Open Court Basketball
			1.4.2	Provide for the maintenance of the Oval, Weightlifting/Boxing Area, Swimming Pool, and Open Badminton Court

Strategy 3: Enhance health personnel and software capability

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Health Human Resource Development Program	1.1 Augmenting the need in Community Facilities	1.1.1	Hiring of Doctors for Health Centers
			1.1.2	Hiring of Nurses for Health Centers and Super Health Centers
		1.2 Augmenting the need for Local Government Hospitals	1.2.1	Hiring of Doctors and Nurses
			1.2.2	Proposed ordinance requiring Family Medicine Residents of Quezon City General Hospital to serve for at least three (3) months in a Health Center in Quezon City
2	Health Information Management System Program	2.1 Intensify Service Delivery	2.1.1	Operationalization & maintenance of existing work stations
			2.1.2	Installation of additional workstation to new facilities
			2.1.3	Review and evaluation of the operationalization of work stations
		2.2 Facility Enhancement	2.2.1	Installation of NEW CHITS Server
			2.2.2	Operationalization of Additional Work Stations to new facilities
			2.2.3	Review and evaluation of the operationalization of work stations

Strategy 4: Manage population growth

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	FAMILY PLANNING PROGRAM	1.1 Intensification of Family Planning Services	1.1.1	Identifying Women of Reproductive Age (WRA) with unmet needs
			1.1.2	Counseling of Women Reproductive Age
			1.1.3	Provide for commodities and services of Contraceptives for Natural (SDM, BBT, TM, BOM, LAM) and artificial (Pills, injectable, Implant IUC, condom) method of contraception and Family Planning Counseling
			1.1.4	Provide for commodities and services for continuing users
			1.1.5	Provide for commodities and services for current users
			1.1.6	Provide for commodities and services for new acceptors
			1.1.7	Referral of clients to higher care facilities
			1.1.8	Follow-up defaulters/drop outs
			1.1.9	Conduct of pre-marriage counseling seminar for couples
			1.1.10	Reinforce reproductive health law

Strategy 5: Achieve 100% literacy

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	EDUCATIONAL ENHANCEMENT PROGRAM	1.1Enhancement of the existing capability of educational program	1.1.1	Introduce internet based education in public schools.
			1.1.2	Strengthen technical and vocational programs for senior high school youth.
			1.1.3	Technical and Vocational Expansion Programs for Senior High School Youth.
			1.1.4	· Expand strategic implementation of Technical and Vocational Programs for senior high school students to include comprehensive strategies in forging new linkages between companies and SHS students for internship and on-the-job trainings
			1.1.5	Home visitation and student tracking
			1.1.6	LGU/NGO support for ALS program
			1.1.7	Provide incentives to all students
			1.1.8	Strict implementation on DepED policy for teachers
			1.1.9	Strengthening partnership with stakeholders for possible sponsorship for learners
			1.1.10	Strengthen Information Communication and Educational (ICE) Materials to prevent decrease in completion rate
			1.1.12	Partnership with NGOs/POs/POs for dental and medical mission
			1.1.13	Integration in school curriculum orientation on Juvenile Justice Welfare Act
			1.1.14	Strict enforcement of RA 10627 or “Anti-Bullying Act”
			1.1.15	Increased parental support in the education of their children
			1.1.16	Standardized and comprehensive reading and numerical remedial program
			1.1.17	Health awareness programs
			1.1.18	Essential Health Care program
			1.1.19	Referral on the Incidence of teenage pregnancy to Health Department
			1.1.20	Establish data for OSY literacy
			1.1.21	Institutionalized School Mapping for Inclusive Education

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			1.1.22	Formulate standard values formation program
			1.1.23	Tutorial services to students in the barangay level “Talino and Galing” program
			1.1.24	Subsidize test on level of intellectual/learning disability
			1.1.25	Comprehensive public school ICT Based Learning Program
			1.1.26	Tutorial program for PWDs Scholarship special program for deserving students below average
			1.1.27	Intensify guidance program
			1.1.28	Enrollment Campaign
			1.1.29	Student Tracking System
			1.1.30	Conceptualize and introduce non-traditional way of teaching to all children (e.g. music, therapy, storytelling etc.)
			1.1.31	Standardized Monitoring and Evaluation of Feeding Programs in public schools
			1.1.32	Preparation of modules in different subject areas
			1.1.33	Standardized Administration of National Assessment
			1.1.34	Strict implementation of RA 7743/Resolution No. SP-6107, Res. No. 7950, s-2019.
			1.1.34	Intensification of reading awareness campaign to develop love for reading
			1.1.35	Implementation of the Brigada Pagbasa Program
			1.1.36	Strict implementation of SP 2463, s. 2015, “An ordinance appropriating funds to PDAO to cover the cost of Clinical Special Educational Needs Assessment of Indigent children”.
			1.1.37	Strengthening of co-curricular activities
			1.1.38	Strict implementation of ordinance prohibiting students access to mall, internet-gaming shops and other related establishments during class hours
			1.1.39	Intensification of Home Visitation Program in coordination with the barangay to monitor students at risk of dropping out
			1.1.40	Intensification of implementation of health and wellness programs
			1.1.41	Intensification of ALS and ADM Programs
			1.1.42	Intensification of community barangay livelihood project
			1.1.43	Balik-Probinsya Program
			1.1.44	Intensify reading remedial programs

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			1.1.45	Conduct community mapping of out of school children and youth in every barangay
			1.1.46	Strengthening ALS Partner Summit
			1.1.47	Proposed ordinance strengthening coordination/ partnership with non-DepEd ALS providers
			1.1.48	Ordinance requiring community based Mapping of School-Aged Children with disabilities in collaboration with various agencies.
			1.1.49	Proposed ordinance strengthening Guidance and Counselling program in partnership with NGOs and private organizations
			1.1.50	Proposed ordinance mandating private schools to allocate 20% from their school's capacity for PWDs
			1.1.51	Proposed ordinance requiring all public and city schools one (1) classroom for PWDs with manpower complement per district
			1.1.52	Create an ordinance that all schools should have books in Braille
			1.1.54	Academic Specialization Expansion Program for Quezon City University
			1.1.55	· Identify strategic degree programs that will be developed as QCU specialty programs
			1.1.56	· Identify strategies to augment critical and high-caliber professorial posts to ensure above-average academic standards
			1.1.57	Provide additional degree programs in the Quezon City University.
			1.1.58	Transition Program for Learners of All Ages • Propose transition strategies that shall cover movement to a new grade level, classes, school, and even modes of learning • Develop and implement transition strategies for all ages to ensure positive adjustments leading to continuous and coherent learning for students of all ages in Quezon City
	ACADEMIC PROGRAM	1.2 Intensify Delivery of Academic Services	1.2.1	Provide support for Academic Courses
			1.2.2	Provide for Flexible Learning Delivery for students
			1.2.3	Provide for gadgets and Internet Access for Faculty and Students
	STUDENT SERVICES PROGRAM	1.3 Intensify Delivery of Student Services	1.3.1	Provide for Student Services (eg. Medical, Dental, etc.)
			1.3.2	Develop an online delivery of student support and business applications
	RESEARCH, EXTENSION AND DEVELOPMENT PROGRAM	1.4 Intensify Research, Extension, and Development Services	1.4.1	Provide for Research Management
			1.4.2	Provide for Publications
			1.4.3	Develop Linkages and Networking
			1.4.4	Promote Science Technology and Innovation
	COLLECTION DEVELOPMENT AND CATALOGING PROGRAM FOR PUBLIC LIBRARY	1.5 Intensify Collection Development and Cataloging Services	1.5.1	Update and Increase Book Collection
			1.5.2	Provide for Mechanical Processing of Books
			1.5.3	Provide services for Preservation and Restoration
	LIBRARY AND INFORMATION PROGRAM	1.6 Intensify Library and Information Services	1.6.1	Provide for Current Events and General Information

Strategy 6: Produce the best quality educational outcomes in basic education

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	ADVOCACY AND CAPABILITY DEVELOPMENT PROGRAM	1.1Intensify training and development for Students, Parents/Guardians and Teachers	1.1.1	Advocacy and Capacity-Building Program on Supporting Blended Learning Methodologies for Parents and Guardians
			1.1.2	<input type="checkbox"/> Intensify advocacy with parents and guardians on the need to support blended learning methodologies, particularly conduct of home-based online classes for students
			1.1.3	<input type="checkbox"/> Provide practical training for parents and guardians to capacitate them to provide after-school learning for their children and to enable them to collaborate more effectively with teachers
			1.1.4	Training on Video Conferencing Tools such as Google Meet, Zoom, Webex Microsoft Teams and Provision of Internet Data Allowance*
			1.1.5	<input type="checkbox"/> Capability Development (Online Seminar / Webinar with data allowance)
			1.1.6	Teachers' Supervisor's principals' capability and capacity building training programs
			1.1.7	Values Formation/ Competent parenthood
			1.1.8	Increase job opportunities and livelihood programs
			1.1.9	Awareness campaign on the value of education including children with disabilities
			1.1.10	Counselling and Parent Teachers Conference
			1.1.11	Enhancement of Family/Youth Welfare Services including Inculcation of family values
			1.1.12	Develop an evaluation system to measure competence of public school teachers
			1.1.13	Design a systematize program that would enhance and motivate the reading capability of students
			1.1.14	Research Enhancement Skills
			1.1.15	Curriculum Review and Enrichment
			1.1.16	Intensification of community mapping of school-aged children and Advocacy campaign for early enrolment/registration in partnership with barangays through inter-agency collaboration
			1.1.17	Increase parental involvement to school activities
			1.1.18	Conduct of advocacy campaigns on mental health, teen-age pregnancy and drug-abuse
			1.1.19	In-Depth Study on Factors Affecting Illiteracy and Extent of Illiteracy in Quezon City
			1.1.20	<input type="checkbox"/> Develop a methodology and conduct a study to come up with the profile of simple and functional illiteracy in QC
		1.2 Youth Capability Building Program	1.1.20	Develop Quezon City University's Research, Innovation and Extension Program · Develop QCU as a platform for research and development collaboration, as well as a provider of innovative solutions and extension services in pursuit of social and economic development
			1.1.20	Proposed ordinance establishing a registry of illiterates through research by QCU and other institutions
			1.2.1	Community Youth Organizing
			1.2.2	Printing of Scholar's Handbook
			1.2.3	Scholars Community Service Program
			1.2.4	Youth Congress/Summit
			1.2.5	District Youth Assembly and Election of District Youth Representatives
			1.2.6	Children's Rights Seminar
		1.3 Community Awareness and Promotional Program	1.2.7	Youth Week Celebration
			1.2.8	Quarterly Meeting of LYDC
			1.3.1	Community Literacy Enhancement
			1.3.2	Publication of Library Materials

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			1.3.3	Capacity Development Program

Strategy 7: Raise the level of cultural awareness, arts and sciences pro-motion and encourage the pursuit of higher education

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	SCHOLARSHIP AND FINANCIAL ASSISTANCE PROGRAM	1.1 Scholarship Expansion Program	1.1.1	Subsidy for Overall Rank 1 & 2
			1.1.2	Subsidy for Overall Rank 3 to 10
			1.1.3	Subsidy for Civic Leaders - Centrex/SSC/Scout Leaders/School Publication Officials
			1.1.4	Subsidy for Economic Scholars
			1.1.5	Subsidy for selected Graduate / Doctorate Scholars
			1.1.6	Subsidy for Specialized Courses Scholars
			1.1.7	Subsidy for Senior High School Scholars
			1.1.8	Subsidy for Civic Leaders - SK Elected Officials Scholars
			1.1.9	Subsidy for Quezon City University Scholars
		1.2 Sintensify Scholarship Assistance Services For Senior High School, College, Graduate Schools, and ALS Learners	1.2.1	City Funded scholarship grants for senior high school, college and graduate schools
			1.2.2	Revise scholarship guidelines to increase subsidy / grant in order to adapt in the increasing cost of education
			1.2.3	Proposed ordinance providing subsidy to ALS learners
		1.3 Kalingang QC Financial Assistance for Public Senior High School Students	1.3.1	Provide financial assistance to families/ individuals from the marginalized and vulnerable groups assessed to be most affected by the declaration of ECQ due to coronavirus disease (COVID-19) pandemic such as transport sector, senior citizens, solo parent, PWDs, lactating mothers, scholars and etc.
		1.4 Educational Assistance Program for Public Senior High School Students	1.4.1	Provide monthly financial assistance to public senior high school
			1.4.2	Financial Assistance Program to City Scholars to subsidize monthly health and educational needs
			1.4.3	Provide monthly allowance to City Scholars to aid their families in sustaining educational and health needs of the student/s in the "new normal" setting

Strategy 8: Improve educational and cultural infrastructure

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	EDUCATIONAL SUPPORT PROGRAM	1.1 Upgrading of EDUCATIONAL facilities (Infrastructure)	1.1.1	Improve and expand public school facilities:
			1.1.2	<input type="checkbox"/> Provide additional school buildings and classrooms
			1.1.3	<input type="checkbox"/> Demolish and replace old school buildings
			1.1.4	<input type="checkbox"/> Construct/repair day care centers
			1.1.5	Acquire land for school sites
			1.1.6	Proposed ordinance establishing a comprehensive assessment and rehabilitation center for children with special needs
			1.1.7	Proposed ordinance establishing SPED center per congressional district
			1.1.8	Infrastructure Library Development Program
			1.1.9	<input type="checkbox"/> Enclose of Binding Section of QC Public Library
			1.1.10	<input type="checkbox"/> Convert Al Fresco to Library Commons
		1.2 Upgrading of CULTURAL facilities	1.2.1	Construct cultural facilities such as theatre, museums, convert unused buildings into cultural

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
		(Infrastructure)		hub, playground and covered basketball courts for the children and adolescents and can be converted to social and cultural halls, and acquisition of lot and construction of structures/facilities for cultural development
		1.3 Provision of ICT tools, materials, equipments,etc. (Non-Infrastructure)	1.3.1	Implement Digital-Based Education Project for Public Schools in Quezon City
			1.3.2	Establish District Alternative Learning System (ALS) Center in Quezon City
			1.3.3	Provide ICT tools for students
			1.3.4	Adequate creative teaching aid/instructional materials
			1.3.5	Provide comprehensive and updated books
			1.3.6	Adequate SHS tools, equipment, facilities and instructional materials
			1.3.7	ALS Instructional Materials Improvement program
			1.3.8	Instructional Materials, tools, equipment Improvement Program.
			1.3.9	Health and Safety of Library Staff
			1.3.10	<input type="checkbox"/> Acquire washable face masks and hygiene kits
			1.3.11	Health and Safety of Library Users
			1.3.12	<input type="checkbox"/> Acquire and place creative and high quality signage and markings inside and outside the library
			1.3.13	Provide for subscription of Online Resources
			1.3.14	Improvement of Library Facilities
			1.3.15	<input type="checkbox"/> Provide reading chairs with fiber glass/acrylic separator
			1.3.16	Adopt the Flexible Learning/ Blended Learning System*
			1.3.17	Provide students without personal gadget/ device with laptops for use during the semester on property loan arrangement (ownership remains with QCU)
			1.3.18	
			1.3.19	Provide faculty members without personal gadgets with laptops for use during the semester on property loan arrangement (ownership remains with QCU)
			1.3.20	
		1.4 Development of official website and online systems for Academic Information and Management	1.4.1	Develop online enrollment, admission, payment, clearance, grade distribution, request of school records, and other university management systems for students, faculty and administrators
		1.5 KALINGANG QC Program for Public School Learners, Teachers and Staff; (for the duration until health and safety against COVID)	1.5.1	Provide PPE's (masks) for all students and teachers during the school year
			1.5.2	Educational Support for Public School Learners and Teachers*
		1.6Urban farming/ gardening Project	1.5.2	Acquire and provide of Technology support: may include gadget, connectivity, printing and retrieval costs, etc.
			1.6.1	Provide seed/B3:E40establish additional/alternative food source for the family of the OSY

Strategy 9: Effectively curb crime incidences

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Peace and Order Modernization Program	1.1 Improve Police Facilities and Visibility	1.1.1	Hire additional qualified police personnel and other support staff
			1.1.2	Provide additional equipment of PNP personnel for the activated Police Station 13 in Bagong Silangan and Police Station 14 in Holy Spirit
		1.2 Intensify Police Service Delivery	1.2.1	Continuous Intensification of police visibility especially in crime prone areas
			1.2.2	Strengthening of PNP and BPSO collaboration
			1.2.3	Strict implementation of City Ordinances on Safety and Public Order
			1.2.4	Strengthening the capabilities of QC's emergency hotline number (122)

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			1.2.5	Strengthening of witness/victim protection programs
			1.2.6	Intensification of Oplan Ligtas na Pamayanan, Barangay Ugnayan
			1.2.7	Strengthening of barangay drug clearing
			1.2.8	Enhancement of the PNP Counselling program for drug dependents
			1.2.9	Crackdown on rank and file (police force) since some are alleged protectors of drug pushers
			1.2.10	Close monitoring of PWUDs who post bail in barangay-level
			1.2.11	Intensive fire prevention program thru fire truck visibility, multimedia, fire seminars and drills
		1.3 Case Investigation and Monitoring Program	1.3.1	Strengthening Case Evidence and Case Filing
			1.3.2	Intensification of Task Force USIG
			1.3.3	Enhancement of investigation on professional Squatters and Squatting Syndicates
			1.3.4	Enhancement of investigation of cases involving women & children
			1.3.5	Heighten legal Offensive over ISO-related incidents
			1.3.6	Institutionalization of Human Right's Desk
			1.3.7	Capacity enhancement of WCPD officers nationwide
			1.3.8	Initiate community advocacy campaign to combat TIP/CICL/CAAC/VAWC
		1.4 Case Monitoring Program	1.4.1	Intensify Case Tracking System
			1.4.2	Automated Fingerprint Identification System (AFIS)
			1.4.3	Integrated Ballistics Identification System (IBIS)
		1.5 Research and Analysis Program	1.5.1	Implementation of National Crime Reporting System (NCRS)
			1.5.2	Institutionalization of E-blotter System
			1.5.3	Enhance of Unit Crime Periodic Report
			1.5.4	Institutionalization of Crime Information Reporting System (CIRS)
			1.5.5	Conduct of Crime Research and Analysis
			1.5.6	Imposition of higher penalty for recidivism
		1.6 Intensify Information and Education Campaign	1.6.1	Intensification of information dissemination on the precautionary measures with regard to the modus operandi of perpetrators
			1.6.2	Intensification of IEC to decrease fire incidents
			1.6.3	Intensification of campaign on the fight against illegal drugs and periodic monitoring of the barangays
			1.6.4	Enhancement the PNP Orientation Program in the community
2	Public Order and Public Safety Program	2.1 Criminality: Trafficking of Children and Minors/Social Media Based Trafficking	2.1.1	Provide for Parenting Capability Training
			2.1.2	Conduct Barangay Youth Involvement Junior Police Program for SK
			2.1.3	Provide for Human Trafficking Monitoring System/ Application
			2.1.4	Conduct Community Awareness Programs on Anti-Trafficking
			2.1.5	Conduct skills training for BPSOs
			2.1.6	Provide for equipment and supplies ie baton, PPE
			2.1.6	Provide for allowance of BPSOs per City Council Reso
		2.2 Criminality: Children in Conflict with the Law (CICL)	2.2.1	Structured Diversion Program for CICL to Prevent recidivism
			2.2.2	Barangay BPSO Training and BCPCs on RA 9344
			2.2.3	Center-based livelihood training through the Molave Center
			2.2.4	Barangay Youth Involvement
		2.3 Criminality: Lack of CSO involvement	2.3.1	Establish CSO and NGOs network for Peace and Order

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
		2.4Criminality: Need to improve Monitoring and Evaluation	2.4.1	Provide for a Feedback mechanism on Peace and order programs in QC - QC Citizens App
			2.4.2	Provide for Metro PODS commanders outlook
			2.4.3	Conduct skills training for BPSOs
		2.5 Criminality: Insecurity in Schools	2.5.1	Augmentation of Manpower and Training (Teacher Training in security) including Day care workers
			2.5.2	Installation of CCTV Networks for schools and communication system (including Day Care Schools)
			2.5.3	Provision and maintenance of perimeter lighting of schools in QC
		2.6 Criminality: Needed QCPD Capacitation	2.6.1	Project Aurora (Safe City)
			2.6.2	Provide for Competency training (Ladderized 8 bullet test)
			2.6.3	Procure QCPD back to back vehicle
			2.6.4	Procure additional K9 dogs with corresponding training
			2.6.5	Procure SOCO van
			2.6.6	Procure SWAT van
			2.6.7	Procure 6x6 carrier
			2.6.8	Procure drone for the operations of the QCPD
			2.6.9	Procure mobil patrol cars
			2.6.10	Procure of handcuffs
			2.6.11	Conduct of Capacity building activities of the QCPD workforce
		2.7 Criminality: Continuous strengthening of the Quezon City Peace and Order Council, TWG and its Secretariat	2.7.1	Conduct Capacity-building re: Peace and Order
			2.7.2	Provide honoraria to eligible POC members pursuant to existing laws
			2.7.3	Provide for Operational expenses of the QCPOC Secretariat and TWG
			2.7.5	Conduct of Quarterly security briefing
			2.7.6	Conduct of annual performance assessment of the QCPOC
			2.7.7	Conduct of Meetings of the QCPOC
			2.7.8	Conduct of Benchmarking of best practices on peace and order
			2.7.9	SAFE PHILIPPINES Project
			2.7.10	Ensure mobility in line with the implementation, monitoring and evaluation of PPAs reflected in the #PEACE QC peace and order platform
			2.7.11	a. Capacity Training for BADAC Committee on Advocacy on How to Conduct Info Drives on the Effect of Illegal Drugs
				b. Capacity Training for BADAC Committee on Operations on Proper Coordination and handling during drug operations
				c. Capacity Training on BADAC Plan of Action
			2.7.12	Conduct of Quarterly QCPD, PDEA-QCADAAC-BADACs Coordination Meeting
		2.8 Criminality: Illegal Drugs Campaign	2.8.1	Continuous implementation of programs and interventions for for underprivileged children involved on illegal drugs.
			2.8.2	Provide Sufficient number of DOH accredited physicians to conduct Drug Dependency Evaluation (DDE)
			2.8.3	Conduct training workshop among key agencies to create a strategic process to address the issues and concerns of PDLs with drug related cases
			2.8.4	Upgrade the existing IDAPS Program to conform with the Integrated Drug Monitoring and Reporting System (IDMRIS)

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			2.8.5	Purchase vehicle for monitoring of projects of QCADAAC
			2.8.6	Conduct relative trainings for facilitators and volunteers implementing the Community Base Rehabilitation Program in the Barangay
			2.8.7	Provide Community Service After-Care and Reintegration Program for Recovering PWUDs and their families.
			2.8.8	Intensify monitoring mechanism for PWUDs undergoing intervention programs and are recovering.
			2.8.9	Provides programs, together with the Dept. of Health, for the Implementation of the DDB Resolution No. 2. (Referral System in accessing Health Care Services For Persons Who Use Drugs).
			2.8.10	Conduct training workshop in preparing reports and other documentary requirements for the Barangay Drug Clearing and Revaluation program.
			2.8.11	Conduct substance use prevention seminars for BPOs in accordance to the City Ordinance on Drug Free Workplace Program.
			2.8.12	Seminar on the updated DDB board regulations for physicians, pharmacists and allied health professionals
			2.8.13	National Capital Region Anti-Drug Summit
			2.8.14	Create a QCADAAC Website
			2.8.15	Conduct Orientation on Drug Use Prevention Program
			2.8.16	Conduct Seminar on Drug Use Prevention Programs for CSOs and NGOs/POs
			2.8.17	Conduct training workshop for Anti-Illegal Drugs Operatives on RA 9165 and case management.
			2.8.18	Conduct training seminar on citizens arrest.
			2.8.19	Involvement of Sangguniang Kabataan in the Anti-illegal Drug Campaign.
			2.8.20	Conduct training on coalition building in every districts that will be participated by representatives from different sectors/agencies/offices
			2.8.21	Development of a Monitoring and Assessment tool for the effectiveness and efficacy of QCADAAC Programs
			2.8.22	Benchmark QC initiatives with best practices from other cities' (local and abroad) to improve the City's anti-illegal drugs programs
			2.8.23	Create age appropriate and gender sensitive infomercial on drug use prevention for primary, secondary and tertiary.
			2.8.24	Conduct training workshop on juvenile justice system especially on CICL involved in illegal drugs
			2.8.25	Hire additional staff preferably professionals such psychologists and registered social workers
			2.8.26	Hire additional support staff preferably college graduates.
		2.9 Insurgency and Terrorism: Infiltration of vulnerable sectors	2.8.26	Information gathering and Awareness Campaign in vulnerable communities, sectors, and support groups
			2.8.26	Institutionalization and functionalization of the City Task Force ELCAC and Barangay Task Force ELCAC
			2.8.26	Conduct of Orientation/Seminars for Barangay Officials/Community Leaders (Venue, Food & Drinks, IEC Materials)

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
				Conduct of Orientation for Government Employees
				* foods, supplies and materials, venue, trainers
			1.15.1	Provide for Caravan of government services (skills training, livelihood assistance, job fair, etc.) <ul style="list-style-type: none"> • Technical Skills Enhancement Training Program • JOB FAIR, TRADE FAIR, Medical and Dental Mission, FEEDING PROGRAM (Food, Supplies and Materials)
			2.9.1	Establishment of Cooperatives where the members can choose for type of livelihood
			2.9.2	Creation of, or assistance to, government's own "support groups" and community-organizing efforts, to counter infiltrators in targeted vulnerable communities and sectors <ul style="list-style-type: none"> • BPSO Orientation (355pax/batch x 4) (food, venue and honoraria) • Youth Leadership Summit (supplies and materials) • Labor Summit
			2.9.3	Trainer's training, workshops and seminars on managing Former Rebels (FR), and Peace, Reconciliation and Unification (PRU) process
			2.9.4	Benchmarking of practices on handling and management of Former Rebels and Peace initiatives
		2.10 INSURGENCY AND TERRORISM: Development programs benefitting targeted vulnerable	2.10.1	Peace and the Government: A path to Unification and Reconciliation <ul style="list-style-type: none"> • Knowing the enemy training orientation (KTE), CUCPD and others
		2.11 communities and sectors	2.11.1	Conduct of orientation seminar on Peace and unification process
		2.12 INSURGENCY AND TERRORISM: Support to the Enhanced Comprehensive Local Integration Program (ECLIP)	2.12.1	Functionalization of the Quezon City Enhanced Comprehensive Local Integration Program (QC-ECLIP)
			2.12.2	Management of FRs <ul style="list-style-type: none"> • Counselling, Monitoring/Private Meeting Temporary Shelter for FR (Rentals)
		2.13 Intensification of Crisis Management Program	2.13.1	Create CMCC Organizational Structure thru EO
			2.13.2	Conduct Coordinative Meeting/FGD with TWG (OCM, QCPOC, QCDRRM) and Data Gathering
			2.13.3	CapDev for CMC at the Barangay Level <ul style="list-style-type: none"> • Seminar Workshop on Crisis Management for 10 Target Barangays (Most Crime Prone Barangay or Barangays prone to security/disaster crisis)
			2.13.4	Procurement, issuance and maintenance of Radio Communication Equipment and Provision of seven (7) satellite phones, one for each district and 1 for EOC
			2.13.5	Procure 1 Unit Base Radio
			2.13.6	Procure Handheld Radios
			2.13.7	Conduct CapDev for CMC <ul style="list-style-type: none"> • Chemical, Biological, RadioNuclear and High Yield Explosives (CBRNE) SIMEX
			2.13.8	Conduct CapDev for CMC <ul style="list-style-type: none"> • PPE Maximum protection against chemical/biological agents (Tools, Equipment of Hazmat)
			2.13.9	Conduct Regular training/retooling for SAR and Explosive Ordnance Training
			2.13.10	Conduct Regular training/retooling for Mental Health and Psychological Support (MHPS)
			2.13.11	Conduct 1st Batch Training for Radio Communication Equipment for End User
			2.13.12	Conduct Capacity Building Activities: BDRRMC such as Planning Community Based Disaster Risk Reduction and Management Focused on Fire Safety

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			2.13.13	Conduct Training Community Fire Auxillary Group (CFAG) Live in within Quezon City
			2.13.14	Conduct First Responders Training for the QC 142 Barangay Health Emergency Response Teams or BHERTs (BHERTs are composed of 1 SBM on Health
			2.13.15	Procure Personal Protective Equipment (PPE)to be distributed to the 142 Barangays and QCDRRMC Responders
			2.13.16	Provide for Investment to support Civil Disturbance Management related equipment
			2.13.17	Augment workforce and implement the Rationalization Plan
			2.13.18	Conduct Inventory of Fire Hydrants
			2.13.19	Conduct of Inspection by QC Fire Department

Strategy 10: Provide protection from fire and other disasters

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Peace and Order Modernization Program	1.1 BFP Modernization Project	1.1.1	Install additional fire hydrants which will be accessible to the residents of QC and barangay authorities
			1.1.2	Construct additional fire stations including procurement of fire trucks and modern firefighting, rescue and protective equipment
			1.1.3	Repair and maintain fire stations and firefighting equipment
			1.1.4	Hiring of additional fire fighters
2	Fire Suppression and Prevention Program	2.1 Intensify Fire Suppression and Prevention Services	2.1.1	Provide fire safety measures through conduct of fire safety inspection for drills, seminar and information
			2.1.2	Conduct of safety inspection, fire drills, seminars and Barangay Ugnayan
			2.1.3	Encouragement of private establishments to conduct fire-fighting training skills and capabilities
			2.1.4	Intensification of coordination with Meralco
			2.1.5	Monitor and standardize Quick Response Team

Strategy 11: Provide Social Justice and protection and safety nets to the vulnerable members of the population regardless of age and gender

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Social Welfare and Relief Program	1.1 Child Welfare	1.1.1	Conduct of Case Management
			1.1.2	Provide social services including protective custody to Children in Need of Special Protection
			1.1.3	Conduct of virtual interview/assessment
			1.1.4	Deliver counselling service thru online or face to face if no gadgets
			1.1.5	Coordinate with Barangay and Police thru phone and social media
			1.1.6	Conduct rescue (if needed)
			1.1.7	Facilitate referral for medical and/or psychological evaluation
			1.1.8	Assist in online filing of case against perpetrator
			1.1.9	Prepare SCSR and other relevant documents
			1.1.10	Implement Early Childhood Care & Development (ECCD) Program during Pandemic
			1.1.10	Conduct of orientation to parents/guardians on home-based ECCD program
			1.1.11	Distribute modules to parents, learning materials for day care children, family food packs and hygiene kit

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			1.1.12	Assessment of day care children using ECCD checklist thru virtual assessment or face to face to those without gadget with the supervision of parents
			1.1.13	Distribute certificate of attendance and accomplished ECCD Checklist to the parents of day care children
			1.1.14	Facilitate administrative declaration of child as legally available for adoption pursuant to RA 9523
			1.1.15	Conduct TWG meetings relative to the Local Council for the Protection of Children
			1.1.16	Facilitate the issuance of registration and permit to public and private learning centers offering Early Childhood Care and Development (ECCD) Program
		1.2 Youth Welfare	1.2.1	Conduct of Case Management
			1.2.2	Reach-out operation to street children complaint to health protocol of social distancing, wearing facemask and sanitizing
			1.2.3	Deliver Community-Based Intervention & Diversion of Children in Conflict with the Law
			1.2.4	Undertake on-line Capability Building
			1.2.5	<ul style="list-style-type: none"> Webinar on Leadership Training
			1.2.6	<ul style="list-style-type: none"> Webinar: Discussion on Children's Participating on Pandemic Response and Recovery, Emerging Issues and Concern
			1.2.7	Provide Networking/Referral
			1.2.8	<ul style="list-style-type: none"> In and out of school youth for employment/ summer job
			1.2.9	<ul style="list-style-type: none"> Out-of-school and working youth for Alternative Learning System
			1.2.10	Extend educational assistance to indigent youths
		1.3 Family Welfare	1.3.1	Conduct of Case Management
			1.3.2	<ul style="list-style-type: none"> Family Case Management
			1.3.3	<ul style="list-style-type: none"> Online Pre-Marriage Counselling (PMC)
			1.3.4	Identify sectoral clienteles thru Family Survey
			1.3.5	Conduct of on-line Capacity Building
			1.3.6	<ul style="list-style-type: none"> Parent Effectiveness Service (PES)
			1.3.7	<ul style="list-style-type: none"> Empowerment & Reaffirmation on Paternal Abilities (ERPAT)
			1.3.8	Family Day Celebration: Family's Resilience Story During Pandemic
			1.3.9	Undertake networking and coordination/referral with other stakeholders
			1.3.10	Refer clients for Sponsored Philhealth Medical Insurance
			1.3.11	Basic Family Meal Enrichment to Indigent Families
			1.3.12	<ul style="list-style-type: none"> Distribute basic family meal packages to the less fortunate constituents of the city
			1.3.13	Adopt of Pantawid Pamilya Pilipino Program (4Ps) particularly the cash grant/ assistance to poor families
		1.4 Women Welfare	1.4.1	Provide Protective Custody/Case Management (Provision of social services to disadvantaged women in difficult situation)
			1.4.2	Capability Building and Implement Ordinances for women protection
		1.5 Solo Parent Welfare	1.5.1	Provide Case Management
			1.5.2	Education Assistance to Solo Parent Children
		1.6 Welfare for Differently-abled	1.6.1	Provide Protective Service/Case Management
			1.6.2	Extend Education Assistance to Children with Disabilities
			1.6.3	Operation of Community Based Rehabilitation (CBR) thru Telerehab

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			1.6.4	Provide necessary programs and services geared primarily towards the PWDs social, economic and cultural development and consequently the promotion of their civic and political rights
			1.6.5	Child-Centered Development <ul style="list-style-type: none"> • Provide integrated services for Children with Disabilities. • Conduct Evaluation, Diagnosis and Therapy
		1.7 Elderly Welfare	1.7.1	Provide Protective Custody
			1.7.2	Implement Elderly Volunteer Service
			1.7.3	Conduct of training on Gerontology
			1.7.4	Provide for Senior Citizens Privileges and Social Protection
			1.7.5	• Quality Service for Senior Citizens
			1.7.6	• R.A. 9994 Aging Awareness and Senior Citizens Safety Training
			1.7.7	• GAD Program for Senior Citizens
			1.7.8	• Annual Consultative and Coordinative Meeting with Recognized and Accredited Senior Citizens Associations
			1.7.9	• Recognition of QC Living Centenarians
			1.7.10	Celebrate Annual Elderly Filipino Week
			1.7.11	Kalingang Nova kay Lolo at Lola
		1.8 Provide Subsidy on Medical, Burial and Other Forms of Social Services for Indigents	1.8.1	Provide Medical Assistance
			1.8.2	Provide Transportation Assistance
			1.8.3	Provide Burial / Financial Assistance
			1.8.4	Distribute basic family meal packages to the less fortunate constituents of the city
		1.9 Extend Emergency Disaster Relief	1.9.1	Operate Temporary Shelter/Evacuation Center
			1.9.2	Provide Emergency Feeding
			1.9.3	Deliver Psychosocial Support
			1.9.4	Extend Bags of Material Assistance for Community Initiated and Rehabilitation Projects
		1.10 Intensify Social Support Services to Deprived Families and Individuals	1.10.1	Implement Food For Work
2	Residential and Rehabilitation Program	2.1 Molave Youth Home	2.1.1	Provide for Treatment/Social activity
			2.1.2	Provide for Homelife Activity
			2.1.3	Provide for Medical & Dental Activity
			2.1.4	Provide for Special Education Activity
			2.1.5	Provide for Livelihood Training Activity
			2.1.6	Provide for Recreational Activity
		2.2 Reception and Action Center	2.2.1	Provide for Treatment/Social activity
			2.2.2	Provide for Homelife Activity
			2.2.3	Provide for Medical & Dental Activity
			2.2.4	Provide for Non-Formal Education Services
			2.2.5	Provide for Livelihood Training Activity
			2.2.6	Provide for Recreational Activity
		2.3 Halfway Home	2.3.1	Provide for Treatment/Social activity
			2.3.2	Provide for Homelife Activity
			2.3.3	Provide for Medical & Dental Activity
			2.3.4	Provide for Special Education Activity
			2.3.5	Provide for Livelihood Training Activity

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			2.3.6	Provide for Recreational Activity
		2.4 QC Protection Center	2.4.1	Provide for Medical Services and Asssitance <ul style="list-style-type: none">• Medico-Legal Examinations• Medical Intake and Interview• Medical Treatment Assistance
			2.4.2	Provide for Counselling and Social Work Assistance <ul style="list-style-type: none">• Conduct Psychological Counseling and rescue operation• Extend Court Hearing Assistance
		2.5 Male and Female Dormitories	2.5.1	Provide supplies, drugs and medicines for the inmates
			2.5.2	Provide food assistance for the inmates
			2.5.3	Provide basic needs
			2.5.4	Provide Special Projects
			2.5.5	Formulation of IRR for community service of PDL to assist in the decongestion program of the Jail Bureau
			2.5.6	Diversion programs for arts and crafts of PDL
			2.5.7	Reimplementation of detainees notebook
			2.5.8	Coordination with Supreme Court for additional trial courts for drug-related cases
			2.5.9	Coordination with DOH Accredited Hospitals for the conduct of Free Medical Examination
			2.5.9	Request of one (1) unit of 16-Seater Transport Vehicle for CICL during court hearings
3	Capability Development Program	3.1 Human Resource Capability-Building Program	3.1.1	Undertake a comprehensive capacity-building approach to social workers to address the social worker-client ratio deficiency for center and community-based intensive case management, through the provision of attractive compensation and benefits package, among others
			3.1.2	Conduct of Capacity Development A road map of appropriate individual and organizational enhancement interventions (on structure, management system, enabling policies, knowledge and learning) to address priority capacity development needs along defined LGU performance outcomes.
		3.2 Enhance clients level of competency /awareness	3.2.1	Webinar on Leadership Training
			3.2.2	Discuss Children's Participation on Pandemic Response and Recovery, Emerging Issues and Concern
			3.2.3	Conduct of Capability Building through Identification of Volunteer and Resource Development
			3.2.4	Community-Based Inclusive Development Training Empower key persons, family members, careers, service providers, interns and community members
			3.2.5	• Upskill Service Delivery
			3.2.6	• Raise Parent Awareness
			3.2.7	• Conduct TWG Meetings
			3.2.8	• Celebrate NDPR Month
			3.2.9	• Celebrate Children's Month
			3.2.10	• Conduct focused group disussions for Research and Development
		3.2.11	Enhance training on handling violence against women and children: <ul style="list-style-type: none">• Training of Trainers• GST for Medical and Non-medical personnel• Enhanced Training on Handling Violence against Women and Children• Capacity Training for QCPC• Child Protection Forum	

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
				<ul style="list-style-type: none"> • GFP Orientation on Violence Against Women and Children • Information and Education Campaign
4	Vocational and Skills Development Program	4.1 Skills Training, counseling and other livelihood support services	4.1.1	Conduct of Skills Development
			4.1.2	<ul style="list-style-type: none"> • Three (3) months Training
			4.1.3	<ul style="list-style-type: none"> • Halfday Training
			4.1.4	<ul style="list-style-type: none"> • One and One Half Months (1 & 1/2) Training
			4.1.5	<ul style="list-style-type: none"> • Job Counseling/ Personality Development
			4.1.6	<ul style="list-style-type: none"> • Extension of Capital Assistance
			4.1.7	<ul style="list-style-type: none"> • Networking/Referral • On-the-Job Training (OJT) Placement/Referral
			4.1.8	<ul style="list-style-type: none"> • Establish the baseline for designing programs for the promotion and protection of women and children's rights.
			4.1.9	<ul style="list-style-type: none"> • Conduct of After-Care Monitoring
			4.1.10	<ul style="list-style-type: none"> • Extend SIKAP AT GALING PANGKABUHAYAN (SIGAP) for Group Project
			4.1.12	<ul style="list-style-type: none"> • Conduct of Livelihood Training for the Elderly • Three (3) months Training Enhance the capabilities of senior citizens to become small entrepreneurs and be productive with sustainable source of alternative income
5	Referral and Networking Resources	5.1 Referral Linkage to Families needing assistance	5.1.1	Network/Refer clients to allied government and non-government agencies to avail appropriate social service intervention
			5.1.2	Refer clients for Sponsored Philhealth Medical Insurance
6	Institutionalize Database Program	6.1 Conduct of Data collection and analysis	6.1.1	Pass legislation or City Ordinance institutionalizing data generation and maintenance at the barangay level
			6.1.2	Propose Ordinance to leverage Civil Society Organizations in augmenting human resource gaps on data collection and processing as well as in validation and monitoring of data accuracy

Strategy 12: Ensure effective implementation of traffic rules and other laws

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Public Advisory and Information Dissemination	1.1 Address the non-compliance of constituents with the ECQ policies and other policies	1.1.1	Monitor public roads and spaces daily
			1.1.2	Announce the schedule of redemption of confiscated licenses publicly
			1.1.3	Conduct of dialogue with the different operators and drivers' associations
2	Traffic Operation Program	2.1 Intensify Traffic Operation	2.1.1	Enforce traffic rules & regulations; and Collect fines and penalties on traffic violations
			2.1.2	Install traffic informative regulatory and directional signages
			2.1.3	Deploy traffic enforcers to conduct direction& control, and monitor traffic conditions daily
			2.1.4	Conduct Road Safety & education programs <ul style="list-style-type: none"> • Conduct Training on Road Safety Education for Student (from Capability Development Program) • Facilitate Seminar on road safety of Elem & HS students
3	Communication and Command Control Program	3.1 Provide services for immediate response to all contingencies and for monitoring purposes	3.1.1	Register and renew licenses of all radio units and radio base with the NTC
			3.1.2	Conduct regular monitoring on traffic, security and disaster related incidents
4	Public Order and Public Safety Program	4.1 Public Safety: Road Obstruction	4.1.1	Procurement of clearing operation tools
			4.1.1	Coordination and monitoring of collection of debris <ul style="list-style-type: none"> • Additional rental of trucks and heavy equipment

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			4.1.1	Undertake coordination and capacity enhancement activities between the City Government and Barangay enforcement officers, social workers, inspectors, etc.
			4.1.2	Procurement of Thermoplastic Truck and Thermoplastic Supplies
			4.1.3	Procurement and installation of traffic signages
			4.1.4	Yearly Training for 200 Traffic Enforcers for: <ul style="list-style-type: none"> • Traffic Administration Course • Advance Traffic Administration Course • Road Safety Audit • Traffic Impact Assessment
			4.1.5	Develop and implement programs to improve public transportation within the City
			4.1.6	Installation of bikeways in pilot barangays (Phase 2)
		5.1 Ill-equipped Public Safety Structures of the City Government	5.1.1	Installation and enhancement of all street markings
			5.1.2	Improve street lighting throughout the City
			5.1.3	Identification of lot be rented as impounding area
			5.1.4	Equip demolition teams with PPE and heavy equipment
			5.1.5	Activate Anti-Squatting and Relocation Units
			5.1.6	Conduct intelligence and investigative activities to ensure security and safety of the city's properties
			5.1.7	Post security personnel at designated QC government bldgs. & properties
			5.1.8	Conduct clearing operation as per Executive Order No. 12
			5.1.9	Conduct regular monitoring and documentation on all operations being undertaken by the division
		6.1 Inadequate Communication and Monitoring of Public Safety Concerns	6.1.1	Acquisition of Radio equipment for district action units
			6.1.2	Acquisition of Quick Response Communication Monitoring Vehicles for every district
			6.1.3	Set up radio communication and hotline 122 at the district office
			6.1.4	Purchase Mobile Communication Ban and accessories
			6.1.5	Trainings / seminars on how to handle / negotiate involving hostage takings, suicide attempts or other similar incidents
			6.1.6	Increase number of CCTVs
		7.1 Inadequate Fire emergency Response Capabilities	7.1.1	Increase number of Fire Stations in the City by ten (10), each with its own Fire Trucks (note: excluding cost of lot)
		8.1 Some Barangays have no fire brigade Lack of training inadequate fire brigade command in barangays	8.1.1	Enhance Fire Fighting Capability of Barangay Through Training of all 142 Barangays
		9.1 Lack of Vehicles to service PDLs	9.1.1	Acquisition and maintain ambulance with complete equipment for QC Female Dormitory
		10.1 Public's lack of Understanding of Public Safety	10.1.1	IEC on Traffic Management Code and Road Safety Ordinance <ul style="list-style-type: none"> • Develop IEC Materials to be given to barangays, transport organizations, and communities
			10.1.2	Conduct Awareness Campaign on Traffic Management Code and Road Safety Ordinance to various barangays, groups, and communities in Quezon City through the procurement of multimedia equipment
			10.1.3	IEC on Emergency Response Training and Emergency Decorum <ul style="list-style-type: none"> • Training for 142 barangays on safety protocols during emergency response
		11.1 Intensify Civil Disturbance and Management	11.1.1	Assist the PNP in conducting crowd control during events such as SONA, rallies and other big assemblies

Strategy 13: Provide more homes that are decent and affordable in hazard-free location, either thru sale or rental mode

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Comprehensive Housing Program for Quezon City	1.1 Socialized Housing Program	1.1.1	Construction of housing components including land development
			1.1.2	Land Acquisition
			1.1.3	Survey and tilting works
			1.1.4	High Density / High Rise Mass Housing Program
			1.1.5	Rental Housing Program
			1.1.6	Build more homes (Provide affordable rental and rent-to-own options)
			1.1.7	Construction of affordable student dormitories
			1.1.8	Re-financing of the housing program
			1.1.9	Estate Management Program
			1.1.10	Strengthen the program by facilitating process (express lane in BIR) in the release of tax exemption and certificates
			1.1.11	Fast track implementation of national projects within the City, particularly NGC Housing Project
			1.1.12	Enforce provisions of R.A. 7279 with regard to one-time availment of Socialized Housing Program
			1.1.13	Harness and consolidate public, private and community resources in co-implementing socialized housing
			1.1.14	Continuous provision of one-stop shop process of requirements and fast track the following documents needed: 1) certified true copy of tax declaration (1-day only); 2) tax clearance (3 days); 3) approval of subd. plan (by SAU); 4) zoning certificate
			1.1.15	Subsidize funds/budget in housing by the local and national agencies
			1.1.16	Approval of the IRR of Ord. SP-2771, S-2018 (Quezon City Comprehensive Housing Code of 2018)
			1.1.17	Issue an Executive Order providing for a private sector-led vertical socialized housing program as one of the priority options in urban centers
			1.1.18	Ordinance for the availment of the socialized housing projects from the main subdivision project within the City in compliance with Sec. 18 of R.A. 7279 (Balanced Housing)
			1.1.19	Legislationlate measures for the exemption of imposition of local taxes to attract participation of private sectors in the development of socialized housing
			1.1.20	Ordinance mandating private developers to implement their Corporate Social Responsibilities (CSR) in building socialized housing within QC under Sec. 20 of R.A. 7279
			1.1.21	Passage of an ordinance to declare properties acquired thru public auctions as socialized housing sites (if feasible) and dispose the same to actual occupants or qualified program beneficiaries
			1.1.22	Allocation of budget to finance socialized housing development (at least P 1.0B per year)
			1.1.23	Update the Comprehensive and Integrated Shelter Financing Act (CISFA) to consider the ff: a) Low-cost public rental or ownership housing; b) Mortgage Revenue Bonds; c) Medium Rise Buildings for rent or ownership (MRBs); d) LGUs/private sector partnership for public rental housing
		1.2 Housing and Community Development Program	1.2.1	Legalization of land tenure of low- income earners (Community Mortgage Program)
			1.2.2	Development of low-cost mass housing projects for low-cost mass housing projects for low-income earners
			1.2.3	Land Acquisition for Housing (on-site and off-site)

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
			1.2.3	Upgrading of Urban Poor Communities through collaboration with other government offices for other needed improvements
			1.2.4	Intensification of Collection and Collection Efficiency Rate
			1.2.5	Census Survey of ISFs
			1.2.6	Management Information System
			1.2.7	Provision of security of tenure (land and dwellings) to ISFs
			1.2.8	Continuous access to basic services for CMP and Direct Sale Program
			1.2.8	Facilitate processing of certifications and other requirements for electrification and water connection program
			1.2.9	Upscale of urban poor communities (site development) to include sewerage facilities, efficient and adequate solid waste disposal system
			1.2.10	Implement Executive Order issued on Streamlining the process of permits, licenses and clearances for CMP and other Socialized Housing Projects (E.O. No. 18, S-2016)
			1.2.11	Strong partnership with CSOs with capacity to address housing problems
			1.2.12	Creation of a special body to ensure control and prevention of nefarious activities of professional squatters and syndicates
			1.2.13	Stricter implementation / prosecution of known professional squatters / syndicates
			1.2.14	Support Services Program
			1.2.15	Community Organizing Program
			1.2.16	Impose an Ordinance on settlement planning and building guidelines that is more flexible and appropriate to encourage affordable, disaster-resilient solutions and technologies for settlements on-site upgrading
			1.2.17	Strictly enforce problems and laws on Decentralization of Urban Growth through establishment of fast transport system
2	Resettlement Program	2.1 Land Acquisition for Housing (on-site and off-site)	2.1.1	Legalization of land tenure of low- income earners (Community Mortgage Program)
			2.1.2	Provision of housing facilities to low income earners (Direct Sale Program)
			2.1.3	Undertake Land Banking and consolidation to pre-empt land speculation and have available space for housing
			2.1.4	Identification of city-owned lots and prioritize for housing projects
			2.1.5	Proper coordination with the LGU, Barangay officials and land owner on acquiring lots
		2.2 Relocation and Resettlement of ISFs	2.2.1	Facilitate relocation of ISFs from waterways and other danger areas to NHA relocation sites
			2.2.2	Provide assistance for receiving LGU
			2.2.3	Facilitate relocation of ISFs from waterways and other danger areas to NHA relocation sites
			2.2.4	Relocate families in danger areas
			2.2.5	Provide assistance for receiving LGU
			2.2.6	Comprehensive Township Community Resettlement Program for Informal Settler Families (ISFs) in Quezon City
			2.2.7	Financial and trucking assistance
			2.2.8	Food assistance to families affected by relocation
			2.2.9	Strengthening of the Balik Probinsiya Program
			2.2.10	Impose strict sanctions on errant beneficiaries
			2.2.11	Conduct of skills training/livelihood program to help augment payment of monthly amortization
			2.2.12	Allocation of sizeable budget for the relocation of informal settlers along waterways and other

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
				danger areas to include transport expenses, etc.
			2.2.13	Waive privilege to future housing projects / one-time avail of public housing projects
			2.2.14	On-site and off-site relocation
			2.2.15	Conduct proper orientation prior to turn over of properties/awarded units
			2.2.16	Population management in case of resettlement and climate refugees
			2.2.17	Intensification of MOA between sending and receiving LGUs in relation to relocation activities
			2.2.18	Develop new regulations making settlement planning and building guidelines and standards more flexible and appropriate, to encourage affordable, disaster-resilient housing solutions and technologies for settlements upgrading / on-site incremental housing
		2.3 Rehabilitation of Areas Previously Occupied by Informal Settler Families (ISFs) in Quezon City	1.5.1	Creation of a barangay task force for the protection of open spaces in compliance with Ordinance No. SP-914, S-2000 and providing mechanism for full mobilization of barangays from encroachment of illegal settlers
			1.5.1	Strict implementation of Oplan Ligtas na Pamayanan
			1.5.1	Enforcement of Ord. SP-1774, S-2007 adopting a uniform 3-meter easement along riverbanks, creeks, streams and esteros
			1.5.1	Removal of illegal structures / encroachments
			1.5.1	Institutional mechanisms including monitoring at the barangay and community levels
			1.5.1	Ordinance and sanctions against illegal street structures/blockade along street thoroughfares, for ease of response during fire/emergencies
			1.5.1	Declare officially areas cleared of ISFs as "zero-ISF zones (zISFzo)" through Legislation by the City Council to prevent return of the relocatees and threat of new entrants, and make the barangay officials and the community members the stewards of these zones.
3	Capacity Development Program	3.1 Provision of Training Program for Institutional Development	3.1.1	Regular Planning Seminar
			3.1.2	Annual Planning Seminar
			3.1.3	Mid-Year Assessment and Planning Seminar
			3.1.4	Year-End Assessment and Planning Seminar
			3.1.5	Provide training program on the precautionary measures on the health crisis to rebuild the workforce' confidence and enthusiasm
			3.1.6	Orientation seminar with regard to the Implementation of QC Comprehensive Socialized Housing Code of 2018, Ordinance No. SP-2772
			3.1.7	Review, update and implement the Local Shelter Plan
		3.2 Enhance level of awareness and preparedness among clients	3.2.1	Provide orientation/seminar to support communities in urban farming
			3.2.2	Continuous dialogue/meetings regarding government projects and programs for the urban poor
			3.2.3	Local Inter-Agency Meeting
			3.2.4	Convening of the Local Housing Board

Strategy 14: Improve protective and social welfare infrastructure

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Protective and Social Welfare Facilities Dev't Program	1.1 Establish new/additional social welfare facilities	1.1.1	Construct a local activity center for Senior Citizens and Persons with Disability
			1.1.2	Temporary Shelter to Elderly (<i>Kalinga para sa Nakatatanda na Walang Tirahan sa Panahong may COVID 19</i>)
			1.1.3	Provide 6 months rent subsidy to homeless families with inclusion of starter kit, hygiene kit food packs and livelihood package to help them become socially and economically independent (<i>Kalingang QC para sa Pamilyang nasa Lansangan</i>)
			1.1.4	Provide temporary shelter to VAWC survivors
		1.2 BJMP Modernization Infrastructure Project	1.2.1	Provide access to sports and recreational facilities for PDLs
			1.2.2	Improvement of male and female dormitories for PDL
		1.3 improve Police and Other Law Enforcement Facilities and Visibility	1.3.1	Establishment additional Police Stations 13 to 16
			1.3.2	Transfer of Police Station 3
			1.3.4	Construction of additional Police Stations / Police Community Precincts: Police Station 13
			1.3.5	Establishment of PDEA QC office in QC hall Compounds

Strategy 15: Implement data-driven decision-making and governance practices

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Socio-economic Database Programs	1.1 QC Community-Based Monitoring System	1.1.1	Conduct of mobilization and capacity-building
			1.1.2	Conduct of data collection at the community level
			1.1.3	Processing, storage, and data utilization
		1.2 Local Economic Database System	1.2.1	Consolidation of business and economic data relevant to the city's investment and economic initiatives
			1.2.3	Updating of business and economic data relevant to the city's investment and economic initiatives
2	Computerization Program of the Quezon City Council	2.1 Data banking of all approved legislation of the City Council	2.1.1	Inventory of all approved City Council legislations
		2.2 Automation and computerization of City Council legislation	2.2.1	Installation and operation of the IT Infrastructure System of the City Council

Strategy 16: Ensure higher absorptive capacity for employment opportunities

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Capacity Development Program on Employment	1.1 Individual and organizational capacity development activities on structure, management system, enabling policies, knowledge and learning	1.1.1	Provide skills development trainings on livelihood, entrepreneurship and other small-scale industries
2	Employment Promotion and Generation Program	2.1 Assistance in the provision of job opportunities	2.1.1	Provide employment assistance and generation of job opportunities to the city's unemployed population (e.g.) out-of-school youth, unemployed adults including students belonging to poor families during summer vacation
			2.1.2	Provide employment to displaced workers brought about by emergencies and pandemics
		2.2 Business Resource Build-Up Activities	2.2.1	Implement appropriate business resource build-up programs to support the business activities of MSME's entrepreneurs and city-based groups or cooperatives
3	Employment Support Program	3.1 Strengthen Skills Registry System	3.1.1	Institutionalize mechanisms for regular coordination and consultation with the local barangay

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
				units for skilled workers in their area for employment promotion and development
			3.1.2	Conduct of regular coordination and consultation with the local barangay units for employment promotion and development
		3.2 Seamless School to Work Environment Transition Support	3.2.1	Implement Jobstart Philippines: Life Skills Training (5 days) - A program for young Filipinos that seek to integrate full-cycle employment in their school -to-work transition in order to enhance their employability.
		3.3 Promotion of E-Commerce	3.3.1	Implement Online Business and Self-Employment as an alternative employment for tricycle and jeepney drivers
			3.3.2	Assist small enterprises and micro entrepreneurs to sell online

Strategy 17: Empower citizens of every gender and social class

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Gender and Development Program	1.1 Capacity-Building for GAD Focal Persons	1.1.1	Conduct of Training on Gender and Development and RA 8551 "The PNP Reform and Reorganization Act of 1998" and Training on Awareness on the role and functions of GAD Focal Persons
			1.1.2	Conduct of GAD Seminar on Magna Carta for Women and Anti-Violence against Women and Children.
			1.1.3	GAD Mandate, Issue and Focus: Gender Equality in a Professional Environment
2	Poverty Alleviation Program	2.1 Upgrade Urban Poor Communities	2.1.1	Conduct of regular dialogues and meetings with urban poor communities
			2.1.2	Development of Low-Cost Mass Housing Projects for Low Income Earners

Strategy 18: Strengthen social capital formation anchored on families, political participation and socio-cultural identity

NO	PROGRAM	PROGRAM COMPONENT		ACTION/INTERVENTIONS
1	Family Welfare Program	1.1 Capability Building Activities	1.1.1	Provide and expand knowledge and skills of parents and their family to become productive members in their communities
		1.2 Community Activities	1.2.1	Conduct of week-long family celebration and festivals to promote strong family ties
2	Enhanced Participation and Awareness Program	2.1 Community-Based Advocacy on Participation and Awareness	2.1.1	Development of digital application systems designed to provide feedback/reports/complaints as a means to empower individuals and barangays for regulation purposes
			2.1.2	Roll-out of digital application tools designed to report provide feedback/reports/complaints as a means to empower individuals and barangays for regulation purposes
			2.1.3	Implement community development programs, projects and activities in partnership with the Non-Government Organizations (NGO) Peoples Organization (POs) and Community Leaders
			2.1.4	City Ordinance Awareness - Distribution of ordinances with penal provisions to all barangays, all concerned establishments and law enforcement agencies
3	Culture and Values Promotion Program	3.1 Values Formation	3.1.1	Implementation of Public Service Values Training to imbibe the ideal attitudes and traits that promote ethical and accountable service to the public
		3.2 Cultural Formation	3.2.1	Pursue and support the cultural development of the people of this city through preservation enrichment and dynamic evolution of the people of Quezon City's cultured based on the principle of unity in diversity in a climate of free artistic and intellectual expression

ECONOMIC SECTOR

Sectoral Goals:

To bring about a diverse economy that provides wide employment and income opportunities, increases investments and uplifts the standard of living of the city residents

To develop a strong economic environment that will ensure sustained growth

To develop a vibrant economic climate conducive to doing business both for local and foreign investments

To develop an inclusive economy by expanding opportunities for more broadly shared prosperity, especially for those facing the greatest barriers to advancing their well-being.

Strategy 1: Develop further the health and wellness industry

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
1	Development of a Health / Medical and Wellness Integrated Program	1.1 Stakeholder Identification	1.1.1	Formulation of a study on green interventions by developing a health impact assessment tool highlighting the link between green space and urban health
		1.2 Human Capital Development	1.2.1	Require greening of idle lands and using it for open space and other forms of urban gardening projects (specifically lots of delinquent taxpayers)
		1.3 Health and Wellness Summit	1.3.1	Pursue adequate engagement with barangay leaders to enforce, encourage and monitor upkeep of green parks and walkable lanes

Strategy 2: Establish the city as ICT capital, i.e., as user and producer of software

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
2	Development of the Quezon City Knowledge District	2.1 Development of incubation facilities (R&D in IT Technology Parks, Science and Technology Center)	2.1.1	Enhance IT Infrastructure support facilities: fiber optics, wireless connectivity and broadband infrastructure through partnership with private utility companies
		2.2 Development of creative industries/knowledge-based services (e.g. original content creation such as animation, software development, game development, health information management systems and engineering design)	2.2.1	Establish strong linkages with ICT businesses and government and training schools
			2.2.2	Provide secure environment for BPO workers (installation of streetlights and footbridges, police visibility)
			2.2.3	Train individuals on business process outsourcing

Strategy 3: Promote QC as tourist destination and increase tourist arrivals

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
3	Tourism Development Program	3.1 Development of Tourism Districts	3.1.1	Map tourism establishments
			3.1.2	Implement infrastructure projects
			3.1.3	Improve peace and security
			3.1.4	Provide livelihood programs
			3.1.5	Improve traffic measures
			3.1.6	Disseminate information
		3.2 Tourism Promotions Program	3.2.1	Celebrate various historical events, and implement various tourism promotions projects and activities
			3.2.2	Maginhawa Arts and Food Hub Festival
			3.2.3	Trade Fair Exhibit / Road Shows / Meetings, Incentives Conventions and Exhibits (MICE)
			3.2.4	Create of Tourism website
			3.2.5	Register and accredit tourism-related establishments
			3.2.6	Develop tourism packages
			3.2.7	Establish Tourism Information Center and Tourism

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
3	Tourism Development Program	3.3 Tourism and Arts Program (Arts and Culture Activities / Celebration and Preservation of Tourist and Heritage Sites)	3.3.1	Implement arts activities and cultural celebrations through festivals and fiestas
			3.3.2	Conduct photography, painting and musical contests and exhibitions
		3.3 Tourism and Arts Program (Arts and Culture Activities / Celebration and Preservation of Tourist and Heritage Sites)	3.3.3	Install markers / signages and preserve / develop heritage / tourist sites
			3.3.4	Conduct training to all concerned and related cultural workers
			3.3.5	Network with artists, private partners and national government agencies
			3.3.6	Conduct cultural exhibits, competitions
			3.3.7	Conduct information and education campaign to service providers and QC residents on instilling awareness and appreciation of the value of tourism
		3.4 Tourism Coordination Program	3.4.1	Coordinate with different agencies (DOT, DTL, etc.)
			3.4.2	Conduct meetings and consultative assemblies
			3.4.3	Improve sister-city tie-ups both in the local and international levels
		3.5 Introduction of incentives to under-developed business sectors, i.e. eco-tourism and culture and arts	3.5.1	Conduct committee hearings
			3.5.2	Consult with stakeholders through conduct of public hearings
			3.5.3	Legislate tourism incentives

Strategy 4: Encourage development of SMART (customized, assembly type) and clean (using innovative/improved technology) industries and support growth of local products and services

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
4	Industry Revitalization Program	4.1 Establishment and development of labor intensive and clean industries	4.1.1	Provision of incentives to encourage investments
			4.1.2	Trade shows and Exhibits
		4.2 Development of Quezon City Logistics Hub	4.2.1	Focused Product Innovations
		4.3 Product Development and Technology Enhancement	4.3.1	Develop Strong Linkage with business associations / business establishments network
			4.3.2	Strengthening of Public Private Partnerships

Sectoral Goal 2: To develop a strong economic environment that will ensure sustained growth

Strategy 1: Upgrade level of employability of the labor force and raise standard of living of QC Families

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
5	Employment Promotion and Generation Program	5.1 Online Employment Facilitation	5.1.1	Conduct online forums
			5.2.1	Implement Special Program for the Employment of Students and Out-of-School (OSY) Youths (SPES)
		5.2 Quezon City Local Youth Employment Program	5.2.2	Implement Government Internship Program (GIP)
			5.2.3	Conduct Life Skills Training (Jobstart Philippines)
		5.3 Emergency Employment Program (Kalingang QC Para sa Manggagawa Program)	5.3.1	Employ disadvantaged workers, OFWs, and marginalized (vulnerable) sectors on Covid-19 protection and control related projects, urban agriculture related projects and as support staff in QC Hall related programs and services
			5.3.2	Employ disadvantaged workers on clearing operations to identified open space for QC Urban Farming projects

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
5	Employment Promotion and Generation Program	5.3 Emergency Employment Program (Kalingang QC Para sa Manggagawa Program)	5.3.3	Employ medical and allied medical course graduates to augment health workers in QC and other Covid-19 quarantine facilities
		5.4 Skills Development Program	5.4.1	Conduct skills training cum livelihood / re-employment program
			5.4.2	Conduct skills training for urban agriculture
			5.4.3	Distribute urban agriculture starting kits
		5.5 Program on Skills Registry System	5.5.1	Develop Senior High School (SHS) Skills Registry
			5.5.2	Conduct orientation for SHS principals and teachers
		5.6 Assessment of the Hiring Policies of Private Enterprises in Quezon City	5.6.1	Identify and document all pertinent laws, rules, and guidelines on hiring policies
			5.6.2	Develop assessment framework to assess hiring practices against pertinent laws, rules, and guidelines
			5.6.3	Develop assessment tool based on assessment framework
		5.6 Assessment of the Hiring Policies of Private Enterprises in Quezon City	5.6.4	Develop survey instrument based on assessment tool
			5.6.5	Develop survey design and output table formats
			5.6.6	Identify sample from list of business establishments
			5.6.7	Conduct survey
			5.6.8	Process and analyze survey results
			5.6.9	Prepare report, including recommendations to address gaps/findings
6	Industrial / Labor Protection and Industrial Peace Promotion Program	6.1 Labor and Management Education Program	6.1.1	Conduct seminar / training on occupational safety and health standards, related laws on labor and employment and SSS / Philhealth / Pag-ibig issuances
		6.2 QC Tripartite Industrial Peace Council	6.2.1	Conduct meetings and update members on the status of activities and company issues relative to labor standards
			6.2.2	Conduct medical missions
			6.2.3	Conduct community work
		6.3 Local Anti-Illegal Recruitment Campaign (LAIR)	6.3.1	Conduct advocacy campaign
			6.3.2	Conduct orientation and training
			6.3.3	Conduct consultation meeting with stakeholders
		6.4 Skilled Workers Guild (Kapisanan ng mga Manggagawang may Kasanayan sa QC – KasaMa Ka QC)	6.4.1	Conduct consultation meeting with barangay officials
			6.4.2	Organize KasaMa Ka QC barangay base
		6.5 Occupational Safety and Health Standard Campaign and Advocacy	6.5.1	Conduct coordination meetings with TIPC and concerned QC departments
7	Special Programs	7.1 Child Labor Project	7.1.1	Conduct orientation on Child Labor for barangay officials and other stakeholders
			7.1.2	Conduct meeting and year end assessment and planning
			7.1.3	Distribute school supplies and hygiene kits for victims of child labor
		7.2 Kasambahay Project	7.2.1	Conduct orientation on the Advocacy Program on the Protection and Welfare of Domestic Workers or RA 10361
			7.2.2	Conduct general assembly and GAD orientation
		7.3 Talent Development for Business Process Management Program	7.3.1	Conduct training on contact center competency course
			7.3.2	Conduct training on customer service and computer proficiency course
8	Migration and Development Program	8.1 Migration and Development Council	8.1.1	Conduct quarterly meetings
			8.1.2	Conduct capability building seminars
			8.1.3	Create operations manual
			8.1.4	Conduct case conference and year end assessment and planning

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
8	Migration and Development Program	8.2 Migration Resource Center Program and Services	8.2.1	Assist and grant financial assistance to repatriated OFWs
			8.2.2	Establish help desk for repatriated OFWs
			8.2.3	Conduct community organizing for OFWs and their families
			8.2.4	Establish balikbayan portal
			8.2.5	Orient barangay officials and constituents on anti-illegal recruitment campaign
			8.2.6	Conduct financial literacy and entrepreneurship training seminar for OFWs
			8.2.7	Conduct values formation and management seminar
			8.2.8	Conduct seminar-workshop on Bayanihan Savings for Overseas Filipino Chapters
9	Development of City-owned markets (new & existing) into a mixed-used commercial facility to cope with the new developments	9.1 Development of a trading center, a “bagsakan area / food terminal market	9.1.1	Maintenance / repair of public markets
		9.2 Enforcement of EO 452 (Security of vendors in the workplace) vis-à-vis livelihood program		
10	Establishment of a common Slaughterhouse for La Loma Lechoneros	10.1 Development of a Triple A Modern and Centralized Slaughterhouse	10.1.1	Strict compliance with standards on slaughterhouse operations for the Lechoneros
11	Improvement of business information system	11.1 Intensification of regular inspection on non-renewing businesses	11.1.1	Amnesty for retiring businesses
		11.2. Profiling of employment and income situation of city residents		

Strategy 3: Regulate operations of the informal sector

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
12	Provision of Livelihood options for displaced vendors	12.1 Barangay assistance in monitoring of operations of informal economy	12.1.1	Development of temporary vending sites and capital assistance
			12.1.2	Clearing of area of street vendors / peddlers causing obstructions to the pedestrians and vehicular traffic

Strategy 4: Ensure adequate, safe food supply to all residents

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
13	City-wide Food Security Program Towards Strengthening Business Continuity and Protect Supply		13.1.1	City-wide Food Security Program Towards Strengthening Business Continuity and Protect Supply

Goal 3: To develop a vibrant economic climate conducive to doing business both for local and foreign investments

Strategy 1: Develop the City into a globally competitive business center

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
14	Development of CBD	14.1 Development of a unique economic complex -an integrated park, learning center, commercial and tourist-attracting facilities	14.1.1	Development / establishment of the 5 Growth Centers cited in the CLUP-CBD Knowledge Community District, Cubao Growth District, NGC-Batasan Area, Novaliches-Lagro, Balintawak-Munoz
		14.2 Establishment of a Modern and Iconic Structures (e.g. Diamond Tower, etc.)	14.2.1	Installation of LED board displays of planned development throughout the city to make its vision, programs, projects and directions apparent to the public.
15	Industry Revitalization Program	15.1 Review and revision of the Investment Incentives Package for Medium and Large Enterprises	15.1.1	Provision of incentives for labor intensive industries
			15.1.2	Promotion of "clean" or environmentally sustainable business practices
			15.1.3	Hiring policies favoring QC residents
			15.1.4	Qualification standards / criteria for current and prospective investors
16	New Growth Hubs Development Program			

ENVIRONMENT SECTOR

GREEN

Goal 1: To create a CLEAN environment that is conducive to healthy urban living

Strategy 1: Reduce the volume of solid waste reaching the final disposal site to 50% of the amount generated

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
1	Comprehensive Waste Management	1.1 Solid Waste Management Project	1.1.1	Stiff penalty on the dumping of garbage on roads and vacant lots not only to the residents but also to barangays
			1.1.2	Orientation seminar on proper waste segregation at source and proper disposals to communities and also to business establishments
			1.1.3	Strict implementation of waste segregation-at-source
			1.1.4	Conduct research on the volume of waste generated by private establishments including collection and disposal system
			1.1.5	Massive IEC of environmental laws
			1.1.6	Implement a civic consciousness program in support of the City's environmental and waste management programs
			1.1.7	Sustain city's initiatives on solid waste management
			1.1.8	Provide support facilities to barangays for managing organic waste
			1.1.9	Deputize more environmental officers and conduct massive inspection on businesses and issues stiff penalties to violators
			1.1.10	Provide regular venue (fora/meetings, field trips) for sharing of experiences and best practices (models and options) of solid waste management among barangays and other stakeholders
			1.1.11	Impose penalty to households not practicing waste segregation (collected fees to be used exclusively for barangay environmental projects supported by barangay ordinance)
			1.1.12	Devise a system to oblige or encourage non-compliant barangays to implement their own solid waste management
			1.1.13	Implement Materials Recovery System (MRS) in barangays without Materials Recovery Facilities (MRFs)
			1.1.14	Coordinate among barangays for possible partnership in the establishment of common MRF
		1.1 Solid Waste Management Project	1.1.15	Mandate, thru an ordinance, all subdivisions, condominiums and housing projects, institutional, commercial and industrial establishments to establish and allocate MRF within their property line
			1.1.16	Zero waste campaign with industries
			1.1.17	Improve waste disposal (14-pt Agenda #10)
			1.1.18	Enact Single-Use Plastic Ban Ordinance (bags and straws) (14-pt Agenda #10)
		1.2 Special and Hazardous Waste Management Program	1.2.1	Impose stiff penalties on illegal disposal of hazardous of wastes
			1.2.2	Strengthen regulations surrounding environmentally hazardous industrial plants
			1.2.3	Clarify institutional roles and jurisdictions with barangays and CSO's on the disposal of disaster waste
			1.2.4	IEC and trainings for barangays on proper collection and disposal of fatty and greasy substances
			1.2.5	Conduct comprehensive study with end view of having robust management system for the safe collection, transport and disposal of hazardous waste generated by household, business establishments and institutions.

Strategy 2: Develop ecological waste disposal systems

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
2	Comprehensive Waste Disposal Program	2.1 Promotion of ecologically-sound waste management	2.1.1	Encourage use of bio-reactor – a device that converts biodegradable wastes into fertilizers or other composting device and coordinate with LGUs or other agencies for marketing the composting products
			2.1.2	Intensify waste reduction program down to the household level
			2.1.3	Intensify community based recycling efforts in partnership with civil society organizations
			2.1.4	Local ordinance banning the use of non-environmentally accepted products/packaging
			2.1.5	Decentralize processing/recycling facilities owned and run by the City (i.e. establish per district)
		2.1 Promotion of ecologically-sound waste management	2.1.6	Explore use of simple wastewater treatment technologies at the household and community levels
			2.1.7	Introduce waste treatment technology options to aid in waste disposal objectives
			2.1.8	Amend Environmental Code for the Green Fund to be diverted to government projects (14-pt Agenda #10)
		2.2 Web-based Document Management Expansion Project	2.2.1	Efficient information management relative to environment sanitation compliance of the more or less 80,000 registered business establishments
		2.3 Distribution of Reusable Materials in Line with the City's Plastic Ordinances #11	2.3.1	Procure and distribute reusable materials: - Eco-bags - Collapsible cups - Cutlery set - Lunch box with bamboo lid Outsource the conduct of WACS
		2.4. Updating of Waste Analysis and Characterization Study (WACS)	2.4.1	Coordination meeting with the Department of Science and Technology (DOST)
			2.4.2	
			2.4.3	
		2.5 Technology-based monitoring system	2.5.1	Create technology-based monitoring system to monitoring the following: - Solid waste management and liquid waste disposal of commercial and industrial establishments - Treatment and disposal of hazardous wastes - Disaster waste - Factories with wastewater treatment facilities (STPs)
		2.6 Installation of Biodigester System in City-owned Public Markets #19	2.6.1	Canvass and equipment evaluation
			2.6.2	Site identification
			2.6.3	System design
			2.6.4	Supply, installation and maintenance
			2.6.5	Capacity development of market personnel
		2.7 Payatas Controlled Disposal Facility (PCDF) Post-Closure Care	2.7.1	Provide continuous monitoring and maintenance of the closed PCDF to protect against the release of hazardous materials to its surroundings

Strategy 3: Ensure efficiency in solid waste collection

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
3	Efficient Waste Collection Program	3.1 Efficient Waste Collection System: Provide effective and efficient daily waste collection services for all Quezon City residents, institutions and other identified sources	3.1.1	Revise Terms of Reference (TOR) in garbage collection services to compel contractors to strictly follow waste segregation program, e.g. no segregation, no collection policy
			3.1.2	Pilot daytime collection schedule along main roads
			3.1.3	Strict implementation of door-to-door collection
			3.1.4	Modernize of waste collection fleet
			3.1.5	Hire and deploy of street sweepers/ maintenance personnel including mechanical sweepers
			3.1.6	Sustain city's initiatives on solid waste management
			3.1.7	Pursue accreditation of Pollution Control Officer (PCO) by the DENR
			3.1.8	Amend Environmental Code for the Green Fund to be diverted to government projects (14-pt Agenda #10)
		3.2 Barangay Incentives Project	3.2.1	Provide incentives to barangays considered as sanitation champions

Strategy 4: Covid-19 recovery and rehabilitation

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
4	Recovery and Rehabilitation Program	4.1 Urban Solid Waste Management System	4.1.1	Continuous dispatch of dump trucks for waste collection as scheduled and indicated in the Project Standards (TOR)
			4.1.2	Review waste collection scheme towards improved waste management system for the new normal
			4.1.3	Establish internal group messaging for quick and efficient relay of information
			4.1.4	Conduct orientation for waste collectors on the Project Standards, work ethics and decorum for strict monitoring of areas/barangays
		4.2 Responsive Special Operations #2	4.2.1	Provide PPEs to waste collectors
			4.2.2	Continuous deployment of special operation projects to serve as support vehicles for any occasion
		4.2 Responsive Special Operations #2	4.2.3	Deploy dump trucks dedicated for the collection of special wastes from city-identified facilities and quarantined households
		4.3 Special Waste Collection and Disposal Services Project	4.3.1	Conduct separate collection and disposal services for Quezon City government-identified facilities assisting in the fight against Covid-19 and quarantined households including their waste generated
		4.4 Increase Compliance to Waste-Related Ordinances	4.4.1	Procure gadgets for the improvement of inspection process
			4.4.2	Online consultation with business groups on how to go about with online submission of EC applications
			4.4.3	Identify drop boxes/ areas for the submission of EC supporting documents
			4.4.4	Online appointment schedule for the pick-up of approved/signed EC
		4.5 Continued Property Management through Disinfection Activities	4.5.1	Conduct disinfection activities at city-identified facilities with the use of biodegradable disinfection agent
			4.5.2	Provide PCC activities to manage the Payatas Controlled Dump Facility
		4.6 Activation of Online Public Services System	4.6.1	Information dissemination on the use of TFSolidWaste@quezoncity.gov.ph for online submission of communications
			4.6.2	Create internal online chat groups for easy relay of information and monitoring
		4.7 Creation of the Department of Sanitation and Clean-up Works	4.7.1	Ordinance creating the Department of Sanitation and Clean-up Works to provide efficient, transparent, and community-oriented services and integrated sanitation inspection protocol
			4.7.2	Create plantilla positions for manpower support
			4.7.3	Allocate budget for its projects

Objective 2: To nurture and sustain a **green environment** where there is an ample and convivial space for living

Strategy 1: Develop an integrated system and hierarchy of parks and open spaces to make Quezon City the greenest city and most disaster-resilient community in Metro Manila and to transform and promote the city's parks as attractive public spaces for recreation, social interaction, education, cultural and historical promotion, and environment protection

NO.	PROGRAM	PROGRAM COMPONENT	ACTIONS/INTERVENTIONS
5	PARKS AND OPEN SPACE DEVELOPMENT PROGRAM (14 pt. agenda #10)	5.1 Comprehensive Parks Development Program - Development/ Rehabilitation/ Improvement of parks / Development/ improvement of linear parks along waterways	5.1.1 Identification and provision of lands for development of parks and OS prioritizing
			5.1.2 Formulation of the Integrated Parks and Open Spaces Plan
			5.1.3 Impose / Enforce Sec 31 of PD 957 as amended by PD 1216 (OS shall be non-alienable public lands and non-buildable thus, no structure or edifice on areas declared and reserved by law as an "open space" shall be used other than its purpose
			5.1.4 Establish a set of comprehensive guidelines on the turnover of developed OS to the HOA and Bgys
			5.1.5 Reinvent Community Planning: To create a sense of ownership & to ensure the success of public space projects it is important to engage the citizens, who know the community best.
			5.1.6 Finalize the IRR of UDC
			5.1.7 Require all types of development w/in the city (public or private) to retain certain percentage of its land as an open /green space (Urban Design Code)
			5.1.8 Implementation/ Awareness of the present resolution/ordinance regarding the use of vacant lot/parks
			5.1.9 Identify open spaces for barangay /community parks
			5.1.10 Construction of playgrounds in day-care centers
			5.1.11 Revisit and revise GBC: instead of incentive-based, enforce mandatory compliance - (Expand the existing Code by including "Green Building Solutions" in the designs and developments; maximize use of porous pavement technologies, inclusion of biowales and rain gardens, etc)
			5.1.12 Effect an ordinance to strongly impose the National Water Code and clear the city waterways pushing for the revitalization of these stream corridors
			5.1.13 Tap Bgys on policing and patrolling tasks to ensure quick and immediate action for recovered areas for development
		5.2 Easement Development Program	5.2.1 Clearing and Greening of easement of waterways and buffer area of fault zone
			5.2.2 Greening of the buffer area of fault zone (5m on both sides
			5.2.3 Convert aqueduct and transmission line ROWs, center islands and sidewalk into linear and inter connected parks
			5.2.4 Allocate sizeable budget for the relocation of informal settlers along waterways and other danger areas to include transport expenses, etc.
			5.2.5 Conduct IEC on all residents living in danger areas
			5.2.6 Survey of easements, open spaces and other potential green areas
			5.2.7 Effect an ordinance that will establish the City's Pedestrian Corridor System to be known as 'GORA LANE
			5.2.8 Effect an ordinance to strongly impose the National Water Code and clear the city waterways pushing for the revitalization of these stream corridors
		5.3 PARKS REPAIR AND MAINTENANCE PROGRAM (14 pt. agenda #10)	5.2.9 Establishment of bike lanes
			5.3.1 Repair and maintenance of QMC Facilities/Amenities
			5.3.2 QMC Tree Tagging Project
			5.3.3 Completion of the QMC Masterplan
			5.3.4 Promotion of parks oriented recreational activities, parks-based events, celebrations and activities

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
5	PARKS AND OPEN SPACE DEVELOPMENT PROGRAM (14 pt. agenda #10)	5.3 PARKS REPAIR AND MAINTENANCE PROGRAM (14 pt. agenda #10)	5.3.5	Identify government agency/ies responsible for security & protection of La Mesa Reservoir
			5.3.6	Strong support for sustainable conservation programs harnessing multi-sectoral partnerships and capitalizing on the tourism potentials of parks Immediate implementation of greening projects of identified open spaces to prevent ISF from returning
			5.3.7	Redesigning of standard designs used by the city and retrofitting of existing parks. This aims to make future and current parks and open spaces in Quezon City to be pandemic- and disaster-resilient

Strategy 2: Promote and support green development in the city

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
6	COMPREHENSIVE GREENING AND BEAUTIFICATION PROGRAM (14 pt. agenda #10)	6.1 Urban Green Space Network Development Program - comprehensive and aggressive greening program, edible landscaping and easement development	6.1.1	Urban farming project/ Edible landscaping development
			6.1.2	City wide tree-planting
			6.1.3	Greening of public buildings
			6.1.4	Roadside planting
			6.1.5	Development/ Rehabilitation/ Beautification of center islands, directional islands and sidewalks
			6.1.6	Beautification of entry points
			6.1.7	Development, greening and beautifications of pocket parks, center island and other suitable areas
			6.1.8	Construction of linear parks, integrated and interconnected parks and greenbelts
			6.1.9	Development of green walkable areas or green elevated pedestrian walkways connected to the main motor / rail corridors
			6.1.10	Require Barangay thru ordinance to plant a tree on open spaces and vacant lots.
			6.1.11	Plant Nursery Development
			6.1.12	Rationalized tree planting projects to increase the city's carbon sinks
			6.1.13	Immediate implementation of greening projects on identified open spaces to prevent informal settler families from returning
			6.1.14	Nursery Development/operation and maintenance
6	COMPREHENSIVE GREENING AND BEAUTIFICATION PROGRAM (14 pt. agenda #10)	6.1 Urban Green Space Network Development Program - comprehensive and aggressive greening program, edible landscaping and easement development	6.1.15	Develop / design a study for green interventions by developing a health impact assessment tool highlighting a robust picture of the link between green space and premature mortality
			6.1.16	Require greening of idle lands and using it for open space and other forms of urban gardening projects(specifically lots of delinquent taxpayers)
			6.1.17	Enforce Ord No. 1940, S-2009 (Green Roof Ord of QC) Requiring all new buildings and housing construction to devote at least 30% of their roof area for plants and other vegetation
			6.1.18	Revise the Existing Green Building Code
			6.1.19	Revitalization of stream corridors by creating wider easements w/ green spaces

Strategy 3: Effective implementation of the COVID-19 recovery and rehabilitation plan

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
7	COVID 19 RECOVERY AND REHABILITATION PLAN	7.1 Greening/ Urban Green Space Network Development	7.1.1	This intervention aims to consider greening programs as part of the City's health infrastructure.
			7.1.2	Establishment of Green Corridors (Project)
			7.1.3	Redesigning of standard designs used by the city and retrofitting of existing parks. This aims to make future and current parks and open spaces in Quezon City to be pandemic- and disaster-resilient
			7.1.4	Adapt all the existing parks and open space infrastructure to the requirement of the post-pandemic scenario- (Parks and Open Space Infrastructure Design)

RESILIENT

Objective 3: To build a resilient city.

Strategy1 : Strengthen measures and institutionalize policies and mechanisms for disaster risk reduction and climate change mitigation and adaptation and

Increase/strengthen capacities of local communities to anticipate, cope with and recover from the negative impacts of disasters brought about by natural and man-made hazards.

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
8	DISASTER PREVENTION AND MITIGATION PROGRAM	8.1 Establishment of Permanent Evacuation Centers	8.1.1	Identify and acquire safe, open areas for permanent evacuation center
			8.1.2	Construction of dedicated permanent evacuation centers
			8.1.3	Identification of schools/churches for temporary evacuation centers
			8.1.4	Enforce protocols for pre-emptive evacuation
			8.1.5	Make the QC Shelter Program/Plan risk-sensitive
			8.1.6	Conduct IEC on the residents living in danger areas
			8.1.7	Align barangay contingency plans with the city contingency plan
			8.1.8	Establish MOA among barangays or private owners for shelter areas
			8.1.9	Institutionalize policy for pre-emptive evacuation and camp management
			8.1.10	Institutionalize area-based support system solutions and strategies to augment resources of the city
			8.1.11	IEC on the importance of forced evacuation
			8.1.12	Identify options for acquiring land for purchase to establish evacuation centers
			8.1.13	Increase the level of awareness on DRRM specifically on EQ hazards in the community
		8.2 Establishment and Installation of Effective Monitoring Systems	8.2.1	Establish monitoring systems for private schools, hospitals and informal education in the city.
			8.2.2	Installation of additional flood monitoring stations
			8.2.3	Establish standards to communicate to barangays for establishing their own EWS
			8.2.4	Enhance barangay capacities for monitoring, forecasting, hazard identification, early warning and risk evaluation and management.

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
8	DISASTER PREVENTION AND MITIGATION PROGRAM	8.2 Establishment and Installation of Effective Monitoring Systems	8.2.5	Establish framework for communicating risk to communities
			8.2.6	Improvement and enforcement of risk communication strategies
			8.2.7	Provide incentives to community-based initiatives towards understanding their risks
			8.2.8	Increase the level of awareness on DRRM specifically on EQ hazards in the community
			8.2.9	Establish a layman's term for communication to communities regarding existing risk information at the city government
			8.2.10	Conduct training to city officials and barangays on risk information
			8.2.11	Provide additional manpower for monitoring
			8.2.12	Expansion of the QCDDRRMO
			8.2.13	Design policy on establishing satellite offices for the QCDDRRMO
			8.2.14	Elevate the QCDDRRMO into a department and improve the working conditions of responders, DRRM practitioners
			8.2.15	Augment QCDDRRMO and QCDDRRMC manpower requirements
			8.2.16	Increase permanent personnel who will serve as trainers at the QCDDRRMO or establish satellite offices who will supervise IEC programs at the district level
			8.2.17	Institutionalize risk governance through ensuring participation of vulnerable sectors in DRRM Planning
			8.2.18	Establish or review policies for benchmarking with other cities to look for innovations to address challenges unique to QC
			8.2.19	Review LDRRMF utilization and procurement guidelines with relevant NGAs to streamline necessities for full implementation of programs
			8.2.20	Streamline procurement processes to ensure full utilization of the LDRRMF
			8.2.21	Review manpower requirement to improve implementation of programs under the LDRRMF
			8.2.22	Institutionalize monitoring mechanisms to ensure functionality of BDRRMCs
			8.2.23	Establish incentive programs for the barangays to make their BDRRMCs functional
			8.2.24	Empower barangays to develop and maintain their Contingency Plans despite change in leadership
			8.2.25	Develop and implement programs that will empower barangays to develop and maintain their annual BDRRMPs despite the change in leadership
		8.3 Installation of fire hydrants especially in hard to reach areas	8.3.1	Enforce cooperation for IEC/awareness programs among concerned agencies with the BFP as lead for fire hazard
			8.3.2	Improve enforcement against illegal power and water connections in densely populated areas
			8.3.3	Adopt urban redevelopment techniques to reduce residential densities in urban communities
		8.4 Development of drainage masterplan which will provide actions on strategic improvement of drainage systems in the city	8.4.1	Regular desilting of waterways
			8.4.2	Coordinate with MMDA for dredging of riverways
			8.4.3	Relocate encroaching settlements and recover easements of waterways for public use such as linear parks
			8.4.4	Streamline process for procurement under the LDRRM Fund
			8.4.5	For flood prone areas, consider amending the Zoning Ordinance on tax options on lands in hazard areas
		8.5 Establish and strengthen communication infrastructure and networks between barangays and city	8.5.1	Establish standards for integrated community and city level response operations and equipment.

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
8	DISASTER RESPONSE PROGRAMS	8.5 Establish and strengthen communication infrastructure and networks between barangays and city	8.5.2	Provide barangays with options for integration with city's communication network
			8.5.3	Map out data and information including strategies on communication for use by the barangays.
		8.6 Research and planning services	8.6.1	Development of plans, protocols and indicators for QC DRRM
			8.6.2	Effective Policy Development for DRRM by the QC DRRM Council
			8.6.3	Establishment of Partnerships and Linkages
			8.6.4	Maintenance of Local DRRM GIS Database
			8.6.5	Fiscal Utilization of the LDRRMF
8	DISASTER RESPONSE PROGRAMS	8.7 Establishment an effective command and control structure for all city-owned, city-issued, partnership resources in the city	8.6.6	Implementation of the QC Search for Resilience
			8.7.1	Build capacities of barangays so that they can establish their own operation centers and integrate with the city's
			8.7.2	Institutionalize area-based support system solutions and strategies to augment resources of the city
			8.7.3	Establish reporting/communication system between barangays and city
			8.7.4	Strengthen requirement for barangays to submit reports on emergency incidents
			8.7.5	Establish standards for integrated community and city level response operations and equipment.
			8.7.6	Revisit Deeds of Donation for Donation of Ambulances signed with barangays to enforce compliance on operations
			8.7.7	DRRMO to issue memo to barangays regarding submission of monthly reports on emergency response actions
			8.7.8	Build capacities of barangays, establish training facilities, and assign dedicated personnel to supervise barangay disaster action team functionality
			8.7.9	Lobby/devise a strategy for institutionalizing hazard pay for responders
			8.7.10	Develop guidelines for utilizing volunteers in disasters
			8.7.11	Develop magna carta for responders
		8.8 Effective and efficient Response services	8.8.1	Effective EOC Management
		8.9 Build a safer and more resilient city	8.9.1	Search, Rescue and Retrieval Services and Other Response Operations including emergency medical services
			8.10.1	Strengthen the capabilities of QC's emergency hotline (14 Pt. Agenda Item No. 6.1)
			8.10.2	Ordinance, resolutions, Executive Order, guidelines and similar issuances to support climate change adaptation measures across all sectors
			8.10.3	Institutionalize active multi-stakeholder partnerships and engagements
			8.10.4	Formulate and enact the Quezon City Urban Biodiversity Strategic Action Plan
			8.10.5	Ordinance, resolutions, Executive Order, guidelines and similar issuances to support the completion, maintenance, periodic update, viewership and dissemination of the QCRA Story Map.
			8.10.6	Engage relevant stakeholders and QC Departments/Offices consultations in the validation and completion of the QCRA Map
			8.10.7	Train relevant QC Department/Offices in the maintenance and updating of the QCRA Map
			8.10.8	Develop and effective communication plan for the QCRA Map
		8.10 Enhanced Climate Change Adaptive Capacity of Quezon City Residents	8.10.9	Use QCRA Story Map as reference document for the policies, programs, project formulation of future, and activities to climate change mitigation and adaptation as well as environmental sustainability

SUSTAINABLE

Objective 4 : To promote sustainable urban development without compromising the future environmental condition

Strategy 1 : Urban development with the use of environmentally friendly practice

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
9	Climate Change Mitigation program	9.1 Alternative Energy Source Program #15	9.1.1	Conduct of study on the use of alternative technology and modern waste disposal system such as refuse-derived fuel (RDF) and waste-to-energy (WTE) facility
			9.1.2	Supply and installation of Solar PV System at three (3) City-owned Public Hospitals which aims to save the city government on yearly energy consumption
			9.1.3	Installation of Solar PV System in all public schools and other government buildings
		9.2 Installation of Biodigester System in City-owned Public Markets #17	9.2.1	Installation of anaerobic digestion system to all public markets to process organic waste and contribute to meeting the City's target to reduce emission by 30% in 2030
		9.3 Waste Analysis and Characterization Study for Establishing Baseline on Food Loss and Food Waste	9.3.1	Preparation of Baseline data (WACS) on food loss and food waste completed to meet the City's C40 Commitment (Good Food Declaration)

Strategy 2 : Enhance the quality of the city's air to the levels meeting EMB standards

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
10	Air Quality Management Program #12	10.1 Development of Quezon City Air Quality Management Plan	10.1.1	Establishment, Operation and Maintenance of Air Quality Monitoring Devices/Equipment - Conduct of baseline air quality monitoring study/survey - Identification and procurement of air quality monitoring equipment and stations - Conduct of periodic emissions inventory - Development of air quality database - Establishment of quality assurance and quality control protocols, instrument handling, monitoring and data management - Reporting of Air Quality Indices - Provision of Air Quality Status Report - Conduct of air dispersion modeling studies - Hosting of series of consultative meetings for air quality management members and technical working group - Conduct of IEC for the AQME Project
			10.1.2	Plan Formulation and Development - Air quality goals/objectives - Air quality assessment - Emissions inventory - Control strategies and implementation - Future direction/strategies, e.g. Memorandum of understanding with academic institutions for the conduct of data collection and processing, analysis, as well as formulate policy, projects, programs for air quality management - Participation in regional airshed governing board - Air quality communications strategies/campaign - Monitoring and evaluation mechanisms
		10.2 Establishment, operation and maintenance of air quality monitoring devices/equipment	10.2.1	Acquisition of additional ambient air monitoring device that is handy and portable for mobile monitoring

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
10	Air Quality Management Program #12	10.2 Establishment, operation and maintenance of air quality monitoring devices/equipment	10.2.2	Provide real-time air quality status/indices for the city's constituents
			10.2.3	Designate, manage and maintain low-emission zones in the City
		10.3 Anti-Smoke Belching/ Air Pollution Project/ QC Zero-Carbon Vehicles towards Emission Reduction	10.3.1	Promote the use of zero-carbon vehicles and contribute to meeting the City's target to reduce emission by 30% in 2030
			10.3.2	Partnership with research organizations for black carbon studies
			10.3.3	Consultation with EMB-DENR for air pollution-absorbing plants
			10.3.4	Establishment of integrated monitoring system in coordination with LTO, LTFRB for issuance of licenses to violators
			10.3.5	Regulation of public utility vehicles (PUVs)
			10.3.6	IEC involving the city, barangays, CSOs and the MMDA
			10.3.7	Ordinance banning open-pit burning and smog-creating activities
			10.3.8	Stern implementation of emission testing of vehicles
			10.3.9	Strict enforcement of EPWMD of regulations and policies pertinent to environmental management and pollution control
			10.3.10	Involve actively the barangays in the apprehension of smoke belchers
			10.3.11	Closing down of unscrupulous emission testing centers
			10.3.12	Conduct of pollution summit for business owners and transport summit for transport groups to educate them on different environmental standards & pollution control Methods
			10.3.13	1.3.13 Strict implementation of Clean Air Act and other anti-air pollution measures
			10.3.14	Intensification of enforcement of the Anti-Smoke Belching Ordinance (Ord. No. SP-1958, S-2009)
			10.3.15	Intensification of law enforcement on control of smoking in public areas
			10.3.16	Require industries to secure necessary environmental clearance to various concerned agencies before the granting of business permits
		10.3 Anti-Smoke Belching/ Air Pollution Project/ QC Zero-Carbon Vehicles towards Emission Reduction	10.3.17	Conduct of massive inspection on businesses and other commercial establishments and imposition of stiff penalties to violators
			10.3.18	Policy to incentivize best practices on no smoking campaign
		10.4 Green Transport Program	10.4.1	Bike sharing project : Promote enhanced modal shift to walking and cycling and contribute to meeting the City's target to reduce emission by 30% in 2030
			10.4.2	Institutionalize clean energy utilization and sustainable mobility initiatives such as the use of electric vehicles including the establishment of charging stations
			10.4.3	Conduct regular monitoring and inspection of e-trikes and active transport in the city
			10.4.4	Strengthen sustainable mass transport capability/system of the City
			10.4.5	Ordinance to provide bike parking space in all establishments.

INFRASTRUCTURE AND LAND USE SECTOR

Sectoral Goal: To attain a well-linked, balanced, attractive and *livable* cityscape

Objective 1: To attain a well-linked city

Strategy 1: Formulate a Road Framework Master Plan to serve as reference for all parties on alignment of proposed main roads to be developed

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
1	Road Network Development Program	1.1 Widening of main city roads to their prescribe right-of-way	1.1.1	Practice eminent domain, land readjustment
		1.2 Inter-connection of main roads including clearing of all obstruction and illegal structures	1.2.1	Lobby to national government for the completion of primary/secondary roads
			1.2.2	Implementation of no obstruction/ encroachments on roads and sidewalks
			1.2.3	Barangay to monitor the status of cleared roads and sidewalks
			1.2.4	Coordination with utility companies
		1.3 Concreting, improvement and maintenance of existing city owned/ donated roads	1.3.1	Enact ordinance to enforce and comply subdivision developed (upon completion)/ HOAs to donate road lots in favor of QC Govt. or HOAs to file for the Declaration as “abandoned” subdivision thru City Ordinance SP-2298, S-2014 by the Quezon City Council
			1.3.2	Expedite project completion/24 hrs/ shifting prolong working hours in projects
			1.3.3	Choose suitable contractor with full equipment, follow the construction time frame & construct phase by phase
			1.3.4	Coordination between city, DPWH, utility companies and end-users for infra projects
			1.3.5	Coordination between city engineering dept., project contractors and barangay for proper monitoring of infra projects
		1.4 Rehabilitation and maintenance of local bridges	1.4.1	Inspection of condition
			1.4.2	Prioritization
2	Acquisition of Road and Drainage Right-of-ways	2.1 Survey and appraisal of affected properties	2.1.1	Site inspection/validation
		2.2 Subdivision of road or drainage right-of-ways	2.2.1	Preparation of scheme/plans
		2.3 Right-of-way acquisition	2.3.1	Practice eminent domain
			2.3.2	Appropriate funds for acquisition
3	Develop Inventory System of Roads Prone to Flooding to Provide Structural Measures for Seamless Transportation	3.1 Creation of road inventory system	3.1.1	Field inventory using GPS, geo tagging
			3.1.2	Integrated GPS/GIS mapping
			3.1.3	Data evaluation

Strategy 2: Design innovative schemes in acquiring road right-of-way and auxiliary land spaces for various transport infrastructure projects

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
4	Land readjustment schemes	4.1 Establishment of land readjustment framework	4.1.1	Enactment of law/ordinance
			4.1.2	Promotion of land readjustment
5	Land-swapping negotiations	5.1 Identification of land and ownership	5.1.1	Site inspection, research and data gathering

Strategy 3: Rationalize public utility vehicle routing to minimize trip transfers and to shorten walking distances between transfers

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
6	Local Public Transport Route Plan	6.1 Conduct of public consultations	6.1.1	Meeting/consultation with stakeholders
		6.2 Primary data collections	6.2.1	Conduct a study within the city in consideration of existing public transport routes, commuters, pedestrians, land uses, etc.
		6.3 Route analysis and determination	6.3.1	Evaluation and analysis of existing public transport routes and other related situations
			6.3.2	Identification of local public transport routes
		6.4 Creation and implementation of local public transportation route plan	6.4.1	Monitoring and Evaluation

Strategy 4: Introduce more efficient modes of transport in certain routes based on the proposed land use

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
7	Establishment of Local Mass Transit System	7.1 Private-Public Partnership Arrangements	7.1.1	Adopt/apply public- private partnership policy
		7.2 Initial Investments	7.2.1	Promote government owned transport operation system and promote City Bus project policies and regulations
		7.3 Future investments	7.3.1	Design more Incentives to users of environmental sustainable transport
		7.4 Operational and maintenance cost	7.4.1	Appropriate funds

Strategy 5: Improve public transport system giving due attention to physical and institutional requirements for safety, convenience and comfort of pedestrians and commuters

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
8	Provision of Public Transport Commuters Facilities in Strategic Areas	8.1 Construction, improvement and maintenance of commuter facilities (waiting sheds, benches/stool, loading/unloading zones/bay)	8.1.1	Implement the 50 meters away from the intersection (loading/unloading zone)
			8.1.2	Provide additional traffic enforcers on priority loading and unloading zones along main roads and secondary roads to strictly implement loading/unloading zone regulations
		8.2 Provision of PUV terminal / Parking Areas	8.2.1	Site identification
			8.2.2	Allocate funds for construction
9	Integrated Transport System/ Intermodal Transport Terminal	9.1 Identify and evaluate possible site	9.1.1	Coordinate with DOTr, MMDA and other concerned government agencies
		9.2 Provision of Integrated Transport System/ Intermodal Transport Terminal	9.2.1	Coordinate with bus companies and commuters' organization (if any) regarding the proposed relocation of PUB terminals (provincial bus) for north bound
10	Develop program for climate-proofing energy and transport systems infrastructures	10.1 Relocation, and/or underground utility line distribution	10.1.1	Coordination with transmission and distribution utility companies to install utilities underground
			10.1.2	Enact ordinance for new development to install utilities underground

Strategy 6: Minimize short distance vehicle trips by promoting pedestrianization through improved sidewalks, bicycle lanes and walkways

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
11	Development of Pedestrian Walkways, Promenades, Bike Lanes, Construction of Pedestrian Overpass/Underpass	11.1 Promotion of non-motorized transport by walking and cycling	11.1.1	Promotion of walkable city and discourage use of vehicles when necessary
		11.2 Creation of safe pedestrian and bicycle network by development and construction of recovered/cleared road easements/sidewalks, pedestrian lanes, bike lanes, covered walks, elevated walkways, pedestrian crossing, overpass/underpass, pocket park/plaza, promenade, street lights, CCTVs	11.2.1	Apply shared street principle and prioritize people in designing roads (e.g. bollards to protect pedestrians, cyclists)
			11.2.2	Implement Urban Design Code
			11.2.3	Strict implementation of Accessibility Law (BP 344)
			11.2.4	Re-design side walk for more a pedestrian friendly based on the safety design manual of DPWH and other concerned agencies
			11.2.5	Implementation of no obstruction/ encroachments on roads and sidewalks
			11.2.6	Barangay to monitor the status of cleared roads and sidewalks
			11.2.7	Coordination with utility companies
		11.3 Provision of other support facilities such as bicycle parking/station, restrooms/shower rooms, etc.	11.3.1	Require establishments to provide bike parking areas
			11.3.2	Establishment of bike sharing systems/programs

Objective 2: To achieve a balanced land use distribution

Strategy 1: Develop a hierarchy of business centers

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
12	Development of Shopping Districts	12.1 Improvement of public spaces along and existing and emerging commercial spaces	12.1.1	Promote awareness of locally produced products
			12.1.2	Promote <i>tiangge</i> and night markets
13	Establishment of Trading Centers / <i>Bagsakan</i>	13.1 Trade fair for local products	13.1.1	Promote awareness of locally produced products
14	Development of a CBD and other growth centers	14.1 Formulation of master redevelopment plan for growth centers, transitional areas and special development areas	14.1.1	Establishment of CBD and other growth centers
15	Redevelopment of Cloverleaf Area	15.1 Conduct comprehensive study	15.1.1	Provision of improvement / development in the area
16	Formulate Workshops for QCG to inspect, facilitate and issuance of construction permits in building smart industry, infrastructures and its services following the City Green Building Code	16.1 Green Building Ordinance task force to oversee, adapt & monitor the whole process	16.1.1	Create more stringent regulation, review provisions of Green Building Ordinance and its IRR

Strategy 2: Promote dispersed concentration of urban development in self-contained communities

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
17	Develop community accessible commercial centers, tertiary and vocations schools, health and medical facilities, sports and recreation centers	17.1 Community facilities development projects	17.1.1	Identify and promote other barangays/ areas which will become self-contained communities
			17.1.2	Review zoning ordinance to consider commercial zone (neighborhood scale) within the subdivision

Strategy 3: Ensure adequate space for urban expansion

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
18	Adoption of multi-storey designs for housing to generate more open spaces	18.1 Multi-storey government housing projects	18.1.1	Establishment of Property Management for all mid-rise to high-rise government housing projects
19	Update inventory of open spaces for planning and other purposes	18.2 Creation of open space inventory system	18.2.1	Strictly implement laws on open spaces

Strategy 4: Enhance executive-legislative cooperation, coordination to facilitate enactment and enforcement of legislative measures affecting land use and zoning

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
20	Executive-Legislative Cooperation on land use and zoning	20.1 Enactment of Legislative Measure	20.1.1	Amended Zoning Ordinance
			20.1.2	Creating Special Land Use Category and Zone in Protecting La Mesa Reservoir, green spaces and parks towards CC
			20.1.3	Improve traffic management plan
			20.1.4	Comprehensive Land Use Plan
			20.1.5	Mainstream CCAM in the CLUP and CDP
			20.1.6	Enact ordinance to limit structures on open spaces to provide green spaces/ areas
			20.1.7	Prohibit the conversion of OS for commercial, residential and other uses
			20.1.8	Strengthen La Mesa watershed management and protection program
			20.1.9	Introduce strong measures to require industrial developments to allot a usable open space
			20.1.10	Enact laws on the provision of buffer zones within the vicinity of the Industrial establishment
			20.1.11	Provide adequate funding for greening
			20.1.12	Ordinance to plant a tree on open spaces and vacant lots on every barangay

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
20	Executive-Legislative Cooperation on land use and zoning	20.2 Enforcement of Legislative Measure	20.2.1	Enforcement of PD 957 (Rule I Minimum Design Standards) and BP 220 (Rule II Minimum Design Standards for Economic and Socialized Housing Projects)
			20.2.2	Strict compliance of R.A. 7279, Sec. 18 on Balanced Socialized Housing
			20.2.3	Enforcement of laws concerning vendors and sidewalk
			20.2.4	Designation of strategic sites for signages and billboards
			20.2.5	Strict enforcement of Building Code particularly on height and setback limits/ventilation
			20.2.6	Strict implementation of BP 344 (Minimum requirements for accessibility)
			20.2.7	Strict implementation of Sanitary Code and Clean Water Act on waste disposal
			20.2.8	Coordination between the city and utilities concessionaires
			20.2.9	Monitoring and Evaluation Program for periodic development and land use per barangay

Objective 3: To create a livable cityscape

Strategy 1: Provide affordable and decent housing for all

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
21	Comprehensive Housing Program	21.1 Development / Construction of Mid-rise and High-rise Housing Units	21.1.1	Land Acquisition
			21.1.2	Construction of housing units with rent to own options
		21.2 Socialized Housing Project	21.2.1	Land Acquisition
			21.2.2	Construction of housing units with rent to own options

Strategy 2: Improve and develop existing roads giving due attention on safety of motorists, cyclists, commuters and pedestrians

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
22	Development of Pedestrian Walkways, Promenades, Bike Lanes, Construction of Pedestrian Overpass/Underpass	22.1 Promotion of non-motorized transport by walking and cycling	22.1.1	Promotion of walkable city and discourage use of vehicles when necessary
		22.2 Creation of safe pedestrian and bicycle network by development and construction of recovered/cleared road easements/sidewalks, pedestrian lanes, bike lanes, covered walks, elevated walkways, pedestrian crossing, overpass/underpass, pocket park/plaza, promenade, street lights, CCTVs	22.2.1	Apply shared street principle and prioritize people in designing roads (e.g. bollards to protect pedestrians, cyclists)
			22.2.2	Implement Urban Design Code
			22.2.3	Strict implementation of Accessibility Law (BP 344)
			22.2.4	Re-design side walk for more a pedestrian friendly based on the safety design manual of DPWH and other concerned agencies
			22.2.5	Implementation of no obstruction/ encroachments on roads and sidewalks
			22.2.6	Barangay to monitor the status of cleared roads and sidewalks
			22.2.7	Coordination with utility companies
		22.3 Provision of other support facilities such as bicycle parking/station, restrooms/shower rooms, etc.	22.3.1	Require establishments to provide bike parking areas
			22.3.2	Establishment of bike sharing systems/programs

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
23	Improvement of Road Intersection, Signalization, Road Signs and Markings	23.1 Improvement of road intersections	23.1.1	Strict enforcement of traffic rules/regulations
			23.1.2	Barangay to designate “Tanod” to help and maintain the traffic
			23.1.3	Provide funds for improvement of road intersections
			23.1.4	Reduce number of vehicles plying the city’s road networks by way odd-even scheme
		23.2 Installation of traffic signal lights	23.2.1	Coordinate with MMDA and other concerned government agencies
		23.3 Establishment of modern Traffic Management Systems	23.3.1	Coordinate with DOTr, MMDA and other concerned government agencies
		23.4 Provision of road signs and markings	23.4.1	Survey and identify sites / locations for installation of road signs and markings
			23.4.2	Installation of road signs and markings
24	Street Lighting and CCTVs	24.1 Provision of streetlights, illumination and CCTVs on strategic areas	24.1.1	Identify sites / locations for installation of streetlights and CCTVs
			24.1.2	Installation of streetlights and CCTVs

Strategy 3: Improve protective/security infrastructure

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
25	Development of Various Protective/ Security Infrastructure	25.1 Construction/ Improvement of Law Enforcement Facilities	25.1.1	Land Acquisition
			25.1.2	Construction of facilities (Police station, sub-station, community precinct, outpost, etc.)
			25.1.3	Improvement of existing police facilities
		25.2 Construction/ Improvement of Fire Protection Facilities	25.1.2	Land Acquisition
			25.1.3	Construction of facilities (Fire station, sub-station, etc.)
			25.1.4	Improvement of existing fire protection facilities

Strategy 4: Establish partnership and cooperation between neighborhood communities and local authorities to curb crime and improve disaster and emergency response

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
26	Community-Based Neighborhood Watch Program	26.1 Local Support to Promotion and Creation of Community-Based Watch Group	26.1.1	Information, education and communication campaigns
			26.1.2	Collaboration between the community and the local authorities (barangays, police, fire dept.)
			26.1.3	Development of action plan

Strategy 5: Provide safe, accessible and inclusive community facilities for recreation and socialization

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
27	Development of Neighborhood Community Facilities	27.1 Provision of pocket parks and neighborhood/ community recreation and play lots	27.1.1	Construction of appropriate facilities
			27.1.2	Improvement/ maintenance of existing community facilities
		27.2 Provisional use of un-utilized/ vacant/ idle lots and abandoned places/buildings for use as public spaces	27.2.1	Collaboration/ Partnership with private lot/building owners

Strategy 6: Improve, preserve and maintain cultural, historical and heritage site

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
28	Cultural and Historical Infrastructure Development Program	Construction/ Improvement/ Maintenance of Cultural and Historical Facilities	28.1.1	Provision of funds
29	Heritage Conservation	Preservation or Adaptive Re-use of Heritage Sites	29.1.1	Collaboration/ Partnership with private lot/building owners

Objective 4: To provide city inhabitants efficient services and facilities and make the city an attractive place to visit, live, play, work, and do business in

Strategy 1: Develop efficient drainage and sewerage systems to make the city safe and disaster-resilient

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
30	Flood Control and Drainage Development Program	30.1 Construction of retaining wall and other erosion control structures	30.1.1	Survey/identification of waterways without erosion control structures
		30.2 Clearing of all illegal structures along 3-meter waterway easement and identified stretches of rivers, creeks and drainage canals	30.2.1	Relocation of ISF within danger zone (w/in waterways, under the bridge, easements)
			30.3.1	Identify areas for dredging and de-silting
		30.3 Dredging and de-silting of waterways	30.4.1	Conduct survey for strategic location of garbage screen
			30.4.2	Preparation of plans, program of works and estimates
			30.4.3	Construction, clearing of illegal structures/ encroachments of 3-meter wide easement
		30.4 Installation of garbage screens on waterways	30.5.1	Provide adequate funding for drainage improvement
			30.5.2	Adopt strategies and innovative solutions (e.g. permeable surface, sustainable urban drainage systems to allow aquifer recharge)
			30.5.3	Ordinance/law on the use of rainwater harvesting and floodwater management
			30.5.4	Require the use of permeable surface materials

Strategy 2: Recover and improve the city's natural waterways and utility easements and develop these into linear parks

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
31	Riverbank/creek side improvement program	31.1 Development of linear parks	31.1.1	Strictly implement laws on open spaces
			31.1.2	Enact ordinance to limit structures on open spaces to provide green spaces/areas
			31.1.3	Strict enforcement of the Water Code prohibiting garbage dumping in easement or rivers and creeks
			31.1.4	Prevent illegal discharge of sewer along waterways
			31.1.5	Blocking the discharge pipe along waterways to identify origin of illegal discharge
			31.1.6	Strict imposition of the STP requirement for all covered infra projects
			31.1.7	Identification and development of more parks and open spaces including linear parks along all creeks within the city
32	Sagip Batis Program	32.1 Rehabilitation of waterways	32.1.1	Cleaning and clearing of waterways

Strategy 3: Strengthen coordination with water and power companies toward improving their facilities and service delivery systems

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
33	Synchronize planning and programming of government and utility companies	33.1 Coordination with utility companies for improved services and facilities	33.1.1	Enact ordinance for new development to install utilities underground
			33.1.2	Implement strong measures to force utility companies to use single/common pole, fix cluttered/ dangling lines and removed unusable utility lines
			33.1.3	Strict implementation of NWRB resolution for prohibiting renewal of permits to operate deep wells
			33.1.4	Strict enforcement of Electricity Anti-Pilferage Act

Strategy 4: Adopt schemes that will provide depressed communities adequate access to water, electricity, and other facilities

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
34	Built-in structural measures along waterways to prevent flooding and introduce water harvesting schemes to the city stakeholders	34.1 Floodwater management projects	34.1.1	Ordinance/law on the use of rainwater harvesting and floodwater management
			34.1.2	Promote rain water harvesting schemes

Strategy 5: Provide infrastructure support to different development sectors

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
34	Land Use / Infrastructure	34.1 Construction of road continuity and by-pass roads	34.1.1	Eastern side of QC (Katipunan Ave) to connect Litex Road, IBP Batasan, Capitol Hills Drive to C-5 in Pansol
			34.1.2	11th Avenue (Damayang Lagi) to Dona Imelda
			34.1.3	Mapayapa Village (Sampagueta Ave) to Visayas Avenue
			34.1.4	Mindanao Avenue in Fairview to Forest Hills to Quirino Highway
			34.1.5	Mindanao Avenue in Fairview to Ascension Road to Quirino Highway
			34.1.6	Katipunan Avenue (Gen. Luis to Susano Road)
			34.1.7	Visayas Avenue (Tandang Sora to Republic Avenue)
			34.1.8	Republic Avenue (Luzon to Mindanao Avenue)
		34.2 Improvement of existing sidewalks	34.2.1	Installation of additional communication, CCTV and other public safety facilities
			34.2.2	Installation of additional street furniture and lightings and replacement of defective lights
35	Socio-Economic Infrastructure Development Program	35.1 Cultural Development Projects	35.1.1	Construction of cultural facilities such as theater, museums
			35.1.2	Convert unused buildings into cultural hub
			35.1.3	Conversion of playground and covered basketball courts into social and cultural halls for the children and adolescents
			35.1.4	Acquisition of lot and construction of structures/ facilities for cultural development
		35.2 Facilities for Senior Citizens and PWD	35.2.1	Provide/construct a local activity center for SC and PWD
			35.2.2	Construct PWD facilities to make barangay health centers more accessible
			35.2.3	Community based therapeutic rehabilitation center for PWDs
		35.3 Health Infrastructure Projects	35.3.1	Expansion of existing health centers to include lying-in facilities
			35.3.2	Establishment of "teen" health quarters
			35.3.3	Creation of a wellness clinic at the Legislative wing at 2nd floor QC Hall
			35.3.4	Construction of 4 additional health centers in District II
		35.3 Health Infrastructure Projects	35.3.5	Household-based Network Building Using Mobile Smart Apps for Early Warning and Community based Monitoring and Surveillance System for CC sensitive Diseases
			35.3.6	Establishment of new public cemetery and/or Crematorium / Columbarium at Bagbag Cemetery
			35.3.7	Establishment and maintenance of communal public toilets in areas without sanitary toilet facilities
			35.3.8	Installation of permanent sanitary toilet facilities in areas with security of land tenure and temporary facilities in communities without secure tenure
			35.3.9	Establishment of Water Analysis Facility
			35.3.10	Establishment of botika ng barangay in all QC barangays

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
35	Socio-Economic Infrastructure Development Program	35.4 Educational and Sports Infrastructure Projects	35.4.1	Establishment of literacy / resource centers in all barangays
			35.4.2	Construction of new classrooms
			35.4.3	Land acquisition for elementary schools and high schools in District II
			35.4.4	Installation of markers in historically significant sites
			35.4.5	Improvement of QC Performing Arts Studio at Amoranto Stadium
			35.4.6	Development of Shrines / Historical Sites and Interpretation Centers
			35.4.7	Development of community sports facilities
35	Socio-Economic Infrastructure Development Program	35.4 Educational and Sports Infrastructure Projects	35.4.8	Redevelopment of Amoranto Sports Complex and Development of Sports Center in District II
			35.4.9	Establishment of Physical Fitness Gym & Recreational Area
			35.4.10	Establishment of Physical Fitness Gym & Recreational Area Belarmino Sports Complex
		35.5 Development / Construction of Housing Projects	35.1.1	Construction of Medium to High Rise Buildings with rent-to-own options
			35.1.2	Relocation of ISFs
			35.1.3	Lobby to national government to increase cap on LGU's land acquisition (for relocation site) based on market value not on zonal value
			35.1.4	Barangay to monitor and coordinate with owner of vacant lots to prevent ISF in the future
			35.1.5	Private Sector Housing Program
			35.1.6	New near-city Community Housing Development
			35.1.7	Resettlement Sites Development (in-city and off-city relocation)
			35.1.8	Tie-up projects with Gawad Kalinga and Habitat For Humanity and other NGOs and private-initiated housing projects
		35.6 Protective and Social Welfare Infrastructure Projects	35.6.1	Expansion of Drug Abuse Rehabilitation Center (TAHANAN)
			35.6.2	Repair and improvement of police and fire stations

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
35	Socio-Economic Infrastructure Development Program	35.6 Protective and Social Welfare Infrastructure Projects	35.6.3	Provision of periodic Food Storage Facilities in Schools, Evacuation Centers and Near vacant Spaces Usually Assigned as Evacuation Center During Emergencies
			35.6.4	Land acquisition/construction of fire stations
			35.6.5	Construction of 68 additional day care centers
			35.6.6	Provide/construct day care centers in ISF communities
			35.6.7	Halfway Home for children in need of special protection
			35.6.8	Drop-in Center for rescued youth clients
			35.6.9	Healing/Crisis Center for women
			35.6.10	Home for Elderly & Hospice
			35.6.11	Development of board and lodging facilities for students
		35.7 Infrastructure Support to Production, Distribution and Consumption	35.7.1	Redevelopment of all public markets
		35.7 Infrastructure Support to Production, Distribution and Consumption	35.7.2	Construction of New Multi-level markets with green building design with complete facilities and amenities properly linked to transport hubs
			35.7.3	Establishment of trading centers/bagsakan per district
			35.7.4	Building rehabilitation for business purposes
			35.7.5	Development of areas with distinct character
			35.7.6	Establishment of mega trade hall for exhibits
			35.7.7	Creation of warehouses and retail shops
			35.7.8	Redevelopment of the Cloverleaf area and declared vending sites
			35.7.9	Provision of infrastructure support facilities in commercial areas, e.g. roads, footbridges, sidewalks, signages, etc.
			35.7.10	Construction of a modern, centralized slaughterhouse
			35.7.11	Establish Canned Food Storage Facility at Barangay
			35.7.12	Provision of a Modern Grand Central Station (Bus Terminal and Rail interlink)
			35.7.13	Development of IT /Science & Technology Center
		35.8 Tourism Projects	35.8.1	Putting up of hospitals, inns, pension houses and other lodging facilities for the health and wellness visitors including health spas, specialty clinics, etc.
			35.8.2	Modern tourism accommodation facilities e.g., international standard 5- star hotel

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
36	Environmental Sector Support Infrastructure	36.1 Integrated Parks and Open Spaces Plan	36.1.1	Enact ordinance to limit structures on open spaces to provide green spaces/areas
			36.1.2	Prohibit the conversion of OS for commercial, residential and other uses
			36.1.3	Strictly implement laws on open spaces
		36.2 Comprehensive Parks Development Program	36.2.1	Improvement and development of open spaces, parks and playground
			36.2.2	Clearing, recovery and development of road/ creek/river easements, utility lines and buffer zones into parks and urban forests
		36.3 Clean Air and Waste Management Projects	36.3.1	Expansion of the waste-to-energy facility in the Payatas Sanitary Landfill
			36.3.2	Establishment of STPs thru the private concessionaires
			36.3.3	Installation of air monitoring stations in strategic locations
		36.3 Clean Air and Waste Management Projects	36.3.4	Construction of a QMC multipurpose hall to serve as library, exhibit area, and learning activity center for children
			36.3.5	Built-House for Disposal Sanitation Infrastructure to Support 33% of Households Demanded Sanitation Facilities per Barangay
			36.3.6	Establishing low-carbon barangays by identifying feasible projects through barangay stakeholders to achieve GHG emission benchmarking within allocated time frame
		36.4 Disaster Resiliency Projects	36.4.1	Integrated Management Plan of extreme weather prone open and green spaces, parks, groundwater aquifer, rivers and creeks of the City
			36.4.2	Identification of feasible projects to rehabilitate and improve critical infrastructures vulnerable to CC risk
			36.4.3	CC resistant Payatas Dumpsite Control Project: Payatas Control Dump Facility
			36.4.4	Built-in through structural measures the control of and methane gas extraction
			36.4.5	Construction of civic action center for disaster response/maintenance of peace & order
			36.4.6	Integration of DRRM and CCAP and upgrading of digital database
			36.4.7	Infrastructure Project supporting open space to provide evacuation areas for disaster management
37	Institutional Sector Support Infrastructure	37.1 Improvement of Government Buildings/ Offices and Facilities	37.1.1	Construction of mini city halls in strategic locations in other districts
		37.2 Renewable Energy Efficient Program	37.2.1	Install/Upgrade all government buildings to use alternative technology (solar power, rain water harvesting, LED lights, inverter type ACUs)

Strategy 6: To provide priority infrastructure support to Covid19 recovery

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
38	Health Facilities with Crematorium Development	38.1 Construction of Testing laboratories	38.1.1	Construction of 3 testing laboratories (1 per 2 congressional districts, based on population)
		38.2 Extended QCGH Facility	38.2.1	Installation of ICU services / equipment
			38.2.2	Extended 15 room facility
		38.3 Improvement, Renovation and Retrofitting of Three (3) Public Hospitals	38.3.1	Improvement/ retrofitting with possible upgrading to 2 hospital from Level 1 to Level 2
		38.4 Construction of Isolation/Quarantine Facilities	38.4.1	Construction of 6 Isolation/Quarantine Facilities 1 each congressional districts
		38.5 Renovation of All Existing Health Centers	38.5.1	Improvement/Upgrading of 42 health centers
		38.6 Construction of Wellness Facilities	38.6.1	Development of gym, playgrounds, track & field, parks and gardens
		38.7 Construction of Crematoriums and Columbarium	38.7.1	Construction of crematorium (2)
			38.7.2	Construction of columbarium (2)
39	Housing Development	39.1 Development/ Construction of Housing Projects for Various Housing Programs	39.1.1	Construction/ completion of 5,000 housing units/dormitories / apartments
		39.2 Socialized Housing	39.2.1	Land acquisition
			39.2.2	Construction of 500 units for ISFs
		39.3 Construction of Dormitories for Healthcare Workers	39.3.1	Construction/ completion of 6 dormitories located in strategic places
40	School Building Development	40.1 Construction of School Facilities	40.1.1	Construction/improvement of school facilities in consideration of new challenges brought about by Covid-19
41	Parks and Open Spaces Development	41.1 Creation and Development of Vacant, Idle Land within the City for Interim Uses	41.1.1	Transform vacant, idle properties into productive areas like developed parks and open spaces and areas for urban farming
		41.2 Redevelopment / Revitalization of the QMC	41.2.1	Modified Masterplan for QMC
		41.3 Creation and Development of Bicycle and Pedestrian Networks	41.3.1	Masterplan for the bicycle and pedestrian network
			41.3.2	Construction of Interconnected Elevated and on-ground bicycle and pedestrian lanes
			41.3.3	Construction of Bicycle Parking Facilities/Stations, complete with support facilities like restrooms with shower rooms, and mini commercial areas
			41.3.4	Underground bike parking, which can also serve as a catch basin for floods
		41.4 Parks and Open Space Infrastructure Design	41.4.1	Redesigning of standard designs used by the city and retrofitting of existing parks
42	Flood Control Program	42.1 Flood mitigation project completion	42.1.1	Construction of flood control facilities on identified priority areas
43	Other Infrastructure Support	43.1 Transportation Support	43.1.1	Resumption of transportation services
			43.1.2	"Libreng Sakay" Program (Renting of Buses)
		43.2 Shift from construction to maintenance projects	43.2.1	Creation of maintenance management system

INSTITUTIONAL SECTOR

Goal: To pursue dynamic, good and participative governance would contribute to the city's effort in building a high Quality Community. This development outcome will lead to the realization of relevant General Welfare provisions in Sec. 16 of the Local Government Code, namely; 1) improvement of public morals and 2) preservation of the comfort and convenience of the city's inhabitants.

Objective: To maintain DYNAMIC governance

a.) Human Resource

Strategy 1: Professionalize and strengthen the Quezon City Workforce

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
1	Comprehensive Human Resource Development (HRD) Program	1.1 Capacity Development/ Skills & Knowledge Enhancement Program	1.1.1	Device a monitoring and evaluation system on training needs
			1.1.2	Identify training needs
			1.1.3	Provide/conduct necessary trainings, seminars, workshops
			1.1.4	Prepare 3-year Capacity Development Plan
			1.1.5	Adopt resolution for 3-year Capacity Development
			1.1.6	Conduct continuing education of the city personnel
			1.1.7	Orient the newly hired personnel
			1.1.8	Develop skills/knowledge for city personnel service providers/ frontliners
			1.1.9	Pursue continues conduct of reviews re: Civil Service Commission (CSC) Examination
			1.1.10	Conduct short courses for undergraduate employees
			1.1.11	Provide scholarship grants to undergraduate City employees
		1.2 Succession Plan	1.2.1	Prepare succession plan
			1.2.2	Use merit and competency based on standard for hiring and promotion
			1.2.3	Institutionalize Meritocracy and Excellence (PRIME) in Human Resource (HR)
			1.2.4	Adopt resolution in support of PRIME HR initiatives
			1.2.5	Implement productivity and performance measure (SPMS)
		1.3 Employees Benefits & Welfare Protection	1.3.1	Implement Standardization Law
			1.3.2	Establish Safety & Health Policy Standard Protocols for Protection of QC Hall employees, front liners & field based personnel
			1.3.3	Provide health maintenance and accident insurance
			1.3.4	Maintain updated contribution remittance to PhilHealth, GSIS, Pag-ibig
		1.4 Employee Records and Data Base Updating & Maintenance	1.4.1	Upgrade the Human Resource Information System/Electronic Database and Record System
			1.4.2	Upgrade to Web-based PMIS, PIS & ALEMS
		1.5 Incentives/ Insurance for Quezon City Hall employees	1.5.1	Provide Incentives/ Insurance a. Exceptional Performance Award b. Healthcare Insurance c. Insurance for legal battle to key functionaries d. Employees Family Day Events
				Adopt resolution granting of incentives/insurance and Family Day events

Strategy 2: Strengthen the anti-discrimination and equal opportunity measure

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
2	Gender and Development (GAD) Program	2.1 GAD Plan a.) GAD Plan and Budget b.) GAD Capacity Development c.) Advocacy Campaign	2.1.1	Prepare GAD Plan and Budget
			2.1.2	Mainstream program for LGBTQ
			2.1.3	Implement GAD Program, Project, Activities (PPAs)
			2.1.4	Conduct GAD trainings/seminars on GAD issues and concerns, laws and GAD planning & budgeting
3	Establishment of Committee on Decorum and Investigation (CODI)	3.1 Committee on Decorum and Investigation 1. Preliminary Investigation 2. Rules and Procedures involving sexual harassment	3.1.1	Create a Committee on Decorum and Investigation (CODI) pursuant to Rule VI Sec 7 of the CSC Administrative Disciplinary Rules on Sexual Harassment Cases
			3.1.2	Conduct preliminary investigation and issue trial charges
			3.1.3	Implement GAD code
			3.1.4	Implement Magna Carta for Women
			3.1.5	Implement Code of Ethics
			3.1.6	Implement Ordinance for LGBT

Strategy 3: Re-structure organization set-up

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
4	Rationalization Program	4.1 Organizational set-up updating	4.1.1	Review of human power position/policies
			4.1.2	Review mandate of offices vis-à-vis number of personnel
			4.1.3	Re-structure the organization set-up to include the newly created departments/offices
		4.2 Functional and Staffing pattern plan	4.2.1	Align the needs of organization and employees positions
			4.2.2	Add to plantilla, additional positions for City Health Workers and epidemiology
		4.2 Functional and Staffing pattern plan	4.2.3	Prepare functional and staffing pattern plans
			4.2.4	Enact/ Adopt Ordinances/ Resolution re: Adopting the Rationalization Plan and Creation of Departments/Offices

On workstation

Strategy 1: Improve accessibility of government offices; provide more conducive working environment

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
5	Construction/ Improvement of Government Buildings/Offices and/ Facilities	5.1 CONSTRUCTION PROGRAM a.) Construction, improvement, repair / renovation of government buildings and facilities b.) Construction/improvement of barangay halls c.) Establishment of Information Centers	5.1.1	Conduct inventory and condition assessment of City Government buildings and facilities
			5.1.2	Conduct survey according to needs
			5.1.3	Identify site of acquisition
			5.1.4	Prepare master plan
			5.1.5	Strict implementation of the Green Building Code & other environmental policy
			5.1.6	Enact Ordinance re: Construction of barangay halls and other government buildings/ facilities
6	Land Banking/ Land Acquisition	6.1 Database updating	6.1	Maintain updated data bank/ database
		6.2 Acquisition Processing	6.2.1	Conduct inventory of identified land for acquisition
			6.2.2	Evaluate the proposals for acquisition of land for various developed projects and public purposes
			6.2.3	Appraise land subject to acquisition
			6.2.4	Prepare Land Acquisition program
			6.2.5	Enact Ordinance re: Purchase of Lot

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
7	Comprehensive Development Program (CDP)	7.1 a.) Ecological Profile updating b.) Database updating to support the plan c.) Development Planning, Program/Policy Formulation, Evaluation, Research and Planning Data Management	7.1.1	Revisit the Comprehensive Land Use Plan (2011-2025) (CLUP) / Comprehensive Development Program (CDP)
			7.1.2	Update the Ecological Profile
			7.1.3	Monitor the implementation of Executive-Legislative Agenda (ELA)
			7.1.4	Establish the linkage with other government agencies and firms serving input sources to data requirements of the city
			7.1.5	Monitor and evaluate City Programs and Projects and Activities (PPAs)
			7.1.6	Adopt resolution re: CDP
8	Strategic Planning of City Managers & Legislators	a.) Administration's thrust and priorities	8.1.1	Prepare Strategic Plan/ Action Plan for 3 years (term of elective officials)

Strategy 2: Institutionalize database management

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
9	Community Based Monitoring System (CBMS)	9.1 Management of central database and access by all level of Local Government Units including the barangay	9.1.1	Implement organization process of collecting data pursuant to RA 11315 or CBMS Act
			9.1.2	Conduct inventory of barangay household
			9.1.3	Create site where barangay profile and other barangay data can be easily access
			9.1.4	Establish QC Residents' Basic Profile Database and QC Citizen ID
			9.1.5	Intensify and regular schedule of data gathering and updating of database
			9.1.6	Formulate data sharing and publication

c.) Management System and Processes

Strategy 1: Improve management system using modern technologies and decentralized services to provide fast, responsive and efficient service

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
10	Business One Stop Shop	10.1 Full development of BOSS processing and clearing system	10.1.1	Integrate the processing of permits/clearances: the City Planning and Development Department (for Locational Clearance), the City Health Department (for the Sanitary Permit), the Bureau of Fire Protection (for the Fire Safety Inspection Certificate) and the Department of Building Official (for the Mechanical and Electrical Permits)
			10.1.2	Business transactions and records system upgrading
			10.1.3	Upgrade the sex disaggregated database to include small businesses in barangay
			10.1.4	Update the Geographic Information System (GIS)
			10.1.5	Provide on-line or internet based transaction system

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
11	Comprehensive Manual of Operation			
12	Full Automation of Public Service -Automate Processing of permits and payments of fees and taxes - Mobile Application (Batas QC App)	12.1 a. Central website to apply for business permits and to submit requirements	12.1.1	Upgrade website for business application
			12.1.2	Provide on-line approval of permit requirements by concerned QC department
		b.) Payment module for online and/or offsite settlement of applicable fees and taxes.	12.1.3	Provide on-line business tax assessment
			12.1.4	Provide payment module for online and/or offsite settlement of applicable fees and taxes
			12.1.5	Provide official receipts for tax payment – have security features that are hard to counterfeit.
			12.1.6	Improve/Expand coverage of Batas QC App mobile application
13	Internet Connectivity Program	13.1 Protection and support system, web based services and other office automation	12.1.7	Enact Ordinance on the recognition of payments & receipts
			13.1.1	Subscribe internet connection
		13.2 Database Security and Audit maintenance	13.1.2	Provide internet connection to various government offices and facilities
			13.1.3	Provide individual DSL internet connectivity to legislative department
14	KORPHIL IT	14.1 a.) Facility maintenance b.) Module for Online Learning platform	13.2.1	Maintain annually services for CISCO 6509 and IT Security Internal Virus
			14.1.1	Safekeep KORPHIL IT facility
15	Computerization of Health Centers Services	15.1 Database of Health center service updating	14.1.2	Subscribe LMS 365 Online Learning Platform
			15.1.1	Computerize health center services
16	Enhancement of Communication System - 24-Hour Communication Center Service	16.1 Strengthening the capabilities of QC Emergency hotline numbers on emergency and information help	16.1.1	Provide 24/7 Emergency, Public Assistance and Complaint Action Center
			16.1.2	Enhance Hotline 122, 8888, helpdesk@quezoncity.gov.ph and that will implement a service management with ticketing system
			16.1.3	Track and follow-up constituents queries / inquiries
			16.1.4	Enhance underlying communication system and network Hotline 122 Telephony System
		16.2 Integrated Radio Communication System	16.2.1	Set up Crisis Management Cluster-RCSO District 1-6, Integrated Communication system (DICS), for various action teams to ensure fast, reliable, and easy two-way communications
			16.2.2	Deploy of one HL 122 Local Work From Home (WFH) per DICS
		16.3 Computer system ; server and other related equipment upgrading	16.3.1	Make mobile device an extension of HL 122 connecting IP phone via mobile data or Wi-Fi internet
			16.3.2	Upgrade of PABX to VOIP System
17	Network & Web Page Services, Online Computer based Information System	17.1 Network infrastructure upgrading including LAN cabling connection	17.1.1	Enhance data and information network infrastructure and workstation within and between offices to speed up and ease data generation, updating and sharing of operation and formulation of data
			17.1.2	Install high speed internet Digital Subscriber Line (DSL) including router and modem
		17.2 Central Database to store all data to share information and access by all level of LGU units	17.2.1	Enhance internal databases, processes, documents and communication of offices (i.e. Automation of processes, digitization of records, network-based tracking of communication and jobs)
			17.2.2	Install data and voice network infrastructure
			17.2.3	Establish linkage with other government agencies and firms serving input sources to data requirements of the city agencies
		17.3 Public Online Portal System (POPS)	17.3.1	Provide on-line or internet based transaction system in all regularity and property assessment processes

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
17	Network & Web Page Services, Online Computer based Information System	17.4 Internet connectivity up to the barangay	17.4.1	Provide each level of local agencies including barangay at least have one internet-enabled or network computer
		17.5 City Government Official Web site and e-mail accounts for credible and reliable dissemination, live streaming of important activities and communication of official information to the public	17.5.1	Create or Maintain City Government's Official Web site and e-mail accounts
18	Document/ Records Management /System	18.1 a.) Documents/Records Management / Preservation b.) Legal Research Technology c.) System to determine the areas of concerns of citizens / barangay constituents	18.1.1	Scan documents
			18.1.2	Provide city wide disposal of value less records
			18.1.3	Computerize Archival Records
			18.1.4	Preserve recorded discussion during city council sessions, meetings and public hearings from magnetic tape recorder to digital format for storage and safekeeping
			18.1.5	Install document management & digital storage system
			18.1.6	Develop e-archiving in the system
			18.1.7	Make accessible legal research materials digitally organized
			18.1.8	Install communication and document tracking system
19	Decentralization of services	19.1 a.) Construction / improvement of office buildings, branch offices, service outlets and facilities b.) Deployment Plan	19.1.1	Construct/build mini City Hall in every district of Quezon City
			19.1.2	Construct / establish sub offices
			19.1.3	Implement the Green Building Code & other environmental policy
			19.1.4	Prepare deployment plan
			19.1.5	Enact Ordinance on the establishment of Mini City Hall in every districts of Quezon City / establishment of sub offices

Objective: To maintain GOOD governance

a.) Revenue Generation

Strategy 1: Broaden tax base

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
20	Tax Collection and Enforcement	20.1 Sex disaggregated database updating	20.1.1	Identify number of business establishments
			20.1.2	Update the Geographic Information System (GIS)
		20.2 Collection efficiency rate	20.2.1	Systematically filing of collection
			20.2.2	Develop performance monitoring and control-tools to sustain self-sufficient and enhance efficiency
			20.2.3	Device mobile revenue collection system
			20.2.4	Identify of new source of additional resource
			20.2.5	Assesses billing and collection of real property business and miscellaneous taxes
			20.2.6	Update the classification & use of all properties for RPT collection
			20.2.7	Comply with provision in the general revision of Real Property Tax (RPT) every 3 years
			20.2.8	Implement revised Schedule of Fair Market Value (SFMV)
			20.2.9	Revitalize City Assessor's

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
20	Tax Collection and Enforcement	20.2 Collection efficiency rate	20.2.10	Department's computerization facility in support to e-TAXMAPS, QCRPATS and FAAS-TD daily transaction processing activities
			20.2.11	Conduct auction sale of delinquent real properties
			20.2.12	Give amnesty on regular fees for failure to properly retire a business in the city
			20.2.13	Conduct inspections of restaurants, amusement centers, markets, gasoline stations (calibrations)
			20.2.14	Examine book of accounts
			20.2.15	Enact Ordinance re: Imposing of betterment levy
			20.2.16	Enact Ordinance re : Imposing Idle Land Tax
21	Tax Literacy and Information	20.3 Updated Revenue Code & Zoning Ordinance	20.3.1	Enact Ordinance re: Amendment/Updating of Revenue Code & Zoning Ordinance
		21.1 Tax Literacy and Information Campaign	21.1.1	Publish and disseminate information materials: e.g. newspaper publications, (tax schedules, business taxes, public auctions)
			21.1.2	Install billboards, tarpaulins and signage
		21.2 Capacity Development on Financial Management	21.2.1	Conduct trainings/seminars on Financial Management
21	Tax Literacy and Information	21.3 Management Information Service and Report Generation	21.3.1	Abstract and encode manually issued receipts, collection of daily receipts, collection of reports and deposit
			21.3.2	Process and encode disbursement vouchers payrolls and other payable
		21.4 Improvement of network infrastructure to minimize downtime specially during heavy periods	21.4.1	Develop electronic real property application system
		21.5 Engaging various stakeholders in consultative process/ transactions	21.5.1	Conduct public hearings/meetings and consultations
			21.5.2	Building linkage and connectivity with LRA, RP and the BIR for registering property transaction

b.) Resource Allocation / Utilization

Strategy 1: Rationalize budget allocation/utilization by giving priority to areas of great potentials or which will spur growth, areas with pronounced needs or inadequate services and areas that benefit the greater majority

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
22	Planning and Budgeting	22.1 Annual Investment Program (AIP) planning and budgeting of priorities	22.1.1	Conduct Planning and Budgeting Seminar/Workshop
			22.1.2	Conduct meetings/ consultations / hearings
			22.1.3	Prepare Annual Investment Program
			22.1.4	Enact / Adopt legislative measure re: City Annual Budget
23	Budget Development and Management	23.1 Budget preparation	23.1.1	Prepare & review of budgetary documents of the city
			23.1.2	Implement Budget Information System
			23.1.3	Coordinate with the Finance Committee Members re: Preparation of Annual Budget
		23.2 Barangay Budgeting	23.2.1	Conduct Barangay training / forum regarding Barangay Budgeting

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
24	City Property Management and Maintenance	24.1 City Property e-inventory report	24.1.1	Automate Inventory system to cover movable and fixed assets of the city
		24.2 Maintenance of city properties	24.2.1	Prepare Building and Maintenance Plan
			24.2.2	Prepare City property maintenance plan of each department/office
			24.2.3	Craft policies and procedures on proper utilization of city properties
			24.2.4	Re-fleeting of city owned motor vehicle whose lifespan is 15 years above
			24.2.5	Upgrade and modernize tools, equipment and machineries
24	City Property Management and Maintenance	24.2 Maintenance of city properties	24.2.6	Ensure insurable properties covered by insurance
			24.2.7	Formulate system of reporting/ documentation of properties/ assets
		24.3 100% adherence to COA Circular 92-386 to submit semi-annual inventory report	24.3.1	Submit semi-annual inventory report of every department / office
		24.4 Preservation of facilities	24.4.1	Preserve sport facilities and recreational areas (Dist. II, V, VI)
25	QC Bus Program	25.1 Availability of city service vehicle	25.1.1	Rent buses to augment the number of buses owned by the city government
26	Utility Expense	26.1 Continues operation of service delivery	26.1.1	Ensure the basic utility requirements to facilitate operation and effective delivery of services
27	Supply & Equipment Management Program	27.1 Electronic database build up and updating	27.1.1	Manage and update procurement database
	Procurement Database and Management	27.2 Procurement Management, Procurement rules, related laws and ordinances	27.2.1	Monitor compliance to prescribed schedule
	Documentation and Administration		27.2.2	Evaluate purchase request for goods, infrastructure and consultancy services
	Procurement Technical Assistance		27.2.3	Prepare Annual Procurement Plan from consolidated PPMP
	Price Standardization and Monitoring	27.3 Bids and Awards	27.3.1	Prepare bidding document
			27.3.2	Conduct pre-procurement meetings and pre-bid conference
			27.3.3	Post and publish invitation to bids, bulletins of resolutions and notices
		27.4 Prices of Purchase request for goods monitoring	27.4.1	Evaluate/monitor prices of purchase request for goods
28	Central Warehouse Management	28.1 Centralized Stocking of commonly used supplies	28.1.1	Prepare list of commonly used supplies of city department/ offices
			28.1.2	Conduct inventory of supplies, equipment for storage/stored

c.) Local Legislation

Strategy 1: Enjoin the City Council to exercise consultation and participation in their legislative function

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
29	Legislative Requirements Support	29.1 Relevant ordinances or resolutions in support of social, economic development and environmental management/ Executive Programs	29.1.1	Update database of all approved Ordinances and Resolutions
			29.1.2	Unify the enforcement of National and Local policies and guidelines relevant to national disturbance, disasters and calamities
		29.1 Relevant ordinances or resolutions in support of social, economic development and environmental management/ Executive Programs	29.1.3	Facilitate necessary legislations consists of specific protection ordinances such as health and protection standards and other instruments that are needed
			29.1.4	Enact appropriate local laws
		29.2 Oversight Committee to review and categorizes ordinances/ resolution	29.2.1	Update monitoring / tracking system on legislations enacted vis-a-vis implemented
			29.2.2	Implement ordinances and impose higher penalties
		Legislative Investigative Action Group Services- City Ordinances Awareness	29.2.3	Complies, Categorizes and distribute all ordinances with penal permission
		Active stakeholders and people participation in legislation and policy formulation	29.2.4	Engage various stakeholders in consultative process/public hearings
		Executive – Legislative coordination	29.2.5	Prepare Executive - Legislative Agenda (ELA)
30	Capability Development and System's Enhancement	30.1 New Laws/ Legislative measures	30.1.1	Update knowledge on New Laws/Legislative measures
		30.2 E- Data Banking of all approved Ordinances and Resolutions	30.2.1	Codify/ computerize legislative measures
			30.2.2	Sustain computerization and web page development/ management
		30.3 Tracking System Enhancement	30.3.1	Enhance tracking system
31	Settlements of Barangay Boundary Disputes	31.1 Barangay Boundary Disputes	31.1.1	Redefine the official boundaries of barangays
			31.1.2	Identify barangays with ambiguous and vague territorial jurisdiction and resolving such cases
			31.1.3	Recommend appropriate measures
			31.1.4	Propose legislations to City Council outlining delineation to be adopted
			31.1.5	Enact ordinance fixing settled barangay boundaries

d.) Transparency

Strategy 1: Ensure Transparency

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
32	Transparency	32.1 Accessibility of records of government transactions, contracts and other public documents	32.1.1	Implement the Full Disclosure Program
		32.2 Accessibility of information materials and facilities	32.2.1	Publish standard fees & make assessment transparent
		32.3 Media sources are utilized	32.3.1	Conduct Live/On-line public bidding
			32.3.2	Device a system that could generate a dashboard of results / accomplishment of the city department/ offices
			32.3.3	Install of LED boards
33	Creation of Quezon City Freedom of Information Portal/ Manual consistent with the Data Privacy Act	33.1 Ord. No. SP. 2863, s-2019 re: Freedom of Information (records, documents, reports, contracts, minutes, maps, tools, photographs, data, research materials, film, sound and video recording, transactions and decisions) Availability of site for free and open exchange of information	33.1.1	Create on-line portal for Quezon City Local Government connecting all offices/ departments or a website which shall provide information relative to the city's services deliveries

e.) Accountability

Strategy 1: Exercise Accountability

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
34	Financial Management / Transaction	34.1 Fiscal Management & Control	34.1.1	Conduct pre-audit of disbursement voucher and payments/claims
		34.2 Employees earnings, deduction and Information Management & Contributions Remittance	34.2.1	Maintain records of earning and deduction/ contribution of official and employees
			34.2.2	Post earnings and deduction in individual index card
		34.3 Strengthening Income and Receipts Summary Information	34.3.1	Provide information on all revenue and receipts occurring to the city government and share by other government entities in the revenue collected
			34.3.2	Make available of accurate and reliable accounting information
		34.4 Analysis and Recording of Financial Transactions and Generation of Financial Statements and Related Reports	34.4.1	Analyze Inflow and Outflow of financial resources
		34.5 Barangay Accounting Services	34.5.1	Provide Accounting services to the 142 barangay
			34.5.2	Maintain Book of accounts of barangay
		34.6 Statutory & Mandatory Obligations	34.6.1	100% of the Statutory and Mandatory Obligations funded
		34.7 Prior Year Obligation	34.7.1	Provide payment of unpaid obligations
		34.8 Debt Servicing	34.8.1	Allocate fund to loan expense
		34.9 Internal Audit System	34.9.1	Conduct audit fraud
			34.9.2	Monitor regularly office goal oriented performance as part of internal audit procedure
			34.9.3	Establish Internal Audit Office
			34.9.4	Sustain Quality Management System (ISO Certified)
			34.9.5	Update Citizen's Charter in consistent with the Anti-Red Tape Act Law

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
35	Development of an Interconnected Financial System of the city	35.1 Full Automation / Computerization of Financial Transactions Processes Integrated sharing of financial data	35.1.1	Computerize financial transaction process in compliance with International Public Sector Accounting Standards (PSAS, CSC Laws and Rules RA 9184 and its IRR, DILG, DBM, Department of Finance and other regulatory bodies regarding documentary requirements of all financial transactions

Strategy 2: Establish/Install complaint & grievance mechanism

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
36	Complaint & Grievance mechanism	36.1 Feedbacks and feed forward information channels & system	36.1.1	Enhance the City's Hotline 122 helpdesk@quezoncity.gov.ph
			36.1.2	Establish complaint desk and suggestion box per department/office
			36.1.3	Post posters e.g. "No to Fixers"
			36.1.4	Assign roving marshals to monitor
			36.1.5	Conduct massive public awareness / information drive
		36.2 Venue where people to report issues ranging from traffic accidents and peace and order, graft and corruption	36.2.1	Track the status of complaint filed
			36.2.2	Use emojis (sad & happy face) to track progress
			36.2.3	Address the growing volume of issues which were received
			36.2.4	Make frontline service more customer friendly
37	Development of QCitizen App	37.1 a.) Mobile application running on both IOS and Android available on Apple App Store and Google Play Store respectively b.) App contains web links to supported QC e-Services modules	37.1.1	Register QC e-Services account
			37.1.2	Assign web link of QC e-services (quezoncity.gov.ph)
			37.1.3	Include module that allows citizen to report violations related to ordinances
			37.1.4	Adopt Resolution re: Adoption of QCitizen App

Objective: To ensure PARTICIPATIVE governance

Strategy 1: Expand collective participation in the city decision process

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
38	Partnership Program	38.1 Stakeholder participation in Program planning, Legislative/Policy formulation	38.1.1	Conduct campaign for accreditation
			38.1.2	Orient process of accreditation
			38.1.3	Encourage the participation of CDC sectoral committee in CDC activities
			38.1.4	Encourage the young people (youth)/ stakeholders to participate in the city
			38.1.5	Programs and community development activities
			38.1.6	Conduct consultations/ dialogues

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
38	Partnership Program	38.2 Representation of NGOs/POs to different boards/ councils	38.2.1	Review the scope of function/ authority of the Committee of the Sectoral Representatives (CSR) in the city
			38.2.2	Identify boards and councils for Civil Society Organization (CSO) participation
		38.3 Barangay / Community Participation on Barangay and City program	38.3.1	Conduct regular Monitoring, Coordination and Mobilization activities
		38.4 Liga in Partnership -Educational Enhancement Program -Liga Congress/ General Assembly	38.4.1	Provide assistance to barangays and indigent families and educational materials to indigent students
			38.4.2	Conduct consultative meetings with Liga ng mga Barangay members
		38.5 Community Relations	38.5.1	Implement community development, programs, projects and activities in partnership with Non-Government Organizations (NGOs), People's Organization (PO) and Community Leaders
			38.5.2	Conduct meetings/ dialogues, assemblies among the accredited NGOs/POs
39	Barangay Program Awareness	39.1 Information Education Campaign	39.1.1	Promote city's/ barangay program, projects and activities
			39.1.2	Conduct regular meetings, dialogues, assemblies, consultation
40	Development of NGOs/POs Database	40.1 Sex disaggregated database build-up	40.1.1	Updating/ profiling of the existing organizations including non-accredited ones
			40.1.2	Mapping of services vis-à-vis service providers
			40.1.3	Maintain security and integrity of data
			40.1.4	Conduct training of IT personnel/ field coordinators
41	Multi-Sectoral Summit	41.1 Barangay/District Sectoral Meeting/ Multi-Sectoral Summit	41.1.1	Conduct Barangay/Community / District consultations/ dialogues/ summit
42	Barangay/Community Assistance/ Legal Assistance	42.1 Barangay Legal Aid	42.1.1	Provide free legal aid and assistance, consultations and advice to barangay constituents
		42.2 Updated laws, rules and regulations and city ordinances	42.2.1	Provide virtual legal assistance, materials and forms to barangay constituents, lupong tagapamayapa
		42.3 Legal Knowledge and Forms Assistance Technology	42.3.1	Conduct investigation on administrative cases against elective barangay officials
		42.4 Special Investigative on Administration cases against elective barangay officials	42.4.1	Provide material assistance to communities of Novaliches District for various development projects
		42.5 Bayanihan Program	42.5.1	Provide material assistance to communities of Novaliches District for various development projects
42	Barangay/Community Assistance/ Legal Assistance	42.6 Barangay and Community Recovery Program	42.6.1	Conduct trainings on tele-conferencing, hosting and administration
			42.6.2	Conduct seminars re: Urban Agricultural/ Livelihood, Psycho-social

Strategy 2: Strengthen the linkages between the city government, the barangays and the local communities

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
43	Capability Development Program for Barangay and NGOs/POs	43.1 Barangay Comprehensive Development Planning	43.1.1	Identify Barangay Development Planning Team
			43.1.2	Identify NGOs/POs/SK representatives to the Barangay Development Council
			43.1.3	Build strong linkage or partnership of NGOs/POs, academe, research and training institution
			43.1.4	Conduct trainings/seminars to CDC members on various aspects of local developments, administration, planning, financial management, Barangay Local Economic Enterprise
			43.1.5	Formulate Barangay Comprehensive Development Plan
44	Annual Barangay Sports Festival	44.1 Barangay team building/camaraderie through sports	44.1.1	Conduct of Annual Barangay Sporty Festival
45	Recognition Program	45.1 a.) Recognition of QC Barangay/ Community residents with great achievements/ contribution to the city development b.) Inclusion of the Sangguniang Kabataan (SK) in the QC Barangay Seal of Good Housekeeping	45.1.1	Give rewards/ award/ incentives to barangays/ community with great achievement or contribution to city development:
				- Seal of Good Local Governance Award (SGLG) / Barangay Seal of Good Housekeeping.
				- QC Fathers and Mothers with exceptional commitment and exemplary skills in the performance of responsibilities
				- Recognition of contribution of senior citizens of Novaliches
				(Kalingang Nova kay Lolo at Lola)
			45.1.2	Document/popularize best practices
			45.1.3	Amend QC Barangay Seal of Good Housekeeping Ordinance to include Sangguniang Kabataan (SK) and institutionalize the incentive system

Strategy 3: Exercise transparency and participation process to gain consensus

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
46	Transparency	46.1 a.) Accreditation Process awareness b.) Accessibility of information materials on city plans, programs and activities for dissemination c.) Ordinance 2008- 211 re: Strengthening the systems of participation in local governance between the city government and its constituents (PAT Ord.)	46.1.1	Ensure transparent accreditation process
			46.1.2	Make available and accessible of information materials
			46.1.3	Revisit Ordinance 2008- 211 (PAT Ord.)
			46.1.4	Enact Amendment of Participation Accountability and Transparency (PAT) Ordinance and its IRR

Strategy 4: Provide relevant and updated information

NO.	PROGRAM	PROGRAM COMPONENT		ACTIONS/INTERVENTIONS
47	Public Information	47.1 Information and Education	47.1.1	Make information materials (newsletters, magazines and other materials for photo exhibits, tarpaulins, posters and standees) available and accessible
			47.1.2	
			47.1.3	Install Mobile Information Platform
			47.1.4	Publish and disseminate newsletters, magazines, handbooks and other information materials
			47.1.5	Disseminate information and advisory using relevant printed materials and digitized data shift from present to online/virtual/social media platform
			47.1.6	Create and maintain City
			47.1.7	Department/Office website and e-mail account
			47.1.8	Install LED Boards
			47.1.9	Establish Information Centers
48	Media and Public Relations	48.1 Constant positive exposure of QC LGU policies, programs, events and advocacies	48.1.1	Utilize the quad media in disseminating information regarding government activities
			48.1.2	Put up official Radio Station
			48.1.3	Manage and maintain open communication channels with members of media