

TERMS OF REFERENCE
SUPPLY AND INSTALLATION OF INTERNET CONNECTIVITY FOR SCHOOLS
FOR DISTRICT 6 OF QUEZON CITY

I. RATIONALE AND BACKGROUND

The Internet has become an indispensable tool in ensuring that education continues despite the prevailing health restrictions and or learners background or circumstances. Hence, access to bandwidth intensive applications through the Internet and the need for a high speed and congestion free premium internet are not only essential but crucial.

And to further support the schools in offering differentiated learning modalities and enable them to achieve their Learning Recovery Plan and Strategies, the provision of internet connectivity for schools becomes an essential infrastructure that must be made available.

II. PROJECT OBJECTIVE

To Provide adequate Internet connectivity provisions for public schools of Quezon City in District 6

III. SCOPE OF WORK

- Coordination meeting with project coordinator. To secure working permits if required.
- Mobilization, site verification and delivery of materials.
- Supply of labor and materials for the installation of fittings for the Internet Connectivity.
- Supply of labor and materials for the installation of distributed Internet connectivity of schools based on the sites as defined by the end user.
- Supply of labor and materials for the installation of Boxes, Hangers, Support, and fittings based on the priority site as defined by the end user.
- Supply of labor and materials for the cable pulling of Fiber and or UTP Cat6/8 Cables for the Internet connectivity systems.
- Supply for the termination of cables.
- Supply of labor and materials for tracing labeling and testing of Internet Connectivity.
- Cleaning of affected area during installation.

- o Completion of Work: thirty (30) calendar days from receipt of Notice to Proceed

IV. SYSTEM FEATURE/EQUIPMENT SPECIFICATIONS AND NUMBER OF UNITS OF ENTERPRISE BROADBAND INTERNET

1. Ninety Nine (99) Internet Connectivity installations for twenty one (21) Public Schools in District 6 of QUEZON CITY including annexes, Community Learning Centers (CLC's) and satellite campuses. Deployment must be for indoor use with minimum of 50 users per access point.
2. The Proponent must show significant advantage in signal strength and service reliability in the specific districts to be served.
3. Minimum of 1 Gbps Broadband Internet with a minimum of 30% of the subscribed speed at 95% service reliability of Fiber Connectivity.
4. The provider must have Fiber Facility.
5. Bidder shall provide an Enterprise Grade Service (NOT Consumer Broadband Plans) with corresponding Service Level Agreement (SLA)
6. The Installation must include high-grade Wi-Fi mesh with 1 primary hub and 4 satellite hubs per installation.
7. Dedicated Customer Service and Technical Support (On call and on site) must be available 24 x 7 and available via Phone Viber, GC, Internet and /or Email for connectivity issues and with after-sales basic training on hardware configuration must be made available.
8. The provider must Operate its own Technical Support personnel and not outsourced from any third-party provider.
9. Installation timeline should be within thirty (30) calendar days.
10. Upon activation, school heads must sign a proof of acceptance attesting at least 80% service reliability. Hence, billing will only begin upon service acceptance and activation.
11. The provider costing should include provisions for in-house wiring and mesh configuration service to be able to provide basic wireless coverage to high density deployments.
12. The provider should be able to provide a centralized monitoring system to check the status of line/internet.
13. The provider shall build, manage, and operate its own fiber network backbone.

14. The provider must utilize its own end to end pure fiber network from its Core Network to the Last mile facility to deliver the service.
15. The provider shall be National Telecommunication Commission (NTC) Tier 1 registered /accredited company.
16. The provider must be continuously operating over the last five (5) years providing Internet Services.
17. The provider must submit an undertaking stating that the company has the capability and ability to provide maintenance service during the period of subscription time.
18. The provider to submit client Satisfactory Certificates with "Very Satisfactory" rating from at least 3 clients within the last three years for similar contracts.

V. GENERAL TERMS AND CONDITIONS (Service Provider Responsibilities)

1. Provide services units and spare parts to replace any defective ones immediately after being checked as malfunctioning.
2. 24 x 7 emergency maintenance services.
3. Immediate restoration of the operation if any problem arises on the system, otherwise, rebates shall be imposed by the City Government.
4. Configuration, maintenance, and system upgrades inclusions as a service

VI. EFFECTIVITY AND DURATION OF CONTRACT:

The Service Provider shall deliver to the City one hundred percent (100%) of the required accounts within thirty (30) calendar days from the date of issuance of Notice to Proceed.

The Contract shall be effective for twelve (12) months commencing on January 2026 to December 2026.

VII. BUDGET AND BASIS OF PAYMENT:

In consideration of the complete and faithful delivery of the deliverables defined herein and performance of any and all obligations of the Service Provider, the Approved Budget for the Contract (ABC) is **Thirteen Million Six Hundred Sixty Two Thousand Pesos 00/ 100 only (PhP 13,662,000.00)**, inclusive of all applicable taxes, commissions, bank charges and other fees as may be incurred in the process.

VIII. TERMS OF PAYMENT:

The City Government shall pay the service provider upon submission of monthly billing documents.

IX. PENALTIES FOR BREACH OF CONTRACT

Failure to deliver goods according to the standards and requirements set by the City shall constitute an offense and shall subject the Contractor to penalties and/or liquidated damages pursuant to RA 12009 and its implementing rules and regulations.

X. TERMINATION OF CONTRACT

The Contract may be terminated by the aggrieved party, in case of breach of contract, fault or gross negligence by the other party. Provided that, the other party failed to remedy the breach, fault or gross negligence despite the lapse of thirty (30) days written notice from the aggrieved party.


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